

COMMUNICATIONS

29.1 ADMINISTRATION

PHILOSOPHY: The Lakewood Police Department has teamed with the SOUTHSOUND 911 Communications Center to provide cost-effective police dispatching.

29.2 OPERATIONS

PHILOSOPHY: The communication link between the police and the community is critical to providing effective and safe police services. It is important that the roles of dispatch and law enforcement professionals are clearly defined in an effort to reduce confusion in communication. The standards provided in this section attempt to delineate responsibilities.

29.2.1 Radio Communications

Principle: The Lakewood Police Department conducts radio communications pursuant to the SOPs established by SOUTHSOUND 911 and agency user groups. Training in these procedures is included in the Police Training Officer Program.

Practices:

- A. Circumstances Requiring Communication: Personnel shall notify SOUTHSOUND 911 of all activity other than routine patrol. The Mobile Data Computer (MDC) may be used when arriving at a non-priority call for service, clearing any call for service, or performing a non-dispatched activity when the employee does not anticipate the need for additional assistance.
- B. Officer/CSO Status and Availability: The ability to maintain current information regarding status and availability is critical for the effective and efficient use of personnel. Therefore, officers/CSOs will advise SOUTHSOUND 911 when no additional assistance is required at a call for service. Officers/CSOs shall advise SOUTHSOUND 911 of availability as soon as possible after clearing an activity. All officers/CSOs shall advise SOUTHSOUND 911 whenever he/she is unavailable for dispatch or out of service.
- C. Supervisor Authority: Supervisors may override the CAD system if they determine it to be in the best interest of public safety and the City of Lakewood.