LAKEWOOD CITY COUNCIL
STUDY SESSION AGENDA

Monday, July 11, 2022
7:00 P.M.
City of Lakewood
Council Chambers
6000 Main Street SW
Lakewood, WA 98499

Residents can virtually attend City Council meetings by watching them live on the city's YouTube channel: https://www.youtube.com/user/cityoflakewoodwa

Those who do not have access to YouTube can call in to listen by telephone via Zoom: Dial +1(253) 215-8782 and enter meeting ID: 868 7263 2373

Page No.

CALL TO ORDER

ITEMS FOR DISCUSSION:

(3) 1. Joint Lodging Tax Advisory Committee meeting. – (Memorandum)

2. Pierce Transit Stream System Expansion Study Update.

(9) 3. Review of 2022 National Community Survey Findings. – (Memorandum)

(191) 4. Review of 2022 Comprehensive Plan amendments. – (Memorandum)

ITEMS TENTATIVELY SCHEDULED FOR THE JULY 18, 2022 REGULAR CITY COUNCIL MEETING:

1. American Rescue Plan Act (ARPA) Sub recipient Presentations from Tacomaprobono, Low Income Housing Institute (LIHI), and Clover Park School District.

2. Authorizing the execution of an agreement with Transpo Group for the Non-Motorized Plan Update. – (Motion – Consent Agenda)

3. Establishing August 15, 2022, as the date for a public hearing to consider the proposed vacation of the terminal westerly thirty-six (36) feet of 88th Ave Ct SW west of the intersection with Wadsworth St SW. – (Resolution – Consent Agenda)

Persons requesting special accommodations or language interpreters should contact the City Clerk, 253-983-7705, as soon as possible in advance of the Council meeting so that an attempt to provide the special accommodations can be made.

4. This is the date set for a public hearing on the 2022 Comprehensive Plan amendments. – (Public Hearings and Appeals – Regular Agenda)

5. Resolution No. 2022-08 Authorizing the issuance of Conditional Certificate of Acceptance of Tax Exemption within a Residential Target Area to Ameriglaze Restoration, LLC. – (Resolution – Regular Agenda)

6. Resolution No. 2022-09 Authorizing the Inclusionary Housing Incentive Design Covenant for Permit Number 1622 Meadow Park 55 Design Review. – (Resolution – Regular Agenda)

7. Adopting the Tacoma Pierce County Solid Waste and Hazardous Management Plan. – (Resolution – Regular Agenda)

REPORTS BY THE CITY MANAGER

CITY COUNCIL COMMENTS

ADJOURNMENT

Persons requesting special accommodations or language interpreters should contact the City Clerk, 253-983-7705, as soon as possible in advance of the Council meeting so that an attempt to provide the special accommodations can be made.

To: Mayor and City Councilmembers

From: Tho Kraus, Deputy City Manager

Through: Tho Kraus, Acting City Manager

Date: July 11, 2022

Subject: Joint Lodging Tax Advisory Committee Meeting

Overview

As authorized under state law, the City of Lakewood has enacted a lodging tax. The City receives a 7% share of the taxes collected by Washington State from lodging-related businesses located within the City. The 7% breaks down into 4% which can be used for tourism promotion, or the acquisition and operation of tourism-related facilities. The additional 3% is restricted to the acquisition, construction, expansion, marketing, management, and financing of convention facilities, and facilities necessary to support major tourism destination attractions that serve a minimum of one million visitors per year.

This memo discusses the City's Lodging Tax Advisory Committee (LTAC), the estimated funds available, how the funds may be used and the upcoming 2023 grant allocation process.

Lodging Tax Advisory Committee

If a city collects lodging tax, state law requires the formation of a Lodging Tax Advisory Committee (LTAC). The committee must have at least five (5) members, each member must be appointed by the City Council and the committee membership must be comprised of the following:

- At least two members of the committee must represent businesses required to collect the tax; and
- At least two members of the committee must represent entities who are involved in activities authorized to be funded by the tax; and
- One elected official of the City, who serves as chairperson of the committee.

There is no maximum number of participants on the LTAC; however, there must be equal members representing businesses authorized to collect and entities authorized to receive funding. Mayor Jason Whalen currently serves as Chair. Other committee members include:

<u>Represent Businesses Authorized to Collect Tax</u>
Jarnail Singh, Comfort Inn & Suites
Jessica Christensen, Holiday Inn
1 vacant position

Represent Entities Authorized to Receive Funding
Phillip Raschke, Lakewood Playhouse Board Member
Chelene Potvin-Bird, Travel Tacoma - Mt. Rainier Tourism & Sports
Linda K. Smith, Lakewood Chamber of Commerce

One role of the LTAC is to make recommendations to the City Council in regards to how the taxes are to be used. All applicants for awards of lodging tax must apply to the City through the LTAC.

The LTAC receives all applications for lodging tax revenue and recommends a list of candidates and funding levels to the City council for final determination. By state law, the City Council may choose only recipients from the list of candidates and recommended amounts provided by the LTAC. An August 2016 informal opinion from the Attorney General's Office interpreted this to mean that the legislative body may award amounts different from the LTAC's recommended amounts, but only after satisfying the procedural requirements which requires that the City submit its proposed change(s) to the LTAC for review and comment at least 45 days before final action is taken.

The objective of the LTAC process is to support projects which encourage eligible tourism and cultural activities that support tourism in Lakewood. The members of the committee will carefully consider each request based on the following criteria: funds available; past performance; ability to attract tourism, particularly from outside the 50 mile radius; strength of the applications; and the City's desire to retain dollars for future capital project(s).

The general, LTAC annual work plan is as follows:

Jul: Joint LTAC meeting to review guidelines, past grants awarded and potential funding for the following year's grant allocation.

Sep: Listen to applicant presentations and make funding recommendations.

Nov: Present recommendations to the City Council.

Grant Awards Process, Estimated Available Funds and Reporting Requirements

Grant Application Process

Any organization, including businesses and the City, can use the funds to advertise and promote tourism through the media. The promotion must be designed to attract tourist to Lakewood with the goal of increasing the number of overnight stays in lodging facilities located within the City. Capital projects funding is limited to those under City ownership.

2022 LTAC Application Schedule for 2023 Grant Awards (subject to change):

- Monday, August 01, 2022 — Application period opens (available on the City's Finance webpage).
- Wednesday, August 17, 2022 — Notification of intent to apply and method of submittal.
- Monday, August 22, 2022 — Applications due by 5:00pm.
- Friday, September 09, 2022 — Application packet compiled and submitted to LTAC.
- Thursday, September 22, 2022 — Applicant presentations to LTAC & LTAC makes funding recommendations.
- Monday, November 14, 2022 — LTAC Funding recommendations presented to the City Council for consideration.
- Monday, November 21, 2022 — City Council approves 2023 LTAC Grant Awards
- January 2023 — Contracts issued for FY2023 LTAC grant awards.

Estimated Available Funds

The City estimates the 2022 projected revenue amount to be $1,225,000 and the estimated ending fund balance to be $2,749,932 on December 31, 2023.

In 2007, the City entered into an agreement with Clover Park Technical College to contribute 11% of the construction costs for the McGavick Center. The contribution is in equal installments of $101,850 over 20 years. In return for the contribution, the City has use of the center for 18 days per year for a 30-year period to be used for tourism related activities. The City's practice has been to use the available restricted funds for this commitment.

The available balance for 2023 grant allocation, net of the required McGavick Center contribution is $2,648,082.

	Restrictions on Use		
	4%	3% (Restricted)	
Total Estimated Funding Available for 2023 Grant Awards	Reserved for tourism, promotion, acquisition of tourism related facilities, or operation of tourism related facilities.	Reserved for acquisition, construction, expansion, marketing, and management of convention facilities.	**Total**
Estimated Ending Balance, 12/31/2022	$1,356,335	$1,393,597	$2,749,932
Less Required for CPTC McGavick Center	$0	($101,850)	($101,850)
Total	**$1,356,335**	**$1,291,747**	**$2,648,082**

Note: The 3% is restricted to capital; however, the 4% is not restricted and may be used for capital as well.

Sources & Uses						
	2017 Actual	2018 Actual	2019 Actual	2020 Actual	2021 Actual	2022 Estimate
Revenues						
4% Revenue:						
Special Hotel/Motel Tax (2%)	$ 217,771	$ 306,901	$ 309,868	$ 247,803	$ 353,906	$ 350,000
Transient Rental Income Tax (2%)	217,771	288,084	317,282	247,803	355,057	350,000
	435,543	**594,985**	**627,150**	**495,606**	**708,963**	**700,000**
3% Revenue:						
Special Hotel/Motel Tax (3%)	326,657	460,351	464,803	371,705	530,858	525,000
	326,657	**460,351**	**464,803**	**371,705**	**530,858**	**525,000**
Interest Income	13,389	22,883	22,666	7,693	2,118	-
Total Revenues	**$ 775,589**	**$ 1,078,219**	**$ 1,114,619**	**$ 875,004**	**$ 1,241,939**	**$ 1,225,000**
Tourism/Promotion	370,658	368,943	438,502	354,665	$ 493,688	$ 678,650
Capital	338,898	1,057,311	280,686	421,943	101,850	101,850
Total Expenditures	**$ 709,556**	**$ 1,426,254**	**$ 719,188**	**$ 776,608**	**$ 595,538**	**$ 780,500**
Beginning Balance	**$ 1,447,209**	**$ 1,513,242**	**$ 1,165,207**	**$ 1,560,638**	**$ 1,659,034**	**$ 2,305,432**
Ending Balance	**$ 1,513,242**	**$ 1,165,207**	**$ 1,560,638**	**$ 1,659,034**	**$ 2,305,432**	**$ 2,749,932**
Estimated Ending Fund Balance from the 4% Unrestricted Revenue =>					$ 1,334,983	$ 1,356,335
Estimated Ending Fund Balance from the 3% Restricted (for Capital) Revenue =>					$ 970,447	$ 1,393,597

Previous Grant Awards

The following table provides a 6-year history of grant awards.

Lodging Tax Grant Award History (2017-2022)						
Applicant	**2022**	**2021**	**2020**	**2019**	**2018**	**2017**
Asian Pacific Cultural Center	$ 15,000	$ 15,000	$ 10,000	$ 5,000	$ 5,000	$ 10,000
CoL - Farmers Market	35,000	35,000	20,000	20,000	20,000	20,000
CoL - Fort Steilacoom Park Angle Lane	-	-	-	209,870	-	-
CoL - Fort Steilacoom Park Pavilion	-	-	-	-	403,490	450,000
CoL - Gateway Improvements	-	-	150,000	80,000	-	42,941
CoL - Harry Todd Park	-	-	-	200,000	-	-
CoL - Lakewood Film Festival, REEL Life 96	17,100	-	-	-	-	-
CoL - Love Lakewood Festival Serices, First Saturday	30,000	-	-	-	-	-
CoL - Media Production/Imaging Promotion	50,000	40,000	30,000	30,000	25,000	18,000
CoL - Concert Series	20,000	20,000	20,000	6,000	2,500	-
CoL - Sports Field Improvements	-	-	-	-	-	-
CoL - SummerFEST	80,000	80,000	80,000	50,000	40,000	40,000
CoL - Waughop Lake Trail	-	-	-	-	-	-
Friends of Lakewold/Lakewold Gardens	85,000	50,000	50,000	30,000	45,000	40,000
Grave Concerns	-	-	-	-	-	-
Historic Fort Steilacoom Association	15,000	12,000	12,000	8,000	8,000	10,000
Lakewood Arts Commission - Asian Film Festival	-	-	-	-	7,000	7,500
Lakewood Arts Festival Assocation	20,500	19,500	19,500	17,500	5,000	-
Lakewood Chamber of Commerce - Night of Lights	25,000	25,000	20,000	20,000	-	-
Lakewood Chamber of Commerce - Tourism	100,000	90,000	90,000	90,000	80,000	80,000
Lakewood Historical Society	35,000	35,000	42,000	20,000	25,000	35,000
Lakewood Playhouse	25,000	25,000	23,000	23,000	21,000	21,000
Lakewood Sister Cities Association	-	-	23,900	13,000	8,000	8,000
Lakewood Sister Cities Association - Gimhae	20,550	16,350	-	-	-	-
Lakewood Sister Cities Association - Internat'l Festival	5,500	7,550	-	-	-	-
Travel Tacoma - Mt. Rainier Tourism & Sports	100,000	100,000	120,000	-	-	-
Tacoma Pierce County Sports Commission	-	-	-	75,000	60,000	50,000
Travel Tacoma + Pierce County	-	-	-	50,000	25,000	35,000
	$ 678,650	**$ 570,400**	**$ 710,400**	**$ 947,370**	**$ 779,990**	**$ 867,441**
CPTC McGavic Center (Committee, Annual Payment)	101,850	101,850	101,850	101,850	101,850	101,850
	$ 780,500	**$ 672,250**	**$ 812,250**	**$ 1,049,220**	**$ 881,840**	**$ 969,291**

Post-Funding Report:

JLARC (Joint Legislative Audit & Review Committee) requires post-funding reporting of predicted and actual number of people who attended and the method used to determine attendance for various categories including: overall attendance; 50+ miles from their residence; out of state and out of country; paid for overnight lodging; did not pay for overnight lodging; and number paid lodging nights. All entities receiving lodging tax funds must provide this information to the City. The City will then report this information annually to JLARC.

The information as reported to JLARC for the 2021 grant program is included as an attachment to this memo.

City of Lakewood
Lodging Tax Funding Guideline
As Amended by the City Council on September 21, 2015

Background

The objective of the City of Lakewood Lodging Tax Advisory Committee process is to support projects, which encourage eligible tourism and cultural activities and support tourism facilities in Lakewood. The process is reviewed annually and the guidelines are updated in accordance with reported success of existing programs, potential for new programs and changes in state law. A calendar for the application process will be established but will allow for emerging opportunities as they arise.

Objectives for Hotel/Motel Tax Funds:

- Generate increased tourism in Lakewood resulting in over-night stays at local hotels.
- Generate maximum economic benefit through overnight lodging, sale of meals and goods, and construction of tourism-related facilities.
- Increase recognition of Lakewood throughout the region as a destination for tourism.
- Increase opportunities for tourism by developing new visitor activities.

Allocation Guidelines:

- The City shall seek proposals for funding on an annual basis from organizations seeking to use Hotel/Motel Tax funds for promoting tourism or for acquisition, construction or operation of tourism related facilities.
- Organizations seeking funding must complete an application form.
- The Lodging Tax Advisory Committee shall review the proposals and make recommendations to City Council as to which applications should receive funding.
- The final funding decision will be made by City Council in the form of approval or denial of the recommendation as recommended – no amendments to recommendations will be made by the City Council.
- Once approved for funding an organization must enter into a contract and funding will be provided in quarterly installments or on a reimbursable basis.
- Organizations receiving funding must submit a report at the end of the calendar year.
- $101,850 will be paid annually to the Sharon McGavick Student Center through 2027 pursuant to the City's agreement with Clover Park Technical College.
- 4% - Can be used for tourism promotion, or the acquisition of tourism-related facilities, or operation of tourism-related facilities.
- 3%- Can only be used for the acquisition, construction, expansion, marketing, management, and financing of convention facilities, and facilities necessary to support major tourism destination attractions that serve a minimum of one million visitors per year.

Return to Agenda

City of Lakewood 2021 LTAC Awardees

(Reported to JLARC)

Activity Name	Type	Funds Awarded	Overall Attendance		50+ Miles		Out of State		Overnight		Non - Overnight		Paid Lodging	
			Predicted	Actual	Predicted	Actual	Predicted	Actual	Predicted	Actual	Predicted	Actual	Predicted	Actual
Asia Pacific Cultural Center	Event/ Festival	$ 15,000	-	7,000	2,000	1,500	500	1,000	15	10	500	300	7	5
Historic Fort Steilacoom	Facility	12,000	-	370	-	15	-	54	-	-	-	301	-	-
Friends of Lakewold/ Lakewold Gardens	Facility	50,000	7,000	11,156	1,000	3,200	200	800	25	50	6,900	10,956	100	200
Lakewood Arts Festival Association	Event/ Festival	19,500	1,300	873	100	50	50	10	50	5	1,200	850	20	5
Lakewood Chamber of Commerce - Night of Lights	Event/ Festival	25,000	2,500	2,500	250	75	40	20	90	40	900	200	30	20
Lakewood Chamber of Commerce - Tourism	Marketing	90,000	5,000	4,000	3,000	2,000	2,000	2,000	15,000	12,000	500	500	4,500	4,000
Lakewood Historical Society and Museum	Facility	35,000	250	1,181	10	11	5	2	5	5	5	5	5	7
Lakewood Playhouse	Event/ Festival	25,000	3,550	2,670	70	14	7	1	35	1	3,515	2,528	35	1
Lakewood Sister Cities Association Gimhae	Event/ Festival	23,900	14,000	3,000	800	100	60	150	50	5	13,850	2,900	45	10
CoL Farmers Market	Event/ Festival	35,000	50,000	50,000	8,000	8,000	4,000	4,000	4,000	400	46,000	46,000	4,000	4,000
CoL Imaging Media Promotion	Marketing	40,000	10,500	3,800	2,100	500	1,500	250	200	5	700	234	-	-
CoL Concert Series	Event/ Festival	20,000	12,000	12,000	500	500	100	100	50	50	11,550	11,550	50	50
CoL Summerfest	Event/ Festival	80,000	-	-	-	-	-	-	-	-	-	-	-	-
Travel Tacoma - Mt. Rainier Tourism & Sports	Marketing	100,000	325,546	160,410	205,657	100,022	31,544	19,229	70,000	58,564	97,237	47,910	56,987	27,848
Clover Park Technical College - McGavic Center	Facility	101,850	-	-	-	-	-	-	-	-	-	-	-	-
	TOTALS	$ 672,250	431,646	258,960	223,487	115,987	40,006	27,616	89,520	71,135	182,857	124,234	65,779	36,146

TO: Mayor, Deputy Mayor, and City Councilmembers

FROM: Michael Vargas, Assistant to the City Manager/Policy Analyst

THROUGH: Tho Kraus, Acting City Manager

DATE: July 11, 2022

SUBJECT: 2022 National Community Survey Findings

Purpose: This memo provides an analysis of the 2022 National Community Survey (NCS) findings. The City of Lakewood (hereinafter the "City") last conducted the NCS in the fall of 2017. The City administered the NCS to gauge community satisfaction of municipal services and of the Lakewood community as a whole. Conducting regular surveys that measure community priorities and satisfaction was codified in the City Council Goals 2021-2024 and as such, this is the third NCS study conducted since 2015. The results analysis focuses on equity, which was also codified into the City Council Goals 2021-2024, under the City Council Goal of achieving a Robust & Active Community. Overall, the results identified the economy and public transportation as key strengths of Lakewood in 2022. Compared to the 2017 NCS, a majority of economic and natural environment outcomes improved, showcasing community resiliency and effective public policy. Observed racial differences in public safety sentiments, local business quality and variety, walking experiences, services such as childcare and education, and perception of city government tended to follow national trends, and may indicate focus areas for equitable City policy.

This memo analyzes the following 2022 NCS results:

- **Facets of Community Livability:** The NCS questions and results are arranged into ten categories, collectively known as the "facets of community livability", that span the following areas: *Economy*, *Mobility*, *Community Design*, *Utilities*, *Public Safety*, *Natural Environment*, *Parks and Recreation*, *Health and Wellness*, *Education, Arts, and Culture*, and *Inclusivity and Engagement*. Questions are also grouped by the additional categories of *Participation*, *Governance*, and *Quality of Life*.

- **Time Trends:** The City has now conducted the NCS for a third time, with 2015 and 2017 being previous years. Most of the NCS questions remained the same throughout all three survey years, allowing for a time trend analysis spanning 2015, 2017, and 2022.

- **National Benchmarks:** Survey results are compared to communities that also conducted the NCS. The administering entity, Polco/NRC, has compiled an extensive database of communities to which Lakewood's results are compared.

- **BIPOC and White Respondents:** The survey included demographic questions, including respondent's race. Results are compared by race, in two categories, Black, Indigenous, People of Color (BIPOC) and White.

- **Open Participation Results:** The 2022 NCS included a new "open participation" component, which allowed any Lakewood resident to take the same survey online. While the results are not statistically accurate as the traditional random sample survey, both results are compared.

The memo is structured as follows:

1) **Background and Structure of the National Community Survey:**
    a. Background of Polco/NRC working with Lakewood to conduct the NCS
    b. 2022 NCS structure, including the 10 Facets of Livability
    c. Survey methodology and statistical accuracy of NCS, including recipient map, return rate, margin of error, and statistical significance
    d. Response choices and national benchmarking
    e. Statistical significance in time trends and racial comparisons
    f. Demographics of NCS random sample population
2) **Results Analysis:**
    a. Executive Summary
        i. Key findings from time trends, national benchmarks and racial comparisons, open participation results, and Equity Insights
    b. Summary of major findings by:
        i. 2022 Results
        ii. Time trends
        iii. Comparison with National Benchmarks
        iv. Comparison of BIPOC and White respondents
3) **Appendix:**
    a. **Attachment A**: Comparison of 2015, 2017, & 2022 NCS Ratings
    b. **Attachment B**: Comparison of 2022 & 2017 NCS Ratings
    c. **Attachment C**: Comparison of 2022 NCS Ratings by Race (BIPOC & White)
    d. **Attachment D**: Comparison of 2022 NCS Statistically Accurate and Open Participation Ratings & Open Participation Demographics
    e. **Attachment E**: Comparison of National Benchmarks of 2015, 2017, and 2022
    f. **Map A**: Lakewood Demographics and Qualified Census Tracts
    g. **2022 NCS Lakewood Report by Polco/NRC and Survey Instrument**

The survey findings may be used to help determine City priorities for the next biennium. The City has conducted the NCS three times, providing a wealth of data to evaluate possible

correlations between how City policies, program, and public information provision may have affected the outcomes measured in the survey. However, as a caveat, correlation does not equal causation, and while the survey results may be statistically accurate, the sample size and margin of error should be accounted for when using the results as a representation of the whole Lakewood community. Overall, the use of this data requires caution, especially when informing the future of City programs and policies. The fourteen "Equity Insights" provided in the Summary of Major Findings section are based on both survey results and empirical research on relevant national trends. These insights are meant to propose an explanation for, and start discussions about, the outcomes observed in the survey. Alternate explanations may also apply, and without rigorous quantitative research to test the proposed hypotheses, the insights should also be used with caution in the City's policymaking process.

Background: The City contracted with Polco/National Research Center, previously known as the National Research Center, in 2015 and 2017 to conduct community satisfaction surveys. Polco/NRC conducts a standardized survey known as the National Community Survey (NCS), previously called the National Citizen Survey. The NCS is a collaborative effort between Polco/NRC and the International City/County Management Association (ICMA). The standardized format of the NCS allows participating jurisdictions to compare NCS results to those of communities across the nation that also have conducted the NCS survey. The NCS survey questions consist of a pool of preset questions. Unlike in 2015 and 2017, the City chose not to add specialized questions. The NCS has added questions since 2017 that capture the City's specialized questions, such as feelings of safety in business areas.

Structure: The NCS questions are categorized into ten "Facets of Livability" that capture the outcomes of Lakewood resident's in the following areas:

- *Economy*
- *Mobility*
- *Community Design*
- *Utilities*
- *Safety*
- *Natural Environment*
- *Parks and Recreation*
- *Health and Wellness*
- *Education, Arts, and Culture*
- *Inclusivity and Engagement*

Questions are also grouped by the additional categories of *Participation*, *Governance*, and *Quality of Life*. At a high level, questions capture Lakewood residents' satisfaction with the City government, personal behavior related to living in Lakewood, and feelings about the Lakewood community as a whole.

NCS Survey Methodology and Statistical Accuracy: The statistically accurate survey (hereinafter the "NCS survey") was administered by mail to a random sample of 2700 households within city limits. The survey remained open for seven weeks. Unlike in 2015 and

2017, the 2022 NCS survey deployed a “hybrid mailing” methodology, where of the 2700 households, 1500 households received a paper copy of the survey, with mail-back postage paid, along with an URL to complete the survey online if preferred, while 1200 households received only a postcard invitation with the URL to take the survey online. This hybrid mailing method allows for a greater number of households to be reached, since in 2015 and 2017, only 1400 and 1500 households, respectively, were contacted. This method also allows Polco/NRC to gauge which mix of paper surveys and/or URL postcard invitations to deploy in future surveys, leading to more accurate studies. Landline phone call follow-ups were also discontinued, since most households do not have landlines.

For the first time in Lakewood, an “Open Participation” survey was deployed by Polco/NRC. Polco/NRC hosts an online surveying platform that allows residents to take the same NCS survey via URLs shared on the City’s communication platforms, such as Facebook, Twitter, and the City website. This survey, while not randomly sampled, and thus not statistically accurate, allowed for a greater number of participation from residents. See **Attachment D** for Open Participation results.

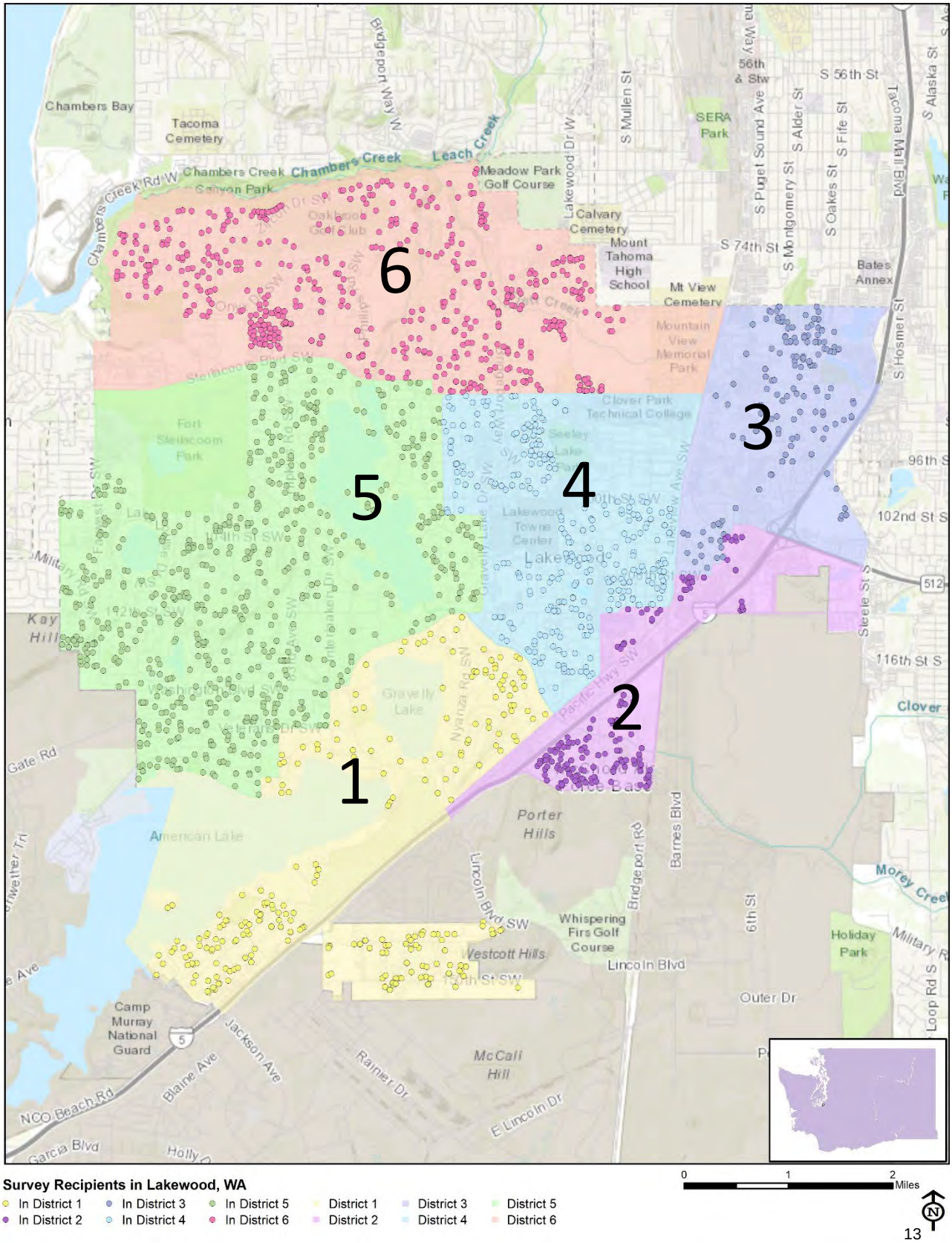
Demographics of Sample Population: The following table illustrates the demographics of the sample population by age, area, housing tenure, housing type, race, sex, and sex/age. The Unweighted column shows NCS responders demographics. Notably, those who responded tended to be 55+, live Districts 5 and 6 (Lake City, Lakes District, Oakbrook, Steilacoom), homeowners in detached housing, White, and female. Weighting was applied to the sample, using overall Lakewood population demographics as a reference to ensure sample ratings accurately represent population sentiments. The Weighted column shows sample proportions after weighting, with the Target column listing the goal proportions.

Unweighted and Weighted Sample Demographics

		Unweighted	Weighted	Target*
Age	18-34	8%	33%	35%
	35-54	23%	29%	28%
	55+	69%	38%	37%
Area	Area 1	12%	12%	12%
	Area 2	6%	10%	10%
	Area 3	2%	7%	7%
	Area 4	13%	16%	16%
	Area 5	42%	26%	26%
	Area 6	25%	28%	28%
Housing tenure	Own	79%	43%	43%
	Rent	21%	57%	57%
Housing type	Attached	23%	52%	52%
	Detached	77%	48%	48%
Race	Not white	42%	39%	39%
	White alone	58%	61%	61%
Sex	Female	53%	53%	50%
	Male	47%	47%	50%
Sex/age	Female 18-34	5%	18%	17%
	Female 35-54	13%	14%	13%
	Female 55+	35%	21%	20%
	Male 18-34	3%	14%	18%
	Male 35-54	11%	15%	15%
	Male 55+	34%	18%	17%

Survey Recipient Map

Lakewood police districts are depicted on the map below, with dots representing residential addresses that received the 2022 NCS survey:



The following neighborhoods are located within each police district:

District 1: Woodbrook, Tillicum, Tacoma Country and Golf Club, Gravelly Lake/Nyanza, Ponders

District 2: Springbrook, Lakewood Station, Kendrick Street

District 3: International District, Air Corridor

District 4: Central Business District, Colonial Center, Lakeview

District 5: Lake City, Lake Louise, Lakes District, Fort Steilacoom Park

District 6: Oakbrook, Steilacoom (not the town)

Return Rate

The following table lists the number of returned 2022 NCS surveys by police district, which was the same geographic delineation used in the 2017 NCS survey. A total of 288 households, out of 2700 households, responded to the 2022 NCS, for a return rate of 11%. In comparison, in 2015, out of 1400 households, 247 responded (18% return rate) and in 2017, out of 1500 households, 232 responded (15% return rate). While the 2022 NCS produced the lowest response rate out of the three years, it also produced the greatest number of households surveyed. The Open Participation survey had 166 responses. Of note, Police District 2 and 3 had the lowest response rates. These districts contain neighborhoods, such as Springbrook and the International District, that are home to prominent BIPOC populations. While statistical techniques such as weighting are applied best ensure survey results are statistically accurate, the low response rates from these neighborhoods should be accounted for in any conclusions about the NCS data.

2022 Surveys returned by police district		
Police District	Percentage returned	Number returned
1	12%	35
2	6%	17
3	2%	6
4	13%	37
5	42%	120
6	25%	72
Total	100%	288
Return rate	11%	

Margin of Error

The margin of error captures sampling error, an error that occurs because the NCS survey is based on a subset of the full Lakewood population, i.e., 288 NCS respondents attempting to serve as representative of the approximately 63,000. The larger the margin of error, the less

representative the sample is of the population. The margin of error for the 2022 NCS survey is about 6% using the industry standard confidence interval of 95%. In other words, there is a 95% chance that the actual response rating of the population is within plus or minus 6% of the survey response rating. The 2015 and 2017 NCS also had similar margins of error.

Statistical Significance

Statistical significance is used to quantify if outcome differences between two groups are due to random chance or if the two groups actually have different outcomes. The following table lists the statistical significance threshold for multiple comparison groups throughout the report. Any mention of NCS ratings differences means that the difference was statistically significant.

Statistical Significance Thresholds	
2022 ratings vs. 2017 ratings	9%
2022 ratings vs. 2022 national benchmarks	10%
BIPOC resident ratings vs. White resident ratings	12%

Response Choices: The percentages in the NCS survey results reflect the percentage of "positive ratings". NCS multiple choice answers are categorized into excellent, good, fair, and bad. Each percentage in the survey results is the sum of the two positive answers, i.e., excellent and good. See **2022 NCS Lakewood Report by Polco/NRC and Survey Instrument**.

National Benchmarks: Polco/NRC has compiled a database of over 600 communities whose residents were also administered the NCS. Since results are added quickly to the database, national benchmarks provide an up-to-date comparison of Lakewood outcomes to communities across the nation. The communities in the database represent a wide range of population and geographic characteristics. Also, since the start of the pandemic, the database contains a mixture of NCS data from both pre-pandemic and mid-pandemic eras. These two facts should be taken into account when comparing Lakewood ratings to national benchmarks. A Lakewood rating is marked as higher as or lower than national benchmarks if the rating differs more than 10 points, and much higher or much lower if the rating differs by 20 points. The following table details benchmark community characteristics in 2022.

Benchmark Database Characteristics	
Region	Percent
New England	3%
Mid-Atlantic	2%
East North Central	15%
West North Central	18%
South Atlantic	15%
East South Central	3%
West South Central	9%
Mountain	17%
Pacific	18%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	20%
50,000 to 99,999	21%
100,000 or more	26%

Executive Summary

Economy

- NCS results found *Economy* as a focus area. Several *Economy* ratings increased since 2017. NCS results and national trends may indicate that BIPOC and White residents are patronizing different local business areas, by BIPOC residents walking more to local businesses, leading to differing perceptions of local business quality and variety.

Public Safety

- NCS results found *Public Safety* as another focus area. Despite most *Public Safety* ratings being lower than 2022 national benchmarks, most ratings were similar or increased compared to 2017 ratings. Compared to BIPOC residents, White residents may be interacting with crime prevention services more and having fewer positive experiences, rating “crime prevention” lower on the NCS. Compared to White residents, BIPOC residents may be interacting with animal control services more, and having more positive experiences, rating “animal control" higher on the NCS. BIPOC respondents rated feeling less safe, both generally and from violent crime, than White respondents, possibly due to higher exposure to crime based on geographic location and socioeconomic status rather than a negative perception of the City’s public safety services.

Mobility & Utilities

- *Mobility*, specifically public transportation, and *Utilities* remained a key strength throughout the pandemic, since most of these NCS ratings remained similar or increased since 2017. BIPOC respondents rated street lighting less favorably and street repairs more favorably than White respondents, which may be due to BIPOC residents walking City areas with lower quality street lighting and higher quality street repairs than White residents.

Natural Environment and Parks & Recreation

- NCS ratings such as “walking trails, “City parks quality”, and “fitness opportunities” improved since 2017. BIPOC respondents rated “quality of Parks and Recreation opportunities” lower than White respondents, which may be due to geographic and socioeconomic factors impacting accessibility to City parks and recreational activities. NCS results found that BIPOC respondents disfavored yard waste and recycling services more than White respondents, which may be due to racial differences in socioeconomic status and housing outcomes impacting the accessibility of these services.

Education, Arts, and Culture & Inclusivity and Engagement

- Most NCS ratings for *Education, Arts, and Culture* and *Inclusivity and Engagement* either remained similar or increased since 2017, with improvements in “volunteer opportunities” and “sense of community”. Compared to 2022 national benchmarks, Lakewood is behind on many *Inclusivity and Engagement* ratings. NCS results indicated that White respondents disfavored K-12 education in Lakewood more than BIPOC respondents, possibly due to White parents sending their children to schools outside the City’s school district more than BIPOC parents. This outcome may be indicated from data showing disproportionate racial proportions between the Lakewood community and the City’s school district student body. BIPOC respondents rated having more trouble accessing affordable quality childcare/preschool than White respondents, possibly due to racial differences in socioeconomic status and availability of culturally-competent care. BIPOC residents may feel less positive about the inclusivity of the Lakewood community than White residents, due to BIPOC respondents having rated “participating in community matters”, “Lakewood

community respects people from diverse backgrounds", and "Lakewood as a place to retire" less than White respondents.

Community Design & Health and Wellness

- Most NCS ratings for *Community Design* and *Health and Wellness* remained similar since 2017, with only "affordable housing availability" having decreased, which aligned with national trends. Most *Community Design* ratings were lower than national benchmarks, such as "well-designed neighborhoods" and "own neighborhood as a place to live". BIPOC residents may be spending more time in City public areas than White residents, which may be due to BIPOC residents spending less time in their own neighborhoods indicated by BIPOC respondents rating "own neighborhood as a place to live" less than White respondents. BIPOC residents may be patronizing more diverse and affordable quality local restaurants and grocery stores than White residents, leading to more favorable perceptions of affordable quality food availability. This may be due to BIPOC residents being concentrated in more urban City areas with walkable environments and high business densities, such as the International District, that contain a high concentration of diverse and affordable quality food options. BIPOC residents may be utilizing local healthcare options more often than White residents, which led BIPOC respondents to more favorably rate availability of affordable quality healthcare in Lakewood than White respondents. This outcome may be attributed to national research showing White residents are more likely to be privately ensured than BIPOC residents, which may lead to more healthcare option choices, including out-of-city alternatives.

Governance, Participation & Quality of Life

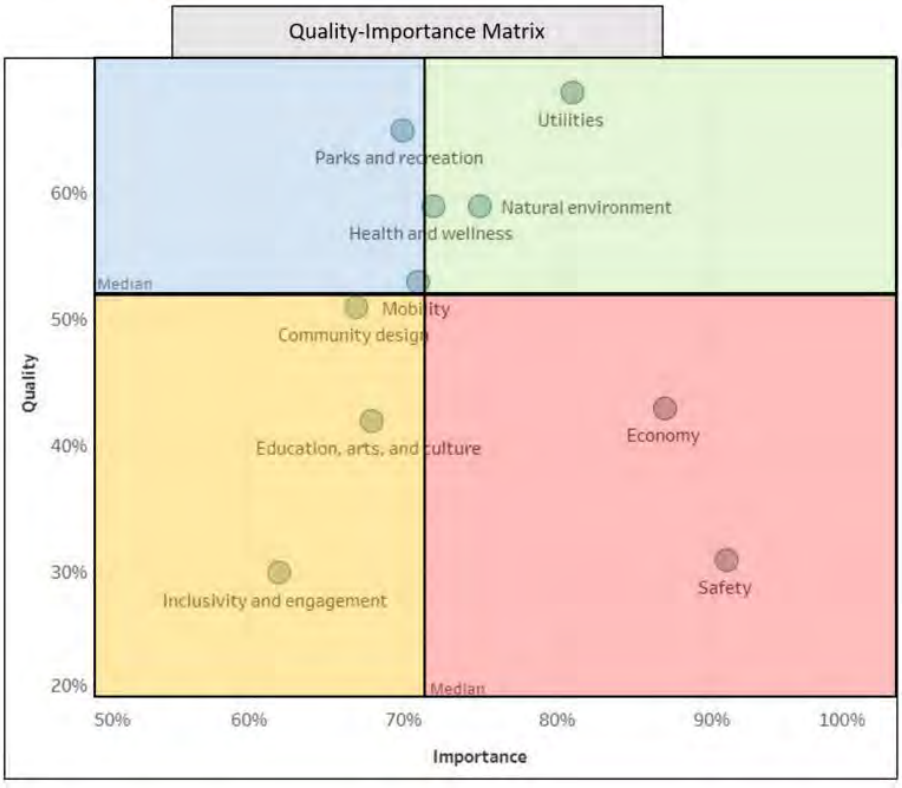
- Most NCS ratings for *Governance*, *Participation*, and *Quality of Life* remained similar since 2017, although most *Quality of Life* ratings, such as "overall Lakewood reputation" and "remaining in Lakewood for the next five years", were lower than 2022 national benchmarks. BIPOC respondents were more likely to think positively of the Lakewood city government than White respondents along a number dimensions such as "being treated fairly" and "value of taxes paid". This outcome may be due to both BIPOC residents having better interactions with the Lakewood city government, and national research that indicate White residents are more likely to distrust governments, possibly including local governments, than BIPOC residents when a Democrat is president. BIPOC respondents indicated having less positive outlooks on remaining in Lakewood, both short-term and long-term, than White respondents. This may be caused by a number of factors, such as satisfaction with own neighborhood, feelings of safety, and inclusivity of the Lakewood community.

Facets of Livability - Quality & Importance: The following graph depicts the ten Facets of Livability graphed by Quality on the vertical axis and Importance on the horizontal axis. The purpose of this graph is to provide a summary of which facets are important to Lakewood residents and require additional City resources and policy to help increase quality. Conclusions made with this graphic, along with the rest of NCS data in this Memorandum, should be measured.

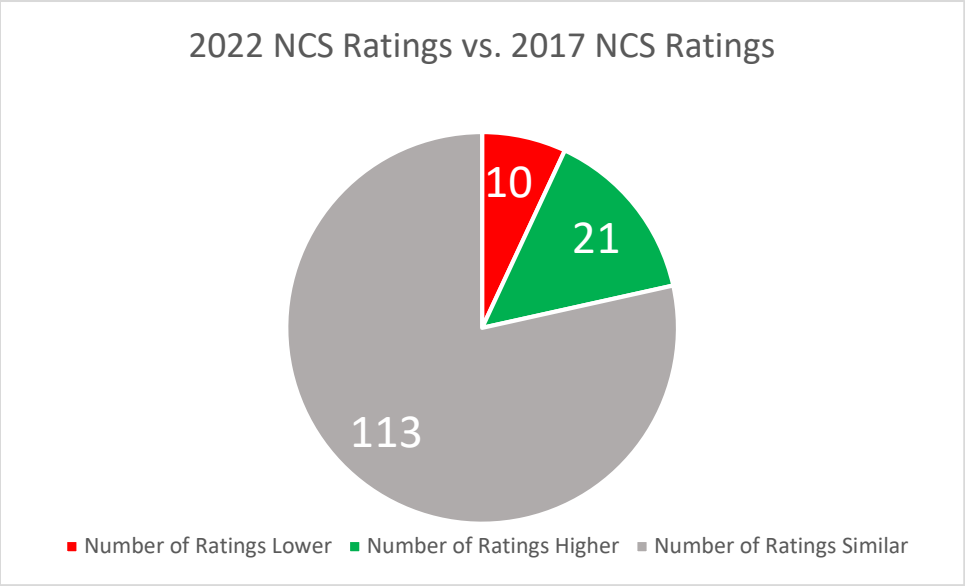
The red-shaded bottom right quadrant contains facets that were rated relatively high-importance and low-quality facets, such as the Economy and Public Safety. The City should focus new resources and policies in these areas.

The blue-shaded top left quadrant contains facets rated relatively low-importance and high-quality, such as Parks and Recreation and Mobility. The City should maintain resources in these areas. The green-shaded top right quadrant contains facets rated relatively high-importance and high-quality, such as Utilities, Health and Wellness, and the Natural Environment. The City should also maintain resources here.

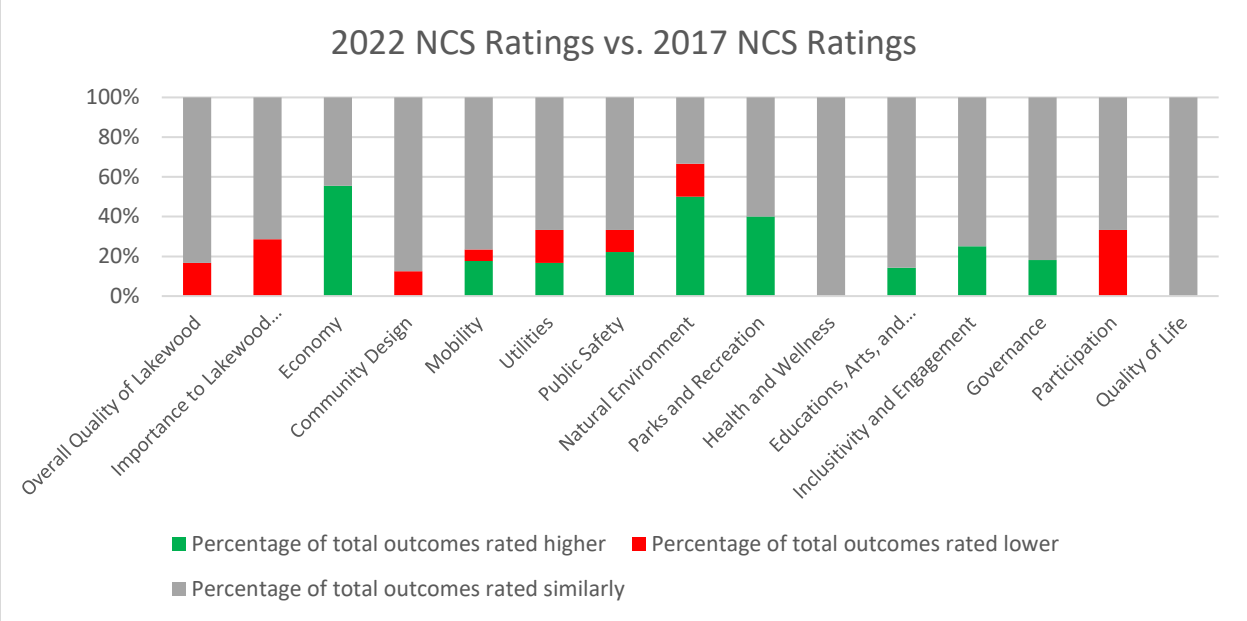
Finally, the yellow-shaded, bottom left quadrant contains relatively low-quality and low-priority facets, such as Community Design, Inclusivity and Engagement, and Education, Arts, and Culture. Resources should be increased here while still prioritizing Economy and Public Safety.



Facets of Livability – 2022 & 2017 Comparisons: Overall, a majority of the 144 ratings that are included in both the 2022 and 2017 NCS surveys remained similar. 10 ratings decreased, while 21 ratings increased. The following graph indicates that of the ratings that changed between 2017 and 2022, double the ratings increased than decreased. See **Attachment A** for a complete list of ratings that remained similar, decreased, or increased between survey years.

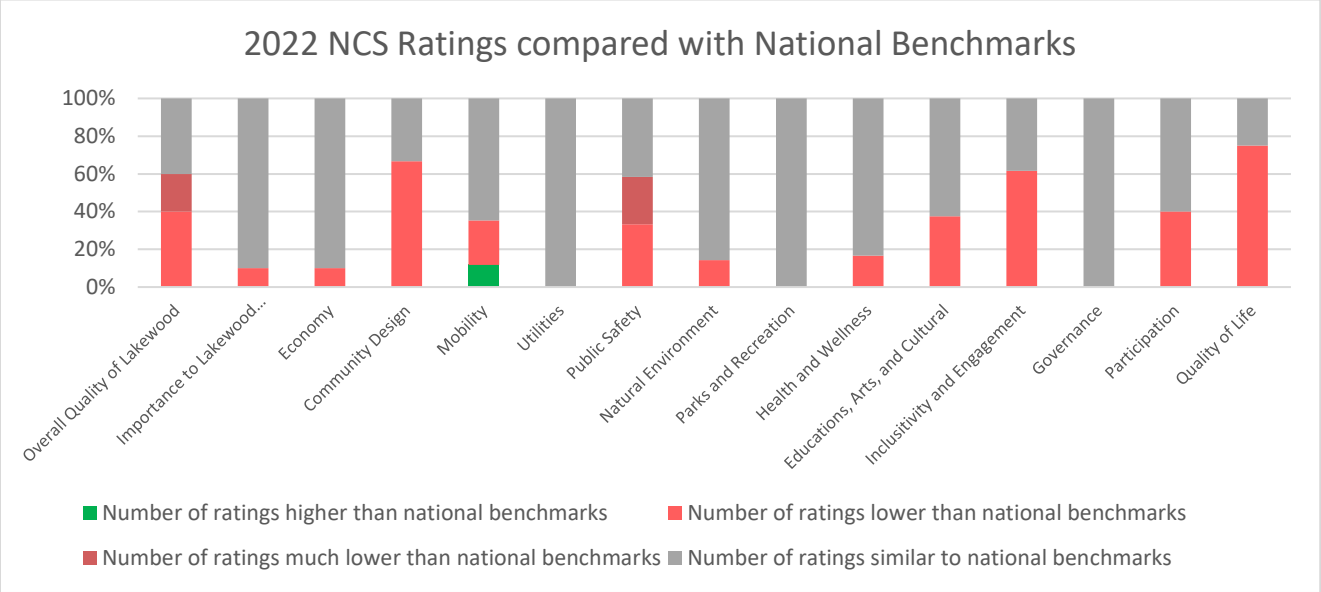


The graph below depicts how many ratings increased, decreased, or remained similar between 2022 and 2017 by ratings category. Economy and Natural Environment are the only two facets to have more increased ratings than similar or decreased ratings between 2022 and 2017. Most facets had similar ratings between survey years, and no facets had a majority of decreased ratings. See **Attachment B** for a more in-depth, tabular form of the graph below.

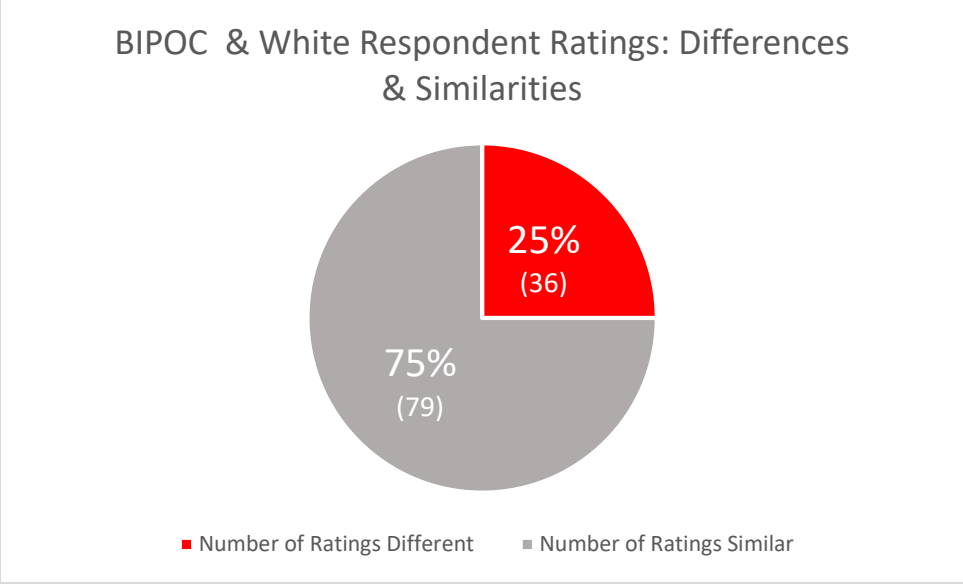


11

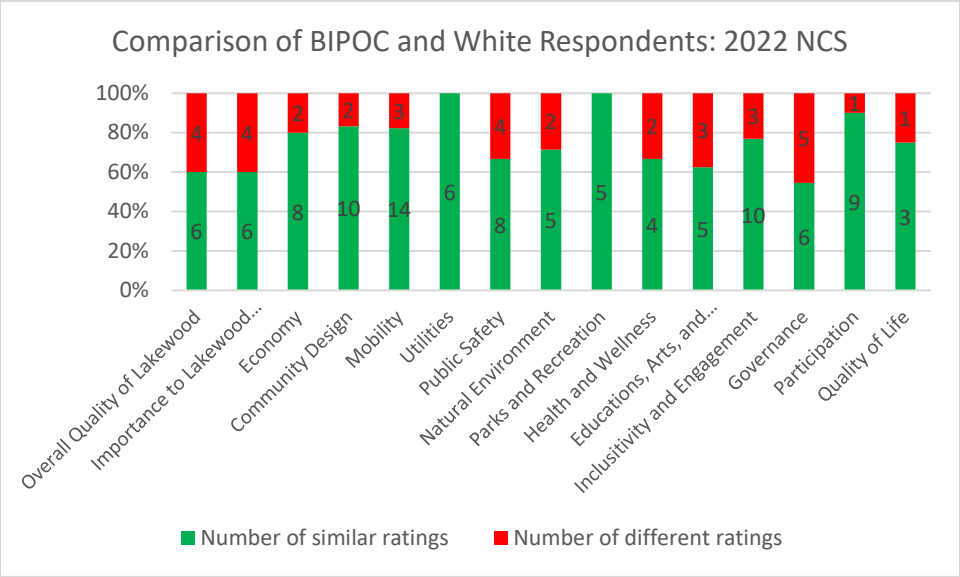
Comparison to National Benchmarks: The following graph shows that 5 out of the 15 total rating categories, including the ten Facets of Living, had a majority of lower or much lower ratings compared to national benchmarks in 2022. These categories include Overall Facet Quality, Community Design, Public Safety, Inclusivity and Engagement, and Quality of Life. The other 10 rating categories had a majority of similar ratings compared to national benchmarks.



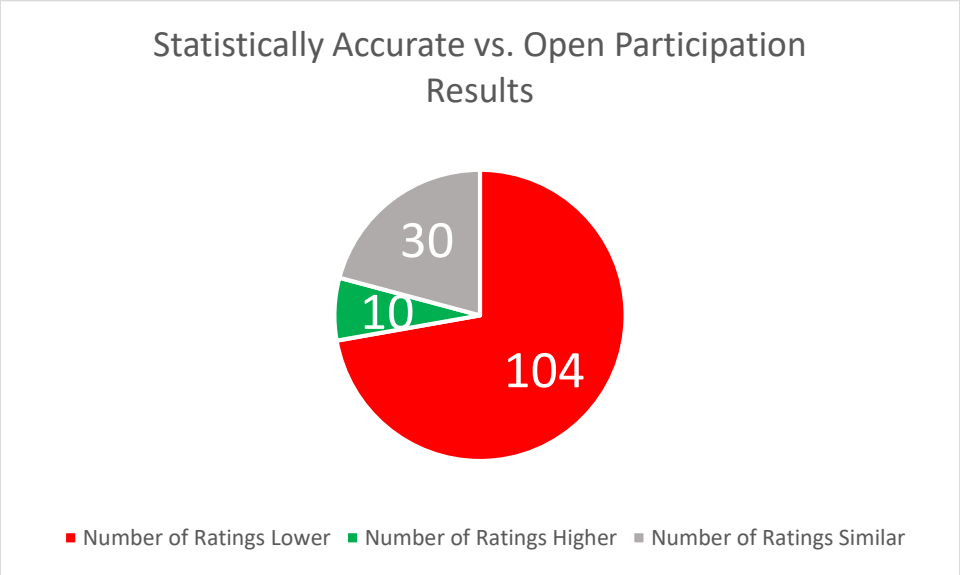
Comparison of BIPOC and White Respondents: A majority of the 144 ratings were found to be similar between BIPOC and White respondents. The graph below depicts about 3 in 4 ratings were similar, with one-fourth of ratings differing between the two groups.



Examining by rating categories, no category had a majority of different ratings between BIPOC and White respondents. The graph below reveals the facets with the most different ratings proportionate to the total number of ratings are Quality and Importance, Governance, Educations/Arts/Culture, Health and Wellness. Notably, Utilities and Parks and Recreation had no rating differences. See **Attachment C** for an in-depth tabular form of the graph below.



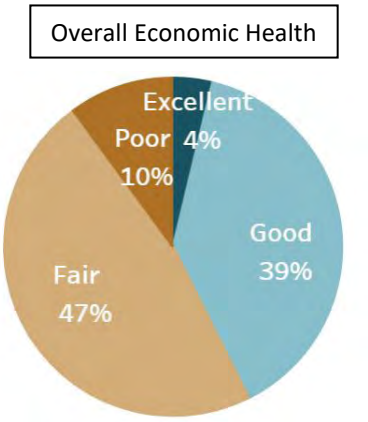
Open Participation Survey: The following graph shows that a majority of the 144 ratings were rated lower on the Open Participation survey compared to the Random Sample survey, which is a common phenomenon when opening the survey to the general public. See **Attachment D** for a tabular comparison of the two survey results, including Open Participation demographics.



Summary of Major Findings

I) Economy

NCS results found *Economy* as a focus area. Several economy ratings increased since 2017. NCS results and national trends may indicate that BIPOC and White residents are patronizing different local business areas, by BIPOC residents walking more to local businesses, leading to differing perceptions of local business quality and variety.



2022 Results

Respondents rated *Economy* as higher in importance and lower in quality relative to other Facets of Livability, indicating an area of focus for the City.

Time Trends

Compared to 2017, five out of the nine *Economy* ratings increased in 2022. This makes *Economy* one of two facets that experienced more rating increases than decreases or similar ratings compared to 2017.

The five *Economy* ratings that increased since 2017 are "vibrancy of the downtown/commercial area", "economic development services", "Lakewood as a place to work", "employment opportunities", and "overall quality of business and service establishments". The rest of the *Economy* outcomes were rated similarly between 2022 and 2017, including Lakewood's "overall economic health".

These trends may indicate strong pandemic-era economic recovery policies from all levels of government that bolstered the resiliency and augmented the strength of the local economy, leading to either increases or maintaining similar levels of *Economy* ratings since 2017 and throughout the pandemic.

Comparison with National Benchmarks

"Overall economic health" and "Lakewood as a place to visit" scored lower than national benchmarks in all three survey years. All other *Economy* ratings scored similarly to national benchmark in 2022. Since 2015, "quality of local business establishments" and "Lakewood as a place to work" have increased from "lower" to "similar" to national benchmarks.

Comparison of BIPOC & White respondents

When comparing BIPOC and White respondents, there were no significant differences between the "overall economic health" and "importance of the economy". Most economic outcomes were rated similarly between both groups. However, two differences were found.

About 7 in 10 BIPOC respondents positively rated both the quality and variety of Lakewood business and service establishments compared to about half of White respondents.

Equity Insight 1: BIPOC and White residents may be patronizing different local business areas in Lakewood, leading to different perceptions of local business quality and variety.

Racial differences in perception of local business quality and variety may be due to the following:

1) BIPOC and White residents shop in Lakewood at different rates due to differing online and in-town shopping patterns
2) BIPOC and White residents shop in Lakewood at different local business areas

In support of **Equity Insight 1**, the following explanations provide evidence that BIPOC and White residents shop in Lakewood at similar rates, since both groups have similar online and in-town shopping patterns, which may indicate that perception of local business quality and variety is due to the two groups patronizing different Lakewood business areas.

Similar Online Shopping Patterns: On the NCS, both groups rated having similar online shopping patterns. Assuming that online shopping is a substitute for local shopping, the racial difference in perception of local business quality and variety may not be due to racial differences in substituting online for local shopping.

Similar In-Town Shopping Patterns: Additionally, the positive pull-factor of Lakewood's major business sectors, such as restaurants, auto-parts, and retail, means local businesses are meeting the demands of the Lakewood community.[1] This may indicate that Lakewood residents, of all races, are likely to shop locally than out-of-town, such that the racial difference in perception of local business quality and variety may not due to racial differences in substituting local shopping for out-of-town shopping.

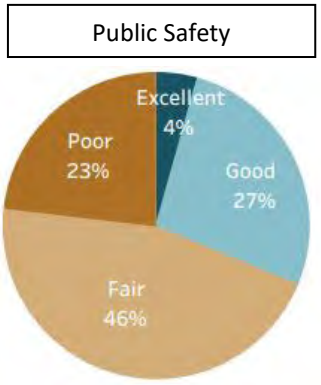
Equity Insight 1 may also be attributed to racial differences in walking patterns. On the NCS, BIPOC respondents were more likely to favorably rate the ease of walking in Lakewood than White respondents. As indicated on the NCS, the racial difference in ease of walking ratings followed national trends, as research shows BIPOC residents are more likely to rate favorably "walkability scores" than White residents.[2] This difference is driven by national trends of low-income and BIPOC residents more likely to live in denser urban locations within a city, and also less likely to own a car, compared to White residents.[2] On the NCS, both groups rated using public transportation and cars at similar levels in Lakewood, which indicates that the racial difference in ease of walking ratings is may not be explained by racial differences in substituting motorized transportation for walking. Combining national trend research and NCS results provides evidence that BIPOC residents in Lakewood walk more around the city, and thus rate walkability higher, than White residents.

Taking these explanations together, BIPOC and White residents may have different local shopping experiences in Lakewood. The two groups may be patronizing different business areas in Lakewood, leading to different perceptions of local business quality and variety. BIPOC

[1]City of Lakewood Economic Development Strategic Plan, 2022
[2] Conderino SE;Feldman JM;Spoer B;Gourevitch MN;Thorpe LE; "Social and Economic Differences in Neighborhood Walkability across 500 U.S. Cities." American Journal of Preventive Medicine, U.S. National Library of Medicine, https://pubmed.ncbi.nlm.nih.gov/34108111/.

residents may be walking more than White residents, and patronizing local businesses by walking. BIPOC residents, compared to White residents, may be patronizing more local businesses found in dense, urban areas of the City with a more walkable built environment, such as the business-dense International District, which may have led to higher ratings of local business variety and quality. See **Map A** for data showing that the Qualified Census Tract that contains the International District, which has an urban, built-environment, also contains a high concentration of the Lakewood BIPOC population.

II) Public Safety



NCS results found *Public Safety* as another focus area. Despite most *Public Safety* ratings being lower than 2022 national benchmarks, most ratings were similar or increased compared to 2017 ratings. Compared to BIPOC residents, White residents may be interacting with crime prevention services more and having fewer positive experiences, rating "crime prevention" lower on the NCS. Compared to White residents, BIPOC residents may be interacting with animal control services more, and having more positive experiences, rating "animal control" higher on the NCS. BIPOC residents rated feeling less safe, both generally and from violent crime, than White residents, possibly due to higher exposure to crime based on geographic location and socioeconomic status rather than negative perceptions of Lakewood public safety services.

2022 Results

Public Safety was also rated relatively higher in importance and lower in quality than other Facets of Livability. Along with the economy, public safety remains a high priority for Lakewood residents.

Time Trends

Overall *Public Safety* quality and importance ratings remained stable since 2015. When evaluating safety-related services in Lakewood, a strong majority of residents gave positive marks to "fire services" (90%), "ambulance/EMS services" (83%), "fire prevention and education" (76%), and "animal control" (60%). Compared to the 2017 NCS, most ratings were similar, with only one having rating decreased, "crime prevention", and two ratings increased, "fire prevention and education" and "animal control".

Comparison with National Benchmarks

2022 *Public Safety* ratings tended to be "lower" or "much lower" than national benchmark comparisons, with four ratings" lower", three ratings "much lower" and five ratings "similar". Ratings that were "much lower" than national benchmarks were "crime prevention" (37%), "feelings of safety from property crime" (44%) and "feelings of safety from violent crime" (52%). While most ratings compared to national benchmarks remained the same since 2017,

"police services", "feeling of safety in own neighborhood during the day", and "crime prevention" declined to either "lower" or "much lower" since the 2017 NCS.

Comparison of BIPOC & White respondents

BIPOC respondents were more likely to favorably rate "crime prevention"," animal control", and "emergency preparedness" than White respondents. 45% of BIPOC respondents felt safe from violent crime, compared to 58% of White respondents. For overall "feeling of safety" in Lakewood, about 2 in 10 BIPOC respondents gave positive ratings compared to 4 in 10 White respondents.

Equity Insight 2: Compared to BIPOC residents, White residents may be interacting with crime prevention services more and having fewer positive experiences, rating "crime prevention" lower on the NCS. Compared to White residents, BIPOC residents may be interacting with animal control services more, and having more positive experiences, rating "animal control" higher on the NCS.

Racial differences in public safety services ratings may be due to the following:

1) The amount of interactions with public safety services
2) The experience, whether positive or negative, with public safety services

The following explanations support **Equity Insight 2** by providing evidence that BIPOC and White residents may be interacting with certain public safety services at different rates and are having different experiences from these interactions, leading to the racial disparity in NCS ratings for public safety services such as crime prevention and animal control.

Amount of Interactions: Nationally, BIPOC residents, such as Black and Hispanic residents, are less likely to experience contact with the police compared to White residents[3], yet are more likely to be in contact with animal control services than White residents.[4] Assuming contact with the police is synonymous with crime prevention services and not animal control services, these national research findings, extrapolated to Lakewood, may indicate that Lakewood BIPOC and White residents are interacting with different public safety services at different rates, which may contribute to racial differences in the NCS ratings for these services.

Public Safety Services Experiences: On the NCS, BIPOC residents more favorably rated "value of City services for taxes paid" than White residents, which may indicate that BIPOC residents are generally more likely to rate City services, such as Public Safety services, higher than White residents. This outcome may be attributed to BIPOC residents having more positive experiences with City services, including animal control and crime prevention, leading to the more positive ratings on the NCS for these services compared to White residents. These NCS findings would further contribute to the racial disparity in public safety service NCS ratings.

[3] Contacts between Police and the Public, 2018 – Statistical Tables. https://bjs.ojp.gov/content/pub/pdf/cbpp18st.pdf.

[4] KN;, Hawes SM;Hupe T;Morris. "Punishment to Support: The Need to Align Animal Control Enforcement with the Human Social Justice Movement." Animals : an Open Access Journal from MDPI, U.S. National Library of Medicine, https://pubmed.ncbi.nlm.nih.gov/33081392/.

Equity Insight 3: BIPOC respondents rated feeling less safe, both generally and from violent crime, than White respondents, possibly due to higher exposure to crime based on geographic location and socioeconomic status rather than a negative perception of the City's public safety services.

Racial differences in feelings of safety may be due to the following outcomes:

1) Racial differences in perception of public safety services and their ability to promote safety
2) Racial differences in geographic and socioeconomic outcomes that impact exposure to crime

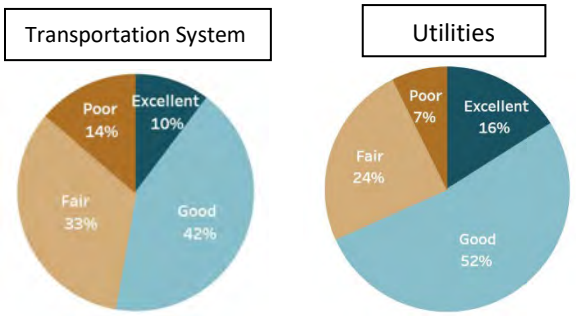
Evidence for **Equity Insight 2** proposed that BIPOC and White residents have differing perceptions of public safety services, which may also contribute to **Equity Insight 3**. However, the following explanations support the geographic and socioeconomic component of **Equity Insight 3** while further providing evidence that differing perceptions of public safety services are not the sole contributing factor to racial disparities in feelings of safety.

Perception of Public Safety Services: On the NCS, both groups rated "police services" and "customer service of City employees" similarly. In addition, more BIPOC respondents than White respondents rated feeling that the City government "treats all residents fairly". These NCS findings may indicate that BIPOC residents feeling less safe than White residents is not due to less favorably viewing the City public safety services.

Geographic and Socioeconomic Differences: Map A shows the concentration of the BIPOC population in Qualified Census Tracts that are associated with lower incomes. National research provides evidence that crimes tend to be concentrated in lower income neighborhoods.[5] NCS results found that about half of BIPOC respondents rated their own neighborhood as a favorable place to live compared to 8 in 10 White respondents. BIPOC respondents also rated lower "Lakewood as a place to retire" and "remaining in Lakewood for the next five years" than White respondents. Perceptions of community sentiments stemming from geographic and socioeconomic factors may also impact feelings of safety, since 55% of BIPOC respondents felt that the Lakewood community as a whole values and respects residents from diverse backgrounds, compared to 67% of White respondents.

[5] "Neighborhoods and Violent Crime: HUD USER." Neighborhoods and Violent Crime | HUD USER, https://www.huduser.gov/portal/periodicals/em/summer16/highlight2.html.

III) Mobility & Utilities



Mobility, specifically public transportation, and *Utilities* remained a key strength throughout the pandemic, since most of these NCS ratings remained similar or increased since 2017. BIPOC respondents rated street lighting less favorably and street repairs more favorably than White respondents, which may be due to BIPOC residents walking City areas with lower quality street lighting and higher quality street repairs than White residents.

2022 Results

The 2022 NCS was the first time "overall quality" and "importance" for both transportation system and *Utilities* were included. 7 in 10 respondents rated the transportation system as an important focus area for the City, along with 8 in 10 respondents for utility infrastructure.

Time Trends

For *Mobility*, "street cleaning", "street lighting", and "sidewalk maintenance" increased, "use of public transportation over cars" decreased, and the rest of the thirteen *Mobility* ratings remained similar since 2017. The *Utilities* facet had similar results, with most ratings having remained similar since 2017, except for an increased "storm water drainage" rating and a decreased "garbage collection" rating.

Comparison with National Benchmarks

Compared with national benchmarks, the *Mobility* of "street cleaning", "street lighting", "ease of travel by bicycle" increased from "lower" to "similar" ratings in 2022. Ratings that have either remained "lower" or have decreased to "lower" than national benchmarks since 2017 include "street repair", "ease of walking", "snow and ice response", and "choosing to walk or bike instead of drive".

Lakewood remained a leader in "ease of travel by public transportation" communities, having achieved higher ratings than national benchmarks in both 2017 and 2022. "Quality of bus or transit services" was rated higher than national benchmarks in 2022 as well. These outcomes speak to a robust transportation system that managed to effectively serve the community both pre-pandemic and mid-pandemic. Compared to 2022 national benchmark, ratings that increased since 2017 are "ease of bicycle travel", "street lighting", and "quality of bus or transit services". These increases indicate the effectiveness of transportation system developments over the last five years.

For *Utilities* ratings, all ratings were similar to national benchmarks in 2022. "Storm water drainage", which was rated "lower" in 2015 and 2017, increased to "similar" in 2022. This indicates a performance improvement of the City's storm water drainage program over the years.

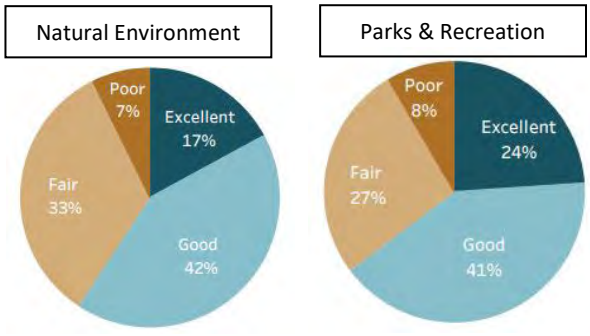
Comparison of BIPOC & White respondents

All *Utilities* ratings were similar between BIPOC and White respondents, the only facet to do so. Most *Mobility* ratings were similar between BIPOC and White respondents, with a few key differences. Half of BIPOC respondents rated "street lighting" positively compared to 7 in 10 White respondents. BIPOC respondents also rated "ease of walking" and "street repairs" more positively than White respondents.

Equity Insight 4: BIPOC respondents rated street lighting less favorably and street repairs more favorably than White respondents, which may be due to BIPOC residents walking City areas with lower quality street lighting and higher quality street repairs than White residents.

From the evidence for **Equity Insight 1**, if the two groups are walking different areas around the City, with BIPOC residents walking in more urban areas with a built-environment, than the racial difference in perception of street lighting and street repairs quality may be due to BIPOC residents walking in areas with higher quality street repairs and lower quality street lighting than White residents. On the NCS, BIPOC respondents rated "value for taxes paid" higher than White respondents, which may indicate differing overall views of the City government from the two groups that may impact how each group views street lighting and street repairs around the City.

IV) <u>Natural Environment and Parks & Recreation</u>



NCS ratings such as "walking trails, "City parks quality", and "fitness opportunities" improved since 2017. BIPOC respondents rated "quality of Parks and Recreation opportunities" lower than White respondents, which may be due to geographic and socioeconomic factors impacting accessibility to City parks and recreational activities. NCS results found that BIPOC respondents disfavored yard waste and recycling services more than White respondents, which may be due to racial differences in socioeconomic status and housing outcomes impacting the accessibility of these services.

2022 Results

The *Natural Environment* facet experienced more increased ratings than decreased or similar ratings compared to 2017. *Parks and Recreation* ratings concerning the outdoors also increased since 2017. Examined together, these improvements in residents' experiences of the Lakewood outdoors may be attributed to the City's programs and policies improving the Lakewood natural environment over the years.

Time Trends

2022 ratings increased for several outcomes related to the facets of *Natural Environment* and *Parks and Recreation* compared to 2017. These outcomes were the "availability of paths and walking trails" (22% increase), "air quality" (16%), "fitness opportunities" (15%), "Lakewood open space" (15%), and "preservation of natural areas" (14%). The recycling rating is the only

outcome from these two facets to decline to 6 in 10 positive ratings in 2022 from 8 in 10 in 2017. Improvements in these outcomes speaks to the resiliency of the Lakewood community and effective public policy to make strides towards improving environmental and parks and recreation outcomes throughout the pandemic.

Comparison to National Benchmarks

NCS ratings of "Lakewood open space", "paths and walking trails", "fitness opportunities", and "recreation centers" increased from either "lower" or "much lower" to "similar" to national benchmarks in 2022 compared to 2017. Lakewood has remained "lower" in "cleanliness" than national benchmarks in all three survey years.

Comparison of BIPOC & White respondents

Most ratings were similar between BIPOC and White respondents *in Natural Environment* and *Parks and Recreation* outcomes, however differences included "overall quality of Parks and Recreation opportunities" and several waste collection outcomes.

Positive ratings for "overall quality of Parks and Recreation opportunities" for BIPOC respondents was 5 in 10 compared to 7 in 10 for White respondents. BIPOC respondents also rated "yard waste pick-up" and "recycling services" less favorably than White respondents.

Equity Insight 5: BIPOC respondents rated "quality of Parks and Recreation opportunities" lower than White respondents, which may be due to geographic and socioeconomic factors impacting accessibility to City parks and recreational activities.

Racial differences in quality of the City's Parks and Recreation opportunities may be due to the following:

1) Racial differences in engagement rates with Lakewood Parks and Recreation opportunities as opposed to out-of-town opportunities
2) Racial differences in accessibility of Lakewood Parks and Recreation opportunities

Engagement Rates: Differential engagement rates with Parks and Recreation opportunities in Lakewood may impact perceptions of quality, especially if one group more often goes outside the City for parks and recreation opportunities. Both groups similarly rated the importance of Lakewood parks and recreation, as well as "City parks quality", "City recreational programs", and "City park path/walking trails". These NCS findings may indicate that the two groups are engaging at similar rates with Lakewood-specific parks and Recreation opportunities due having similar perceptions of the quality of City park related outcomes such that the racial difference in perception of quality of these opportunities may not be due to differences in engagement rates.

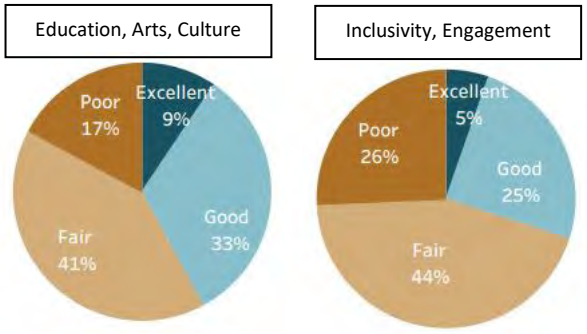
Accessibility: From **Equity Insight 1** evidence, such as **Map A,** some BIPOC populations in Lakewood are concentrated in urban areas, which may be more walkable, but may also not contain as many City parks and recreational activities to meet demand in those areas. **Equity Insight 1** evidence also showed that nationally, BIPOC residents are less likely to own cars, which could impact accessibility to parks and recreation opportunities. **Equity Insight 1** evidence also showed that BIPOC residents may walk more around the City than White

residents. Therefore, BIPOC residents, by walking, may not be able to access Parks and Recreation opportunities as well as White residents, leading to differences in quality of opportunities. From **Equity Insight 3** evidence, BIPOC residents feel less safe, which may impact the willingness to pursue Parks and Recreation opportunities, impacting perceptions of quality.

Equity Insight 6: NCS results found that BIPOC respondents disfavored yard waste and recycling services more than White respondents, which may be due to racial differences in socioeconomic status and housing outcomes impacting ability accessibility of these services.

For housing outcome differences, racial differences in multi-family housing living that have adequate waste collection services may be a factor, as national research shows Black residents are less likely to live in detached, single family homes than White residents.[6] Racial differences in ability to pay for adequate waste collection may be another factor, as some BIPOC populations are concentrated in lower-income Qualified Census Tracts in the City (see **Map A**).

V) Education, Arts, Culture & Inclusivity and Engagement



Most NCS ratings for *Education, Arts, and Culture* and *Inclusivity and Engagement* either remained similar or increased since 2017, with improvements in "volunteer opportunities" and "sense of community". Compared to 2022 national benchmarks, Lakewood is behind on many *Inclusivity and Engagement* ratings. NCS results indicated that White respondents disfavored K-12 education in Lakewood more than BIPOC respondents, possibly due to White parents sending their children to schools outside the City's school district more than BIPOC parents. This outcome may be indicated from data showing disproportionate racial proportions between the Lakewood community and the City's school district student body. BIPOC respondents rated having more trouble accessing affordable quality childcare/preschool than White respondents, possibly due to racial differences in socioeconomic status and availability of culturally-competent care. BIPOC residents may feel less positive about the inclusivity of the Lakewood community than White residents, due to BIPOC respondents having rated "participating in community matters", "Lakewood community respects people from diverse backgrounds", and "Lakewood as a place to retire" less than White respondents.

2022 Results

The 2022 NCS debuted five new ratings in the facet of *Inclusivity and Engagement* such as "making all residents feel welcome", "attracting people of diverse backgrounds", "respecting people of diverse backgrounds", "taking care of vulnerable residents (elderly, disabled, etc.)" and "sense of community pride".

[6] Ray, Rashawn, et al. "Homeownership, Racial Segregation, and Policy Solutions to Racial Wealth Equity." Brookings, Brookings, 1 Sept. 2021, https://www.brookings.edu/essay/homeownership-racial-segregation-and-policies-for-racial-wealth-equity/.

Time Trends

In both *Education, Arts, Culture* and *Inclusivity and Engagement* facets, ratings either remained similar or increased since 2017. The increased ratings include "overall personal health" (13% increase), "sense of community" (9%) and "opportunities to volunteer" (13%). A robust local volunteer scene, especially in response to the pandemic, may be attributed to the increases in a volunteer opportunities as well as a better sense of community.

Comparison to National Benchmarks

Of the ratings that have been lower than national benchmarks since 2015, the City still remained in the "lower" rating for all of them in 2022, with the exception of "place to retire", which started as "lower" in 2015 and has since increased to "similar" in 2022. Areas of improvement compared to national benchmarks include "K-12 education", "cultural/arts/music activities", "special events", "sense of community", "opportunities to volunteer", "neighborliness", "social events/activities opportunities", "participation in community matters", "feelings of openness and acceptance", "taking care of vulnerable residents", and "sense of community pride".

Despite the aforementioned ratings being lower than national benchmarks in 2022, all ratings have either remained similar or increased compared to 2017 Lakewood ratings. This speaks to an ability of the community and public policy to stabilize or even increase these outcomes despite the negative impacts of the pandemic on community and cultural outcomes.

Comparison of BIPOC and White respondents

A majority of *Education, Arts, Cultural* and *Inclusivity and Engagement* ratings were similar between the two groups, however some differences were found in each facet.

For *Education, Arts, Cultural* ratings, 4 in 10 BIPOC respondents favorably rated "availability of affordable quality childcare/preschool" compared to 6 in 10 from White respondents. 6 in 10 BIPOC respondents rated "K-12 education in Lakewood" favorably, compared to only 3 in 10 White respondents. This is the largest racial disparity amongst 2022 NCS ratings.

For *Inclusivity and Engagement* ratings, about 4 in 10 BIPOC respondents positively rated opportunities to participate in community matters compared to just over half of White respondents. About half of BIPOC respondents positively rated the ability of the Lakewood community to value residents from diverse backgrounds compared to over two-thirds of White respondents. Finally, 4 in 10 BIPOC respondents rated Lakewood as a place to retire compared to 6 in 10 White respondents.

Equity Insight 7: NCS results indicated that White respondents disfavored K-12 education in Lakewood more than BIPOC respondents, possibly due to White parents sending their children to schools outside the City's school district more than BIPOC parents. This outcome may be indicated from data showing disproportionate racial proportions between the Lakewood community and the City's school district student body.

The racial difference in perception of Lakewood K-12 education quality may be due to racial differences in attendance of Lakewood schools. Data shows that Lakewood's Clover Park School

District (CPSD) serves a BIPOC student population of 70%[5], whereas the Lakewood BIPOC population share is about 50%.[7] National research shows that most students attend a school that is comprised of at least half of the same race.[8] For White students in the CPSD, this is not the case. Assuming student age populations for racial groups in Lakewood mirrors the national trend of 25% of the respective racial population[9], a large portion of White students may be educated outside the CPSD, whether transferred out-of-district or via alternative means such as private or home school education. This difference of in-town school attendance rates may contribute to perception differences of Lakewood K-12 education quality between BIPOC and White parents.

Equity Insight 8: BIPOC respondents rated having more trouble accessing affordable quality childcare/preschool than White respondents, possibly due to racial differences in socioeconomic status and availability of culturally-competent care.

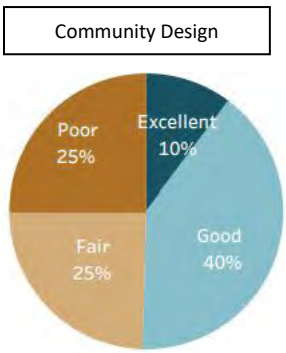
National research shows that BIPOC residents generally have more difficulty finding and keeping quality affordable childcare/preschool arrangements due to income and lack of culturally competent options[10] and less work-from-home access[11] compared to White residents. 1 in 10 Clover Park School District students are English language learners and about 33% of all students are Hispanic[12], which may indicate a sizable demand for culturally-competent preschool and early childcare for Hispanic children that is not being met in Lakewood. This may possibly contribute to BIPOC respondents rating preschool/children availability lower than White respondents.

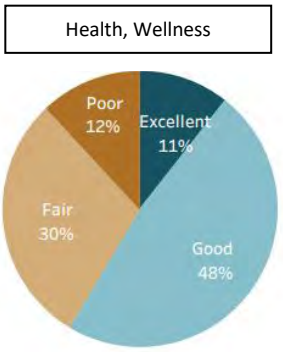
Equity Insight 9: BIPOC residents may feel less positive about the inclusivity of the Lakewood community than White residents, due to BIPOC respondents having rated "participating in community matters", "Lakewood community respects people from diverse backgrounds", and "Lakewood as a place to retire" less than White respondents.

Other NCS findings corroborate the racial differences in these outcomes. BIPOC respondents less favorably rated "own neighborhood as a place to live" than White respondents, which may negatively impact the motivation and accessibility of participating in community matters, as well as prospects of retiring in Lakewood. The racial differences in the inclusivity outcomes may also impact short-term prospects of staying in Lakewood, as BIPOC respondents rated "remain in Lakewood for next 5 years" less than White respondents. Racial differences in socioeconomic status and economic future outlooks may also impact racial differences in the prospects of remaining in Lakewood as well.

[7] Bureau, U.S. Census. Explore Census Data, https://data.census.gov/cedsci/table?q=acs&g=1600000US5338038&y=2020.
[8] Schaeffer, Katherine. "U.S. Public School Students Often Go to Schools Where at Least Half of Their Peers Are the Same Race or Ethnicity." Pew Research Center, Pew Research Center, 3 Mar. 2022, https://www.pewresearch.org/fact-tank/2021/12/15/u-s-public-school-students-often-go-to-schools-where-at-least-half-of-their-peers-are-the-same-race-or-ethnicity/.
[9] Bureau, US Census. "Census Bureau Reports Nearly 77 Million Students Enrolled in U.S. Schools." Census.gov, 8 Oct. 2021, https://www.census.gov/newsroom/press-releases/2019/school-enrollment.html.
[10] Equity Starts Early. https://www.clasp.org/wp-content/uploads/2022/01/Equity-Starts-Early-Executive-Summary.pdf.
[11] Adviser, Colin Seeberger Senior, et al. "How Child Care Disruptions Hurt Parents of Color Most." Center for American Progress, 7 Nov. 2021, https://www.americanprogress.org/article/child-care-disruptions-hurt-parents-color/.
[12] Clover Park School District - U.S. News Education. https://www.usnews.com/education/k12/washington/districts/clover-park-school-district-100045.

VI) Community Design & Health and Wellness





Most NCS ratings for *Community Design* and *Health and Wellness* remained similar since 2017, with only "affordable housing availability" having decreased, which aligned with national trends. Most *Community Design* ratings were lower than national benchmarks, such as "well-designed neighborhoods" and "own neighborhood as a place to live". BIPOC residents may be spending more time in City public areas than White residents, which may be due to BIPOC residents spending less time in their own neighborhoods indicated by BIPOC respondents rating "own neighborhood as a place to live" less than White respondents. BIPOC residents may be patronizing more diverse and affordable quality local restaurants and grocery stores than White residents, leading to more favorable perceptions of affordable quality food availability. This may be due to BIPOC residents being concentrated in more urban City areas with walkable environments and high business densities, such as the International District, that contain a high concentration of diverse and affordable quality food options. BIPOC residents may be utilizing local healthcare options more often than White residents, which led BIPOC respondents to more favorably rate availability of affordable quality healthcare in Lakewood than White respondents. This outcome may be attributed to national research showing White residents are more likely to be privately ensured than BIPOC residents, which may lead to more healthcare option choices, including out-of-city alternatives.

2022 Results

The 2022 NCS debuted four new ratings in the facet of *Community Design*: "well-planned residential growth", "well-planned commercial growth", "well-designed neighborhood", and "preservation of historical/cultural neighborhood character". These questions are particularly important as the City continues to plan and promote development in both residential and commercial sectors in order to accommodate population and local economy growth.

Time Trends

In both *Community Design* and *Health and Wellness*, overall most ratings remained similar to 2017, with only one rating, "availability of affordable housing", decreasing by 13%. This rating has steadily decreased from 39% in 2015 to 15% in 2022, reflecting a national trend of increased demand for affordable housing over the years.[13]

Comparison with National Benchmarks

The facet of *Community Design* remains an area for improvement when compared to national benchmarks. In 2022, eight of the twelve ratings were lower than national benchmarks, including

[13] Schaeffer, Katherine. "U.S. Public School Students Often Go to Schools Where at Least Half of Their Peers Are the Same Race or Ethnicity." Pew Research Center, Pew Research Center, 3 Mar. 2022, https://www.pewresearch.org/fact-tank/2021/12/15/u-s-public-school-students-often-go-to-schools-where-at-least-half-of-their-peers-are-the-same-race-or-ethnicity/.

key outcomes such as “availability of affordable housing”, “own neighborhood as a place to live”, “overall appearance of Lakewood”, and “well-designed neighborhoods”.

Of these eight lower ratings, two were rated “similar” in 2017 and since have decreased to “lower” in 2022, such as “availability of affordable housing” and “quality of new development in Lakewood”. These decreases may be attributed to both national trends in affordable housing demand as well as the local economy still recovering from the pandemic.

In *Health and Wellness*, only one out of six ratings was lower than national benchmarks in 2022, “recreational opportunities”, with this rating having started as similar to national benchmarks in 2015. Most ratings in this facet have remained similar to national benchmarks since 2015.

Comparison of BIPOC and White respondents

All but two *Community Design* ratings were similar between BIPOC and White respondents. Half of BIPOC respondents positively rated their own neighborhood as a place to live compared to 8 in 10 White respondents. Half of BIPOC respondents positively rated public places, such as City parks, property, and libraries, compared to only 3 in 10 White respondents.

Most *Health and Wellness* ratings were similar between the two groups, except for “availability of affordable quality food” and “availability of quality healthcare”. For “availability of quality food”, about 7 in 10 BIPOC respondents gave a favorable rating, compared to 4 in 10 White respondents. For “availability of quality healthcare”, 6 in 10 BIPOC respondents answered favorably, compared to about half of White respondents.

Equity Insight 10: BIPOC residents may be spending more time in City public areas than White residents, which may be due to BIPOC residents spending less time in their own neighborhoods indicated by BIPOC respondents rating “own neighborhood as a place to live” less than White respondents.

The racial differences in quality of City public places may be due to racial differences in time spent in City public places. BIPOC respondents rated “own neighborhood as a place to live” less than White respondents. Assuming BIPOC residents substitute spending time in their neighborhood with spending time in public places, BIPOC residents may be spending more time in City public areas, leading to more favorable perceptions of these public areas, than White residents. Household location and accessibility of City public areas by walking are also factors, as **Equity Insight 1** evidence may suggest BIPOC residents walk more in the City, and **Map A** shows BIPOC residents are concentrated in more urban City areas with walkable environments. City public areas being located in urban walkable environments may also contribute to more time spent in these areas by BIPOC residents.

Equity Insight 11: BIPOC residents may be patronizing more diverse and affordable quality local restaurants and grocery stores than White residents, leading to more favorable perceptions of affordable quality food availability. This may be due to BIPOC residents being concentrated in more urban City areas with walkable environments and high business densities, such as the International District, that contain a high concentration of diverse and affordable quality food options.

Racial differences in quality food availability may be due to the same factors provided by **Equity Insight 1** evidence, such as racial differences in local business patronage patterns and walking rates. **Map A** shows BIPOC residents concentrated in the Qualified Census Tracts that contains the International District, which has an urban walkable environment. BIPOC residents may be walking and providing business to local food stores in this area, which is known for its high concentration of diverse, affordable, and quality restaurants and grocery stores. This may contribute to the higher rating for affordable quality food availability compared to White residents, who may be patronizing different business areas in the City with lower concentrations of restaurants and grocery stores that are affordable.

Equity Insight 12: BIPOC residents may be utilizing local healthcare options more often than White residents, which led BIPOC respondents to more favorably rate availability of affordable quality healthcare in Lakewood than White respondents. This outcome may be attributed to national research showing White residents are more likely to be privately ensured than BIPOC residents, which may lead to more healthcare option choices, including out-of-city alternatives.

Racial differences in perceptions of affordable quality healthcare availability in Lakewood may be due the following outcomes:

1) Racial differences in utilization rates of local healthcare options, which is impacted by differential insurance coverage rates, both from private and public insurers.
2) Racial differences in types of healthcare demanded, such as long-term, emergency, etc.

Local Healthcare Utilization: A Washington state study shows that BIPOC residents are just as likely as White residents to enroll in Medicaid[14], yet national research shows that White residents are more likely to be privately insured than Black and Hispanic residents.[15] Extrapolating these trends to Lakewood may indicate that White residents are enabled more healthcare choice than BIPOC residents due to having higher rates of private insurance coverage. White residents may be substituting local healthcare facilities for out-of-city alternatives via private insurance. Whereas BIPOC residents, who have less healthcare choice caused by lower rates of private insurance coverage, utilize affordable local healthcare more due to having fewer affordable local healthcare options than White residents.

Demand for Different Types of Healthcare: BIPOC and White respondents similarly rated preventative healthcare services and mental healthcare. This may indicate that the racial difference in perceptions of affordable quality healthcare availability in Lakewood may be driven by racial differences in the demand and accessibility of other types of healthcare, such as long-term care, specialty care, or emergency care. Research shows that the location and type of healthcare facilities produce differential healthcare outcomes between racial groups, determined by the types of healthcare demanded by each group.[16] In Lakewood, this trend may indicate

[14] "Distribution of the Nonelderly with Medicaid by Race/Ethnicity." KFF, 23 Oct. 2020, https://www.kff.org/medicaid/state-indicator/medicaid-distribution-nonelderly-by-raceethnicity/?currentTimeframe=0&sortModel=%7B%22colId%22%3A%22Location%22%2C%22sort%22%3A%22asc%22%7D.
[15] Samantha Artiga, Latoya Hill. "Health Coverage by Race and Ethnicity, 2010-2019." KFF, 16 July 2021, https://www.kff.org/racial-equity-and-health-policy/issue-brief/health-coverage-by-race-and-ethnicity/.
[16] Brown, Elizabeth J., et al. "Racial Disparities in Geographic Access to Primary Care in Philadelphia: Health Affairs Journal." Health Affairs, 1 Aug. 2016, https://www.healthaffairs.org/doi/10.1377/hlthaff.2015.1612.

BIPOC residents are having their demands for specific types of healthcare addressed by local healthcare options more than White residents.

VII) Governance, Participation, & Quality of Life

Most NCS ratings for *Governance*, *Participation*, and *Quality of Life* remained similar since 2017, although most *Quality of Life* ratings, such as "overall Lakewood reputation" and "remaining in Lakewood for the next five years", were lower than 2022 national benchmarks. BIPOC respondents were more likely to think positively of the Lakewood city government than White respondents along a number dimensions such as "being treated fairly" and "value of taxes paid". This outcome may be due to both BIPOC residents having better interactions with the Lakewood city government, and national research that indicate White residents are more likely to distrust governments, possibly including local governments, than BIPOC residents when a Democrat is president. BIPOC respondents indicated having less positive outlooks on remaining in Lakewood, both short-term and long-term, than White respondents. This may be caused by a number of factors, such as satisfaction with own neighborhood, feelings of safety, and inclusivity of the Lakewood community.

2022 Results

Participation experienced the largest addition of new ratings in the 2022 NCS out of all other facets, with seven new ratings pertaining to voting in local elections, internet access from home or phone, social media and email usage, and sharing opinions/shopping online. These new ratings provide insights into how Lakewood residents engage with both local government and the community. Of note, 94% of respondents use the internet from their phone, compared to 89% of respondents accessing the internet from home. These outcomes follow national trends of smartphone usage growing to become the dominant way of accessing the internet, especially for lower-income adults, where 1 in 4 exclusively access the internet via smartphones[17].

Time Trends

The importance of resident's connection and engagement with their community has decreased since 2017. This may be the product of the pandemic era impacting the community's ability to connect with each other.

Across *Governance*, *Participation*, and *Quality of Life*, most ratings remained similar since 2017. Two *Governance* ratings, "welcoming resident involvement", and "treating all residents fairly", increased since 2017. Two *Participation* ratings, "contacted Lakewood elected official", and "volunteered with a local group/activity in Lakewood", decreased since 2017.

[17] Anderson, Monica. "Mobile Technology and Home Broadband 2019." Pew Research Center: Internet, Science & Tech, Pew Research Center, 16 June 2021, https://www.pewresearch.org/internet/2019/06/13/mobile-technology-and-home-broadband-2019/.

Comparison to National Benchmarks

The 2022 Lakewood NCS is the first time the overall quality of "resident's connection and engagement with the community" was included, with 3 in 10 respondents responding positively, lower than national benchmarks.

The City has improved on all *Governance* ratings since 2015 when compared to national benchmarks, since in 2022, all ratings were similar to national benchmarks. Ratings that have improved from "lower" in 2015 to "similar" in 2022 include "welcoming resident involvement", "treating all residents fairly", "services provided by Lakewood", "customer service", "value of services for taxes paid", and "overall direction in which the City is headed". These improvements over the past three surveys and through the pandemic, point towards an impactful City government that continues to effectively serve the Lakewood community, despite the challenges of the recent years.

Participation and *Quality of Life* ratings are improvement areas when compared to national benchmarks. Three out of four *Quality of Life* ratings, "remain in Lakewood for the next five years", "overall image and reputation of Lakewood", and "overall quality of life in Lakewood", were lower than national benchmarks in 2022. However, "overall image and reputation of Lakewood" was rated "much lower" in 2015 and 2017, meaning that the "lower" rating in 2022 marks an improvement from previous years. "Recommend Lakewood as a place to live" has also improved from "lower" in previous years to "similar" in 2022.

For *Participation*, five out of thirteen ratings were ranked lower than national benchmarks in 2022, with two ratings, "watched a local public meeting (online, television)" and "volunteered with a local group/activity in Lakewood", having decreased from "similar" to "lower" in 2022. Two new *Participation* ratings were "lower": "voted in the most recent election" (6 in 10 respondents) and "shop online often" (4 in 10 respondents).

Comparison of BIPOC and White respondents

In general, BIPOC respondents were more likely to favorably rate *Governance* outcomes compared to White respondents, specifically on "welcoming resident involvement", "treating all residents fairly", "value of services for taxes paid", "the City government being honest", and "service provided by the federal government".

Most *Participation* and *Quality of Life* ratings were similar between the two groups. Two ratings differed: 8 in 10 White respondents reported using social media often and will remain in Lakewood for the next five years compared to only 6 in 10 BIPOC respondents for both outcomes.

Equity Insight 13: BIPOC respondents were more likely to think positively of the Lakewood city government than White respondents along a number dimensions such as "being treated fairly" and "value of taxes paid". This outcome may be due to both BIPOC residents having better interactions with the Lakewood city government, and national research that indicate White residents are more likely to distrust governments, possibly including local governments, than BIPOC residents when a Democrat is president.

Racial differences in perception of city government may be caused by the following outcomes:

1) Racial differences in perceptions of quality of city government services, amenities, and projects around the City
2) Racial differences in public trust of governments in general

Quality of City Services, Amenities, and Projects: Other NCS survey findings, and their relevant explanations, provide support that BIPOC residents view some City services, amenities, and projects more positively than White residents. Survey findings where BIPOC residents thought more positively of the City than White respondents include: crime prevention and animal control (**Equity Insight 2**), streets repairs (**Equity Insight 4**), and K-12 education (**Equity Insight 7**).

Public Trust in Local Government: General trust in government institutions may impact how residents view the City government. National research shows that White residents tend to disfavor the federal government more than BIPOC residents when a Democrat president is in office.[18] Extrapolating to the local government level, this trend may partly explain the racial difference in views of the Lakewood city government.

Equity Insight 14: BIPOC respondents indicated having less positive outlooks on remaining in Lakewood, both short-term and long-term, than White respondents. This may be caused by a number of factors, such as satisfaction with own neighborhood, feelings of safety, and inclusivity of the Lakewood community.

The racial difference in "remaining in Lakewood for the next five years" aligns with several other NCS findings, such as BIPOC respondents, compared to White respondents, having more negatively rated "own neighborhood as a place to live", feeling as safe overall and from violent crimes, and "feeling as respected for diverse backgrounds". 4 in 10 BIPOC respondents rated Lakewood as a place to retire, compared to 6 in 10 White respondents. This outcome may indicate that the long-term prospects of eventually leaving the City may impact the short-term prospects of remaining for the next five years.

Recommendations

The City Council should cautiously consider the 2022 NCS results when formulating policy and priorities for the next biennium. If the City Council elects to continue the NCS in 2024, given the low return rates of Police Districts 2 and 3 that contain neighborhoods such as Springbrook and the International District, the City Council may consider oversampling these districts to ensure survey results more accurately reflect the sentiments of Lakewood residents in these areas. This is especially important considering these neighborhoods are home to a relatively high proportion of BIPOC residents, along with containing several Qualified Census Tracts. The City Council may also consider adding specific questions concerning ARPA-funded City programs to gauge program effectiveness as well as to identify any racial differences in program outcomes.

[18] "Public Trust in Government: 1958-2022." Pew Research Center - U.S. Politics & Policy, Pew Research Center, 6 June 2022, https://www.pewresearch.org/politics/2022/06/06/public-trust-in-government-1958-2022/.

Attachment A: Comparison of 2015, 2017, & 2022 NCS Ratings

LAKEWOOD NCS 2022	Outcome	Percent rating positively (e.g., excellent/good)			NCS 2022 rating compared to NCS 2017	National Benchmark Comparison
		NCS 2015	NCS 2017	NCS 2022		NCS 2022
Facet of Community Livability: Overall Quality of Lakewood	Economic Health	36%	38%	43%	Similar	Lower
	Design or layout of residential and commercial areas	46%	43%	51%	Similar	Much Lower
	Transportation System	N/A	N/A	53%	N/A	Similar
	Utility Infrastructure	N/A	N/A	68%	N/A	Similar
	Feeling of Safety	41%	46%	31%	Similar	Much Lower
	Natural Environment	62%	63%	59%	Similar	Similar
	Parks and Recreation Opportunities	N/A	N/A	65%	N/A	Similar
	Health and Wellness Opportunities	60%	60%	59%	Similar	Lower
	Opportunities for Education, Culture, and the Arts	51%	54%	42%	Lower	Lower
	Residents' connection and engagement with their Community	N/A	N/A	30%	N/A	Lower
Facet of Community Livability: Importance to Lakewood Residents	Economic Health	88%	91%	87%	Similar	Similar
	Design or layout of residential and commercial areas	68%	67%	67%	Similar	Similar
	Transportation System	N/A	N/A	71%	N/A	Similar
	Utility Infrastructure	N/A	N/A	81%	N/A	Similar
	Feeling of Safety	92%	95%	91%	Similar	Similar
	Natural Environment	74%	77%	75%	Similar	Similar
	Parks and Recreation Opportunities	N/A	N/A	70%	N/A	Similar
	Health and Wellness Opportunities	75%	78%	72%	Similar	Similar
	Opportunities for Education, Culture, and the Arts	78%	79%	68%	Lower	Similar
	Residents' connection and engagement with their Community	N/A	74%	62%	Lower	Lower
Economy	Vibrant downtown/commercial area	35%	32%	45%	Higher	Similar
	Quality of Lakewood business and service establishments	40%	45%	65%	Higher	Similar
	Employment opportunities	30%	35%	52%	Higher	Similar
	Lakewood as a place to work	46%	51%	66%	Higher	Similar
	Economic Development Services	43%	37%	51%	Higher	Similar
	Cost of living	38%	39%	34%	Similar	Similar
	Shopping opportunities	59%	57%	62%	Similar	Similar
	Lakewood as a place to visit	40%	40%	41%	Similar	Lower
	Economy will have positive impact on income	25%	27%	21%	Similar	Similar
	Variety of business and service establishments	N/A	N/A	61%	N/A	Similar
Community Design	Own Neighborhood as place to live	54%	60%	68%	Similar	Lower
	Public Places	47%	43%	41%	Similar	Lower
	Variety of Housing Options	50%	42%	36%	Similar	Similar
	Quality of new development in Lakewood	40%	44%	39%	Similar	Lower
	Land use, planning and zoning	38%	40%	45%	Similar	Similar
	Code Enforcement	26%	30%	34%	Similar	Lower
	Overall appearance of Lakewood	44%	45%	43%	Similar	Lower
	Availability of affordable quality Housing	39%	28%	15%	Lower	Lower
	Well-planned residential growth	N/A	N/A	43%	N/A	Similar
	Well-planned commercial growth	N/A	N/A	43%	N/A	Similar
	Well-designed neighborhoods	N/A	N/A	36%	N/A	Lower
	Preservation of historical/cultural neighborhood character	N/A	N/A	52%	N/A	Lower
	Street cleaning	44%	42%	63%	Higher	Similar
	Street lighting	44%	36%	60%	Higher	Similar
	Sidewalk maintenance	40%	42%	52%	Higher	Similar

LAKEWOOD NCS 2022	Outcome	Percent rating positively (e.g., excellent/good)			NCS 2022 rating compared to NCS 2017	National Benchmark Comparison
		NCS 2015	NCS 2017	NCS 2022		NCS 2022
Mobility	Ease of traveling by car	60%	68%	76%	Similar	Similar
	Ease of public parking	65%	67%	71%	Similar	Similar
	Traffic flow on major streets	41%	44%	48%	Similar	Similar
	Traffic enforcement	53%	49%	51%	Similar	Similar
	Street repair	32%	27%	31%	Similar	Lower
	Ease of walking	38%	39%	43%	Similar	Lower
	Ease of travel by bicycle	38%	33%	40%	Similar	Similar
	Snow and ice response	53%	49%	44%	Similar	Lower
	Ease of travel by public transportation	43%	61%	57%	Similar	Higher
	Traffic signal timing	45%	40%	45%	Similar	Similar
	Carpooled instead of driving alone in last year	38%	50%	50%	Similar	Similar
	Walked or biked instead of driving in last year	49%	48%	44%	Similar	Lower
	Bus or transit services	62%	63%	63%	Similar	Higher
	Used public transportation instead of driving in last year	30%	38%	22%	Lower	Similar
Utilities	Storm water drainage	45%	46%	65%	Higher	Similar
	Drinking water	70%	72%	79%	Similar	Similar
	Sewer services	71%	70%	78%	Similar	Similar
	Power utility	69%	71%	71%	Similar	Similar
	Utility billing	57%	61%	57%	Similar	Similar
	Garbage collection	76%	85%	73%	Lower	Similar
Public Safety	Fire prevention	57%	66%	76%	Higher	Similar
	Animal control	50%	50%	60%	Higher	Similar
	Police	66%	72%	67%	Similar	Lower
	Fire Services	87%	89%	90%	Similar	Similar
	Ambulance/EMS	86%	86%	83%	Similar	Similar
	Emergency preparedness	45%	49%	55%	Similar	Lower
	Safe in neighborhood during the day	76%	78%	78%	Similar	Lower
	Safe in business areas during the day	78%	78%	75%	Similar	Lower
	Crime prevention	36%	47%	37%	Lower	Much Lower
	Safe from property crime	N/A	N/A	44%	N/A	Much Lower
	Safe from violent crime	N/A	N/A	52%	N/A	Much Lower
	Safe natural disasters	N/A	N/A	78%	N/A	Similar
Natural Environment	Air quality	59%	62%	78%	Higher	Similar
	Natural areas preservation	48%	49%	62%	Higher	Similar
	Lakewood Open Space	41%	41%	56%	Higher	Similar
	Cleanliness	45%	42%	48%	Similar	Lower
	Yard waste pick-up	74%	75%	75%	Similar	Similar
	Recycling	67%	78%	62%	Lower	Similar
	Water resources (beaches, lakes, etc.)	N/A	N/A	58%	N/A	Similar
Parks and Recreation	Paths and walking trails	43%	35%	57%	Higher	Similar
	Fitness opportunities	54%	50%	65%	Higher	Similar
	City parks	62%	72%	68%	Similar	Similar
	Recreation programs	58%	57%	63%	Similar	Similar
	Recreation centers	53%	60%	58%	Similar	Similar
Health and Wellness	Recreational opportunities	49%	46%	51%	Similar	Lower
	Availability of affordable quality food	57%	54%	52%	Similar	Similar
	Availability of affordable quality healthcare	58%	59%	53%	Similar	Similar
	Availability of preventative health services	60%	59%	52%	Similar	Similar

LAKEWOOD NCS 2022	Outcome	Percent rating positively (e.g., excellent/good)			NCS 2022 rating compared to NCS 2017	National Benchmark Comparison
		NCS 2015	NCS 2017	NCS 2022		NCS 2022
	Availablity of mental health care	49%	45%	38%	Similar	Similar
	City health services	58%	63%	63%	Similar	Similar
Eductions, Arts, and Cultural	Overall personal health	49%	43%	56%	Higher	Similar
	Availability of affordable quality child care/preschool	37%	39%	44%	Similar	Similar
	K-12 education	47%	45%	46%	Similar	Lower
	Adult education	51%	67%	65%	Similar	Similar
	Opportunities to attend cultural/arts/music activities	28%	31%	37%	Similar	Lower
	Special events	38%	54%	43%	Similar	Lower
	Public libraries	80%	79%	76%	Similar	Similar
	Community support for the arts	N/A	N/A	42%	N/A	Similar
Inclusitivity and Engagement	Sense of community	31%	33%	42%	Higher	Lower
	Opportunities to volunteer	50%	48%	61%	Higher	Lower
	Place to raise children	44%	52%	55%	Similar	Lower
	Place to retire	47%	53%	53%	Similar	Similar
	Neighborliness	34%	44%	39%	Similar	Lower
	Opportunities to participatte in social events and activities	36%	36%	41%	Similar	Lower
	Opportunities to participate in community matters	45%	47%	45%	Similar	Lower
	Openness and acceptance	49%	65%	60%	Similar	Similar
	Making all residents feel welcome	N/A	N/A	58%	N/A	Similar
	Attracting people from diverse backgrounds	N/A	N/A	71%	N/A	Similar
	Valuing/respecting residents from diverse backgrounds	N/A	N/A	64%	N/A	Similar
	Taking care of vulnerable residents (elderly, disabled, homeless)	N/A	N/A	39%	N/A	Lower
	Sense of civic/community pride	N/A	N/A	36%	N/A	Lower
Governance	Welcoming resident involvement	35%	39%	51%	Higher	Similar
	Treating all residents fairly	33%	43%	52%	Higher	Similar
	Services provided by Lakewood	51%	57%	59%	Similar	Similar
	Customer service	51%	66%	72%	Similar	Similar
	Value of services for taxes paid	37%	38%	40%	Similar	Similar
	Overall direction	42%	58%	59%	Similar	Similar
	Confidence in City government	37%	44%	45%	Similar	Similar
	Acting in the best interest of Lakewood	41%	51%	54%	Similar	Similar
	Being honest	35%	55%	59%	Similar	Similar
	Services provided by the Federal Government	26%	38%	35%	Similar	Similar
	Public information services	46%	60%	58%	Similar	Similar
Participation	Contacted the City of Lakewood for help or information	33%	31%	29%	Similar	Lower
	Attended a local public meeting	14%	18%	10%	Similar	Similar
	Watched a local public meeting (online, television)	22%	17%	12%	Similar	Lower
	Campaigned for an issue, cause or candidate	22%	16%	14%	Similar	Similar
	Contacted Lakewood elected officials	20%	18%	6%	Lower	Similar
	Volunteered with a local group/activity in Lakewood	21%	31%	18%	Lower	Lower
	Voted in most recent local election	N/A	N/A	60%	N/A	Lower
	Accessed the internet from home often	N/A	N/A	89%	N/A	Similar
	Acccess the internet from cellphone often	N/A	N/A	94%	N/A	Similar
	Visit social media sites often	N/A	N/A	72%	N/A	Similar
	Use or check email often	N/A	N/A	95%	N/A	Similar
	Share opinions online often	N/A	N/A	28%	N/A	Similar
	Shop online often	N/A	N/A	43%	N/A	Lower

LAKEWOOD NCS 2022	Outcome	Percent rating positively (e.g., excellent/good)			NCS 2022 rating compared to NCS 2017	National Benchmark Comparison
		NCS 2015	NCS 2017	NCS 2022		NCS 2022
Quality of Life	Recommend Lakewood as place to live	69%	73%	71%	Similar	Similar
	Remain in Lakewoodfor next 5 years	74%	74%	73%	Similar	Lower
	Overall image and reputation of Lakewood	30%	33%	38%	Similar	Lower
	Overall quality of life in Lakewood	48%	52%	62%	Similar	Lower

Attachment B: Comparison of 2022 & NCS 2017 Ratings									
Category	Number of ratings higher in 2022 compared to 2017	Number of ratings lower in 2022 compared to 2017	Number of ratings similar in 2022 compared to 2017	Total ratings in category (excluding N/A)	New ratings in 2022	Percentage of total outcomes rated higher	Percentage of total outcomes rated lower	Percentage of total outcomes rated similarly	Overall 2022 ratings compared to 2017
Overall Quality of Lakewood	0	1	5	6	4	0%	17%	83%	Similar
Importance to Lakewood Community	0	2	5	7	3	0%	29%	71%	Similar
Economy	5	0	4	9	1	56%	0%	44%	Higher
Community Design	0	1	7	8	4	0%	13%	88%	Similar
Mobility	3	1	13	17	0	18%	6%	76%	Similar
Utilities	1	1	4	6	0	17%	17%	67%	Similar
Public Safety	2	1	6	9	3	22%	11%	67%	Similar
Natural Environment	3	1	2	6	1	50%	17%	33%	Higher
Parks and Recreation	2	0	3	5	0	40%	0%	60%	Similar
Health and Wellness	0	0	6	6	0	0%	0%	100%	Similar
Educations, Arts, and Cultural	1	0	6	7	1	14%	0%	86%	Similar
Inclusitivity and Engagement	2	0	6	8	5	25%	0%	75%	Similar
Governance	2	0	9	11	0	18%	0%	82%	Similar
Participation	0	2	4	6	7	0%	33%	67%	Similar
Quality of Life	0	0	4	4	0	0%	0%	100%	Similar

Attachment C: Comparisons of 2022 NCS Ratings by Race (BIPOC & White)

LAKEWOOD NCS 2022	Outcome	Percent rating positively (e.g., excellent/good)		Percent Difference
		BIPOC	White	
Facet of Community Livability: Overall Quality of Lakewood	Economic Health	37%	47%	10%
	Design or layout of residential and commercial areas	59%	45%	14%
	Transportation System	53%	52%	1%
	Utility Infrastructure	63%	72%	11%
	Feeling of Safety	21%	38%	17%
	Natural Environment	56%	62%	8%
	Parks and Recreation Opportunities	52%	74%	24%
	Health and Wellness Opportunities	52%	64%	12%
	Opportunities for Education, Culture, and the Arts	42%	43%	1%
	Residents' connection and engagement with their Community	27%	33%	6%
Facet of Community Livability: Importance to Lakewood Residents	Economic Health	94%	85%	9%
	Design or layout of residential and commercial areas	79%	59%	20%
	Transportation System	86%	64%	18%
	Utility Infrastructure	91%	77%	24%
	Feeling of Safety	89%	96%	7%
	Natural Environment	73%	79%	6%
	Parks and Recreation Opportunities	66%	75%	11%
	Health and Wellness Opportunities	74%	72%	2%
	Opportunities for Education, Culture, and the Arts	72%	66%	6%
	Residents' connection and engagement with their Community	76%	54%	24%
Economy	Vibrant downtown/commercial area	41%	49%	8%
	Quality of Lakewood business and service establishments	74%	59%	15%
	Employment opportunities	55%	50%	5%
	Lakewood as a place to work	62%	69%	7%
	Economic Development Services	48%	51%	3%
	Cost of living	32%	36%	4%
	Shopping opportunities	61%	63%	2%
	Lakewood as a place to visit	44%	39%	5%
	Economy will have positive impact on income	21%	22%	1%
	Variety of business and service establishments	71%	53%	18%
Community Design	Own Neighborhood as place to live	54%	79%	25%
	Public Places	49%	35%	14%
	Variety of Housing Options	33%	40%	7%
	Quality of new development in Lakewood	33%	44%	11%
	Land use, planning and zoning	48%	38%	10%
	Code Enforcement	37%	29%	8%
	Overall appearance of Lakewood	46%	40%	6%
	Availability of affordable quality Housing	13%	16%	3%
	Well-planned residential growth	50%	37%	13%

LAKEWOOD NCS 2022	Outcome	Percent rating positively (e.g., excellent/good)		Percent Difference
		BIPOC	White	
	Well-planned commercial growth	47%	40%	7%
	Well-designed neighborhoods	34%	37%	3%
	Preservation of historical/cultural neighborhood character	57%	50%	7%
Mobility	Street cleaning	63%	61%	3%
	Street lighting	48%	67%	19%
	Sidewalk maintenance	45%	55%	10%
	Ease of traveling by car	81%	73%	8%
	Ease of public parking	77%	66%	11%
	Traffic flow on major streets	52%	46%	8%
	Traffic enforcement	54%	47%	7%
	Street repair	42%	21%	21%
	Ease of walking	50%	36%	14%
	Ease of travel by bicycle	34%	43%	9%
	Snow and ice response	42%	43%	1%
	Travel by public transportation	62%	52%	10%
	Traffic signal timing	49%	42%	7%
	Carpooled instead of driving alone in last year	50%	50%	0%
	Walked or biked instead of driving in last year	47%	41%	6%
	Bus or transit services	66%	58%	8%
	Used public transportation instead of driving in last year	23%	22%	1%
Utilities	Storm water drainage	68%	64%	4%
	Drinking water	78%	79%	1%
	Sewer services	79%	80%	1%
	Power utility	73%	72%	1%
	Utility billing	57%	59%	2%
	Garbage collection	73%	72%	1%
Public Safety	Fire prevention	79%	70%	9%
	Animal control	66%	54%	12%
	Police	65%	68%	3%
	Fire Services	88%	91%	3%
	Ambulance/EMS	79%	86%	7%
	Emergency preparedness	58%	46%	12%
	Safe in neighborhood during the day	72%	82%	10%
	Safe in business areas during the day	75%	75%	0%
	Crime prevention	48%	31%	17%
	Safe from property crime	42%	47%	5%
	Safe from violent crime	45%	58%	13%
	Safe natural disasters	78%	78%	0%
Natural Environment	Air quality	79%	77%	2%
	Natural areas preservation	59%	63%	4%
	Lakewood Open Space	51%	58%	7%
	Cleanliness	46%	49%	3%

LAKEWOOD NCS 2022	Outcome	Percent rating positively (e.g., excellent/good)		Percent Difference
		BIPOC	White	
	Yard waste pick-up	64%	80%	14%
	Recycling	46%	72%	26%
	Water resources (beaches, lakes, etc.)	60%	56%	4%
Parks and Recreation	Paths and walking trails	61%	54%	7%
	Fitness opportunities	61%	68%	7%
	City parks	71%	65%	6%
	Recreation programs	63%	60%	3%
	Recreation centers	59%	55%	4%
Health and Wellness	Recreational opportunities	47%	53%	6%
	Availability of affordable quality food	66%	42%	24%
	Availability of affordable quality healthcare	61%	46%	15%
	Availability of preventative health services	53%	52%	1%
	Availablity of mental health care	39%	36%	3%
	City health services	67%	57%	10%
Eductions, Arts, and Cultural	Overall personal health	63%	49%	14%
	Cultural/arts/music activities	42%	32%	10%
	Availability of affordable quality child care/preschool	40%	62%	22%
	K-12 education	62%	33%	29%
	Adult education	62%	66%	4%
	Opportunities to attend cultural/arts/music activities	42%	32%	10%
	Public libraries	76%	75%	1%
	Community support for the arts	42%	41%	1%
Inclusitivity and Engagement	Sense of community	46%	39%	7%
	Opportunities to volunteer	58%	65%	7%
	Place to raise children	52%	57%	5%
	Place to retire	42%	60%	18%
	Neighborliness	41%	37%	4%
	Opportunities to participate in social events and activities	40%	42%	2%
	Opportunities to participate in community matters	36%	52%	16%
	Openness and acceptance	66%	55%	11%
	Making all residents feel welcome	57%	59%	2%
	Attracting people from diverse backgrounds	70%	72%	2%
	Valuing/respecting residents from diverse backgrounds	55%	67%	12%
	Taking care of vulnerable residents (elderly, disabled, homeless)	31%	28%	3%
	Sense of civic/community pride	42%	32%	10%
Governance	Welcoming resident involvement	55%	43%	12%
	Treating all residents fairly	63%	40%	23%
	Services provided by Lakewood	62%	56%	8%
	Customer service	69%	73%	4%
	Value of services for taxes paid	50%	31%	19%
	Overall direction	62%	55%	7%

LAKEWOOD NCS 2022	Outcome	Percent rating positively (e.g., excellent/good)		Percent Difference
		BIPOC	White	
	Confidence in City government	46%	42%	4%
	Acting in the best interest of Lakewood	52%	54%	2%
	Being honest	64%	52%	12%
	Services provided by the Federal Government	50%	22%	28%
	Public information services	59%	54%	5%
Participation	Contacted the City of Lakewood for help or information	31%	27%	4%
	Attended a local public meeting	9%	11%	2%
	Watched a local public meeting (online, television)	15%	9%	6%
	Campaigned for an issue, cause or candidate	15%	13%	2%
	Contacted Lakewood elected officials	4%	7%	3%
	Volunteered with a local group/activity in Lakewood	12%	22%	10%
	Voted in most recent local election	57%	63%	6%
	Accessed the internet from home often	90%	88%	2%
	Acccess the internet from cellphone often	93%	94%	1%
	Visit social media sites often	63%	79%	16%
	Use or check email often	93%	97%	4%
	Share opinions online often	26%	28%	2%
	Shop online often	43%	43%	0%
Quality of Life	Recommend Lakewood as place to live	72%	66%	8%
	Remain in Lakewoodfor next 5 years	63%	79%	16%
	Overall image and reputation of Lakewood	38%	38%	0%
	Overall quality of life in Lakewood	62%	62%	0%

Attachment D: Comparison of 2022 NCS Statistically Accurate and Open Participation Ratings & Open Participation Demographics

The table below shows demographic data for the 166 Open Participation respondents, similar formatted to the Random Sample demographic data. The unweighted proportions, compared with the Random Sample, indicate Open Participations respondents were younger, less diverse, and more likely to be women age 35-54. The following table depicts comparisons for all 144 ratings between Random Sample and Open Participation respondents. Red-shaded percentages indicate a rating where Open Participation respondents scored lower than Random Sample respondents by at least 10%. Green-shaded percentages indicate a rating where Open Participation respondents scored higher than Random Sample respondents by at least 10%.

Unweighted and Weighted Open Participation Demographics

		Unweighted	Weighted	Target*
Age	18-34	10%	28%	35%
	35-54	50%	31%	28%
	55+	40%	41%	37%
Area	Area 1	8%	13%	12%
	Area 2	7%	11%	10%
	Area 3	4%	8%	7%
	Area 4	16%	9%	16%
	Area 5	41%	29%	26%
	Area 6	24%	30%	28%
Housing tenure	Own	81%	44%	43%
	Rent	19%	56%	57%
Housing type	Attached	19%	52%	52%
	Detached	81%	48%	48%
Race	Not white	23%	39%	39%
	White	77%	61%	61%
Sex	Female	74%	56%	50%
	Male	26%	44%	50%
Sex/age	Female 18-34	9%	19%	17%
	Female 35-54	38%	15%	13%
	Female 55+	27%	22%	20%
	Male 18-34	2%	9%	18%
	Male 35-54	11%	16%	15%
	Male 55+	13%	19%	17%

Attachment D: Comparison of 2022 NCS Statistically Accurate (288 responses) and Open Participation Ratings (166 responses)

LAKEWOOD NCS 2022	Outcome	Percent rating positively (e.g., excellent/good)		Percent Difference
		Statistically Accurate Survey	Open Participation Survey	
Facet of Community Livability: Overall Quality of Lakewood	Economic Health	43%	10%	33%
	Design or layout of residential and commercial areas	50%	42%	8%
	Transportation System	53%	39%	14%
	Utility Infrastructure	68%	68%	0%
	Feeling of Safety	31%	11%	20%
	Natural Environment	60%	50%	10%
	Parks and Recreation Opportunities	65%	58%	7%
	Health and Wellness Opportunities	59%	43%	13%
	Opportunities for Education, Culture, and the Arts	42%	29%	13%
	Residents' connection and engagement with their Community	30%	24%	6%
Facet of Community Livability: Importance to Lakewood Residents	Economic Health	87%	80%	7%
	Design or layout of residential and commercial areas	67%	43%	24%
	Transportation System	71%	67%	4%
	Utility Infrastructure	81%	70%	11%
	Feeling of Safety	90%	99%	9%
	Natural Environment	75%	81%	6%
	Parks and Recreation Opportunities	70%	78%	8%
	Health and Wellness Opportunities	72%	82%	10%
	Opportunities for Education, Culture, and the Arts	68%	77%	9%
	Residents' connection and engagement with their Community	62%	65%	3%
Economy	Vibrant downtown/commercial area	45%	33%	12%
	Quality of Lakewood business and service establishments	65%	56%	9%
	Employment opportunities	52%	40%	12%
	Lakewood as a place to work	66%	23%	23%
	Economic Development Services	51%	17%	34%
	Cost of living	34%	5%	29%
	Shopping opportunities	62%	50%	12%
	Lakewood as a place to visit	41%	29%	12%
	Economy will have positive impact on income	21%	5%	16%
	Variety of business and service establishments	61%	58%	3%
Community Design	Own Neighborhood as place to live	69%	55%	14%
	Public Places	41%	27%	14%
	Variety of Housing Options	36%	16%	20%
	Quality of new development in Lakewood	39%	11%	28%
	Land use, planning and zoning	45%	18%	27%
	Code Enforcement	35%	18%	17%
	Overall appearance of Lakewood	43%	30%	13%
	Availability of affordable quality Housing	15%	10%	5%
	Well-planned residential growth	43%	14%	29%
	Well-planned commercial growth	43%	11%	22%
	Well-designed neighborhoods	36%	16%	20%
	Preservation of historical/cultural neighborhood character	52%	35%	17%
	Street cleaning	63%	38%	25%
	Street lighting	60%	25%	35%

LAKEWOOD NCS 2022	Outcome	Percent rating positively (e.g., excellent/good)		Percent Difference
		Statistically Accurate Survey	Open Participation Survey	
Mobility	Sidewalk maintenance	52%	23%	29%
	Ease of traveling by car	76%	59%	17%
	Ease of public parking	71%	65%	6%
	Traffic flow on major streets	48%	37%	11%
	Traffic enforcement	51%	29%	22%
	Street repair	31%	26%	5%
	Ease of walking	43%	16%	27%
	Ease of travel by bicycle	40%	29%	11%
	Snow and ice response	44%	26%	18%
	Travel by public transportation	57%	29%	28%
	Traffic signal timing	45%	18%	27%
	Carpooled instead of driving alone in last year	50%	37%	13%
	Walked or biked instead of driving in last year	44%	49%	5%
	Bus or transit services	63%	42%	21%
	Used public transportation instead of driving in last year	22%	8%	14%
Utilities	Storm water drainage	65%	51%	14%
	Drinking water	79%	55%	24%
	Sewer services	78%	73%	5%
	Power utility	71%	65%	6%
	Utility billing	57%	44%	13%
	Garbage collection	73%	73%	0%
Public Safety	Fire prevention	76%	61%	15%
	Animal control	60%	41%	19%
	Police	67%	40%	27%
	Fire Services	90%	97%	7%
	Ambulance/EMS	83%	93%	10%
	Emergency preparedness	55%	41%	14%
	Safe in neighborhood during the day	78%	72%	6%
	Safe in business areas during the day	75%	43%	32%
	Crime prevention	37%	14%	23%
	Safe from property crime	44%	27%	17%
	Safe from violent crime	52%	22%	30%
	Safe natural disasters	78%	68%	10%
Natural Environment	Air quality	78%	68%	10%
	Natural areas preservation	62%	46%	16%
	Lakewood Open Space	56%	37%	19%
	Cleanliness	48%	22%	26%
	Yard waste pick-up	75%	82%	7%
	Recycling	63%	60%	3%
	Water resources (beaches, lakes, etc.)	58%	62%	4%
Parks and Recreation	Paths and walking trails	57%	46%	11%
	Fitness opportunities	65%	41%	14%
	City parks	68%	55%	6%
	Recreation programs	63%	30%	33%
	Recreation centers	58%	35%	23%
	Recreational opportunities	51%	38%	13%

LAKEWOOD NCS 2022	Outcome	Percent rating positively (e.g., excellent/good)		Percent Difference
		Statistically Accurate Survey	Open Participation Survey	
Health and Wellness	Availability of affordable quality food	52%	35%	17%
	Availability of affordable quality healthcare	53%	31%	22%
	Availability of preventative health services	52%	27%	25%
	Availablity of mental health care	38%	14%	24%
	City health services	63%	36%	27%
Eductions, Arts, and Cultural	Overall personal health	56%	36%	20%
	Cultural/arts/music activities	42%	32%	10%
	Availability of affordable quality child care/preschool	40%	62%	22%
	K-12 education	62%	33%	29%
	Adult education	62%	66%	4%
	Opportunities to attend cultural/arts/music activities	42%	32%	10%
	Public libraries	76%	75%	1%
	Community support for the arts	42%	41%	1%
Inclusitivity and Engagement	Sense of community	42%	24%	18%
	Opportunities to volunteer	61%	36%	25%
	Place to raise children	55%	20%	35%
	Place to retire	53%	34%	19%
	Neighborliness	39%	23%	16%
	Opportunities to participate in social events and activities	41%	23%	18%
	Opportunities to participate in community matters	45%	20%	25%
	Openness and acceptance	60%	37%	23%
	Making all residents feel welcome	59%	22%	37%
	Attracting people from diverse backgrounds	71%	41%	30%
	Valuing/respecting residents from diverse backgrounds	64%	36%	28%
	Taking care of vulnerable residents (elderly, disabled, homeless)	39%	13%	26%
	Sense of civic/community pride	36%	20%	16%
Governance	Welcoming resident involvement	51%	26%	25%
	Treating all residents fairly	52%	22%	30%
	Services provided by Lakewood	60%	37%	23%
	Customer service	72%	32%	40%
	Value of services for taxes paid	40%	11%	29%
	Overall direction	59%	24%	25%
	Confidence in City government	46%	42%	4%
	Acting in the best interest of Lakewood	45%	17%	28%
	Being honest	59%	18%	41%
	Services provided by the Federal Government	35%	15%	20%
	Public information services	58%	37%	21%
Participation	Contacted the City of Lakewood for help or information	29%	45%	26%
	Attended a local public meeting	10%	7%	3%
	Watched a local public meeting (online, television)	12%	35%	23%
	Campaigned for an issue, cause or candidate	14%	22%	8%
	Contacted Lakewood elected officials	6%	35%	29%
	Volunteered with a local group/activity in Lakewood	18%	29%	11%
	Voted in most recent local election	60%	73%	13%
	Accessed the internet from home often	89%	91%	2%
	Acccess the internet from cellphone often	94%	100%	6%
	Visit social media sites often	72%	99%	27%

LAKEWOOD NCS 2022	Outcome	Percent rating positively (e.g., excellent/good)		Percent Difference
		Statistically Accurate Survey	Open Participation Survey	
	Use or check email often	95%	97%	2%
	Share opinions online often	29%	53%	24%
	Shop online often	44%	64%	20%
Quality of Life	Recommend Lakewood as place to live	69%	60%	9%
	Remain in Lakewoodfor next 5 years	73%	63%	10%
	Overall image and reputation of Lakewood	38%	19%	21%
	Overall quality of life in Lakewood	38%	19%	19%

Attachment E: Comparison of National Benchmarks of 2015, 2017, and 2022 NCS Ratings

	Outcome	Percent rating positively (e.g., excellent/good)			Comparison to National Benchmarks		
		NCS 2015	NCS 2017	NCS 2022	NCS 2015	NCS 2017	NCS 2022
Facet of Community Livability: Overall Quality of Lakewood	Economic Health	36%	38%	43%	Lower	Lower	Lower
	Design or layout of residential and commercial areas	46%	43%	51%	Much Lower	Much Lower	Much Lower
	Transportation System	N/A	N/A	53%	N/A	N/A	Similar
	Utility Infrastructure	N/A	N/A	68%	N/A	N/A	Similar
	Feeling of Safety	41%	46%	31%	Much Lower	Much Lower	Much Lower
	Natural Environment	62%	63%	59%	Lower	Similar	Similar
	Parks and Recreation Opportunities	N/A	N/A	65%	N/A	N/A	Similar
	Health and Wellness Opportunities	60%	60%	59%	Similar	Similar	Lower
	Opportunities for Education, Culture, and the Arts	51%	54%	42%	Lower	Lower	Lower
	Residents' connection and engagement with their Community	N/A	N/A	30%	N/A	N/A	Lower
Facet of Community Livability: Importance to Lakewood Residents	Economic Health	88%	91%	87%	N/A	N/A	Similar
	Design or layout of residential and commercial areas	68%	67%	67%	N/A	N/A	Similar
	Transportation System	N/A	N/A	71%	N/A	N/A	Similar
	Utility Infrastructure	N/A	N/A	81%	N/A	N/A	Similar
	Feeling of Safety	92%	95%	91%	N/A	N/A	Similar
	Natural Environment	74%	77%	75%	N/A	N/A	Similar
	Parks and Recreation Opportunities	N/A	N/A	70%	N/A	N/A	Similar
	Health and Wellness Opportunities	75%	78%	72%	N/A	N/A	Similar
	Opportunities for Education, Culture, and the Arts	78%	79%	68%	N/A	N/A	Similar
	Residents' connection and engagement with their Community	N/A	74%	62%	N/A	N/A	Lower
Economy	Vibrant downtown/commercial area	35%	32%	45%	Similar	Similar	Similar
	Quality of Lakewood business and service establishments	40%	45%	65%	Lower	Similar	Similar
	Employment opportunities	30%	35%	52%	Similar	Similar	Similar
	Lakewood as a place to work	46%	51%	66%	Lower	Similar	Similar
	Economic Development Services	43%	37%	51%	Similar	Similar	Similar
	Cost of living	38%	39%	34%	Similar	Similar	Similar
	Shopping opportunities	59%	57%	62%	Similar	Similar	Similar
	Lakewood as a place to visit	40%	40%	41%	Lower	Lower	Lower
	Economy will have positive impact on income	25%	27%	21%	Similar	Similar	Similar
	Variety of business and service establishments	N/A	N/A	61%	N/A	N/A	Similar
Community Design	Own Neighborhood as place to live	54%	60%	68%	Lower	Lower	Lower
	Public Places	47%	43%	41%	Similar	Lower	Lower
	Variety of Housing Options	50%	42%	36%	Similar	Similar	Similar
	Quality of new development in Lakewood	40%	44%	39%	Lower	Similar	Lower
	Land use, planning and zoning	38%	40%	45%	Similar	Similar	Similar
	Code Enforcement	26%	30%	34%	Lower	Lower	Lower
	Overall appearance of Lakewood	44%	45%	43%	Lower	Lower	Lower
	Availability of affordable quality Housing	39%	28%	15%	Similar	Similar	Lower
	Well-planned residential growth	N/A	N/A	43%	N/A	N/A	Similar
	Well-planned commercial growth	N/A	N/A	43%	N/A	N/A	Similar
	Well-designed neighborhoods	N/A	N/A	36%	N/A	N/A	Lower
	Preservation of historical/cultural neighborhood character	N/A	N/A	52%	N/A	N/A	Lower
	Street cleaning	44%	42%	63%	Lower	Lower	Similar
	Street lighting	44%	36%	60%	Lower	Lower	Similar
	Sidewalk maintenance	40%	42%	52%	Similar	Similar	Similar
	Ease of traveling by car	60%	68%	76%	Similar	Similar	Similar
	Ease of public parking	65%	67%	71%	Similar	Similar	Similar
	Traffic flow on major streets	41%	44%	48%	Similar	Similar	Similar
	Traffic enforcement	53%	49%	51%	Similar	Similar	Similar

	Outcome	Percent rating positively (e.g., excellent/good)			Comparison to National Benchmarks		
		NCS 2015	NCS 2017	NCS 2022	NCS 2015	NCS 2017	NCS 2022
Mobility	Street repair	32%	27%	31%	Similar	Lower	Lower
	Ease of walking	38%	39%	43%	Lower	Lower	Lower
	Ease of travel by bicycle	38%	33%	40%	Similar	Lower	Similar
	Snow and ice response	53%	49%	44%	Similar	Similar	Lower
	Ease of travel by public transportation	43%	61%	57%	Similar	Higher	Higher
	Traffic signal timing	45%	40%	45%	Similar	Similar	Similar
	Carpooled instead of driving alone in last year	38%	50%	50%	Similar	Similar	Similar
	Walked or biked instead of driving in last year	49%	48%	44%	Similar	Similar	Lower
	Bus or transit services	62%	63%	63%	Similar	Similar	Higher
	Used public transportation instead of driving in last year	30%	38%	22%	Higher	Similar	Similar
Utilities	Storm water drainage	45%	46%	65%	Lower	Lower	Similar
	Drinking water	70%	72%	79%	Similar	Similar	Similar
	Sewer services	71%	70%	78%	Similar	Similar	Similar
	Power utility	69%	71%	71%	Similar	Similar	Similar
	Utility billing	57%	61%	57%	Similar	Similar	Similar
	Garbage collection	76%	85%	73%	Similar	Similar	Similar
Public Safety	Fire prevention	57%	66%	76%	Lower	Similar	Similar
	Animal control	50%	50%	60%	Similar	Similar	Similar
	Police	66%	72%	67%	Similar	Similar	Lower
	Fire Services	87%	89%	90%	Similar	Similar	Similar
	Ambulance/EMS	86%	86%	83%	Similar	Similar	Similar
	Emergency preparedness	45%	49%	55%	Similar	Lower	Lower
	Safe in neighborhood during the day	76%	78%	78%	Lower	Lower	Lower
	Safe in business areas during the day	78%	78%	75%	Similar	Similar	Lower
	Crime prevention	36%	47%	37%	Much Lower	Lower	Much Lower
	Safe from property crime	N/A	N/A	44%	N/A	N/A	Much Lower
	Safe from violent crime	N/A	N/A	52%	N/A	N/A	Much Lower
	Safe natural disasters	N/A	N/A	78%	N/A	N/A	Similar
Natural Environment	Air quality	59%	62%	78%	Similar	Similar	Similar
	Natural areas preservation	48%	49%	62%	Similar	Similar	Similar
	Lakewood Open Space	41%	41%	56%	Lower	Lower	Similar
	Cleanliness	45%	42%	48%	Lower	Lower	Lower
	Yard waste pick-up	74%	75%	75%	Similar	Similar	Similar
	Recycling	67%	78%	62%	Similar	Similar	Similar
	Water resources (beaches, lakes, etc.)	N/A	N/A	58%	N/A	N/A	Similar
Parks and Recreation	Paths and walking trails	43%	35%	57%	Lower	Much Lower	Similar
	Fitness opportunities	54%	50%	65%	Similar	Lower	Similar
	City parks	62%	72%	68%	Lower	Similar	Similar
	Recreation programs	58%	57%	63%	Similar	Similar	Similar
	Recreation centers	53%	60%	58%	Lower	Lower	Similar
Health and Wellness	Recreational opportunities	49%	46%	51%	Similar	Lower	Lower
	Availability of affordable quality food	57%	54%	52%	Similar	Similar	Similar
	Availability of affordable quality healthcare	58%	59%	53%	Similar	Similar	Similar
	Availability of preventative health services	60%	59%	52%	Similar	Similar	Similar
	Availablity of mental health care	49%	45%	38%	Similar	Similar	Similar
	City health services	58%	63%	63%	Similar	Similar	Similar
Eductions, Arts, and Cultural	Overall personal health	49%	43%	56%	Similar	Similar	Similar
	Availability of affordable quality child care/preschool	37%	39%	44%	Similar	Similar	Similar
	K-12 education	47%	45%	46%	Lower	Lower	Lower
	Adult education	51%	67%	65%	Similar	Similar	Similar
	Opportunities to attend cultural/arts/music activities	28%	31%	37%	Lower	Lower	Lower

	Outcome	Percent rating positively (e.g., excellent/good)			Comparison to National Benchmarks		
		NCS 2015	NCS 2017	NCS 2022	NCS 2015	NCS 2017	NCS 2022
	Special events	38%	54%	43%	Lower	Similar	Lower
	Public libraries	80%	79%	76%	Similar	Similar	Similar
	Community support for the arts	N/A	N/A	42%	N/A	N/A	Similar
Inclusitivity and Engagement	Sense of community	31%	33%	42%	Much Lower	Lower	Lower
	Opportunities to volunteer	50%	48%	61%	Lower	Lower	Lower
	Place to raise children	44%	52%	55%	N/A	N/A	Lower
	Place to retire	47%	53%	53%	Lower	Similar	Similar
	Neighborliness	34%	44%	39%	Lower	Lower	Lower
	Opportunities to participatte in social events and activities	36%	36%	41%	Lower	Lower	Lower
	Opportunities to participate in community matters	45%	47%	45%	Lower	Lower	Lower
	Openness and acceptance	49%	65%	60%	Similar	Similar	Similar
	Making all residents feel welcome	N/A	N/A	58%	N/A	N/A	Similar
	Attracting people from diverse backgrounds	N/A	N/A	71%	N/A	N/A	Similar
	Valuing/respecting residents from diverse backgrounds	N/A	N/A	64%	N/A	N/A	Similar
	Taking care of vulnerable residents (elderly, disabled, homeless)	N/A	N/A	39%	N/A	N/A	Lower
	Sense of civic/community pride	N/A	N/A	36%	N/A	N/A	Lower
Governance	Welcoming resident involvement	35%	39%	51%	Lower	Lower	Similar
	Treating all residents fairly	33%	43%	52%	Lower	Similar	Similar
	Services provided by Lakewood	51%	57%	59%	Lower	Similar	Similar
	Customer service	51%	66%	72%	Lower	Similar	Similar
	Value of services for taxes paid	37%	38%	40%	Lower	Similar	Similar
	Overall direction	42%	58%	59%	Lower	Similar	Similar
	Confidence in City government	37%	44%	45%	Similar	Similar	Similar
	Acting in the best interest of Lakewood	41%	51%	54%	Similar	Similar	Similar
	Being honest	35%	55%	59%	Lower	Similar	Similar
	Services provided by the Federal Government	26%	38%	35%	Similar	Similar	Similar
	Public information services	46%	60%	58%	Similar	Similar	Similar
Participation	Contacted the City of Lakewood for help or information	33%	31%	29%	Lower	Lower	Lower
	Attended a local public meeting	14%	18%	10%	Similar	Similar	Similar
	Watched a local public meeting (online, television)	22%	17%	12%	Similar	Similar	Lower
	Campaigned for an issue, cause or candidate	22%	16%	14%	Similar	Similar	Similar
	Contacted Lakewood elected officials	20%	18%	6%	Similar	Similar	Similar
	Volunteered with a local group/activity in Lakewood	21%	31%	18%	Lower	Similar	Lower
	Voted in most recent local election	N/A	N/A	60%	N/A	N/A	Lower
	Accessed the internet from home often	N/A	N/A	89%	N/A	N/A	Similar
	Acccess the internet from cellphone often	N/A	N/A	94%	N/A	N/A	Similar
	Visit social media sites often	N/A	N/A	72%	N/A	N/A	Similar
	Use or check email often	N/A	N/A	95%	N/A	N/A	Similar
	Share opinions online often	N/A	N/A	28%	N/A	N/A	Similar
	Shop online often	N/A	N/A	43%	N/A	N/A	Lower
Quality of Life	Recommend Lakewood as place to live	69%	73%	71%	Lower	Lower	Similar
	Remain in Lakewoodfor next 5 years	74%	74%	73%	Similar	Similar	Lower
	Overall image and reputation of Lakewood	30%	33%	38%	Much Lower	Much Lower	Lower
	Overall quality of life in Lakewood	48%	52%	62%	Lower	Lower	Lower

Map A: Lakewood Demographics and Qualified Census Tracts

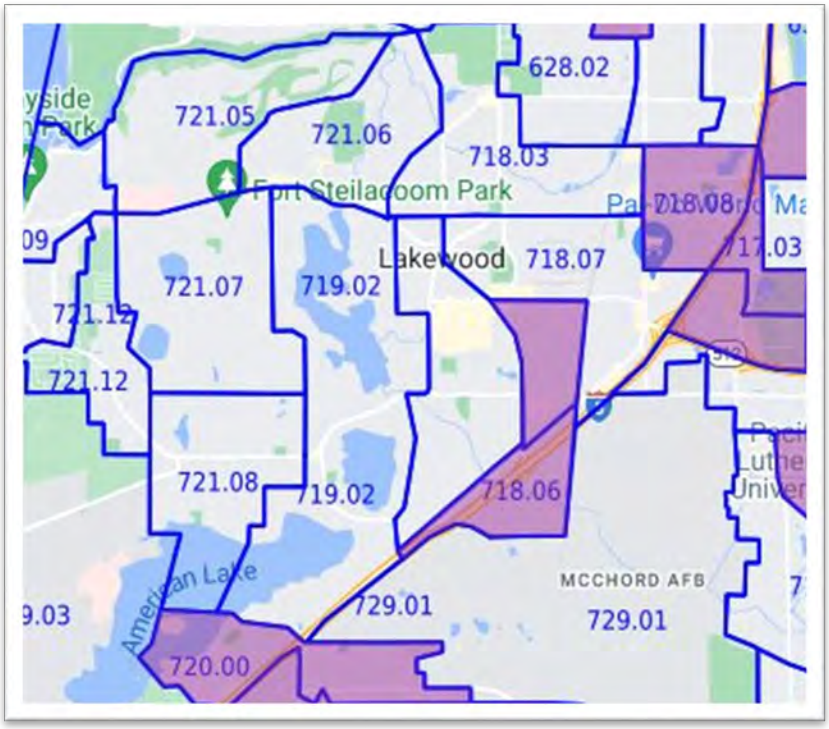


Figure 1: Census Tracts in Lakewood, with Qualified Census Tracts identified by purple shading.

Source: https://www.huduser.gov/portal/sadda/sadda_qct.html

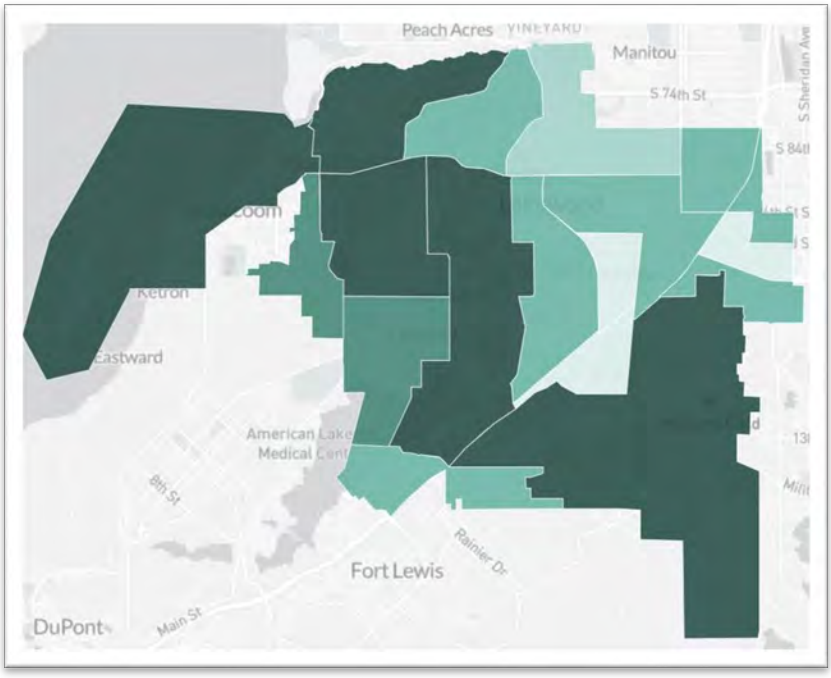


Figure 2: Demographics in Lakewood by Census Tracts, with darker shaded areas indicating higher percentages of White residents

Source: https://mtgis-portal.geo.census.gov/arcgis/apps/MapSeries/index.html?appid=2566121a73de463995ed2b2fd7ff6eb7

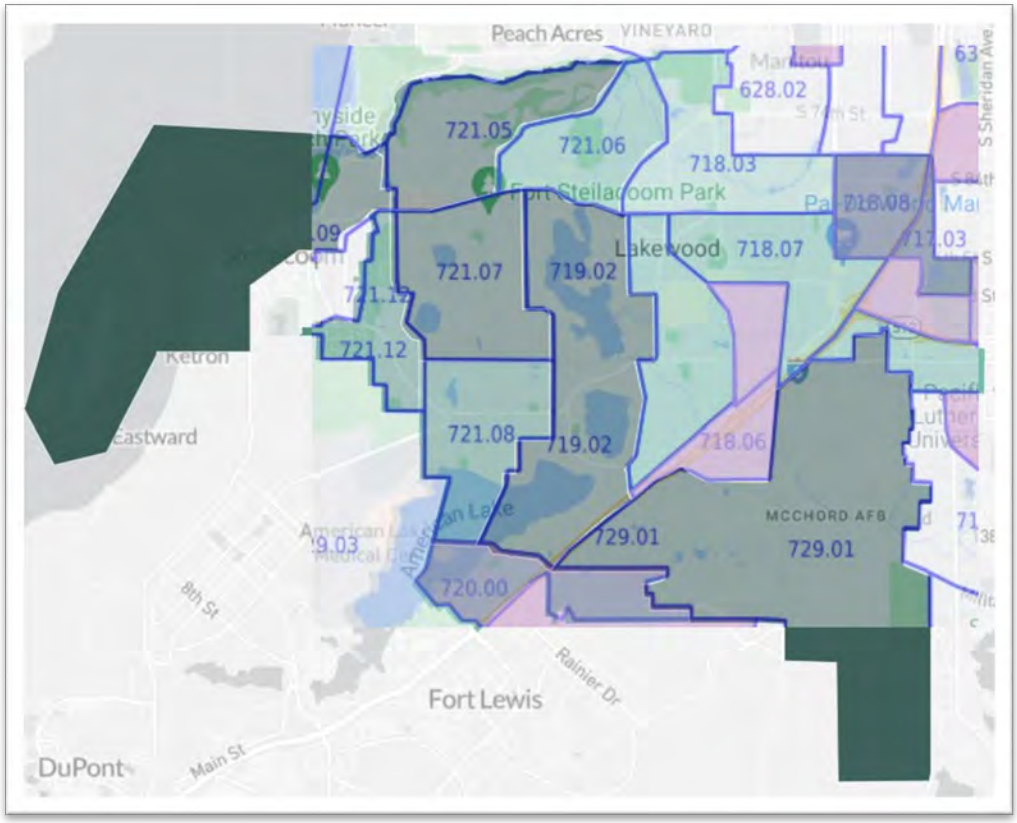


Figure 3: Overlay of Figure 1 and Figure 2, showing that Qualified Census Tracts and high BIPOC population percentages coincide

Return to Agenda

THE NCS™
THE NATIONAL COMMUNITY SURVEY™

Lakewood, WA

The National Community Survey

Report of Results
2022

Report by:

National Research Center
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About The NCS™

The National Community Survey™ (The NCS™) report is about the "livability" of Lakewood. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 288 residents of the City of Lakewood collected from January 14 to March 4. The margin of error around any reported percentage is 5.8% for all respondents and the response rate for the 2022 survey was 11%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Lakewood.

How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Lakewood's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Lakewood residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Lakewood's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Lakewood's average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City's 2022 ratings compare to other communities' ratings from the past five years.

Trends over time

Trend data for Lakewood represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than nine percentage points between the 2017 and 2022 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Lakewood were eligible to participate in the survey. A list of all households within the zip codes serving Lakewood was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Lakewood households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Lakewood boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the six areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 2,700 randomly selected households received mailings beginning on January 14, 2022 and the survey remained open for seven weeks. For 1,200 households, the first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing contained a reminder letter, another survey, and a postage-paid return envelope. For the remaining 1,500 households, the first mailing was a postcard inviting the household to participate, followed one week later by a reminder postcard. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 2% of the 2,700 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,653 households that received the invitations to participate, 288 completed the survey, providing an overall response rate of 11%. The response rate was calculated using AAPOR's response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Lakewood survey is no greater than plus or minus 5.8% percentage points around any given percent reported for all respondents (288 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open participation survey was publicized by the City of Lakewood. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on February 18, 2022. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2019 American Community Survey estimates for adults in the City of Lakewood. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	8%	33%	35%
	35-54	23%	29%	28%
	55+	69%	38%	37%
Area	Area 1	12%	12%	12%
	Area 2	6%	10%	10%
	Area 3	2%	7%	7%
	Area 4	13%	16%	16%
	Area 5	42%	26%	26%
	Area 6	25%	28%	28%
Housing tenure	Own	79%	43%	43%
	Rent	21%	57%	57%
Housing type	Attached	23%	52%	52%
	Detached	77%	48%	48%
Race	Not white	42%	39%	39%
	White alone	58%	61%	61%
Sex	Female	53%	53%	50%
	Male	47%	47%	50%
Sex/age	Female 18-34	5%	18%	17%
	Female 35-54	13%	14%	13%
	Female 55+	35%	21%	20%
	Male 18-34	3%	14%	18%
	Male 35-54	11%	15%	15%
	Male 55+	34%	18%	17%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Lakewood funded this research. Please contact Michael Vargas of the City of Lakewood at mvargas@cityoflakewood.us if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

* See AAPOR's Standard Definitions for more information at https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx
* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf
* Targets come from the 2010 Census and 2019 American Community Survey

Highlights

Economy is a community priority, with ratings improving since 2017.

Lakewood residents identified the facet of Economy as relatively higher in importance and lower in quality than other facets of community livability, suggesting that this is a potential area of focus for the City. Most ratings within this facet were similar to the national benchmarks: at least 6 in 10 respondents gave positive ratings to Lakewood as a place to work, the overall quality and variety of business and service establishments in Lakewood, and shopping opportunities, while roughly half gave favorable scores to employment opportunities, economic development, and vibrant downtown/commercial area. Only about 4 in 10 residents gave excellent or good ratings to the overall economic health of the city and Lakewood as a place to visit, ratings which were lower than those given in other communities. However, when compared to 2017, ratings in 2022 increased for the vibrancy of downtown/commercial area, economic development, Lakewood as a place to work, employment opportunities, and overall quality of business and service establishments.

Safety is also important to residents and an area of focus for the City.

Lakewood residents also identified the facet of Safety as relatively higher in importance and lower in quality than other facets; ratings within this facet tended to be similar to or lower than the national benchmark comparisons. When evaluating safety-related services in Lakewood, a strong majority of residents gave positive marks to fire services (90% excellent or good), ambulance/EMS services (83%), fire prevention and education (76%), and animal control (60%); further, ratings increased from 2017 to 2022 for fire prevention and education and animal control. However, evaluations for police services (67%), emergency preparedness (57%), and crime prevention (37%) were lower than those seen elsewhere.
General feelings of safety in the community overall tended to be less positive. About 3 in 10 residents gave positive scores to the overall feeling of safety in Lakewood, and three-quarters reported feeling safe in their neighborhood or in Lakewood's downtown/commercial area during the day. Roughly half of respondents felt safe from property crime or violent crime. These ratings were all lower than the national averages, and scores for overall feeling of safety and crime prevention declined from 2017 to 2022.

Public transportation is a bright spot in Lakewood and some Mobility-related services have improved over time.

Generally, ratings within the facet of Mobility tended to be similar those given in other communities across the nation. About 7 in 10 residents gave excellent or good scores to ease of public parking and ease of travel by car in Lakewood, and about half were pleased with the overall quality of the transportation system in Lakewood and traffic flow on major streets. These ratings were on par with national averages. Most transportation-related services, including traffic enforcement, street cleaning, street lighting and sidewalk maintenance, were rated similar to the national benchmarks and received positive scores from at least half of residents. Further, ratings in 2022 for sidewalk maintenance, street cleaning, and street lighting increased since 2017. Finally, while fewer residents reported using public transportation in 2022 compared to 2017, quality ratings for the ease of travel by public transportation in Lakewood (57% excellent or good) and bus or transit services (63%) were higher than those given in other communities nationwide.

Some ratings related to the recreation and the outdoors have improved.

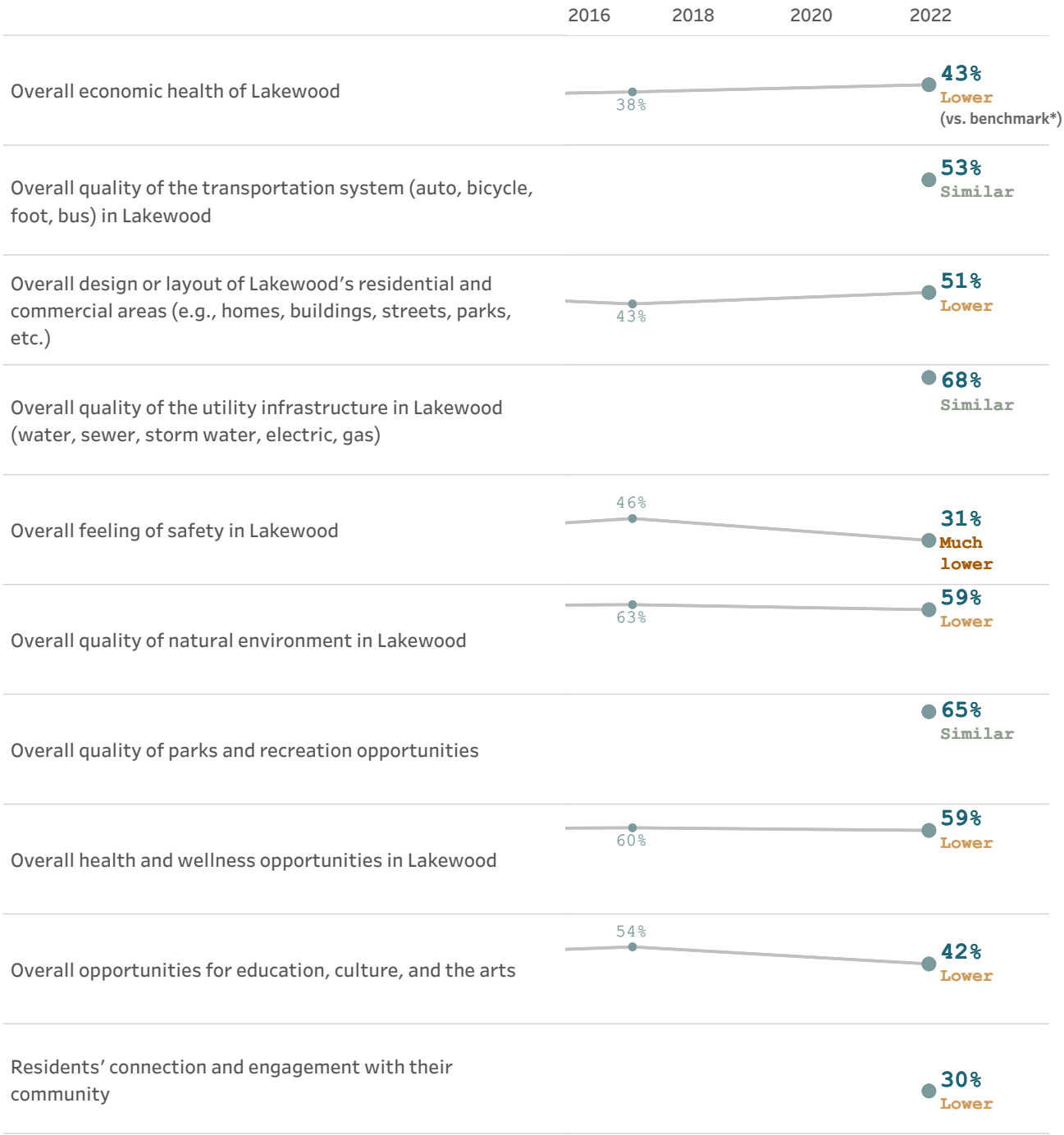
When compared to 2017, ratings in 2022 increased for several aspects related to the facets of Natural Environment and Parks and Recreation. These aspects were the availability of paths and walking trails (22% increase over time), air quality (16% increase), fitness opportunities (15% increase), Lakewood open space (15% increase), and preservation of natural areas (14% increase).

Facets of livability

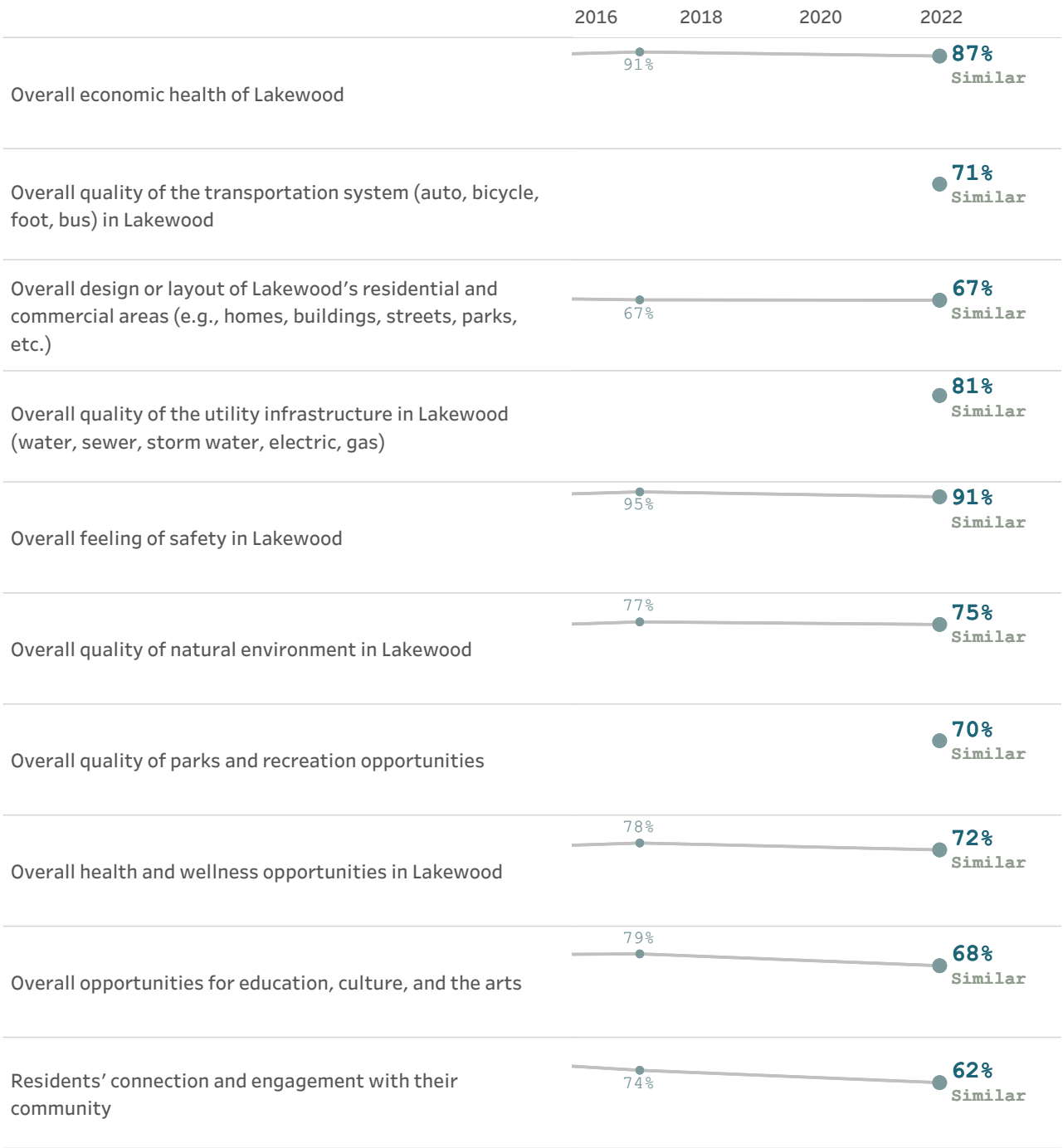
Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)



Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.
(% essential or very important)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

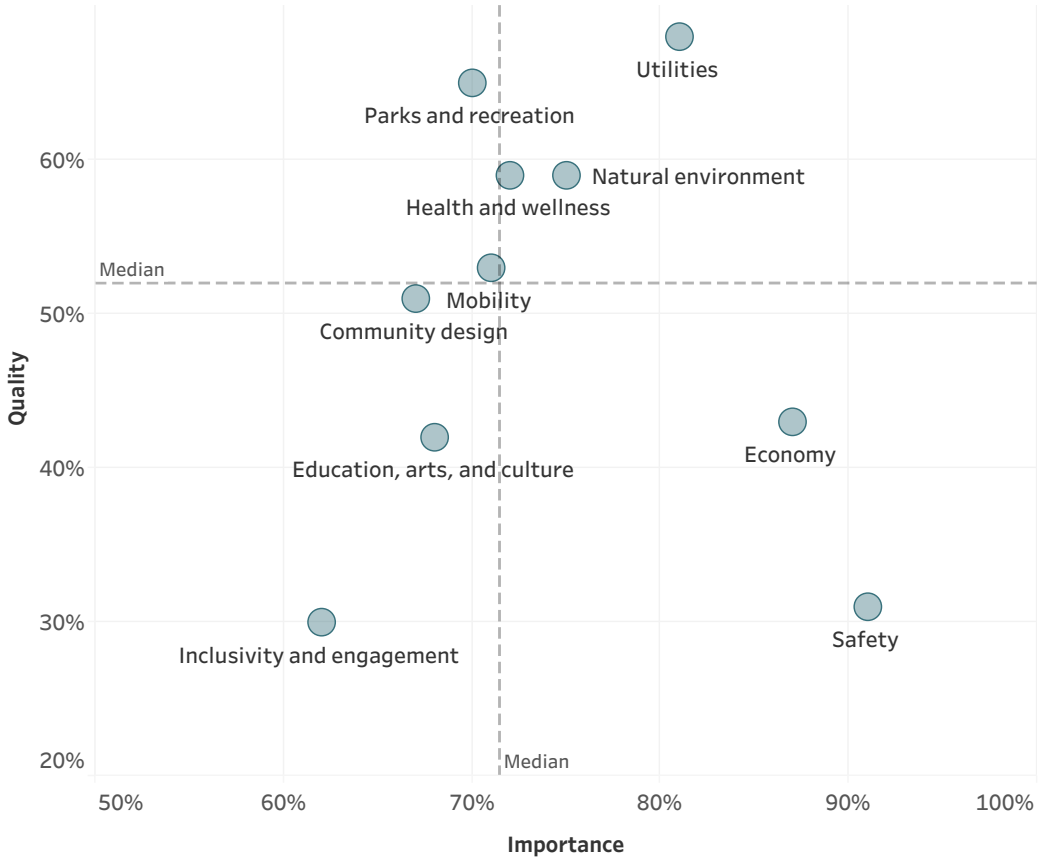
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 52% or more of respondents were considered of "higher quality" and those with ratings lower than 52% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 72% or more of respondents. Services were rated as "less important" if they received a rating of less than 72%. This classification uses the median ratings for quality and importance to divide the services in half.

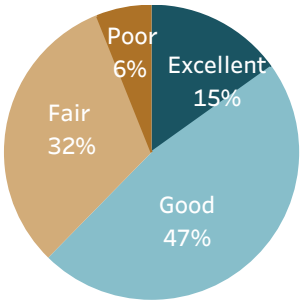
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



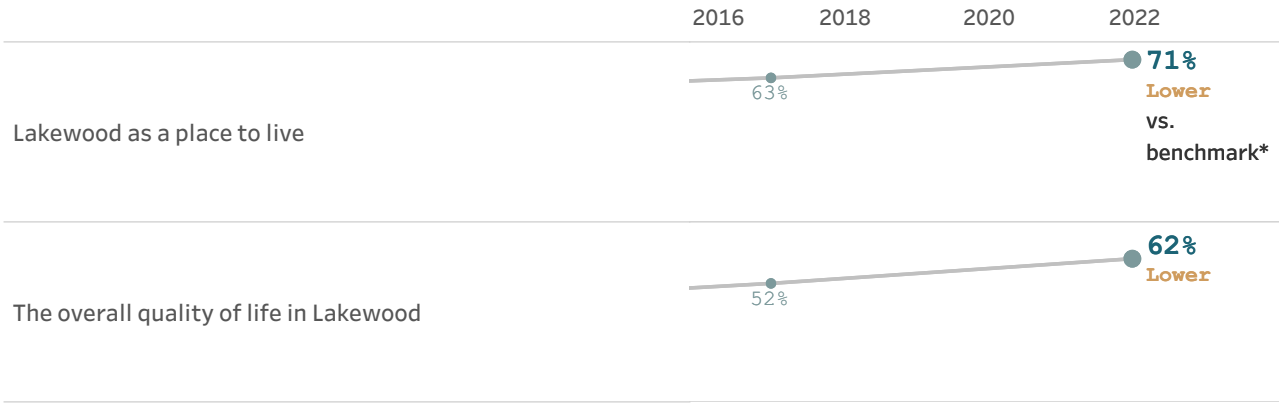
Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

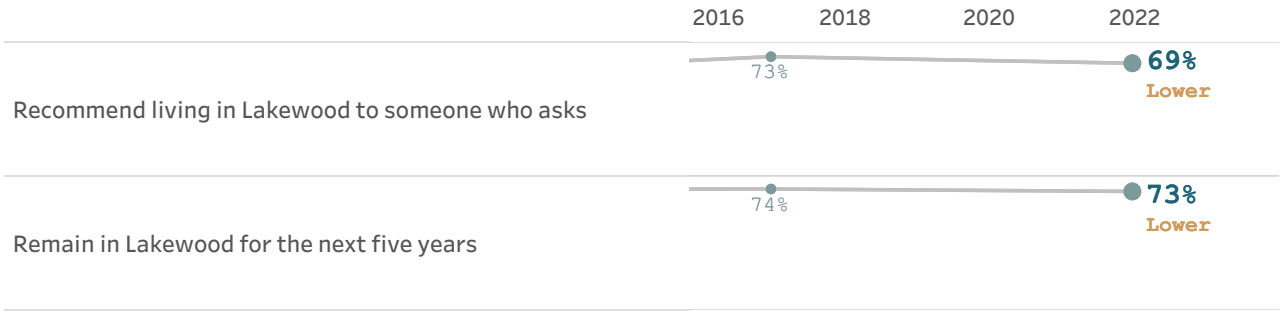
The overall quality of life in Lakewood, 2022



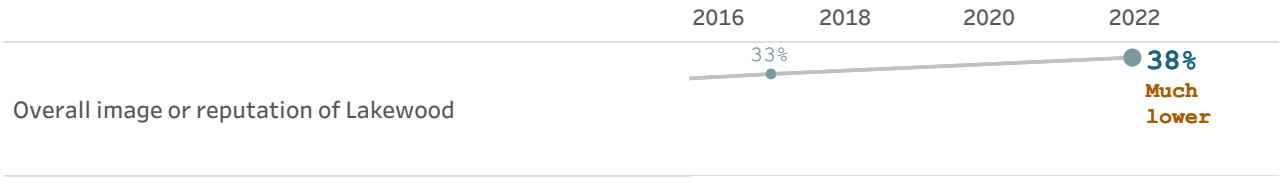
Please rate each of the following aspects of quality of life in Lakewood.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Lakewood community.
(% excellent or good)

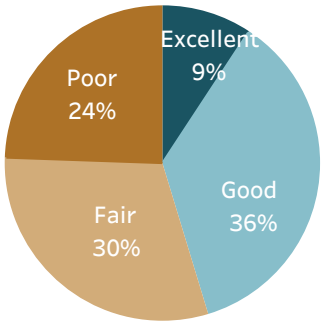


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Governance

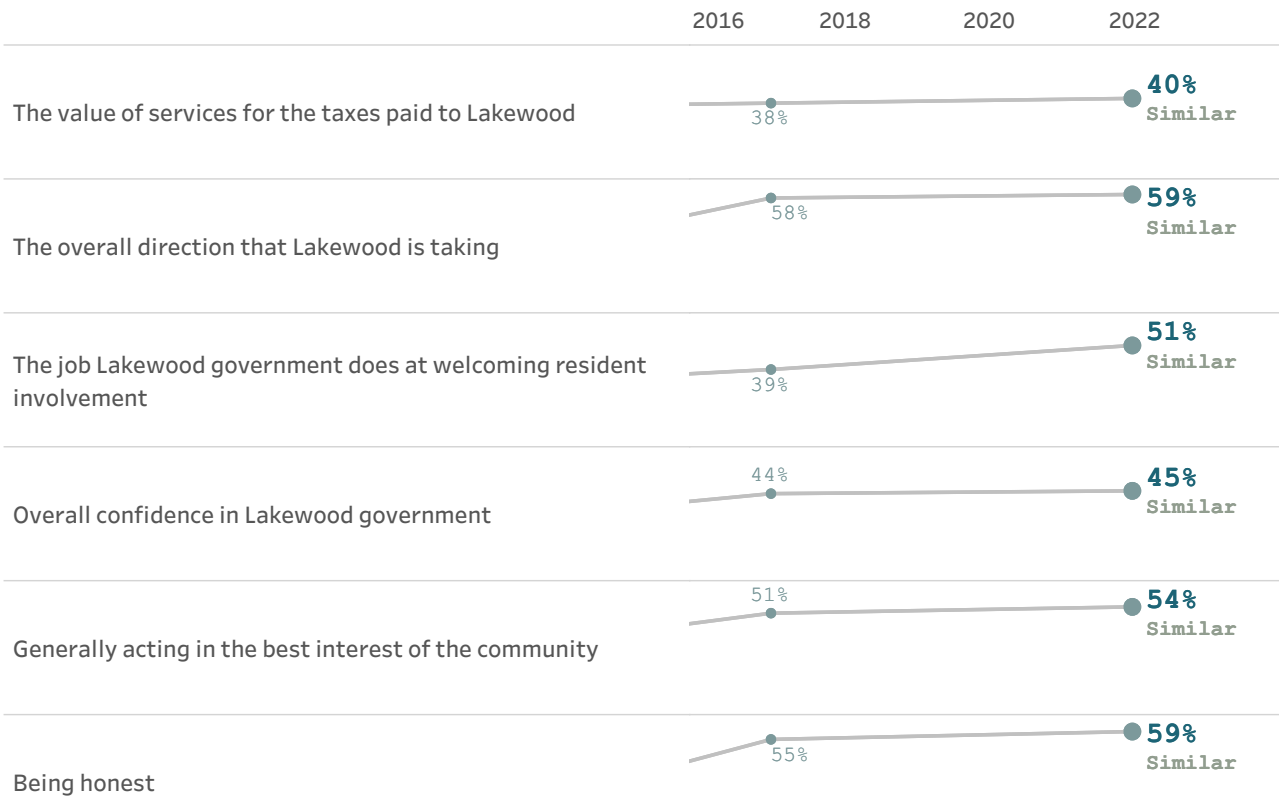
Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

Overall confidence in Lakewood government, 2022

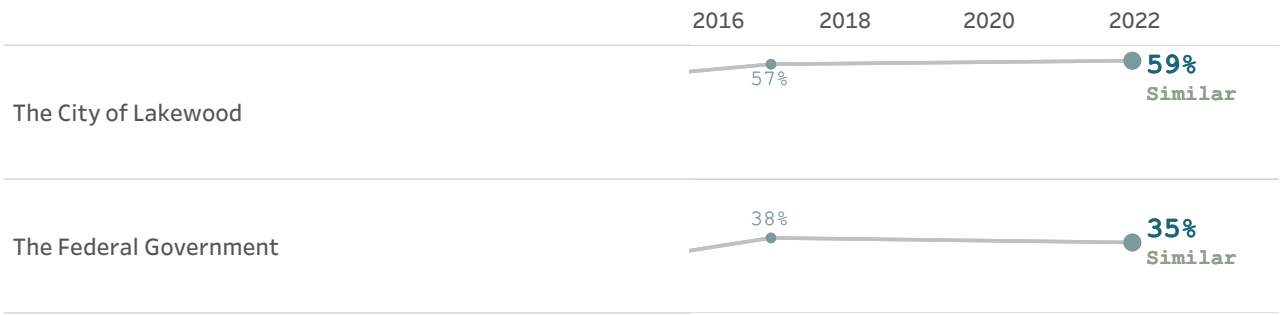


Please rate the quality of each of the following services in Lakewood.
(% excellent or good)

Please rate the following categories of Lakewood government performance.
(% excellent or good)



Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)

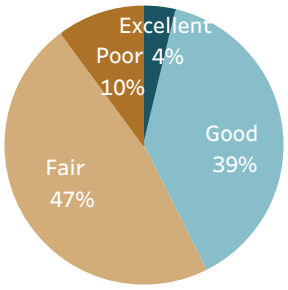


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

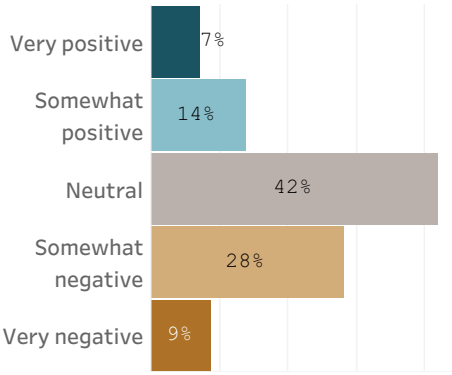
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

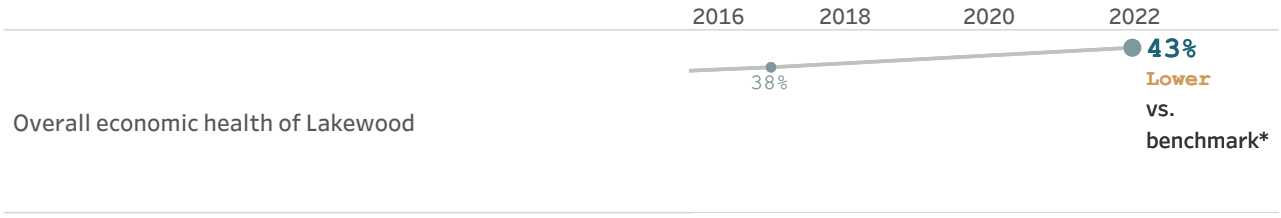
Overall economic health of Lakewood, 2022



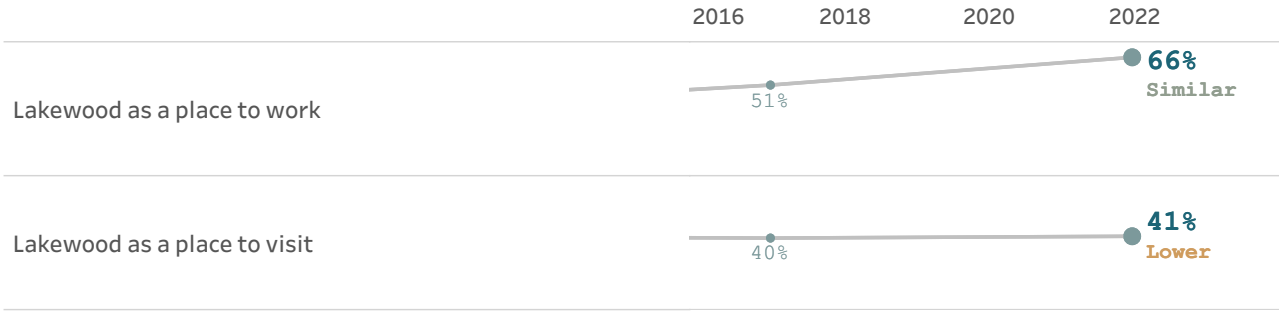
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



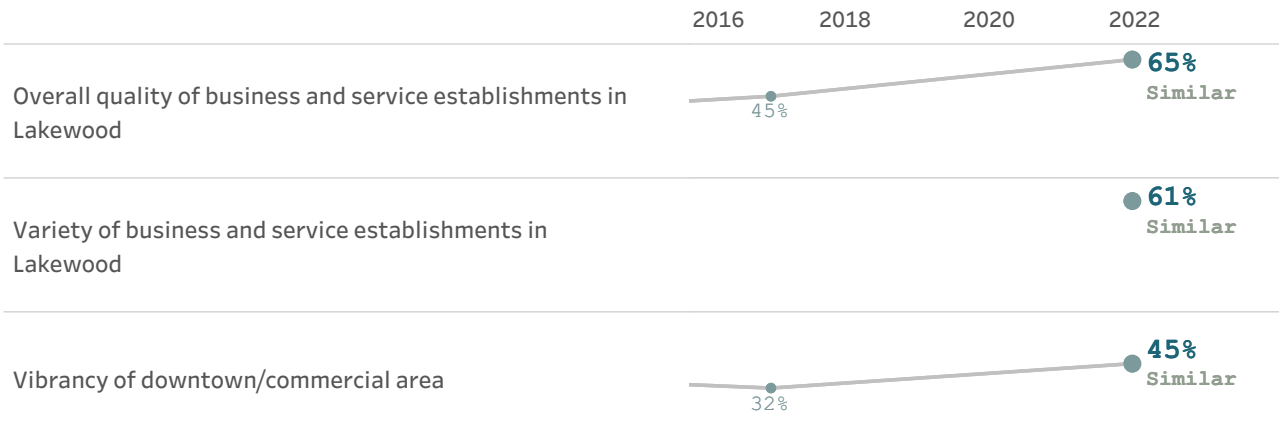
Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)

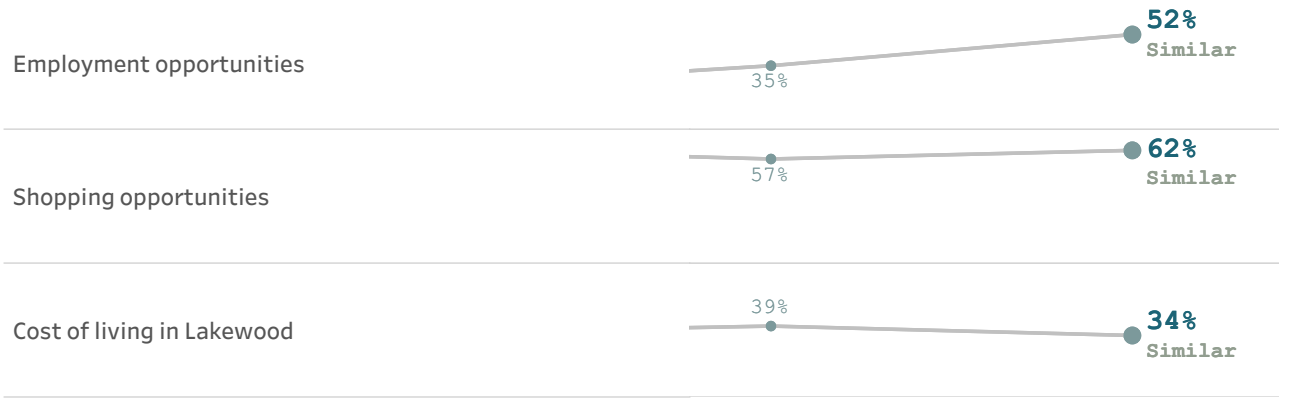


Please rate each of the following aspects of quality of life in Lakewood.
(% excellent or good)

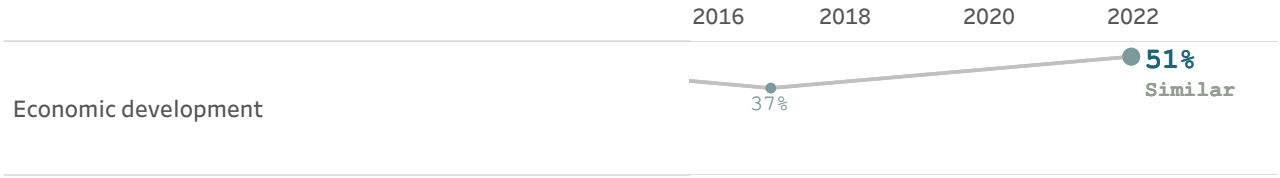


Please rate each of the following in the Lakewood community.
(% excellent or good)

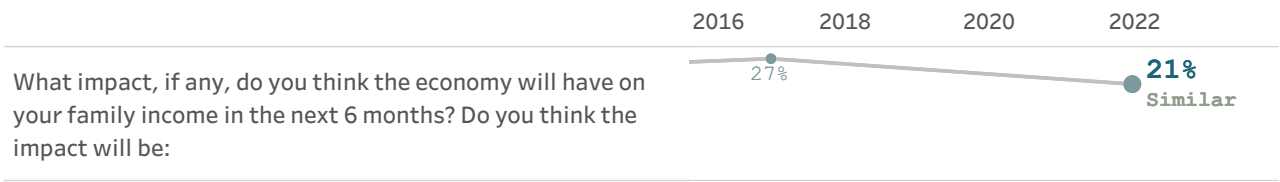




Please rate the quality of each of the following services in Lakewood.
(% excellent or good)



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)

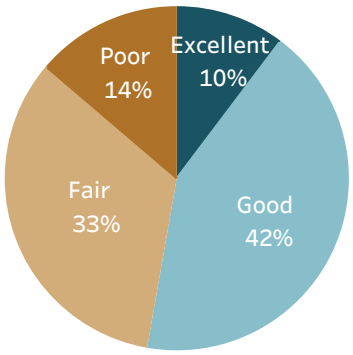


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Overall quality of the transportation system in Lakewood, 2022

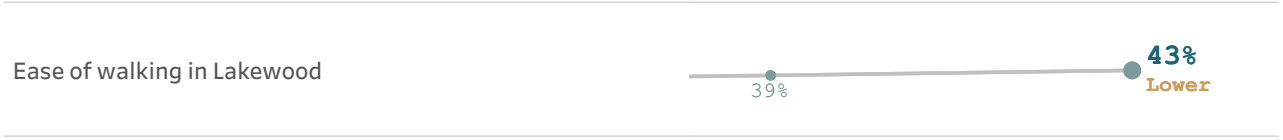


Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)

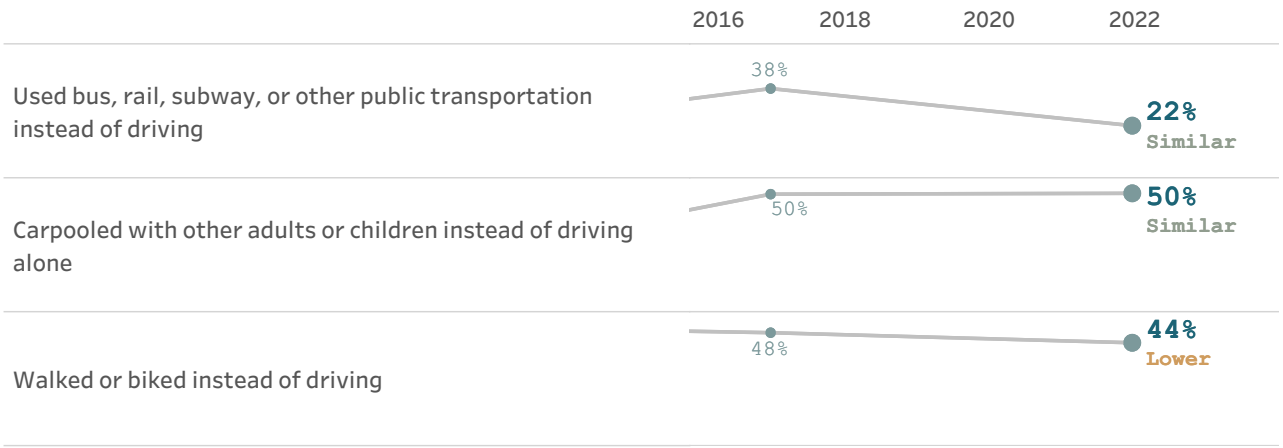
	2016	2018	2020	2022
Overall quality of the transportation system (auto, bicycle, foot, bus) in Lakewood				53% Similar vs. benchmark*

Please also rate each of the following in the Lakewood community.
(% excellent or good)

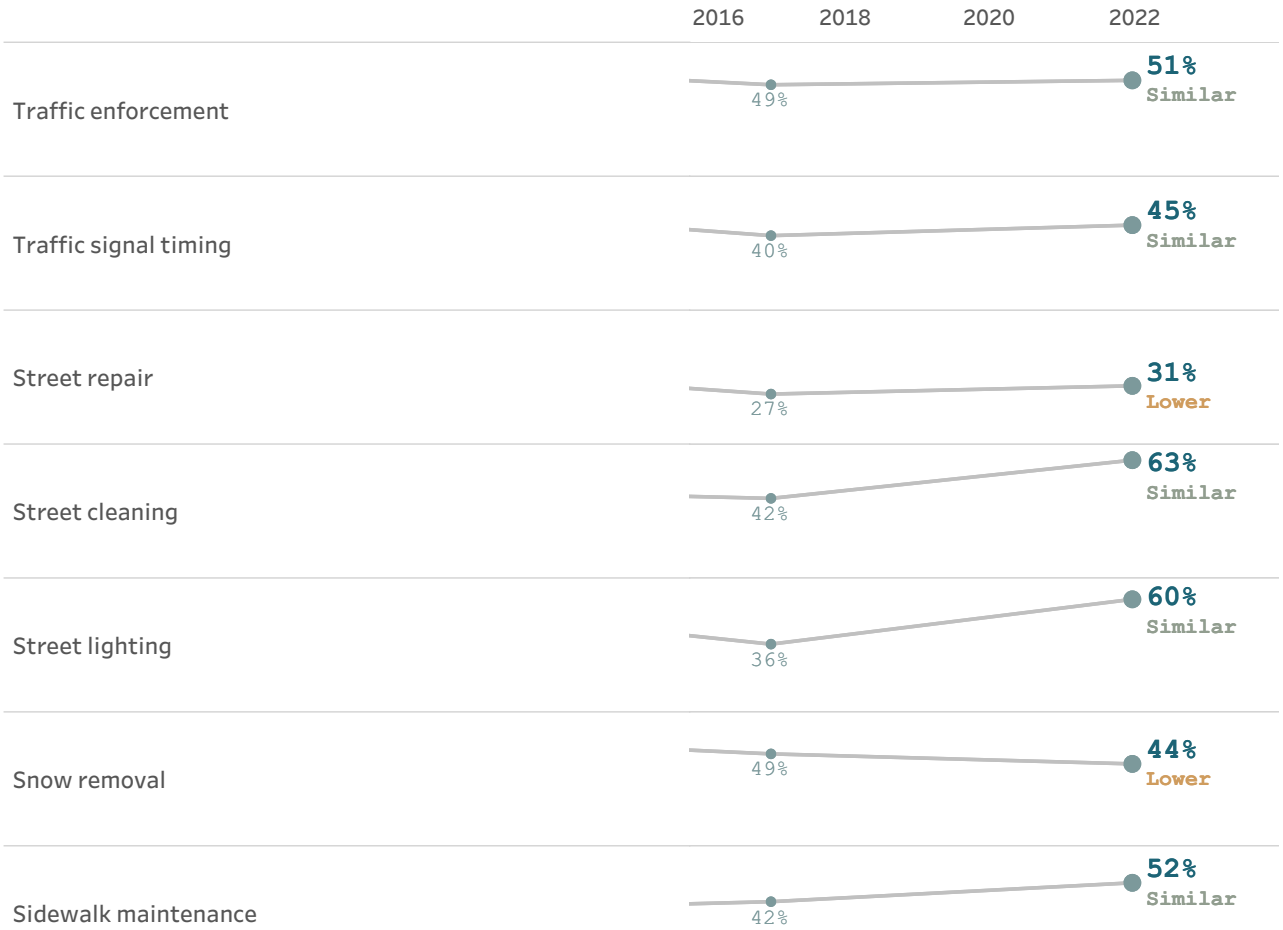
	2016	2018	2020	2022
Traffic flow on major streets	44%			48% Similar
Ease of public parking	67%			71% Similar
Ease of travel by car in Lakewood	68%			76% Similar
Ease of travel by public transportation in Lakewood	61%			57% Higher
Ease of travel by bicycle in Lakewood	33%			40% Similar



Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



Please rate the quality of each of the following services in Lakewood.
(% excellent or good)



Bus or transit services		63% Higher

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Overall design or layout of Lakewood's residential and commercial areas, 2022

Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)

Overall design or layout of Lakewood's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	43% → 51%	51% Lower vs. benchmark*

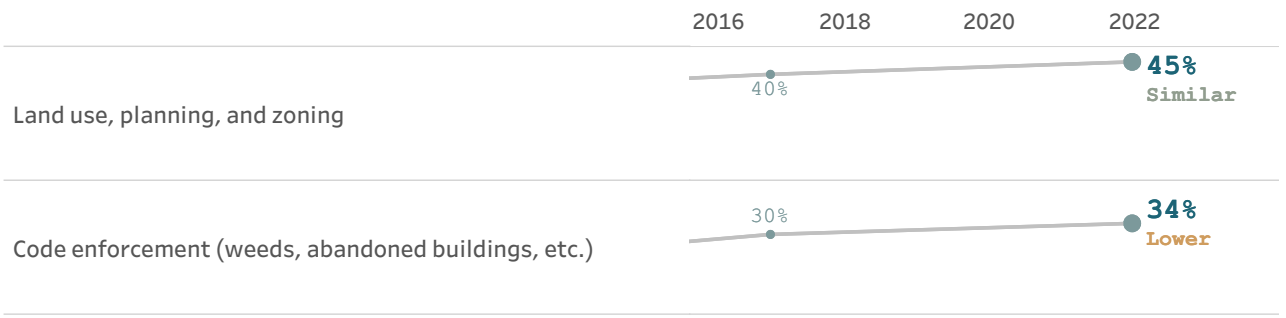
Please rate each of the following aspects of quality of life in Lakewood.
(% excellent or good)

	2016	2018	2020	2022
Your neighborhood as a place to live	60%			68% Lower

Please also rate each of the following in the Lakewood community.
(% excellent or good)

	2016	2018	2020	2022
Well-planned residential growth				43% Similar
Well-planned commercial growth				43% Similar
Well-designed neighborhoods				36% Lower
Preservation of the historical or cultural character of the community				52% Lower

Please rate the quality of each of the following services in Lakewood.
(% excellent or good)

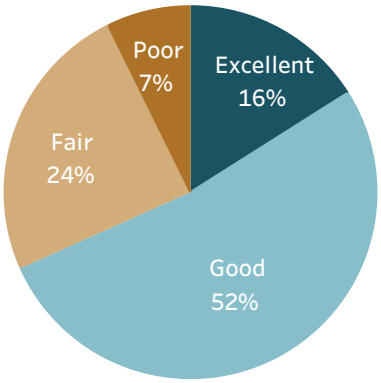


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Lakewood, 2022



Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)

Overall quality of the utility infrastructure in Lakewood (water, sewer, storm water, electric, gas)	68% Similar vs. benchmark*

Please rate the quality of each of the following services in Lakewood.
(% excellent or good)

	2016	2018	2020	2022
Affordable high-speed internet access				44% Similar
Garbage collection	85%			73% Similar
Drinking water	72%			79% Similar
Sewer services	70%			78% Similar
Storm water management (storm drainage, dams, levees, etc.)	46%			65% Similar
Power (electric and/or gas) utility	71%			71% Similar

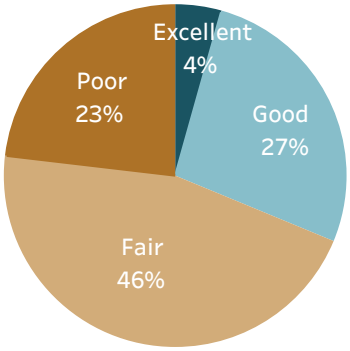
Utility billing		

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

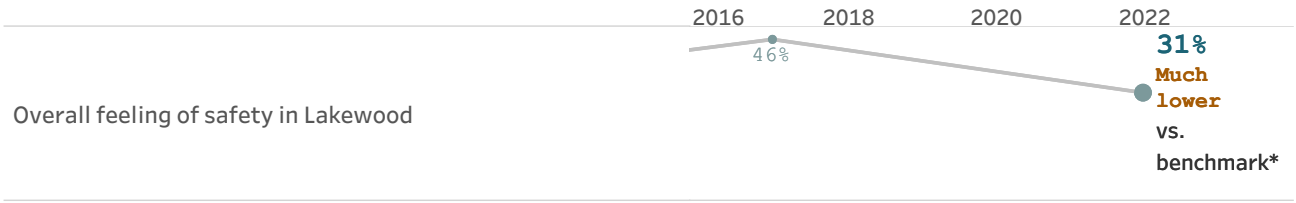
Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

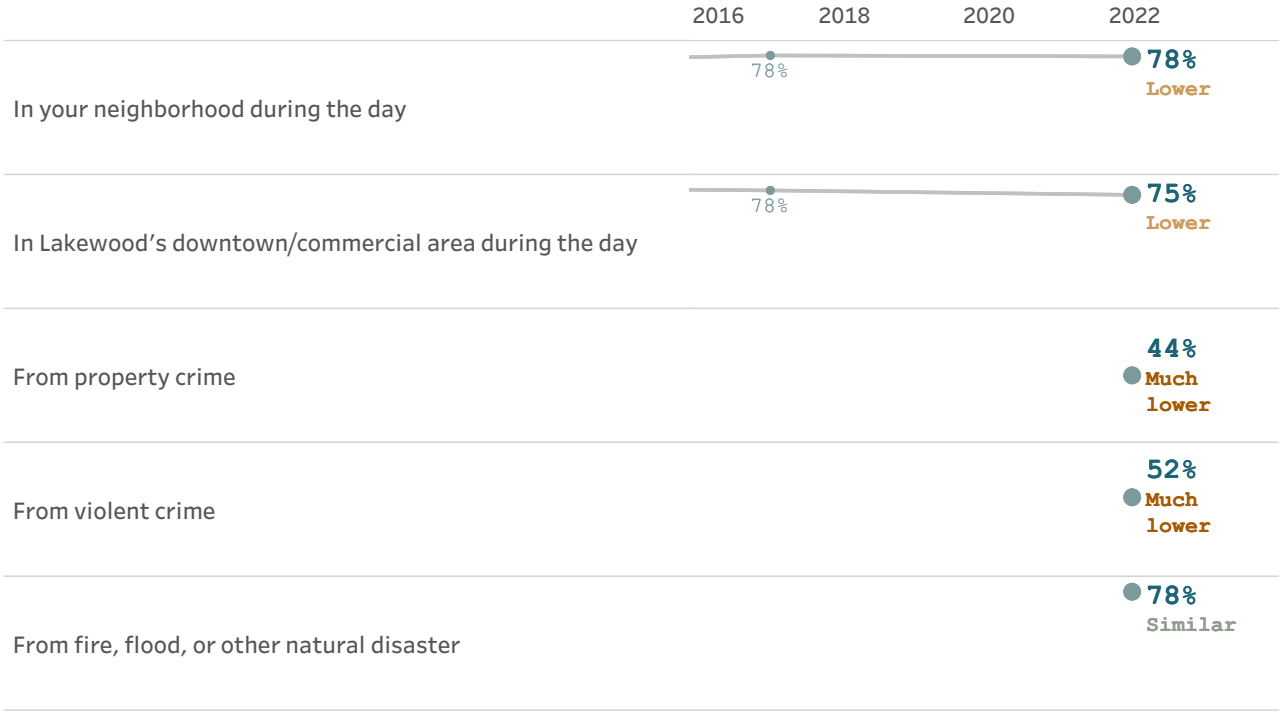
Overall feeling of safety in Lakewood, 2022



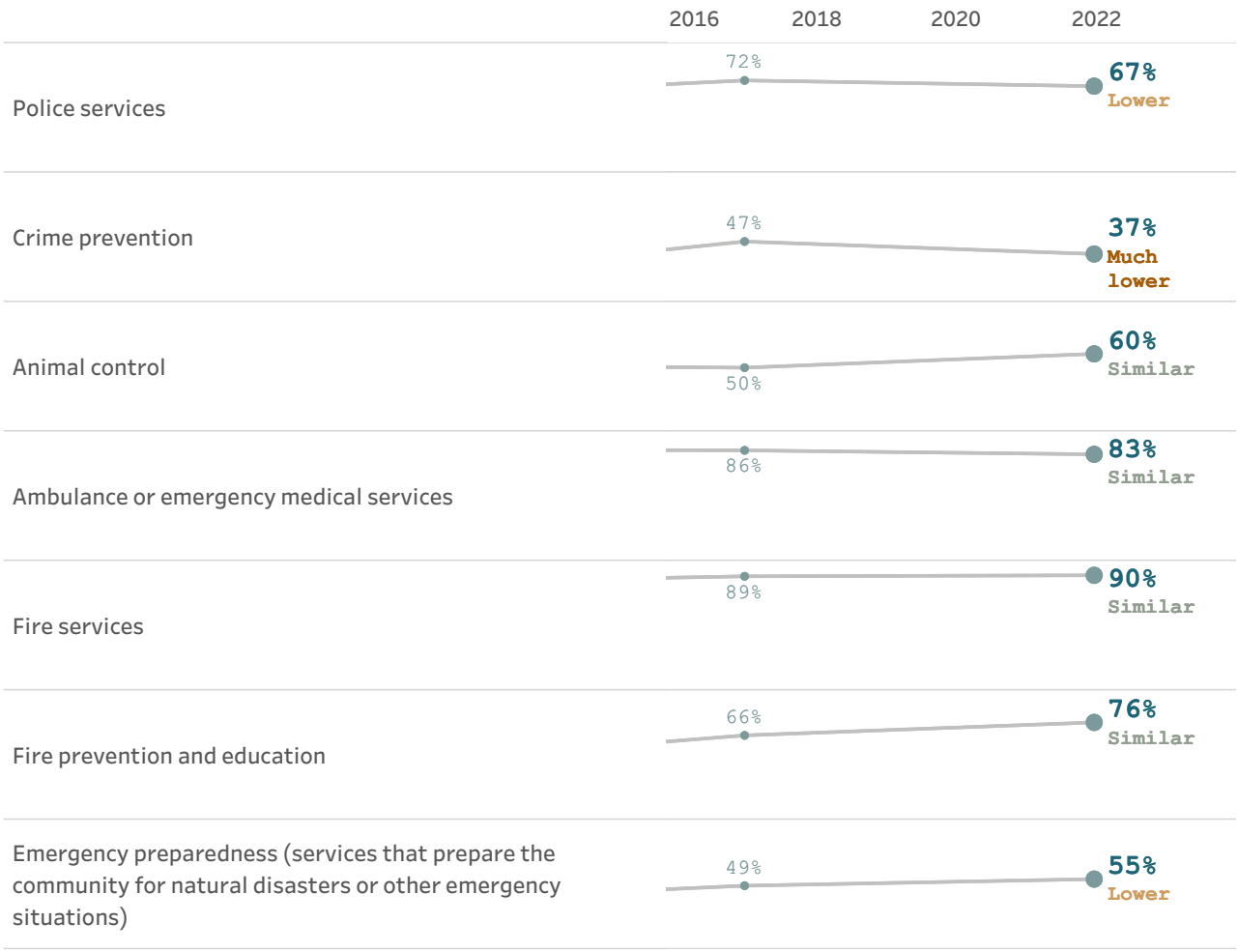
Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)



Please rate the quality of each of the following services in Lakewood.
(% excellent or good)

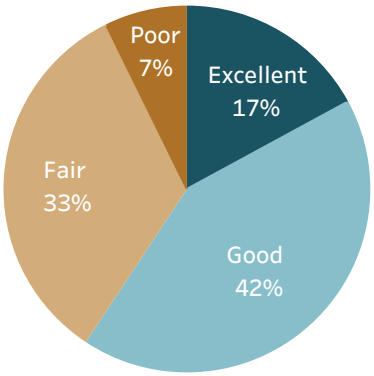


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

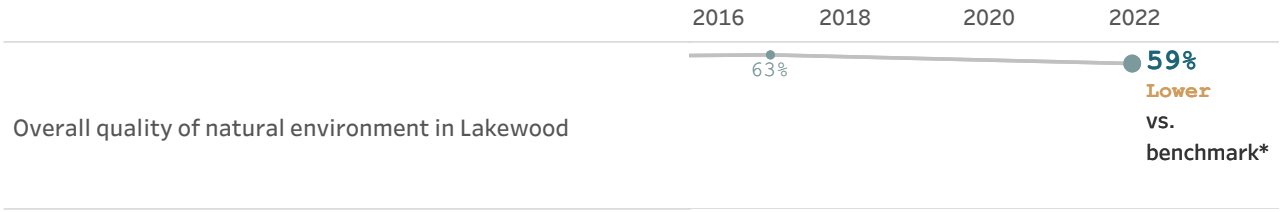
Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

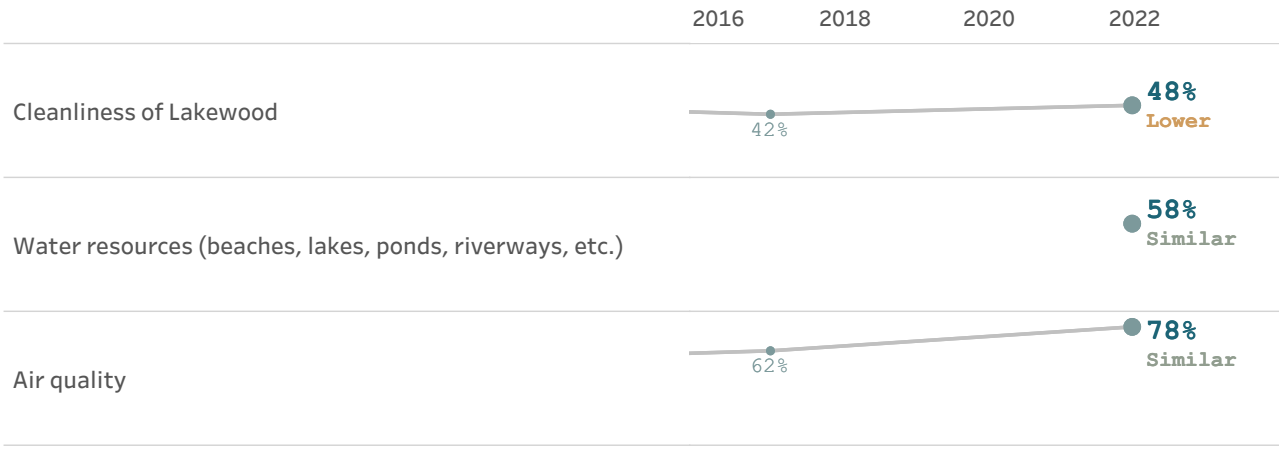
Overall quality of natural environment in Lakewood, 2022



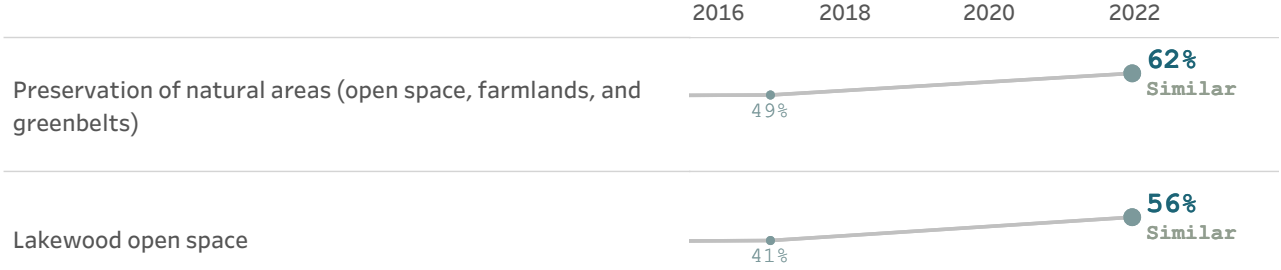
Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)

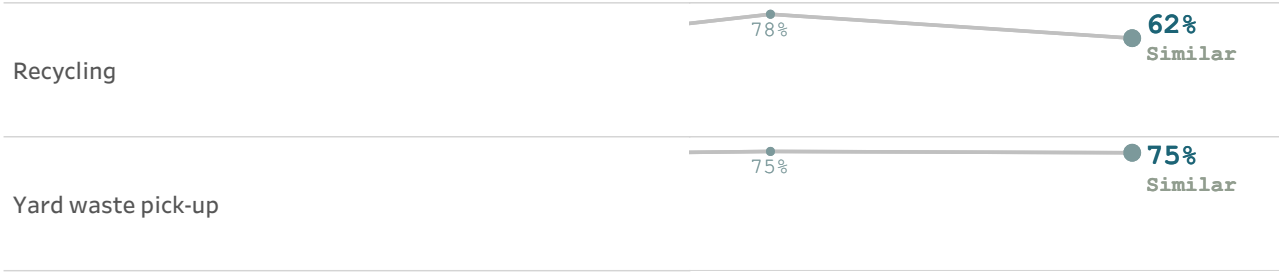


Please also rate each of the following in the Lakewood community.
(% excellent or good)



Please rate the quality of each of the following services in Lakewood.
(% excellent or good)



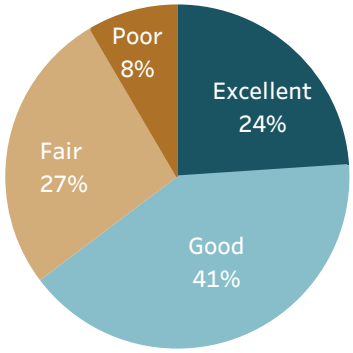


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Parks and recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."
- National Recreation and Park Association

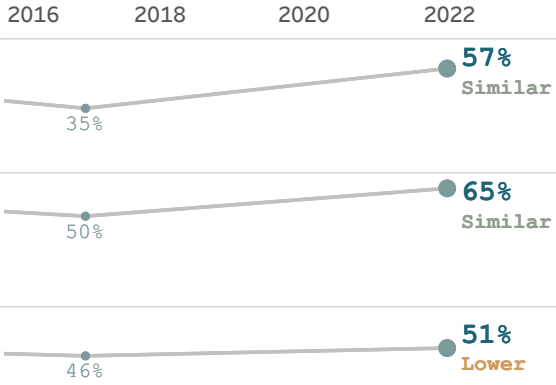
Overall quality of parks and recreation opportunities, 2022



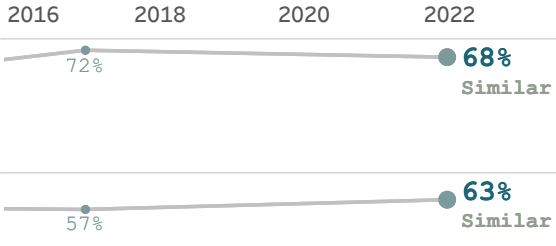
Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)

Overall quality of parks and recreation opportunities	65% Similar vs. benchmark*

Please also rate each of the following in the Lakewood community.
(% excellent or good)



Please rate the quality of each of the following services in Lakewood.
(% excellent or good)



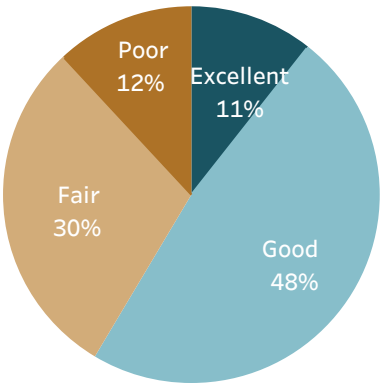
Recreation centers or facilities		

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

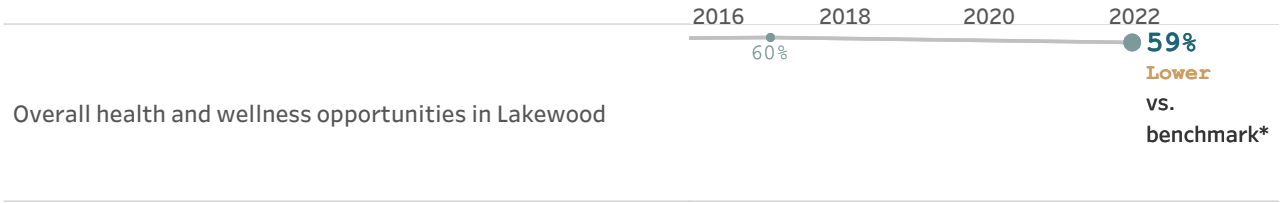
Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Overall health and wellness opportunities in Lakewood, 2022

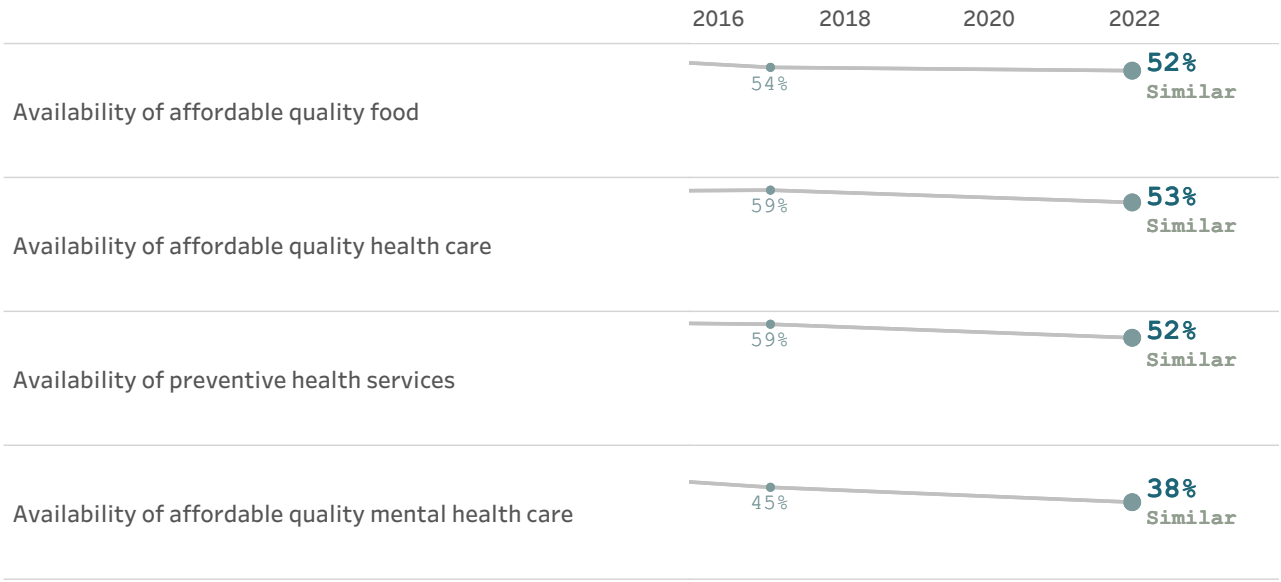


Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)



Overall health and wellness opportunities in Lakewood

Please also rate each of the following in the Lakewood community.
(% excellent or good)



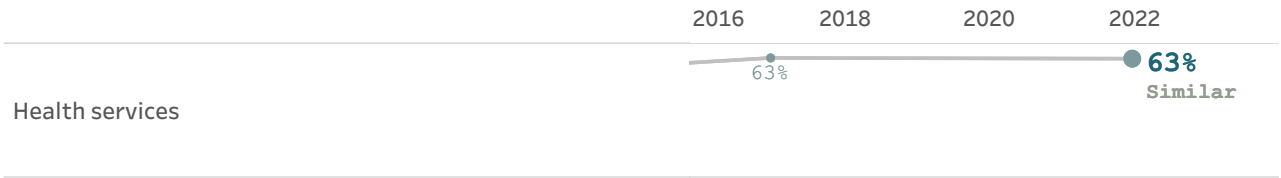
Availability of affordable quality food

Availability of affordable quality health care

Availability of preventive health services

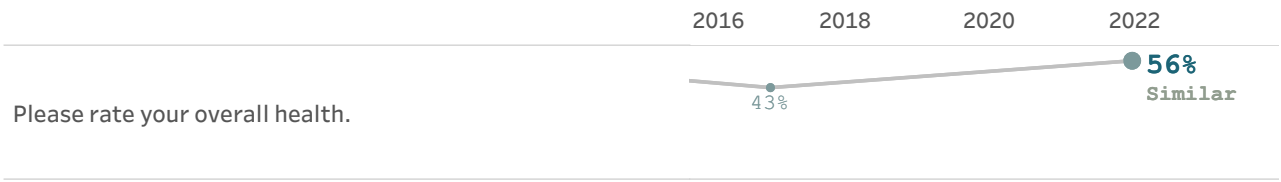
Availability of affordable quality mental health care

Please rate the quality of each of the following services in Lakewood.
(% excellent or good)



Health services

Please rate your overall health.
(% excellent or very good)

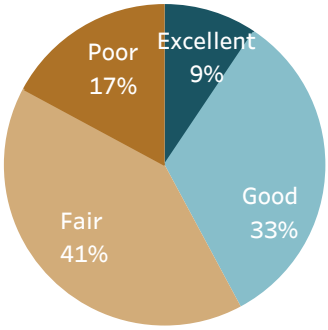


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Overall opportunities for education, culture and the arts, 2022



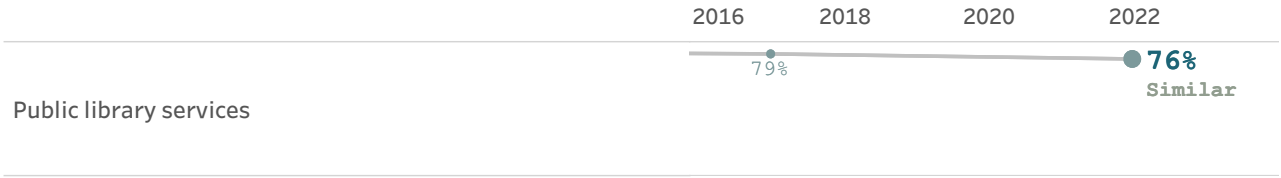
Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)

	2016	2018	2020	2022
Overall opportunities for education, culture, and the arts	54%			42% Lower vs. benchmark*

Please also rate each of the following in the Lakewood community.
(% excellent or good)

	2016	2018	2020	2022
Opportunities to attend cultural/arts/music activities	31%			37% Lower
Community support for the arts				42% Similar
Availability of affordable quality childcare/preschool	39%			44% Similar
K-12 education	45%			46% Lower
Adult educational opportunities	67%			65% Similar
Opportunities to attend special events and festivals	54%			43% Lower

Please rate the quality of each of the following services in Lakewood.
(% excellent or good)

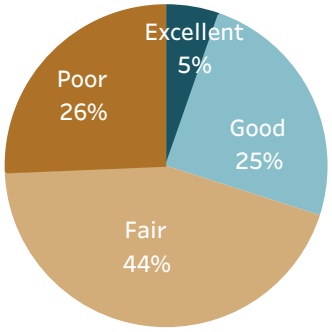


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

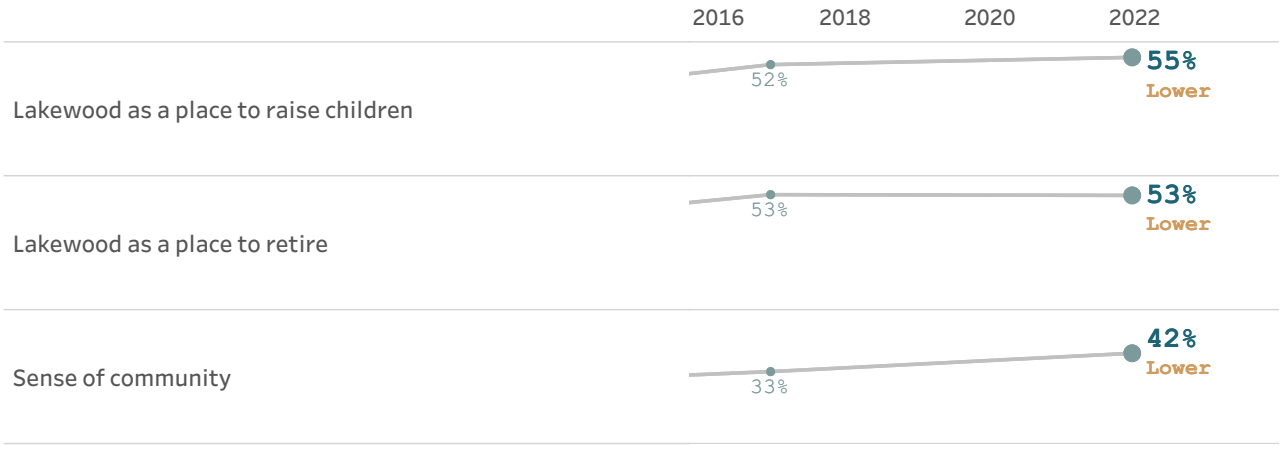
Residents' connection and engagement with their community, 2022



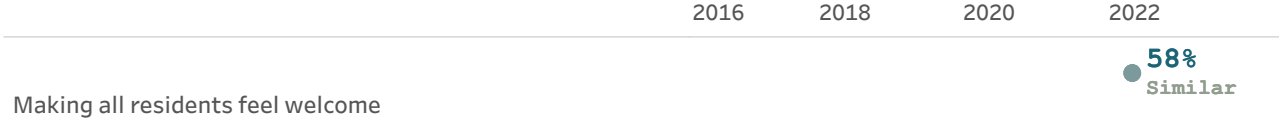
Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)

Residents' connection and engagement with their community	30% Lower vs. benchmark*

Please rate each of the following aspects of quality of life in Lakewood.
(% excellent or good)



Please rate the job you feel the Lakewood community does at each of the following.
(% excellent or good)



Attracting people from diverse backgrounds	71% Similar
Valuing/respecting residents from diverse backgrounds	64% Similar
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	39% Lower

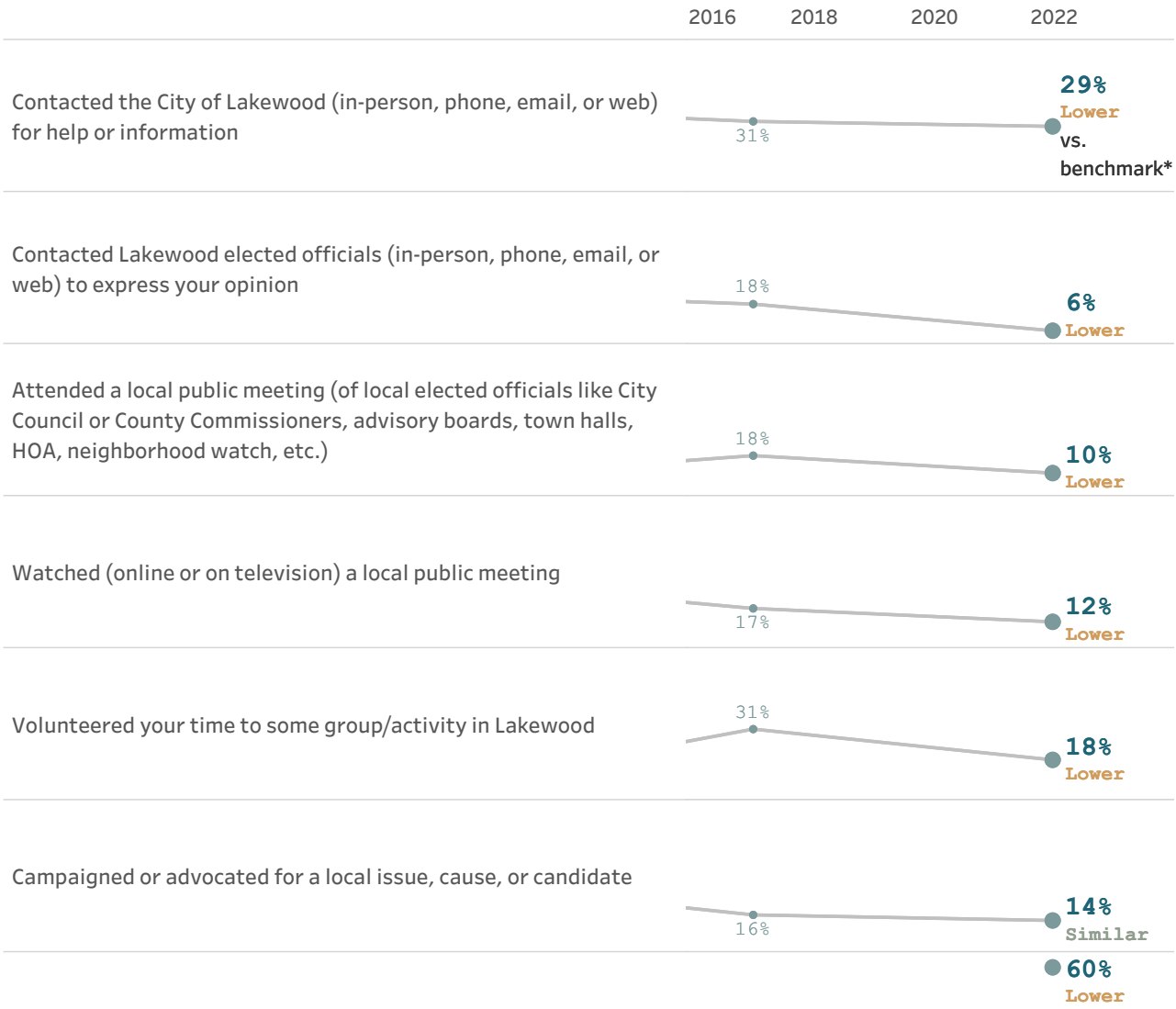
Please also rate each of the following in the Lakewood community.
(% excellent or good)

	2016	2018	2020	2022
Sense of civic/community pride				36% Lower
Neighborliness of residents in Lakewood	44%			39% Lower
Opportunities to participate in social events and activities	36%			41% Lower
Opportunities to volunteer	48%			61% Similar
Opportunities to participate in community matters	47%			45% Lower
Openness and acceptance of the community toward people of diverse backgrounds	65%			60% Similar

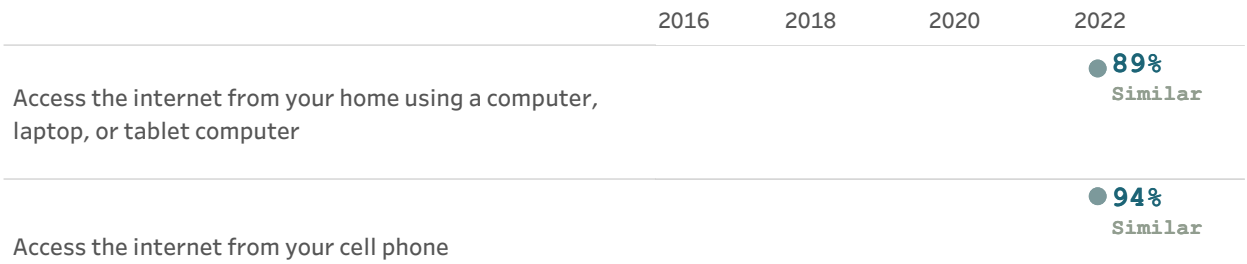
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



In general, how many times do you:
(% a few times a week or more)



Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	72% Similar
Use or check email	95% Similar
Share your opinions online	28% Similar
Shop online	43% Lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

National benchmark tables

This table contains the comparisons of Lakewood's results to those from other communities. The first column shows the comparison of Lakewood's rating to the benchmark. Lakewood's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Lakewood residents is statistically similar to or different than the benchmark. The second column is Lakewood's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Lakewood's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Lakewood's result -- that is what percent of surveyed communities had a lower rating than Lakewood.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to live	Lower	71%	355	393	9
	Your neighborhood as a place to live	Lower	68%	306	326	6
	Lakewood as a place to raise children	Lower	55%	355	395	10
	Lakewood as a place to work	Similar	66%	238	378	37
	Lakewood as a place to visit	Lower	41%	285	320	11
	Lakewood as a place to retire	Lower	53%	316	380	17
	The overall quality of life in Lakewood	Lower	62%	374	436	14
	Sense of community	Lower	42%	309	328	6
Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall economic health of Lakewood	Lower	43%	242	300	19
	Overall quality of the transportation system (auto, bicycle, foot, b..	Similar	53%	77	137	44
	Overall design or layout of Lakewood's residential and commercial..	Lower	51%	251	294	14
	Overall quality of the utility infrastructure in Lakewood (water, se..	Similar	68%	74	134	45
	Overall feeling of safety in Lakewood	Much lower	31%	368	376	2
	Overall quality of natural environment in Lakewood	Lower	59%	269	305	12
	Overall quality of parks and recreation opportunities	Similar	65%	116	140	17
	Overall health and wellness opportunities in Lakewood	Lower	59%	245	295	17
	Overall opportunities for education, culture, and the arts	Lower	42%	267	298	10
	Residents' connection and engagement with their community	Lower	30%	131	135	3
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Lakewood to someone who asks	Lower	69%	280	311	10
	Remain in Lakewood for the next five years	Lower	73%	278	304	8
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Lower	78%	343	360	4
	In Lakewood's downtown/commercial area during the day	Lower	75%	311	335	7

Please rate how safe or unsafe you feel:	From property crime	Much lower	44%	140	145	4
	From violent crime	Much lower	52%	136	145	5
	From fire, flood, or other natural disaster	Similar	78%	103	133	23
Please rate the job you feel the Lakewood community does at each of the following.	Making all residents feel welcome	Similar	58%	122	140	13
	Attracting people from diverse backgrounds	Similar	71%	40	138	71
	Valuing/respecting residents from diverse backgrounds	Similar	64%	80	138	42
	Taking care of vulnerable residents (elderly, disabled, homeless, e..	Lower	39%	121	135	11
Please rate each of the following in the Lakewood community.	Overall quality of business and service establishments in Lakewood	Similar	65%	199	303	34
	Variety of business and service establishments in Lakewood	Similar	61%	69	135	49
	Vibrancy of downtown/commercial area	Similar	45%	186	284	34
	Employment opportunities	Similar	52%	156	332	53
	Shopping opportunities	Similar	62%	117	318	63
	Cost of living in Lakewood	Similar	34%	214	297	28
	Overall image or reputation of Lakewood	Much lower	38%	349	373	6
Please also rate each of the following in the Lakewood community.	Traffic flow on major streets	Similar	48%	167	349	52
	Ease of public parking	Similar	71%	95	274	65
	Ease of travel by car in Lakewood	Similar	76%	138	328	58
	Ease of travel by public transportation in Lakewood	Higher	57%	51	279	82
	Ease of travel by bicycle in Lakewood	Similar	40%	245	330	26
	Ease of walking in Lakewood	Lower	43%	301	330	9
	Well-planned residential growth	Similar	43%	90	137	35
	Well-planned commercial growth	Similar	43%	90	137	35
	Well-designed neighborhoods	Lower	36%	129	135	5
	Preservation of the historical or cultural character of the communi..	Lower	52%	119	133	11
	Public places where people want to spend time	Lower	41%	266	290	8
	Variety of housing options	Similar	36%	248	306	19
	Availability of affordable quality housing	Lower	15%	279	331	16
	Overall quality of new development in Lakewood	Lower	39%	286	324	12
	Overall appearance of Lakewood	Lower	43%	334	362	8
	Cleanliness of Lakewood	Lower	48%	300	332	9
	Water resources (beaches, lakes, ponds, riverways, etc.)	Similar	58%	70	123	43

Please also rate each of the following in the Lakewood community.	Air quality	Similar	78%	203	286	29
	Availability of paths and walking trails	Similar	57%	255	334	23
	Fitness opportunities (including exercise classes and paths or trail..	Similar	65%	228	286	20
	Recreational opportunities	Lower	51%	273	317	14
	Availability of affordable quality food	Similar	52%	233	281	17
	Availability of affordable quality health care	Similar	53%	223	294	24
	Availability of preventive health services	Similar	52%	225	277	19
	Availability of affordable quality mental health care	Similar	38%	203	277	27
	Opportunities to attend cultural/arts/music activities	Lower	37%	284	314	9
	Community support for the arts	Similar	42%	100	134	26
	Availability of affordable quality childcare/preschool	Similar	44%	216	292	26
	K-12 education	Lower	46%	241	297	19
	Adult educational opportunities	Similar	65%	90	283	68
	Sense of civic/community pride	Lower	36%	131	134	2
	Neighborliness of residents in Lakewood	Lower	39%	282	290	2
	Opportunities to participate in social events and activities	Lower	41%	275	297	7
	Opportunities to attend special events and festivals	Lower	43%	295	304	3
	Opportunities to volunteer	Similar	61%	257	294	12
	Opportunities to participate in community matters	Lower	45%	279	298	6
	Openness and acceptance of the community toward people of dive..	Similar	60%	116	322	64
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Lakewood (in-person, phone, email, or web) f..	Lower	29%	340	351	3
	Contacted Lakewood elected officials (in-person, phone, email, or ..	Lower	6%	292	292	0
	Attended a local public meeting (of local elected officials like City C..	Lower	10%	282	291	3
	Watched (online or on television) a local public meeting	Lower	12%	254	269	5
	Volunteered your time to some group/activity in Lakewood	Lower	18%	280	296	5
	Campaigned or advocated for a local issue, cause, or candidate	Similar	14%	236	280	16
	Voted in your most recent local election	Lower	60%	131	136	4
	Used bus, rail, subway, or other public transportation instead of d..	Similar	22%	87	261	67
	Carpooled with other adults or children instead of driving alone	Similar	50%	49	285	83
	Walked or biked instead of driving	Lower	44%	234	289	19
Please rate the quality of each of the following	Public information services	Similar	58%	269	316	14

Please rate the quality of each of the following services in Lakewood.	Economic development	Similar	51%	184	307	40
	Traffic enforcement	Similar	51%	311	376	17
	Traffic signal timing	Similar	45%	229	296	22
	Street repair	Lower	31%	301	376	20
	Street cleaning	Similar	63%	218	317	31
	Street lighting	Similar	60%	259	357	27
	Snow removal	Lower	44%	251	278	9
	Sidewalk maintenance	Similar	52%	201	322	37
	Bus or transit services	Higher	63%	62	272	77
	Land use, planning, and zoning	Similar	45%	146	320	54
	Code enforcement (weeds, abandoned buildings, etc.)	Lower	34%	329	376	12
	Affordable high-speed internet access	Similar	44%	91	130	30
	Garbage collection	Similar	73%	310	352	12
	Drinking water	Similar	79%	125	319	61
	Sewer services	Similar	78%	187	320	41
	Storm water management (storm drainage, dams, levees, etc.)	Similar	65%	238	344	31
	Power (electric and/or gas) utility	Similar	71%	181	236	23
	Utility billing	Similar	57%	241	271	11
	Police services	Lower	67%	370	428	13
	Crime prevention	Much lower	37%	357	375	5
	Animal control	Similar	60%	293	339	13
	Ambulance or emergency medical services	Similar	83%	272	337	19
	Fire services	Similar	90%	259	370	30
	Fire prevention and education	Similar	76%	205	308	33
	Emergency preparedness (services that prepare the community fo..	Lower	55%	276	308	10
	Preservation of natural areas (open space, farmlands, and greenb..	Similar	62%	151	288	47
	Lakewood open space	Similar	56%	192	277	31
	Recycling	Similar	62%	290	356	18
	Yard waste pick-up	Similar	75%	177	299	41
	City parks	Similar	68%	274	334	18
	Recreation programs or classes	Similar	63%	259	328	21

Please rate the quality of each of the following services in Lakewood.	Recreation centers or facilities	Similar	58%	240	301	20
	Health services	Similar	63%	189	268	29
	Public library services	Similar	76%	303	344	11
	Overall customer service by Lakewood employees (police, receptio..	Similar	72%	264	391	32
Please rate the following categories of Lakewood government performance.	The value of services for the taxes paid to Lakewood	Similar	40%	311	399	22
	The overall direction that Lakewood is taking	Similar	59%	193	347	44
	The job Lakewood government does at welcoming resident involve..	Similar	51%	252	341	26
	Overall confidence in Lakewood government	Similar	45%	231	302	23
	Generally acting in the best interest of the community	Similar	54%	206	305	32
	Being honest	Similar	59%	150	295	49
	Being open and transparent to the public	Similar	53%	81	140	42
	Informing residents about issues facing the community	Similar	48%	125	146	15
	Treating all residents fairly	Similar	52%	193	302	36
	Treating residents with respect	Similar	56%	105	137	24
Overall, how would you rate the quality of the services provided by each ..	The City of Lakewood	Similar	59%	333	396	16
	The Federal Government	Similar	35%	222	283	21
Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall economic health of Lakewood	Similar	87%	224	276	18
	Overall quality of the transportation system (auto, bicycle, foot, b..	Similar	71%	70	133	48
	Overall design or layout of Lakewood's residential and commercial..	Similar	67%	246	277	11
	Overall quality of the utility infrastructure in Lakewood (water, se..	Similar	81%	116	132	12
	Overall feeling of safety in Lakewood	Similar	91%	73	277	73
	Overall quality of natural environment in Lakewood	Similar	75%	244	277	11
	Overall quality of parks and recreation opportunities	Similar	70%	130	133	3
	Overall health and wellness opportunities in Lakewood	Similar	72%	179	277	35
	Overall opportunities for education, culture, and the arts	Similar	68%	248	277	10
	Residents' connection and engagement with their community	Similar	62%	271	277	2
In general, how many times do you:	Access the internet from your home using a computer, laptop, or t..	Similar	89%	122	133	9
	Access the internet from your cell phone	Similar	94%	56	133	58
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Similar	72%	119	132	10
	Use or check email	Similar	95%	102	133	24
	Share your opinions online	Similar	28%	89	133	33

In general, how many times do you:	Shop online	Lower	43%	123	133	8
	Please rate your overall health.	Similar	56%	234	283	17
	What impact, if any, do you think the economy will have on your fa..	Similar	21%	243	286	15

Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "Don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to live	Excellent	15%
		Good	56%
		Fair	24%
		Poor	5%
	Your neighborhood as a place to live	Excellent	22%
		Good	46%
		Fair	23%
		Poor	8%
	Lakewood as a place to raise children	Excellent	14%
		Good	41%
		Fair	32%
		Poor	13%
	Lakewood as a place to work	Excellent	14%
		Good	52%
		Fair	21%
		Poor	13%
	Lakewood as a place to visit	Excellent	11%
		Good	30%
		Fair	38%
		Poor	21%
	Lakewood as a place to retire	Excellent	16%
		Good	37%
		Fair	24%
		Poor	23%
	The overall quality of life in Lakewood	Excellent	15%
		Good	47%
		Fair	32%
		Poor	6%

Please rate each of the following aspects of quality of life in Lakewood.	Sense of community	Excellent	6%
		Good	36%
		Fair	35%
		Poor	23%
Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall economic health of Lakewood	Excellent	4%
		Good	39%
		Fair	47%
		Poor	10%
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Lakewood	Excellent	10%
		Good	42%
		Fair	33%
		Poor	14%
	Overall design or layout of Lakewood's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Excellent	10%
		Good	40%
		Fair	25%
		Poor	25%
	Overall quality of the utility infrastructure in Lakewood (water, sewer, storm water, electric, gas)	Excellent	16%
		Good	52%
		Fair	24%
		Poor	7%
	Overall feeling of safety in Lakewood	Excellent	4%
		Good	27%
		Fair	46%
		Poor	23%
	Overall quality of natural environment in Lakewood	Excellent	17%
		Good	42%
		Fair	33%
		Poor	7%
	Overall quality of parks and recreation opportunities	Excellent	24%
		Good	41%
		Fair	27%

Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of parks and recreation opportunities	Poor	8%
	Overall health and wellness opportunities in Lakewood	Excellent	11%
		Good	48%
		Fair	30%
		Poor	12%
	Overall opportunities for education, culture, and the arts	Excellent	9%
		Good	33%
		Fair	41%
		Poor	17%
	Residents' connection and engagement with their community	Excellent	5%
		Good	25%
		Fair	44%
		Poor	26%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Lakewood to someone who asks	Very likely	17%
		Somewhat likely	52%
		Somewhat unlikely	20%
		Very unlikely	11%
	Remain in Lakewood for the next five years	Very likely	45%
		Somewhat likely	27%
		Somewhat unlikely	7%
		Very unlikely	20%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	38%
		Somewhat safe	40%
		Neither safe nor unsafe	10%
		Somewhat unsafe	9%
		Very unsafe	3%
	In Lakewood's downtown/commercial area during the day	Very safe	21%
		Somewhat safe	54%
		Neither safe nor unsafe	11%
		Somewhat unsafe	12%
		Very unsafe	2%

Please rate how safe or unsafe you feel:	From property crime	Very safe	11%
		Somewhat safe	33%
		Neither safe nor unsafe	14%
		Somewhat unsafe	27%
		Very unsafe	14%
	From violent crime	Very safe	18%
		Somewhat safe	34%
		Neither safe nor unsafe	25%
		Somewhat unsafe	15%
		Very unsafe	8%
	From fire, flood, or other natural disaster	Very safe	32%
		Somewhat safe	46%
		Neither safe nor unsafe	13%
		Somewhat unsafe	7%
		Very unsafe	3%
Please rate the job you feel the Lakewood community does at each of the following.	Making all residents feel welcome	Excellent	9%
		Good	49%
		Fair	32%
		Poor	9%
	Attracting people from diverse backgrounds	Excellent	16%
		Good	54%
		Fair	22%
		Poor	8%
	Valuing/respecting residents from diverse backgrounds	Excellent	13%
		Good	51%
		Fair	29%
		Poor	7%
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Excellent	4%
		Good	35%
		Fair	33%
		Poor	28%

Please rate each of the following in the Lakewood community.	Overall quality of business and service establishments in Lakewood	Excellent	10%
		Good	55%
		Fair	29%
		Poor	6%
	Variety of business and service establishments in Lakewood	Excellent	19%
		Good	41%
		Fair	32%
		Poor	8%
	Vibrancy of downtown/commercial area	Excellent	8%
		Good	37%
		Fair	37%
		Poor	18%
	Employment opportunities	Excellent	8%
		Good	44%
		Fair	27%
		Poor	22%
	Shopping opportunities	Excellent	19%
		Good	42%
		Fair	31%
		Poor	7%
	Cost of living in Lakewood	Excellent	2%
		Good	32%
		Fair	42%
		Poor	24%
	Overall image or reputation of Lakewood	Excellent	4%
		Good	34%
		Fair	36%
		Poor	26%
Please also rate each of the following in the Lakewood community.	Traffic flow on major streets	Excellent	8%
		Good	40%
		Fair	38%

Please also rate each of the following in the Lakewood community.	Traffic flow on major streets	Poor	14%
	Ease of public parking	Excellent	11%
		Good	60%
		Fair	24%
		Poor	6%
	Ease of travel by car in Lakewood	Excellent	19%
		Good	57%
		Fair	19%
		Poor	5%
	Ease of travel by public transportation in Lakewood	Excellent	13%
		Good	44%
		Fair	25%
		Poor	17%
	Ease of travel by bicycle in Lakewood	Excellent	8%
		Good	31%
		Fair	34%
		Poor	27%
	Ease of walking in Lakewood	Excellent	5%
		Good	38%
		Fair	34%
		Poor	24%
	Well-planned residential growth	Excellent	7%
		Good	35%
		Fair	36%
		Poor	22%
	Well-planned commercial growth	Excellent	5%
		Good	38%
		Fair	33%
		Poor	25%
	Well-designed neighborhoods	Excellent	3%
		Good	33%

Please also rate each of the following in the Lakewood community.	Well-designed neighborhoods	Fair	40%
		Poor	24%
	Preservation of the historical or cultural character of the community	Excellent	7%
		Good	46%
		Fair	27%
		Poor	20%
	Public places where people want to spend time	Excellent	5%
		Good	37%
		Fair	37%
		Poor	22%
	Variety of housing options	Excellent	5%
		Good	31%
		Fair	37%
		Poor	27%
	Availability of affordable quality housing	Excellent	3%
		Good	12%
		Fair	38%
		Poor	47%
	Overall quality of new development in Lakewood	Excellent	4%
		Good	35%
		Fair	38%
		Poor	23%
	Overall appearance of Lakewood	Excellent	5%
		Good	38%
		Fair	46%
		Poor	12%
	Cleanliness of Lakewood	Excellent	4%
		Good	44%
		Fair	34%
		Poor	18%
	Water resources (beaches, lakes, ponds, riverways, etc.)	Excellent	18%

Please also rate each of the following in the Lakewood community.	Water resources (beaches, lakes, ponds, riverways, etc.)	Good	39%
		Fair	30%
		Poor	12%
	Air quality	Excellent	14%
		Good	64%
		Fair	20%
		Poor	2%
	Availability of paths and walking trails	Excellent	12%
		Good	45%
		Fair	30%
		Poor	13%
	Fitness opportunities (including exercise classes and paths or trails, etc.)	Excellent	9%
		Good	56%
		Fair	23%
		Poor	12%
	Recreational opportunities	Excellent	7%
		Good	44%
		Fair	40%
		Poor	9%
	Availability of affordable quality food	Excellent	12%
		Good	40%
		Fair	36%
		Poor	12%
	Availability of affordable quality health care	Excellent	7%
		Good	45%
		Fair	32%
		Poor	15%
	Availability of preventive health services	Excellent	2%
		Good	50%
		Fair	34%
		Poor	14%

Please also rate each of the following in the Lakewood community.	Availability of affordable quality mental health care	Excellent	8%
		Good	29%
		Fair	29%
		Poor	33%
	Opportunities to attend cultural/arts/music activities	Excellent	5%
		Good	32%
		Fair	37%
		Poor	26%
	Community support for the arts	Excellent	10%
		Good	32%
		Fair	44%
		Poor	15%
	Availability of affordable quality childcare/preschool	Excellent	4%
		Good	40%
		Fair	30%
		Poor	27%
	K-12 education	Excellent	13%
		Good	33%
		Fair	39%
		Poor	14%
	Adult educational opportunities	Excellent	22%
		Good	43%
		Fair	25%
		Poor	11%
	Sense of civic/community pride	Excellent	5%
		Good	31%
		Fair	36%
		Poor	28%
	Neighborliness of residents in Lakewood	Excellent	6%
		Good	33%
		Fair	42%

Please also rate each of the following in the Lakewood community.	Neighborliness of residents in Lakewood	Poor	19%
	Opportunities to participate in social events and activities	Excellent	5%
		Good	37%
		Fair	38%
		Poor	21%
	Opportunities to attend special events and festivals	Excellent	7%
		Good	36%
		Fair	34%
		Poor	22%
	Opportunities to volunteer	Excellent	10%
		Good	51%
		Fair	27%
		Poor	11%
	Opportunities to participate in community matters	Excellent	9%
		Good	36%
		Fair	40%
		Poor	15%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent	19%
		Good	41%
		Fair	35%
		Poor	5%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Lakewood (in-person, phone, email, or web) for help or information	No	71%
		Yes	29%
	Contacted Lakewood elected officials (in-person, phone, email, or web) to express your opinion	No	94%
		Yes	6%
	Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HO..	No	90%
		Yes	10%
	Watched (online or on television) a local public meeting	No	88%
		Yes	12%
	Volunteered your time to some group/activity in Lakewood	No	82%
		Yes	18%

Please indicate whether or not you have done each of the following in the last 12 months.	Campaigned or advocated for a local issue, cause, or candidate	No	86%
		Yes	14%
	Voted in your most recent local election	No	40%
		Yes	60%
	Used bus, rail, subway, or other public transportation instead of driving	No	78%
		Yes	22%
	Carpooled with other adults or children instead of driving alone	No	50%
		Yes	50%
	Walked or biked instead of driving	No	57%
		Yes	43%
Please rate the quality of each of the following services in Lakewood.	Public information services	Excellent	11%
		Good	47%
		Fair	30%
		Poor	12%
	Economic development	Excellent	8%
		Good	44%
		Fair	38%
		Poor	11%
	Traffic enforcement	Excellent	10%
		Good	41%
		Fair	31%
		Poor	17%
	Traffic signal timing	Excellent	9%
		Good	36%
		Fair	32%
		Poor	22%
	Street repair	Excellent	7%
		Good	24%
		Fair	32%
		Poor	37%
	Street cleaning	Excellent	7%

Please rate the quality of each of the following services in Lakewood.	Street cleaning	Good	56%
		Fair	24%
		Poor	13%
	Street lighting	Excellent	8%
		Good	52%
		Fair	21%
		Poor	19%
	Snow removal	Excellent	8%
		Good	36%
		Fair	34%
		Poor	22%
	Sidewalk maintenance	Excellent	11%
		Good	41%
		Fair	34%
		Poor	14%
	Bus or transit services	Excellent	18%
		Good	45%
		Fair	26%
		Poor	11%
	Land use, planning, and zoning	Excellent	10%
		Good	35%
		Fair	41%
		Poor	14%
	Code enforcement (weeds, abandoned buildings, etc.)	Excellent	5%
		Good	30%
		Fair	27%
		Poor	38%
	Affordable high-speed internet access	Excellent	12%
		Good	33%
		Fair	32%
		Poor	23%

Please rate the quality of each of the following services in Lakewood.	Garbage collection	Excellent	21%
		Good	52%
		Fair	21%
		Poor	6%
	Drinking water	Excellent	31%
		Good	49%
		Fair	13%
		Poor	7%
	Sewer services	Excellent	29%
		Good	49%
		Fair	15%
		Poor	7%
	Storm water management (storm drainage, dams, levees, etc.)	Excellent	14%
		Good	50%
		Fair	20%
		Poor	15%
	Power (electric and/or gas) utility	Excellent	27%
		Good	44%
		Fair	22%
		Poor	7%
	Utility billing	Excellent	20%
		Good	37%
		Fair	24%
		Poor	19%
	Police services	Excellent	25%
		Good	43%
		Fair	16%
		Poor	17%
	Crime prevention	Excellent	9%
		Good	29%
		Fair	32%

Please rate the quality of each of the following services in Lakewood.			
	Crime prevention	Poor	30%
	Animal control	Excellent	5%
		Good	56%
		Fair	21%
		Poor	18%
	Ambulance or emergency medical services	Excellent	32%
		Good	51%
		Fair	14%
		Poor	3%
	Fire services	Excellent	39%
		Good	51%
		Fair	7%
		Poor	3%
	Fire prevention and education	Excellent	30%
		Good	46%
		Fair	17%
		Poor	8%
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Excellent	8%
		Good	46%
		Fair	22%
		Poor	24%
	Preservation of natural areas (open space, farmlands, and greenbelts)	Excellent	19%
		Good	43%
		Fair	26%
		Poor	12%
	Lakewood open space	Excellent	13%
		Good	43%
		Fair	34%
		Poor	11%
	Recycling	Excellent	19%
		Good	43%

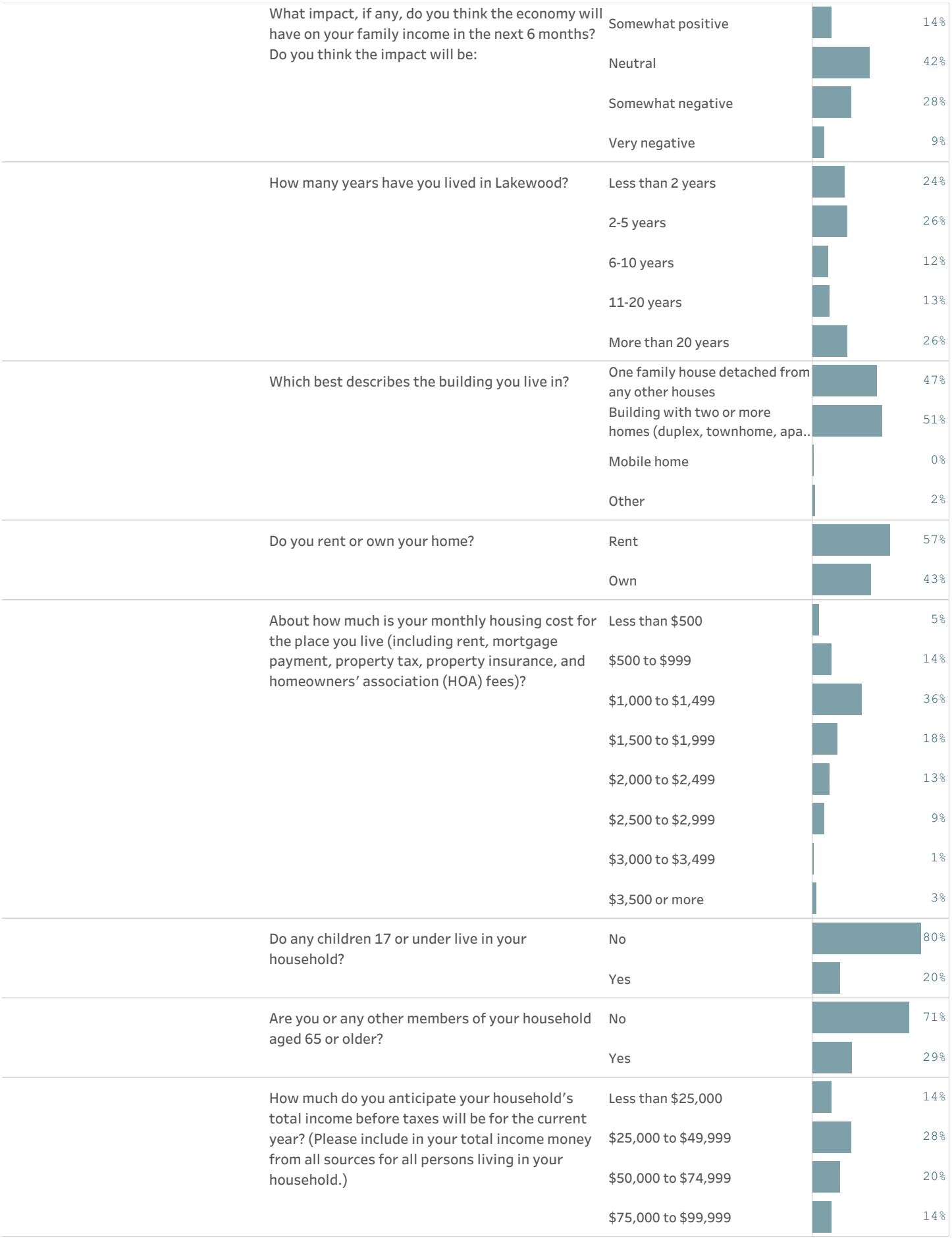
Please rate the quality of each of the following services in Lakewood.	Recycling	Fair	23%
		Poor	15%
	Yard waste pick-up	Excellent	22%
		Good	53%
		Fair	19%
		Poor	6%
	City parks	Excellent	22%
		Good	46%
		Fair	23%
		Poor	9%
	Recreation programs or classes	Excellent	12%
		Good	51%
		Fair	23%
		Poor	14%
	Recreation centers or facilities	Excellent	13%
		Good	46%
		Fair	31%
		Poor	11%
	Health services	Excellent	9%
		Good	54%
		Fair	29%
		Poor	8%
	Public library services	Excellent	26%
		Good	50%
		Fair	18%
		Poor	6%
	Overall customer service by Lakewood employees (police, receptionists, planners, etc.)	Excellent	20%
		Good	52%
		Fair	25%
		Poor	4%
Please rate the following categories of Lakewood government	The value of services for the taxes paid to Lakewood	Excellent	11%

Please rate the following categories of Lakewood government performance.	The value of services for the taxes paid to Lakewood	Good	30%
		Fair	36%
		Poor	23%
	The overall direction that Lakewood is taking	Excellent	9%
		Good	51%
		Fair	28%
		Poor	13%
	The job Lakewood government does at welcoming resident involvement	Excellent	12%
		Good	39%
		Fair	18%
		Poor	30%
	Overall confidence in Lakewood government	Excellent	9%
		Good	36%
		Fair	30%
		Poor	24%
	Generally acting in the best interest of the community	Excellent	7%
		Good	47%
		Fair	28%
		Poor	18%
	Being honest	Excellent	16%
		Good	43%
		Fair	26%
		Poor	15%
	Being open and transparent to the public	Excellent	13%
		Good	40%
		Fair	27%
		Poor	19%
	Informing residents about issues facing the community	Excellent	6%
		Good	42%
		Fair	21%
		Poor	31%

Please rate the following categories of Lakewood government performance.	Treating all residents fairly	Excellent	12%
		Good	40%
		Fair	30%
		Poor	18%
	Treating residents with respect	Excellent	15%
		Good	41%
		Fair	29%
		Poor	15%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Lakewood	Excellent	8%
		Good	51%
		Fair	32%
		Poor	9%
	The Federal Government	Excellent	6%
		Good	29%
		Fair	36%
		Poor	29%
	Overall, how would you rate the quality of the se..	Good	100%
Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall economic health of Lakewood	Essential	41%
		Very important	46%
		Somewhat important	12%
		Not at all important	1%
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Lakewood	Essential	30%
		Very important	42%
		Somewhat important	26%
		Not at all important	3%
	Overall design or layout of Lakewood's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Essential	24%
		Very important	42%
		Somewhat important	31%
		Not at all important	2%
	Overall quality of the utility infrastructure in Lakewood (water, sewer, storm water, electric, gas)	Essential	40%
		Very important	42%

Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure in Lakewood (water, sewer, storm water, electric, gas)	Somewhat important	18%
		Not at all important	1%
	Overall feeling of safety in Lakewood	Essential	62%
		Very important	29%
		Somewhat important	9%
		Not at all important	1%
	Overall quality of natural environment in Lakewood	Essential	30%
		Very important	45%
		Somewhat important	22%
		Not at all important	3%
	Overall quality of parks and recreation opportunities	Essential	21%
		Very important	49%
		Somewhat important	29%
		Not at all important	1%
	Overall health and wellness opportunities in Lakewood	Essential	27%
		Very important	45%
		Somewhat important	27%
		Not at all important	1%
	Overall opportunities for education, culture, and the arts	Essential	26%
		Very important	41%
		Somewhat important	28%
		Not at all important	5%
	Residents' connection and engagement with their community	Essential	13%
		Very important	49%
		Somewhat important	36%
		Not at all important	2%
In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	Several times a day	75%
		Once a day	7%
		A few times a week	7%
		Every few weeks	3%
		Less often or never	8%

In general, how many times do you:	Access the internet from your cell phone	Several times a day	83%
		Once a day	7%
		A few times a week	4%
		Every few weeks	1%
		Less often or never	5%
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Several times a day	50%
		Once a day	15%
		A few times a week	8%
		Every few weeks	2%
		Less often or never	25%
	Use or check email	Several times a day	68%
		Once a day	22%
		A few times a week	4%
		Every few weeks	2%
		Less often or never	3%
	Share your opinions online	Several times a day	10%
		Once a day	2%
		A few times a week	17%
		Every few weeks	11%
		Less often or never	60%
	Shop online	Several times a day	9%
		Once a day	3%
		A few times a week	31%
		Every few weeks	43%
		Less often or never	14%
	Please rate your overall health.	Excellent	17%
		Very good	39%
		Good	28%
		Fair	15%
		Poor	2%
	What impact, if any, do you think the economy will have on your family income in the next 6 months?	Very positive	7%


What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
Somewhat positive 14%
Neutral 42%
Somewhat negative 28%
Very negative 9%
How many years have you lived in Lakewood?
Less than 2 years 24%
2-5 years 26%
6-10 years 12%
11-20 years 13%
More than 20 years 26%
Which best describes the building you live in?
One family house detached from any other houses 47%
Building with two or more homes (duplex, townhome, apa.. 51%
Mobile home 0%
Other 2%
Do you rent or own your home?
Rent 57%
Own 43%
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?
Less than $500 5%
$500 to $999 14%
$1,000 to $1,499 36%
$1,500 to $1,999 18%
$2,000 to $2,499 13%
$2,500 to $2,999 9%
$3,000 to $3,499 1%
$3,500 or more 3%
Do any children 17 or under live in your household?
No 80%
Yes 20%
Are you or any other members of your household aged 65 or older?
No 71%
Yes 29%
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)
Less than $25,000 14%
$25,000 to $49,999 28%
$50,000 to $74,999 20%
$75,000 to $99,999 14%

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	$100,000 to $149,999	13%
	$150,000 to $199,999	7%
	$200,000 or more.	4%
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin	92%
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanis..	8%
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native	3%
	Asian	9%
	Black or African American	12%
	Native Hawaiian or Other Pacific Islander	15%
	White	66%
	A race not listed	5%
In which category is your age?	18-24 years	9%
	25-34 years	25%
	35-44 years	14%
	45-54 years	15%
	55-64 years	12%
	65-74 years	15%
	75 years or older	11%
What is your gender?	Female	52%
	Male	46%
	Identify in another way	2%

Full trends

This table contains the trends over time for the City of Lakewood. The combined ”percent positive” responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2017 and 2022 surveys is greater than nine percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2015	2017	2022
Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to live	60%	63%	71%
	Your neighborhood as a place to live	54%	60%	68%
	Lakewood as a place to raise children	44%	52%	55%
	Lakewood as a place to work	46%	51%	66%
	Lakewood as a place to visit	40%	40%	41%
	Lakewood as a place to retire	47%	53%	53%
	The overall quality of life in Lakewood	48%	52%	62%
	Sense of community	31%	33%	42%
Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall economic health of Lakewood	36%	38%	43%
	Overall quality of the transportation system (auto, bicycle, foot, bu..			53%
	Overall design or layout of Lakewood’s residential and commercial ..	46%	43%	51%
	Overall quality of the utility infrastructure in Lakewood (water, se..			68%
	Overall feeling of safety in Lakewood	41%	46%	31%
	Overall quality of natural environment in Lakewood	62%	63%	59%
	Overall quality of parks and recreation opportunities			65%
	Overall health and wellness opportunities in Lakewood	60%	60%	59%
	Overall opportunities for education, culture, and the arts	51%	54%	42%
	Residents’ connection and engagement with their community			30%
Please indicate how likely or unlikely you are to do each of the	Recommend living in Lakewood to someone who asks	69%	73%	69%

unlikely you are to do each of the following.	Remain in Lakewood for the next five years	74% 74% 73%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	76% 78% 78%
	In Lakewood's downtown/commercial area during the day	78% 78% 75%
	From property crime	44%
	From violent crime	52%
	From fire, flood, or other natural disaster	78%
Please rate the job you feel the Lakewood community does at each of the following.	Making all residents feel welcome	58%
	Attracting people from diverse backgrounds	71%
	Valuing/respecting residents from diverse backgrounds	64%
	Taking care of vulnerable residents (elderly, disabled, homeless, et..	39%
Please rate each of the following in the Lakewood community.	Overall quality of business and service establishments in Lakewood	40% 45% 65%
	Variety of business and service establishments in Lakewood	61%
	Vibrancy of downtown/commercial area	35% 32% 45%
	Employment opportunities	30% 35% 52%
	Shopping opportunities	59% 57% 62%
	Cost of living in Lakewood	38% 39% 34%
	Overall image or reputation of Lakewood	30% 33% 38%
Please also rate each of the following in the Lakewood community.	Traffic flow on major streets	41% 44% 48%
	Ease of public parking	65% 67% 71%
	Ease of travel by car in Lakewood	60% 68% 76%
	Ease of travel by public transportation in Lakewood	43% 61% 57%
	Ease of travel by bicycle in Lakewood	38% 33% 40%
	Ease of walking in Lakewood	38% 39% 43%
	Well-planned residential growth	43%
	Well-planned commercial growth	43%
	Well-designed neighborhoods	36%

Please also rate each of the following in the Lakewood community.	Preservation of the historical or cultural character of the community	52%
	Public places where people want to spend time	47% 43% 41%
	Variety of housing options	50% 42% 36%
	Availability of affordable quality housing	39% 28% 15%
	Overall quality of new development in Lakewood	40% 44% 39%
	Overall appearance of Lakewood	44% 45% 43%
	Cleanliness of Lakewood	45% 42% 48%
	Water resources (beaches, lakes, ponds, riverways, etc.)	58%
	Air quality	59% 62% 78%
	Availability of paths and walking trails	43% 35% 57%
	Fitness opportunities (including exercise classes and paths or trail..	54% 50% 65%
	Recreational opportunities	49% 46% 51%
	Availability of affordable quality food	57% 54% 52%
	Availability of affordable quality health care	58% 59% 53%
	Availability of preventive health services	60% 59% 52%
	Availability of affordable quality mental health care	49% 45% 38%
	Opportunities to attend cultural/arts/music activities	28% 31% 37%
	Community support for the arts	42%
	Availability of affordable quality childcare/preschool	37% 39% 44%
	K-12 education	47% 45% 46%
	Adult educational opportunities	51% 67% 65%
	Sense of civic/community pride	36%
	Neighborliness of residents in Lakewood	34% 44% 39%
	Opportunities to participate in social events and activities	36% 36% 41%
	Opportunities to attend special events and festivals	38% 54% 43%
	Opportunities to volunteer	50% 48% 61%

Please also rate each of the following in the Lakewood community.	Opportunities to participate in community matters	45%	47%	45%
	Openness and acceptance of the community toward people of diver..	49%	65%	60%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Lakewood (in-person, phone, email, or web) f..	33%	31%	29%
	Contacted Lakewood elected officials (in-person, phone, email, or ..	20%	18%	6%
	Attended a local public meeting (of local elected officials like City C..	14%	18%	10%
	Watched (online or on television) a local public meeting	22%	17%	12%
	Volunteered your time to some group/activity in Lakewood	21%	31%	18%
	Campaigned or advocated for a local issue, cause, or candidate	22%	16%	14%
	Voted in your most recent local election			60%
	Used bus, rail, subway, or other public transportation instead of dr..	30%	38%	22%
	Carpooled with other adults or children instead of driving alone	38%	50%	50%
	Walked or biked instead of driving	49%	48%	44%
Please rate the quality of each of the following services in Lakewood.	Public information services	46%	60%	58%
	Economic development	43%	37%	51%
	Traffic enforcement	53%	49%	51%
	Traffic signal timing	45%	40%	45%
	Street repair	32%	27%	31%
	Street cleaning	44%	42%	63%
	Street lighting	44%	36%	60%
	Snow removal	53%	49%	44%
	Sidewalk maintenance	40%	42%	52%
	Bus or transit services	62%	63%	63%
	Land use, planning, and zoning	38%	40%	45%
	Code enforcement (weeds, abandoned buildings, etc.)	26%	30%	34%
	Affordable high-speed internet access			44%
	Garbage collection	76%	85%	73%

Please rate the quality of each of the following services in Lakewood.	Drinking water	70% 72% 79%
	Sewer services	71% 70% 78%
	Storm water management (storm drainage, dams, levees, etc.)	45% 46% 65%
	Power (electric and/or gas) utility	69% 71% 71%
	Utility billing	57% 61% 57%
	Police services	66% 72% 67%
	Crime prevention	36% 47% 37%
	Animal control	50% 50% 60%
	Ambulance or emergency medical services	86% 86% 83%
	Fire services	87% 89% 90%
	Fire prevention and education	57% 66% 76%
	Emergency preparedness (services that prepare the community for..	45% 49% 55%
	Preservation of natural areas (open space, farmlands, and greenbe..	48% 49% 62%
	Lakewood open space	41% 41% 56%
	Recycling	67% 78% 62%
	Yard waste pick-up	74% 75% 75%
	City parks	62% 72% 68%
	Recreation programs or classes	58% 57% 63%
	Recreation centers or facilities	53% 60% 58%
	Health services	58% 63% 63%
	Public library services	80% 79% 76%
	Overall customer service by Lakewood employees (police, receptio..	51% 66% 72%
Please rate the following categories of Lakewood government performance.	The value of services for the taxes paid to Lakewood	37% 38% 40%
	The overall direction that Lakewood is taking	42% 58% 59%
	The job Lakewood government does at welcoming resident involve..	35% 39% 51%
	Overall confidence in Lakewood government	37% 44% 45%

Please rate the following categories of Lakewood government performance.	Generally acting in the best interest of the community	41% 51% 54%
	Being honest	35% 55% 59%
	Being open and transparent to the public	53%
	Informing residents about issues facing the community	48%
	Treating all residents fairly	33% 43% 52%
	Treating residents with respect	56%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Lakewood	51% 57% 59%
	The Federal Government	26% 38% 35%
Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall economic health of Lakewood	88% 91% 87%
	Overall quality of the transportation system (auto, bicycle, foot, bu..	71%
	Overall design or layout of Lakewood's residential and commercial ..	68% 67% 67%
	Overall quality of the utility infrastructure in Lakewood (water, se..	81%
	Overall feeling of safety in Lakewood	92% 95% 91%
	Overall quality of natural environment in Lakewood	74% 77% 75%
	Overall quality of parks and recreation opportunities	70%
	Overall health and wellness opportunities in Lakewood	75% 78% 72%
	Overall opportunities for education, culture, and the arts	78% 79% 68%
	Residents' connection and engagement with their community	80% 74% 62%
In general, how many times do you:	Access the internet from your home using a computer, laptop, or ta..	89%
	Access the internet from your cell phone	94%
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	72%
	Use or check email	95%
	Share your opinions online	28%
	Shop online	43%
	Please rate your overall health.	49% 43% 56%
	What impact, if any, do you think the economy will have on your fa..	25% 27% 21%

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCS™), the City of Lakewood conducted a survey of 288 residents. Survey invitations were mailed to randomly selected households and data were collected from January 14 to March 4, 2022. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Lakewood. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on February 18. The survey remained open for two weeks and there were 166 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2019 American Community Survey estimates for adults in the City of Lakewood. The characteristics used for weighting were age, sex, race, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

		Unweighted	Weighted	Target*
Age	18-34	10%	28%	35%
	35-54	50%	31%	28%
	55+	40%	41%	37%
Area	Area 1	8%	13%	12%
	Area 2	7%	11%	10%
	Area 3	4%	8%	7%
	Area 4	16%	9%	16%
	Area 5	41%	29%	26%
	Area 6	24%	30%	28%
Housing tenure	Own	81%	44%	43%
	Rent	19%	56%	57%
Housing type	Attached	19%	52%	52%
	Detached	81%	48%	48%
Race	Not white	23%	39%	39%
	White	77%	61%	61%
Sex	Female	74%	56%	50%
	Male	26%	44%	50%
Sex/age	Female 18-34	9%	19%	17%
	Female 35-54	38%	15%	13%
	Female 55+	27%	22%	20%
	Male 18-34	2%	9%	18%
	Male 35-54	11%	16%	15%
	Male 55+	13%	19%	17%

Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

	In which district of Lakewood do you live? (Refer to map above.)	District 1	13%
		District 2	11%
		District 3	8%
		District 4	9%
		District 5	29%
		District 6	30%
Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to live	Excellent	3%
		Good	50%
		Fair	32%
		Poor	14%
	Your neighborhood as a place to live	Excellent	9%
		Good	46%
		Fair	29%
		Poor	14%
	Lakewood as a place to raise children	Excellent	1%
		Good	18%
		Fair	50%
		Poor	28%
	Lakewood as a place to work	Excellent	1%
		Good	22%
		Fair	44%
		Poor	33%
	Lakewood as a place to visit	Excellent	0%
		Good	28%
		Fair	40%
		Poor	30%
	Lakewood as a place to retire	Excellent	5%
		Good	29%

Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to retire	Fair	32%
		Poor	32%
	The overall quality of life in Lakewood	Excellent	3%
		Good	27%
		Fair	47%
		Poor	21%
	Sense of community	Excellent	0%
		Good	23%
		Fair	39%
		Poor	36%
Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall economic health of Lakewood	Excellent	0%
		Good	10%
		Fair	59%
		Poor	29%
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Lakewood	Excellent	0%
		Good	39%
		Fair	42%
		Poor	18%
	Overall design or layout of Lakewood's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Excellent	0%
		Good	42%
		Fair	34%
		Poor	22%
	Overall quality of the utility infrastructure in Lakewood (water, sewer, storm water, electric, gas)	Excellent	9%
		Good	59%
		Fair	19%
		Poor	11%
	Overall feeling of safety in Lakewood	Excellent	1%
		Good	10%
		Fair	39%
		Poor	49%
	Overall quality of natural environment in Lakewood	Excellent	8%
		Good	43%

Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of natural environment in Lakewood	Fair	31%
		Poor	17%
	Overall quality of parks and recreation opportunities	Excellent	16%
		Good	42%
		Fair	29%
		Poor	12%
	Overall health and wellness opportunities in Lakewood	Excellent	14%
		Good	28%
		Fair	45%
		Poor	10%
	Overall opportunities for education, culture, and the arts	Excellent	2%
		Good	27%
		Fair	35%
		Poor	34%
	Residents' connection and engagement with their community	Excellent	0%
		Good	24%
		Fair	39%
		Poor	35%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Lakewood to someone who asks	Very likely	4%
		Somewhat likely	55%
		Somewhat unlikely	12%
		Very unlikely	27%
	Remain in Lakewood for the next five years	Very likely	31%
		Somewhat likely	30%
		Somewhat unlikely	19%
		Very unlikely	17%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	26%
		Somewhat safe	46%
		Neither safe nor unsafe	5%
		Somewhat unsafe	9%
		Very unsafe	11%
	In Lakewood's downtown/commercial area during	Very safe	13%

Please rate how safe or unsafe you feel:	In Lakewood's downtown/commercial area during the day	Somewhat safe	31%
		Neither safe nor unsafe	23%
		Somewhat unsafe	26%
		Very unsafe	6%
	From property crime	Very safe	3%
		Somewhat safe	22%
		Neither safe nor unsafe	7%
		Somewhat unsafe	21%
		Very unsafe	46%
	From violent crime	Very safe	6%
		Somewhat safe	14%
		Neither safe nor unsafe	18%
		Somewhat unsafe	33%
		Very unsafe	27%
	From fire, flood, or other natural disaster	Very safe	30%
		Somewhat safe	39%
		Neither safe nor unsafe	25%
		Somewhat unsafe	3%
		Very unsafe	2%
Please rate the job you feel the Lakewood community does at each of the following.	Making all residents feel welcome	Excellent	2%
		Good	21%
		Fair	48%
		Poor	28%
	Attracting people from diverse backgrounds	Excellent	15%
		Good	27%
		Fair	44%
		Poor	13%
	Valuing/respecting residents from diverse backgrounds	Excellent	4%
		Good	32%
		Fair	43%
		Poor	19%
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Excellent	0%

Please rate the job you feel the Lakewood community does at each of the following.	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Good	13%
		Fair	24%
		Poor	61%
Please rate each of the following in the Lakewood community.	Overall quality of business and service establishments in Lakewood	Excellent	11%
		Good	43%
		Fair	35%
		Poor	9%
	Variety of business and service establishments in Lakewood	Excellent	7%
		Good	51%
		Fair	24%
		Poor	17%
	Vibrancy of downtown/commercial area	Excellent	0%
		Good	32%
		Fair	39%
		Poor	27%
	Employment opportunities	Excellent	3%
		Good	38%
		Fair	21%
		Poor	39%
	Shopping opportunities	Excellent	5%
		Good	45%
		Fair	34%
		Poor	15%
	Cost of living in Lakewood	Excellent	0%
		Good	5%
		Fair	39%
		Poor	54%
	Overall image or reputation of Lakewood	Excellent	4%
		Good	15%
		Fair	31%
		Poor	49%
Please also rate each of the following in the Lakewood community	Traffic flow on major streets	Excellent	0%

Please also rate each of the following in the Lakewood community.
Traffic flow on major streets
Good 35%
Fair 33%
Poor 31%
Ease of public parking
Excellent 5%
Good 59%
Fair 26%
Poor 9%
Ease of travel by car in Lakewood
Excellent 6%
Good 52%
Fair 29%
Poor 12%
Ease of travel by public transportation in Lakewood
Excellent 11%
Good 13%
Fair 42%
Poor 32%
Ease of travel by bicycle in Lakewood
Excellent 5%
Good 24%
Fair 40%
Poor 29%
Ease of walking in Lakewood
Excellent 0%
Good 16%
Fair 48%
Poor 34%
Well-planned residential growth
Excellent 0%
Good 14%
Fair 39%
Poor 44%
Well-planned commercial growth
Excellent 0%
Good 11%
Fair 46%
Poor 41%
Well-designed neighborhoods
Excellent 2%

Please also rate each of the following in the Lakewood community.	Well-designed neighborhoods	Good	14%
		Fair	52%
		Poor	30%
	Preservation of the historical or cultural character of the community	Excellent	4%
		Good	31%
		Fair	29%
		Poor	34%
	Public places where people want to spend time	Excellent	1%
		Good	26%
		Fair	42%
		Poor	30%
	Variety of housing options	Excellent	2%
		Good	14%
		Fair	43%
		Poor	40%
	Availability of affordable quality housing	Excellent	2%
		Good	8%
		Fair	11%
		Poor	78%
	Overall quality of new development in Lakewood	Excellent	0%
		Good	11%
		Fair	64%
		Poor	24%
	Overall appearance of Lakewood	Excellent	3%
		Good	27%
		Fair	40%
		Poor	29%
	Cleanliness of Lakewood	Excellent	3%
		Good	19%
		Fair	49%
		Poor	28%
	Water resources (beaches, lakes, ponds, riverways, etc.)	Excellent	8%

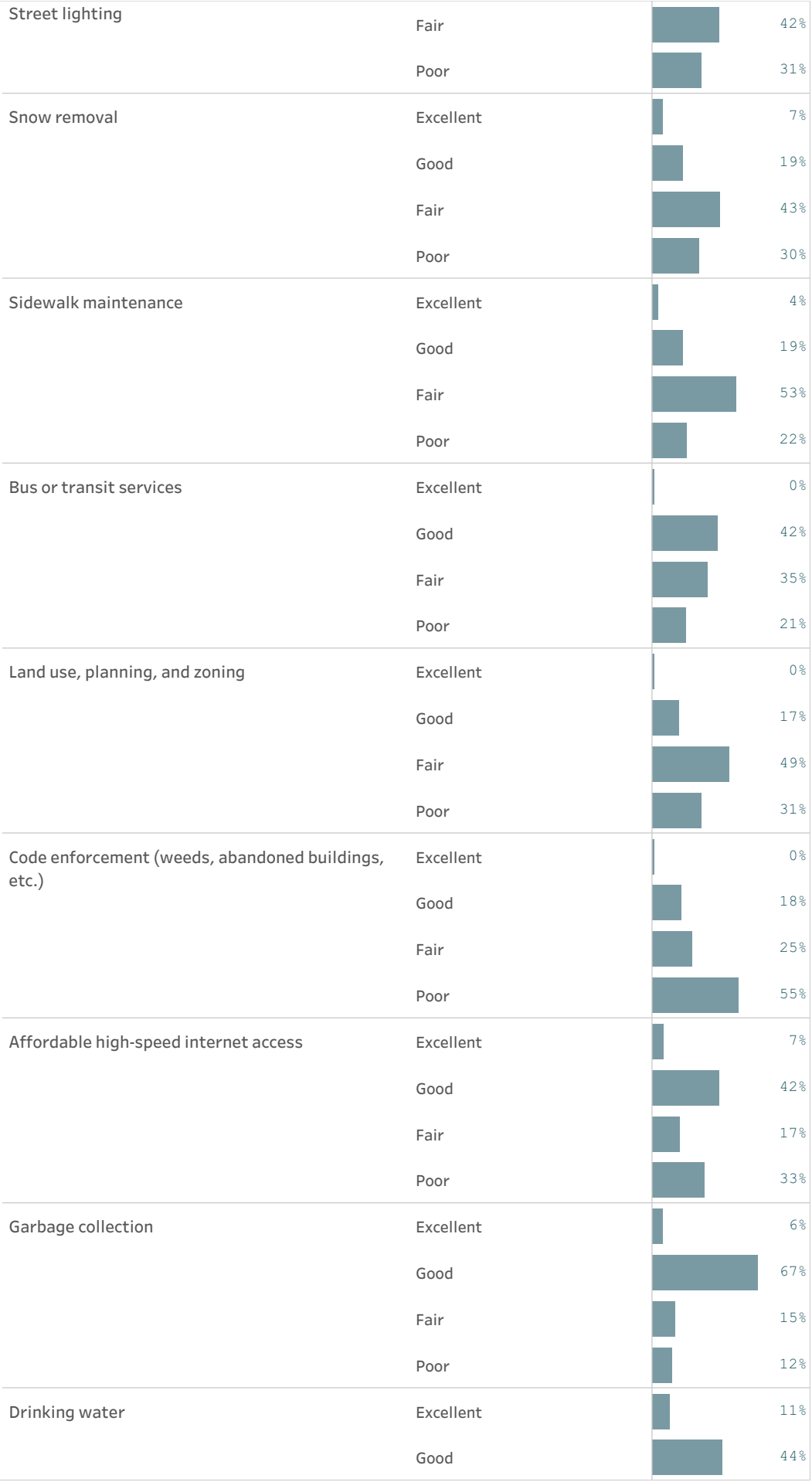
Please also rate each of the following in the Lakewood community.	Water resources (beaches, lakes, ponds, riverways, etc.)	Good	54%
		Fair	30%
		Poor	7%
	Air quality	Excellent	11%
		Good	57%
		Fair	26%
		Poor	4%
	Availability of paths and walking trails	Excellent	12%
		Good	34%
		Fair	36%
		Poor	17%
	Fitness opportunities (including exercise classes and paths or trails, etc.)	Excellent	12%
		Good	28%
		Fair	40%
		Poor	17%
	Recreational opportunities	Excellent	2%
		Good	36%
		Fair	41%
		Poor	20%
	Availability of affordable quality food	Excellent	4%
		Good	31%
		Fair	45%
		Poor	19%
	Availability of affordable quality health care	Excellent	3%
		Good	28%
		Fair	48%
		Poor	20%
	Availability of preventive health services	Excellent	4%
		Good	22%
		Fair	37%
		Poor	37%
	Availability of affordable quality mental health care	Excellent	0%

Please also rate each of the following in the Lakewood community.	Availability of affordable quality mental health care	Good	14%
		Fair	29%
		Poor	55%
	Opportunities to attend cultural/arts/music activities	Excellent	0%
		Good	19%
		Fair	35%
		Poor	44%
	Community support for the arts	Excellent	0%
		Good	24%
		Fair	29%
		Poor	45%
	Availability of affordable quality childcare/preschool	Good	8%
		Fair	18%
		Poor	70%
	K-12 education	Excellent	0%
		Good	22%
		Fair	34%
		Poor	42%
	Adult educational opportunities	Excellent	2%
		Good	43%
		Fair	42%
		Poor	12%
	Sense of civic/community pride	Excellent	2%
		Good	18%
		Fair	38%
		Poor	41%
	Neighborliness of residents in Lakewood	Excellent	3%
		Good	21%
		Fair	38%
		Poor	37%
	Opportunities to participate in social events and activities	Excellent	0%
		Good	23%

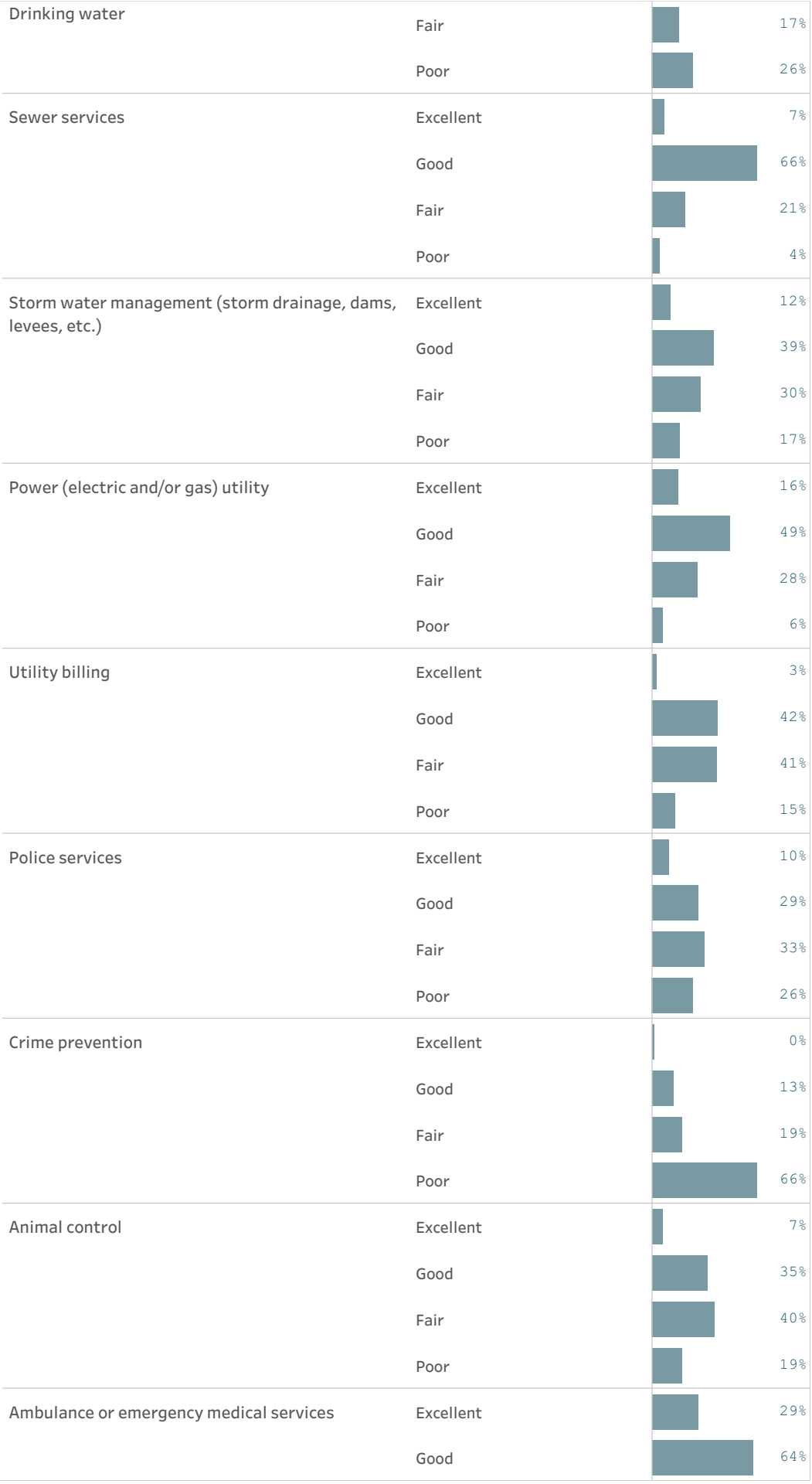
Please also rate each of the following in the Lakewood community.	Opportunities to participate in social events and activities	Fair	47%
		Poor	28%
	Opportunities to attend special events and festivals	Excellent	2%
		Good	27%
		Fair	44%
		Poor	26%
	Opportunities to volunteer	Excellent	4%
		Good	32%
		Fair	34%
		Poor	28%
	Opportunities to participate in community matters	Excellent	4%
		Good	16%
		Fair	50%
		Poor	27%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent	5%
		Good	33%
		Fair	32%
		Poor	29%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Lakewood (in-person, phone, email, or web) for help or information	No	55%
		Yes	43%
	Contacted Lakewood elected officials (in-person, phone, email, or web) to express your opinion	No	65%
		Yes	34%
	Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood w..	No	93%
		Yes	5%
	Watched (online or on television) a local public meeting	No	65%
		Yes	33%
	Volunteered your time to some group/activity in Lakewood	No	71%
		Yes	28%
	Campaigned or advocated for a local issue, cause, or candidate	No	77%
		Yes	21%
	Voted in your most recent local election	No	27%
		Yes	72%

Please indicate whether or not you have done each of the following in the last 12 months.	Used bus, rail, subway, or other public transportation instead of driving	No	91%
		Yes	8%
	Carpooled with other adults or children instead of driving alone	No	63%
		Yes	36%
	Walked or biked instead of driving	No	54%
		Yes	44%
Please rate the quality of each of the following services in Lakewood.	Public information services	Excellent	1%
		Good	36%
		Fair	46%
		Poor	16%
	Economic development	Excellent	2%
		Good	15%
		Fair	61%
		Poor	20%
	Traffic enforcement	Excellent	0%
		Good	29%
		Fair	32%
		Poor	37%
	Traffic signal timing	Excellent	0%
		Good	18%
		Fair	49%
		Poor	31%
	Street repair	Excellent	0%
		Good	25%
		Fair	25%
		Poor	47%
	Street cleaning	Excellent	6%
		Good	31%
		Fair	43%
		Poor	18%
	Street lighting	Excellent	5%
		Good	20%

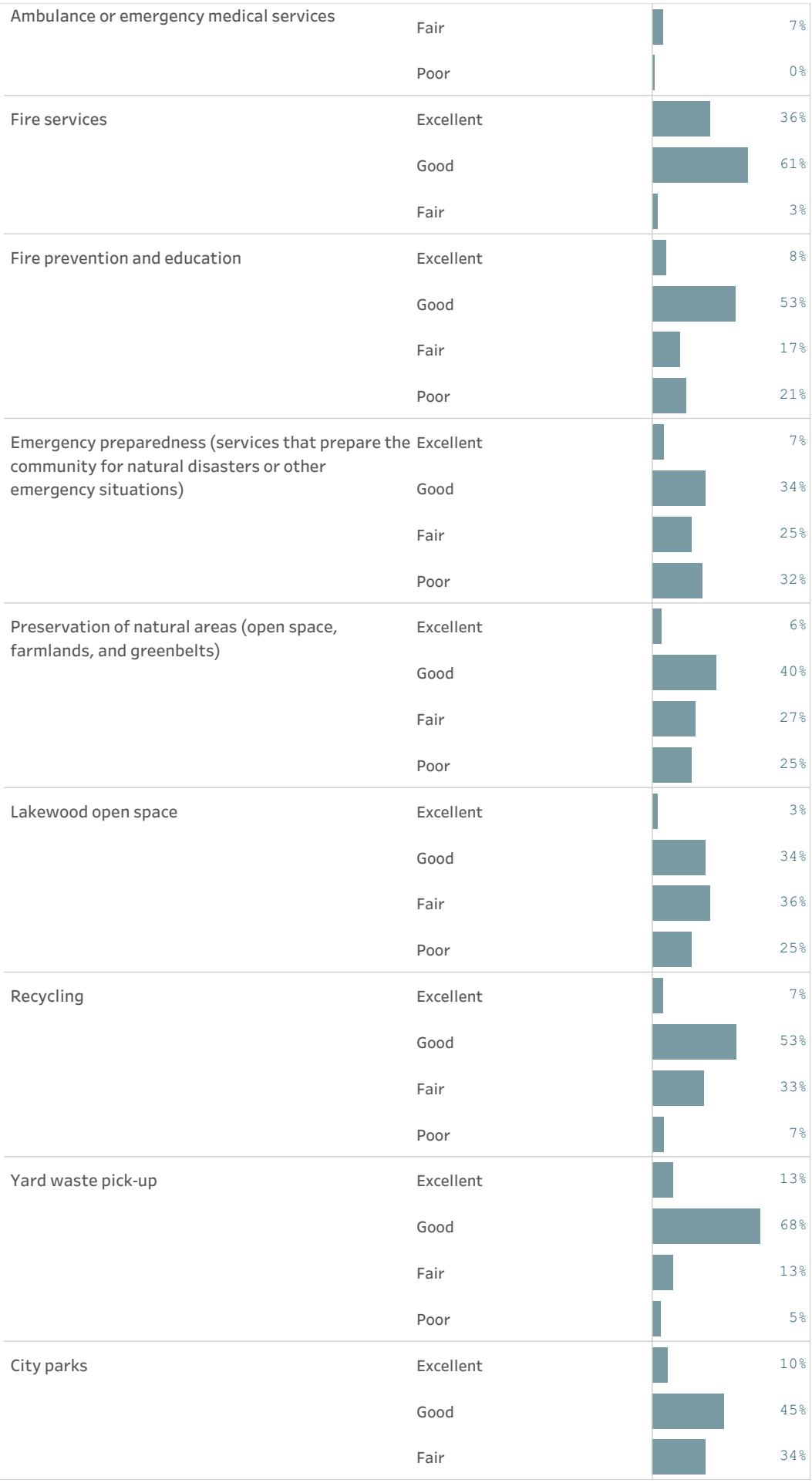
Please rate the quality of each of the following services in Lakewood.



Please rate the quality of each of the following services in Lakewood.



Please rate the quality of each of the following services in Lakewood.



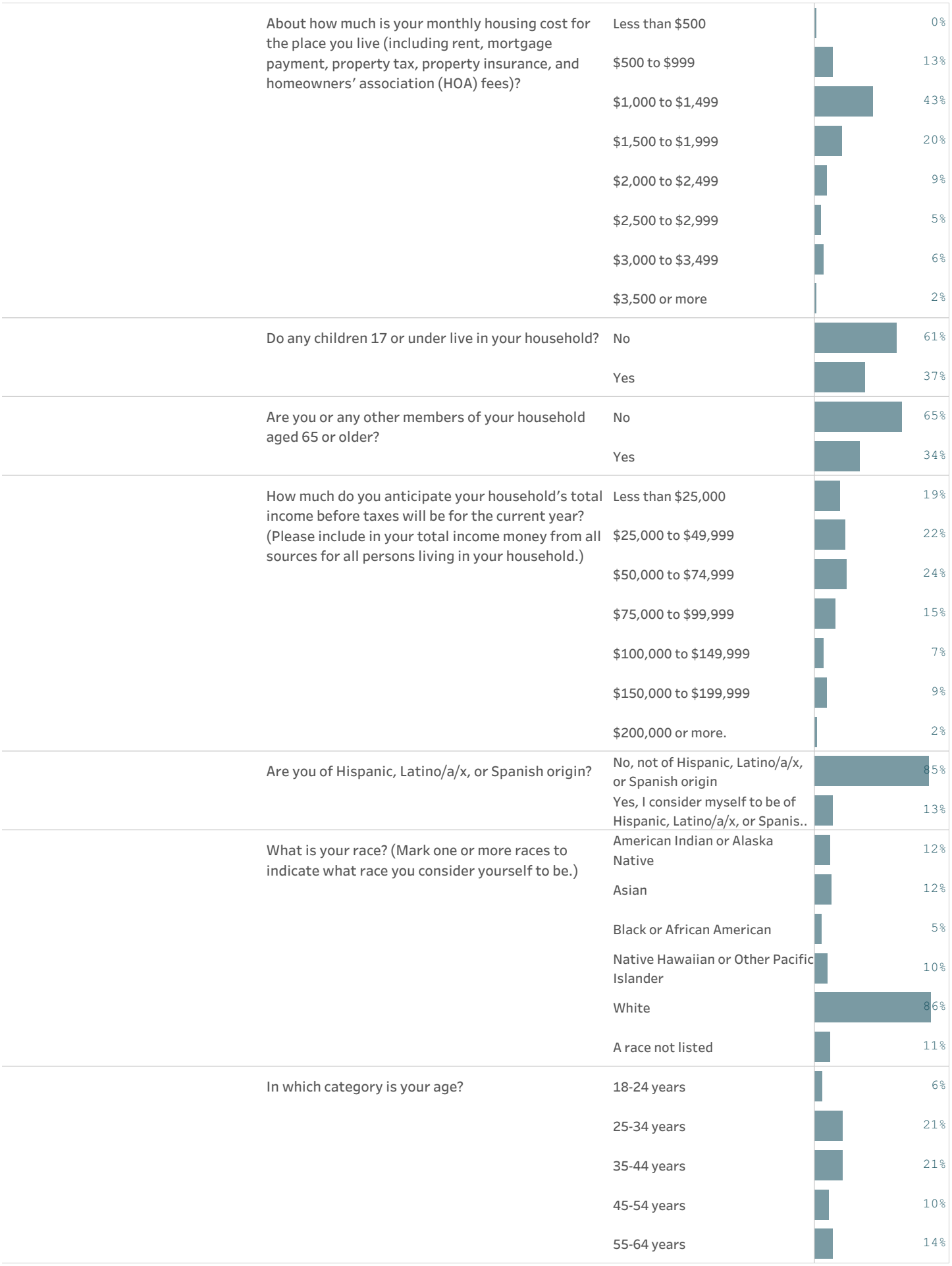
Please rate the quality of each of the following services in Lakewood.	City parks	Poor	10%
	Recreation programs or classes	Excellent	3%
		Good	27%
		Fair	36%
		Poor	32%
	Recreation centers or facilities	Excellent	5%
		Good	30%
		Fair	27%
		Poor	36%
	Health services	Excellent	5%
		Good	30%
		Fair	41%
		Poor	23%
	Public library services	Excellent	25%
		Good	37%
		Fair	27%
		Poor	11%
	Overall customer service by Lakewood employees (police, receptionists, planners, etc.)	Excellent	15%
		Good	17%
		Fair	55%
		Poor	11%
Please rate the following categories of Lakewood government performance.	The value of services for the taxes paid to Lakewood	Excellent	1%
		Good	10%
		Fair	45%
		Poor	42%
	The overall direction that Lakewood is taking	Excellent	1%
		Good	23%
		Fair	39%
		Poor	35%
	The job Lakewood government does at welcoming resident involvement	Excellent	4%
		Good	22%
		Fair	29%

Please rate the following categories of Lakewood government performance.	The job Lakewood government does at welcoming resident involvement	Poor	43%
	Overall confidence in Lakewood government	Excellent	2%
		Good	16%
		Fair	38%
		Poor	42%
	Generally acting in the best interest of the community	Excellent	2%
		Good	21%
		Fair	39%
		Poor	36%
	Being honest	Excellent	2%
		Good	17%
		Fair	37%
		Poor	42%
	Being open and transparent to the public	Excellent	2%
		Good	17%
		Fair	35%
		Poor	44%
	Informing residents about issues facing the community	Excellent	2%
		Good	22%
		Fair	32%
		Poor	42%
	Treating all residents fairly	Excellent	0%
		Good	22%
		Fair	37%
		Poor	39%
	Treating residents with respect	Excellent	0%
		Good	28%
		Fair	41%
		Poor	29%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Lakewood	Excellent	3%
		Good	34%
		Fair	42%

Overall, how would you rate the quality of the services provided by each of the following?	The City of Lakewood	Poor	20%
	The Federal Government	Excellent	6%
		Good	9%
		Fair	32%
		Poor	51%
	Overall, how would you rate the quality of the services provided by the State Government?	Fair	11%
		Poor	89%
Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall economic health of Lakewood	Essential	42%
		Very important	38%
		Somewhat important	19%
		Not at all important	0%
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Lakewood	Essential	22%
		Very important	44%
		Somewhat important	23%
		Not at all important	9%
	Overall design or layout of Lakewood's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Essential	13%
		Very important	29%
		Somewhat important	45%
		Not at all important	12%
	Overall quality of the utility infrastructure in Lakewood (water, sewer, storm water, electric, gas)	Essential	34%
		Very important	35%
		Somewhat important	26%
		Not at all important	4%
	Overall feeling of safety in Lakewood	Essential	76%
		Very important	22%
		Somewhat important	1%
	Overall quality of natural environment in Lakewood	Essential	35%
		Very important	45%
		Somewhat important	18%
		Not at all important	1%
	Overall quality of parks and recreation opportunities	Essential	38%
		Very important	40%

Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Somewhat important	21%
		Not at all important	0%
	Overall health and wellness opportunities in Lakewood	Essential	33%
		Very important	48%
		Somewhat important	14%
		Not at all important	4%
	Overall opportunities for education, culture, and the arts	Essential	33%
		Very important	42%
		Somewhat important	20%
		Not at all important	4%
	Residents' connection and engagement with their community	Essential	26%
		Very important	37%
		Somewhat important	32%
		Not at all important	3%
In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	Several times a day	83%
		Once a day	0%
		A few times a week	7%
		Every few weeks	0%
		Less often or never	9%
	Access the internet from your cell phone	Several times a day	88%
		Once a day	6%
		A few times a week	5%
		Every few weeks	0%
		Less often or never	0%
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Several times a day	85%
		Once a day	12%
		A few times a week	1%
		Every few weeks	0%
		Less often or never	1%
	Use or check email	Several times a day	74%
		Once a day	15%
		A few times a week	6%

In general, how many times do you:	Use or check email	Every few weeks	3%
	Share your opinions online	Several times a day	27%
		Once a day	3%
		A few times a week	22%
		Every few weeks	18%
		Less often or never	29%
	Shop online	Several times a day	16%
		Once a day	5%
		A few times a week	44%
		Every few weeks	22%
		Less often or never	13%
	Please rate your overall health.	Excellent	3%
		Very good	31%
		Good	30%
		Fair	25%
		Poor	8%
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive	0%
		Somewhat positive	5%
		Neutral	22%
		Somewhat negative	60%
		Very negative	12%
	How many years have you lived in Lakewood?	Less than 2 years	11%
		2-5 years	12%
		6-10 years	8%
		11-20 years	39%
		More than 20 years	28%
	Which best describes the building you live in?	One family house detached from any other houses	45%
		Building with two or more homes (duplex, townhome, apa..	47%
		Mobile home	1%
		Other	5%
	Do you rent or own your home?	Rent	54%
		Own	44%


About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?
Less than $500 0%
$500 to $999 13%
$1,000 to $1,499 43%
$1,500 to $1,999 20%
$2,000 to $2,499 9%
$2,500 to $2,999 5%
$3,000 to $3,499 6%
$3,500 or more 2%
Do any children 17 or under live in your household?
No 61%
Yes 37%
Are you or any other members of your household aged 65 or older?
No 65%
Yes 34%
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)
Less than $25,000 19%
$25,000 to $49,999 22%
$50,000 to $74,999 24%
$75,000 to $99,999 15%
$100,000 to $149,999 7%
$150,000 to $199,999 9%
$200,000 or more. 2%
Are you of Hispanic, Latino/a/x, or Spanish origin?
No, not of Hispanic, Latino/a/x, or Spanish origin 85%
Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanis.. 13%
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)
American Indian or Alaska Native 12%
Asian 12%
Black or African American 5%
Native Hawaiian or Other Pacific Islander 10%
White 86%
A race not listed 11%
In which category is your age?
18-24 years 6%
25-34 years 21%
35-44 years 21%
45-54 years 10%
55-64 years 14%

In which category is your age?	65-74 years	23%
	75 years or older	4%
What is your gender?	Female	54%
	Male	44%
	Identify in another way	0%
How did you hear about this survey? (Select all that apply.)	The City's website	10%
	The City's social media (Facebook, Twitter, Instagram,..	63%
	Received an email from the City	7%
	In a City newsletter or utility bill	2%
	Received a postcard or letter from the City	1%
	Nextdoor	5%
	In my Facebook feed	51%
	Saw it on a video of a public meeting or at a meeting I atten..	1%
	Saw it on the City's cable channel	3%
	Saw it in a newspaper article or ad (hard copy or online)	0%
	Saw a flyer or poster about it	0%
	Heard about it from a family member, friend or neighborhood	0%
	Polco social media post	3%
	On my Polco feed	3%
	Other	4%

Dear Lakewood Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in Lakewood's 2022 Community Survey. You can go online and complete the confidential survey at:

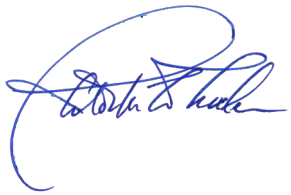
https://polco.us/xxplaceholder

Please do not share your survey link. This survey is for randomly selected households only. The city will conduct a separate survey that is open to all residents just a few weeks from now. You can also wait a few days for the survey to arrive in the mail.

If you have any questions about the survey, please call 253-983-7761.

Thank you for helping create a better city!

Sincerely,



Jason Whalen
Mayor

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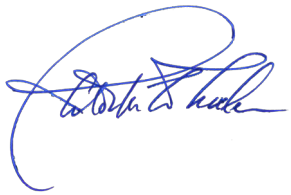

Jason Whalen
Mayor

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January 2022

Dear City of Lakewood Resident:

Please help us shape the future of Lakewood! You have been selected at random to participate in the 2022 Lakewood Community Survey. If **you've already completed** the survey online, thank you. Please do not respond twice.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number being surveyed. Your feedback will help Lakewood make decisions that affect our city.

A few things to remember:

- Your responses are confidential and no identifying information will be shared.
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:

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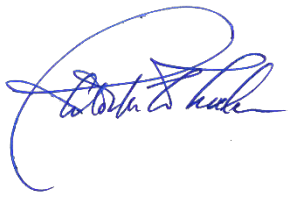

Jason Whalen
Mayor

January 2022

Dear City of Lakewood Resident:

Here's another chance if you haven't already responded to the 2022 Lakewood Community Survey! If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.

Please help us shape the future of Lakewood! You have been selected at random to participate in the 2022 Lakewood Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number being surveyed. Your feedback will help Lakewood make decisions that affect our city.

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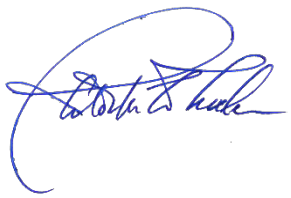

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Mayor

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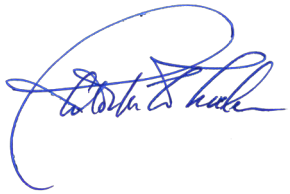

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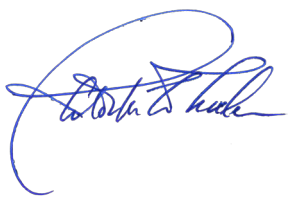

Jason Whalen
Mayor

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Dear Lakewood Resident,

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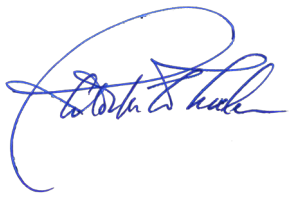

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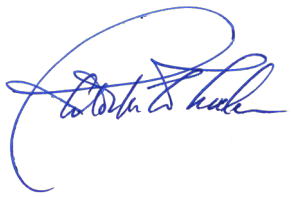

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The City of Lakewood 2022 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Lakewood.

		Excellent	Good	Fair	Poor	Don't know
q1a	Lakewood as a place to live	1	2	3	4	5
q1b	Your neighborhood as a place to live	1	2	3	4	5
q1c	Lakewood as a place to raise children	1	2	3	4	5
q1d	Lakewood as a place to work	1	2	3	4	5
q1e	Lakewood as a place to visit	1	2	3	4	5
q1f	Lakewood as a place to retire	1	2	3	4	5
q1g	The overall quality of life in Lakewood	1	2	3	4	5
q1h	Sense of community	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Lakewood as a whole.

		Excellent	Good	Fair	Poor	Don't know
q2a	Overall economic health of Lakewood	1	2	3	4	5
q2b	Overall quality of the transportation system (auto, bicycle, foot, bus) in Lakewood	1	2	3	4	5
q2c	Overall design or layout of Lakewood's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
q2d	Overall quality of the utility infrastructure in Lakewood (water, sewer, storm water, electric, gas)	1	2	3	4	5
q2e	Overall feeling of safety in Lakewood	1	2	3	4	5
q2f	Overall quality of natural environment in Lakewood	1	2	3	4	5
q2g	Overall quality of parks and recreation opportunities	1	2	3	4	5
q2h	Overall health and wellness opportunities in Lakewood	1	2	3	4	5
q2i	Overall opportunities for education, culture, and the arts	1	2	3	4	5
q2j	Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

		Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't know
q3a	Recommend living in Lakewood to someone who asks	1	2	3	4	5
q3b	Remain in Lakewood for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

		Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know
q4a	In your neighborhood during the day	1	2	3	4	5	6
q4b	In Lakewood's downtown/commercial area during the day	1	2	3	4	5	6
q4c	From property crime	1	2	3	4	5	6
q4d	From violent crime	1	2	3	4	5	6
q4e	From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Lakewood community does at each of the following.

		Excellent	Good	Fair	Poor	Don't know
q5a	Making all residents feel welcome	1	2	3	4	5
q5b	Attracting people from diverse backgrounds	1	2	3	4	5
q5c	Valuing/respecting residents from diverse backgrounds	1	2	3	4	5
q5d	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	1	2	3	4	5

6. Please rate each of the following in the Lakewood community.

		Excellent	Good	Fair	Poor	Don't know
q6a	Overall quality of business and service establishments in Lakewood	1	2	3	4	5
q6b	Variety of business and service establishments in Lakewood	1	2	3	4	5
q6c	Vibrancy of downtown/commercial area	1	2	3	4	5
q6d	Employment opportunities	1	2	3	4	5
q6e	Shopping opportunities	1	2	3	4	5
q6f	Cost of living in Lakewood	1	2	3	4	5
q6g	Overall image or reputation of Lakewood	1	2	3	4	5

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7. Please also rate each of the following in the Lakewood community.

		Excellent	Good	Fair	Poor	Don't know
q7a	Traffic flow on major streets	1	2	3	4	5
q7b	Ease of public parking	1	2	3	4	5
q7c	Ease of travel by car in Lakewood	1	2	3	4	5
q7d	Ease of travel by public transportation in Lakewood	1	2	3	4	5
q7e	Ease of travel by bicycle in Lakewood	1	2	3	4	5
q7f	Ease of walking in Lakewood	1	2	3	4	5
q7g	Well-planned residential growth	1	2	3	4	5
q7h	Well-planned commercial growth	1	2	3	4	5
q7i	Well-designed neighborhoods	1	2	3	4	5
q7j	Preservation of the historical or cultural character of the community	1	2	3	4	5
q7k	Public places where people want to spend time	1	2	3	4	5
q7l	Variety of housing options	1	2	3	4	5
q7m	Availability of affordable quality housing	1	2	3	4	5
q7n	Overall quality of new development in Lakewood	1	2	3	4	5
q7o	Overall appearance of Lakewood	1	2	3	4	5
q7p	Cleanliness of Lakewood	1	2	3	4	5
q7q	Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
q7r	Air quality	1	2	3	4	5
q7s	Availability of paths and walking trails	1	2	3	4	5
q7t	Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
q7u	Recreational opportunities	1	2	3	4	5
q7v	Availability of affordable quality food	1	2	3	4	5
q7w	Availability of affordable quality health care	1	2	3	4	5
q7x	Availability of preventive health services	1	2	3	4	5
q7y	Availability of affordable quality mental health care	1	2	3	4	5
q7z	Opportunities to attend cultural/arts/music activities	1	2	3	4	5
q7aa	Community support for the arts	1	2	3	4	5
q7bb	Availability of affordable quality childcare/preschool	1	2	3	4	5
q7cc	K-12 education	1	2	3	4	5
q7dd	Adult educational opportunities	1	2	3	4	5
q7ee	Sense of civic/community pride	1	2	3	4	5
q7ff	Neighborliness of residents in Lakewood	1	2	3	4	5
q7gg	Opportunities to participate in social events and activities	1	2	3	4	5
q7hh	Opportunities to attend special events and festivals	1	2	3	4	5
q7ii	Opportunities to volunteer	1	2	3	4	5
q7jj	Opportunities to participate in community matters	1	2	3	4	5
q7kk	Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

		No	Yes
q8a	Contacted the City of Lakewood (in-person, phone, email, or web) for help or information	1	2
q8b	Contacted Lakewood elected officials (in-person, phone, email, or web) to express your opinion	1	2
q8c	Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
q8d	Watched (online or on television) a local public meeting	1	2
q8e	Volunteered your time to some group/activity in Lakewood	1	2
q8f	Campaigned or advocated for a local issue, cause, or candidate	1	2
q8g	Voted in your most recent local election	1	2
q8h	Used bus, rail, subway, or other public transportation instead of driving	1	2
q8i	Carpooled with other adults or children instead of driving alone	1	2
q8j	Walked or biked instead of driving	1	2

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The City of Lakewood 2022 Community Survey

9. Please rate the quality of each of the following services in Lakewood.

		Excellent	Good	Fair	Poor	Don't know
q9a	Public information services	1	2	3	4	5
q9b	Economic development	1	2	3	4	5
q9c	Traffic enforcement	1	2	3	4	5
q9d	Traffic signal timing	1	2	3	4	5
q9e	Street repair	1	2	3	4	5
q9f	Street cleaning	1	2	3	4	5
q9g	Street lighting	1	2	3	4	5
q9h	Snow removal	1	2	3	4	5
q9i	Sidewalk maintenance	1	2	3	4	5
q9j	Bus or transit services	1	2	3	4	5
q9k	Land use, planning, and zoning	1	2	3	4	5
q9l	Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
q9m	Affordable high-speed internet access	1	2	3	4	5
q9n	Garbage collection	1	2	3	4	5
q9o	Drinking water	1	2	3	4	5
q9p	Sewer services	1	2	3	4	5
q9q	Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
q9r	Power (electric and/or gas) utility	1	2	3	4	5
q9s	Utility billing	1	2	3	4	5
q9t	Police services	1	2	3	4	5
q9u	Crime prevention	1	2	3	4	5
q9v	Animal control	1	2	3	4	5
q9w	Ambulance or emergency medical services	1	2	3	4	5
q9x	Fire services	1	2	3	4	5
q9y	Fire prevention and education	1	2	3	4	5
q9z	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
q9aa	Preservation of natural areas (open space, farmlands, and greenbelts)	1	2	3	4	5
q9bb	Lakewood open space	1	2	3	4	5
q9cc	Recycling	1	2	3	4	5
q9dd	Yard waste pick-up	1	2	3	4	5
q9ee	City parks	1	2	3	4	5
q9ff	Recreation programs or classes	1	2	3	4	5
q9gg	Recreation centers or facilities	1	2	3	4	5
q9hh	Health services	1	2	3	4	5
q9ii	Public library services	1	2	3	4	5
q9jj	Overall customer service by Lakewood employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Lakewood government performance.

		Excellent	Good	Fair	Poor	Don't know
q10a	The value of services for the taxes paid to Lakewood	1	2	3	4	5
q10b	The overall direction that Lakewood is taking	1	2	3	4	5
q10c	The job Lakewood government does at welcoming resident involvement	1	2	3	4	5
q10d	Overall confidence in Lakewood government	1	2	3	4	5
q10e	Generally acting in the best interest of the community	1	2	3	4	5
q10f	Being honest	1	2	3	4	5
q10g	Being open and transparent to the public	1	2	3	4	5
q10h	Informing residents about issues facing the community	1	2	3	4	5
q10i	Treating all residents fairly	1	2	3	4	5
q10j	Treating residents with respect	1	2	3	4	5

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11. Overall, how would you rate the quality of the services provided by each of the following?

		Excellent	Good	Fair	Poor	Don't know
q11a	The City of Lakewood	1	2	3	4	5
q11b	The Federal Government	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.

		Essential	Very important	Somewhat important	Not at all important
q12a	Overall economic health of Lakewood	1	2	3	4
q12b	Overall quality of the transportation system (auto, bicycle, foot, bus) in Lakewood	1	2	3	4
q12c	Overall design or layout of Lakewood's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
q12d	Overall quality of the utility infrastructure in Lakewood (water, sewer, storm water, electric, gas)	1	2	3	4
q12e	Overall feeling of safety in Lakewood	1	2	3	4
q12f	Overall quality of natural environment in Lakewood	1	2	3	4
q12g	Overall quality of parks and recreation opportunities	1	2	3	4
q12h	Overall health and wellness opportunities in Lakewood	1	2	3	4
q12i	Overall opportunities for education, culture, and the arts	1	2	3	4
q12j	Residents' connection and engagement with their community	1	2	3	4

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The City of Lakewood 2022 Community Survey

Our last questions are about you and your household.
Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

		Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
d1a	Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
d1b	Access the internet from your cell phone	1	2	3	4	5	6
d1c	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
d1d	Use or check email	1	2	3	4	5	6
d1e	Share your opinions online	1	2	3	4	5	6
d1f	Shop online	1	2	3	4	5	6

D2. Please rate your overall health.

1 ❍ Excellent 2 ❍ Very good 3 ❍ Good 4 ❍ Fair 5 ❍ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

1 ❍ Very positive 2 ❍ Somewhat positive 3 ❍ Neutral 4 ❍ Somewhat negative 5 ❍ Very negative

D4. How many years have you lived in Lakewood?

1 ❍ Less than 2 years
2 ❍ 2-5 years
3 ❍ 6-10 years
4 ❍ 11-20 years
5 ❍ More than 20 years

D5. Which best describes the building you live in?

1 ❍ One family house detached from any other houses
2 ❍ Building with two or more homes (duplex, townhome, apartment, or condominium)
3 ❍ Mobile home
4 ❍ Other

D6. Do you rent or own your home?

1 ❍ Rent
2 ❍ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

1 ❍ Less than $500
2 ❍ $500 to $999
3 ❍ $1,000 to $1,499
4 ❍ $1,500 to $1,999
5 ❍ $2,000 to $2,499
6 ❍ $2,500 to $2,999
7 ❍ $3,000 to $3,499
8 ❍ $3,500 or more

D8. Do any children 17 or under live in your household?

1 ❍ No 2 ❍ Yes

D9. Are you or any other members of your household aged 65 or older?

1 ❍ No 2 ❍ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

1 ❍ Less than $25,000
2 ❍ $25,000 to $49,999
3 ❍ $50,000 to $74,999
4 ❍ $75,000 to $99,999
5 ❍ $100,000 to $149,999
6 ❍ $150,000 or more

D11. Are you Spanish, Hispanic or Latino?

1 ❍ No, not Spanish, Hispanic, or Latino
2 ❍ Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

d12a ❑ American Indian or Alaskan Native
d12b ❑ Asian, Asian Indian, or Pacific Islander
d12c ❑ Black or African American
d12d ❑ White
d12e ❑ Other

D13. In which category is your age?

1 ❍ 18-24 years
2 ❍ 25-34 years
3 ❍ 35-44 years
4 ❍ 45-54 years
5 ❍ 55-64 years
6 ❍ 65-74 years
7 ❍ 75 years or older

D14. What is your gender?

1 ❍ Female
2 ❍ Male
3 ❍ Identify in another way

Thank you! Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

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2022 National Community Survey Results

Michael Vargas

Assistant to the City Manager/Policy Analyst

Return to Agenda

2022 NCS – Third Year of Surveying

National Research Center

Polco

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Results Analysis: Equity Focus

- City Council Goals 2021-2024: Robust & Active Community
  - **6.1 Continue to improve the quality of life for all residents, businesses, and visitors.**
    - C. Develop, partner, and implement innovative strategies that foster a more livable, healthy, equitable, and resilient community.
  - **6.2 Continue to build and support an inclusive and equitable community that embraces, celebrates, and enhances diversity.**
    - A. Develop a Diversity, Equity, and Inclusion Strategic Plan to identify and provide tools and solutions to equity gaps in processes, policies, plans, programs, and services offered by the City using data-driven approaches.

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Results Analysis: Equity Focus

- The City Council adopted a Statement on Equity on April 19th, 2021
  - "We are committed to identifying and eliminating systemic racism"
  - Key practices from the Equity Statement that relate to the Equity Focus of the NCS Results Analysis:
    - Ensuring equity in municipal planning
    - Identifying and dismantling preconceived prejudices

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Equity Insights

- **14 Equity Insights** that propose possible explanations for the racial differences observed in the NCS ratings
  - NCS data and national research used as evidence
  - Alternative explanations may apply
  - Start discussions about observed racial differences and identify areas of future inquiry

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Measuring Livability

Survey Recipient Map

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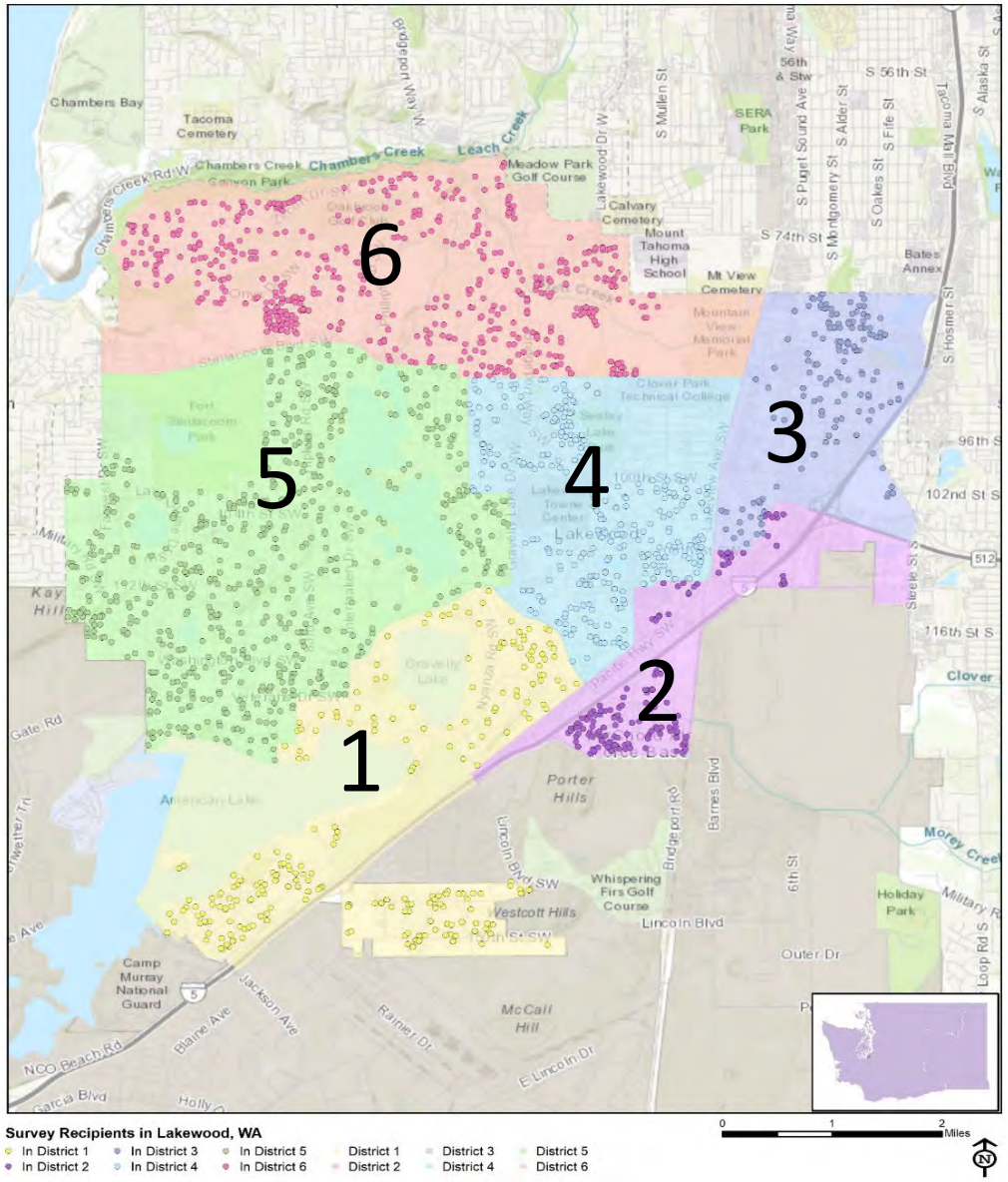
2022 Surveys returned by police district		
Police District	Percentage returned	Number returned
1	12%	35
2	6%	17
3	2%	6
4	13%	37
5	42%	120
6	25%	72
Total	100%	288
Return rate	11%	



Demographics

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Respondents, before weighting, tended to be 55+, live in Districts 5 and 6 (Lake City, Lakes District, Oakbrook, Steilacoom), homeowners in detached housing, White, and female.

Unweighted and Weighted Sample Demographics

		Unweighted	Weighted	Target*
Age	18-34	8%	33%	35%
	35-54	23%	29%	28%
	55+	69%	38%	37%
Area	Area 1	12%	12%	12%
	Area 2	6%	10%	10%
	Area 3	2%	7%	7%
	Area 4	13%	16%	16%
	Area 5	42%	26%	26%
	Area 6	25%	28%	28%
Housing tenure	Own	79%	43%	43%
	Rent	21%	57%	57%
Housing type	Attached	23%	52%	52%
	Detached	77%	48%	48%
Race	Not white	42%	39%	39%
	White alone	58%	61%	61%
Sex	Female	53%	53%	50%
	Male	47%	47%	50%
Sex/age	Female 18-34	5%	18%	17%
	Female 35-54	13%	14%	13%
	Female 55+	35%	21%	20%
	Male 18-34	3%	14%	18%
	Male 35-54	11%	15%	15%
	Male 55+	34%	18%	17%

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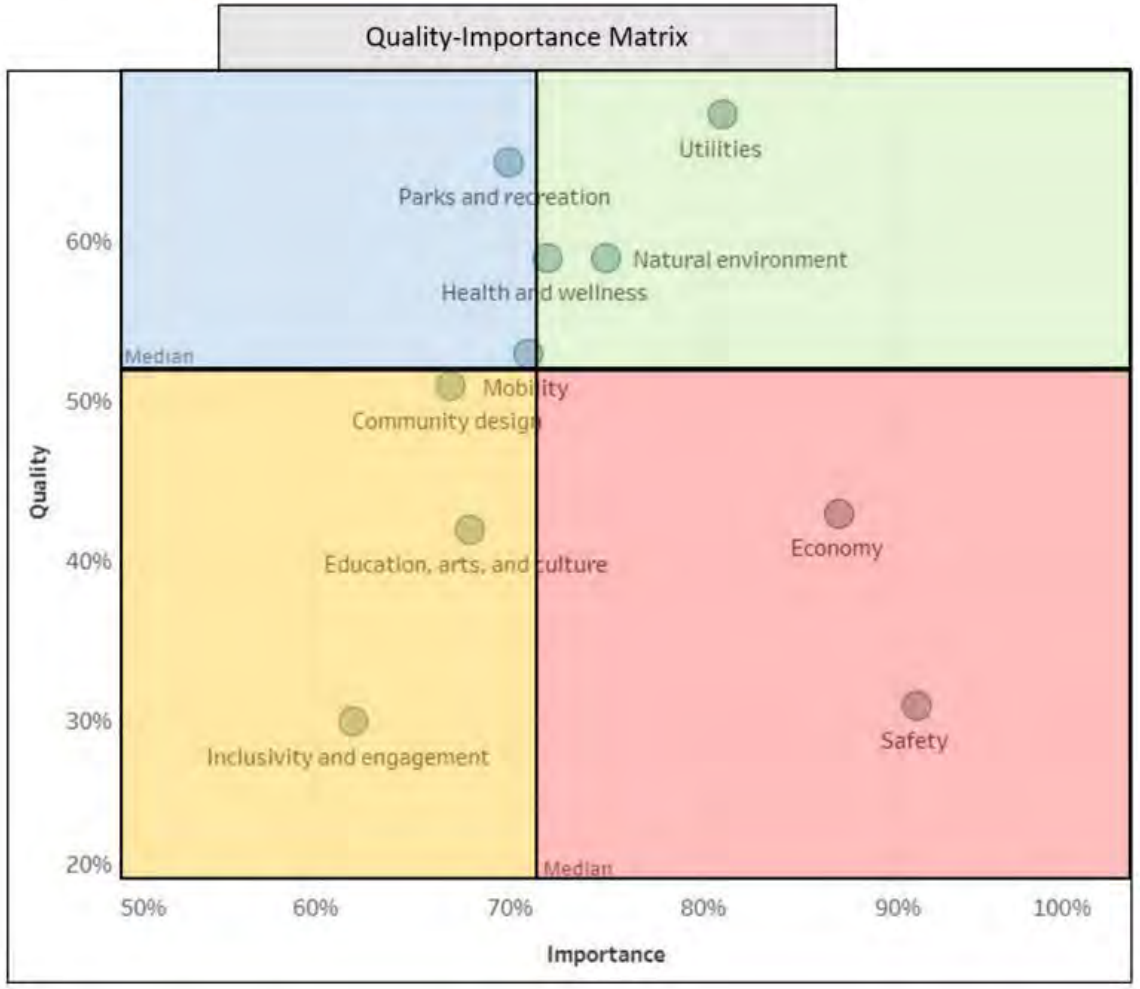
Quality & Importance Matrix



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How did we do: 21 Rating Increases since 2017

1. Vibrant downtown/commercial area
2. Quality of Lakewood business and service establishments
3. Employment opportunities
4. Lakewood as a place to work
5. Economic development services
6. Street cleaning
7. Street lighting
8. Sidewalk maintenance
9. Storm water drainage
10. Fire prevention
11. Animal control
12. Air quality
13. Natural areas preservation
14. Open space
15. Path & walking trails
16. Fitness opportunities
17. Overall personal health
18. Sense of community
19. Opportunities to volunteer
20. Welcoming resident involvement
21. Treating all residents fairly.

Return to Agenda

How did we do: 10 Rating Decreases since 2017

1. Opportunities for education
2. Culture & the arts
3. Resident's connection & engagement with their community
4. Availability of affordable housing
5. Use of public transportation instead of driving in the last year
6. Garbage collection
7. Crime prevention
8. Recycling
9. Contacting elected officials
10. Volunteered with a local group/activity

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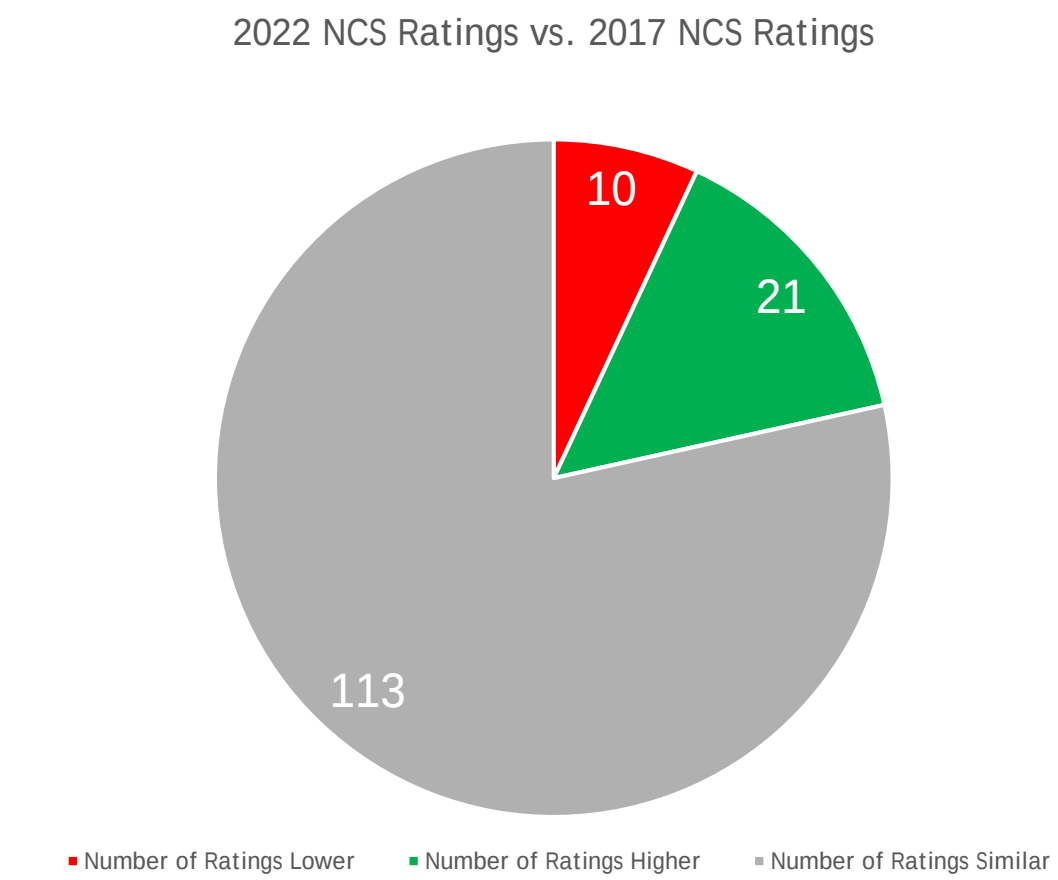
Overall Ratings – 2022 vs. 2017



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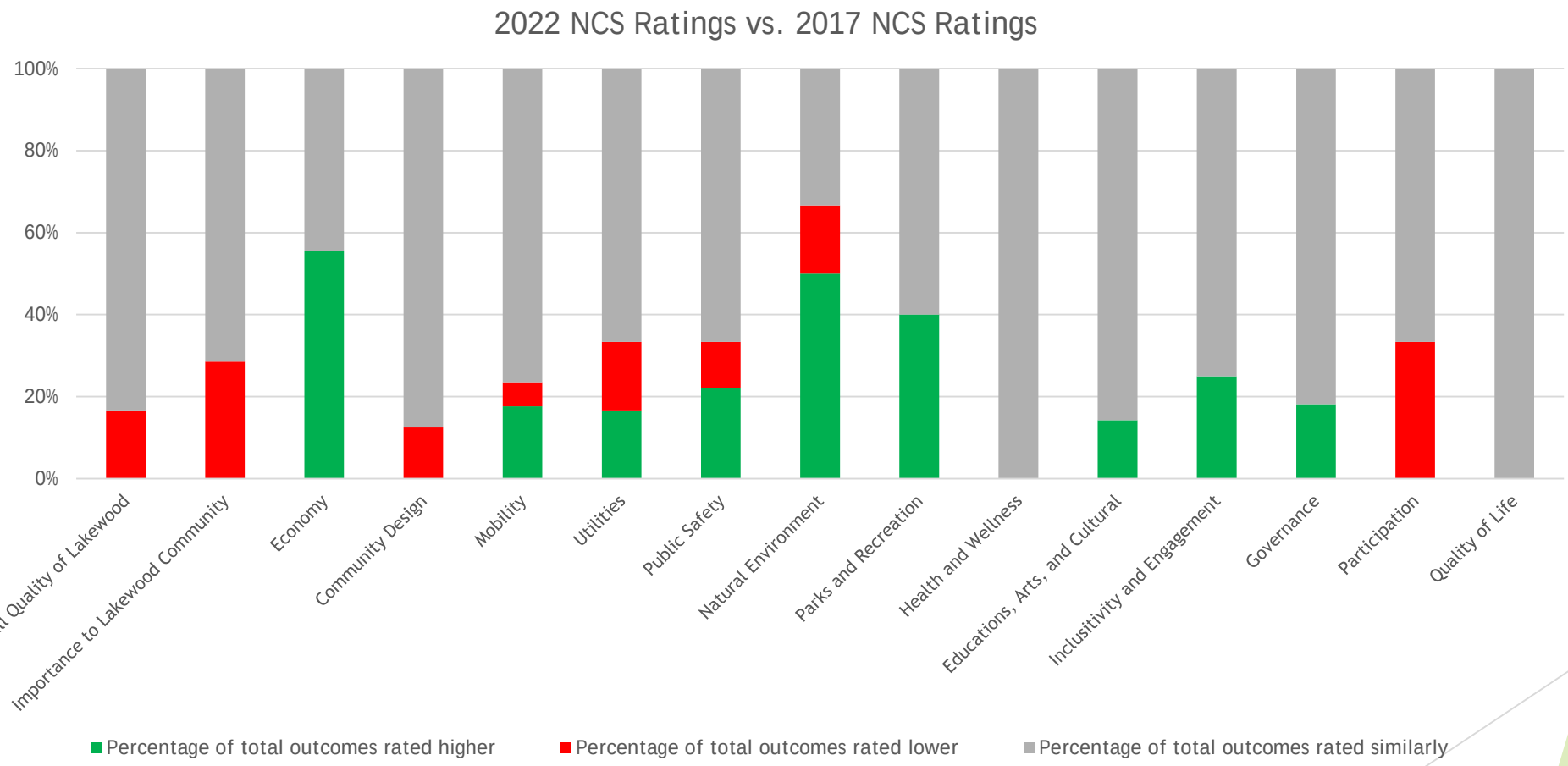
Overall Ratings – 2022 vs. 2017



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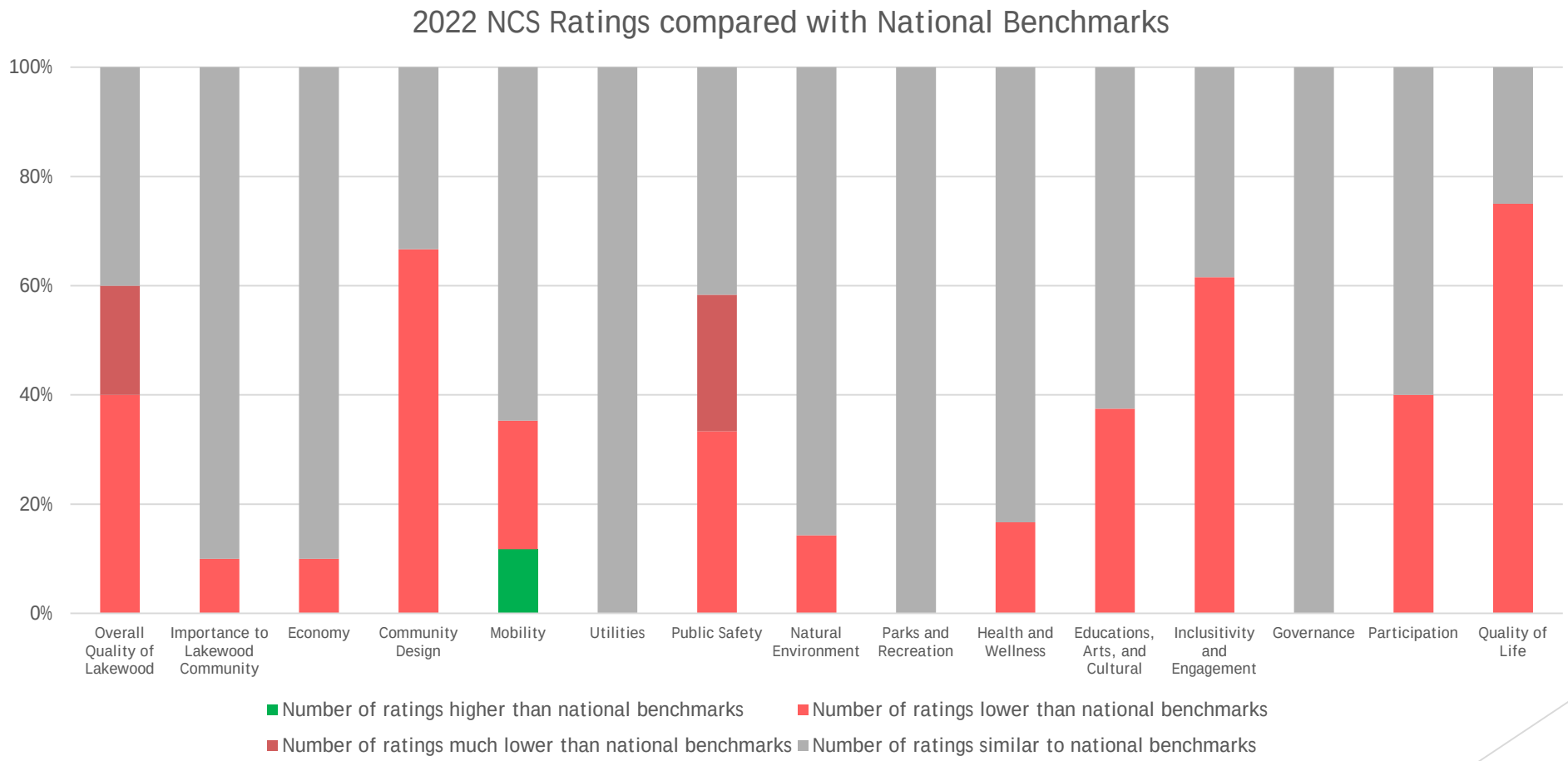
National Benchmarks Comparison



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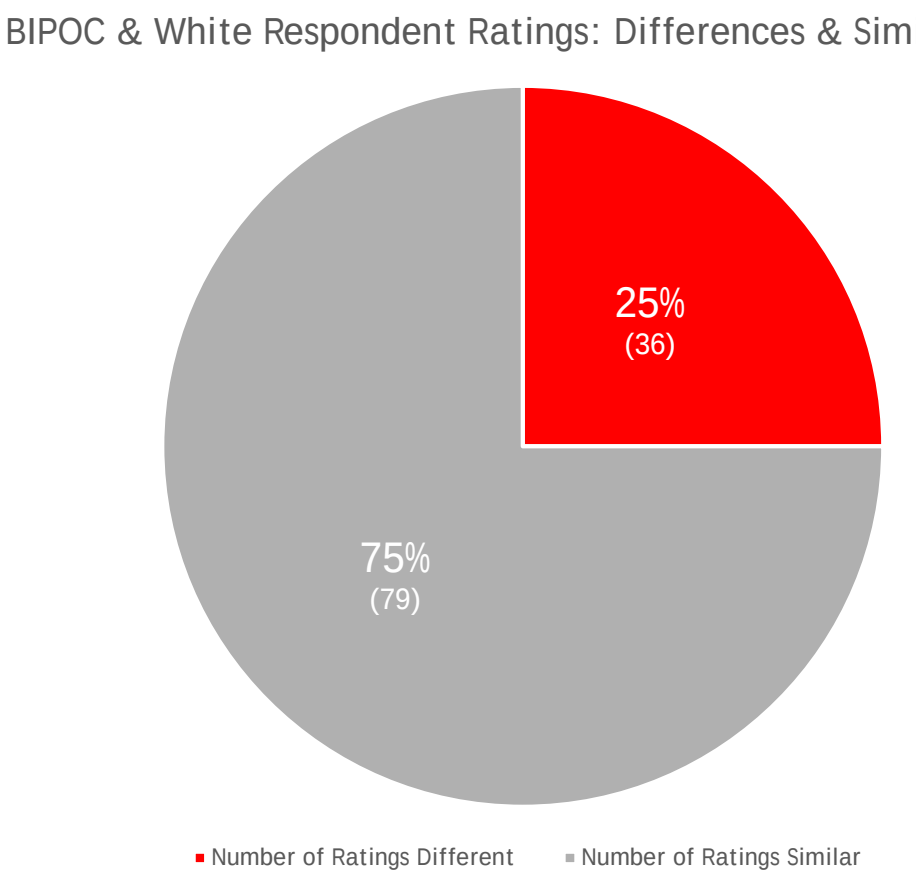
BIPOC & White Respondents



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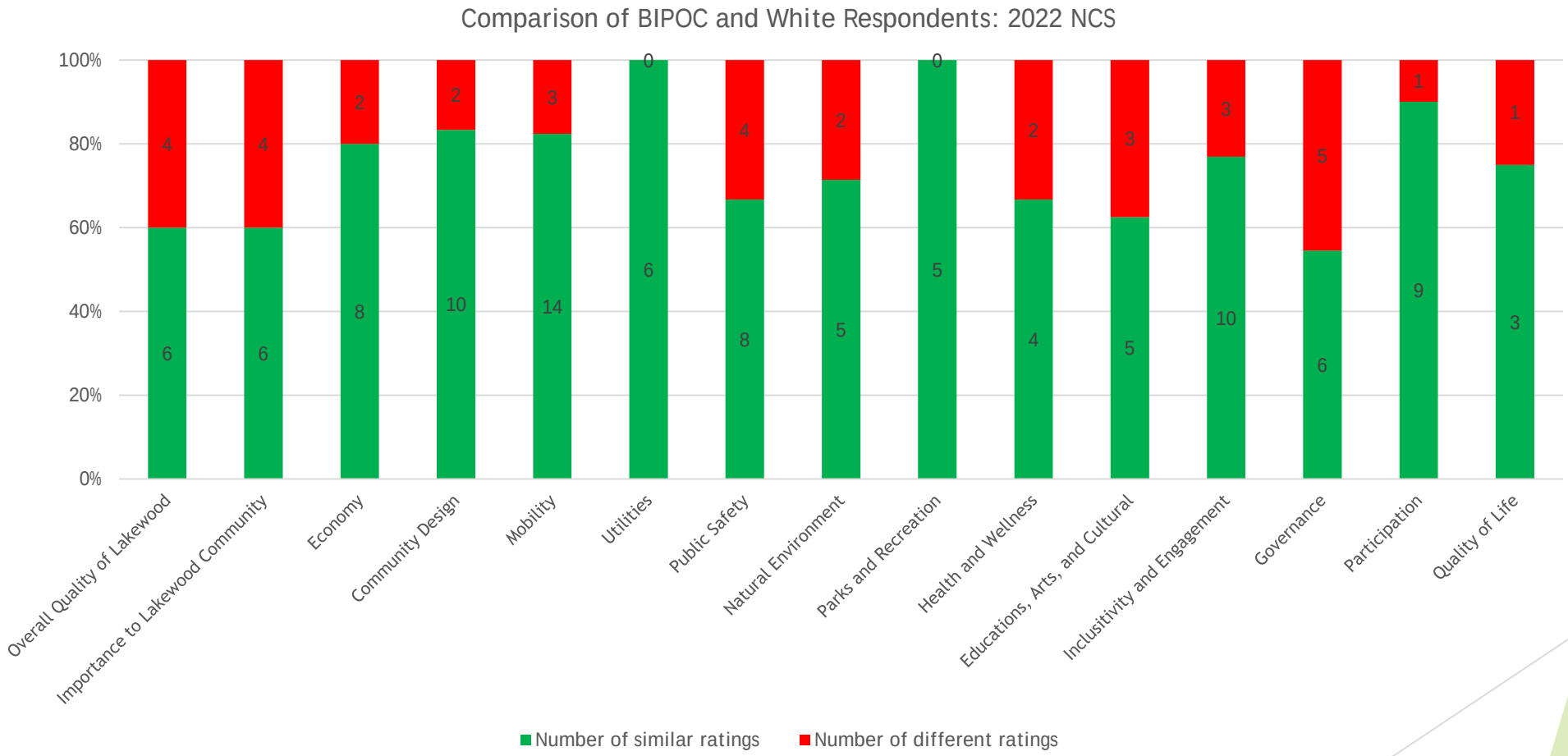
BIPOC & White Respondents



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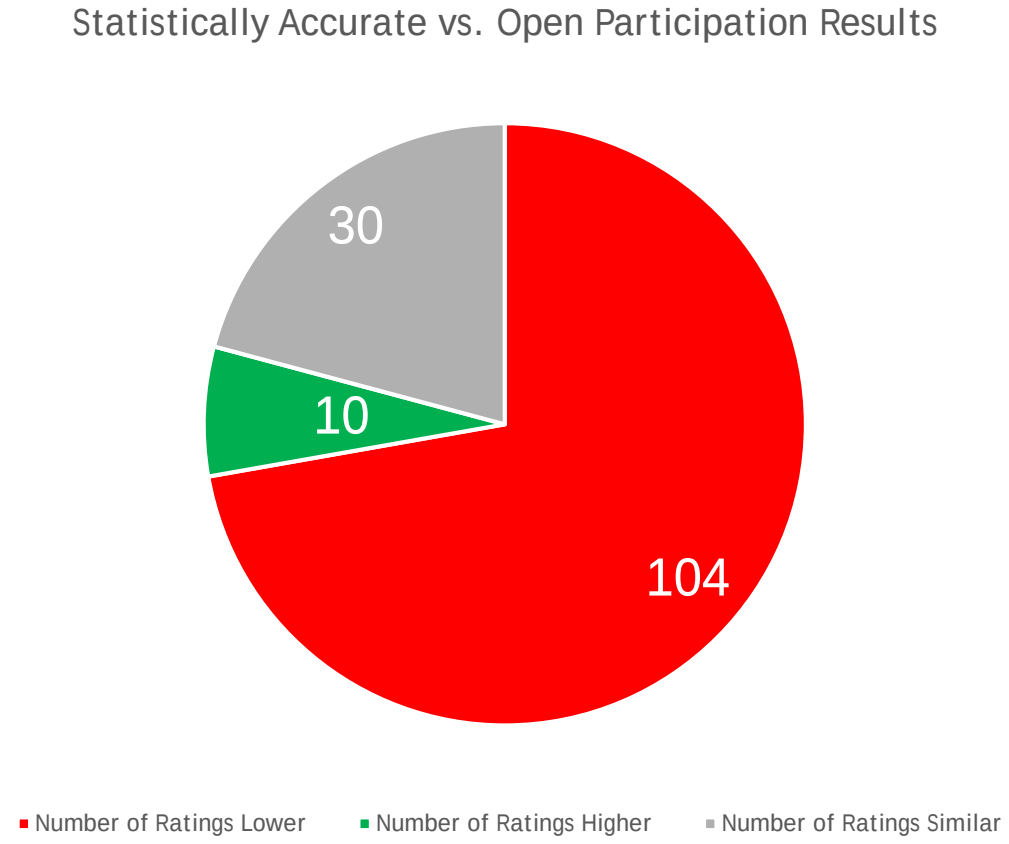
Statistically Accurate vs. Open Participation Results



Executive Summary

Economy

- NCS results found *Economy* as a focus area. Several *Economy* ratings increased since 2017.
- **Equity Insight 1:** NCS results and national trends may indicate that BIPOC and White residents are patronizing different local business areas, by BIPOC residents walking more to local businesses, leading to differing perceptions of local business quality and variety.

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Executive Summary

Economy

- Half of economic ratings increased since 2017:
  - Vibrancy of the downtown/commercial area (45% positive ratings)
  - Economic development services (51%)
  - Lakewood as a place to work (66%)
  - Employment opportunities (52%)
  - Overall quality of business and service establishments (65%)

Executive Summary

Public Safety

- NCS results found *Public Safety* as another focus area. Despite most public safety ratings being lower than 2022 national benchmarks, most ratings were similar or increased compared to 2017 ratings.
- **Equity Insight 2:** Compared to BIPOC residents, White residents may be interacting with crime prevention services more and having fewer positive experiences, rating “crime prevention” lower on the NCS. Compared to White residents, BIPOC residents may be interacting with animal control services more, and having more positive experiences, rating “animal control" higher on the NCS.
- **Equity Insight 3:** BIPOC respondents rated feeling less safe, both generally and from violent crime, than White respondents, possibly due to higher exposure to crime based on geographic location and socioeconomic status rather than a negative perception of the City’s public safety services.

Executive Summary

Public Safety

- 2022 Ratings “much lower”/”lower” than national benchmarks:
  - Crime prevention (37% positive ratings)
  - Feelings of safety from property crime (44%)
  - Feelings of safety from violent crime (52%)

- 2022 Ratings that increased since 2017
  - Fire prevention (76%)
  - Animal Control (60%)

Executive Summary

Mobility & Utilities

- *Mobility*, specifically public transportation, and *Utilities* remained a key strength throughout the pandemic, since most of these NCS ratings remained similar or increased since 2017.
- **Equity Insight 4:** BIPOC respondents rated street lighting less favorably and street repairs more favorably than White respondents, which may be due to BIPOC residents walking City areas with lower quality street lighting and higher quality street repairs than White residents.

Executive Summary

Natural Environment and Parks & Recreation

- NCS ratings such as “walking trails, “City parks quality”, and “fitness opportunities” improved since 2017.
- **Equity Insight 5:** BIPOC respondents rated “quality of Parks and Recreation opportunities” lower than White respondents, which may be due to geographic and socioeconomic factors impacting accessibility to City parks and recreational activities.
- **Equity Insight 6:** NCS results found that BIPOC respondents disfavored yard waste and recycling services more than White respondents, which may be due to racial differences in socioeconomic status and housing outcomes impacting the accessibility of these services.

Executive Summary

Education, Arts, and Culture & Inclusivity and Engagement

- Most NCS ratings for *Education, Arts, and Culture* and *Inclusivity and Engagement* either remained similar or increased since 2017, with improvements in "volunteer opportunities" and "sense of community". Compared to 2022 national benchmarks, Lakewood is behind on many *Inclusivity and Engagement* ratings.
- **Equity Insight 7:** NCS results indicated that White respondents disfavored K-12 education in Lakewood more than BIPOC respondents, possibly due to White parents sending their children to schools outside the City's school district more than BIPOC parents. This outcome may be indicated from data showing disproportionate racial proportions between the Lakewood community and the City's school district student body.
- **Equity Insight 8:** BIPOC respondents rated having more trouble accessing affordable quality childcare/preschool than White respondents, possibly due to racial differences in socioeconomic status and availability of culturally-competent care.
- **Equity Insight 9:** BIPOC residents may feel less positive about the inclusivity of the Lakewood community than White residents, due to BIPOC respondents having rated "participating in community matters", "Lakewood community respects people from diverse backgrounds", and "Lakewood as a place to retire" less than White respondents.

Executive Summary

Community Design & Health and Wellness

- Most NCS ratings for *Community Design* and *Health and Wellness* remained similar since 2017, with only "affordable housing availability" having decreased, which aligned with national trends. Most *Community Design* ratings were lower than national benchmarks, such as "well-designed neighborhoods" and "own neighborhood as a place to live".
- **Equity Insight 10:** BIPOC residents may be spending more time in City public areas than White residents, which may be due to BIPOC residents spending less time in their own neighborhoods indicated by BIPOC respondents rating "own neighborhood as a place to live" less than White respondents.
- **Equity Insight 11:** BIPOC residents may be patronizing more diverse and affordable quality local restaurants and grocery stores than White residents, leading to more favorable perceptions of affordable quality food availability. This may be due to BIPOC residents being concentrated in more urban City areas with walkable environments and high business densities, such as the International District, that contain a high concentration of diverse and affordable quality food options.
- **Equity Insight 12:** BIPOC residents may be utilizing local healthcare options more often than White residents, which led BIPOC respondents to more favorably rate availability of affordable quality healthcare in Lakewood than White respondents. This outcome may be attributed to national research showing White residents are more likely to be privately ensured than BIPOC residents, which may lead to more healthcare option choices, including out-of-city alternatives.

Executive Summary

Governance, Participation & Quality of Life

- Most NCS ratings for *Governance*, *Participation*, and *Quality of Life* remained similar since 2017, although most *Quality of Life* ratings, such as "overall Lakewood reputation" and "remaining in Lakewood for the next five years", were lower than 2022 national benchmarks.
- **Equity Insight 13:** BIPOC respondents were more likely to think positively of the Lakewood city government than White respondents along a number dimensions such as "being treated fairly" and "value of taxes paid". This outcome may be due to both BIPOC residents having better interactions with the Lakewood city government, and national research that indicate White residents are more likely to distrust governments, possibly including local governments, than BIPOC residents when a Democrat is president.
- **Equity Insight 14:** BIPOC respondents indicated having less positive outlooks on remaining in Lakewood, both short-term and long-term, than White respondents. This may be caused by a number of factors, such as satisfaction with own neighborhood, feelings of safety, and inclusivity of the Lakewood community.

Recommendations

- City Council may consider oversampling Police Districts 2 and 3 that contain neighborhoods such as Springbrook and the International District that are home to prominent BIPOC populations given low response rates from these areas.
- City Council may consider adding specific questions concerning ARPA-funded City programs to gauge program effectiveness as well as to identify any racial differences in program outcomes.

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Questions?

TO: City Council

FROM: Tiffany Speir, Long Range & Strategic Planning Manager

THROUGH: Tho Kraus, Acting City Manager

DATE: July 11, 2022

SUBJECT: 2022 Comprehensive Plan Amendments

ATTACHMENTS: Planning Commission Resolution 2022-04 (Attachment A); Public Comments from Planning Commission Public Hearing (Attachment B)

BACKGROUND

Through Resolution 2021-14, the Lakewood City Council set the docket list for the 2022 Comprehensive Plan amendment (22CPA) cycle as seven potential amendments. The Planning Commission reviewed portions of the docket over a number of meetings in 2022 and held a public hearing on May 18; two people commented. City responses to those comments were provided to the Planning Commission on June 1. The Commission took action on the 22CPA package on June 15.

Attachment A to this Memorandum includes Planning Commission Resolution 2022-04 recommending action on the various proposed amendments; the text and map amendments are included as Exhibit A to the Resolution. The draft amendments were provided to the Department of Commerce on May 15; SEPA analyses of these amendments were provided to the Department of Ecology and the City of Lakewood's SEPA notification list on May 15 and 16 and to the Planning Commission in its May 18 meeting materials.

Attachment B includes the public comments received at the Planning Commission and the City responses thereto.

The City Council is scheduled to hold a public hearing on the 22CPAs on July 18 and is scheduled to take action on the amendments on August 5.

RECOMMENDATION

It is recommended that the City Council adopt the 2022 Comprehensive Plan Amendments as recommended by the Planning Commission.

PLANNING COMMISSION RESOLUTION NO. 2022-04

A RESOLUTION OF THE PLANNING COMMISSION OF THE CITY OF LAKEWOOD, WASHINGTON, FORMALIZING ITS RECOMMENDATIONS REGARDING THE 2022 COMPREHENSIVE PLAN/ZONING MAP AMENDMENTS AND FORWARDING ITS RECOMMENDATIONS TO THE LAKEWOOD CITY COUNCIL FOR CONSIDERATION AND ACTION.

WHEREAS, the City of Lakewood is a code city planning under the Growth Management Act, codified in RCW 36.70A, and

WHEREAS, the City Council adopted its Comprehensive Plan via Ordinance No. 237 on July 10, 2000; and

WHEREAS, the Lakewood City Council adopted Title 18A, Land Use and Development Code, of the Lakewood Municipal Code (LMC) via Ordinance No. 264 on August 20, 2001; and

WHEREAS, it is appropriate for the Lakewood City Council to consider and adopt amendments needed to ensure that the Plan and implementing regulations provide appropriate policy and regulatory guidance for growth and development; and

WHEREAS, the Lakewood City Council established a docket of proposed 2022 Comprehensive Plan and Zoning Map amendments through Resolution No. 2021-14; and

WHEREAS, the docket consists of seven amendments (CPA/ZOA 2022-01 through 2020-07); and

WHEREAS, environmental review as required under the Washington State Environmental Policy Act (SEPA) has resulted in the issuance of a determination of environmental non-significance that was published on May 16, 2022 under SEPA # 202202380; and

WHEREAS, notice was provided to state agencies on May 15, 2022 per City of Lakewood--2022-S-3802A--60-day Notice of Intent to Adopt Amendment, prior to the adoption of this Resolution, and state agencies have been afforded the opportunity to comment per RCW 36.70A.106(1); and

WHEREAS, notice has been provided to Joint Base Lewis-McChord (JBLM) prior to the adoption of this Resolution, and JBLM has been afforded the opportunity to comment per RCW 36.70A.530 (5); and

WHEREAS, the Lakewood Planning Commission held an open record public hearing on May 18, 2022; and

WHEREAS, the Lakewood Planning Commission determined that the 2022 Comprehensive Plan amendments are consistent with the Growth Management Act and the other provisions of the City's Comprehensive Plan, and that proposed text amendments meet the criteria for approval found in LMC 18A.30.050; and

WHEREAS, the Lakewood Planning Commission finds that the proposed amendments

further the goals and policies of the Comprehensive Plan and promote the community's overall health, safety, and welfare;

NOW, THEREFORE, THE LAKEWOOD PLANNING COMMISSION OF THE CITY OF LAKEWOOD, WASHINGTON, DOES RECOMMEND AS FOLLOWS:

Section 1. Amendments to the City's Comprehensive Plan, Zoning Map, and land use and development regulations as contained in Exhibit A hereto, summarized as follows:

2022-01 Redesignate and rezone parcel hosting Garry Oaks near St. Clare Hospital from Public Institutional (PI) to Open Space & Recreation 1 (OSR1.)

Recommendation: Approval.

2022-02 Update Tillicum 2011 Neighborhood Plan and Tillicum Center of Local Importance (CoLI.)

Recommendation: Approval with the rezoning of the following parcels: Redesignate/rezone the following parcels from Single Family (SF)/Residential 3 (R3) to Mixed Residential (MR)/Mixed Residential 2 (MR2):

- Parcels 0219212108, -109, -110, -111, -112, -113, -114, -115, -117, -118, -141, -142, -143, -144, -192, -195, -196, -148, -149, -150, -151, and -189; and
- Parcels 0219216009, -010, -011, -012

The Planning Commission also recommends incorporating an update of the Tillicum Neighborhood Plan, including consideration of whether to adopt accompanying development regulations, into the 2024 Comprehensive Plan periodic update process.

2022-03 (Review and update of Housing Chapter and related amendments to LMC Title 18A development regulations.

Recommendation: Continue Amendment 2022-03 to the 2023 and/or 2024 Comprehensive Plan amendment cycle.

2022-04 Review Comprehensive Plan Zoning and Policies and Municipal Code related to Adult Family Homes (AFHs) to determine whether to allow AFHs in Air Corridor 1 (AC1) and Air Corridor 2 (AC2) zones.

Recommendation: Approval.

2022-05 Update text of the Comprehensive Plan to reflect the adoption of VISION 2050 and renaming Centers of Local Importance per the 2018 Regional Centers Framework and the 2019 Countywide Planning Policies.

Recommendation: Approval.

2022-06 Update Comprehensive Plan Figures 3-5, 3-6, and 3-8 to reflect adoption of the 2020 Parks Legacy Plan; update Figure 4.1 with an updated Urban Focus Area map depicting the Downtown and Lakewood Station District Subareas, the Tillicum

Neighborhood, and the City Landmarks listed in Section 4.4 text.

Recommendation: Approval.

2022-07 Parking requirements in LMC Chapters 18A.80 (Citywide) and in 18C.600 (Lakewood Station District Subarea Plan.

Recommendation: Approval.

Section 2: The Lakewood Planning Commission hereby directs staff to transmit its recommendations as contained herein to the Lakewood City Council in a timely manner.

PASSED AND ADOPTED at a regular meeting of the City of Lakewood Planning Commission this 15th day of June, 2022, by the following vote:

AYES: 4 BOARDMEMBERS: Don Daniels, Ryan Pearson, Paul Wagemann, and Philip Combs

NOES: 0 BOARDMEMBERS: None

ABSENT: 3 BOARDMEMBERS: Linn Larsen, Brian Parsons, and Robert Estrada

CHAIR, PLANNING COMMISSION

ATTEST:

KAREN DEVEREAUX, SECRETARY

EXHIBIT A
2022 Comprehensive Plan and Zoning Map Amendments

2022-01 Redesignate and rezone parcel(s) hosting Garry Oaks near St. Clare Hospital from Public Institutional to Open Space & Recreation

This amendment:

- redesignates parcel 0219126009 from Public & Semi-Public Institutional (PI) to Open Space & Recreation (OSR); and
- rezones the parcel from Public Institutional (PI) to Open Space & Recreation 1 (OSR1.)

[Demonstrative graphic]

2022-02 Update of 2011 Tillicum Neighborhood Plan (TNP) and Tillicum Center of Local Importance (CoLI)

This recommended amendment is divided into subsections:

- A. 2022 Addedndum to 2011 Tillicum Neighborhood Plan
- B. 2022 Rezoning in Tillicum Area;
- C. Centers of Local Importance (CoLIs) / Centers of Municipal Importance (CoMIs);
- D. Comprehensive Plan Text Amendments; and
- E. Development Regulation Text Amendments.

The City of Lakewood will be conducting a full "periodic review" of its Comprehensive Plan per the GMA that must be completed by December 31, 2024. It is recommended to conduct a fuller update of the Tillicum Neighborhood Plan, developing updated implementation strategies and considering the adoption of development regulations specific to the subarea, during the 2024 periodic review.

A. New language to be added to the 2011 Tillicum Neighborhood Plan:

2022 Addendum to the 2011 Tillicum Neighborhood Plan

The 2011 Tillicum Neighborhood Plan (TNP) is 11 years old, and in 2022 the City conducted a review of its implementation as part of the annual Comprehensive Plan amendment cycle. While much has been accomplished to realize the visions and priorities discussed in the TNP, many of the plan's Action Items are not yet complete. In addition, significant changes to the transportation systems near and adjacent to the subarea have occurred that will influence future development and travel patterns.

Included below are summary tables that identify the status as of Spring 2022 of the 68 the Action Items as well as the 12 Long Term Strategies (which were not assigned priority rankings or timeframes) adopted in the TNP.

One item not included in the TNP is the City's Rental Housing Safety Program, which was launched 2016 and recognized by the Association of WA Cities in 2019 with a Municipal Excellence Award. This program will continue to operate and improve rental housing safety and quality in Tillicum.

TNP ACTION ITEMS DONE (12) OR ONGOING (26): Total = 38					
No.	**WHAT**	**WHO**	**WHEN**	**Priority**	**2022 STATUS: (DONE, ONGOING)**
B-1	Install major sewer trunk line & side sewers in selected parts in Tillicum.	PW	Near-term	**High**	**DONE**
B-3	In conjunction with the sewer project, coordinate installation of new gas & water mains with utility companies.	PW, LWD, & PSE	Near-term	**High**	**DONE** The water main improvements in TNP Figure 22 were completed in 2010. LWD has coordinated with the County on several water main replacements in the Tillicum area as sewer replacement

					projects have occurred and will continue to do so as projects develop.
B-8	Make minor improvements to Harry Todd Park: ▪ Install trash enclosures with gates ▪ Install new playground border (wood chips) ▪ Install paved walking path around the park ▪ Resurface tennis/skate park area ▪ Remove perimeter fence at the park once a Park Watch team has been established & is in operation	REC	Near-term	**Medium**	**ONGOING**
B-10	Make major improvements to Harry Todd Park: ▪ Repair existing docks ▪ Install new docks ▪ Install ADA improvements at Harry Todd Park ▪ Redesign Harry Todd park with realignment of Maple Street SW	REC & CD	Long-term	**Low**	**DONE**
C-5	Use the community service & code enforcement officer positions to proactively ensure all Tillicum businesses & rental housing are properly licensed.	CD & LPD	Near-term	**High**	**DONE**
D-1	Prepare a traffic congestion report for the I-5 Corridor from Highway 512 to Mounts Road.	CD	Near-term	**High**	**DONE**
D-3	Initiate formal discussions with other agencies regarding improvements to the I-5, Union Avenue SW, & Berkeley Street SW road intersections.	CM, CD, PW, MD, FL, WSDOT & COMM	Near-term	**High**	**DONE**
D-4	Establish street design guidelines for Union Avenue SW	CC, CD, PW, COMM	Near-term	**High**	**DONE BUT MAY NEED REVISION**
D-12	Monitor the Point Defiance Rail project	CD & PW	Near- & long-term	**Low**	**DONE**
E-5	Update the City's current subdivision regulations, including the establishment of new regulations for condominiums & townhouses, & new design standards for small lots. Consider automatic consolidation of outdated "skinny-mini" lots.	CD, COMM, PAB, & CC	Near-term	**High**	**DONE**
E-9	Amend the City's sign regulations to allow larger pole signs for properties adjacent to the I-5 corridor.	CD, COMM, PAB, & CC	Near-term	**Medium**	**DONE**
H-1	Complete statutorily required shoreline master program update.	CD, CC	Near-term	**High**	**DONE**
B-2	As part of the sewer project, replace & upgrade existing stormwater system.	PW	Near-term (2009 & 2010)	**High**	**ONGOING** The majority of the area shown in TNP Figure 21 has been constructed to the final roadway buildout, including all stormwater system elements. The

					exception is a section of Union Ave. that is shown in the 2023-2028 6-yr TIP under project 302.0096.
B-4	Determine & work toward outcome for Tillicum Elementary School.	CPSD, CD, CPTC, & PC	Long-term	**High**	**ONGOING**
B-6	Monitor & pursue concurrency with outside agency (such as utilities, fire, schools, etc.) capital improvement projects & programs.	FIN, PW, CD (as appropriate)	Near- & long-term	**High**	**ONGOING**
B-7	Participate in PCLS master planning process & monitor its impact on the Tillicum branch, if any.	PCLS, CPSD, GSD, & CDD	Near-term ('09-'13)	**Medium**	**ONGOING**
B-9	Require commercial, institutional and multi-family developments to provide protected & secure bicycle parking.	CDD	Near-term	**Medium**	**ONGOING**
B-11	Develop/expand gateways that mark the entrances to Tillicum.	CD & PW	Near-term (2013)	**Low**	**ONGOING**
C-2	Maintain funding for public nuisance abatement aimed at improving property maintenance & building standards.	CM & CC	Near-term (2009-2013)	**High**	**ONGOING**
C-3	Finalize development of & carry out a Neighborhood Stabilization Program to address neighborhood blight, which may include purchasing & rehabilitating residential properties for sale to the Lakewood Area Shelter Association.	CD & GS	Near-term (2009-2013)	**High**	**ONGOING**
D-5	Use existing & seek additional funding to upgrade the following streets/intersections: ▪ Union Avenue SW from Berkeley Street SW to West Thorne Lane SW ▪ Berkeley Street SW/Union Avenue SW intersection ▪ Realignment of Maple St SW at Harry Todd Park ▪ Maple Street SW from Union Ave SW to Harry Todd Park	CD & PW	Near- & long-term	**High** **High** **Low** **Low**	**ONGOING**
D-7	Work with the Tacoma Country & Golf Club establish a preliminary pedestrian pathway design to connect Tillicum with the main body of Lakewood.	CD & PW	Long-term	**Medium**	**ONGOING – partnering w WSDOT and Sound Transit**
D-9	As properties redevelop along Union Avenue SW, explore opportunities to create adequate street frontage to provide new on-street parking.	CD & PW	Near-term (2009–2013)	**Medium**	**ONGOING**
E-3	Amend the City's development regulations to enable innovative layouts, designs & configurations such as Z-lots, great house design, & cottage housing.	CD, COMM, PAB, & CC	Near-term (2010)	**High**	**ONGOING**
E-8	Support driveway consolidation & shared use of parking lots by Tillicum businesses.	CD, PW & COMM	Near- & long-term	**High**	**ONGOING**
E-10	Prepare a utility plan for Union Avenue SW.	CD, PW, PSE, LWD & COMM	Near-term (2011-2012)	**Medium**	**POWER DONE; WATER NOT DONE** LWD unaware of any

	▪ Determine the desirability & cost of placing utilities underground ▪ Work with utility purveyors to underground existing utilities ▪ Survey property owners to determine willingness to participate in a local improvement district (LID) ▪ Form an LID if property owners are in favor ▪ Work with present and future developers to ensure conformance with this action				LIDs in the area.
E-11	Monitor development activity to identify regulatory &/or cost barriers that discourage investment in Tillicum.	CD & ED	Near- & long-term	**Medium**	**ONGOING**
F-1	Where feasible, use CDBG funding to enable owner-occupied residences to connect to the City's sewer system.	GS & PW	Near-term (2009- 2010)	**High**	**ONGOING**
F-3	Identify & take action against landlords who violate City codes, particularly building standards & garbage removal requirements.	CD, PW & LPD	Near-term (2009-2010)	**High**	**ONGOING**
F-4	Where appropriate, apply revised zoning regulations which remove impediments to urban infill and rehabilitation of existing housing stock.	CD, PAB, COMM & CC	Near-term (2009-2013)	**High**	**ONGOING**
F-6	Prepare a housing report for the Lakewood market which evaluates the feasibility & "break-even" point of offering density bonuses or other incentives. Utilize findings to review & adjust, as appropriate, the City's adopted Housing Incentives Program.	CD	Near-term (2010)	**High**	**ONGOING**
F-7	Vigorously enforce the 1997 Uniform Code for the Abatement of Dangerous Buildings (or subsequent code as may be adopted in the future).	CD, FIRE, CA, & LPD	Near-term (2009-2013)	**High**	**ONGOING WITH CURRENT CODES**
F-8	Vigorously enforce the 2006 International Property Maintenance Code. [Consider establishment of a pilot program that requires inspections of all rental housing. Where units do not meet minimum requirements, deny occupancy until repairs are made in a manner satisfactory to the City and Fire Marshal. This action item represents a significant expansion over existing levels of service & would require amendments to the City's business licensing regulations.]	CD, FIRE, CA & LPD	Near-term (2009-2013)	**High**	**ONGOING WITH CURRENT CODE** (2018 Int'l Property Maintenance Code) Pilot Program will not be done
F-9	Provide sufficient funds to relocate eligible individuals & families who are forced to move from their residences because of serious health & safety violations.	GS & CD	Near-term (2009-2013)	**High**	**ONGOING**
F-10	Aggressively seek compensation from property owners where the City is forced to close housing units for health and safety reasons.	CD & CA	Near-term (2009-2013)	**High**	**ONGOING**
F-11	Build at least one Habitat for Humanity home in Tillicum per year.	GS, CD & COMM	Near-term (2009-2013)	**Medium**	**ONGOING**
F-12	Seek new sources of housing subsidies for affordable housing. Work with non-profit corporations, investors, & financial brokers to	ED & GS	Near- & long-term	**Medium**	**ONGOING**

	secure funds which can be used to expand opportunities for lower-cost home ownership & affordable rental housing.				
F-17	Seek to increase the amount of transitional housing for homeless families & domestic violence victims.	GS & CD	Near- & long-term	**Low**	**ONGOING**

TNP ACTION ITEMS *NOT DONE* (30)				
NO.	**WHAT**	**WHO**	**WHEN**	**PRIORITY**
A-1	Establish a community leadership team (CLT) comprised of City Council & school board members, residents, property owners, Tillicum businesses, & selected public agencies that serve Tillicum. Explore whether the existing merchants' & neighborhood associations could be rechanneled into the community leadership team, or if those associations wish to continue to exist independently.	CC, CM, CPSD, CPTC, PC & COMM	Near-term (2009)	**High**
A-2	Identify & appropriate funding to support the development of community outreach & life skills program for youth utilizing existing community resources such as the Tillicum/American Lake Gardens Community Service Center, PCLS Library, &/or new Youth for Christ center.	CC, CM & GS	Near- & long-term (2009-2013)	**High**
B-5	Fund one FTE to prepare & maintain an ongoing capital facilities plan to prioritize & direct City capital investment.	FIN, CM, CC	Near- & long-term	**High (lack of funding)**
B-12	Improve facilities in community centers, school & parks to provide facilities for after-school & weekend activities for youth.	REC, CPSD & COMM	Long-term (date unknown)	**Low (lack of funding)**
C-1	Maintain funding for the neighborhood patrol program in Tillicum to support neighborhood watch groups & provide regular communication with neighborhood & civic organizations.	CM & CC	Near-term (2009-2013)	**High**
C-4	Provide development preapplication packets to the Police Department & include their feedback on design from a CPTED perspective.	CD & LPD	Near-term (2009-2013)	**High**
D-2	Establish bicycle & pedestrian connections between residential areas, Union Avenue SW, & Harry Todd Park	CC, PAB, CTAC, CD, PW	Near-term (2009)	**High**
D-6	Identify bus stops with inadequate lighting & improve lighting at these stops. Examine the need for more shelters & posted schedules. Provide the telephone number of Pierce Transit's community liaison at bus stops.	PW & PT	Near- & long-term	**Medium**
D-8	Periodically review & update routes & frequency of transit bus lines with community input. Provide timely notification of route & service changes.	PW & PT	Near- & long-term	**Medium**
D-10	Address the need for on-street parking by small businesses.	CD & PW	Near-term (2010)	**Medium**
D-11	Establish street design guidelines for other streets including North Thorne Lane SW, Woodlawn Avenue SW, Maple Street SW, West Thorne Lane SW, & portions of Portland Avenue SW and Berkeley Street SW	CC, CD, PW & COMM	Near-term (2013)	**Medium**
D-13	Monitor & support funding for the Cross-Base Highway project	PW & CC	Near- & long-term	**Low**

D-14	Establish "green street" designations & associated improvements, including sidewalks, landscaping, bike lanes, crosswalks, & lighting, for Union Avenue SW, North Thorne Lane SW, Woodlawn Avenue SW, & West Thorne Lane SW. Seek compatibility between the provision of bicycle lanes & vehicular parking.	CC, PAB, CD, & COMM	Long-term	**Low (lack of funding)**
D-15	Install pedestrian signals on streets with high traffic volumes.	PW	Near-term (2013)	**Low**
D-16	Require commercial, institutional & multi-family developments to provide protected & secure bicycle parking.	CD	Near- & long-term	**Low**
E-1	Develop a marketing program to improve perceptions of the Tillicum neighborhood & promote the neighborhood as a desirable & affordable place to live.	ED & COMM	Near-term (2009)	**High**
E-2	Develop & adopt new zoning classifications to implement freeway-oriented commercial on the I-5 side of Union Avenue SW & tailored neighborhood commercial on the opposite side.	CD, COMM, PAB, & CC	Near-term (2009–2010)	**High**
E-3	Amend the City's development regulations to enable innovative layouts, designs & configurations such as Z-lots, great house design, & cottage housing.	CD, COMM, PAB, & CC	Near-term (2010)	**High**
E-4	Amend the City's development regulations to require a greater level of design for small lot residential development & for commercial development located along Union Avenue SW.	CDD, EDD & COMM	Near-term (2009-2010)	**High**
E-6	Establish a contract post office on Union Avenue SW	CD, ED, USPS	Near-term (2011)	**High**
E-7	Allow a reduction in the amount of off-street parking based on a parking study prepared by a registered professional engineer.	CD, COMM, PAB, & CC	Near-term (2009– 2010)	**High**
E-10	Prepare a utility plan for Union Avenue SW. ▪ Determine the desirability & cost of placing utilities underground ▪ Work with utility purveyors to underground existing utilities ▪ Survey property owners to determine willingness to participate in a local improvement district (LID) ▪ Form an LID if property owners are in favor of doing so ▪ Work with present and future developers to ensure conformance with this action	CD, PW, PSE, LWD & COMM	Near-term (2011-2012)	**Medium**
E-11	Monitor development activity to identify regulatory &/or cost barriers that discourage investment in Tillicum.	CD & ED	Near- & long-term	**Medium**
F-2	Initiate discussions with other agencies to consider a program of reducing/waiving development &/or capacity fees as a means of promoting housing affordability.	CC, PW, CM & CD	Near-term (2009- 2010)	**High**
F-5	Provide the news media with information about potential apartment closures.	CM	Near-term (2009-2010)	**High**
F-13	Establish an incentive awards program for well-maintained & trouble-free rentals.	CLT & CD	Near-term (2010)	**Medium**
F-14	Promote community awareness of financial subsidies available from public agencies for property & home improvement.	GS & ED	Near-term (2010)	**Medium**
F-15	Once sewers have been installed, consider use of the	CD, COMM,	Near-term	**Medium**

	multi-family tax incentive program to target multi-family growth into selected parts of Tillicum.	PAB & CC	(2010 – 2011)	
F-16	Hold joint landlord training sessions with the Tillicum and American Lake Gardens neighborhoods.	GS & LPD	Near-term (2010)	**Low (lack of funding)**
I-1	Produce a brochure on Tillicum's history.	CD, LHAB	2009	**High**

LONG-RANGE STRATEGIES These are included here in unranked order as potential later-phase items, once more immediate priorities have been addressed.		
STRATEGY	**DEPT**	**STATUS**
• Consider realignment of the main entrance to Harry Todd Park in a manner that better relates to residential areas and creates more favorable access, in order to encourage its use by the community.	PRCS / PWE if road alignment is needed	**NOT DONE**
• Expand the children's play area within Harry Todd Park.	PRCS	**DONE** – new playground, restroom, access paths and picnic shelter built
• Develop a regional model, based on Harry Todd Park, for sustainable park development and maintenance.	PRCS	**ONGOING** – interested in new models, practices, products and options
• Support the use of green roofs, green walls, vegetated swales, and other such strategies to replace traditional detention techniques where appropriate to slow and cleanse stormwater.	-	**NOT DONE**
• Implement low-impact development, "green streets," and targeted urban design strategies.	-	-
• Implement stronger design standards for commercial and multifamily development, including such items as location, materials, facade treatments, roof forms, pedestrian connectivity, landscaping, awnings, and signage.	-	-
• Examine where incentives may be used to encourage sustainable development employing such standards as LEED® Silver for commercial structures and BuiltGreen™ 4-star or better for multifamily development.	-	-
• Encourage street designs and plantings to increase canopy coverage, landscaping, and use of native species to beautify and enhance ecological value.	PWE/CED	**NOT DONE** - Challenge is funding of transportation projects.
• Improve regional transit connectivity with Tillicum. If Sound Transit service is extended southward, seek placement of an additional station in Tillicum.	PWE/CM	**ONGOING**
• Identify and encourage other community-based services that support neighborhoods and families, such as low-cost medical care providers.	PRCS	**ONGOING** – City supports Tillicum community center and other service providers in the neighborhood. 2 year grant funding cycle for 2023-24 begins mid-year
• Develop a program for acquiring additional right of way along portions of Union Avenue SW in order to facilitate further improvements. In the future, expand "civic boulevard" design standards to include Portland Avenue SW between North Thorne Lane SW and West Thorne Lane SW, Union Avenue SW from Berkeley Avenue SW to Spruce Street SW, and Spruce Street SW from Union Avenue SW to Portland Avenue SW.	PWE	**ONGOING** - Design to 30% starts in 2022. We will identify ROW needs for future funding requests. ROW will not be sufficient to create a boulevard with center median.
• As additional development occurs within Tillicum and public surveillance opportunities are improved, seek additional opportunities to enhance and expand nonmotorized transportation opportunities.	PWE	**ONGOING**

B. 2022 Proposed Rezoning in Tillicum Area

Redesignate/rezone the following parcels from Single Family (SF)/Residential 3 (R3) to Mixed Residential (MR)/Mixed Residential 2 (MR2):

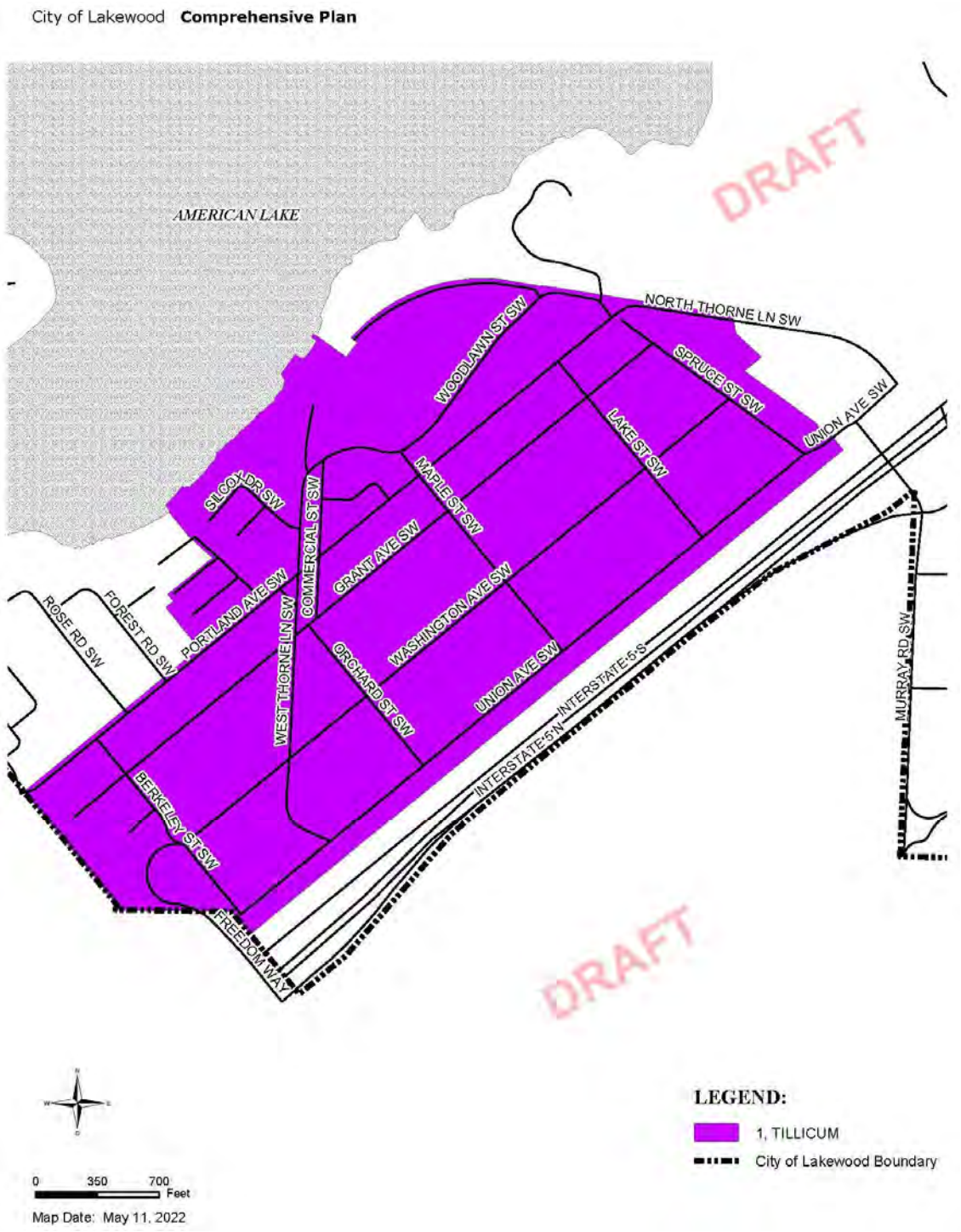
- Parcels 0219212108, -109, -110, -111, -112, -113, -114, -115, -117, -118, -141, -142, -143, -144, -192, -195, -196, -148, -149, -150, -151, and -189; and
- Parcels 0219216009, -010, -011, -012

[Demonstrative graphic]

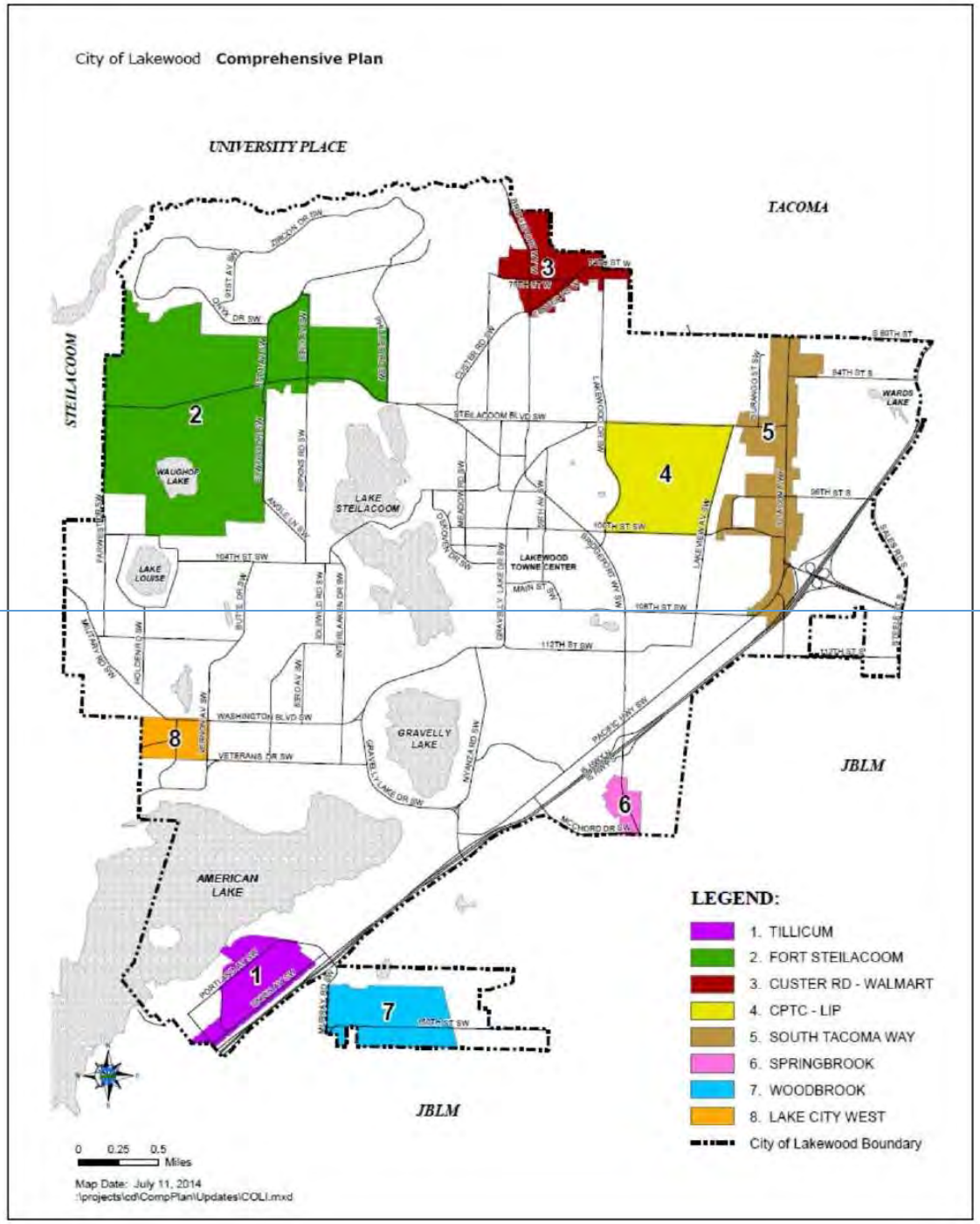
C. Tillicum Center of Local Importance (CoLI)

Amend the boundary of the Tillicum Center of Local Importance (CoLI) Boundary and remove the current Comprehensive Plan Figure 2.4, shown below:

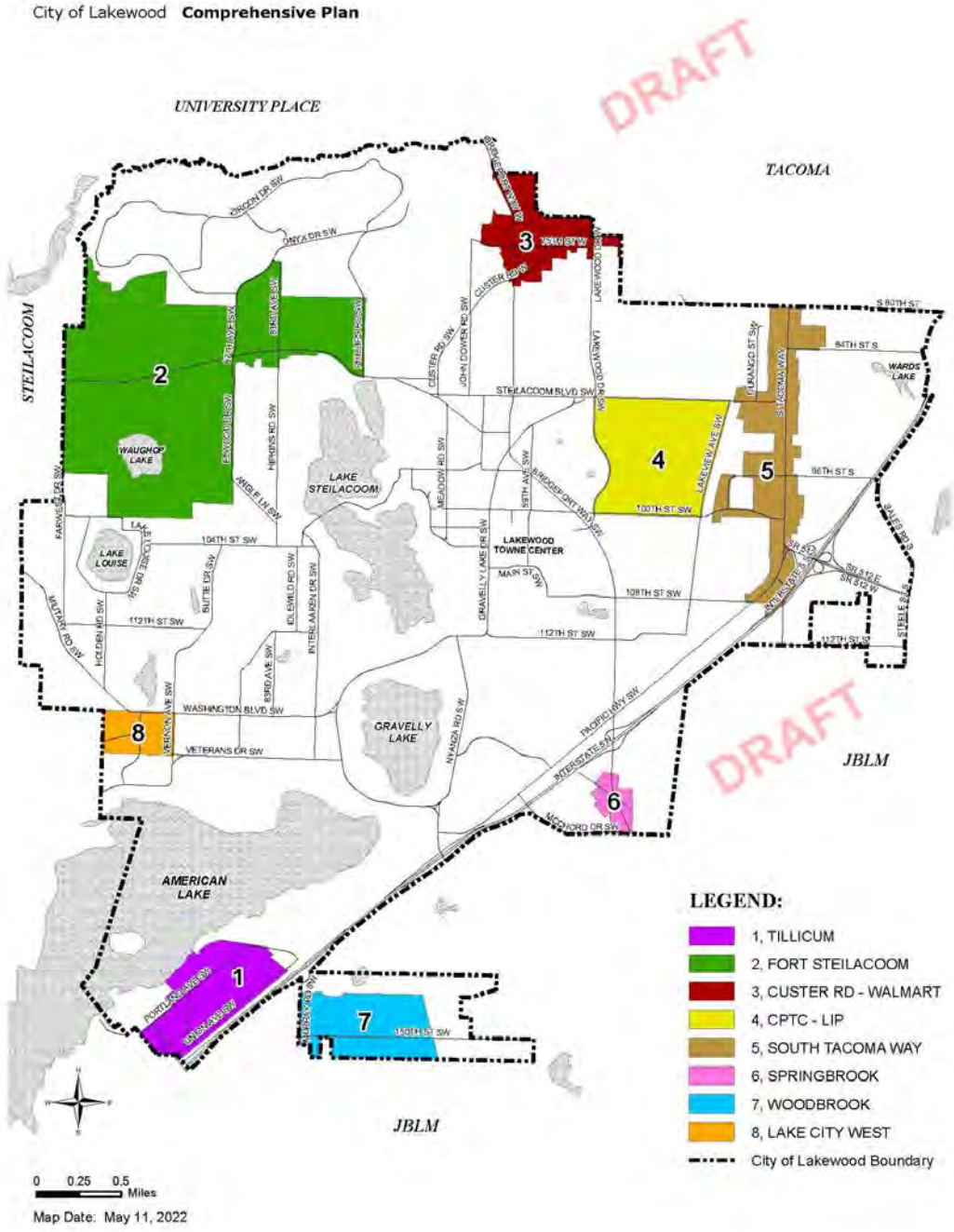
Insert a new Figure 2.1, shown below:



Remove the current Comprehensive Plan Figure 2.3, shown below:



Insert a new Comprehensive Plan Figure 2.3 as shown below:



D. Comprehensive Plan Text Amendments

Proposed amendments to the Comprehensive Plan text and maps related to the Tillicum area are included below in redline/strikeout. Any other references to Tillicum would remain unchanged.

2.5.1 Tillicum

The community of Tillicum, Figure 2.4, ~~is~~ was designated as a CoLI in 2014 based on its characteristics as a compact, walkable community with its own unique identity

and character. The area is located just outside the main gates of both Joint Base Lewis-McChord (JBLM) and Camp Murray National Guard Base ("Camp Murray"). The area is geographically isolated from the rest of Lakewood ~~because of inadequate street connections. T~~; the only practical access to the area is provided by I-5. This center provides a sense of place and serves as a gathering point for both neighborhood residents and the larger region with regard to the resources it provides for Camp Murray, JBLM, and access to American Lake.

The Tillicum area includes ~~many of the design~~the following features ~~for~~ as a Center of Local Importance (CoLI) ~~as described in CWPP UGA-50, including~~:

- Civic services including the Tillicum Community Center, Tillicum Elementary School, a fire station, JBLM and Camp Murray, the Tillicum Youth and Family Center, and several veterans service providers;
- Commercial properties along Union Ave. SW that serve highway traffic from I-5, personnel from JBLM and Camp Murray, and local residents;
- Recreational facilities including Harry Todd Park, Bills Boathouse Marina, the Commencement Bay Rowing Club, and a WDFW boat launch facility that attracts boaters from around the region;
- Historic resources including Thornewood Castle. Much of the area was developed between 1908 and the 1940s. The street pattern around Harry Todd Park reflects the alignment of a trolley line that served the area in the early 1900's;
- Approximately 62 acres partially developed with, and zoned for, multi-family residential uses; ~~and~~
- The Tillicum area's ~~is subject to~~ specific treatment in the Comprehensive Plan (Section 3.10, Goal LU-52, LU-53 and Policies LU-53.1 through LU-53.4.~~)~~; and
- ~~Additionally, the~~ The City's adopted ~~the~~ Tillicum Neighborhood Plan, a subarea plan per RCW 36.70A.080(2) in June 2011, that was reviewed and updated through an Addendum in 2022.

The Comprehensive Plan describes the sewer expansion into Tillicum that began in 2009 and includes two Land Use Goals related specifically to Tillicum:

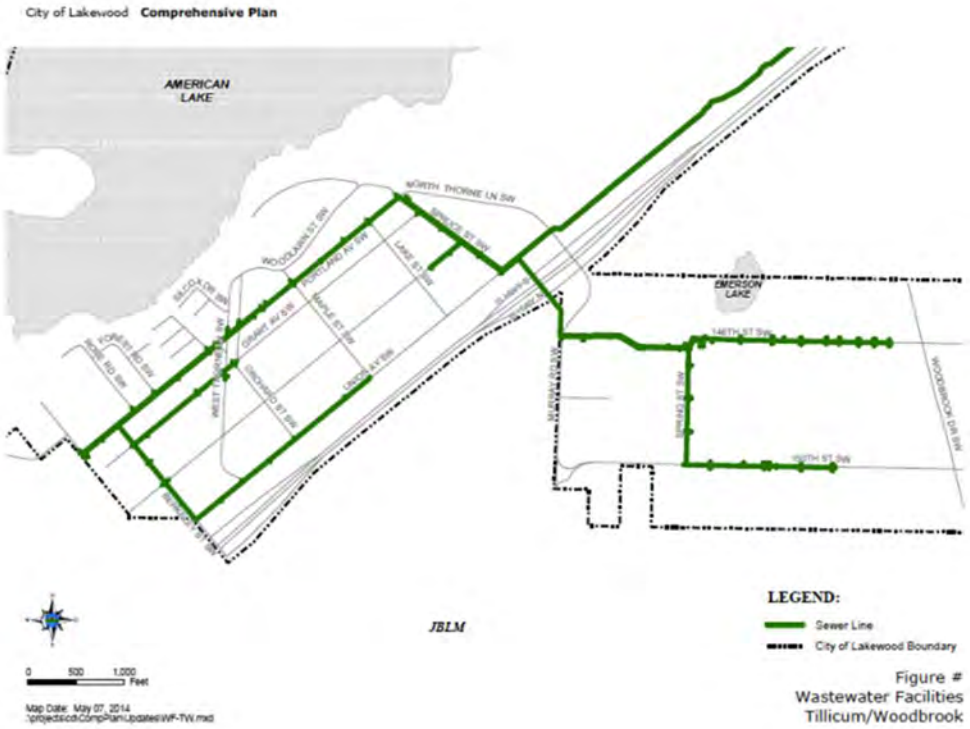
3.11 **Isolated Areas**

Lakewood has three significant areas that are geographically isolated from the rest of the City: Springbrook, Woodbrook, and Tillicum. The first two are separated from the rest of the City by I-5 and are bordered on several sides by fenced military installations. The third is geographically contiguous to other parts of the City, but there are no direct road connections between Tillicum and other Lakewood neighborhoods.

As a result of this isolation, all three neighborhoods exhibit signs of neglect. Historically, both Woodbrook and Tillicum lacked sewer systems. Beginning in June 2009, sewer trunk lines were installed in parts of both communities. Figure 3.12 shows the locations of major trunk lines in Lakewood-proper. Figure 3.13 shows the recently constructed sewer lines in Tillicum and Woodbrook. ~~A small percentage of the Woodbrook properties and~~

~~about one half of the Tillicum properties are connected, respectively, to sewers.~~ It is the City's policy to connect all properties located within these neighborhoods to sewers based on available funding.

Figure 3.13 (2014)



Most property is old, run down, and undervalued. Springbrook is dominated by a chaotic assortment of land uses arranged according to a dysfunctional street pattern. Despite relatively high-density housing, Springbrook's residents lack schools, or even basic commercial services. Given the multitude of crime and health problems plaguing these areas, unique approaches are needed for each neighborhood and are presented in the goals and policies below.

Springbrook has a designated residential Center of Local Importance (CoLI), discussed in Section 2.5.6 and shown in Figure 2.9. The City Council also rezoned a number of Springbrook parcels outside of the CoLI to Industrial Business Park in 2020. Additional recommendations for Tillicum are included in Chapter 4, while Chapter 5 addresses economic development in Woodbrook.

GOAL LU-51: Minimize the impacts of geographic isolation of the Tillicum, Springbrook, and Woodbrook areas and focus capital improvements there to upgrade the public environment.

Policies:

LU-51.1: Provide for commercial and service uses for the daily needs of the residents within the neighborhoods.

LU-51.2: Support the expansion of recreation and open space.

LU-51.3: Provide pedestrian and bicycle paths within the neighborhoods and

which connect to other neighborhoods.

GOAL LU-52: Improve the quality of life for residents of Tillicum.

Policies:

LU-52.1: Enhance the physical environment of Tillicum through improvements to sidewalks, pedestrian-oriented lighting, street trees, and other pedestrian amenities.

LU-52.2: Promote integration of Tillicum with the American Lake shoreline through improved physical connections, protected view corridors, trails, and additional designated parks and open space.

LU-52.3: Identify additional opportunities to provide public access to American Lake within Tillicum.

LU-52.4: Seek a method of providing alternate connection between Tillicum and the northern part of the City besides I-5.

LU-52.5: Implement, and as necessary, update, the Tillicum ~~Community~~ Neighborhood Plan.

Section 4.5 of the Comprehensive Plan describes Tillicum in more detail:

4.5.2 Tillicum

The Tillicum neighborhood functions as a separate small village within Lakewood. Accessible only by freeway ramps at the north and south end of the area, it has its own commercial sector; moderately dense residential development; and an elementary school, library, and park. Tillicum is a very walkable neighborhood with a tight street grid and relatively low speed traffic. Harry Todd Park is one of the largest City-owned parks, and Tillicum is one of the few neighborhoods in the city with public waterfront access.

In public meetings discussing alternative plans for the city, Tillicum emerged as a neighborhood viewed as having significant potential for residential growth ~~over the next 20 years~~. With a traditional street grid, significant public open space and lake access, and strong regional transportation connections, there is a major opportunity for Tillicum to evolve into a more urban, pedestrian and bicycle-oriented community. This is further enhanced by the recent expansion of I-5 and new interchanges at Thorne Lane and Berkeley as well as the potential for a Sound Transit stop in Tillicum. ~~long-range potential for a commuter rail station and new highway connection to the east.~~

Because of recent extension of sewer service to the area, the development of multi-family housing in Tillicum is now possible. In addition to sewer development, there are other actions the City can take in support of the development of multi-family housing in Tillicum, including:

- ~~development~~ continued improvements to ~~of a long-range plan for~~ Harry Todd Park and ~~implementation of specific improvements to~~ expansion of~~d~~ sewer ~~capacity~~access;

- development of a pedestrian connection between the park and commercial district along Maple Street, with sidewalks, curb ramps, crosswalks, lighting, and other improvements;

- consideration of incentivizing multi-family and mixed use development along Union Ave.

- review of land zoning and regulations near the ~~improvements at the~~ new Thorne Lane and Berkeley Ave. I-5 interchanges to create attractive, welcoming gateways; and

- a pedestrian/bikeway easement north along the railroad or through the country club to other portions of Lakewood.

~~The proposal by Amtrak to locate high-speed passenger rail service through the area (the Point Defiance Bypass project) will result in significant modifications to the freeway interchanges in Tillicum. These modifications should be designed in conjunction with improvements to I-5 to address congestion.~~In the 2010's, construction on two major changes to transportation systems near and adjacent to Tillicum began. In July 2015, the Washington State Legislature approved funding for the I-5 Mounts Road to Thorne Lane Interchange - Corridor Improvements project as part of the Connecting Washington transportation revenue package. This overall project was broken down into four separate construction projects, two of which were completed by 2022. The I-5 interchanges at Berkeley Street and Thorne Lane were replaced to make room for new HOV lanes. The new interchanges removed a potential conflict between passenger trains and vehicles and people who walk or ride. This work also raised the elevation of I-5 at Berkeley Street by 14 feet, eliminating the expense of maintaining water pumps in a location where I-5 sat below the water table.

In 2023, a third phase of construction will rebuild the I-5 and Steilacoom-DuPont Road interchange to complete widening of I-5. This will extend the HOV lane near 41st Division Drive in both directions into the DuPont area. WSDOT's overarching goal is to complete the HOV system between DuPont and the new HOV lanes that are nearly complete in Tacoma.

In 2024, a separate project off I-5 will build a new non-motorized path from Gravelly Lake Drive to Thorne Lane in Lakewood as the fourth phase of the overall work. The Gravelly-Thorne Connector will run parallel to but separate from I-5, providing access to Lakewood's Tillicum neighborhood for people who walk and ride. Until the Gravelly-Thorne Connector is complete, bicyclists going south on I-5 from Gravelly Lake Drive will use the shoulder on the exit to Berkeley Street to access local shared use paths.

A future shared-use path for bicyclists and pedestrians that would run parallel to roads open to the public between Lakewood and DuPont is being evaluated by stakeholders.

The 1999 urban design framework plan for Tillicum is shown in Figure 4.4. Some of the specific urban design actions identified at the time which could be undertaken in Tillicum include:

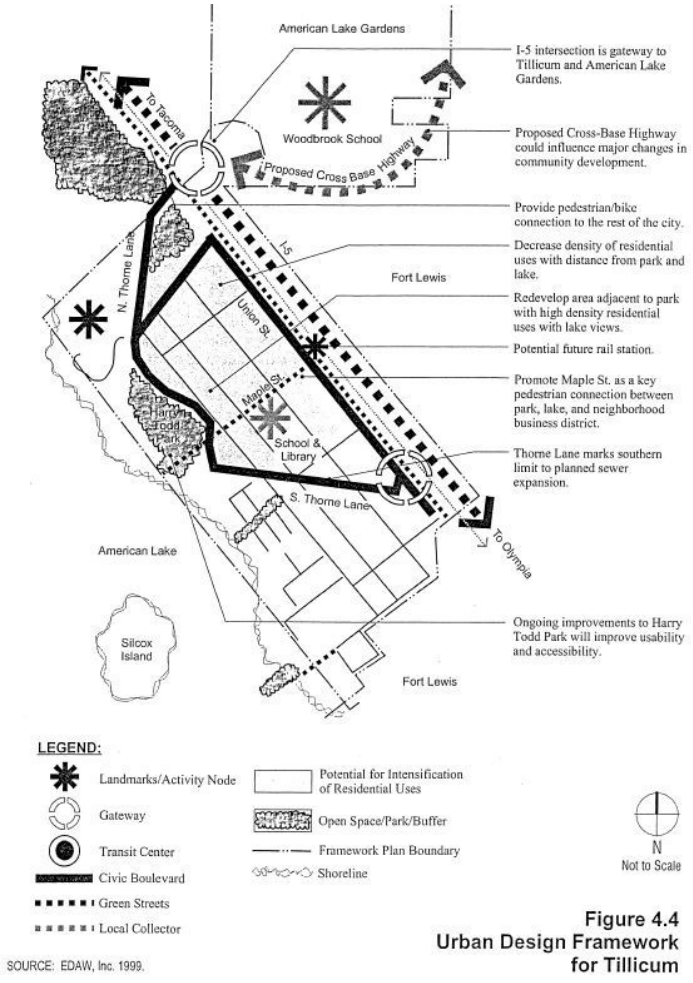
Landmark/Activity Nodes: The northern entrance into Tillicum, as well as the only entrance into Woodbrook, is at the Thorne Lane overpass and I-5. It would be improved as a civic gateway, with landscaping, road improvements, signage, and other elements as needed. This interchange may be significantly redesigned in conjunction with the Point Defiance Bypass and I-5 congestion management projects.

Civic Boulevards: As the main entrance road into Tillicum and the perimeter road embracing

multi-family development, Thorne Lane would be improved as a civic boulevard. Development intensification in Tillicum would occur east of Thorne Lane, with W. Thorne Lane marking the initial southern boundary of the sewer extension to keep costs in check. Potential improvements of Union Street in support of commercial functions would include such elements as pedestrian improvements, parking, landscaping, lighting, and other functional items. Long-range planning would also identify site requirements for the planned future commuter rail stop and propose a strategy to fulfill this need .

Green Streets: Maple Street would be improved as a green street to provide a pedestrian-oriented connection between American Lake and Harry Todd Park at one end, and the commercial district/future rail station at the other. In between, it would also serve the school and the library. It would serve as a natural spine, gathering pedestrian traffic from the surrounding blocks of multi-family housing and providing safe access to recreation, shopping, and public transportation.

Open Space: Harry Todd Park would be improved by upgrading existing recreation facilities and constructing additional day use facilities such as picnic shelters and restrooms. A local connection between Tillicum and the Ponders Corner area could be built along an easement granted by various landowners, principally the Tacoma Country and Golf Club and Sound Transit/ Burlington Northern Railroad.



SOURCE: EDAW, Inc. 1999.

Figure 4.4
Urban Design Framework for Tillicum

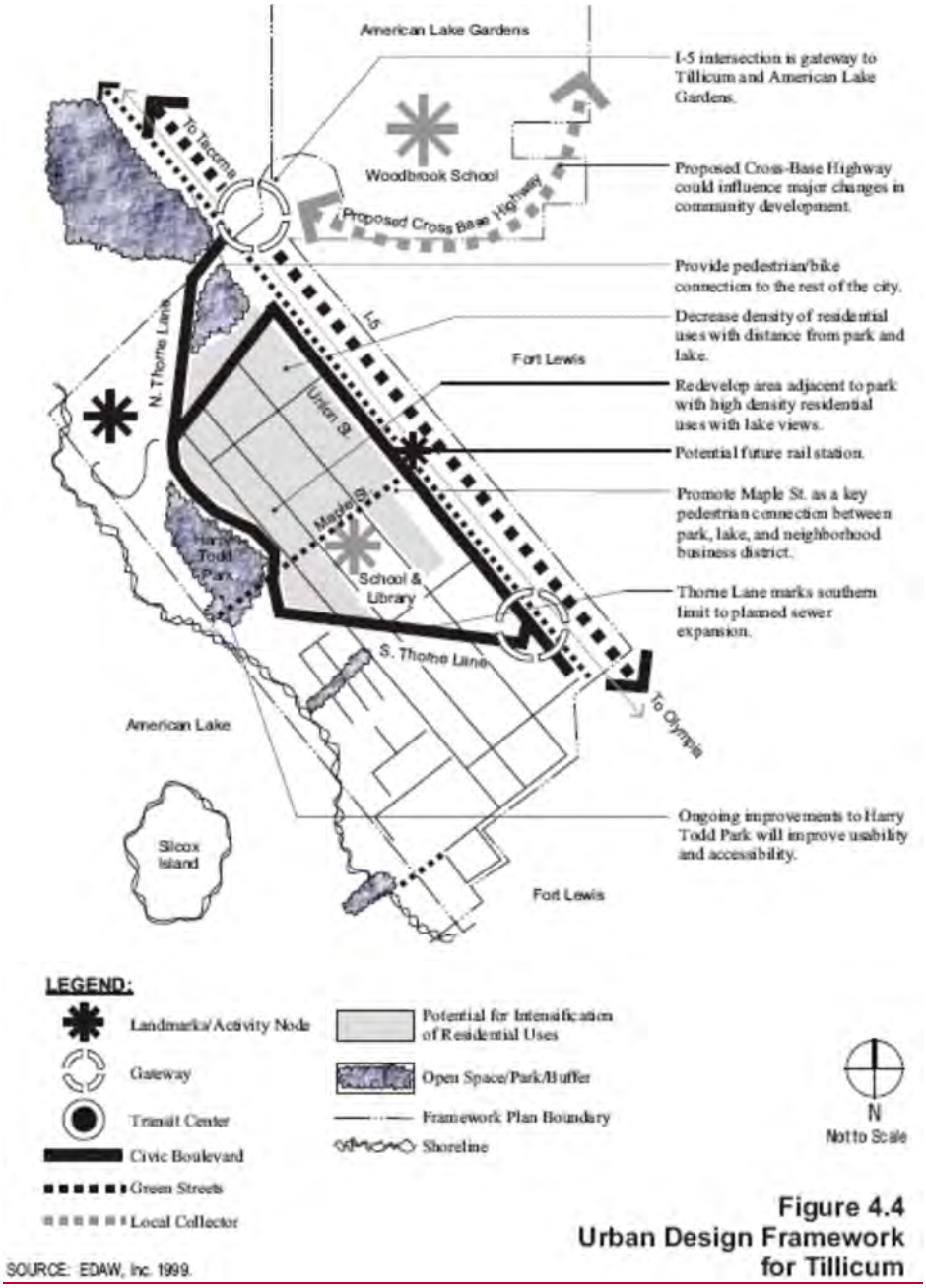


Figure 4.4
Urban Design Framework for Tillicum

SOURCE: EDAW, Inc. 1999.

As the City of Lakewood conducts its 2024 Comprehensive Plan periodic update process, the Tillicum urban design framework and actions will be reviewed and updated to reflect what has been accomplished in Tillicum since the 2011 Neighborhood Plan was adopted as well as to reflect current housing policy and growth planning best practices.

GOAL UD-10: Promote the evolution of Tillicum into a vital higher density pedestrian-oriented neighborhood through application of urban design principles.

Policies:

UD-10.1: Identify opportunities for additional public/semi-public green space in Tillicum.

UD-10.2: Provide opportunities for pedestrian and bicycle connections from

Tillicum to other portions of Lakewood.

UD-10.3: Improve identified civic boulevards, gateways, and green streets within Tillicum to provide a unifying and distinctive character.

GOAL ED-5: Promote the revitalization/redevelopment of the following areas within Lakewood:

1) the Downtown Subarea;
2) the South Tacoma Way & Pacific Highway Corridors;
3) Springbrook;
4) Tillicum/Woodbrook;
5) the Lakewood Station District Subarea; and
6) Lake City.

Policies:

ED-5.1: Where appropriate, develop and maintain public-private partnerships for revitalization.

ED-5.2: Pursue regional capital improvement opportunities within these specific areas.

ED-5.5: Continue existing programs to expand sewers throughout Tillicum and Woodbrook.

ED-5.7: Expand housing ownership opportunities.

ED-5.8: Identify and implement strategies to foster small business development and expansion.

ED-5.11: Remove blighted buildings from residential neighborhoods.

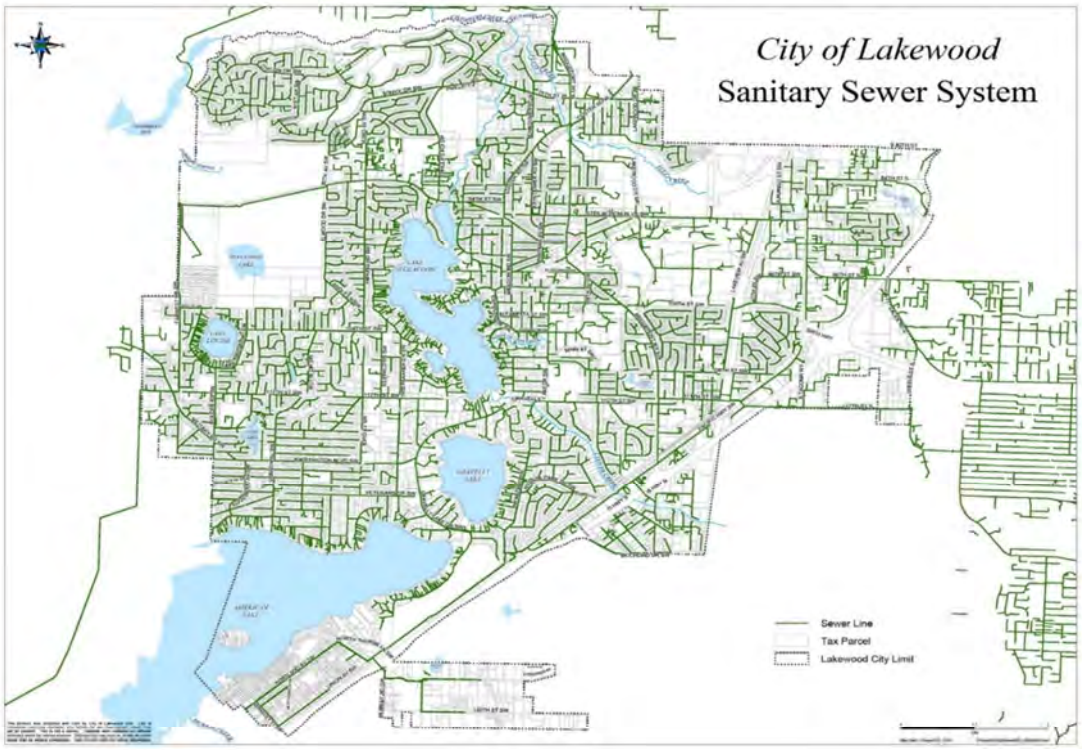
ED-5.12: Promote affordable single and multi-family development in Lake City and Tillicum.

7.1 Sanitary Sewers

Sewer service in the City of Lakewood is almost entirely provided by Pierce County Public Works and Utilities. Sewer service was recently expanded to serve the Tillicum and Woodbrook communities. The Town of Steilacoom provides sewer service to Western State Hospital. Steilacoom has indicated that its facilities serving the Western State Hospital currently have additional growth capacity. The City of Tacoma provides sewer service to the Flett subdivision, and to commercial and residential users located in northeast Lakewood (80th Street and 84th Streets). Figure 7.2 describes the locations of all major sewer trunk lines within Lakewood.

The area immediately north of Pierce College and north of 101st Street SW, as well as the area along Clover Creek near Cochise Lane, remain unsewered. Since the adoption of the City's Comprehensive Plan in 2000, sewer trunk lines have been installed in Tillicum and Woodbrook.

Figure 7.2 (2014)



GOAL U-8: Ensure that new growth is served by sewers, and pursue a citywide system to eliminate current service deficits.

Policies:

U-8.1: Ensure that public sewage treatment and collection systems are installed and available for use coincident with new development.

U-8.2: Continue current efforts to extend sewers throughout all of Woodbrook and Tillicum.

U-8.3: Encourage extension of sewer service to Woodbrook and portions of Tillicum slated for density increases or changes in use consistent with the adopted Comprehensive Plan Future Land Use Map (see Policy LU-62.5).

Land-Use Implementation Strategies

11.3.12 Continue with redevelopment efforts in Tillicum and the preparation of development regulations and design standards as described in the Tillicum Neighborhood Plan originally adopted in June 2011 and updated thereafter.

Transportation Implementation Strategies

- Provide local support for the construction of a Sounder Station in Tillicum. ~~The station could also serve as an Amtrak station if Amtrak service is added to the Sound Transit rail line.~~

E. Development Regulation Text Amendments

18A.10.140 Establishment of subareas.

Per RCW 36.70A.080(2), in order to plan for and regulate the use of land and structures in a manner which recognizes that residential neighborhoods and business areas within Lakewood vary one from another in desired character, subareas may be established as optional elements of the comprehensive plan and implementing zoning regulations may be adopted as a title of the Lakewood Municipal Code (LMC.)

Subarea plans are implemented in part through the adoption of use, development, performance, or procedural regulations specific to the subarea or to a portion or portions of the subarea. Regulations which are specific to a subarea or portions of a subarea are located in the title of the LMC concerning the subarea.

The following subareas and subarea plans are established:

Name	**Symbol**	**Code Title**
Downtown Subarea Plan	DSAP	18B
Lakewood Station District Subarea Plan	LSDSP	18C
Tillicum Subarea Plan	TSP	*18D reserved*

2022-03 Review and update of Housing Chapter and Related Amendments to LMC Title 18A Development Regulations

RECOMMENDATION:
Continue Amendment 2022-03 to the 2023 and/or 2024 Comprehensive Plan amendment cycle to allow for the City to incorporate work being performed by consultants to review the Housing Chapter.

2022-04 Review Comprehensive Plan Zoning and Policies and Municipal Code related to Adult Family Homes (AFHs) to determine whether to allow AFHs in Air Corridor 1 (AC1) and Air Corridor 2 (AC2) zones.

Amend portions of LMC 18A.40.130 (D) and (E) as follows (the remainder of LMC 18A.40.130 would remain unchanged):

18A.40.130 Air installation compatible use zones (AICUZ) and uses.

* * *

D. *AICUZ Land Use Table.* See LMC 18A.10.120 (D) for the purpose and applicability of zoning districts.

Land Use Categories	APZ-I	APZ-II	CZ	Density
Existing Uses				
Continuation of conforming uses and structures already legally existing within the zone at the time of adoption of this chapter. Maintenance, ~~and~~ repair, and lateration/addition of existing conforming structures shall be permitted.	P	P	–	N/A
Alteration or modification of nonconforming existing uses and structures. (Subject to LMC 18A.40.130 (E.)(4.); & LMC Chapter 18A.20, Article II, Nonconforming Uses & Structures.)	Director/ HE~~C~~	Director/ HE~~C~~	–	N/A
Agriculture and Natural Resources				
Agriculture	–	–	–	N/A
Agriculture, clear zone	–	–	P	N/A
Agriculture, home	P	P	–	N/A
Natural resource extraction/recovery	C	C	–	Maximum FAR of 0.28 in APZ-I, no activity which produces smoke, glare, or involves explosives.
Research, scientific (small scale)	C	P	–	Office use only. Maximum FAR of 0.22 in APZ-I and APZ-II.
Undeveloped land	P	P	P	N/A
Residential Uses				
Accessory caretaker's unit	–	–	–	N/A
Accessory dwelling unit	–	–	–	N/A
Adult family home: (Not subject to intensity of use criteria, LMC 18A.40.130 (E.) (1.); & subject to the Washington State Building Codes, as amended.)	P	P	-	N/A
Cottage housing	–	–	–	N/A
Cohousing (dormitories, fraternities and sororities)	–	–	–	N/A
Detached single-family structure(s) on lot less than 20,000 square feet	–	–	–	N/A
COMMENTARY: *In both the APZ & APZ zones, there are a total of 290 single family units/ structures on tax parcels < 20,000 square feet. All 290 are nonconforming uses.*				

Land Use Categories	APZ-I	APZ-II	CZ	Density
Detached single-family structure(s) on lot greater than 20,000 square feet	–	P	–	N/A
Two-family residential structure(s), attached or detached dwelling units	–	–	–	N/A
Three-family residential structure(s), attached or detached dwelling units	–	–	–	N/A
Multifamily structure(s), 4 or more residential units	–	–	–	N/A
Mixed use	–	–	–	N/A
Home occupation	P	P	–	N/A
Mobile home parks	–	–	–	N/A
Mobile and/or manufactured homes, in mobile/manufactured home parks	–	–	–	N/A
Rooms for the use of domestic employees of the owner, lessee, or occupant of the primary dwelling	–	P	–	N/A
Child care facility	–	–	–	N/A
Child day care center	–	–	–	N/A
Family day care provider	–	–	–	N/A
Special Needs Housing (Essential Public Facilities)				
Type 1 group home (Excludes adult family home)	–	–	–	N/A
Type 2 group home	–	–	–	N/A
Type 3 group home	–	–	–	N/A
Type 4 group home	–	–	–	N/A
Type 5 group home	–	–	–	N/A
Assisted living facilities	–	–	–	N/A
Continuing care retirement community	–	–	–	N/A
Hospice care center	–	–	–	N/A
Enhanced services facility	–	–	–	N/A
Nursing home	–	–	–	N/A
Commercial and Industrial Uses				
Building and landscape materials sales	P	P	–	Maximum FAR of 0.28 in APZ I and 0.56 in APZ II.
Building contractor, light	P	P	–	Maximum FAR of 0.28 in APZ I and 0.56 in APZ II.
Building contractor, heavy	C	–	–	Maximum FAR of 0.11 in APZ I and 0.22 in APZ II.
Business support service	P	–	–	Maximum FAR of 0.22 in APZ I.
Catering service	P	P	–	Maximum FAR of 0.22 in APZ II.
Construction/heavy equipment sales and rental	C	C	–	Maximum FAR of 0.11 in APZ I; and 0.22 in APZ II.
Equipment rental	P	P	–	Maximum FAR of 0.11 in APZ I; and 0.22 in APZ II.
Furniture, furnishings, appliance/equipment store	–	C	–	Maximum FAR of 0.28 in APZ II.

Land Use Categories	APZ-I	APZ-II	CZ	Density
Handcraft industries, small-scale manufacturing	P	P	–	Maximum FAR of 0.28 APZ I; Maximum FAR of 0.56 in APZ II.
Kennel, animal boarding	P	P	–	Maximum FAR of 0.11 APZ I; Maximum FAR of 0.22 in APZ II.
Laundry, dry cleaning plant	P	–	–	Maximum FAR of 0.22 in APZ II.
Live/work and work/live units	P	P	–	N/A
Maintenance service, client site services	P	P	–	Maximum FAR of 0.22 in APZ II.
Military installations	P	P	P	N/A
Mobile home, RV, and boat sales	C	C	–	Maximum FAR of 0.14 in APZ I and 0.28 in APZ II.
Office, business services	P	P	–	Maximum FAR of 0.22 in APZ II.
Office, professional	P	–	–	Maximum FAR of 0.22 in APZ II.
Places of assembly	–	–	–	N/A
Personal services	P	–	–	Office uses only. Maximum FAR of 0.11 in APZ II.
Small craft distillery	–	P	–	Maximum FAR 0.56 in APZ II.
Storage, personal storage facility	P	P	–	Maximum FAR of 1.0 in APZ I; 2.0 in APZ II.
Vehicle services, minor maintenance/repair	P	P	–	Maximum FAR of 0.11 APZ I; 0.22 in APZ II.
Vehicle storage	C	C	–	Maximum FAR of 0.28 in APZ I and 0.56 in APZ II.
Warehouse retail	P	–	–	Maximum FAR of 0.16 in APZ II.
Warehouse	P	P	–	Maximum FAR of 1.0 in APZ I; 2.0 in APZ II.
Wholesaling and distribution	P	P	–	Maximum FAR 0f 0.28 in APZ I and 0.56 in APZ II.
Wildlife preserve or sanctuary	P	P	–	N/A
Eating and Drinking Establishments				
Bar/tavern	–	–	–	N/A
Brewery, brew pub	–	–	–	N/A
Mobile food vending facility	P	P	–	N/A
Night club	–	–	–	N/A
Restaurant, café, coffee shop, counter ordering	–	–	–	N/A
Restaurant, café, coffee shop, drive-through services	–	–	–	N/A
Restaurant, café, coffee shop, table service	–	–	–	N/A
Restaurant, café, coffee shop, outdoor dining	–	–	–	N/A
Restaurant, café, coffee shop, serving alcohol	–	–	–	N/A
Tasting room	–	–	–	N/A
Lodging				
Bed and breakfast guest houses	–	–	–	N/A

Land Use Categories	APZ-I	APZ-II	CZ	Density
Hostels	–	–	–	N/A
Hotels and motels	–	–	–	N/A
Recreational vehicle parks	–	–	–	N/A
Transportation				
Parking facilities (surface)	P	P	–	N/A
Parking facilities (structured)	–	–	–	N/A
Streets with pedestrian and bicycle facilities	P	P	–	N/A
Transit park and ride lots	P	P	–	N/A
Transit shelter	P	P	–	N/A
Utilities				
Above-ground electrical distribution lines, pipes, and support poles, transformers, and related facilities, not including substations	P	P	–	N/A
Underground electrical distribution lines, pipes, and support poles, transformers, and related facilities, not including substations	P	P	P	N/A
Electrical distribution substations	P	P	–	N/A
Electrical transmission lines of 115 kV or less and support poles	P	P	–	N/A
Electric vehicle battery charging stations	P	P	–	N/A
Above-ground natural gas conveyance facilities	–	–	–	N/A
Underground natural gas conveyance facilities	P	P	P	N/A
Potable water conveyance facilities	P	P	–	N/A
Potable water storage facilities	C	P	–	N/A
Storm water collection and conveyance facilities	P	P	P	N/A
Storm water detention/retention facilities	P	P	C	N/A
Telecommunications earth receiving stations (satellite dishes)	P	P	–	N/A
Telecommunications lines, pipes, support poles and related facilities, not including earth receiving stations, personal wireless service, transmission/receiving/relay facilities, or switching facilities	P	P	–	N/A
Telecommunications switching facilities	P	P	–	N/A
Telecommunications transmission/receiving/relay facilities		P	–	N/A
Waste water conveyance facilities	P	P	P	N/A
Wireless communication facilities	P	P	–	N/A

Land Use Categories	APZ-I	APZ-II	CZ	Density
(WCFs)				
Essential Public Facilities				
Airport (American Lake Seaplane Base)	–	–	–	N/A
Community and technical colleges, colleges and universities	–	–	–	N/A
Correctional facilities	–	–	–	N/A
Electrical transmission lines of higher voltage than 115 kV, in existing corridors of such transmission lines	–	C	–	N/A
Electrical transmission lines of higher voltage than 115 kV, in new corridors	–	–	–	N/A
Group home	–	–	–	N/A
In-patient facility including but not limited to substance abuse facility	–	C	–	N/A
Intercity high-speed ground transportation	–	–		N/A
Intercity passenger rail service	–	–	–	N/A
Interstate Highway 5 (I-5)	P	–	–	N/A
Mental health facility	–	–	–	N/A
Military installation	P	P	P	N/A
Minimum security institution	–	–	–	N/A
Secure community transition facility (SCTFs)	–	–	–	N/A
Solid waste transfer station	–	–	–	N/A
Sound Transit facility	–	–	–	N/A
Sound Transit railroad right-of-way	–	–	–	N/A
Transit bus, train, or other high capacity vehicle bases	–	–	–	N/A
Washington State Highway 512	P	–	–	N/A
Work/training release facility	–	–	–	N/A

Director: Community & Economic Development Director
HE: Hearing Examiner
P: Permitted Use C: Conditional Use "–": Not Allowed N/A: Not Applicable
~~Numbers in parentheses reference use-specific development and operating conditions under subsection (E) of this section~~.

E. *Operating and Development Conditions.*

1. In addition to the other requirements of the chapter, the intensity of use criteria are applicable to all new land uses in the CZ, APZ-I, and APZ-II zoning districts and shall be used to determine compatibility of proposed uses with aircraft operations hazards. The applicant shall bear the burden of proof to demonstrate compliance of a proposed development with the following intensities of uses:

   a. Within the CZ zoning district, the total number of people on a site at any time shall not exceed one (1) person per four thousand three hundred fifty-six (4,356) square feet of gross site area, or ten (10) persons per acre.

   b. Within the APZ-I zoning district, the total number of people on a site at any

time shall not exceed one (1) person per one thousand seven hundred forty-two (1,742) square feet of gross site area, or twenty-five (25) persons per acre.

c. Within the APZ-II zoning district, the total number of people on a site at any time shall not exceed one (1) person per eight hundred seventy-one (871) square feet of gross site area, or fifty (50) persons per acre.

COMMENTARY: *Proposed code amendments would exempt adult family homes from the intensity criteria found in E.1. Intensity would instead be set by Washington State building code regulations.*

2. In addition to other requirements of the code, the following performance criteria shall be used to determine the compatibility of a use, project design, mitigation measures and/or any other requirements of the code with respect to aircraft operation hazards in the CZ, APZ-I and APZ-II zoning districts. The applicant shall bear the burden of proof to demonstrate compliance of a proposed development with the following performance criteria:

a. Any new use which involves release of airborne substances, such as steam, dust, and smoke~~,~~ that may interfere with aircraft operations is prohibited.

b. Any new use which emits light or direct or indirect reflections that may interfere with a pilot's vision is prohibited.

c. Any new use that creates an undue hazard to the general health, safety and welfare of the community in the event of an aircraft accident in these zoning districts is prohibited.

COMMENTARY: *Arguably, subsection "c." is problematic for the city in the event an adult family home provider wants to locate underneath a military air corridor, or desires to expand living space in an existing single family structure which is nonconforming. This is where JBLM AICUZ, the city's zoning, and state law come into conflict. Lakewood is in a positon where it must concede to state law, although there remains a compelling reason that placing adult family home residents, some of whom may have significant disabilities, underneath a military air corridor is not a good idea.*

d. Facilities which emit electrical currents shall be installed in a manner that does not interfere with communication systems or navigational equipment.

e. Any new use which attracts concentrations of birds or waterfowl, such as mixed solid waste landfill disposal facilities, waste transfer facilities, feeding stations, and the growth of certain vegetation, is prohibited.

f. Structures are prohibited within one hundred (100) feet of the aircraft approach-departure or transitional surfaces.

3. *Noise Attenuation.* Provisions for noise mitigation shall apply to all buildings or structures constructed or placed in use for human occupancy on sites within the Clear Zone (CZ), Accident Potential Zone One (APZ-I), and Accident Potential Zone Two (APZ-II) zoning districts, which are located within the sixty-five (65) Ldn Noise Contour or higher, as shown in the Final Air Installation Compatible Use Zone (AICUZ) Study Update, Joint Base Lewis-McChord, May 2015, and on file with the Community and Economic Development Department.

a. *Noise Insulation Required.* Those portions of new structures where the public is received or offices are located must be constructed with sound insulation or other means to achieve a day/night interior noise level (Ldn) of no greater than forty-five (45) dB. A remodeling project where the total cost of improvements is twenty-five (25) percent or more of the valuation of the existing building is ~~also~~ subject to these standards.

COMMENTARY: *State's requirement for energy conservation often meets or exceeds Ldn requirements; considered a non-issue.*

b. *Sound Isolation Construction.* A building will generally be considered acceptable by the Building Official if it incorporates the applicable features described in LMC Title 15. Alternate materials and methods of construction may be permitted, if such alternates are demonstrated to the satisfaction of the Building Official to be equivalent to those described.

COMMENTARY: *Same as above; considered a non-issue.*

c. *Acoustical Analysis and Design Report.* The applicant may elect to have a qualified architect or engineer examine the noise levels and needed building sound isolation requirements for a specific site. The analysis and design report signed by and prepared under the supervision of a qualified architect or engineer shall be submitted with the application for building permit. The report shall show the topographical relationship of the aircraft noise sources and the building site, identification of noise sources and their characteristics, predicated noise spectra at the exterior of the proposed building structure, basis for the predication (measured or obtained from published data), and effectiveness of the proposed construction showing that the prescribed interior day-night sound level is met.

COMMENTARY: *Subsection "c." is for unusual situations. To-date, no acoustical reports have been submitted by applicants in APZ-1, APZ-II, & CZ; considered a non-issue.*

d. *Exemptions.*

i. Additions under five hundred (500) square feet that are not used for sleeping rooms;

ii. A remodeling project where the total cost of improvements is less than twenty-five (25) percent ~~or more of the valuation~~ of the existing building valuation~~is also subject to these standards~~;

iii. The noise standards in subsection ~~(B)~~(E)(3) of this section shall not apply to the construction of buildings or structures in the Air Installation Compatible Use Zone (AICUZ) Study for McChord Field with less than sixty-five (65) dB DNL.

e. *Noise Disclosure Statement.* Prior to the issuance of a building permit for new construction or remodeling where the total cost of improvements is twenty-five (25) percent or more of the valuation of the existing building, the property owner shall sign a noise disclosure statement and record the statement with the title of the property. The noise disclosure statement acknowledges that the property is located within the sixty-five (65) Ldn contour, as indicated on Noise Contour Map for McChord AFB as shown in the AICUZ study, and that noise

attenuation is required of any new construction or remodeled structure where it meets the threshold.

4. *Nonconforming Buildings and Structures.*

a. Any residential use group building, and any assembly, business, educational, institutional or mercantile use group building or structure or portion thereof, which lawfully existed on the date of adoption of this section and which is not in conformity, shall be deemed nonconforming and subject to LMC, Chapter 18A.20 Article II, Nonconforming Uses & Structures.

i. Exceptions to residential use group buildings. A one-time addition/expansion of nor more than two-hundred (200) square feet of conditioned space shall be permitted.

COMMENTARY: *This subsection allows for minor expansions to mostly single family residences, and. further, allows adult family home providers to convert garages and/or carports to additional bedrooms. Beyond 200 square feet, a proposal would be subject to the City's standard nonconforming use regulations.*

b. Any extension, enlargement, relocation, reconstruction or substantial alteration of a nonconforming residential use group building, and any assembly, business, educational, institutional or mercantile use group building or structure or portion thereof, shall be subject to the acoustical performance standards as set forth in LMC Title 15 unless otherwise modified by the Building Official pursuant to applicable provisions of the Washington State Building Code.

2022-05 Update text of the Comprehensive Plan to reflect the adoption of VISION 2050 and renaming Centers of Local Importance per the 2018 Regional Centers Framework and the 2019 Countywide Planning Policies.

Replace Comprehensive Plan text and maps as shown below. The remainder of the Plan remains unchanged.

1.6.7.1 Compliance with Vision 2040 and VISION 2050

The Lakewood Comprehensive Plan supports a sustainable approach to growth and future development. The Plan incorporates a systems approach to planning and decision-making that addresses protection of the natural environment. The plan commits to maintaining and restoring ecosystems, through steps to conserve key habitats, clean up polluted waterways, and reduce greenhouse gas emissions. The plan includes provisions that ensure that a healthy environment remains available for future generations in Lakewood.

Lakewood's Comprehensive Plan has been updated based on residential and employment targets that align with Vision 2040. The Plan will be updated no later than during the 2024 periodic update to reflect the 2044 growth targets adopted by the Pierce County Council. ~~Through the targeting process the City has identified the number of housing units in the city for the year 2031.~~ We have also established an affordable housing goal for this planning period. (See Policies LU-2.20 and LU-2.21).

The Comprehensive Plan addresses each of the policy areas outlined in VISION 2040 and will be updated no later than during the 2024 periodic update to reflect VISION 2050 and countywide planning policies. Lakewood has policies that address habitat protection, water conservation, air quality, and climate change. The City's land-use codes incorporate environmentally friendly development techniques, such as low-impact landscaping. The plan calls for more compact urban development and includes design guidelines for mixed-use and transit-oriented development. There are directives to prioritize funding and investments to our regional growth center. The housing (sub)element commits to expanding housing production at all income levels to meet the diverse needs of both current and future residents. The plan includes an economic development element that supports creating jobs, investing in all people, creating great communities, and maintaining a high quality of life. The transportation element advances cleaner and more sustainable mobility, with provisions for complete streets, green streets, context-sensitive design, and a programs and strategies that advance alternatives to driving alone. The City coordinates its transportation planning with neighboring jurisdictions, including our level-of-service standards and concurrency provisions. The City is committed to resource conservation in the provision of public services.

The Comprehensive Plan also addresses local implementation actions in VISION 2040 and VISION 2050, including identification of underused lands, mode-split goals for the City's designated center, and housing targets.

* * *

1.7 2015 Update

* * *

In 2014, the City designated eight (8) Centers of Local Importance (COLIs). These COLIs were adopted in Section 2.5 (Land Use Maps chapter) of this Ceomprehensive Pplan. CoLIsenters of Local Importance a were designated in order to focus development and funding to areas that are important to the local community. Residential COLIs weare intended to promote compact, pedestrian oriented development with a mix of uses, proximity to diverse services, and a variety of appropriate housing options. In 2014, COLIs may could also be used to identify established industrial areas. The CoLIsenters of Local Importance originally identified for the City of Lakewood include:

A. Tillicum
B. Fort Steilacoom/Oakbrook
C. Custer Road
D. Lakewood Industrial Park/CPTC
E. South Tacoma Way
F. Springbrook
G. Woodbrook
H. Lake City West

In 2019, per Pierce County Resolution 2019-070s, the Pierce County Countywide Planning Policies (CPPs) were updated to reflect the Regional Centers Framework that incorporated new policies regarding CoLIs. Lakewood ratified these changes per City Resolution 2020-03. CPP C-29 states in part that "CoLIs may only be located in a town or city without a Countywide or Regional Center located in Pierce County." Lakewood has a Regional Growth Center coterminous with the Downtown Subarea.

As a result of Policy C-29, in 2022, the City of Lakewood redesignated its eight centers originally named CoLIs as "Centers of Municipal Importance", or "CoMIs". These CoMIs are not intended to be designated in the future as Countywide or Regional Centers, but instead reflect City of Lakewood focus areas for preservation, resource investment and/or economic development. Maps of the CoMIs were updated in Section 2.5 of this Comprehensive Plan as well.

* * *

2.4 Urban Center Designation

A key element of the urban growth strategy of the GMA and regional growth strategy is the direction of growth toward centers. Urban Centers are focal points within urban areas intended to complement compact communities providing viable alternatives to sprawl. They are intended to be dominated by relatively compact development, where housing, shopping, and employment are in proximity. Urban Centers are also intended to be the focal points for public investment in transit and other capital improvements.

According to the CWPP, centers are intended to:

- Be priority locations for accommodating growth;
- Strengthen existing development patterns;
- Promote housing opportunities close to employment;
- Support development of an extensive transportation system which reduces dependency on automobiles; and
- Maximizes the benefit of public investment in infrastructure and services.

Within its CWPP, the jurisdictions of Pierce County identified three types of Urban

Centers and one manufacturing/industrial center that are applicable and consistent with the Puget Sound Regional Council's (PSRC's) VISION 2040 plan. Lakewood's Downtown has been designated as an urban center under the CWPP and, by extension, is a recognized regional growth center under VISION 2040 and VISION 2050.

* * *

2.5 Centers of Local Importance and Centers of Municipal Importance

Centers of Local Importance (CoLIs) are designated for the purpose of identifying local centers and activity nodes that are consistent with VISION 2040's Multi-county Planning Policies. Such areas promote compact, pedestrian-oriented development with a mix of uses, proximity to diverse services, and a variety of appropriate housing options, or are in an established industrial area. CoiLIls are designated by the local government with jurisdiction. Approval by Pierce County, the Pierce County Regional Committee (PCRC), or other state or regional organization is not required. In 2014, Lakewood has designated adopted eight CoLIs. These are illustrated in Figure 2.3.

In 2018, Puget Sound Regional Council (PSRC) adopted a new Regional Centers Framework. Local Centers are discussed as follows at Section 7 of the Framework:

> VISION 2040 calls for central places in all jurisdictions to support a centers-based approach to development in the region. These places range from neighborhood centers to active crossroads in communities of all sizes. These centers play an important role in the region and help define our community character, provide local gathering places, serve as community hubs, and are often appropriate places for additional growth and focal points for services.
>
> The Regional Centers Framework recognizes the importance of these places, but does not envision a regional or county designation for all types of local centers. The designation criteria outlined in this document may provide a path to regional or county designation for locations that continue to grow and change over time.

In 2019, per Pierce County Resolution 2019-070s, the Pierce County Countywide Planning Policies (CPPs) were updated to reflect the Regional Centers Framework that incorporated new policies regarding CoLIs. Lakewood ratified these changes per City Resolution 2020-03. County Planning Policy C-29 states in part that "CoLIs may only be located in a town or city without a Countywide or Regional Center located in Pierce County." Lakewood has a Regional Growth Center coterminous with the Downtown Subarea.

As a result of Policy C-29, in 2022, the City of Lakewood redesignated its eight centers originally named CoLIs as "Centers of Municipal Importance", or "CoMIs". These CoMIs are not intended to be designated in the future as Countywide or Regional Centers, but instead reflect City of Lakewood focus areas for preservation, resource investment and/or economic development.

* * *

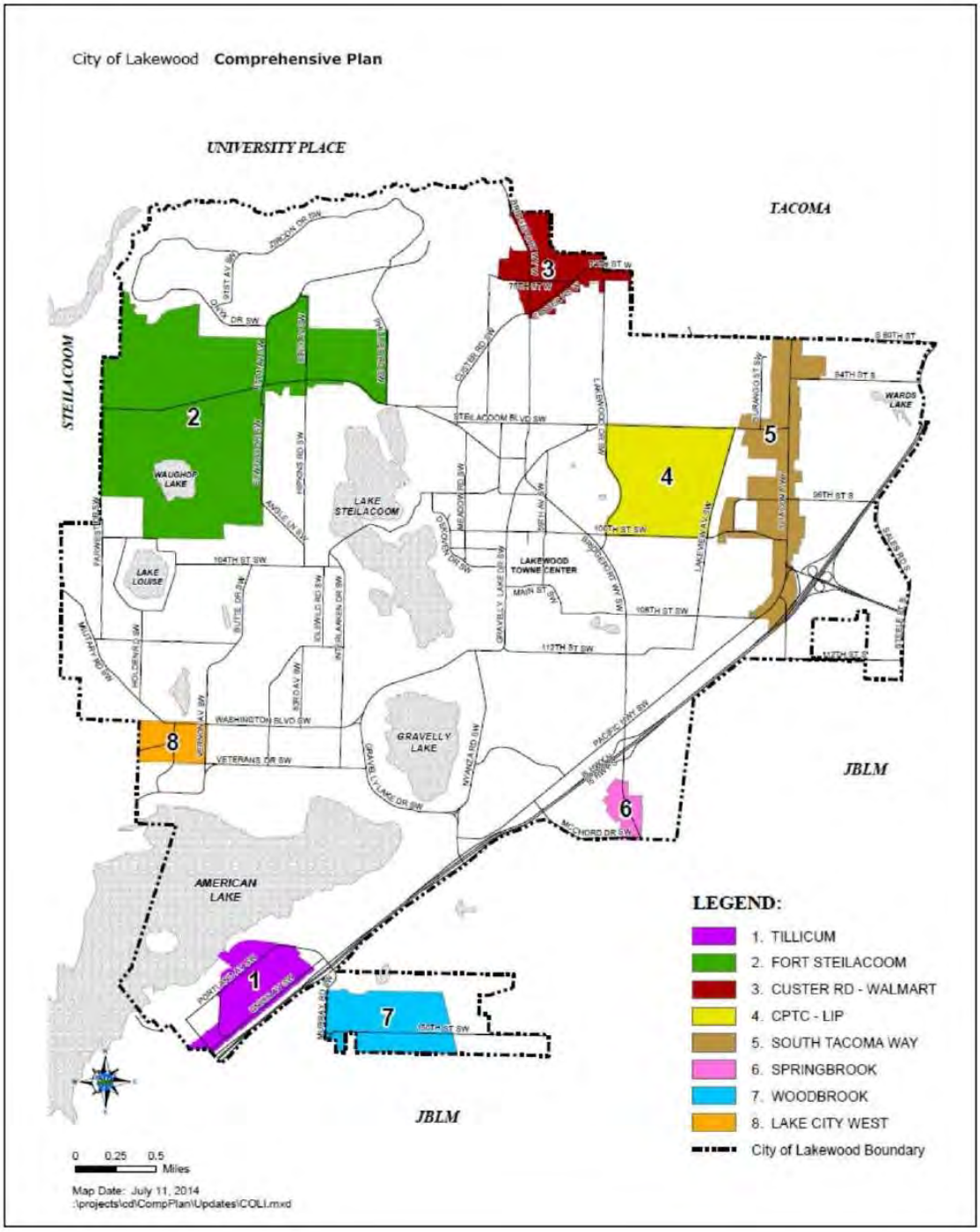


Figure 2.3
City-Wide Centers of Municipal Importance (CoMLIs)

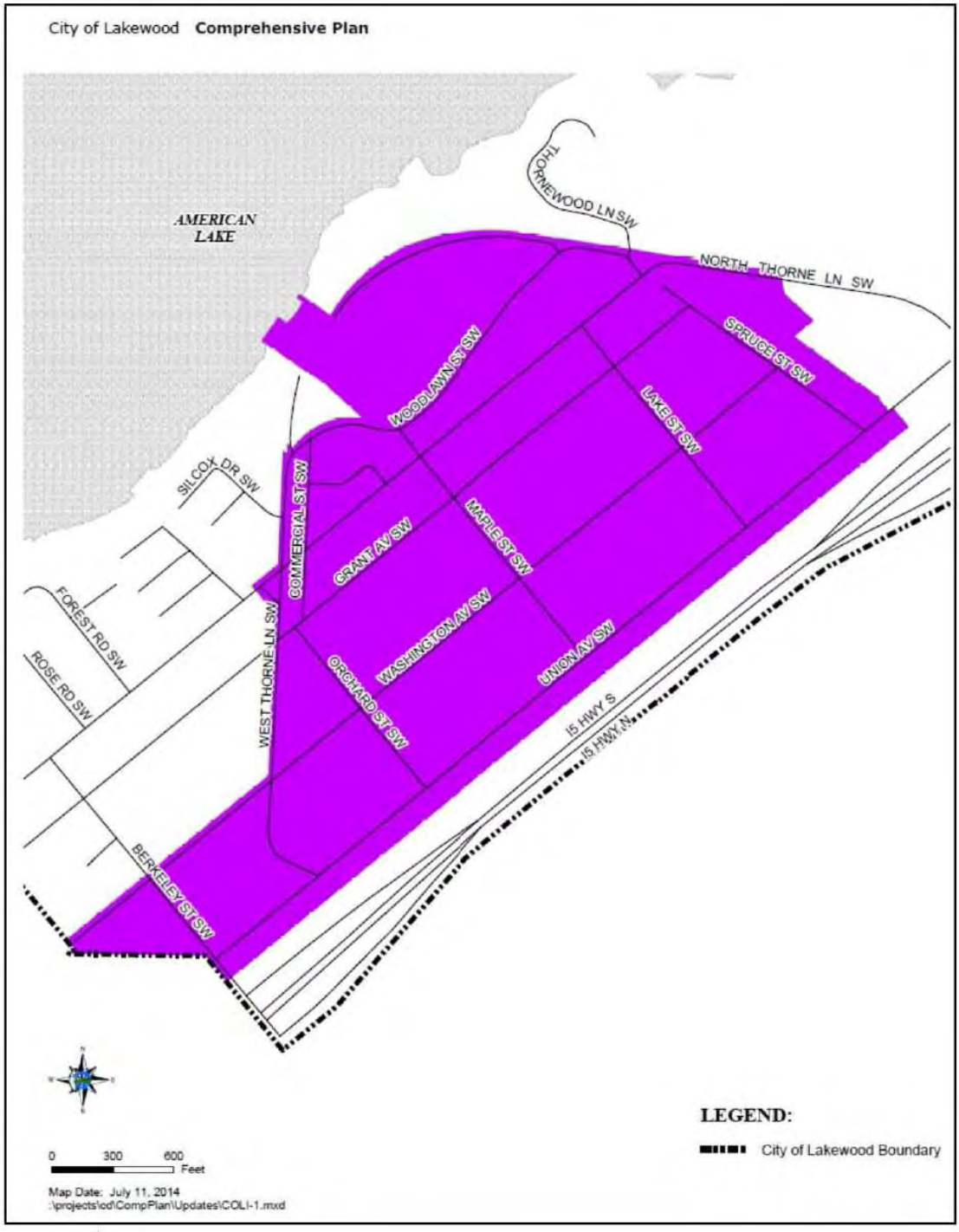


Figure 2.4
Tillicum Center of ~~Local~~ Municipal Importance

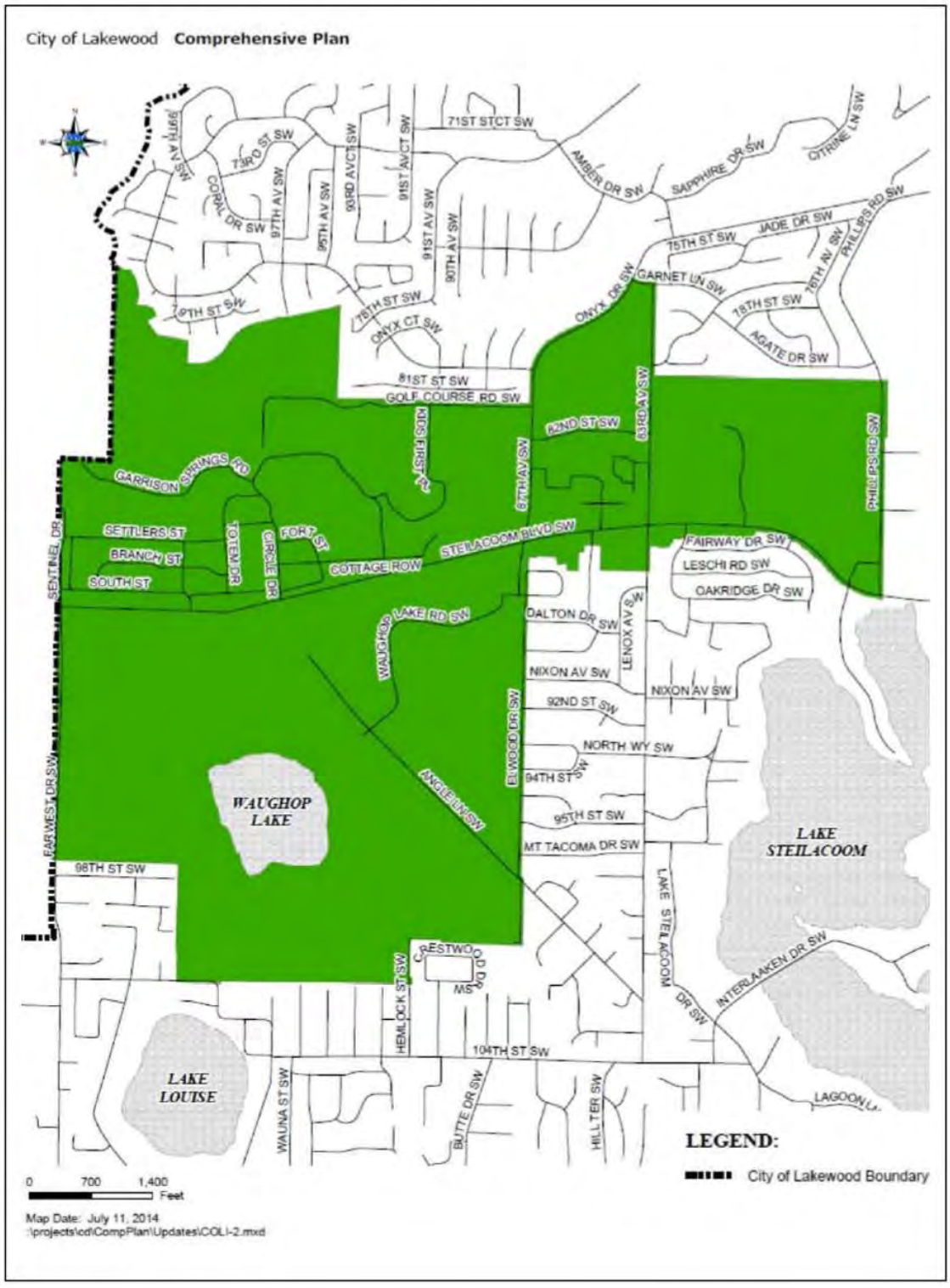


Figure 2.5
Fort Steilacoom Park Center of ~~Local~~ Municipal Importance

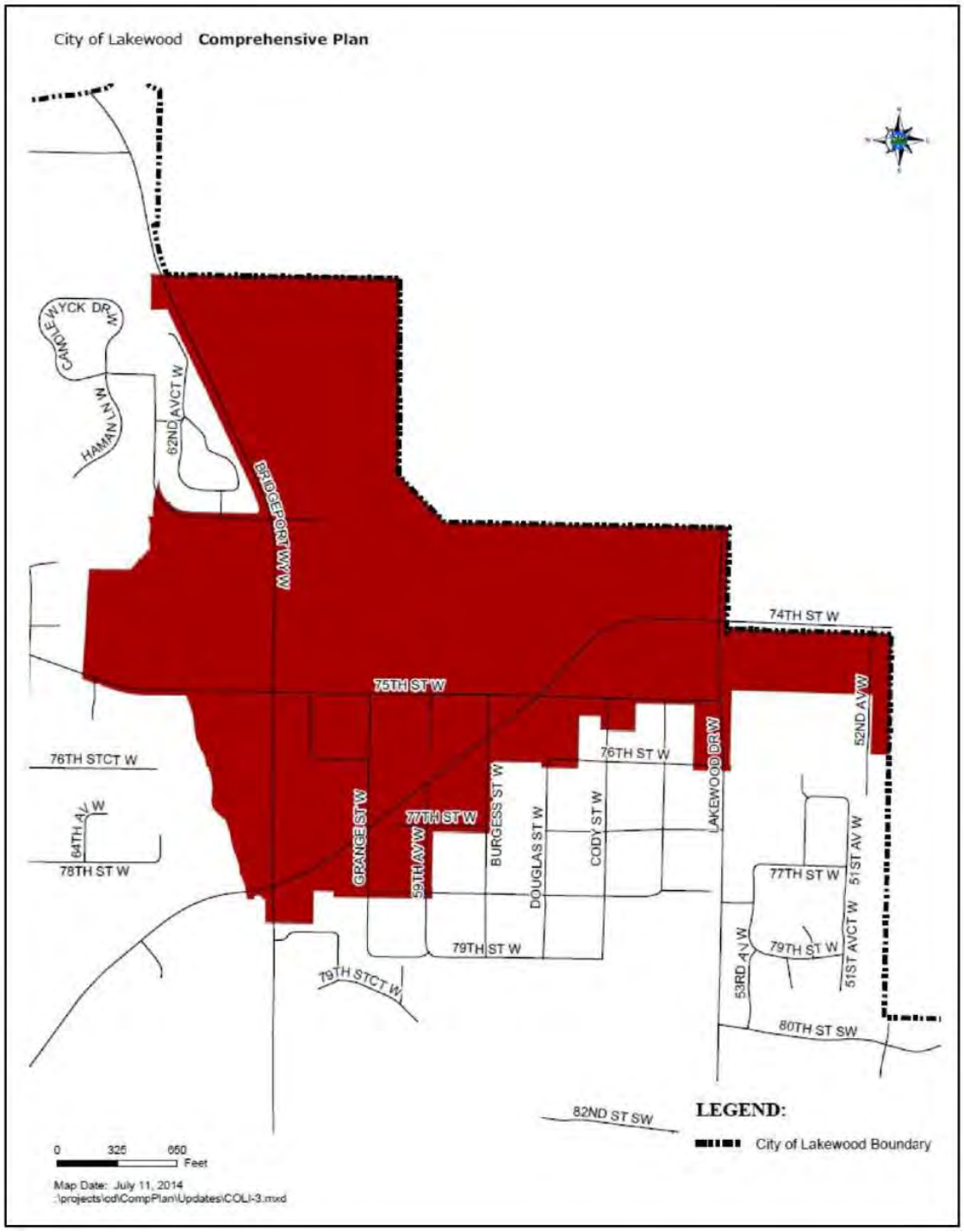


Figure 2.6
Custer Road/Walmart Center of ~~Local~~ Municipal Importance

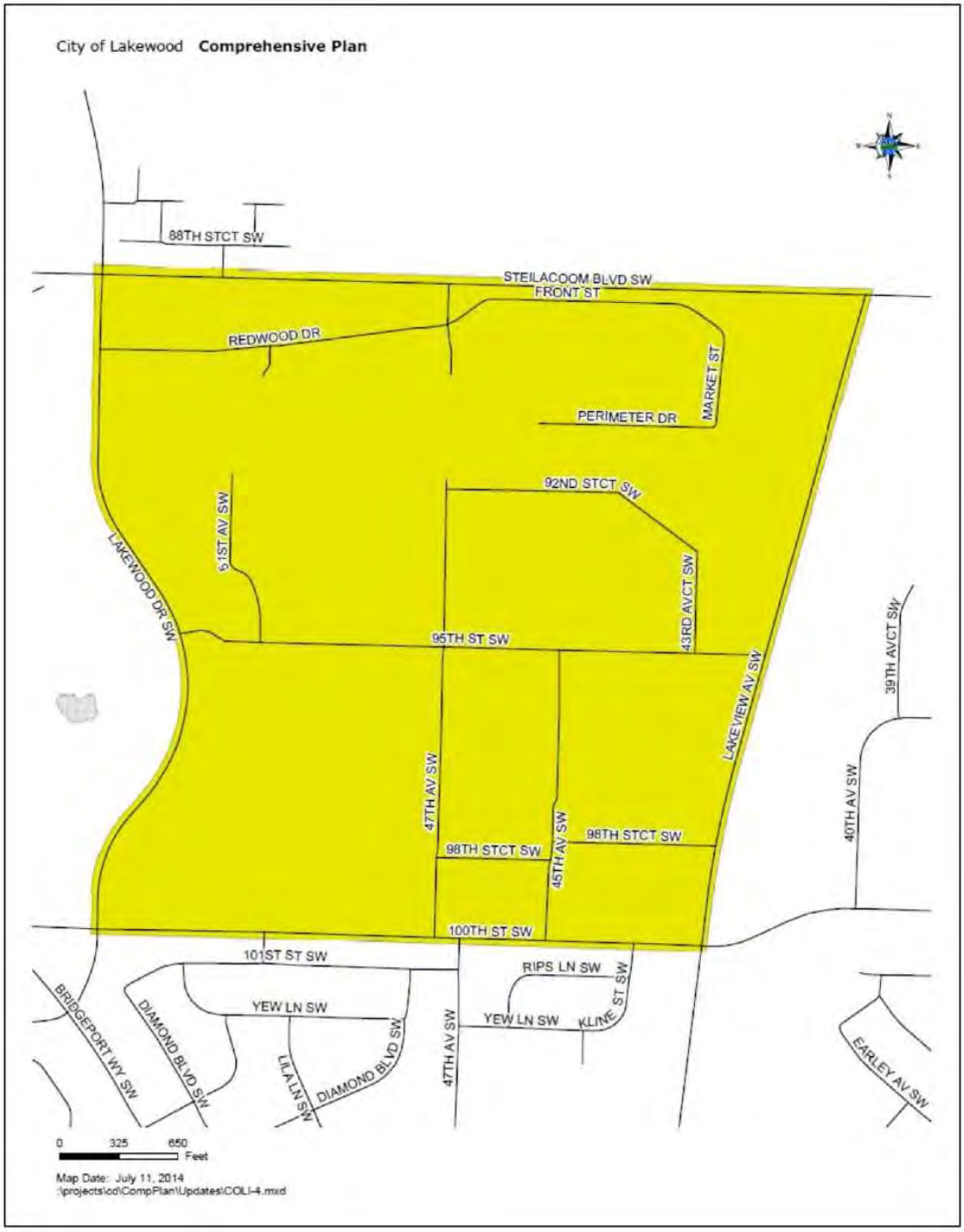


Figure 2.7
Clover Park Technical College / Lakewood Industrial Park Center of ~~Local~~ Municipal Importance

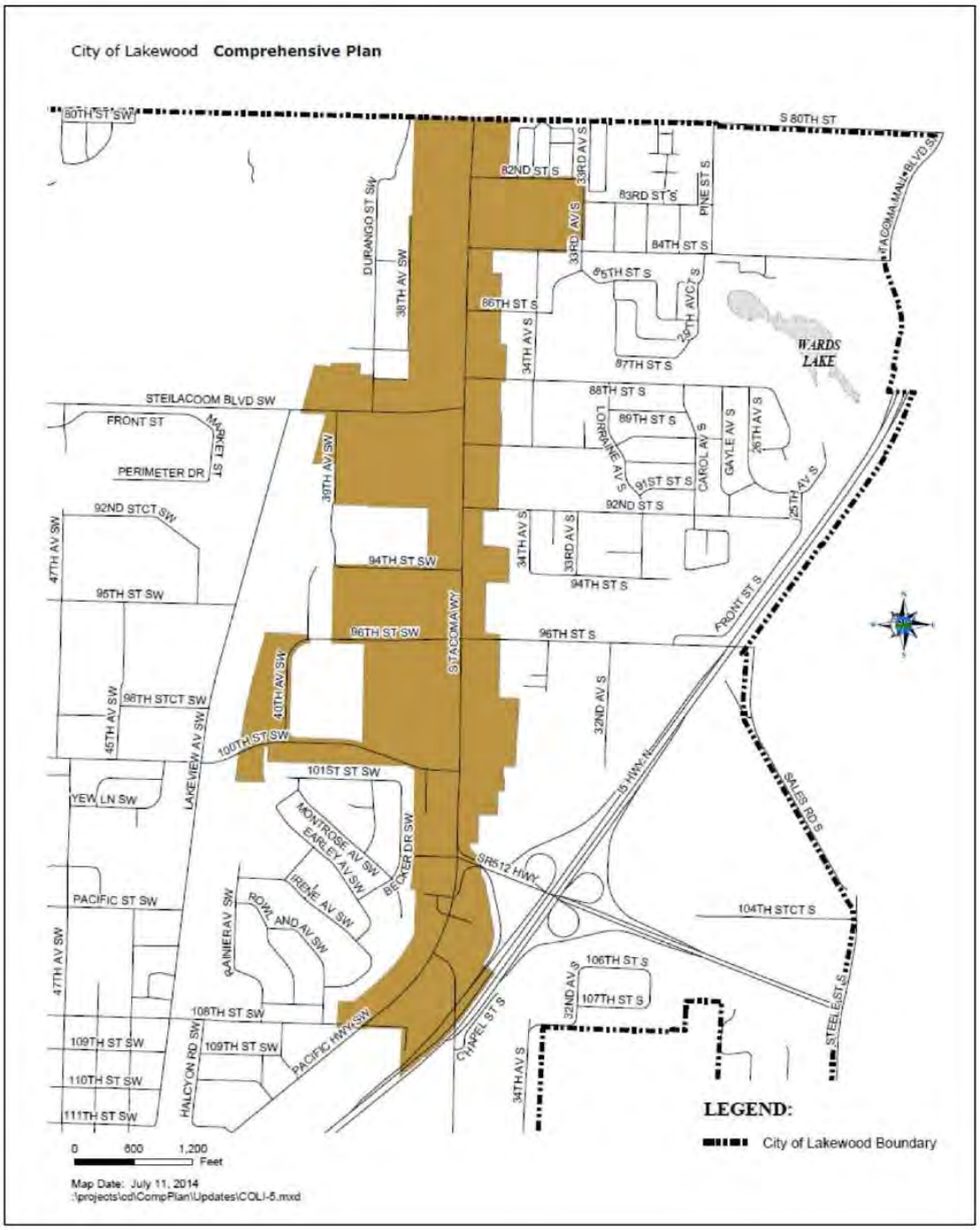


Figure 2.8
South Tacoma Way Center of ~~Local~~ Municipal Importance

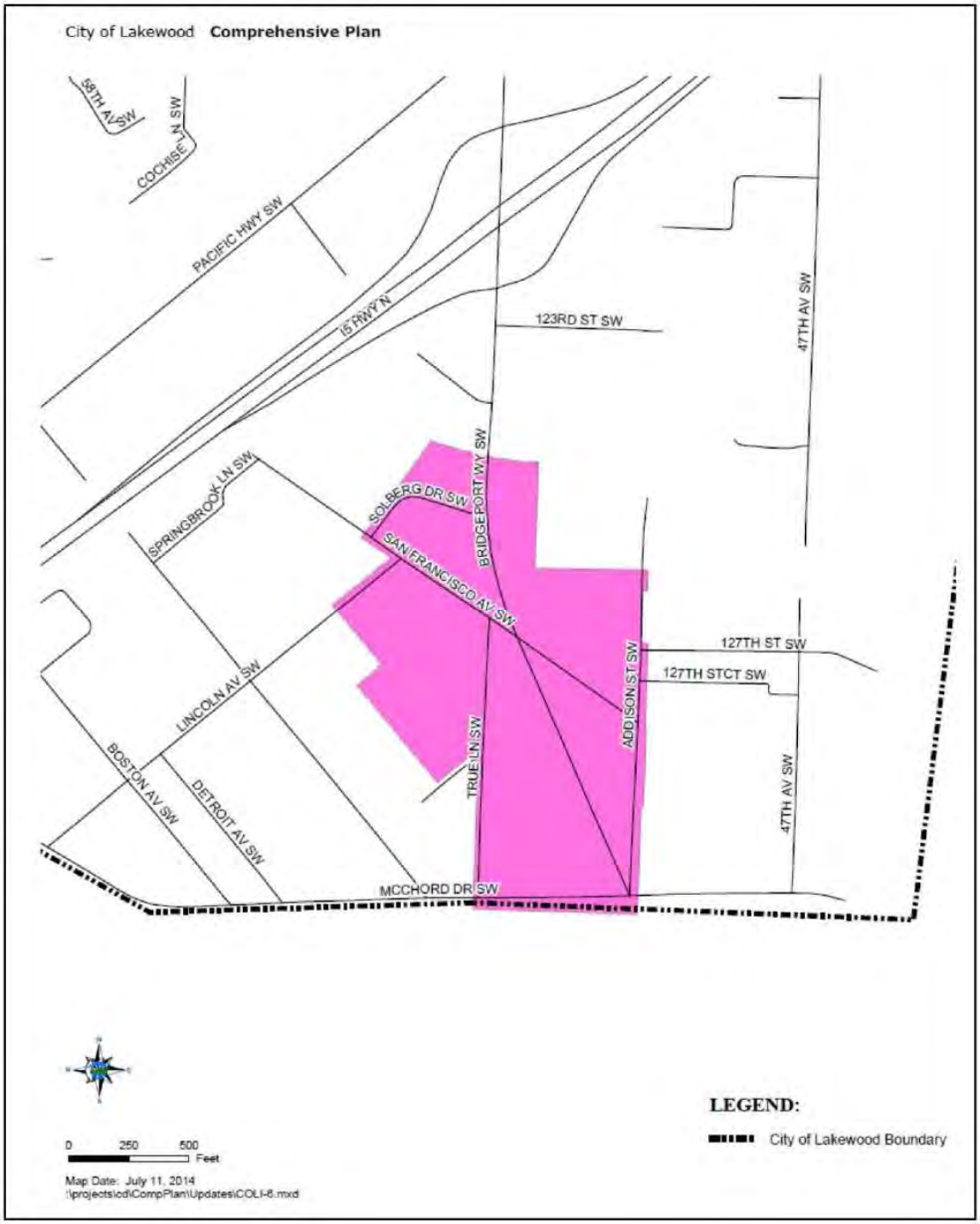


Figure 2.9
Springbrook Center of ~~Local~~ Municipal Importance

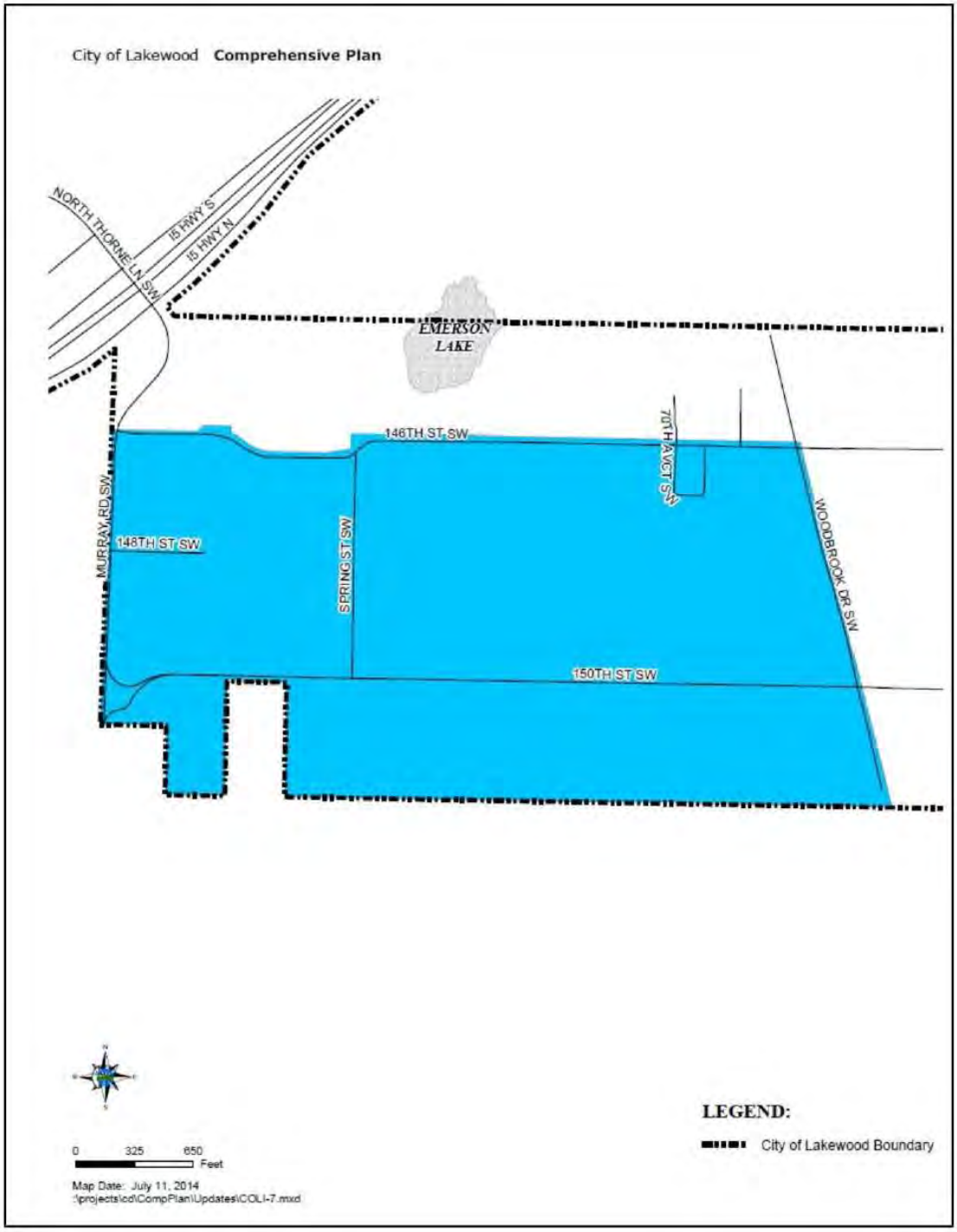


Figure 2.10
Woodbrook Center of ~~Local~~ Municipal Importance

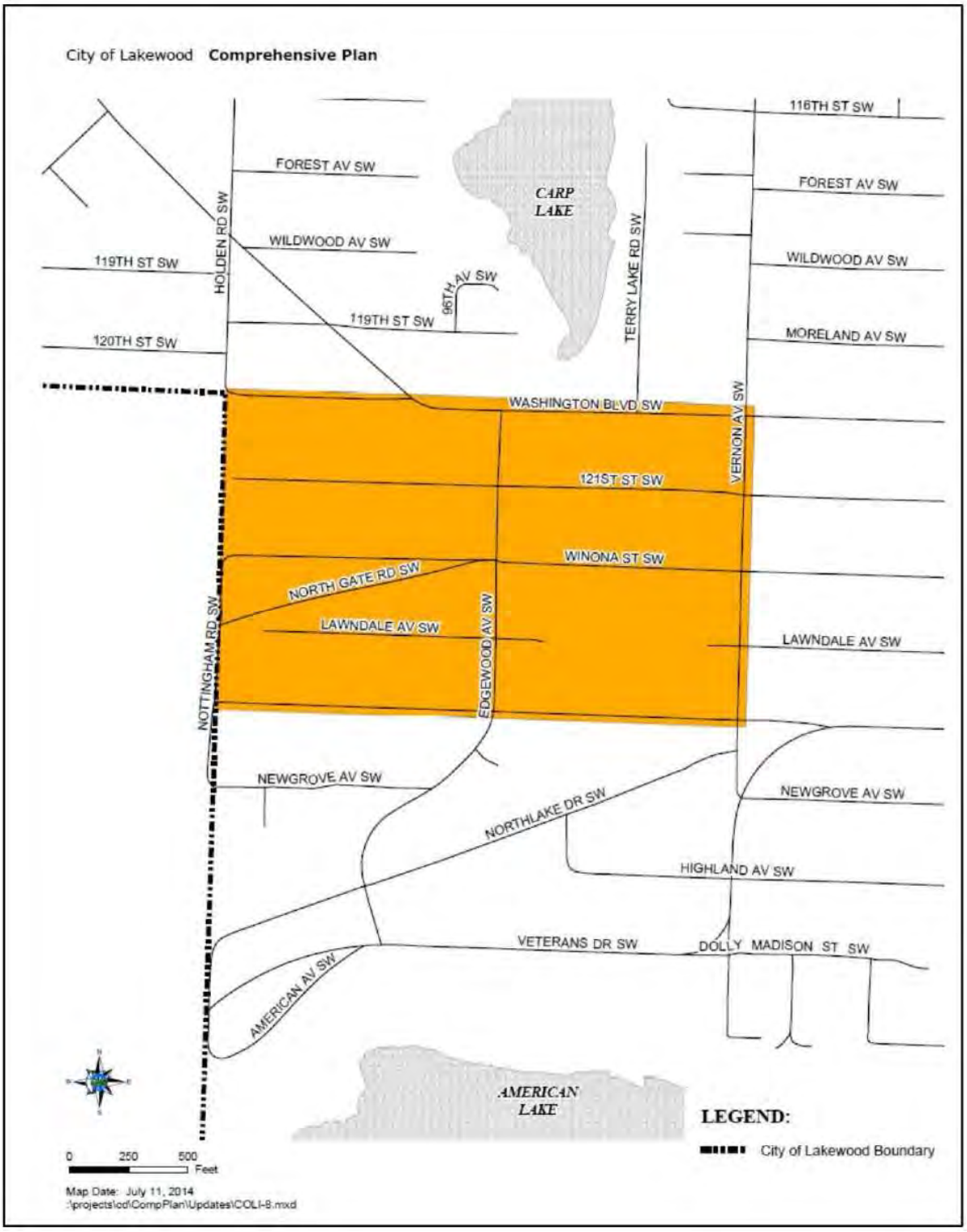


Figure 2.11
Lake City West Center of ~~Local~~ Municipal Importance

* * *

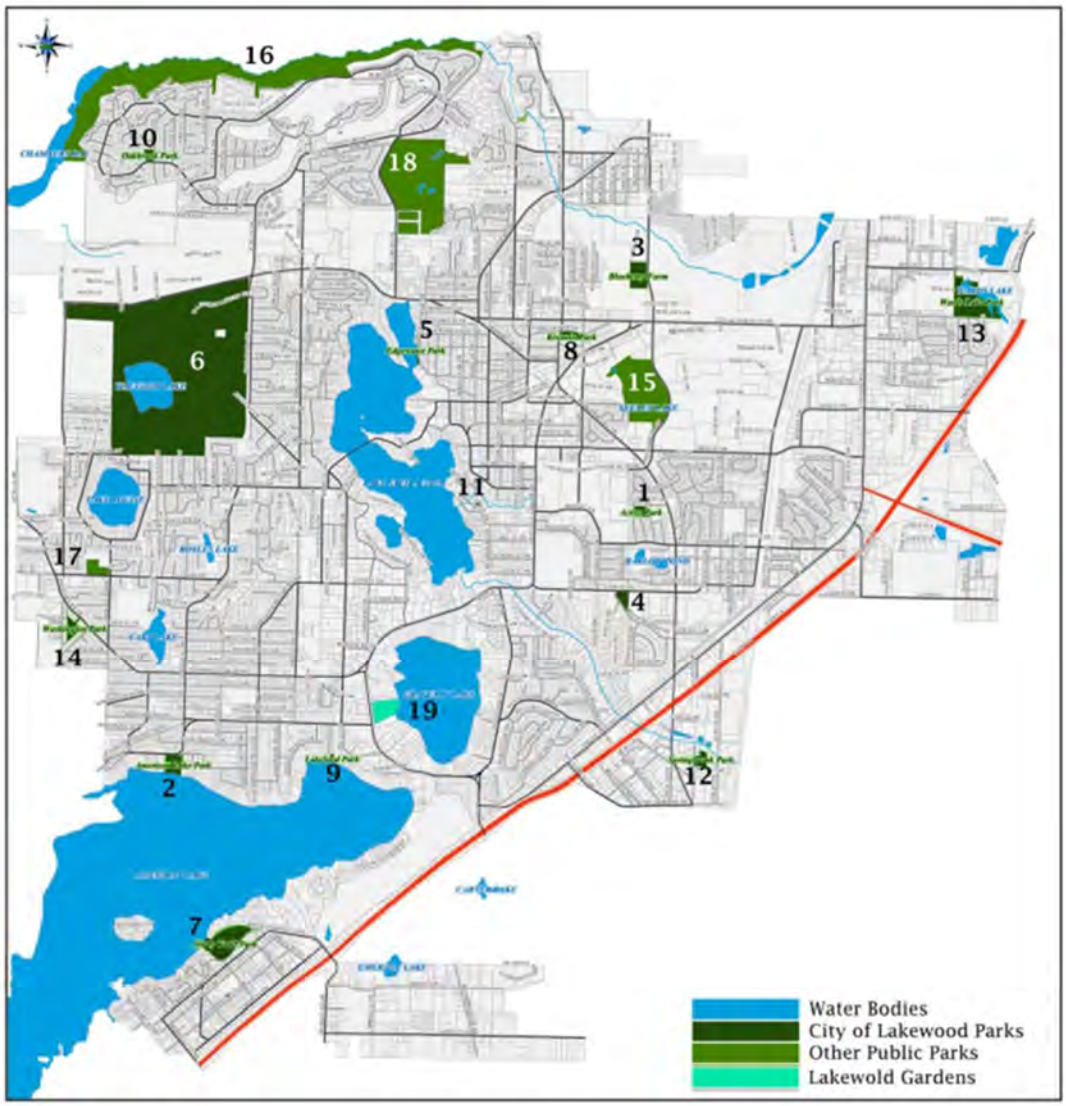
5.1 Introduction

The Growth Management Act (GMA) includes economic development as one of its basic goals, and it is a theme that runs throughout the Act. GMA considers the need to stimulate economic development throughout the state, but requires that these activities be balanced with the need to protect the physical environment. It encourages the efficient use of land, the availability of urban services, and the financing strategies necessary to pay for needed infrastructure. GMA mandates that communities perform long range planning, and then implement zoning and regulatory rules so that appropriate development can occur. It recognizes that while the public sector can shape and influence development, it is the private sector that generates economic growth.

At the regional level, Lakewood complies with the Multicounty Planning Policies (MPPs) adopted by the Puget Sound Regional Council (PSRC) as part of VISION 2040 and its successors. ~~(e.g., VISION 2050 will replace VISION 2040 in 2020.)~~ The MPPs provide an integrated framework for addressing land use, economic development, transportation, other infrastructure, and environmental planning. These policies play three key roles: (1) give direction for implementing the Regional Growth Strategy, (2) create a common framework for planning at various levels (including countywide planning, local planning, transit agency planning, and others) within the four-county region, and (3) provide the policy structure for the Regional Council's functional plans.

2022-06 Update Comprehensive Plan Figures 3-5, 3-6, and 3-8 to reflect adoption of the Parks Legacy Plan; update Figure 4.1 with an updated Urban Focus Area map depicting the Downtown and Lakewood Station District Subareas, the Tillicum Neighborhood, and the City Landmarks listed in Section 4.4 text.

Replace Comprehensive Plan figures as shown below. The remainder of the Plan would remain unchanged.



Public parks

City of Lakewood
1 Active Park
2 American Lake Park
3 Blueberry Park
4 Community Garden
5 Edgewater Park
6 Fort Steilacoom Park
7 Harry Todd Park
8 Kiwanis Park
9 Lakeland Park
10 Oakbrook Park
11 Primley Park
12 Springbrook Park
13 Wards Lake Park
14 Washington Park

Pierce County
15 Seeley Lake Park
16 Chambers Creek Regional Park

Other public parks
17 Lake Louise School Park
18 S Puget Sound Urban Wildlife Area
19 Lakewold Gardens

Figure 3.5 Public Open Spaces

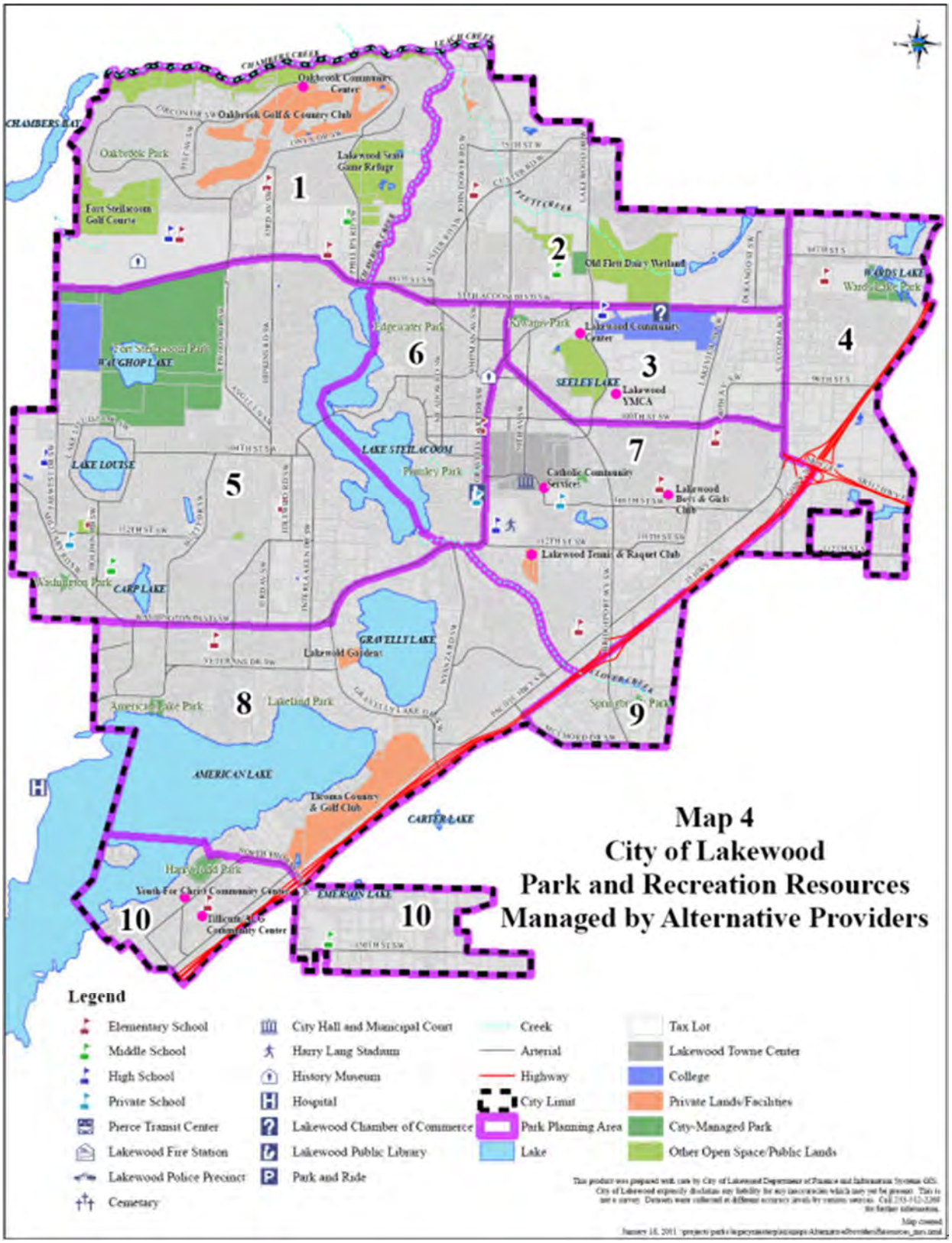
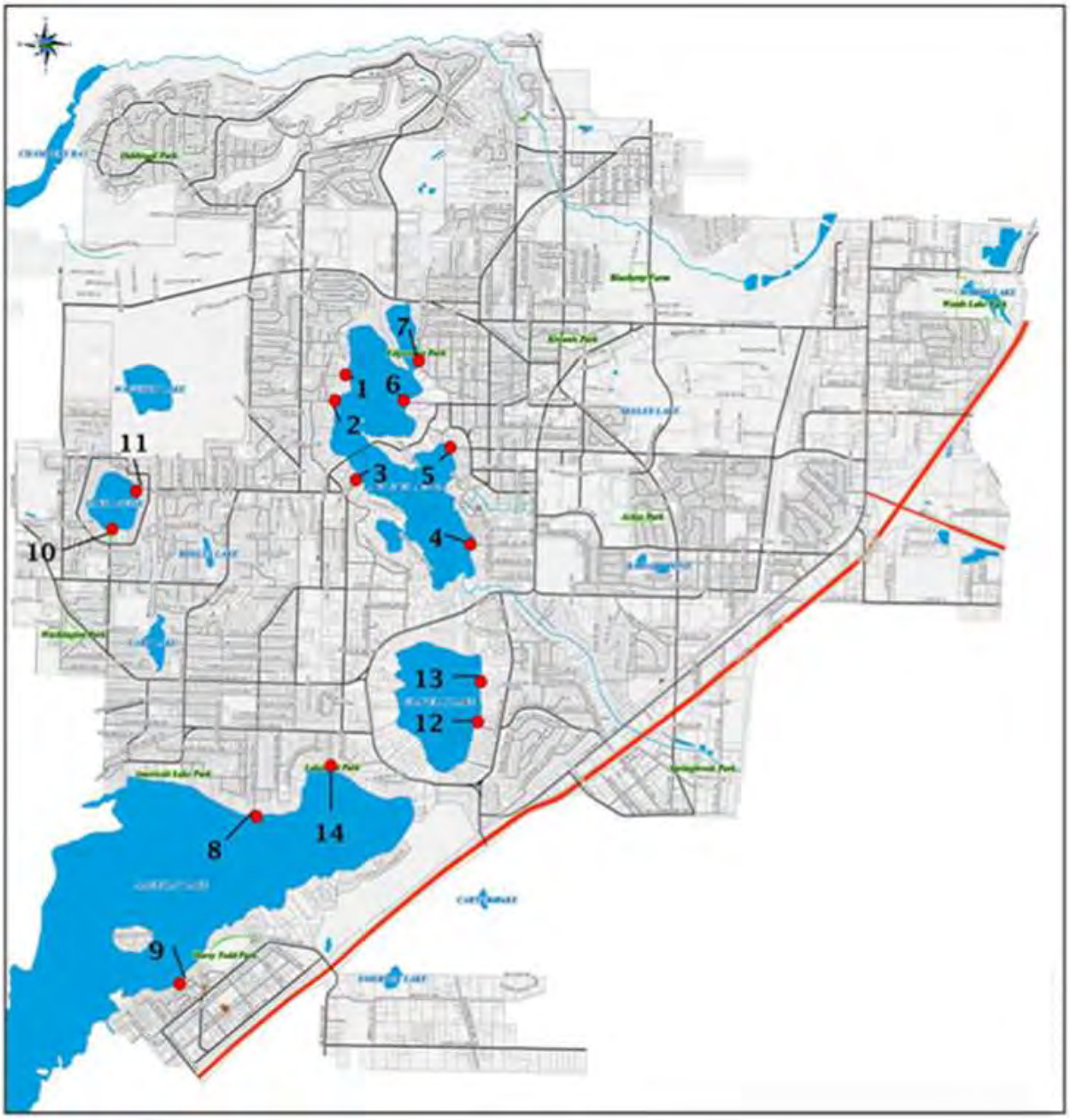

Map 4
City of Lakewood
Park and Recreation Resources
Managed by Alternative Providers
Legend
Elementary School
Middle School
High School
Private School
Pierce Transit Center
Lakewood Fire Station
Lakewood Police Precinct
Cemetery
City Hall and Municipal Court
Harry Lang Stadium
History Museum
Hospital
Lakewood Chamber of Commerce
Lakewood Public Library
Park and Ride
Creek
Arterial
Highway
City Limit
Park Planning Area
Lake
Tax Lot
Lakewood Towne Center
College
Private Lands/Facilities
City-Managed Park
Other Open Space/Public Lands
1
2
3
4
5
6
7
8
9
10
10
CHAMBERS BAY
LAKE LOUISE
CARP LAKE
WAUGHOP LAKE
LAKE STEILACOOM
SEELEY LAKE
GRAVELLY LAKE
AMERICAN LAKE
CARTER LAKE
EMERSON LAKE
WARDS LAKE
Oakbrook Community Center
Oakbrook Golf & Country Club
Oakbrook Park
Fort Steilacoom Golf Course
Lakewood Scout Game Refuge
Old Fort Dairy Wetland
Edgewater Park
Fort Steilacoom Park
Kiwanis Park
Lakewood Community Center
Lakewood YMCA
Pavilion Park
Catholic Community Services
Lakewood Boys & Girls Club
Lakewood Tennis & Raquet Club
Wadleigh Park
Lakewold Gardens
American Lake Park
Lakeland Park
Springbrook Park
Thorne Country & Golf Club
Harry Lang Park
South Fire Chief's Community Center
Tillicum Community Center
Ward Lake Park

Figure 3.6 Park and Recreation Resource Managed by Alternative Providers



Street ends

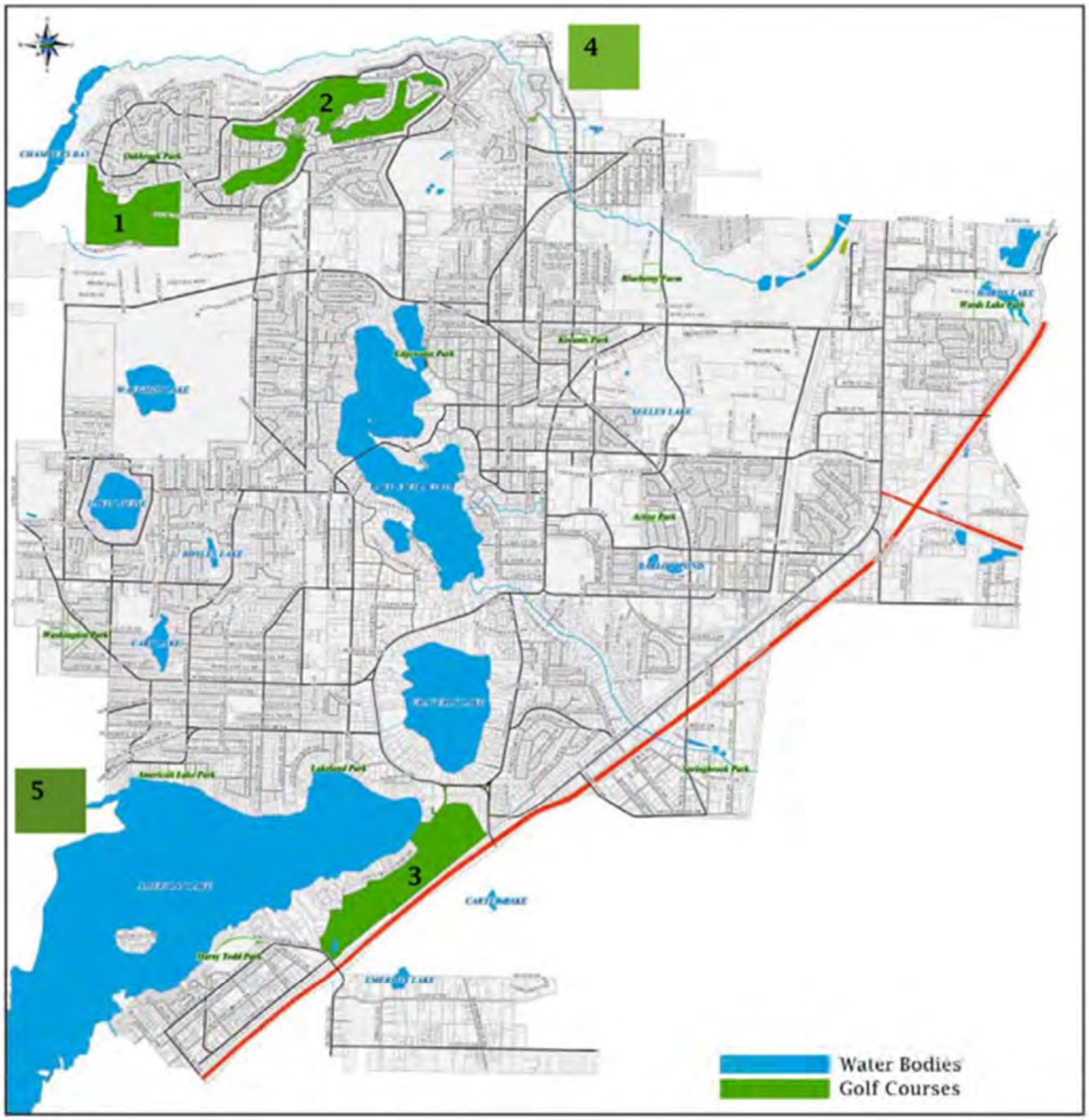
Improve/develop
1 Westlake Avenue
3 Beach Lane
7 Edgewater/Foster
8 Lake City Boulevard
9 Wadsworth
10 104th/Melody Lane
11 Holden
14 Lakeland Avenue

Leave as is
12 Hilltop Lane
13 Linwood Lane

Lease
2 MtTacoma Drive
4 Lake Avenue

Vacate/sell
5 100th Street
6 Holly Hedge Drive

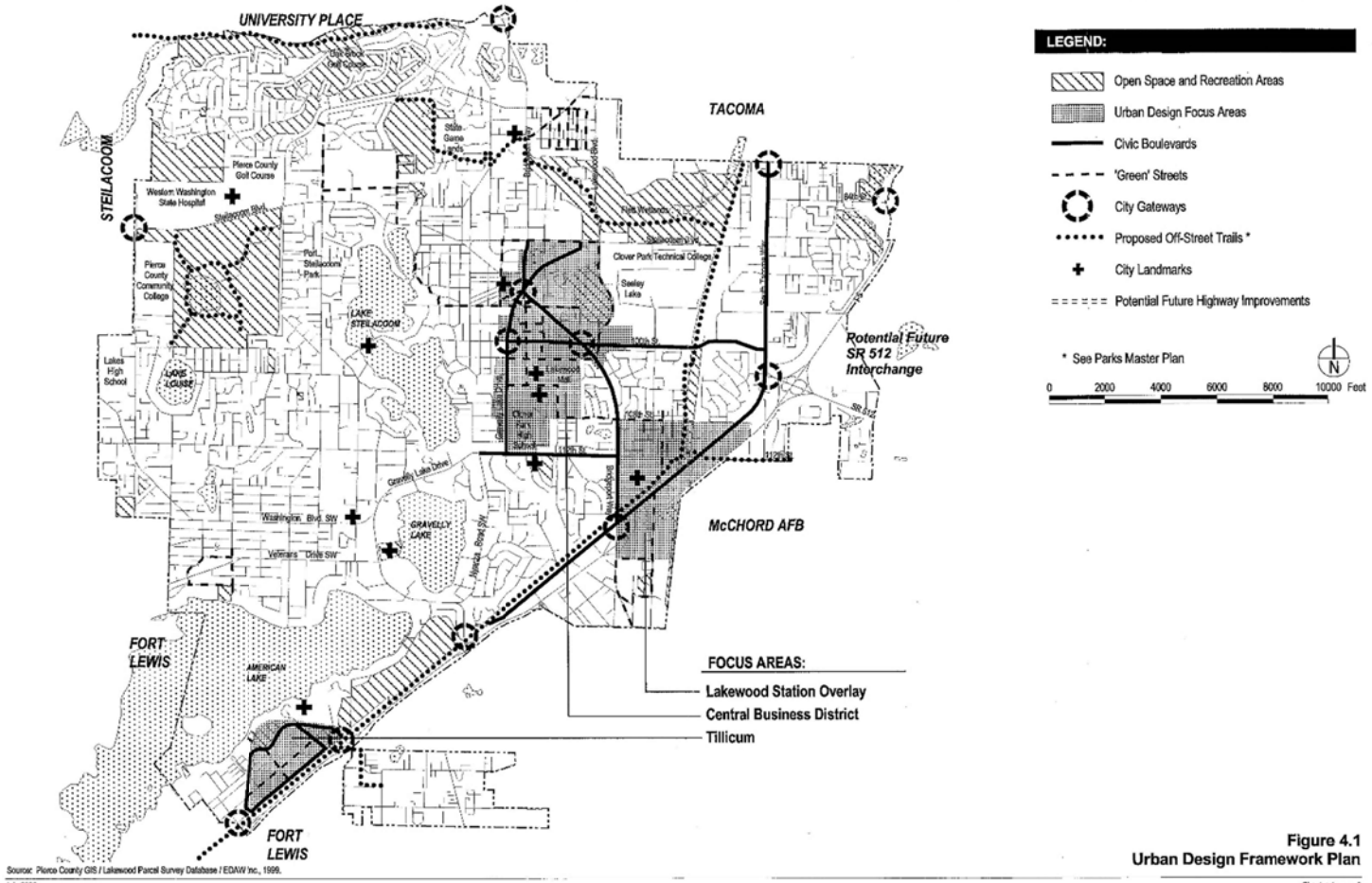
Figure 3-7 Street Ends



Golf Courses

1 Fort Steilacoom Golf Course
2 Oakbrook Golf & Country Club
3 Tacoma Country & Golf Club
4 Meadow Park Golf Course
5 VA Golf Course

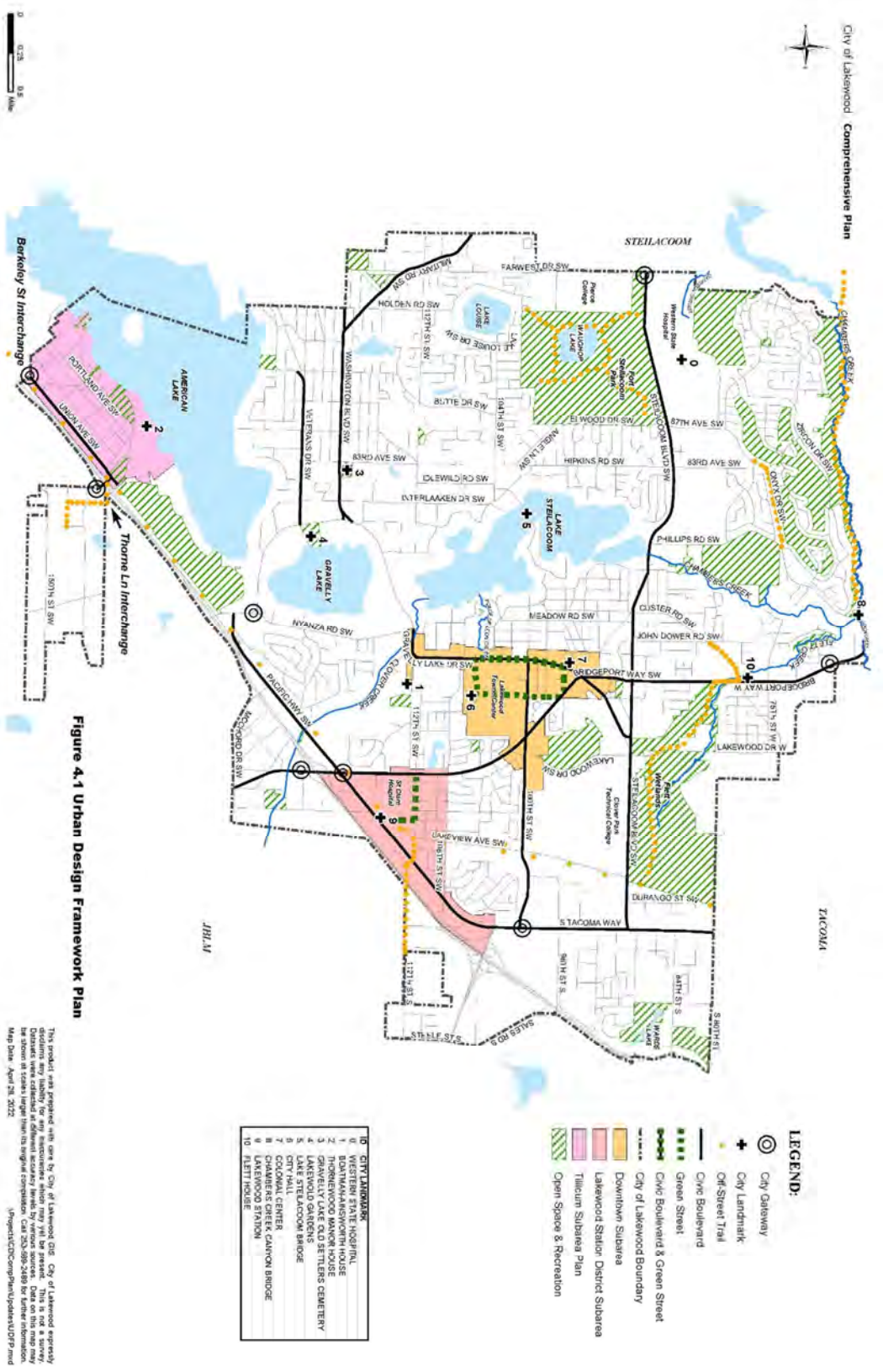
Figure 3.8 Golf Courses



Source: Pierce County GIS / Lakewood Parcel Survey Database / EDAW Inc., 1999.

Figure 4.1
Urban Design Framework Plan

Return to Agenda


City of Lakewood Comprehensive Plan
Figure 4.1 Urban Design Framework Plan
LEGEND:
City Gateway
City Landmark
Off-Street Trail
Civic Boulevard
Green Street
Civic Boulevard & Green Street
City of Lakewood Boundary
Downtown Subarea
Lakewood Station District Subarea
Tillicum Subarea Plan
Open Space & Recreation
CITY LANDMARK
WESTERN STATE HOSPITAL
BOATMAN-NAGSWORTH HOUSE
THORNEWOOD MANOR HOUSE
GRAVELLY LAKE OLD SETTLERS CEMETERY
LAKEWOLD GARDENS
LAKE STEILACOOM BRIDGE
CITY HALL
COLONIAL CENTER
CHAMBERS CREEK CANYON BRIDGE
LAKEWOOD STATION
FLETT HOUSE
STEILACOOM
TACOMA
JBLM
Berkeley St Interchange
Thorne Ln Interchange
AMERICAN LAKE
GRAVELLY LAKE
LAKE STEILACOOM
LAKE LOUISE
WAUGHOP LAKE
PHILLIPS RD SW
MEADOW RD SW
CUSTER RD SW
JOHN DOWER RD SW
BRIDGEPORT WAY SW
LAKEWOOD DR W
PACIFIC HWY SW
NYANZA RD SW
HOLDEN RD SW
FARWEST DR SW
STEILACOOM BLVD SW
87TH AVE SW
83RD AVE SW
HIPKINS RD SW
DURANGO ST SW
S TACOMA WAY
Pierce College
Clover Park Technical College
Western State Hospital
St Clare Hospital
Fort Steilacoom Park
Lakewood Playhouse
Harry Todd Park
Chambers Creek Canyon Park
Lakewood Station Transit Center
Lakewood Historical Cemetery
Lakewood Theater
Lakewood Colonial Center
Flett House
Lakewood Station
Lakewood Station Transit Center
Lakewood Playhouse

2022-07 Parking requirements in LMC Chapters 18A.80.030 (Citywide) and in 18C.600.610 (Lakewood Station District Subarea Plan)

Proposed text amendments to the codes related to parking for multifamily use types Citywide (LMA 18A.30.030) and within the Lakewood Station District Subarea (LMC 18C.600.610) are included below. The remainder of LMC Chapter 18A.80 and 18C.600 would remain unchanged.

1. **Amend 18A.80.030 Zoning district parking requirements. (CITY WIDE)**

RESIDENTIAL				
Accessory dwelling unit	Per dwelling unit	1	N/A	None
Single-family	Per dwelling unit	2	N/A	None
Duplexes	Per dwelling unit	2	N/A	None
Multifamily structures	Per dwelling unit	Studio- 1 1 bedroom- 1.25 2+ bedroom- 1.5 (at least 10% of the total parking spaces must be set aside for unreserved guest parking)~~1.5~~	N/A	1 per 10 auto stalls. 2 minimum per building

2. **18C.600.610 Parking. (LAKEWOOD STATION DISTRICT)**

Land Use	Vehicular Parking Requirement	Bicycle Parking Requirement
Residential	Single-family: 2 per dwelling unit Accessory dwelling: 1 per dwelling unit; provided, that no additional parking is required when located within one-quarter mile of the Sounder Station. (RCW 36.70A.698) Senior citizen apartments: 1 per 3 dwelling units* Multifamily housing: Studio- 1 1+ bedroom- 1.25 (at least 10% of the total parking spaces must be set aside for unreserved guest parking)~~1.25 spaces per dwelling unit~~* **See process in subsection (B) of this section to prepare parking study to reduce further near station.*	Meet rates and standards of: Chapter 18A.80 LMC

EXHIBIT B
Public Comments and City Responses at Planning Commission

Commenter	*Comment to Planning Commission*	*City Response*
John Ficker, Executive Director, Adult Family Home Council of WA State re 2022-04	5/18/22 Oral Comments: Thank you for proposed changes to 2202-04 between 5/4/22 and 5/18/22. Supportive of new version of amendment 2022-04. Concerned with rights of current Adult Family Home owners and those currently developing AFHs in the City's Air Corridor Zones.	Current residential uses within the AC1 and AC2 zones are nonconforming.[1] This is to comply with not only DoD and FAA air safety guidance, but also with Washington State law and multi-county planning policy in VISION 2050: - RCW 36.70A.530 (3) ("A comprehensive plan, amendment to a plan, a development regulation or amendment to a development regulation, should not allow development in the vicinity of a military installation that is incompatible with the installation's ability to carry out its mission requirements. A city or county may find that an existing comprehensive plan or development regulations are compatible with the installation's ability to carry out its mission requirements"); - RCW Chapter 43.330.515 and .520 regarding military installation incompatible development; and - VISION 2050 Policy MPP-DP-49 ("Protect military lands from encroachment by incompatible uses and development on adjacent land".) RCW 71.128.140 (2) states that "An adult family home must be considered a residential use of property for zoning and public and private utility rate purposes. Adult family homes are a permitted use in all areas zoned for residential or commercial purposes, including areas zoned for single-family dwellings." The 1,832 nonconforming housing units in the AC1, AC2 and ML zones will eventually be phased out of the areas. With the exception of detached single-family units on lots greater than 20,000 square feet in the AC2 zone, new residential development in these three land use zones is

[1] (Under LMC 18A.10.180, "*Nonconforming use*" means a use of land or a structure which was lawful when established and which does not now conform to the use regulations of the zone in which it is located. A use shall be considered established if it conformed to applicable zoning regulations at any time, or when it has commenced under permit, a permit for the use has been granted and has not expired, or a structure to be occupied by the use is substantially underway as defined in the International Building Code.

		prohibited. Future residential units in Lakewood will be built outside of the North McChord Field accident potential zones. The State Legislature has adopted all of the RCW sections cited above, and the Puget Sound Regional Council (PSRC) has adopted multicounty planning policy MPP-DP-49. Analysis of applicable statutes and case law concludes that adult family homes must be allowed within the AC1 and AC2 zones in Lakewood as any other residential use may be allowed. The resulting policy misalignment is being addressed as much as possible locally through the proposed amendments to LMC 18A.40.130.
Mellani McAleenan, Tillicum Homeowner re 2022-02	Ample off-street parking must be required for any increased density. Cars are a necessity in Tillicum. I strongly encourage you to increase off-street parking requirements for multifamily housing in this neighborhood, not reduce them. The lack of ample off-street parking is already a problem in the neighborhood. Many of the newer residences don't have enough parking.	Proposed 22CPA 2022-07 would change citywide multifamily parking requirements in LMC 18A.80.030 as follows: Studio- 1 1 bedroom- 1.25 2+ bedroom- 1.5 (at least 10% of the total parking spaces must be set aside for unreserved guest parking)~~1.5~~ These proposed changes to the City's parking requirements are the result of public comment, City Council direction to review the current code, and a review of other governments' parking codes in the region.
	The 4th largest military base in the nation, all the new warehouses across I-5, and the newly raised intersections combine to create horrible traffic congestion even without the consideration of new residents. These on-ramps should not be celebrated; instead, the City should attempt to work with the state Department of Transportation to improve traffic flow over and onto I-5, with or without additional residences.	The South Sound Military Communities Partnership (SSMCP), which Lakewood is an active participant, continues to work with its partners to improve the flow of traffic from Lakewood through Lacey, Olympia, and Tumwater. The SSMCP is a partnership of more than 50 member cities, counties, the Nisqually Indian Tribe, Joint Base Lewis-McChord, State, regional, corporate, and non-profit organizations dedicated to fostering outcomes that are mutually beneficial to the South Sound region. Priority strategies for 2022/2023: 1. Continue a leading role in advocating for improvements to I-5 across the Nisqually River delta, as it has done in the past for previous I-5 corridor improvement funding, and identify the best forum for supporting funding for I-5 expansion at the federal level.

		2. Support and monitor progress of the I-5 JBLM Corridor Improvements and advocate that WSDOT extend the recently constructed HOV lanes through JBLM, north to connect to the regional HOV system at their present terminus at S 38th Street in Tacoma. 3. Continue leading legislative advocacy for transportation funding at the state level and expand advocacy efforts to the federal level, to take advantage of other funding opportunities.
	While Goal 3 of the Tillicum Neighborhood Plan is to reduce crime and neglect through stepped-up property maintenance enforcement, the concerns I mentioned previously regarding parking are, in fact, unenforced ordinance and statutory violations. Not once have I seen a police or City tag on any car that indicated it needed to be moved. Additionally, once upon a time, there appeared to be an increased police presence in the neighborhood, but that is no longer the case. A visible police presence is critical to the overall safety of this community. More people will amount to more crime. Construction sites are rife with opportunities for theft and property damage. We already have juveniles who do not hesitate to enter and steal from garages in broad daylight. Car break-ins are commonplace. Graffiti tags fences. It does not always feel safe to take a walk through Tillicum. The City must recommit to a robust police presence in the neighborhood.	Comment noted. Ms. McAleenan's correspondence was forwarded to the City Manager and will also be forwarded to the City Council.

	Strong enforcement of public health ordinances is necessary to achieve the alleged goals of the Tillicum Neighborhood Plan and keep the neighborhood clean and safe from both pests and pestilence. Additional housing without proper code enforcement will only drag the neighborhood further away from those goals.	CED operates three programs: dangerous building and public nuisance abatement; Rental Safety Housing Program (RHSP) registration & inspections; and expansion/connection to Pierce County sewers. Because of the pandemic, dangerous building & public nuisance actions, and RHSP inspections have slowed. Before the pandemic, the city had between 8 to 12 abatement/nuisance actions per year in Tillicum. During the pandemic, the number of Tillicum actions was reduced to about 4 per year. For 2022, over 30 abatements/nuisances are in process, however, as of this writing, none of which are located in Tillicum. Again, in Tillicum, RHSP is currently ramping up. This year, 88 parcels have registered representing 285-units. Staff have been involved in enforcement actions on three multifamily properties, totaling 48-units. Two of the properties are anticipated to be closed and a significant number of tenants relocated. In actions such as these, the landlords are responsible for tenant relocation. If the landlords fail to provide relocation per state standards, the city steps in, performs the work, and seeks legal action against the landlord to include repayment, plus penalties. City continues to require property owners to connect to sewer upon sale of property if a sewer line is adjacent to said property. City also subsidizes sewer connection through an existing loan program. City is beginning to see slight reductions in American Lake nutrient levels.
	In the case of the Bill's Boathouse parcel and the adjacent parcels, what's intended is especially unclear. As mentioned, traffic and parking on Silcox are already dangerous. That problem continues as the street curves and turns into the Bill's road. It appears that Bill's is seeking a change from single-family residential, despite running an	Comment noted. To date, Bill's Boathouse has not sought a change in zoning to allow for multifamily residential development. The owner's agent has had informal discussions about changing zoning to allow for mixed use development, but again, no applications, and no preliminary site plans, have been filed. A mixed use classification would also trigger a comprehensive plan amendment, which if submitted would be processed in 2023, provided the city council approved the 2023 docket to include such a request.

	active business from the property, to multifamily. It also appears that the property that would remain unchanged as "open space/recreational" is the unnamed road that runs parallel to Wadsworth, but neither is this entirely clear. As far as I can tell, that road is not owned or maintained by the City. Bill's appears to have special privileges that were "negotiated" in 2001 without current indication of with whom and for what purpose. With all the changes to this area, the burning of Bill's in April, and the need for the residents of Silcox Island to have boating access, it is likely time to reevaluate this entire scheme holistically rather than increasing the parcel's use without further consideration.	Mention is made of the road that runs parallel to Wadsworth. City confirms It is a private, unnamed street. As to the special privileges that were negotiated in 2021, at the time, the city had difficulty in assigning the appropriate zoning classification to the property given the underlying uses and the unusual shape. The planning commission recommended and the city council adopted Open Space 2 zoning (OSR2). However, classifying private property open space is unusual since it can limit the number & types of allowable uses. In recognizing the situation, the city agreed to allow some forms of limited commercial development related to water-side uses or activities, but no residential.
	The need for affordable housing should not override the other legitimate impacts on the neighborhood. With its former CoLI and now CoMI designation, Lakewood has made considerable effort to improve Tillicum, but there is much to be done. The City should not lose sight of its overall goals in a hurried attempt to provide needed housing. All should be done with consideration and respect for a balanced neighborhood plan.	Comment noted.