



LAKEWOOD CITY COUNCIL STUDY SESSION AGENDA

Monday, March 25, 2024

7:00 P.M.

City of Lakewood
Council Chambers
6000 Main Street SW
Lakewood, WA 98499

Residents can virtually attend City Council meetings by watching them live on the city's YouTube channel:

<https://www.youtube.com/user/cityoflakewoodwa>

Those who do not have access to YouTube can call in to listen by telephone via Zoom: Dial +1(253) 215-8782 and enter meeting ID: 868 7263 2373

Page No.1

CALL TO ORDER

ITEMS FOR DISCUSSION:

- (4) 1. Review of Human Services Strategies and Funding Recommendations. – (Memorandum)
- (26) 2. Review of FY 2024 HOME and Community Development Block Grant (CDBG) Annual Action Plan. – (Memorandum)
- (96) 3. Review of 2024 National Community Survey Findings. – (Memorandum)
- (308) 4. Review proposed Ordinance amending the Central Business District Residential Target Area Boundary. – (Memorandum)

ITEMS TENTATIVELY SCHEDULED FOR APRIL 1, 2024 REGULAR CITY COUNCIL MEETING:

- 1. Proclamation recognizing April as Fair Housing Month.
– *Tacoma Pierce County Association of Realtors*
- 2. Proclamation declaring April 15-19, 2024 as Black Wellness Week.
– *Keith Blocker, Momentum Professional Strategy Partners*

Persons requesting special accommodations or language interpreters should contact the City Clerk, 253-983-7705, as soon as possible in advance of the Council meeting so that an attempt to provide the special accommodations can be made.

3. Proclamation declaring April 27, 2024 as Parks Appreciation Day.
4. Recognizing Councilmember Michael Brandstetter for his service to South Sound 911. – *Chair Julie Door and Executive Director Deborah Grady, South Sound 911*
5. Youth Council Report.
6. Clover Park School District Report.
7. Accepting a donation from Virginia Mason Franciscan Health, in the amount of \$8,000, in support of SummerFEST. – (Motion – Consent Agenda)
8. Authorizing the execution of an agreement with Hemisphere Design and Marketing for the Build Your Better Here Campaign. – (Motion – Consent Agenda)
9. Authorizing the execution of a professional services agreement with Perteet, Inc., in the amount of \$232,727, for services related to the Interlaaken Drive project. – (Motion – Consent Agenda)
10. This is the date set for a public hearing on an Ordinance to amend Lakewood Municipal Code Title 3, Revenue and Finance, Property Tax Exemptions Chapter 3.64.030 Residential Target Area Designation and Standards Expanding the Central Business District Residential Target Area. – (Public Hearings and Appeals – Regular Agenda)
11. This is the date set for a public hearing on the proposed Resolution of the City Council acknowledging application of the nonuser statute and relinquishing any interest, except for possible utility easements the city may have in unopened right-of-way as described herein and requested by abutting property owner Habersetzer. – (Public Hearings and Appeals – Regular Agenda)
12. Acknowledging application of the nonuser statute and relinquishing any interest, except for possible utility easements the city may have in unopened right-of-way as described herein and requested by abutting property owner Habersetzer. – (Resolution – Regular Agenda)

Persons requesting special accommodations or language interpreters should contact the City Clerk, 253-983-7705, as soon as possible in advance of the Council meeting so that an attempt to provide the special accommodations can be made.

REPORTS BY THE CITY MANAGER**CITY COUNCIL COMMENTS****ADJOURNMENT**

Persons requesting special accommodations or language interpreters should contact the City Clerk, 253-983-7705, as soon as possible in advance of the Council meeting so that an attempt to provide the special accommodations can be made.



TO: Mayor and City Council

FROM: Shannon Bennett, Human Services Coordinator

THROUGH: John Caulfield, City Manager 

DATE: March 25, 2024

SUBJECT: Human Services Strategies and Funding Recommendations

ATTACHMENTS:

1. 2024 Human Services Funded Programs
2. 10 Year Human Services Funding History
3. Draft Application for 2025-26 biennium funding
4. Draft Rating Criteria for 2025-26 biennium funding
5. Opioid Settlement Funds Actual & Projected Allocation Amounts Table

Background: Since incorporation the City of Lakewood has been a consistent human services (HS) funding source using 1% of its general funds to support services and programs assisting Lakewood residents. Although funding levels have varied, the City has effectively managed its resources to address the complex needs of an ever-changing community. The City currently manages a two year grant program. Each year the Community Services Advisory Board (CSAB) assesses community need, Council strategies and other economic impacts to determine if our HS strategies need to be changed or updated.

Current Status: On October 20th, 2023, in support of providing Council with their 2024 HS funding recommendations, the CSAB met to review agency outcomes, contract outputs, and spending levels through three quarters. Site visit results for each organization was included. This review was followed by a discussion to determine whether to maintain the existing funding strategies or change them based on new conditions. On March 20th, members began their review and discussion of the existing application and rating tool, the previous funding process, a ten-year history of funding report, current HS strategies and applicant criteria and a potential timeline to support the upcoming 2025/26 HS funding process.

The City's HS funding currently supports 21 unique programs which meet the City's approved funding strategies. The funding strategies are divided into five areas:

- **Emotional Supports and Youth Programs** – Direct Services for youth and children to include leadership, after school, mentoring and late-night programs.
- **Access to Food** – Providing or distributing food to Lakewood youth and families in a variety of ways to include bulk food purchases, and distribution of food at local food banks and through mobile food services in low income and geographically challenged areas.
- **Access to Health and Behavioral Health** - Access to healthcare and behavioral health services to include services for medical case management, donated care, and youth dental care.
- **Housing Assistance** - Preventing homelessness in our community, to include emergency shelter, home repair, daily basic needs and homeless prevention services.
- **Other Crisis Stabilization Services** - Making community connections and referrals to advocacy and support groups, to include behavioral health intervention, legal and advocacy services for survivors of assault, domestic violence, and other crimes.

Grant Application and Rating Tool: CSAB reviewed the application used for the previous biennium, which was edited to include questions requiring organizations' commitment to equity, diversity, and inclusion. Applicants were asked to describe their methods for reaching a diverse population, to include marketing materials, how the leadership and staff represent the community they serve, and organizational training programs. In addition, the application was made easier to understand by the applicant so that they could be more specific regarding the information the CSAB needed to help make recommendations for funding. The rating tool was edited to match the questions being asked. The maximum grant per program is \$25,000 and agencies can apply for more than one program.

Ten Year History of HS funded programs: This attachment summarizes the ten-year history of programs supported by HS funds. Although we occasionally fund new agencies and programs, this chart demonstrates that the City has regularly selected local dependable, reliable, and consistent partners to serve Lakewood residents and the community.

Agency requirements: Applicants must meet the following requirements to be eligible for HS funding:

- Application agencies are non-profit (501c3), education or government entities.
- Organizations will provide independent fiscal reviews, tax filings or financial audits.
- Agencies will have non-discriminatory practices and policies.
- Agencies register as e-verify employers.
- Agencies will have appropriate liability insurance coverage listing the City of Tacoma as additional insured.

Opioid Settlement Funds

Council requested CSAB provide recommendations for use of Opioid Settlement Funds (“funds”). During the summer of 2023 CSAB began familiarizing themselves with the origin, requirements, and allowable spending strategies for the funds. At the October 23rd, 2023 joint session with Council, CSAB members discussed best practices for the funds and provided Council with two potential strategies under consideration. Hold onto annual allocations to generate more funds and support a more targeted set of programs that would create a larger community impact or include the funds in the 25/26 Human Services funding round and create a sixth priority for ease in the application and rating process. In January of 2024 CSAB members recommend taking a more focused approach that will create a larger community impact and unanimously agreed to hold on to the 2022-2025 funds in an anticipated amount of \$235,000, gather more information on community need and seek one to two large programs from the community through issuance of a Request for Proposal (RFP) in 2025 or 2026. CSAB members discussed hiring a community needs consultant to gather community feedback and data by issuing a Request for Qualifications (RFQ) in the spring of 2024, while simultaneously having the Youth Council gather the youth voice. Another alternative will be to collaborate with community partners (Pierce County Health Department, Lakewood’s CHOICE, MultiCare, Clover Park School District, etc.) already in possession of the research and data. The information received will be used to develop the scope of work when inviting the community to submit their program bids in the coming years.

CSAB Recommendations for 2025-2026 Funding:

1. Use attached application form and rating sheet to facilitate the HS grant program.
2. \$25,000 max grant per program (agencies can apply for more than one grant).
3. Maintain two-year funding cycle for 2025-2026 budget biennium.
4. Utilize the current five funding strategies to determine community need and programs.
 - **Emotional Supports and Youth Programming:** “Direct services for children and youth.”
 - **Access to Food:** “Providing or distributing food to Lakewood youth and families in a variety of ways.”
 - **Access to Health and Behavioral Health:** “Access to healthcare services.”
 - **Housing Assistance & Homelessness Prevention:** “Preventing homelessness in our community.”
 - **Crisis Stabilization and Advocacy:** “Making community connections and referrals to advocacy and support services.”
5. Hold on to 2022-2025 Opioid Settlement Funds to support a more targeted set of programs in 2025-2026.

Next Steps: Below is the proposed timeframe established to prepare for 2025-2026 human services funding:

- March 25, 2024 – Council Study Session review of CSAB HS funding and Opioid funding recommendation for 2025-2026
- June 24 -27 – Promotion regarding release of HS funding application (collaboration mailing list, Subtimes, TNT public notice, City website, social media, City Advisory Boards, and current HS program providers)
- June 27, 2024 – release application
- July 10, 2024 – Workshop for HS applicants
- August 9, 2024 – Application deadline – electronic submittal
- August 21, 2024- CSAB reviews applications
- September 20, 2024 – Interviews with applicants
- October 2024 – CSAB deliberations
- November 12, 2024 – Review funding recommendations with Council
- November 18, 2024 – Council action on 2025-2026 budget (to include HS funding allocations)
- December 2024 – contract development

CSAB Chair and staff will attend the March 25, 2024 study session to review grant program and recommended materials.

Attachment One: 2024 Human Services Funded Programs		
Agency	Program Name	2024 Amount
Asian Pacific Cultural Center	Promised Leaders of Tomorrow	\$ 22,500.00
Oasis Youth Center	Center for LGBTQ Youth	\$ 20,000.00
Communities in Schools	School-wide supports	\$ 25,000.00
Lakewood's Promise	HSC staff costs, Youth Council & 5 Promises	\$ 32,650.00
Children's Therapy Center	Therapy program for special needs youth	\$ 22,500.00
EMOTIONAL SUPPORTS TOTAL		
Emergency Food Network	Co-op Food Purchasing	\$ 22,500.00
Emergency Food Network	Food Delivery	\$ 22,500.00
Making a Difference Foundation	Lakewood Food Delivery Program	\$ 22,500.00
Nourish PC	Nutritious food for families	\$ 22,500.00
Multicultural Child and Family Hope Center	Distributes basic needs boxes to families in need	\$ 22,500.00
St. Leo Food Connection	Children's Program and Sprinbrook Mobile	\$ 15,000.00
ACCESS TO FOOD TOTAL		
Lindquist Dental	Uncompensated Dental Care for Low-income youth	\$ 25,000.00
Community Health Care	Lakewood Prompt Care (medical and therapy services)	\$ 15,000.00
Your Money Matters	Financial literacy programs available to BIPOC youth	\$ 15,000.00
PC Project Access	Donated Care	\$ 15,000.00
HEALTH & BEHAVIORAL HEALTH TOTAL		
The Rescue Mission	Shelter Services for persons experiencing houselessness	\$ 15,000.00
LASA	Hygeine Stations for persons experiencing houselessness	\$ 15,000.00
LASA	Emergency Shelter for perons experiencinf houselessness	\$ 15,000.00
Rebuilding Together	Free home repairs provided to low income older adults, people with disabilities, veterans and families with children.	\$ 15,000.00
HOUSING ASSISTANCE TOTAL		
YWCA	Crisis intervention and advocacy services for persons experiencing domestic violence.	\$ 22,500.00
REBUILDING HOPE	Advocacy and Therapy Program for persons experiencing domestic violence.	\$ 22,500.00
STABILIZATION TOTAL		
TOTAL FUNDING		\$ 425,150.00

Attachment Two: Ten Year Human Services Funding History

Organization	Program or Services	2015/16 Biennium	2017/18 Biennium	2019/20 Biennium	2021/22 Biennium	Current Biennium	
Organization	Program or Services	5 out of 5 Bienniums					
Communities in Schools	After School Program	\$ 49,000.00	\$ 46,500.00	\$ 35,000.00	\$ 52,500.00	\$ 50,000.00	
Community Health Care	Primary Medical Care + Tillicum	\$ 24,000.00	\$ 5,000.00	\$ 40,000.00	\$ 28,000.00	\$ 30,000.00	
Emergency Food Network	Food Delivery Program	\$ 43,000.00	\$ 50,000.00	\$ 50,000.00	\$ 50,000.00	\$ 45,000.00	
Lakewood's 5 Promises to Youth	Youth Services Coordination	\$ 43,000.00	\$ 43,000.00	\$ 50,000.00	\$ 25,000.00	\$ 62,650.00	
Nourish Pierce County	Food Banks Program	\$ 33,500.00	\$ 50,000.00	\$ 40,000.00	\$ 50,000.00	\$ 45,000.00	
Rebuilding Together South Sound	Rebuilding Together Program	\$ 33,500.00	\$ 20,000.00	\$ 28,000.00	\$ 28,000.00	\$ 50,000.00	
Lindquist Dental	Children Dental Services	\$ 21,000.00	\$ 29,000.00	\$ 28,000.00	\$ 30,000.00	\$ 50,000.00	
St. Leo's Food Connection	Mobile Food Program	\$ 18,000.00	\$ 10,000.00	\$ 32,000.00	\$ 50,000.00	\$ 30,000.00	
Rebulding Hope; Sexual Assault Center	Advocacy and Therapy	\$ 18,000.00	\$ 30,500.00	\$ 28,000.00	\$ 25,000.00	\$ 45,000.00	
YWCA Pierce County	Domestic Violence Shelter, Legal, Child Services	\$ 36,000.00	\$ 50,000.00	\$ 60,000.00	\$ 36,000.00	\$ 45,000.00	
Organization	Program or Services	4 out of 5 Bienniums					
Pierce County AIDS Foundation	Oasis Youth Center	\$ 12,000.00	\$ 14,000.00	\$ 25,000.00	\$ 32,500.00		
Boys and Girls Club Lakewood	After School Programs Youth 8 - 18	\$ 24,000.00	\$ 25,000.00	\$ 40,000.00	\$ 42,500.00		
Catholic Community Services	Emergency Housing	\$ 28,000.00	\$ 32,000.00	\$ 30,000.00	\$ 28,000.00		
Pierce County AIDS Foundation	Medical Case Management	\$ 22,500.00	\$ 18,000.00	\$ 20,000.00			\$ 14,850.00
Greater Lakes Mental Health	Behavioral Health Team & Emergency Assistance	\$ 63,000.00	\$ 50,000.00	\$ 50,000.00	\$ 50,000.00		
YMCA	Teen Late Night Program	\$ 15,000.00	\$ 20,000.00	\$ 16,000.00	\$ 42,500.00		
Tacoma Rescue Mission	Family Shelter	\$ 24,000.00	\$ 30,000.00		\$ 24,000.00	\$ 30,000.00	
Organization	Program or Services	3 out of 5 Bienniums					
St. Leo Food Connection	Summer Meals Program	\$ 6,000.00	\$ 5,100.00	\$ 28,000.00			
Pierce County Project Access	Donated Care			\$ 25,000.00	\$ 25,000.00		\$ 30,000.00
Tacoma Coummunity House	Victims Legal Advocacy Program	\$ 24,000.00	\$ 24,000.00	\$ 37,500.00			
Organization	Program or Services	2 out of 5 Bienniums					
South Sound Outreach Services	Outreach Program	\$ 39,500.00	\$ 40,000.00				
LASA	Housing for Homeless Families / Emergency Shelte	\$ 12,000.00					\$ 30,000.00
St. Leo's Food Connection	Backpack Program	\$ 6,000.00	\$ 4,500.00				
Pierce College	Lakewood Computer Clubhouse	\$ 28,000.00	\$ 28,000.00				
Caring for Kids	Ready to Learn Fair & School Supplies	\$ 20,000.00	\$ 10,000.00				
LASA	Outreach Program Client Center		\$ 45,000.00	\$ 37,500.00			
Asia Pacific Cultural Center	Promised Leaders of Tomorrow				\$ 40,000.00		\$ 45,000.00
Making a Difference Foundation	Eloise's Cooking Pot Food Delivery				\$ 31,000.00		\$ 45,000.00
Organization	Program or Services	One Biennium					
Multicultural Child and Family Hope Center						\$ 45,000.00	
Oasis Youth Center	Provides a safe place for LGBTQ children					\$ 40,000.00	
Children's Therapy Center	Therapy program for children with special needs					\$ 45,000.00	
Emergency Food Network	Co-Op Program					\$ 45,000.00	
Your Money Matters	Financial Literacy Program for BIPOC Youth					\$ 30,000.00	
Franciscan Health System	Children's Immunization	\$ 24,000.00					
Tillicum Community Center	Emergency Food Assistance				\$ 30,000.00		
Good Samaritan Hospital	Caregiver Respite & Support						
Metro Development Council	Family Support & Treatment Center	\$ 6,000.00					
Beecher's Foundation	Pure Food Kids Project		\$25,000.00				
Centerforce	Community Inclusion for Adults w/Disabilities			\$ 20,000.00			
WWEE (Courage 360)	ReachPlus Employment Program	\$ 15,000.00					
Springbrook Connections	Direct Services & Resource Connections				\$ 25,000.00		
LASA	Hygeine Stations					\$ 45,000.00	
		2015/16	2017/18	2019/20	2021/22	Current Biennium	
Grand Total HS Biennial Funding Allocations		\$ 673,000.00	\$704,600.00	\$720,000.00	\$745,000.00	\$ 852,500.00	

AGENCY NAME:

PROGRAM/PROJECT NAME:

NEW OR EXISTING PROGRAM?: NEW ☐ EXISTING ☐

PROGRAM AREAS (CHOOSE ONE):

- ☐ **Emotional Supports & Youth Programming:** “Direct services for children and youth”
- ☐ **Access to Food:** “Providing or distributing food to Lakewood youth and families in a variety of ways”
- ☐ **Access to Health & Behavioral Healthcare:** “Access to healthcare services”
- ☐ **Housing Assistance & Homelessness Prevention:** “Preventing homelessness in our community”
- ☐ **Crisis Stabilization & Advocacy:** “Making community connections and referrals to advocacy and support services”

Number of Lakewood clients served by this program last year:

Number of Lakewood clients to be served for this contract:

What percentage of the total number of clients served by this program in this contract period are anticipated to be Lakewood residents?: ☐ 25% or under ☐ 26-50% ☐ 51-75% ☐ >75%

PROGRAM DESCRIPTION (ONE - THREE SENTENCES):

Organizations selected to receive human services funding must be able to:

- Provide proof of general liability insurance coverage of at least \$1 million
- Provide quarterly reports and invoices with back up documentation
- Provide your 501(c)3 determination letter
- Provide E-verify determination letters as necessary
- Commit to an annual site visit by City of Lakewood staff
- Retain client records for seven years

PROGRAM BUDGET AT A GLANCE:

City of Lakewood Funds Requested:	\$
Other Program Funds: Requested and/or secured	\$
Total Program Budget:	\$

The current annual agency budget:

AUTHORIZATION TO APPLY: To the best of my knowledge and belief, all information in this application is true and correct. The applicant's governing body has duly authorized this document and if funded will comply with all contractual obligations.

Authorized Representative:

Title:

Date Approved:

Applicants must answer the following questions and provide the requested information in response to this funding application. Please be sure to complete the entire application, including the required budget forms and attachments.

A. Organizational Information

- 1) Provide the organization name, mailing address, physical office address, phone number (include area code) and e-mail address. If the applicant's organization also has a separate office location within Lakewood, please provide information for both the primary and Lakewood office locations.

Organization Legal Name:

Mailing Address:

Physical Street Address (if different from mailing address):

Main Business Phone Number:

Website:

- 2) Provide the name(s) and title(s) of the person(s) authorized to execute a contract on behalf of the organization.

Executive Officer Name and Title:

Email Address:

Phone Number:

- 3) Provide the name(s) and title(s) of the person(s) who serves as the organization's primary point of contact (if different).

Contact Name and Title:

Email Address:

Phone Number:

- 4) Provide the names and number of years the agency has been in business under current or previous names or additional assumed business names.

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- 5) Provide the federal tax identification number for the applicant's organization. _____

B . SUMMARY OF SERVICES

1) PROGRAM DESIGN

- 1a) Provide a detailed description of the program services to be provided.

DRAFT

CITY OF LAKEWOOD HUMAN SERVICES FUNDING APPLICATION for Contract Period 2025-26

- 1b) Describe which City of Lakewood's Human Services funding strategy best fits this program design and why.



- 1c) How do you ensure access to Lakewood residents? Describe your outreach or engagement strategies. Is your program delivering services in Lakewood?



2) SERVICE COORDINATION & PARTNERSHIPS

- 2a) Does your organization collaborate with others and/or link clients to other resources in the community, such as health and behavioral health services, employment services, veterans' services, benefits advocacy and others? If so, how is this achieved and to what services?

DRAFT

3) EFFECTIVE PRACTICES

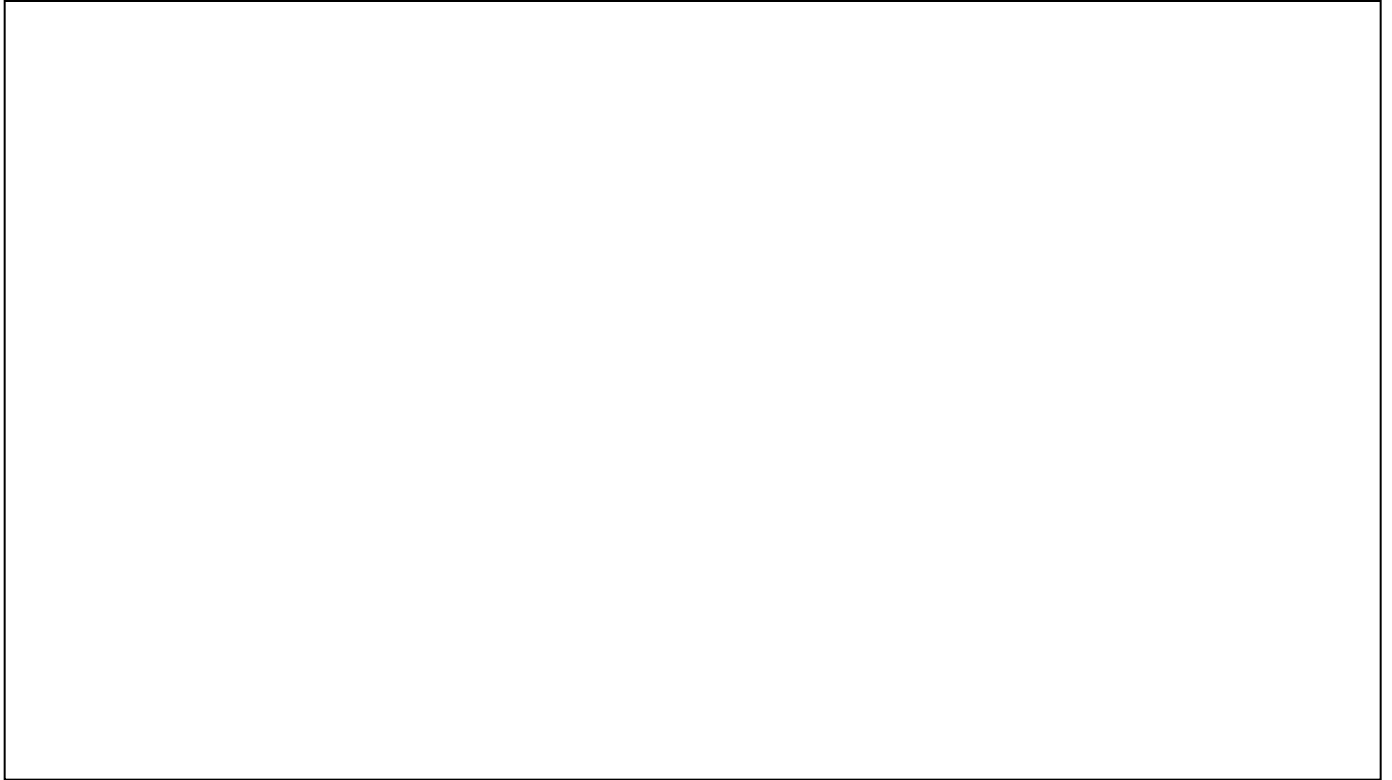
3a) Describe the program's specific measurable outcomes.



3b) How will your program benefit Lakewood residents and communities for the next two years?



3c) How do you incorporate the client-centered voice to ensure program quality or develop program strategies?



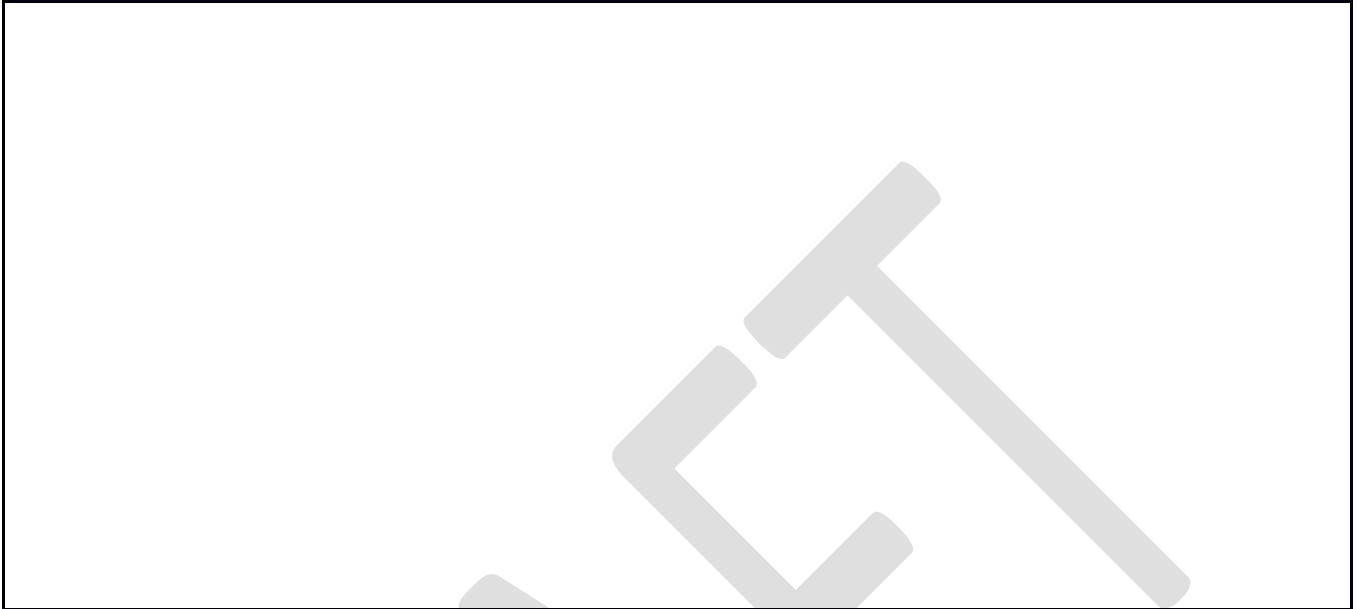
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4) ACCESSIBILITY & ELIGIBILITY

4a) What criteria is used to determine eligibility for program participation?

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- 4b) Is your program tailored or adapted to reach diverse populations through language, other communications, or physical accommodations? If so, how?



- 4c) Is your organization committed to diversity, equity, and inclusion? If so, how? Examples: Your leadership staff and board are representative of the people you serve. Training has been/is being provided. Marketing materials are representative of the people you serve.



4d) What client data is collected for this program and how is it collected?

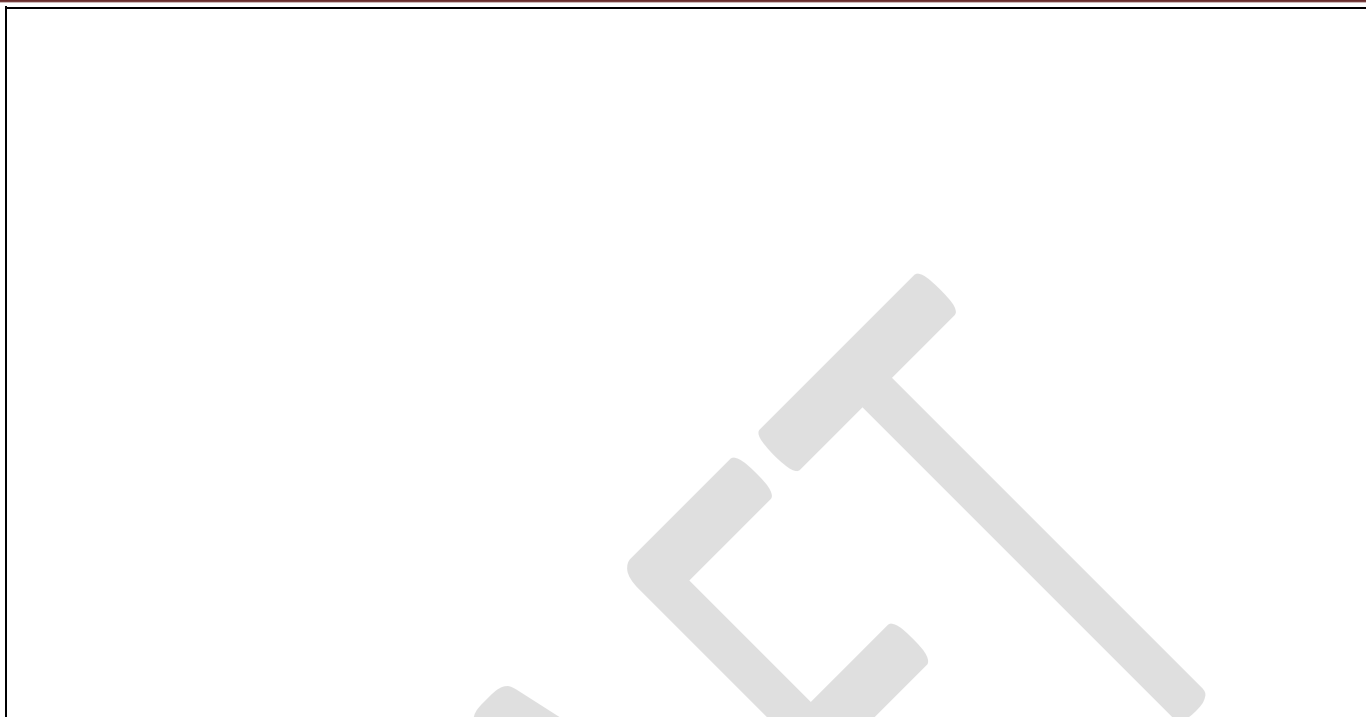
C. PROGRAM BUDGET

5a) Grant Request

Category	Amount Requested this Application (\$)
Personnel	
Admin	
Direct Costs	
Other	
Total	

Total should equal the funds requested from the City.

5b) Budget Narrative - Provide a clear description of how funds will be used based on the categories listed above.



5c) If you are not funded the requested amount would you still be able to provide your services? ☐ Yes ☐ No

D. ATTACHMENTS

(Using the checklist below, please attach the following documents to your application.)

- ☐ A list of the Board of Directors that identifies the principal officers and includes members' full names and occupations or affiliations
- ☐ A copy of the most recent available Board of Directors meeting minutes
- ☐ Internal Revenue Service (IRS) tax-exempt determination letter for applicant organizations with a 501 (c) 3 tax status
- ☐ A copy of the organization's last I-990 tax filing or end-of-year financial statement
- ☐ A copy of the agency's current annual operating budget (income and expense)

Submitting the Application

Organizations are encouraged to submit applications electronically via email to the Lakewood human services coordinator at Parks@cityoflakewood.us by 4:00 pm Friday, August 9th 2024.

Applicants will receive an acknowledgement of receipt. If you are unable to submit the application electronically contact the human services coordinator for alternatives.

Human Services Department: 253-983-7774

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**CITY OF LAKEWOOD
2025-2026 HUMAN SERVICES PROPOSAL RATING SHEET**

RATER'S INITIALS

RATER'S TOTAL

ORGANIZATION'S NAME

I.) Is the budget request proportionate to the number of Lakewood residents served?

(1) Yes

(0) No

II.) Is the organization's total operating budget less than \$1 million?

(1) Yes

(0) No

1a) Provide a detailed description of the program services

(2) Provides a clear description of the program services

(1) Some details are missing from the description or are difficult to follow

(0) Unclear program description

1b) Best fit with City of Lakewood's Human Services funding strategy

(6) Strong alignment

(3) Moderate alignment

(0) No alignment

1c) Lakewood residents will have access to these services

(4) Offers program services in Lakewood to ensure access for Lakewood residents

(2) Provides some outreach to serve Lakewood residents

(0) Not clear how or where clients are contacted and connected to services

2a) Collaboration and client connections

(2) Demonstrates effective collaboration and client connection

(1) Demonstrates some collaboration and client connection

(0) Does not demonstrate sufficient collaboration or client connection

3a) Specific measureable outcomes

(4) Describes effective measurable outcomes

(2) Somewhat describes effective measureable outcomes

(0) Does not describe effective measureable outcomes

3b) Community need statement and justification for services

(6) Convincingly demonstrates need and impact

(3) Somewhat demonstrated need and impact

(0) Does not demonstrate sufficient need or impact

CITY OF LAKEWOOD
2025-2026 HUMAN SERVICES PROPOSAL RATING SHEET

3c) Quality and Client Voice

- (4) Demonstrates the program is client-centered
- (2) Somewhat demonstrates the program is client-centered
- (0) Does not sufficiently demonstrate quality or inclusion of client voice

4a) Program eligibility

- (4) There are clear criteria to determine eligibility or client referral source
- (2) Screening or client referrals occur outside the agency's control
- (0) Not clear who is eligible

4b) Making accommodations for diverse populations

- (4) Clear ability to address all potential barriers for accessing services
- (2) Program is able to address some but not all potential barriers
- (0) Not clear on barriers and how accommodations are made

4c) Commitment to equity

- (2) Provides many examples of commitment to equity
- (1) Demonstrates moderate commitment to equity
- (0) Does not demonstrate sufficient commitment to equity

4d) Collection and tracking client data

- (2) There is a clear and formal process to collect, monitor and report data
- (1) The data collection process is informal, incomplete or time limited
- (0) The data collection process does not exist or is very limited

5a) Budget Narrative

- (4) Provides a clear description and demonstrates appropriate use of funds
- (2) Provides a somewhat clear description or appropriate use of funds
- (0) Does not provide a clear description and appropriate use of funds

Grand Total (46 possible)

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Attachment five: Opioid Settlement Funds Actual & Projected Allocation Amounts Table

Opioid Abatement Distributions Received & Projected																
As of March 18, 2024																
Distributor ¹		Janssen ²		Johnson & Johnson ³		Teva ⁴		Allergan ⁵		CVS ⁶		Walgreens ⁷		Walmart ⁸		Total
Date	Amount	Date	Amount	Date	Amount	Date	Amount	Date	Amount	Date	Amount	Date	Amount	Date	Amount	
12/2022	\$ 41,039	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 41,039
12/2022	\$ 43,130	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -		\$ -	\$ 43,130
8/2023	\$ 43,130	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -		\$ -	\$ 43,130
3/2024	\$ 23,760	-	\$ -	-	\$ -	3/2024	\$ 14,412	3/2024	\$ 15,970	3/2024	\$ 17,784	3/2024	\$ 34,415	3/2024	\$ 139,928	\$ 246,269
-	\$ -	-	\$ -	6/2024	\$ 2,594,615	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 2,594,615
7/2024	\$ 30,223	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 30,223
7/2025	\$ 53,983	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 53,983
7/2026	\$ 53,983	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 53,983
7/2027	\$ 53,983	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 53,983
7/2028	\$ 72,906	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 72,906
7/2029	\$ 74,695	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 74,695
7/2030	\$ 74,695	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 74,695
7/2031	\$ 62,788	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 62,788
7/2032	\$ 62,788	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 62,788
7/2033	\$ 62,788	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 62,788
7/2034	\$ 62,788	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 62,788
7/2035	\$ 62,788	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 62,788
7/2036	\$ 62,788	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 62,788
7/2037	\$ 62,788	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 62,788
7/2038	\$ 62,788	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	\$ 62,788
Received to LTD	\$ 151,058		\$ -		\$ -		\$ 14,412		\$ 15,970		\$ 17,784		\$ 34,415		\$ 139,928	\$ 373,567
Total Future Receipts	\$ 916,772		\$ -		\$ 2,594,615		\$ -		\$ -		\$ -		\$ -		\$ -	\$ 3,511,387
Total Estimated	\$ 1,067,830		\$ -		\$ 2,594,615		\$ 14,412		\$ 15,970		\$ 17,784		\$ 34,415		\$ 139,928	\$ 3,884,954

¹ The projections are the amounts the City would receive pursuant to the settlement agreement if all relevant facts and circumstances were to remain unchanged. The relevant facts and circumstances, including but not limited to current levels of State and Subdivision participation, are subject to change and thus, there are no guarantees regarding the amounts or timing of any future payment(s). The amounts and timing of any future payments will be governed by the terms of the Settlement

² Projections currently not available. Includes McKesson, Cardinal and AmerisourceBergen. It is unclear whether Janssen and Distributor are one in the same.

³ Contingent on eligible cities and counties joining the settlement.

⁴ Projections currently not available.

⁵ Projections currently not available.

⁶ Projections currently not available.

⁷ Projections currently not available.

⁸ Projections currently not available.



TO: Mayor and City Council

FROM: Jeff Gumm, Program Manager Housing Division

THROUGH: John J. Caulfield, City Manager *John J. Caulfield*

DATE: March 25, 2024

SUBJECT: HOME & CDBG FY 2024 ANNUAL ACTION PLAN (AAP)
FUNDING PRIORITIES AND UPDATE ON RELATED PROGRAMS

ATTACHMENTS: Draft FY 2024 Annual Action Plan

Background: This memorandum serves multiple purposes:

- 1) Provides as a brief review of HOME & CDBG programs & processes;
- 2) Reviews CDBG expenditures by funding category since the City began receiving funds in 2000;
- 3) Reviews goals and outcomes associated with the final year of the ongoing 5-YR 2020-2024 Consolidated Plan;
- 4) Introduces Council to the proposed use of funds for the FY 2024 Annual Action Plan, public participation, and timeline for submittal of the Plan;
- 5) Introduces Council to the upcoming 5-YR 2025-2029 Consolidated Plan process beginning in July 2024; and
- 6) Updates Council on LASA's budget for development of 25 units of affordable rental housing at Gravelly Lake Commons.

What is HOME? Created by the National Affordability Housing Act of 1990, the HOME program's primary intent is to increase the supply of decent, affordable housing for low- and very low-income households (not including shelter or transitional housing). Eligible activities include:

- 1) Homeowner rehabilitation;
- 2) Homebuyer activities;
- 3) Rental housing, including capitalization of project reserves and buy down of debt;
- 4) Tenant-based rental assistance;
- 5) New construction of low-income housing (rental/homeownership);
- 6) Property acquisition and project development, including on-site improvements; and
- 7) Project-related soft costs (architectural, engineering, financial counseling, affirmative marketing, and fair housing services).

HOME funds carry various programmatic regulations which can be found at 24 CFR Part 92. Funds received must be committed to an eligible activity within two years and must be expended within four years. Lakewood qualifies for HOME funding through the consortium process as a member of the Tacoma-Lakewood HOME consortium.

What is CDBG? Authorized under Title I of the Housing and Community Development Act of 1974, the Community Development Block Grant (CDBG) program is a grant to local jurisdictions to assist in the development of viable communities. Funds are to be expended to principally benefit low- and moderate-income individuals through the provision of: 1) decent housing; 2) a suitable living environment; and 3) expanded economic opportunities. Each CDBG grantee is responsible for choosing how best to serve its community's interests and meet the needs of eligible citizens.

Eligible CDBG activities include the following:

Affordable Housing

- Homeowner rehabilitation
- Down payment assistance
- Rental rehabilitation
- Acquisition and demolition
- Lead paint activities
- New construction, if carried out by a Community-Based Development Organization (CBDO)

Public Services

- Employment and education services
- Childcare
- Health and substance abuse services
- Services for seniors
- Fair housing counseling
- Services for homeless
- Job training and employment services

Public Facilities/Infrastructure

- Acquisition, construction, rehab or installation of public or community facilities
- Infrastructure installation or improvements (i.e. roads, sidewalks, sewers, street lighting, etc.)

Economic Development

- Microenterprise assistance
- Commercial rehabilitation
- Job training and technical assistance
- Special economic development – acquisition, construction, rehab, installation of property or equipment

Two of the most common ways of using CDBG funds to support the development of permanent affordable housing is to use CDBG to acquire property on which permanent housing is built using other resources, or to fund the installation or reconstruction of public improvements that will serve the affordable housing to be constructed. New construction of housing is typically an ineligible activity under the CDBG program unless it is carried out by a CBDO. Habitat for Humanity is the only CBDO currently operating in Lakewood and Tacoma. Housing rehabilitation is also eligible under the

CDBG program and may include the conversion of existing, non-residential structures into residential units.

CDBG funds may also be used to assist with the development of emergency shelters and transitional housing, provided the project is owned by the jurisdiction or a non-profit entity. Operations and maintenance of such facilities is considered eligible under public services activities; however, funding is limited so as not to exceed 15% of a grantee's funding allocation. Typically, service-related activities involve extensive documentation procedures driving up the cost of program operations; service-related activities are typically eligible for human services funding which does not require the same rigorous level of federal documentation.

CDBG funds carry various programmatic regulations which can be found at 24 CFR 570. CDBG carries two specific funding caps: 1) administrative expenses may not exceed 20% of the current entitlement allocation and program income; and 2) public service activities may not exceed 15% of the current entitlement allocation, plus 15% of the preceding year's program income. Additionally, 70% of CDBG funding must be used to benefit low- and moderate- income individuals over a one-, two- or three-year time period. CDBG funding faces an annual timeliness test (May 1st) to ensure funds in the jurisdiction's federal line-of-credit do not exceed 1.5 times the annual grant for its current program year.

CDBG and HOME annual planning process: HUD requires State and local governments to produce both a 5-Year Consolidated Plan and an Annual Action Plan to receive federal funding from the Community Development Block Grant (CDBG) and HOME Investment Partnerships Program (HOME). The 5-YR Consolidated Plan serves as a framework for identifying long-term housing, homeless, and community development needs and provides a strategic plan for how a community intends to expend CDBG and HOME funds in order to satisfy those needs over a specified five-year period of time. The purpose of the 5-YR Plan is to create a broad, yet consistent, long-term (5 year) vision to carry out activities consistent with HUD's national objectives. The Annual Action Plan on the other hand, is a single year action plan derived from the goals of the 5-YR Plan as well as annual community input. Annual Action Plans provide specific activities and funding actions to be carried out to meet goals and objectives identified in the 5-YR Plan. Lakewood's current 5-YR Consolidated Plan was adopted by Council on June 1, 2020 (Resolution 2020-09) and covers fiscal years 2020-2024 (July 1, 2020 – June 30, 2025), while the Draft FY 2024 Annual Action Plan covers only fiscal year 2024 (July 1, 2024 – June 30, 2025).

Lakewood and Tacoma, through the Tacoma-Lakewood HOME consortium, create a joint 5-YR Consolidated Plan to address community development needs on a regional basis. Following the 5-YR Plan, both Lakewood and Tacoma create individual Annual Action Plans designed to address needs identified in the 5-YR Plan specific to each jurisdiction.

Fiscal year 2024 will be considered the fifth and final year under the current 5-YR Plan which expires on June 30, 2025. The City will begin its next 5-year planning process in September of 2024. As part of this process, extensive public input will be sought, including general and targeted public outreach, and the involvement of City of Lakewood Advisory Boards and Council.

What do Lakewood's historical CDBG expenditures look like to date?

TABLE 1 CDBG Expenditure by Funding Priority (including Program Income*)							
Year	Physical/ Infrastructure	Housing	Public Service	Economic Develop ment	Admini- stration	Section 108 Loan Payment	CDBG-CV 1, 2 & 3
2000	\$537,860.10	\$102,275.13	\$34,030.65	\$0.00	\$103,618.22	\$0.00	N/A
2001	\$250,286.87	\$126,611.96	\$60,022.92	\$0.00	\$153,428.50	\$0.00	N/A
2002	\$451,438.00	\$357,309.63	\$78,145.68	\$0.00	\$144,068.86	\$0.00	N/A
2003	\$399,609.05	\$350,528.50	\$76,294.76	\$0.00	\$161,200.00	\$0.00	N/A
2004	\$294,974.47	\$407,591.69	\$80,490.00	\$0.00	\$136,552.91	\$0.00	N/A
2005	\$86,156.39	\$359,033.03	\$68,336.00	\$0.00	\$130,879.53	\$0.00	N/A
2006	\$164,000.00	\$486,607.03	\$70,645.37	\$0.00	\$99,091.68	\$0.00	N/A
2007	\$0.00	\$427,346.00	\$66,380.17	\$0.00	\$96,940.46	\$0.00	N/A
2008	\$9,871.81	\$412,526.83	\$66,818.21	\$0.00	\$108,065.99	\$0.00	N/A
2009	\$20,000.00	\$433,021.09	\$64,920.04	\$0.00	\$127,986.46	\$0.00	N/A
2010	\$522,544.00	\$133,536.78	\$84,394.14	\$31,947.85	\$131,686.11	\$0.00	N/A
2011	\$185,481.69	\$268,584.51	\$86,187.73	\$0.00	\$123,853.80	\$0.00	N/A
2012	\$0.00	\$280,854.87	\$34,701.05	\$0.00	\$100,871.31	\$0.00	N/A
2013	\$284,851.80	\$301,829.41	\$3,545.40	\$13,229.84	\$98,881.36	\$0.00	N/A
2014	\$160,000.00	\$188,138.86	\$48,065.71	\$0.00	\$108,853.98	\$0.00	N/A
2015	\$320,000.00	\$94,747.21	\$0.00	\$0.00	\$98,363.40	\$0.00	N/A
2016	\$321,937.57	\$164,351.72	\$0.00	\$0.00	\$106,967.67	\$0.00	N/A
2017	\$270,492.80	\$101,003.36	\$0.00	\$0.00	\$96,106.18	\$49,311.26	N/A
2018	\$300,000.00	\$220,546.92	\$0.00	\$0.00	\$102,580.28	\$49,812.66	N/A
2019	\$0.00	\$362,134.88	\$0.00	\$0.00	\$122,805.49	\$48,224.75	\$807,337.00
2020	\$0.00	\$725,297.27	\$0.00	\$0.00	\$106,919.53	\$0.00	N/A
2021	\$306,759.20	\$350,012.37	\$3,000.00	\$0.00	\$136,745.24	\$0.00	N/A
2022	\$0.00	\$199,356.38	\$94,250.00	\$0.00	\$118,210.50	\$0.00	\$136,706.00
2023	\$0.00	\$61,333.99	\$11,952.74	\$0.00	\$65,386.43	\$0.00	NA
2024 Proposed	\$0.00	\$348,000.00	\$80,000.00	\$0.00	\$107,000.00	\$0.00	N/A
TOTAL TO DATE	\$4,886,263.75	\$6,914,579.42	\$1,032,180.57	\$45,177.69	\$2,780,063.89	\$147,348.67	\$944.043.00
*Program Income Included in Total	0.00	\$969,714.18	\$5,621.45	\$10,179.52	\$265,916.05	\$0.00	\$0.00

What are the five-year goals and objectives identified in the current 5-YR 2020-2024 Consolidated Plan? The 5-YR Plan identified four goals to address over the next five years, each a high priority:

- 1) Housing instability among residents, including homelessness;

- 2) Limited supply of diverse rental and homeownership opportunities;
- 3) Need for accessible, culturally competent services; and
- 4) Need for safe, accessible homes and facilities.

What accomplishments have been achieved to date as part of the 5-YR 2020-2024 Consolidated Plan? To date, a majority of the City's goals as established in the 5-YR Plan have been met or exceeded with the exception of some of the City's housing and infrastructure goals.

Current funding and project activity related to the City's homeowner housing rehabilitation goal will see a total of 44 units rehabilitated at the end of FY 2023 (June 30, 2024) as Rebuilding Together completes 12 rehabilitation projects and the City completes 8 Major Home Repair projects. This will leave a gap of 6 units needing to be completed in FY 2024 to meet the goal of 50 projects completed. Proposed funding through Habitat for Humanity's Aging-in-Place program and the City's Major Home Repair program in FY 2024 will slightly exceed the City's goal of 50 units rehabilitated.

The City's goal of 30 units of homeowner/renter housing added will likely end short at the end of FY 2024 due to persistent construction and funding delays. New construction of affordable housing, due to the nature of federal funding and federal programmatic requirements, is notorious for taking a long time to develop and quite typically ends up being delayed beyond initial timelines. Current and ongoing projects include LASA's development of 25 units of affordable rental housing, and Habitat's construction of 8 new homes in the Tillicum neighborhood; both projects have seen delays along the way. While Habitat's 8 new homes are anticipated to be completed and occupied by April 2025, LASA's construction of 25 units of new affordable rental units is expected to be completed in 2025-26. Once completed, the City will have added 34 new affordable homeowner and rental housing units.

The City's goal of serving 25,775 persons through infrastructure improvements as part of the 5-YR plan was predicated on completing two projects: 1) streetlighting improvements in the Oakbrook neighborhood, and 2) sidewalk improvements along Phillips Rd. SW. While the sidewalk project was completed, the Oakbrook streetlighting project was cancelled. As infrastructure projects historically have longer ramp up periods, no such projects are contemplated for FY 2024.

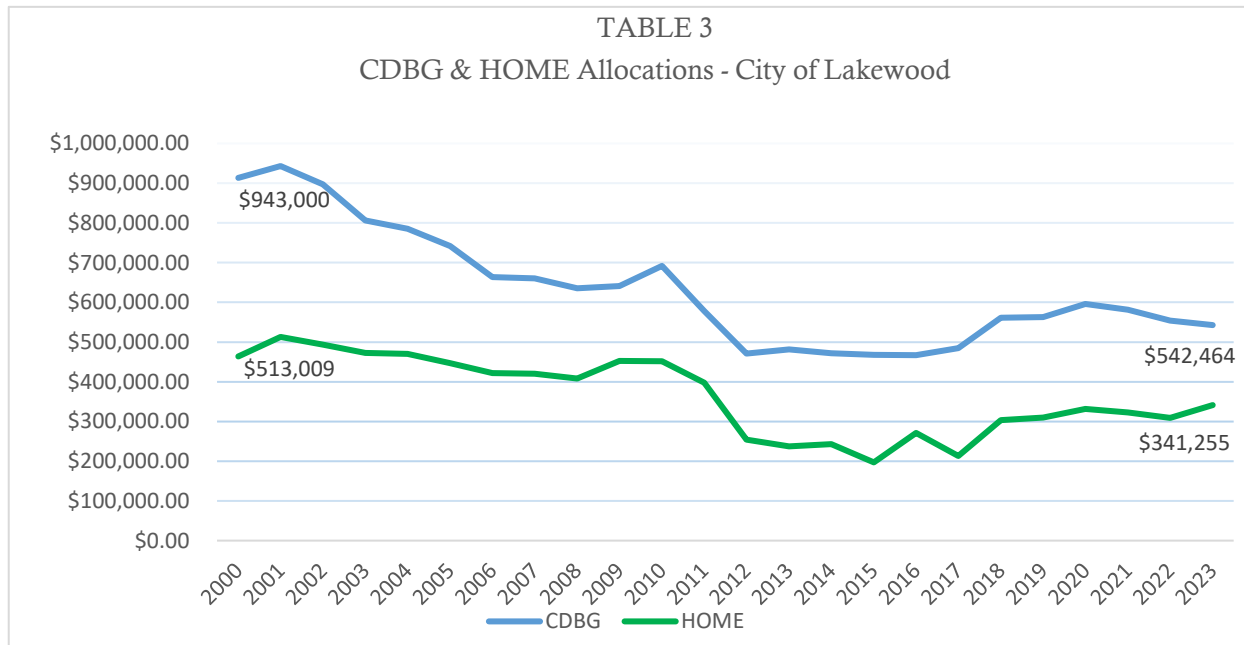
Finally, as the federal government has continued to provide new funding streams and programmatic regulations related to the ongoing impacts of the COVID pandemic, staff has had to pivot focus away from typical CDBG and HOME projects toward these new funding streams such as the American Rescue Plan Act (ARPA), CARES Act (CDBG-CV 1, 2 and 3), and HOME America Rescue Plan Act (HOME-ARP). Many of these funding sources had very tight

timelines to develop new programs and expend funding streams; all have new and varying regulations. New programs included those to sustain Lakewood businesses and maintain the employment of low-income workers (CDBG-CV1), tenant-based rental assistance and mortgage assistance for those households who were now behind on monthly housing payments (CDBG-CV 1 & 3), funding to assist LASA's expansion of its services center for homeless services (CDBG-CV2), and funding in support of affordable rental and homeownership opportunities through developments by LASA and Habitat for Humanity (HOME-ARP, Pierce County ARP, and Commerce ARP). Many of these new programs were not contemplated when the 5-YR Plan was developed, and as a result, are largely responsible for some of the excessive outcomes in the City's 5-YR goals.

Table 2 provides a brief update on goals established under the 5-YR 2020-2024 Consolidated Plan and the status of outcomes achieved. FY 2024 will be the final year of the City's 5-YR Plan.

TABLE 2 GOALS AND OUTCOMES ESTABLISHED FOR 5-YR 2020-24 PLAN				
GOALS	Measure	# Proposed	# Actual	Percent Complete
1. Stabilize existing residents	Homeowner Housing Units Rehabilitated	50	24	48.00%
	Tenant-Based Rental Assistance- Persons	50	415	824.00%
	Jobs Created/Retained	5	38	760.00%
	Businesses Assisted	2	15	750.00%
2. Increase rental and homeownership opportunities	Homeowner/Renter Housing Added	30	1	3.33%
	Rental Housing Units Rehabilitated	64	64	100.00%
3. Prevent and reduce homelessness	Public Service Activities- Persons	80	160	200.00%
	Homelessness Prevention- Persons	50	553	1106.00%
4. Need for accessible, culturally competent services	Public Service Activities	50	8515	170300.00%
5. Support of public infrastructure improvements	Public Infrastructure- Persons	25,775	5,345	20.74%

CDBG & HOME Allocations 2000 to Date: CDBG and HOME funding allocations have seen a consistent decline since 2001 when the City received a peak of \$943,000 in CDBG and \$513,009 in HOME funding. See Table 3 below for historical funding:



Funding allocations for FY 2024 CDBG and HOME programs: While Congress has approved a recent “minibus” bill which included FY 2024 appropriations for Transportation-HUD, funding allocations for the CDBG and HOME programs have not yet been announced for FY 2024 (July 1, 2024 – June 30, 2025). Typically, this process takes about 30-60 days after budget approval for HUD to run its programmatic formulas and to notify jurisdictions of program funding allocations. The City is estimating CDBG and HOME funding based on FY 2024 allocations identified in the recently approved Consolidated Appropriations Act of 2024. Estimated funding allocations are as follows:

- 1) CDBG: **\$535,000** (1.38% decrease from FY 2023 allocation of \$542,464)
- 2) HOME: **\$290,000** (15% decrease from FY 2023 allocation of \$341,255)

Funding priority recommendation for CDBG and HOME for FY 2024 Annual Action Plan (year five of five): Proposed funding allocations consistent with the current 5-YR 2020-24 Consolidated Plan are listed in Table 4 below:

TABLE 4 CDBG FUNDING RECOMMENDATIONS – FY 2024				
	CDBG	Program Income	TOTAL	Consistent With 5-YR Goal
Housing – Major Home Repair	\$254,000	\$100,000	\$354,000	#1 – Stabilize existing residents. Homeowner units rehabilitated- 8 households.
Housing – Emergency Assistance for Displaced Residents.	\$24,000	\$0	\$24,000	Goal #3 – Prevent & reduce homelessness. Homeless prevention- 12 individuals.

Housing – Habitat for Humanity-Aging-in-Place Program	\$60,000	\$0	\$60,000	#1 – Stabilize existing residents. Homeowner units rehabilitated- 8 households.
Services – CDBG Emergency Payments Program	\$80,000	\$0	\$80,000	Goal #3 – Prevent & reduce homelessness. Public Service activities and Homeless prevention- 50 individuals.
CDBG Admin of HOME Housing Services	\$10,000	\$0	\$10,000	#2 – Increase rental and homeownership opportunities. Homeowner/renter housing added- 33 new units.
Administration	\$107,000	\$0	\$107,000	Administration
NSPI Abatement Program	\$0	\$292,000	\$292,000	#1 – Stabilize existing residents. Buildings demolished- 3 buildings.
Total Funding	\$535,000	\$392,000*	\$927,000	
*Program Income: The City anticipates approximately \$100,000 in program income to be received in repayments from the Major Home Repair Revolving Loan Fund and NSPI Abatement Fund (\$292,000). Program income will be used in accordance with HUD's requirements for RLF funds and shall be used to fund similar activities.				

Table 5 lists HOME funding priority recommendations consistent with the current 5-YR 2020-24 Consolidated Plan:

TABLE 5 HOME FUNDING RECOMMENDATIONS – FY 2024				
	HOME	Program Income	TOTAL	Consistent With 5-YR Goal
Affordable Housing Fund	\$261,000	\$68,754.91	\$329,754.91	#2 – Increase rental and homeownership opportunities.
Administration (Tacoma 10%)	\$29,000	\$0	\$29,000	Administration
Total Funding	\$290,000	\$68,754.91*	\$358,754.91	
*Program Income: Program income received from prior year repayments as part of the HOME Affordable Housing Fund. Program income will be used in accordance with HUD's requirements for RLF funds and shall be used to fund similar activities.				

What does the FY 2024 calendar look like? Table 6 provides a timeline of activities to be undertaken by Lakewood and Tacoma to allocate CDBG and HOME funding for FY 2024 (July 1, 2024 – June 30, 2025).

TABLE 6 CDBG/HOME FUNDING TIMELINE – FY 2024 AAP	
Date	Action
February 21, 2024	Public hearing before CSAB for CDBG/HOME funding priorities for FY 2024 AAP.
March 20, 2024	CSAB review of proposed CDBG/HOME funding priorities for FY 2024 AAP.
March 25, 2024 - Study Session	Council review of Draft FY 2024 AAP.
March 29 – April 29, 2024	Citizen 30-day review and comment period of Draft FY 2024 AAP.
April 15, 2024 - Council Meeting	Lakewood City Council Public Hearing on Draft FY 2024 AAP.
April 23, 2024	Tacoma City Council Public Hearing on Draft FY 2024 AAP.
April 29, 2024	Tacoma City Council adoption of FY 2024 AAP.
May 6, 2024 - Council Meeting	Lakewood City Council adoption of FY 2024 AAP.
May 15, 2024	Submittal of FY 2024 Annual Action Plan to HUD.

Recap of FY 2024 Annual Action Plan recommendations moving forward:

- 1) Staff is proposing to continue to focus FY 2024 CDBG and HOME funding primarily upon housing related activities, including funding for Habitat for Humanity and internal housing-related programs to meet housing goals identified in the current 5-YR Plan;
- 2) Council may wish to alter CDBG or HOME funding recommendations provided in Tables 4 and 5;
- 3) Conduct a 30-day public comment period (March 29 – April 29) and public hearing before Council on April 15^h regarding the proposed FY 2024 Annual Action Plan;
- 4) Evaluate public input received during the 30-day comment period and April 15th public hearing; update recommendations to Council, if necessary; and
- 5) Submit FY 2024 Annual Action Plan to HUD on May 15, 2024.

What does Lakewood's next 5-YR 2025-2029 Consolidated Plan process and timeline look like? Each year the CDGB and HOME planning process consists of activities conducted to carry out current Annual Action Plan activities, reporting on previous years goals, and activities in preparation of the development of the following year's Annual Action Plan. As the City's current 5-YR Consolidated Plan expires on June 30, 2025, the general timeline below identifies ongoing activities and actions associated with the creation of the City's new 5-YR 2025-2029 Consolidated Plan and FY 2025 Annual Action Plan. This process is slated to begin in July to August 2024 with the City seeking an RFP for consultant services to prepare the City's new 5-YR 2025-2029 Consolidated Plan. The planning process will involve extensive outreach to the public, housing and services providers, various City departmental staff, Advisory Boards, and both the Lakewood and Tacoma City Councils.

TABLE 7 CDBG/HOME TIMELINE 2024-2025 & NEW 5-YR 2025-2029 CONSOLIDATED PLAN	
July 1, 2024	Program year begins for FY 2024 AAP.
July-August	RFP for consultant to assist with 5-YR 2025-2029 Consolidated Plan and FY 2025 AAP.
September 9 - 26	15-day public comment period on FY 2023 CAPER ¹ .
September 30	Submit FY 2023 CAPER to HUD (90 days after program year ends).
October 2024 - March 2025	Conduct public hearings and outreach on community development needs for 5-YR 2025-2029 Consolidated Plan and FY 2025 AAP.
January - March 2025	Meetings with Advisory Boards and Council on 5-YR 2025-2029 Consolidated Plan and FY 2025 AAP.
April 1 - 30	30-day citizen comment period on 5-YR 2025-2029 Consolidated Plan and FY 2025 AAP.
Mid-April	Public hearing on 5-YR 2025-2029 Consolidated Plan and FY 2025 AAP.
1 st week of May	Council approval of 5-YR 2025-2029 Consolidated Plan and FY 2025 AAP.
May 15	Submittal of 5-YR 2025-2029 Consolidated Plan and FY 2025 AAP (45 days before program year begins).
June 30, 2025	End of program year for FY 2024 AAP.

Update of LASA Gravelly Lake Commons budget for the construction of 25 units of affordable rental housing. On March 11, 2024, staff received an update from Congresswoman Strickland's staff that LASA's \$1 million in appropriations has passed both Chambers of Congress as part of a "minibus" appropriations package. With this funding, LASA has secured a total of \$12.5 million in funding for this project; all funding is complete and no additional funding is needed. Staff is coordinating with the county and the state and is in the process of completing the project's environmental review. Recurring monthly project meetings have been scheduled between LASA and all funders through project completion. LASA is presently collaborating with their developer to finalize all plans, drawings, and engineering ahead of going out for bids. Based upon current conditions and timelines, construction is likely to start in early-2025.

¹ The Consolidated Annual Performance and Evaluation Report (CAPER) provides annual performance reporting on client outputs and outcomes that enables an assessment of grantee performance in achieving the housing stability outcome measure. The CAPER, in conjunction with the Integrated Disbursement Information System (IDIS), fulfills statutory and regulatory program reporting requirements and provides the grantee and HUD with the necessary information to assess the overall program performance and accomplishments against planned goals and objectives.



City of
Lakewood

2024 Consolidated Annual Action Plan - Draft

July 1, 2024 – June 30, 2025

Tacoma-Lakewood

HOME Consortium

March 12, 2024

Executive Summary

AP-05 Executive Summary - 91.200(c), 91.220(b)

1. Introduction

The FY 2024 Consolidated Plans for the Tacoma-Lakewood Consortium provide a framework for addressing housing and community development needs in these cities. The Plans are developed for the U.S. Department of Housing and Urban Development to define how funding is to be allocated for the following federal programs: Community Development Block Grant Program (CDBG), HOME Investment Partnership Act (HOME), and for the City of Tacoma, Emergency Shelter Grants (ESG).

The FY 2024 Annual Action Plan (July 1, 2024 – June 30, 2025), Lakewood's fifth and final under the 5-YR Consolidated Plan (2020-2024), is a one-year plan that addresses local community and economic development needs and the resources necessary to meet the needs of low- and moderate-income households. The Plan identifies unique needs and assets in Lakewood and Tacoma, as well as on a regional basis.

Goals and priorities of the Annual Action Plan are to be consistent with national objectives and priorities established by HUD and shall be consistent with the goals and strategies identified in the 5-YR Consolidated Plan.

Strategies identified in this Plan were built upon a broad citizen participation process in consultation with public and private agencies. Through this planning process, FY 2024 policies and priorities were developed to be consistent with those long-term goals established as part of the 5-YR Consolidated Plan (2020-2024). Priority needs identified as part of the Plan include housing instability among residents, including homelessness; a limited supply of diverse rental and homeownership opportunities; the need for accessible, culturally competent services; and the need for safe, accessible homes and facilities. All needs identified were prioritized as high.

2. Summarize the objectives and outcomes identified in the Plan.

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

The 2024 Annual Action Plan will focus on the following priority needs identified in the 5-YR Consolidated Plan:

- Housing instability among residents, including homelessness – Programs continue to prioritize housing affordability through rehabilitation of owner-occupied housing units, neighborhood revitalization through the removal of blighted properties, and relocation assistance for low-income households displaced through no fault of their own.
- Limited supply of diverse rental and homeownership opportunities – FY 2024 looks to bring online eight new homes for low-income homebuyers currently being constructed in the Tillicum neighborhood. Additionally, FY 2024-25 will see Living Access Support Alliance (LASA) begin construction of 25 new units of affordable rental housing units in the downtown core.
- Need for accessible, culturally competent services – Services include the provision of emergency assistance payments for basic services such as food, clothing, or housing-related expenses to low-income households, especially for those elderly, disabled, and minority populations. Fair housing counseling services will be provided through previous year's allocations and current program administration funding.

Recommended funding allocations for FY 2024 include:

• *Housing Improvements* – Funding totaling \$354,000 (2024 CDBG allocation of \$254,000 and \$100,000 in program income) is recommended in support of Major Home Repair; \$10,000 in support of CDBG Administration of HOME housing; \$60,000 in support of Tacoma/Pierce County Habitat for Humanity's aging-in-place housing rehabilitation program; and \$24,000 in support of Emergency Assistance for Displaced Residents. A total of \$392,000 in anticipated program income is to be reallocated as part of this Plan - \$100,000 in revolving loan funds in support of Major Home Repair, and \$292,000 in Neighborhood Stabilization Program 1 (NSP1) revolving loan funds for similar activities.

A total of \$329,754.91 (2024 HOME allocation of \$261,000, plus reallocation of \$68,754.91 in program income) in HOME funding is recommended in support of increasing the supply of affordable homeownership and rental opportunities for low-income Lakewood residents. In 2023-24, Council approved an allocation of \$1 million in ARPA funding, \$1 million in HOME funding, and \$1.175 million in HOME-ARP funding in support of LASA's construction of new affordable rental housing in the downtown core. HOME funding allocations for Lakewood may be found in Tacoma's 2024 Joint Consolidated Annual Action Plan.

- *Public Services* – \$80,000 is recommended in support of emergency assistance payments for basic services such as food, clothing or housing-related expenses to low-income households, especially for cost-burdened, elderly, disabled, and minority populations disproportionately affected by lower household incomes and rising housing costs. Fair housing counseling services will be funded through prior year funding and program administration. Funding in support of public and human services programs is provided as part of the City's 1% General Fund allocation totaling \$425,150 in 2024.

- *Physical/Infrastructure Improvements* – No funding recommended.

- *Administrative Activities* – Funding totaling \$107,000 in support of general administrative activities for CDBG.

Note: Funding allocations noted above are projections as CDBG and HOME funding allocations have not yet been officially announced. Should awarded funding differ from the above projections, funding allocations will be adjusted on a pro rata basis.

3. Evaluation of past performance.

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

The 5-YR Consolidated Plan (2020-2024) for Lakewood identified five primary goals: 1) Stabilize existing residents; 2) Increase rental and homeownership opportunities; 3) Prevent and reduce homelessness; 4) Need of accessible, culturally competent services; and 5) Support of public infrastructure improvements.

As the Consolidated Plan moves into its fifth and final year, the City is on track to meet five-year benchmarks identified in the Plan, with the exception of its goal to serve 25,775 persons through public infrastructure improvements. To date, the City has served 5,345 persons through infrastructure improvements as potential public infrastructure projects have been cancelled or postponed due to community input and construction delays. Instead, the City has refocused its efforts towards the provision and expansion of affordable housing for low-income households. Access to safe, decent, affordable housing remains the primary objective of the planning process moving forward as the City seeks to complete its remaining housing goals and objectives identified in the 5-YR Consolidated Plan.

With additional funding streams becoming available in recent years, both at the State and federal levels, the City has positioned itself to take advantage of these

opportunities, refocusing priorities in the wake of the coronavirus pandemic towards the development of affordable rental opportunities and the construction of new affordable housing options for low- and moderate-income households. In 2024, the City looks forward to LASA breaking ground on its development of 25-units of new rental housing for low-income families. The project will culminate a long-time effort to secure \$10.5 million in local, state, and federal funding partnerships to bring this project to fruition.

As Lakewood area rents continue to rise and housing prices continue to remain out of reach for many of Lakewood's low- and moderate-income households, the urgency to develop long-term strategies to increase the supply of affordable housing options for low- and moderate-income households remains strong. This becomes especially apparent when looking to address housing issues for Lakewood's most impacted households – those living in poverty in the last 12 months (12.7% of Lakewood's population) and those cost-burdened families or those households who pay more than 30 percent of their income for housing expenses (54% for renter households and 24.1% for owner-occupied households).

A complete evaluation of the performance measures, including program expenditures and accomplishments, will be provided as part of the Consolidated Annual Performance Evaluation Report (CAPER) for FY 2023.

4. Summary of Citizen Participation Process and consultation process.

Summary from citizen participation section of plan.

The FY 2024 Annual Action Plan was developed in coordination with the City of Tacoma and local organizations, agencies, and stakeholders. The Plan was developed in accordance with requirements established by the U.S. Department of Housing and Urban Development and the Citizen Participation Plan as adopted by the City of Lakewood. Citizen activities included notification in the Tacoma News Tribune on January 31, 2024, of a February 21, 2024 public hearing before the Community Services Advisory Board, concerning the FY 2024 Plan (July 1, 2024 – June 30, 2025) for Community Development Block Grant (CDBG) and HOME Investment Partnership Act (HOME) program funding. Additional public input was solicited by posting notices on the City's website, other social media sites, and by email solicitation of housing and services providers throughout Lakewood and Pierce County.

Notification of the Draft FY 2024 Annual Action Plan will be published in the Tacoma News Tribune indicating where the document will be available for review during the 30-day citizen comment period (March 29, 2024 – April 29, 2024). A public

hearing will be held by the Lakewood City Council on April 15, 2024 to solicit comments from citizens, local for-profit and non-profit agencies, neighborhood associations, the State of Washington, Pierce County, City of Tacoma, local public housing authorities, and other interested parties on the draft document. Copies of the Plan will be posted on the City's website and available to those requesting copies. Records on the proposed housing and community development projects will be made accessible to the general public. Comments received at these public hearings will be summarized later in this report.

5. Summary of public comments.

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

The following comments were received as part of the FY 2024 citizen participation process. They include testimony provided at the February 21, 2024 public hearing, written comments received, and the Lakewood City Council public hearing on April 15, 2024:

2024 Annual Action Plan Public Hearing – Community Services Advisory Board – February 21, 2024

No comments were received.

City's website, other social media sites, and by email solicitation:

(Insert comments here)

30-Day Public Comment Period (March 29, 2024 – April 29, 2024) and City Council Public Hearing on Approval of the FY 2024 Annual Action Plan (April 15, 2024)

(Insert comments here)

6. Summary of comments or views not accepted and the reasons for not accepting them.

2024 Annual Action Plan Public Hearing – Community Services Advisory Board – February 21, 2024

No comments received.

City's website, other social media sites, and by email solicitation:

(Insert comments here)

30-Day Public Comment Period (March 29, 2024 – April 29, 2024) and City Council Public Hearing on Approval of the FY 2024 Annual Action Plan (April 15, 2024)

(Insert comments here)

7. Summary

Section 108 – Principal repayment for 2024 includes \$35,000 in principal repayment by Curbside Motors and \$18,000 in principal for repayment by LASA for the Client Service Center project. The table below summarizes the City's Section 108 outstanding balances and scheduled principal repayments:

PROJECT	SECTION 108 BALANCE	ANTICIPATED INCOME - 2024	PRINCIPAL REPAYMENT - 2024
Curbside Motors	\$444,000	\$51,476.24	\$35,000
LASA Client Service Center	\$245,000	\$27,171.50	\$18,000

Table 1 - Section 108 Loan Program - 2024

PR-05 Lead & Responsible Agencies - 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan.

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
Lead Agency	Lakewood, WA	Community Development
CDBG Administrator	Lakewood, WA	Community Development

Table 1 – Responsible Agencies

Narrative

In the City of Lakewood, CDBG funding is administered by the Community Development Department with oversight provided by the Council-appointed Community Services Advisory Board (CSAB) and Lakewood City Council. As a member of the Tacoma-Lakewood HOME Consortium, Lakewood receives HOME funding through the Tacoma Community Redevelopment Authority (TCRA). HOME funding allocations are initially approved by the Lakewood City Council before they are forwarded to the TCRA for final review and approval.

Consolidated Plan Public Contact Information

City of Lakewood
Community Development Department
Attn: Mr. Jeff Gumm, Program Manager
6000 Main Street SW.
Lakewood, WA 98499
(253) 589-2489
jgumm@cityoflakewood.us

AP-10 Consultation - 91.100, 91.200(b), 91.215(l)

1. Introduction

The FY 2024 Annual Action Plan was developed to provide a general framework for addressing housing and community development needs in the City of Lakewood. In a larger sense, the plan involves a regional element to coordinate and address economic development, transportation, public services, special needs, housing, and homelessness throughout Pierce County. Coordination included consultation with the City of Tacoma, Pierce County, Pierce County Continuum of Care, Pierce County Housing Authority, Living Access Support Alliance (LASA), Tacoma/Pierce County Habitat for Humanity, Rebuilding Together South Sound, South Sound Housing Affordability Partners, Tacoma/Pierce County Affordable Housing Consortium, and other stakeholders as provided in the Plan.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l)).

As part of the planning process, the City of Lakewood established a committee to provide public oversight, comment on the process, and to review funding recommendations for both the CDBG and HOME programs. As part of the development of the 5-YR Consolidated Plan (2020-2024), the City solicited input through interviews, meetings, and public hearings to determine community need, priorities, and approaches to meeting those needs. Since the development of the 5-Year Plan, the City has continued to consult with many of the agencies and organizations originally polled.

The Pierce County Housing Authority and the Tacoma Housing Authority continue to work closely with the cities of Lakewood and Tacoma coordinating efforts to improve housing choice for low-income households in both communities. Additionally, local housing and services providers such as Living Access Support Alliance (LASA), Greater Lakes Mental Health, Tacoma-Pierce County Habitat for Humanity, Associated Ministries, Tacoma/Lakewood/Pierce County Continuum of Care, South Sound Housing Affordability Partners, and the Tacoma/Pierce County Affordable Housing Consortium among others continue to provide input and support for mental health, services, and housing options in Lakewood, Tacoma, and throughout Pierce County.

As part of the City's human services funding process, monthly coalition meetings are held at the City to bring together non-profits, service providers and governmental agencies to help determine and better understand the need for housing and human

services in Lakewood and throughout Pierce County. Coordination through the South Sound Military and Communities Partnership (SSMCP) continues an ongoing partnership with Joint Base Lewis McChord to better understand what level of assistance military personnel and veterans are experiencing in terms of housing need, health and human services, and mental health care assistance.

Lakewood sought comment internally from City departments on housing and community development needs and services to low-income and special needs populations. On a regional level, the consolidated planning process involved consultation with Pierce County Community Connections, the City of Tacoma, United Way of Pierce County, Pierce County Housing Authority, Tacoma-Pierce County Habitat for Humanity, the Homeownership Center of Tacoma, Living Access Support Alliance (LASA), South Sound Housing Affordability Partners, Tacoma/Pierce County Affordable Housing Consortium, Lakewood Community Services Advisory Board, Tacoma/Lakewood/Pierce County Continuum of Care, local school districts, police and fire departments, and the State of Washington, to better understand the needs of at risk populations such as homeless families with children, single parent households, victims of domestic violence, individuals with disabilities, ethnic minorities, and the elderly.

Additional efforts to enhance and coordinate efforts between housing, health, and services providers are described throughout the Plan.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

The cities of Tacoma and Lakewood are actively engaged members of the Tacoma/Lakewood/Pierce Continuum of Care Committee. The three jurisdictions are the most involved governmental entities in the Continuum, cooperatively working on programs to meet needs for housing and services. Both Tacoma and Lakewood support the Continuum's priorities focusing on the needs of the most vulnerable populations including chronically homeless persons, unaccompanied youth, families with children, and veterans, among others. The mission of the Continuum of Care is to promote community wide commitment to ending homelessness through policy and resource alignment by implementing activities to achieve the goals and objectives of the Plan to End Homelessness.

In recent years, the Continuum has moved from a single point of access, or centralized intake, to that of a coordinated entry system providing many points of entry. This system, when coupled with an active diversion program, known as

Housing Solutions Conversations, aims at keeping those in housing crisis from entering the system by supporting their own identification of a solution and prioritizes them for a specific housing referral based on their vulnerabilities and the severity of their barriers to secure housing. Through this partnership and implementation of the Five-Year Plan to Address Homelessness, stands a countywide commitment to ensure all persons facing homelessness have access to shelter and support, no matter their social or economic circumstances or where they live within Pierce County.

As housing prices and market-rate rents continue to rise at alarming rates, further destabilizing housing affordability and limiting housing options for low- and moderate-income households, this coordinated and cooperative effort to ensure affordable housing stability and access to a safe home endure as a realistic and attainable goal for all in our community.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS.

The cities of Tacoma and Lakewood work closely with the Collaborative Applicant of the Continuum of Care (Pierce County) planning for allocation and use of Emergency Solutions Grant (ESG) funds. ESG policies and procedures were created and are updated periodically in cooperation with Pierce County and Tacoma to ensure that ESG subrecipients are operating programs consistently across eligible activities. Performance is reviewed by both entities. The Collaborative Applicant is also the HMIS lead and works closely with City of Tacoma to maximize use of HMIS resources and to draw data for reports on project performance and program outcomes. The City of Lakewood does not receive ESG funding.

2. Agencies, groups, organizations and others who participated in the process and consultations.

Table 2 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	City of Tacoma
	Agency/Group/Organization Type	Other government - Local

	<p>What section of the Plan was addressed by Consultation?</p>	<p>Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs Market Analysis Economic Development Anti-poverty Strategy Lead-based Paint Strategy</p>
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	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	<p>As the lead member of the Tacoma-Lakewood HOME Consortium, Tacoma remains a key partner in the development and implementation of the consolidated planning process. The City of Tacoma was consulted in the development of priorities and strategies designed to meet the various community and economic development needs identified in this Plan. Lakewood and Tacoma will continue to coordinate their efforts to ensure the goals and outcomes identified in the 5-YR Consolidated Plan (2020-2024) are satisfied.</p>
2	Agency/Group/Organization	Pierce County Community Connections
	Agency/Group/Organization Type	Other government - Local

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs Market Analysis Economic Development Anti-poverty Strategy Lead-based Paint Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Pierce County Community Connections is a partner agency in a regional effort to end homelessness, encourage community and economic development efforts benefitting low-income individuals, to expand safe, decent, affordable housing, and in the provision of public and human services to individuals in need. As a recipient of CDBG, HOME, and ESG funding, the County is a natural partner with the cities of Lakewood and Tacoma in determining a regional approach to housing and community development activities. Pierce County is actively engaged in a funding partnership with Lakewood to fund the development of 25 units of new affordable rental housing in the Lakewood downtown core.
3	Agency/Group/Organization	Pierce County Continuum of Care
	Agency/Group/Organization Type	Regional organization Regional Continuum of Care

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Tacoma, Lakewood, and Pierce County all take active rolls on the Continuum of Care Committee. The goal of the Continuum is to promote community wide commitment to ending homelessness through policy and resource alignment by implementing activities to achieve the goals and objectives of the Plan to End Homelessness. Members of the Continuum strive to ensure all persons facing homelessness have critical access to shelter and support designed to make homelessness a brief event.
4	Agency/Group/Organization	Pierce County Housing Authority
	Agency/Group/Organization Type	PHA
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homelessness Strategy Market Analysis Anti-poverty Strategy

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	<p>The Pierce County Housing Authority (PCHA) is a vital partner to the City of Lakewood in its efforts to increase and preserve affordable housing options for low-income households. PCHA manages a number of programs such as scattered site public housing, Section 8 vouchers, and enterprise fund apartments to provide housing stability to many low-income Lakewood households. As an operator and developer of affordable housing serving in excess of 5,000 individuals, the housing authority was consulted to provide information on the need for public housing in Lakewood and in greater-Pierce County. As recently as FY 2022, Lakewood partnered with PCHA and fund the rehabilitation of two low-income public housing complexes within the City of Lakewood - Village Square and Oakleaf Apartments, serving 64 total households. Once developed, PCHA will provide housing vouchers to LASA for two low-income households at LASA's new 25-unit rental development in Lakewood.</p>
5	Agency/Group/Organization	Tacoma/Pierce County Habitat for Humanity
	Agency/Group/Organization Type	Housing
	What section of the Plan was addressed by Consultation?	<p>Housing Need Assessment Homeless Needs - Families with children Homelessness Needs - Veterans Non-Homeless Special Needs Market Analysis Anti-poverty Strategy</p>

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	<p>Tacoma/Pierce County Habitat for Humanity remains an integral part of Lakewood's approach to providing safe, decent, affordable housing to low-income households in Lakewood and Tacoma. Lakewood recognizes the crucial link between wealth building and homeownership, especially for minority and low-income households. Consultation with the agency focused on housing need, market analysis, anti-poverty strategy, veteran housing opportunities, and special needs housing. Lakewood looks forward to ongoing and continued coordination with Habitat as it seeks to expand affordable housing options for low-income families and make much needed improvements to distressed communities through redevelopment activities focused on replacing older blighted homes with newly constructed affordable single-family homes. As housing and land prices continue to spiral, the City and Habitat have begun to explore land trust models to ensure investments in affordable housing continue for generations to come. In 2024-25, Habitat will bring online eight newly constructed homes in the Tillicum neighborhood for low-income homeownership opportunities.</p>
6	Agency/Group/Organization	LASA
	Agency/Group/Organization Type	Housing Services - Housing Services-homeless

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	LASA was consulted as part of the planning process to better define and understand the scope and type of homeless need in Pierce County. LASA continues to be an integral provider in the fabric of homeless services and housing assistance to the homeless and those at risk of homelessness. With LASA's ongoing partnerships with the Pierce County and Tacoma Housing Authorities, and operation of housing and services facilities for the homeless, LASA is uniquely positioned to understand and assist the homeless population in Lakewood and Pierce County. Partnership and coordination with LASA allows Lakewood a better understanding of the needs of those living at or below the poverty rate, as well as what seems to be an ever-increasing demand for homeless services. Partnerships include the recent expansion of the client services facility to include showers, laundry and bathroom facilities at LASA's downtown headquarters. In 2024-25, LASA will begin construction of 25 new affordable rental units located in the downtown core.
7	Agency/Group/Organization	South Sound Housing Affordability Partners
	Agency/Group/Organization Type	Regional organization Housing

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs Market Analysis Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	South Sound Housing Affordability Partners (SSHA ³ P) is an intergovernmental collaboration between the Cities and Towns of Auburn, DuPont, Edgewood, Fife, Fircrest, Gig Harbor, Lakewood, Milton, Puyallup, Sumner, Steilacoom, Tacoma, and University Place, Pierce County and the Puyallup Tribe of Indians, working together to create and preserve affordable, attainable, and accessible housing throughout the participating communities. Consultation focused on market trends, analysis of housing affordability, and means of advocacy to generate dedicated revenue streams in support of affordable housing development throughout Pierce County.
8.	Agency/Group/Organization	Tacoma/Pierce County Affordable Housing Consortium
	Agency/Group/Organization Type	Regional organization Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs Market Analysis Anti-poverty Strategy

	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Tacoma/Pierce County Affordable Housing Consortium is a non-profit organization designed to bring together various groups, organizations, business, and governmental agencies and jurisdictions with a focus on developing and preserving access to decent, safe, and high-quality affordable housing. Consultation is typically ongoing with advocacy efforts to fund and develop affordable housing, as well as current and ongoing market trends that may be causing inequities in the housing market.</p>
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Identify any Agency Types not consulted and provide rationale for not consulting.

N/A

Other local/regional/state/federal planning efforts considered when preparing the Plan.

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Pierce County	The mission of the Road Home Continuum of Care is to promote community wide commitment to ending homelessness through policy and resource alignment by implementing activities to achieve the goals and objectives of the Plan to End Homelessness.
City of Lakewood Comprehensive Plan	City of Lakewood	The plan encourages infill housing, cottage-style development, changes in zoning to permit higher densities, and incentivizes the construction of affordable housing.

Table 3 - Other local / regional / federal planning efforts

Narrative

AP-12 Participation - 91.401, 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation. Summarize citizen participation process and how it impacted goal-setting.

Citizen input for the FY 2024 Annual Action Plan was conducted in accordance with the requirements established by the U.S. Department of Housing and Urban Development and the City of Lakewood Citizen Participation Plan. Citizen participation was encouraged throughout the process culminating in the development of this FY 2024 Annual Action Plan.

The process included:

- Input from community-based organizations, service providers, and local non-profit organizations.
- Engagement and review provided by the City of Lakewood Community Services Advisory Board and the Tacoma Community Redevelopment Authority (TCRA).
- Input and coordination with the City of Lakewood, City of Tacoma, and Pierce County.
- Meetings with Lakewood and Tacoma City Councils.
- Review of planning documents for local agencies.
- Solicitation of public input.

Effort to encourage citizen participation in the development of the Plan included notification of public hearings on housing and community development need, notice of availability of the plan, and community input concerning approval the final plan. Public hearings were advertised in the Tacoma News Tribune as follows:

- February 21, 2024 – Public hearing before CSAB on housing and community development needs
- March 29 - April 29, 2024 – Public Comment Period
- April 15, 2024 – Public hearing on FY 2024 Annual Action Plan
- Public outreach through City's website, other social media sites, and by email solicitation

A draft of the FY 2024 Annual Action Plan will be made available to the public for review beginning March 29, 2024. Comments received through the citizen participation process will be incorporated into the Plan. Formal approval of the final Plan will be made by City Council on May 6, 2024.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	Newspaper Ad	Non-targeted/broad community	Notification of February 21, 2024 public hearing on housing and community development needs for CDBG and HOME funding.	Comments detailing the public hearing are summarized in item #2 below.	N/A	
2	Public Meeting	Non-targeted/broad community	February 21, 2024 public meeting on FY 2024 Annual Action Plan funding priorities for CDBG and HOME programs – CSAB public hearing.	No comments received.	N/A	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
3	Newspaper Ad	Non-targeted community	Notification of April 15, 2024 public hearing and March 29 - April 29, 2024 public comment period.	Comments detailing the public hearing will be summarized in item #7 below.		
4	Internet Outreach	Non-targeted/broad community; Housing and services providers, local organizations, agencies, and stakeholders	General comment notification to housing and services providers, as well as local organizations, agencies, and stakeholders.	Comments detailing general notification and outreach will be summarized in item #5 below.		
5	Internet Outreach	Non-targeted/broad community; Housing and services providers, local organizations, agencies, and stakeholders	General comments received	Insert comments here		

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
6	Internet Outreach	Non-targeted/broad community	Notification of April 15, 2024 public hearing, March 29 – April 29, 2024 public comment period, and provision of Annual Action Plan.	Comments detailing general notification and the public hearing will be summarized in items #7 and #8 below.		
7	Public Hearing	Non-targeted/broad community	April 15, 2024 public hearing held by the Lakewood City Council.	Insert comments here		
8	30-Day Public Comment Period	Non-targeted/broad community	March 29 - April 29, 2024 30-day public comment period.	Insert comments here		

Table 4 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources - 91.420(b), 91.220(c)(1,2)

Introduction

Funding for FY 2024 is provided by the U.S. Department of Housing and Urban Development through the Community Development Block Grant (CDBG) Program.

Additional programmatic funding is being generated through program income received through revolving loan fund activities. All funds received, and otherwise reprogrammed, will be allocated to activities in support of the goals and objectives identified in the 5-YR Consolidated Plan. Additional funding for public service activities will be supported with General Fund in accordance with a City Council-adopted strategic plan for human services. Local funds in support of affordable housing will be made available through the implementation of SHB-1406 affordable housing sales tax credit to assist households with income at or below 60% of the area median income.

CDBG funding in FY 2024 will focus on housing instability among residents, including homelessness; the expansion of affordable rental and homeownership opportunities; and the need for accessible, culturally competent services. Specifically, investments will include the rehabilitation of owner-occupied housing units; neighborhood revitalization through the removal of blighted properties; relocation assistance for low-income households displaced through no fault of their own; provision of emergency assistance payments to low-income households; and fair housing counseling services.

Additional activities will include ongoing assistance and programs funded through previous Annual Action Plans, including Habitat for Humanity's construction of eight new affordable housing units in the Tillicum neighborhood, and LASA's construction of 25 units of affordable rental housing in the downtown core. Program income generated in FY 2024 will continue to support housing affordability efforts through the City's Major Home Repair Revolving Loan Fund. Finally, activities seeking the stabilization of existing residents through the creation of safe, accessible homes and facilities will focus on the redevelopment of slum and blight conditions in communities adversely impacted by disproportionate foreclosure and vacancy rates through the City's Neighborhood Stabilization Program 1 (NSP1) Dangerous and Nuisance Abatement Revolving Loan Fund.

Additional HOME-funded activities in support of the expansion of affordable rental and homeownership opportunities will include the funding of the HOME Affordable

Housing Fund, intended to support the development of new rental housing and homeownership opportunities for low-income households. Program income will support affordable housing development. HOME funding activities are detailed in Tacoma's Annual Action Plan as lead agency in the Tacoma-Lakewood HOME Consortium.

The City of Lakewood continues to employ a conservative approach for estimating CDBG and HOME allocations and program income for FY 2024. Differences in actual funding allocations will be addressed on a pro rata basis.

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	535,000	100,000	0	635,000	0	Anticipated program income of \$100,000 is composed of RLF activities for Major Home Repair. Section 108 income of \$78,647.74 is not included in this total.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
Other	public - federal	Economic Development Housing Public Improvements Other	0	292,000	0	292,000	0	NSP1 funds were awarded to Lakewood in 2009 through the Washington State Department of Commerce to address issues of slums and blight through the demolition of homes that have been foreclosed, abandoned or have been left vacant. Funds may also be used to acquire and redevelop foreclosed and abandoned properties for the purpose of constructing safe, decent, affordable housing for low-income individuals. Anticipated program income of \$292,000 for NSP1 Abatement Fund RLF activities.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
Other	public - state	Admin and Planning Housing	190,000	0		190,000	0	The City's SHB 1406 Home Repair Program is intended to utilize state tax revenues raised pursuant to RCW 82.14.540 in support of affordable housing. The goal of the program is to foster and maintain affordable housing for the citizens of Lakewood by providing affordable housing opportunities, eliminating slum and blight, and conditions which are detrimental to the health and safety of the public welfare. Housing and services may be provided only to persons whose income is at or below 60% of area median income. Annual tax revenue of approximately \$190,000.

Table 5 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied.

Leveraging for 2024 CDBG projects will continue to be generated through the matching of goods and services provided through homeowner rehabilitation activities performed by Tacoma/Pierce County Habitat for Humanity and through Rebuilding Together South Sound (RTSS). Lakewood funds for program staffing for Habitat and RTSS (RTSS activities were funded as part of FY 2023 AAP) are expected to return leverage funding ratios between 4:1 and 5:1 for program activities. Additional leveraging will come in the way of conventional financing, secured by low-income homebuyers through private-sector banking and lending institutions, as part of the City's efforts to construct new homeownership opportunities through partnership with Habitat for Humanity. The City anticipates leverage ratios of between 3:1 and 4:1 for homebuyer activities. Lakewood's largest leveraging funding will come in the way of \$5 million in State funding allocated to LASA for their development of 25 units of affordable rental housing in the downtown core (total project cost of \$10.5 million). All other CDBG activities, including homeowner rehabilitation, emergency payments, and relocation assistance typically see little to no leveraging of funds as these programs are designed as emergency safety nets, providing assistance where none would otherwise exist, and low- or no-interest loans to assist clients who would otherwise be unable to pursue commercial loans to repair their home were it not for this type of assistance. Many clients have credit issues restricting their access to funding, limited incomes, and are often occupied by the elderly or minority populations dealing with certain systemic housing-related inequities limiting their access to safe, decent, and affordable housing.

HOME funds match requirements and leverage is provided as part of the Tacoma-Lakewood HOME Consortium and is reported in Tacoma's portion of the Plan.

If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan.

No publicly owned land or property is scheduled to be included as a part of this plan.

Discussion

Annual Goals and Objectives

AP-20 Annual Goals and Objectives - 91.420, 91.220(c)(3)&(e)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Stabilize existing residents	2020	2024	Affordable Housing Homeless Non-Housing Community Development		Housing instability, including homelessness Need for safe, accessible homes and facilities	CDBG: \$418,000 NSPI: \$292,000 SHB-1406: \$190,000	Homeowner Housing Rehabilitated: 16 Household Housing Unit Buildings Demolished: 3 Buildings
2	Increase rental and homeownership opportunities	2020	2024	Affordable Housing Public Housing		Affordable rental and homeowner opportunities	CDBG: \$10,000	Homeowner Housing Added: 8 Household Housing Unit
3	Prevent and reduce homelessness	2020	2024	Affordable Housing Homeless Non-Homeless Special Needs		Housing instability, including homelessness Need for accessible, culturally competent services	CDBG: \$104,000	Public service activities other than Low/Moderate Income Housing Benefit: 40 Persons Assisted Homelessness Prevention: 22 Persons Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
4	Need of accessible, culturally competent services	2020	2024	Homeless Non-Housing Community Development		Housing instability, including homelessness Need for accessible, culturally competent services		Public service activities other than Low/Moderate Income Housing Benefit: 30 Persons Assisted

Table 6 – Goals Summary

Goal Description

1	Goal Name	Stabilize existing residents
	Goal Description	Funding provides support of the stabilization of residents experiencing homelessness or displacement pressure. Activities include the creation of new or maintenance of existing affordable housing stock for low- and moderate-income homeowners and the elimination of slums and blight through the demolition and redevelopment of blighted properties. Programs include Major Home Repair, Tacoma/Pierce County Habitat for Humanity Aging-in-Place Homeowner Rehabilitation, NSPI Abatement Program, and SHB-1406 Housing Rehabilitation.
2	Goal Name	Increase rental and homeownership opportunities
	Goal Description	Projects in support of rental and homeownership opportunities include activities to create new homeownership opportunities for low- and moderate-income households through the construction of new, affordable single-family housing units. Funding includes CDBG Administration of HOME Housing services.

3	Goal Name	Prevent and reduce homelessness
	Goal Description	Funding provides for services engaged in the reduction and prevention of homelessness through the provision of emergency assistance payments to low- and moderate-income households, with a focus on the elderly, disabled, and minority populations, and through relocation assistance for households displaced through no fault of their own. Programs include CDBG Emergency Assistance Payments and Emergency Assistance for Displaced Residents.
4	Goal Name	Need of accessible, culturally competent services
	Goal Description	Provides for increased access to culturally competent services for low- and moderate-income individuals with emphasis on extremely low-income individuals, persons of color, immigrants, and the elderly. Activities include fair housing counseling aimed at those households disproportionately impacted by the lingering effects of the coronavirus pandemic. Assistance is anticipated to be provided through CDBG Administrative activities focusing on fair housing education/outreach, and landlord tenant education, and as such, will not be able to be reported as clients served in IDIS due to CDBG Administration reporting requirements. Lakewood will report clients served for this goal in text only in annual Consolidated Annual Performance Evaluation Reports (CAPER). Additional fair housing education and outreach assistance will be provided through prior year (FY 2021) CDBG programmatic funding; activities will be reported under activity #231.

AP-35 Projects - 91.420, 91.220(d)

Introduction

The City of Lakewood will aim to implement its federal funds in 2024 to accomplish the following goals and corresponding activities:

- **Stabilize existing residents** – Through funds for owner-occupied housing rehabilitation and renovation programs to maintain existing affordability, and through the removal of slums and blight by addressing and demolishing dangerous structures.
- **Increase diverse rental and homeownership opportunities** – Providing homeownership opportunities to low- and moderate-income families through the construction of new affordable housing.
- **Prevent and reduce homelessness** – Funding provides for emergency assistance payments to low- and moderate-income households, with a focus on cost-burdened, elderly, disabled, and minority populations, and through relocation assistance for households displaced through no fault of their own.
- **Increase availability of accessible, culturally competent services** – Through funds for fair housing activities designed to assist low- and moderate-income households maintain housing access and affordability, and to provide landlord tenant education and outreach.

The projects listed and described in this plan represent the proposed use of funds for the FY 2024 CDBG program.

#	Project Name
1	Administration
2	CDBG Administration of HOME Housing Services
3	Major Home Repair Program
4	Habitat for Humanity Aging-in-Place Homeowner Rehabilitation
5	CDBG Emergency Assistance Payments
6	Emergency Assistance for Displaced Residents
7	NSPI Abatement Program

Table 7 – Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs.

Funding in FY 2024 will focus primarily upon the following goals: 1) the need to

stabilize existing residents; 2) the need to increase rental and homeownership opportunities; and 3) the need to prevent and reduce homelessness. The City will secondarily address the need of accessible, culturally competent services to low- and moderate-income households through the provision of fair housing education and outreach training activities in FY 2024. Funding priorities were established as part of the City's 5-YR 2020-2024 Consolidated Plan and continue to be evaluated with each subsequent Annual Action Plan to ensure established goals and benchmarks are met. Allocation priorities identified in this plan are identified through input from community partners and neighboring entitlement communities, elected leaders, Community Services Advisory Board members, and public input. When allocating CDBG and HOME funds, the City evaluates community need, the ability of a project to leverage partnerships and other non-federal funding streams, project impact, and the ability to complete a project within the requirements of the 5-YR Consolidated Plan goals, objectives, and timelines.

With Lakewood's average year-over-year home sales price increasing 16.8% to a reported \$505,000 (Redfin, January 31, 2024) and year-over-year median rent increasing 2.7% to \$1,534 (Zillow, January 31, 2024), many low- and moderate-income families continue struggling to keep up. This is of special significance when looking at Lakewood's median household income of \$65,531 (27.4% less than WA State average of \$90,325) and the fact that 12.7% of Lakewood's population is living at or below the poverty line (nearly 1.3 times the rate of WA State rate of 9.9%). With housing and rent prices continuing to increase, 40.6% of total Lakewood households are considered cost-burdened (paying 30 percent or more of income for housing expenses) and 16.2% of total households being considered extremely cost-burdened (paying 50 percent or more of income for housing expenses). A deeper look into these numbers reveals that more than half (54%) of renter households are cost-burdened and nearly a quarter (23%) are extremely cost-burdened. With housing costs continuing to outpace income growth, especially for those who are retired or on fixed incomes, affordable housing development and alternative programs in support of housing affordability remain a priority for many jurisdictions.

Activities to be carried out in FY 2024 will continue the funding of housing rehabilitation programs aimed at assisting low- and moderate-income households with housing repairs and renovations they may not otherwise be able to afford through conventional financing options; renovation activities focused on accessibility improvements and upgrades, ensuring elderly householders can safely age in place; providing housing stability and homelessness prevention through the provision of emergency assistance payments to low- and moderate-income households, with a focus on cost-burdened, elderly, disabled, and minority populations, and through relocation assistance for families displaced through no fault of their own; the reduction of slums and blight in low-income neighborhoods

with the demolition and redevelopment of dangerous buildings; fair housing activities focusing on housing inequities often borne by minority and low-income households; and finally, a continuation of funding in support of the development of new homeownership and rental housing opportunities for low-income households.

AP-38 Project Summary

Project Summary Information

1	Project Name	Administration
	Target Area	
	Goals Supported	Need of accessible, culturally competent services
	Needs Addressed	Need for accessible, culturally competent services
	Funding	CDBG: \$107,000
	Description	Administration to implement and manage the Consolidated Plan funds. Activities include providing fair housing and landlord tenant outreach and education.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	Administration funds are anticipated to be expended in support of general administration activities to administer the 2024 Annual Action Plan, including funding for fair housing activities in support of 30 low- and moderate-income individuals. Fair housing activities will not be able to be reported as clients served in IDIS due to CDBG Administration reporting requirements. Lakewood will report clients served for this goal in text only in annual Consolidated Annual Performance Evaluation Reports (CAPER).
	Location Description	
	Planned Activities	Administration funds are anticipated to be expended in support of general administration activities to administer the 2024 Annual Action Plan, including funding for fair housing activities in support of 30 low- and moderate-income individuals.
2	Project Name	CDBG Administration of HOME Housing Services
	Target Area	
	Goals Supported	Increase rental and homeownership opportunities
	Needs Addressed	Affordable rental and homeowner opportunities
	Funding	CDBG: \$10,000
	Description	Program administration and housing services in support of HOME Program.

	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	A total of 8 low- and moderate-income households will be assisted with HOME-funded activities, through the construction of eight new housing units constructed in the Tillicum neighborhood for low-income homebuyers.
	Location Description	
	Planned Activities	Program administration and housing services in support of HOME Program.
3	Project Name	Major Home Repair Program
	Target Area	
	Goals Supported	Stabilize existing residents
	Needs Addressed	Housing instability, including homelessness Need for safe, accessible homes and facilities
	Funding	CDBG: \$354,000 Other - SHB-1406: \$190,000
	Description	Program provides home repair and/or sewer connection loans to eligible low-income homeowners. Funding for program provided through FY 2024 entitlement funding and revolving loan funds.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	A total of 8-10 low- and moderate-income households will be assisted with owner-occupied, housing rehabilitation activities.
	Location Description	City-wide
	Planned Activities	The project will provide major home repair loans which include connection of side-sewer to sewer main, decommissioning of septic systems, roofing, removal of architectural barriers, plumbing, electrical, weatherization, major systems replacement/upgrade, and general home repairs for eligible low- and moderate-income homeowners. Program funding includes \$100,000 in anticipated program income.

4	Project Name	Tacoma/Pierce County Habitat for Humanity Aging-in-Place Homeowner Rehabilitation
	Target Area	
	Goals Supported	Stabilize existing residents
	Needs Addressed	Housing instability, including homelessness Need for safe, accessible homes and facilities
	Funding	CDBG: \$60,000
	Description	Project will provide funding for small-scale accessibility improvements and repairs to existing owner-occupied housing units occupied by elderly or disabled homeowners.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	A total of 8 low- and moderate-income households will be assisted through accessibility improvements and related repairs.
	Location Description	City-wide
	Planned Activities	The project will provide funding for accessibility improvements of owner-occupied affordable housing units.
5	Project Name	CDBG Emergency Assistance Payments
	Target Area	
	Goals Supported	Stabilize existing residents Prevent and reduce homelessness
	Needs Addressed	Housing instability, including homelessness Need for accessible, culturally competent services
	Funding	CDBG: \$80,000
	Description	Program provides for the provision of emergency assistance payments for basic services such as food, clothing or housing-related expenses to low-income households, with a focus on cost-burdened households, elderly, disabled, and minority populations.
	Target Date	6/30/2025

	Estimate the number and type of families that will benefit from the proposed activities	A total of 50 low- and moderate-income individuals will be assisted through the provision of emergency assistance payments to low-income households, with a focus on cost-burdened households, elderly, disabled, and minority populations.
	Location Description	City-wide
	Planned Activities	Program provides funding for services engaged in the reduction and prevention of homelessness through the provision of emergency assistance payments to low- and moderate-income households, with focus on cost burdened households, elderly, disabled, and minority populations continuing to be disproportionately impacted.
6	Project Name	Emergency Assistance for Displaced Residents
	Target Area	
	Goals Supported	Stabilize existing residents Prevent and reduce homelessness
	Needs Addressed	Housing instability, including homelessness Need for safe, accessible homes and facilities
	Funding	CDBG: \$24,000
	Description	Program provides emergency relocation assistance to eligible low-income households displaced through no fault of their own during building and code enforcement closures, fires, redevelopment, and other incidences resulting in homelessness.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	12 individuals will be assisted with emergency relocation assistance for persons displaced due to no fault of their own.
	Location Description	City-wide
	Planned Activities	Activities include emergency relocation assistance to low-income individuals displaced due to no fault of their own. Assistance to include rental assistance, deposits, and other related relocation expenses.
7	Project Name	NSPI Abatement Program

	Target Area	
	Goals Supported	Stabilize existing residents
	Needs Addressed	Housing instability, including homelessness Need for safe, accessible homes and facilities
	Funding	NSP1: \$292,000
	Description	Provides funding for the abatement of dangerous buildings that have been foreclosed, abandoned or are vacant. Activities funded with revolving loan fund.
	Target Date	6/30/2025
	Estimate the number and type of families that will benefit from the proposed activities	The City of Lakewood anticipates it will demolish a total of 3 dangerous buildings located in low-income block groups in FY 2024 with the NSP1 Abatement Fund.
	Location Description	City-wide
	Planned Activities	Provides funding for the abatement of dangerous buildings that have been foreclosed, abandoned or are vacant. Funding for the program is provided through revolving loan funds generated from previous NSP1 abatement activities. Program funding includes a total of \$292,000 in anticipated program income to be used for similar RLF activities.

AP-50 Geographic Distribution - 91.420, 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed.

This being the fifth and final year of the City's 5-YR Consolidated Plan, the City will continue targeting CDBG and HOME funds expenditures in block groups with at least 51% low- and moderate-income populations, as many of Lakewood's minority and ethnic populations continue to be concentrated in these areas. Many of these block groups tend to have large concentrations of aging housing stock suffering from a lack of routine maintenance and infrastructure that is either inadequate or are outdated in accordance with current development standards.

In 2024, CDBG funding prioritization will focus on increasing and preserving affordable housing stock through owner-occupied housing rehabilitation; the prevention and reduction of homelessness through emergency assistance payments to low- and moderate-income households, with a focus on cost-burdened households, elderly, disabled, and minority populations; through relocation assistance for households displaced through no fault of their own; neighborhood revitalization through the removal of blighted properties; and improved access to fair housing counseling services. HOME funding in FY 2024 will continue to support ongoing homeownership activities being developed by Habitat for Humanity and through LASA's construction of new affordable rental housing in the downtown core.

The City intends to target households living in Census Tracts 718.05, 718.06, 718.07, 718.08 and 720.00 for its Major Home Repair, Tacoma/Pierce County Habitat for Humanity Aging-in-Place Homeowner Rehabilitation, and CDBG Emergency Assistance Payments and Emergency Assistance for Displaced Residents programs, which assist with the preservation of housing stability and prevention of homelessness through owner-occupied housing repairs, and relocation and emergency assistance payments for basic services such as food, clothing or housing-related expenses to low-income households.

For all other funding, the City has not identified specific targeted areas; programs are open to eligible low- and moderate-income individuals citywide.

Geographic Distribution

Target Area	Percentage of Funds

Table 8 - Geographic Distribution

Rationale for the priorities for allocating investments geographically.

N/A

Discussion

AP-75 Barriers to affordable housing -91.420, 91.220(j)

Introduction

As identified in the 5-YR Consolidated Plan (2020-2024), low- and fixed-incomes, high housing costs, overcrowding, homelessness, and aging all present challenges to Lakewood residents, posing negative impacts upon quality of life. Most common among these housing problems for Lakewood residents is housing affordability, as measured through cost burdens. Renters in particular, continue to face more acute cost burdens than do homeowners, with 54% of Lakewood's rental households considered cost-burdened compared to 24.1% of owner households. Those households facing extreme cost burden, or where at least 50 percent of total household income is used for housing expenses, again show renters disproportionately impacted with 23% considered extremely cost-burdened compared to just 7.7% of owner households. Renter-occupied households in Lakewood are more than twice as likely to be cost-burdened and nearly three times more likely to be extremely cost burdened than owner-occupied households. In all, 40.6% of Lakewood households are considered cost-burdened and 16.2% are considered extremely cost- burdened (2018-22 American Community Survey).

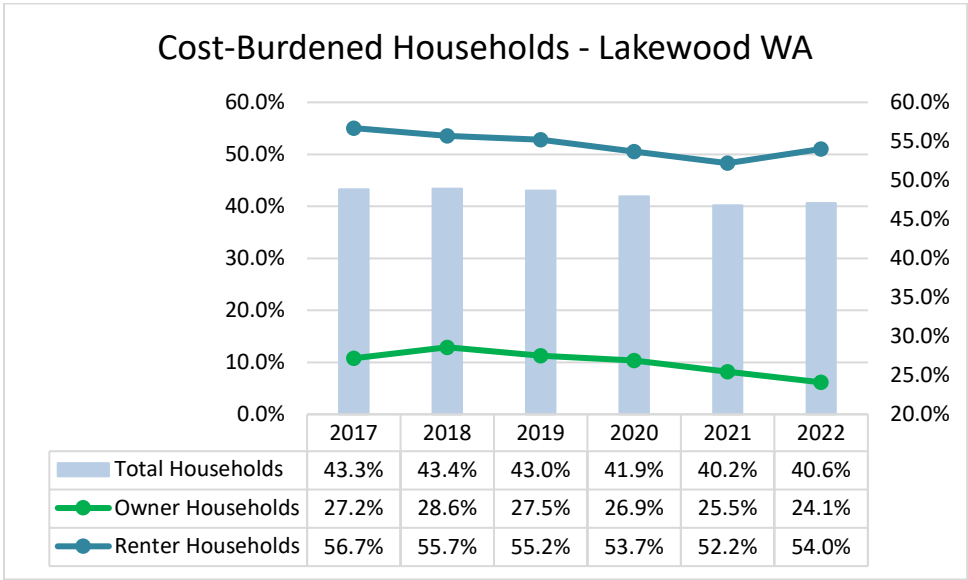


Table 9 – Cost-Burdened Households- Lakewood WA

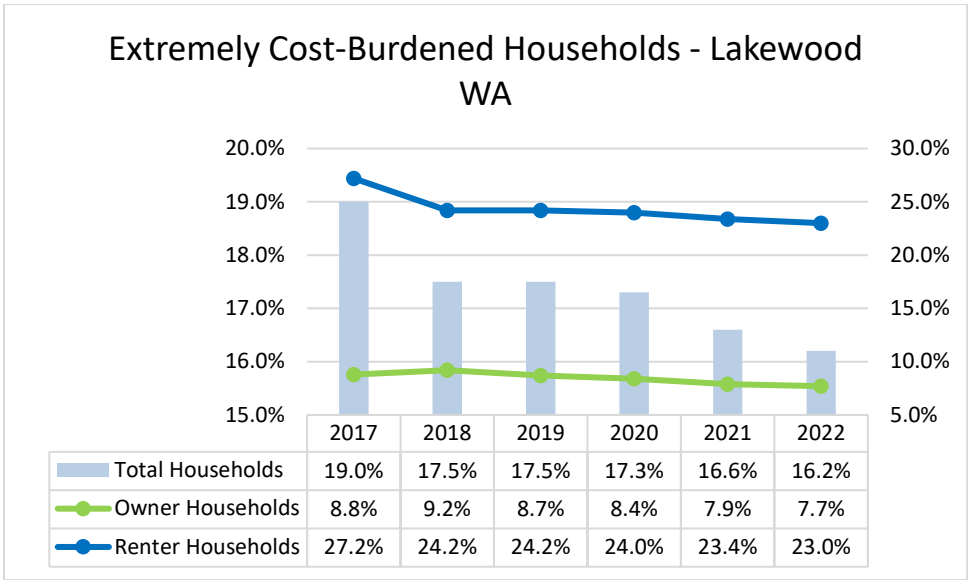


Table 10 – Extremely Cost-Burdened Households- Lakewood WA

Although household incomes have seen increases in recent years, Lakewood's median income of \$65,531 continues a trend of lagging behind that of the county (\$91,486), Washington (\$90,325), and the United States (\$75,149). Of additional concern is Lakewood's apparent concentration of households living at or below the poverty rate, currently 12.7% of households, much higher than that of the county at 8.7%, Washington at 9.9%, and on par with the United States at 12.5% (2018-22 American Community Survey). The disparate impacts of households living in poverty comes into focus when looking at Black, Indigenous, and People of Color (BIPOC). In Lakewood Black or African American households experience poverty at a rate of 15.7%, Hispanic or Latino households 10.6%, and Asian households 10.5%, compared to 13.6% for White households.

While Lakewood's median income saw a rise in 2022 to \$65,531, a 30.6% increase over the most recent five-year period, at the same time, median house values rose 63.8% to \$406,500 and median rents increased 35.7% over the same period to \$1,318. Even though median incomes continue to see improvement in Lakewood, they are being outstripped by escalating housing-related expenses, leaving little relief for already cost-burdened households. This is of special concern when looking at households experiencing poverty who have children under the age of eighteen- 13.6% of all families with related children under 18 years old live in poverty, and 29.4% of single-female households with related children under 18 years old live in poverty. This number increases to an alarming 39.5% of single-female households with multiple related children under 5 years old and between 5 and 17 years old. In addition to single-female household, disabled households appear to be disproportionately impacted and experience poverty at an elevated rate of 22.4%. Elderly households and those on fixed incomes also remain a concern as 11.3% of households 60 and older and 9.4% of households 65 and older are considered to be living in poverty. Additionally, 10.7% of veterans have been identified as living in poverty in the last 12 months (2018-22 American Community Survey).

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment.

The City of Lakewood encourages the development of affordable housing through the City's Comprehensive Plan. The Plan addresses future housing needs for current and future residents of all incomes. Policies offer density bonuses to developers of affordable housing, encourage infill housing, cottage-style development, changes in zoning to permit higher densities, and incentivizes the construction of affordable

housing. Recent legislation at the State level will see additional incentives incorporated into Lakewood's Comprehensive Plan update in 2024, providing for higher density through middle housing and accessory dwelling unit initiatives.

Additional means used to encourage affordable development is through the City's Multifamily Tax Credit Program which allows developers to defer taxes on valuation improvements for all housing repairs for up to 12 years within certain urban use centers. This is especially important in areas where development is stymied by conditions of blight, the lack of infrastructure, or where rents are not conducive to sustaining redevelopment activities. With the tax deferral, the development of new housing or the modernization of existing substandard units can be incentivized as a means of neighborhood revitalization.

Discussion

Lakewood's housing demographics have remained constant over the recent ten years with a trend favoring renter-occupied (56.4%) to owner-occupied (43.6%) (2018-22 American Community Survey). These numbers are reflected in the inverse when looking at Pierce County with a 64.6% owner-occupied rate, Washington at 63.8% owner-occupied, and the United States at 64.8% owner-occupied rate.

As a majority of Lakewood's population live in rental households, the steady increase in the cost of rents year-over-year remains of concern, especially for those low- and moderate-income Lakewood households who are already cost-burdened. With the current median monthly rent now standing at \$1,534 (Zillow, January 31, 2024), housing cost is easily outstripping income growth, especially for low- and moderate-income households. These issues of rising housing costs relative to household incomes become strikingly apparent when looking at the percentages of Lakewood households where monthly housing cost exceeds 35 percent of household income- 17.6% for households with a mortgage and 41.8% for households who rent (2018-22 American Community Survey).

While Lakewood has seen continued improvement in median income over the recent five-year period (increase of 30.6% to \$65,531), these improvements continue to be stripped away by the ever-increasing cost of housing. During this same period, median house value increased 63.8% to \$406,500 and median rents increased 35.7% to \$1,318 (American Community Survey 2018 - 2022). Housing costs continue to be the largest expense for both owner and renter households. For homeowners, median monthly housing costs as a percentage of household income makes up 19.5% of a homeowner's gross income. Median gross rent as a percentage of household income makes up 31.6% of a renter's gross income; over 1.6 times the percentage of a Lakewood homeowner.

These same market trends pushing property and housing valuations higher are also driving housing investment towards market rate housing, away from affordable housing. Additionally, as house valuations have risen, single-family homes once dedicated to rental uses are seeing increased pressure to sell and realize profits, ultimately turning them from rental to owner-occupied. As investment shifts toward higher return market-rate housing and more and more housing units are converted from rental to homeowner use, the pressure to develop and maintain affordable housing grows.

Of additional concern for the future of affordable housing development are the outdated and lagging regulatory policies of the HOME and CDBG programs. In today's frenzied economy, with ever-increasing property valuations and construction costs spiraling out of sight, the very programs designed to assist communities in the support and development of affordable housing are hindering that development. Certain regulations like the restriction of investment in homes whose value exceeds that of 95% of median purchase price valuations, outdated per-unit investment subsidy limits, onerous environmental regulations, construction and materials regulations, and a restriction of CDBG investments in the constructing of new housing units unless conducted by a Community Based Development Organization. As economies and markets evolve, regulatory policies need to be evaluated and updated to keep pace with the changing economic times.

AP-85 Other Actions - 91.420, 91.220(k)

Introduction

For the majority of households, economic opportunity and familial wealth are tied directly to homeownership. Through homeownership a household maintains an asset that most typically increases in valuation over generations causing the accumulation of wealth, provides various access points to economic leverage, serves as a hedge against rising housing costs, provides various tax benefits, and realizes a lower taxation rate than other forms of investments. It is through this historical wealth building opportunity that most households have grown and passed along wealth. Unfortunately, many black and minority populations have been shut out of this system through various institutional and de facto discriminatory practices: from slavery, segregation, and disenfranchisement of Black Americans, to expropriation of land, forced relocation, and anti-immigration policies against Native American and Hispanic populations. Historically, the benefits of homeownership have not been shared equally across the race spectrum.

While homeownership rates for Lakewood remain well below the state and national averages, the disparity in homeownership between Black and minority households and that of White households continues to remain relatively unchanged since 1970. In Lakewood, homeownership rates for White households stands at 53.2 percent, compared to 23.8 percent for Black households, 28.2 percent for Hispanic households, and just 16.5 percent for Native Hawaiians and Pacific Islanders (2018-2022 American Community Survey). Homeownership and home equity remain key drivers to wealth and continue to remain the largest percentage of wealth for all households in the United States today. A recent study by Pew Research Center (*Wealth Surged in the Pandemic, but Debt endures for Poorer Black and Hispanic Families*, December 4, 2023) found that in December 2021, after the effects of the pandemic, average median household wealth stood at \$166,900, of which \$109,000 was homeowner equity; White households were found to have an average median wealth of \$250,400, of which \$146,000 was homeowner equity. The study also found that during the same period, Black and Hispanic households' median wealth was substantially lower than the national average. For the Black household, average median net worth was \$27,100, of which \$18,800 was homeowner equity. Hispanic households saw only slightly improved numbers with an average median net worth of \$48,700, of which \$30,400 was homeowner equity. These numbers reflect the average White household has a median net worth of over 9 times greater than its Black counterpart, and over 5 times greater than a Hispanic household. When looking at median homeowner equity, White household equity was over 12.5 times that of Black households and nearly 6 times that of Hispanic households. Although homeowner equity remains a clear driver of overall household wealth, racial

inequities remain, especially for those minority households attempting to build the American dream.

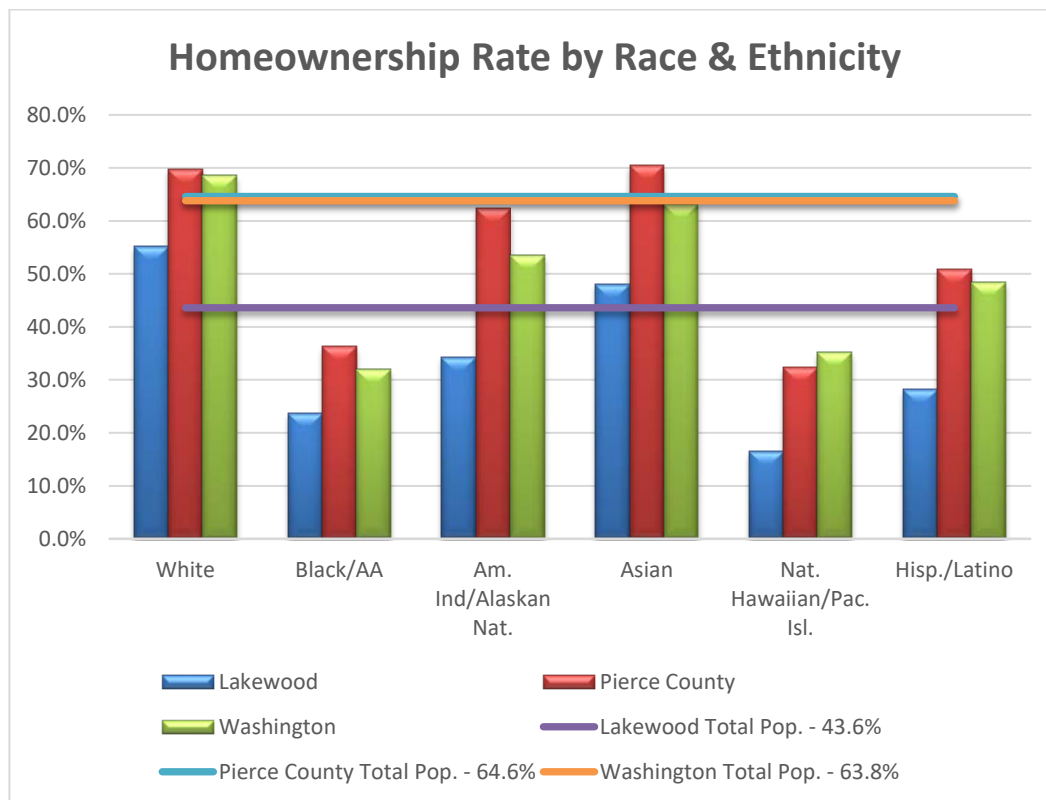


Table 11 – Homeownership Rate by Race & Ethnicity

Actions planned to address obstacles to meeting underserved needs.

In 2024, Lakewood will continue its efforts to stabilize existing homeowners through various rehabilitation programs and through the revitalization of neighborhoods by removal and remediation of blighted properties. Additional programs will support low- and moderate-income households struggling with housing affordability to ensure those households do not end up experiencing homelessness resulting from discriminatory practices, fires, building enforcement, redevelopment activities, and other lingering effects of the coronavirus pandemic. Fair housing counseling services will focus on ameliorating housing inequities often borne by minority and low-income households.

Efforts to support affordable rental and homeownership opportunities will continue in 2024 with LASA's development of 25-units of affordable rental housing and Habitat for Humanity's construction of eight new single-family homes in the Tillicum neighborhood. As housing and rental prices have continued to see significant increases over the recent five-year period, the need to maintain existing affordable housing, and the need to develop new, remain a priority for Lakewood.

Additional actions to address the needs of Lakewood's underserved population are addressed through the ongoing 1% allocation from the City's general fund; strategic priorities include emotional supports and youth programs, housing assistance and homelessness services, crisis stabilization and advocacy, access to health & behavioral health, and access to food. For 2024, the City has allocated \$425,150 in general fund dollars in support of these programs.

In March 2021, the City received \$13,766,236 in American Rescue Plan Act (ARPA) funding to aid in the recovery from the budgetary, public health, economic, and financial impacts of the COVID-19 pandemic. To date, the City allocated in excess of \$1.2 million for various youth programs, \$3 million in support of local food banks, in excess of \$4.1 million for housing and homelessness programs, \$1.9 million for public health and safety, nearly \$600,000 for workforce development, in excess of \$1.2 million for Lakewood park improvements, and \$1.8 million in administration and city hall upgrades.

Actions planned to foster and maintain affordable housing.

Lakewood recognizes the importance affordable housing and homeownership play in building vibrant communities and the direct connection they afford low-income households in wealth-building opportunities. In 2024, the City continues its partnership with LASA and Habitat for Humanity in developing new affordable housing. Habitat is nearing completion of the construction of eight new single-family homes in the Tillicum neighborhood and LASA anticipates it will begin construction of 25-units of affordable rental housing in late-2024.

Support for existing affordable owner-occupied housing will continue through Major Home Repair and HOME Housing Rehabilitation, while single-family and multifamily housing development is supported and encouraged through Lakewood's HOME Affordable Housing Fund and zoning density bonuses offered to developers of affordable housing.

Additional efforts in support of housing stability come from an annual 0.0073% sales and use tax (SHB-1406) to be used to provide financing for the development and maintenance of affordable housing for households at or below 60% of area median

income. The fund has a current balance in excess of \$200,000 with additional revenue of approximately \$95,000 to be received annually to support affordable housing development and rental assistance programs.

Rental habitability and affordability remain a priority for the City. With approximately 56.4 percent of Lakewood's housing stock being rental, and 43 percent of Lakewood's housing stock constructed prior to 1960, the importance of maintaining these units as viable affordable housing options remains a top priority.

In 2017, the City began its Rental Housing Safety Program (RHSP) requiring all residential rental properties (apartments, single-family homes, duplexes, etc.) within the city limits be registered on an annual basis and maintain specific life and safety standards for those properties. Since substandard housing disproportionately affects the poor, minorities, working class families, seniors, the disabled, and persons who suffer from chronic illness, it is the aim of the RHSP to eliminate all substandard rental housing in Lakewood and improve the quality of life for all Lakewood residents. Since the program's inception, the City has inspected all rental properties and has seen substantial improvements in both the quality and condition of many of the City's substandard rental properties.

Actions planned to reduce lead-based paint hazards.

Consistent with Title X of the Housing and Community Development Act of 1992, Lakewood provides information on lead-safe practices to owners of all properties receiving up to \$5,000 of federal assistance. If work on painted surfaces is involved in properties constructed prior to 1978, the presence of lead is assumed, and safe work practices are followed if testing is not conducted.

In addition to the above, homes with repairs in excess of \$5,000 in federally funded rehabilitation assistance are assessed for risk (completed by a certified Lead Based Paint firm) or are presumed to have lead. If surfaces to be disturbed are determined to contain lead, interim controls are exercised, occupants notified, and clearance testing performed by an EPA-certified firm. Properties constructed prior to 1978 and acquired with federal funds are inspected for hazards and acquired rental properties are inspected periodically.

With approximately 75% of Lakewood's 27,370 housing units being built prior to 1980, there exists the potential for some 20,000 housing units to contain lead-based paint hazards. To inform the community of the hazards of lead-based paint, the City offers copies of the EPA's "Protect Your Family from Lead in Your Home" and HUD's "Renovate Right" pamphlets at City Hall and provides copies of these pamphlets to all housing repair program applicants. As part of the City's single and multifamily housing programs, XRF paint inspections and Risk Assessments are conducted,

lead-safe work is conducted by Washington State certified RRP renovation contractors, abatement work is conducted by certified abatement contractors, and clearance testing of all disturbed surfaces is performed by certified Risk Assessors.

The City conducts lead paint inspections on all pre-1978 properties where persons are relocated to with the Emergency Assistance for Displaced Residents and where homeownership assistance is provided for existing housing. Risk assessments are to be conducted on all pre-1978 homes served by housing repair programs where painted surfaces are to be disturbed as part of the scope of repairs. When completed, all homes will be free of lead-based paint hazards.

Actions planned to reduce the number of poverty-level families.

The goals in the Strategic Plan have the capacity to reduce the number of households living in poverty. The goals emphasize stable and affordable housing and services as a means to address poverty and high-quality infrastructure as a way to revitalize communities.

For instance, the goal to address housing instability among residents, including homelessness includes projects which address long-term housing stability through housing rehabilitation programs designed to address housing repairs and renovations vital to maintaining existing affordable housing stock. Housing improvements also provide for accessibility and energy efficiency improvements providing for safer and more economical housing. Funding used to acquire blighted properties and replace them with new homeownership opportunities revitalizes neighborhoods, increases the value of neighboring properties, and creates ownership avenues designed to build household wealth and move families from poverty.

The goal to address the limited supply of diverse rental and homeownership opportunities includes funding for the construction of new, safe and affordable housing units for low-income homebuyers. By subsidizing project development costs, the City is able to effectively decrease the share of total income a family commits for housing cost, allowing the household to use those extra funds to pay down short-term debt and pay for other necessities, such as transportation, healthcare, and food, or save for the future.

To address the need for accessible, culturally competent services, programs will focus on various systemic inequities being faced by many minority and low-income households. Funding in 2024 will provide for fair housing counseling services and landlord-tenant trainings to targeted communities. An additional \$100,000 in funding will be allocated in support of homelessness prevention through emergency

assistance payments to low- and moderate-income households, with a focus on the elderly, disabled, and minority populations, and through relocation assistance for households displaced through no fault of their own.

Additional effort to reduce the number of poverty-level families include funding through the 1% human services allocation which provides a broad spectrum of services including, supportive and emergency services, human services programs targeting basic human needs, homelessness intervention and prevention, fair housing assistance, crisis stabilization and advocacy, youth programs, access to health and behavioral services, access to food, and activities to increase self-sufficiency (e.g., workforce training, employment readiness, and education). For 2024, the City has allocated \$425,150 in general fund dollars in support of these programs.

Actions planned to develop institutional structure.

Lakewood, Tacoma, and Pierce County have a long history of working closely together to coordinate funding activities and ensure funding strategies don't overlap or conflict. This is especially true today, as all three jurisdictions have been working towards regional coordination on anti-poverty strategies, affordable housing strategies, and homelessness initiatives. These initiatives aim to increase the supply of affordable housing (both rental and homeownership), lower the overall cost of housing for residents, create access to financial assistance and services, increase the earning potential of low-income households, reduce or eliminate the time a family is homeless, and create pathways to build wealth and assets. Funding allocations and recommendations for many local projects are reviewed and approved jointly.

Both Tacoma and Lakewood are represented on the Tacoma/Pierce County Affordable Housing Consortium to work on issues of affordable housing, including state-level policies and programs to increase resources and opportunities to address local housing needs. Tacoma and Lakewood participate in a multicounty planning system (Puget Sound Regional Council) that looks at regional growth and economic development, as well as equal access to opportunities. The City of Lakewood is also a founding member of the South Sound Housing Affordability Partners (SSHAP), a voluntary collaboration among 14 governments, whose goal is to provide a regional approach to preserve affordable, attainable, and accessible housing throughout Pierce County.

On a local level, Lakewood continues to coordinate federal funding opportunities and general fund expenditures through the Community Services Advisory Board (CSAB). The CSAB is tasked with policymaking and general funding recommendation authority as they relate to community development and human

services activities citywide. Board responsibilities include facilitating the cooperation and coordination of human services and Consolidated Plan activities, holding public hearings to receive input on community development and human service's needs, developing policy guidance and program evaluation criteria, and making funding recommendations.

With regard to the Tacoma-Lakewood HOME consortium and the allocation of HOME funds, the City of Tacoma has established the Tacoma Community Redevelopment Authority (TCRA), a public corporation organized and dedicated to the administration of federal grants and programs such as the Community Development Block Grant and HOME Investment Partnerships Program. The TCRA is responsible for administering the HOME Program, including the review of all housing programs for both Tacoma and Lakewood. The Board is staffed by ten Board members and is supported by City of Tacoma staff.

Actions planned to enhance coordination between public and private housing and social service agencies.

The City is the convener of monthly human services Collaboration meetings. Collaboration partners include for-profit and nonprofit providers of housing, services, homeless programs, dv and family services, youth programs, food banks, and healthcare services.

City of Lakewood staff routinely coordinate with City of Tacoma, as part of the HOME Consortium, and participate in regional efforts coordinating planning efforts and service delivery. The Cities participate in the Tacoma/Lakewood/Pierce County Continuum of Care and are active in the Tacoma Pierce County Affordable Housing Consortium, the Economic Development Board for Tacoma-Pierce County, the Pierce County Human Services Coalition and other public entities and associations that set priorities for use of resources in the region, set goals, and measure progress in meeting those goals. Lakewood staff participate in monthly meetings with service providers and coordinate the development of plans and strategies.

Coordination with public and assisted housing providers along with governmental agencies for health, mental health, and other services focuses on economic development, transportation, public services, special needs, homelessness, and housing. As the need for affordable housing and services continues to increase, the Cities of Tacoma and Lakewood, Pierce County, and the Puget Sound Regional Council continue to collaborate on long-term priorities to leverage limited funding to meet the needs of the community. Current coordination includes partnership with the City, Pierce County, WA State, and the federal government, bringing together approximately \$11 million dollars in support of LASA's construction of 25-units of affordable rental housing in Lakewood's downtown core.

Additional coordination efforts with housing and social service agencies involve funding through the City's 1% human services allocation. This fund targets programs that provide low-income housing and homelessness assistance, crisis stabilization and advocacy, emotional supports & youth programs, access to health and behavioral services, and access to food. Through the City's annual allocation process, relationships have been maintained with providers of services such as, the Rescue Mission, Emergency Food Network, Community Healthcare, Rebuilding Hope, YWCA, Communities in Schools, Children's Therapy Center, Making a Difference Foundation, Linquist Dental, Your Money Matters, LASA, Rebuilding Together South Sound, Asian Pacific Cultural Center, Oasis Youth Center, Multicultural Child and Family Hope Center, Nourish Pierce County, St. Leo's Food Connection, Pierce County AIDS Foundation, Pierce County Project Access, and Lakewood's Promise, offering programs to low- and moderate-income households throughout the County. Collaboration continues with both the Pierce County Housing Authority and the Tacoma Housing Authority on the expansion of safe, decent, affordable housing options for low-income citizens.

Discussion

Program Specific Requirements

AP-90 Program Specific Requirements - 91.420, 91.220(l)(1,2,4)

Introduction

Community Development Block Grant Program (CDBG) Reference 24 CFR 91.220(l)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	100,000
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
Total Program Income:	100,000

Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	100.00%

Discussion

The City of Lakewood anticipates it will receive \$100,000 in CDBG program income and \$292,000 in NSP1 program income. Presently, the IDIS system allows a grantee to enter CDBG program income into the system; however, NSP program income is

not accounted for in the same manner. The program income amount entered in line 1 of AP-90 is therefore understated by \$292,000.


Attachments – SF-424 & Certifications

(To be attached upon submittal to HUD)



TO: Mayor, Deputy Mayor, and City Councilmembers

FROM: Michael Vargas, Assistant to the City Manager/Policy Analyst

THROUGH: John Caulfield, City Manager 

DATE: March 25, 2024

SUBJECT: 2024 National Community Survey Findings

Purpose: This memo provides an analysis of the 2024 National Community Survey (NCS) findings. The City of Lakewood last conducted the NCS in the fall of 2022. The NCS measures both community satisfaction and additional insight such as community priorities and behaviors. The City Council codified regular community satisfaction surveys in the City Council Goals 2021-2024. This is the fourth NCS study conducted since 2015. The results analysis focuses on equity, which was also codified into the City Council Goals 2021-2024. The budget for the 2024 NCS survey was \$34,900.

Key Findings include:

- Notable decreases in most Governance and Economy ratings since 2022
- Public Safety remains a focus area, with number of rating below national benchmark
- Many racial ratings gaps from 2022 vs. 2017 have closed, with new ones emerging, particularly in Participation and Utilities
- Quality of special events and opportunities to participate in special event have increased overall since 2022, indicating a key channel for the City to connect more with the wider Lakewood community

This memo analyzes the following 2024 NCS results:

- **Facets of Community Livability:** The NCS questions and results are arranged into ten categories, collectively known as the “facets of community livability”, that span the following areas: *Economy, Mobility, Community Design, Utilities, Safety, Natural Environment, Parks and*

Recreation, Health and Wellness, Education, Arts, and Culture, and Inclusivity and Engagement. Questions are also grouped by the additional categories of Participation, Governance, and Quality of Life.

- **Time Trends:** The City has now conducted the NCS for a fourth time, with 2015, 2017, and 2022 being previous years. Most of the NCS questions remained the same throughout all three survey years, allowing for a time trend analysis spanning 2015, 2017, 2022 and 2024.
- **National Benchmarks:** Survey results are compared to communities that also conducted the NCS. Polco/NRC, the administering entity, has compiled an extensive database of communities to which Lakewood results are compared.
- **BIPOC and White Respondents:** The survey included demographic questions, including respondent race. Results are compared by race, in two categories, Black, Indigenous, People of Color (BIPOC) and White.
- **Open Participation Results:** The 2024 NCS included an “open participation” component, which allowed any Lakewood resident to take the NCS survey. Both scientific survey and open participation survey results are compared, despite the open participation results being not statistically accurate.

The memo is structured as follows:

1) Background and Structure of the National Community Survey:

- Background of Polco/NRC working with Lakewood to conduct the NCS
- 2024 NCS structure, including the 10 Facets of Livability
- Survey methodology and statistical accuracy of NCS, including recipient map, return rate, margin of error, and statistical significance
- Response choices and national benchmarking
- Statistical significance in time trends and racial comparisons
- Demographics of NCS random sample population

2) Results Analysis:

- Executive Summary
 - Key findings from time trends, national benchmarks and racial comparisons, open participation results, and Equity Insights
- Summary of major findings by:
 - Time Trends
 - Comparison with National Benchmarks
 - Comparison of BIPOC and White respondents

3) Appendix:

- **Attachment A:** Comparison of 2015, 2017, 2022, & 2024 NCS Ratings
- **Attachment A-2:** Comparison of 2024 NCS to 3-survey averages (2022, 2017, 2015)
- **Attachment B:** Comparison of 2024 & 2022 NCS Ratings
- **Attachment C:** Comparison of 2024 NCS Ratings by Race (BIPOC & White)
- **Attachment D:** Comparison of 2024 NCS Statistically Accurate and Open Participation Ratings & Open Participation Demographics
- **Attachment E:** Comparison of National Benchmarks of 2015, 2017, 2022, & 2024
- **Map A:** Lakewood Demographics and Qualified Census Tracts
- **2024 NCS Lakewood Report by Polco/NRC and Survey Instrument**

Policy Making Informed by NCS Results: The survey findings may be used to help determine City priorities for the next biennium. The City has conducted the NCS four times within the past decade, providing a wealth of data to evaluate possible correlations between how City policies, program, and public information provision may have affected the outcomes measured in the survey. However, as a caveat, correlation does not equal causation, and while the survey results may be statistically accurate, the sample size and margin of error should be accounted for when using the results as a representation of the whole Lakewood community. Overall, the use of this data requires caution, especially when informing the future of City programs and policies. The “Equity Insights” provided in the Summary of Major Findings section are based on survey results. These insights are meant to propose an explanation for, and start discussions about, the outcomes observed in the survey. Alternate explanations may also apply, and without rigorous quantitative research to test the proposed hypotheses, the insights should also be used with caution in the City’s policymaking process.

Background: The City has extensive history with contracting with Polco, previously known as the National Research Center, to administer the National Community Survey (NCS) in Lakewood. Previous survey years include 2015, 2017, and 2022. The NCS survey is a collaborative effort between Polco and the International City/County Management Association (ICMA). The standardized format of the NCS allows participating jurisdictions to compare NCS results to those of communities across the nation that also have conducted the NCS survey.

Structure: The NCS questions are categorized into ten “Facets of Livability” that capture the outcomes of Lakewood residents in the following areas:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

Questions are also grouped by the additional categories of *Participation*, *Governance*, and *Quality of Life*. These categories measure Lakewood residents’ satisfaction with the city government, personal behavior related to living in Lakewood, and feelings about the Lakewood community as a whole.

NCS Survey Methodology and Statistical Accuracy: The statistically accurate survey (hereinafter the “NCS survey”) was administered by mail to a random sample of 6000 households within city limits, more than double the 2700 households reached in the 2022 NCS. Households received a paper survey in the mail in English, with instructions in both English and Spanish communicating that a Spanish survey was available online via a QR code on the mailer. Landline phone call follow-ups were also discontinued, since most households do not have landlines.

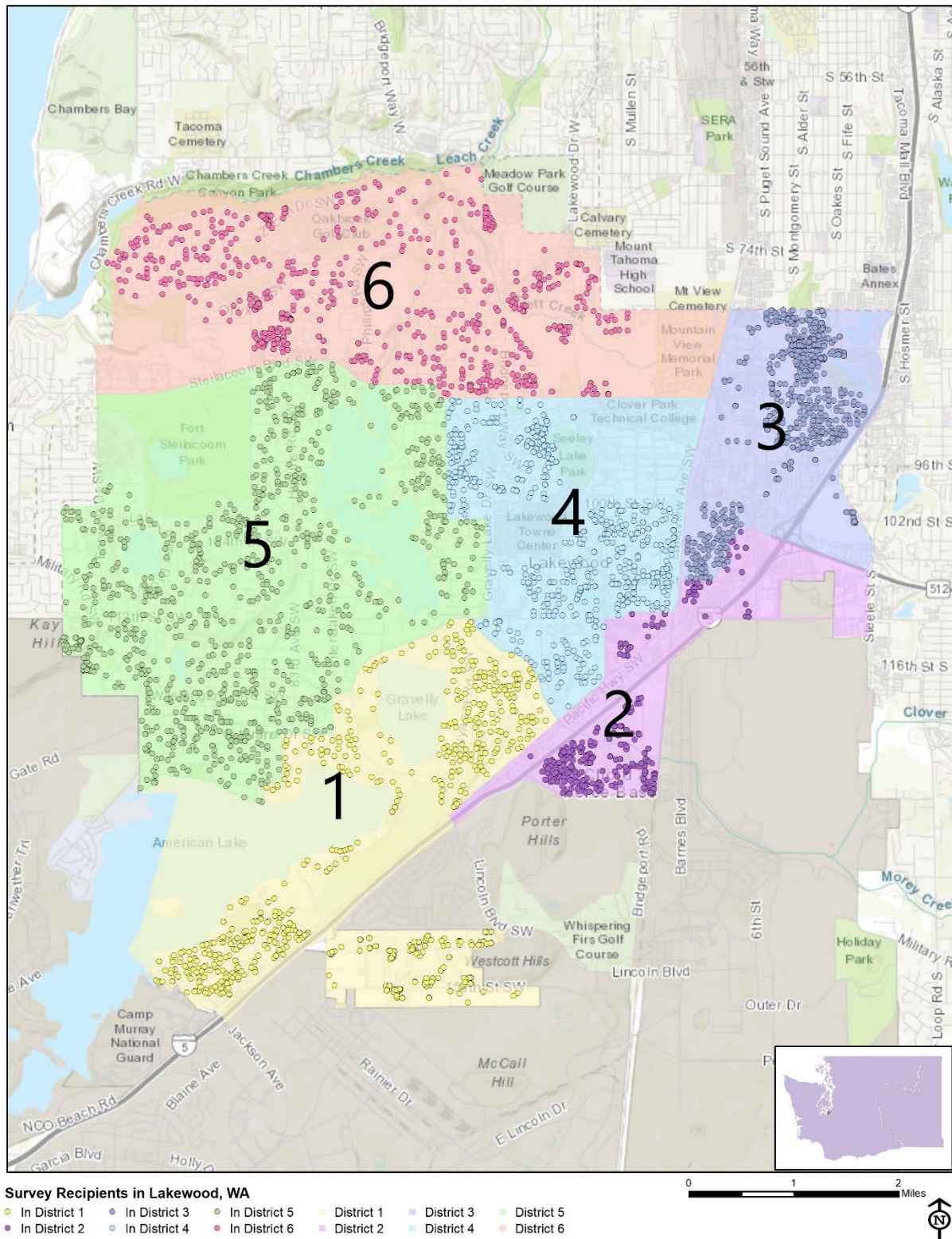
Similar to the 2022 NCS, an “Open Participation” survey was deployed this year. Polco hosts an online surveying platform that allows residents to take the same NCS survey via URLs shared on the City’s communication platforms, such as Facebook, Twitter, and the City website. This survey, while not randomly sampled, and thus not statistically accurate, allowed for a greater number of participation from residents. See **Attachment D** for Open Participation results.

Demographics of Sample Population: The following table illustrates the demographics of the sample population by age, area, housing tenure, housing type, race, sex, and sex/age. The Unweighted column shows NCS responders demographics. Notably, those who responded tended to be White, female, 55+, live Districts 5 and 6 (Lake City, Lakes District, Oakbrook, Steilacoom), homeowners in detached housing. An industry standard weighting formula was applied to the sample, using overall Lakewood population demographics as a reference to ensure sample ratings are statistically accurate representation of wider Lakewood population sentiments. The Weighted column shows sample proportions after weighting, with the Target column listing the goal proportions as identified in the U.S. Census.

Unweighted and Weighted Sample Demographics

		Unweighted	Weighted	Target ⁴
Age	18-34	7%	32%	35%
	35-54	22%	30%	29%
	55+	71%	38%	36%
Area	District 1	18%	12%	12%
	District 2	6%	10%	10%
	District 3	14%	8%	9%
	District 4	13%	14%	15%
	District 5	31%	27%	26%
	District 6	20%	30%	28%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish origin	92%	85%	85%
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin	8%	15%	15%
Housing tenure	Own	72%	44%	44%
	Rent	28%	56%	56%
Housing type	Attached	33%	55%	55%
	Detached	67%	45%	45%
Race & Hispanic origin	Not white alone	30%	50%	50%
	White alone, not Hispanic or Latino	70%	50%	50%
Sex	Man	40%	47%	49%
	Woman	60%	53%	51%
Sex/age	Man 18-34	3%	14%	19%
	Man 35-54	7%	15%	14%
	Man 55+	30%	17%	16%
	Woman 18-34	4%	17%	16%
	Woman 35-54	15%	15%	14%
	Woman 55+	41%	21%	20%

Survey Recipient Map: Lakewood police districts are shown on the map below, with dots representing residential addresses that received the 2024 NCS survey:



District 1: Woodbrook, Tillicum, Tacoma Country and Golf Club, Gravelly Lake/Nyanza, Ponders

District 2: Springbrook, Lakewood Station, Kendrick Street

District 3: International District, Air Corridor

District 4: Central Business District, Colonial Center, Lakeview

District 5: Lake City, Lake Louise, Lakes District, Fort Steilacoom Park

District 6: Oakbrook, Steilacoom (not the town)

Return Rate: The following table lists the number of returned 2024 NCS surveys by district, which was the same geographic delineation used in the 2022 NCS survey. A total of 416 households, out of 6000 households, responded to the 2024 NCS, for a return rate of 8%. See below for previous years sample size and return rate.

Year	Sample Size	Responses	Return Rate
2015	1400	247	18%
2017	1500	232	15%
2022	2700	288	11%
2024	6000	416	8%

For the 2024 NCS, at City Council's direction to increase equity and ensure underrepresented voices are heard in the survey, the City doubled the sample size as well as deployed a form of oversampling where each of the City's police districts received an equal number of surveys (1000 surveys in each of the 6 police districts). This oversampling method was used reach the neighborhoods that historically had the lowest response rates, such as Springbrook, Woodbrook, and Tillicum.

While the 2024 NCS produced the lowest response rate out of the four years, it also produced the greatest number of households surveyed at 416. The Open Participation survey had 138 responses. The table below compares 2024 and 2022 NCS survey return rates. Of note, Police District 2 and 3 surveys returned experienced increases in 2024, as intended via the oversampling method. These districts contain neighborhoods, such as Springbrook and the International District, that are home to prominent BIPOC populations. While statistical techniques such as weighting are applied best ensure survey results are statistically accurate, the low response rates from these neighborhoods should be accounted for in any conclusions about the NCS data.

2022 Surveys returned by district			2024 Surveys returned by district	
District	Percentage returned	Number returned	Percentage returned	Number returned
1	12%	35	18%	75
2	6%	17	6%	24
3	2%	6	14%	58
4	13%	37	13%	53
5	42%	120	31%	125
6	25%	72	20%	81
Total	100%	288	100%	416
Return rate	11%		8%	

Margin of Error: The margin of error captures sampling error, an error that occurs because the NCS survey is based on a subset of the full Lakewood population, i.e., 416 NCS respondents attempting to serve as representative of the approximately 63,000. The larger the margin of error, the less representative the sample is of the population. The margin of error for the 2024 NCS survey is about 5% using the industry standard confidence interval of 95%. In other words, there is a 95% chance that the actual response rating of the population is within plus or minus 5% of the survey response rating. The 2015, 2017, and 2022 NCS also had similar margins of error.

Statistical Significance: Statistical significance is used to quantify if outcome differences between two groups are due to random chance or if the two groups actually have different outcomes. The following table lists the statistical significance threshold for multiple comparison groups throughout the report. Any mention of NCS ratings differences means that the difference was statistically significant.

Statistical Significance Thresholds	
2024 ratings vs. 2022 ratings	7%
2024 ratings vs. 3-survey average (2022, 2017, 2015 ratings)	6%
2024 ratings vs. 2024 national benchmarks	10%
BIPOC resident ratings vs. White resident ratings	11%

Response Choices: The percentages in the NCS survey results reflect the percentage of “positive ratings”. NCS multiple choice answers are categorized into excellent, good, fair, and bad. Each percentage in the survey results is the

sum of the two positive answers, i.e., excellent and good. See **2024 NCS Lakewood Report by Polco and Survey Instrument**.

National Benchmarks: Polco has compiled a database of over 600 communities whose residents were also administered the NCS. Since results are added quickly to the database, national benchmarks provide an up-to-date comparison of Lakewood outcomes to communities across the nation. The communities in the database represent a wide range of population and geographic characteristics. Also, since the start of the pandemic, the database contains a mixture of NCS data from both pre-pandemic and mid-pandemic eras. These two facts should be taken into account when comparing Lakewood ratings to national benchmarks. A Lakewood rating is marked as higher as or lower than national benchmarks if the rating differs more than 10 points, and much higher or much lower if the rating differs by 20 points. The following table details benchmark community characteristics in 2022.

Benchmark Database Characteristics	
Region	Percent
New England	3%
Mid-Atlantic	2%
East North Central	15%
West North Central	18%
South Atlantic	15%
East South Central	3%
West South Central	9%
Mountain	17%
Pacific	18%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	20%
50,000 to 99,999	21%
100,000 or more	26%

Executive Summary

- **Economy:** Economy is a focus area. Eight NCS ratings decreased compared to 2022, to include employment opportunities, and cost of living, economic development services. Many rating gaps between BIPOC and White respondents closed. BIPOC respondents indicated there are more employment opportunities than White respondents.
- **Public Safety:** 2024 NCS ratings were mostly similar to 2022 ratings, however national benchmark comparisons are rated “mostly lower” and “much lower”. Nearly all BIPOC and White rating gaps have closed since 2022, with BIPOC respondents still rating animal control higher than White respondents.
- **Mobility & Utilities:** Mobility, specifically public transportation, and Utilities remained a key strengths since 2022, since most of these NCS ratings remained similar or have increased. Street repair, snow/ice response, and walked or biked instead of driving all increased since 2022. Street cleaning, street lighting, and side maintenance have decreased. Street lighting now ranks lower than national benchmark. Rating gaps have emerged in Utilities, with BIPOC respondents rating drinking water, power (electric/gas) utility, and utility billing, lower than White respondents. Five new rating gaps have emerged in Mobility in which BIPOC respondents rate more negatively, to include ease of bike travel, and ease of public parking.
- **Natural Environment and Parks & Recreation:** Most Parks and Recreation ratings decreased since 2022, to include recreation programs and centers. Most Parks and Recreation ratings are lower than national benchmarks.
- **Education, Arts, and Culture & Inclusivity and Engagement:** Ratings in these categories that increased include personal health, special events, and opportunities to participate in special events. Public library rating decreased significantly, compared to 2022 and national benchmark. BIPOC respondents compared to White respondents rated less opportunities to attend opportunities to attend cultural/arts/music activities, and less opportunities to volunteer and Lakewood is good place to raise children.
- **Community Design & Health and Wellness:** Community Design had four ratings decrease since 2022, to include well-planned residential and commercial growth, as well as preserving character of neighborhood. Health and Wellness had a majority of rating decreases since 2022. New in

2024, BIPOC respondents rate health services in city and variety of housing options lower than White respondents.

- **Governance, Participation & Quality of Life:** Governance ratings experienced the most decreases out of all categories since 2022, to include treating residents fairly, service quality, customer satisfaction, and public information services. Most Governance ratings are similar to national benchmarks. In Governance, most rating gaps were closed between BIPOC and White respondents, while a new gap emerged: BIPOC respondents rated public information services lower than White respondents. Five new rating gaps emerged in Participation between BIPOC and White residents, to include contacting city government, volunteering around city, visiting social media sites often, and campaigning, with BIPOC respondents rating higher than White respondents.

EQUITY INSIGHTS

- 1) **BIPOC and White residents engage with the Lakewood community differently via civic life and interactions with city government.** BIPOC respondents rated feeling less engaged in civic life and less satisfied with City government than White respondents.

Defining civic life as residents engaging with the community through volunteer opportunities and social activities, emergent racial disparities since 2022 were revealed in 2024 ratings: BIPOC respondents rated lower “Opportunities to volunteer” (47% BIPOC vs. 63% White), and “Opportunities to attend cultural/arts/music activities” (30% vs. 47%). BIPOC respondents felt the City government should focus on opportunities for arts/culture (77% vs. 66%) and resident’s engagement and connections (76% vs. 61%) over the next biennium more than White respondents.

Perceptions of City government remains emerged as a key difference between BIPOC and White respondents: “Lakewood government welcoming resident involvement” (40% BIPOC vs. 52% White), and “Treating residents with respect” (40% vs. 61%). Several rating gaps closed since 2022 due to BIPOC respondents rating lower “Treating all residents fairly” (20% decrease), “Value of services for taxes paid” (19% decrease), and “Being honest” (23% decrease), driving the overall decreases in these same ratings. These trends indicate a growing difference between BIPOC and White respondents in how they interact and perceive City government, with BIPOC respondents indicating more dissatisfaction since 2022.

- 2) Communication between City government and BIPOC communities emerged as an area of improvement in 2024**, as BIPOC respondents were more likely to contact the City government (46% BIPOC vs. 26% White), yet rated public information services less (40% vs. 52%), than White respondents. One approach for improved communication may be through internet channels, BIPOC respondents were more likely than White respondents to use social media and watch public meetings online.
- 3) Utilities is an emerging discrepancy between BIPOC and White residents**, as BIPOC respondents rated drinking water (55% BIPOC vs. 73% White), electric/gas service (54% vs. 72%), yard waste pick up (64% vs. 75%) and utility billing (43% vs. 58%) lower than White respondents, whereas both groups had similar ratings in 2022. Overall quality of utility infrastructure decreased since 2022, indicating a wider trend of decreased satisfaction with utility services that is driven by growing dissatisfaction among the BIPOC community.
- 4) Affordability of childcare, healthcare, food and housing are growing challenges for Lakewood residents overall since 2022, especially impacting BIPOC communities.** Overall ratings for these resources decreased since 2022, with emergent racial gaps in several areas: BIPOC respondents rated lower than White respondents “Availability of affordable quality healthcare” (34% BIPOC vs. 47% White), “Health services in city” (45% vs. 60%), and “Availability of affordable quality housing” (13% vs. 24%) and “Variety of housing options” (22% vs. 36%). Although a 2024 racial gap does not exist for “Availability of affordable quality childcare/preschool”, this is because White respondents decreased ratings by nearly 30% since 2022 to match low BIPOC rating in 2024 (31% vs. 34%). “Availability of affordable quality food” rating for BIPOC respondents dropped 30% since 2022 as well. These trends indicate that White and BIPOC communities are differentially experiencing negative economic impacts over the last several years.
- 5) Alternative transportation differences between BIPOC and White residents, coupled with opportunities for improvement in access to affordable housing, healthcare, childcare, and food, point towards opportunities for affordable mixed-use development.** Mixed-used development, as envisioned by the Downtown Subarea plan, aims to concentrate key aforementioned services with housing and transportation alternatives such as public transit and walking/bike paths, improving racial disparities in resource and services access.

Alternative transportation is a key component of the mixed-use model, and NCS results indicate that key differences in transportation methods between BIPOC and White respondents. BIPOC respondents rated higher than White respondents ease of biking (48% BIPOC vs. 33% White), carpooling (54% vs. 43%), indicating BIPOC communities are utilizing alternative transportation means as opposed to single passenger motor vehicles. This trend is further supported by White respondents rating lower than BIPOC respondents “Ease of public parking” (61% vs. 73%), and “Traffic flow on major streets” (33% vs. 46%) indicating White respondents utilizing private motor vehicles for transportation more than BIPOC respondents.

Overall active transportation trends such as using bikes/walking over cars increased since 2022, which further points towards a Lakewood community culture of alternative transportation outside of private motor vehicles that would embrace more mixed-use, alternative transportation centric development.

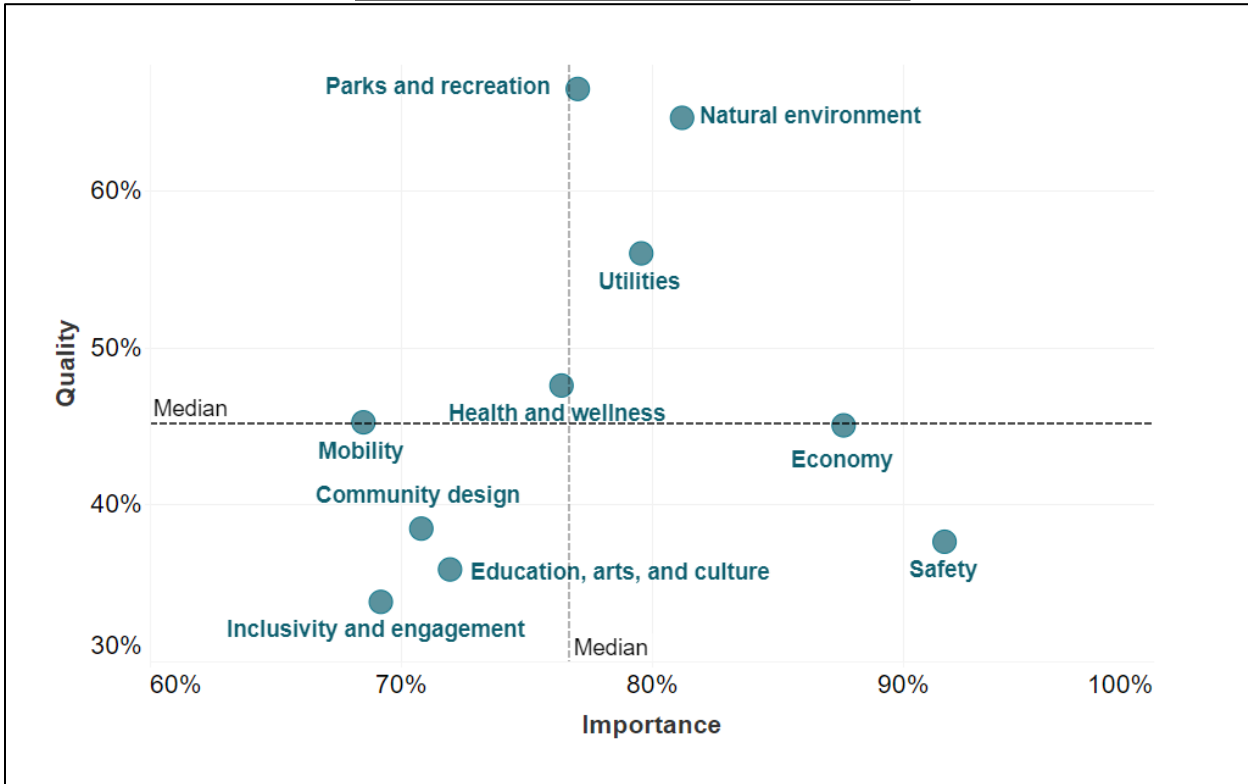
Facets of Livability - Quality & Importance: The following graph depicts the ten Facets of Livability graphed by Quality on the vertical axis and Importance on the horizontal axis. The purpose of this graph is to provide a summary of which facets are important to Lakewood residents and require additional City resources and policy to help increase quality. Conclusions made with this graphic, along with the rest of NCS data in this Memorandum, should be measured.

The right quadrant contains facets that were rated relatively high-importance and low-quality facets, such as the Economy and Public Safety. The City should focus new resources and policies in these areas.

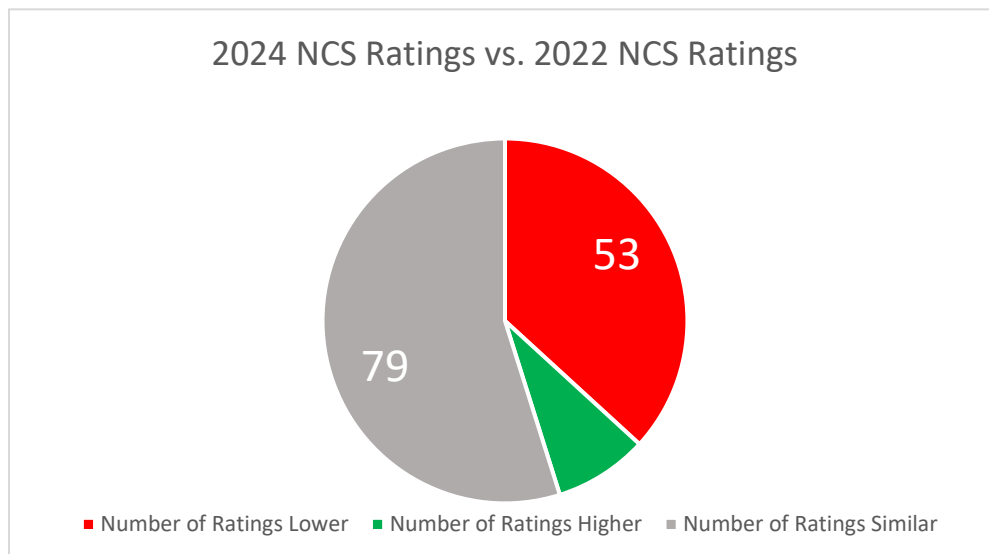
The top left quadrant contains facets rated relatively low-importance and high-quality, such as Parks and Recreation, Mobility, and Health and Wellness. The City should maintain resources in these areas. The top right quadrant contains facets rated relatively high-importance and high-quality, such as Utilities and the Natural Environment. The City should also maintain resources here.

The bottom left quadrant contains relatively low-quality and low-priority facets, such as Community Design, Inclusivity and Engagement, and Education, Arts, and Culture. Resources should be increased here while still prioritizing Economy and Public Safety.

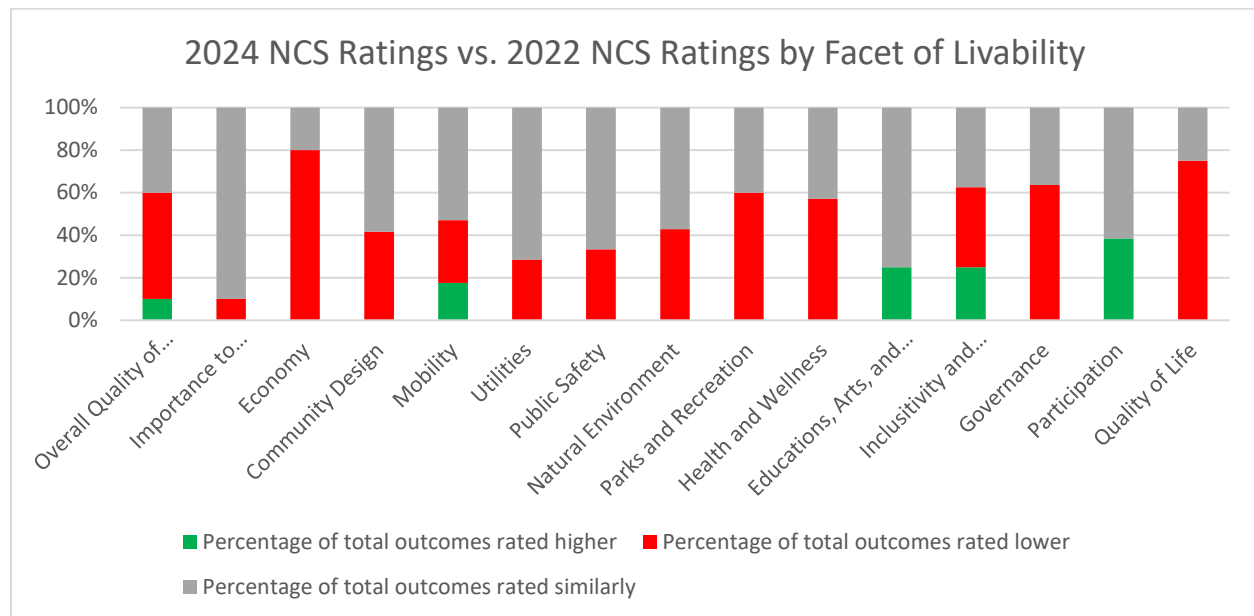
Quality-Importance Matrix



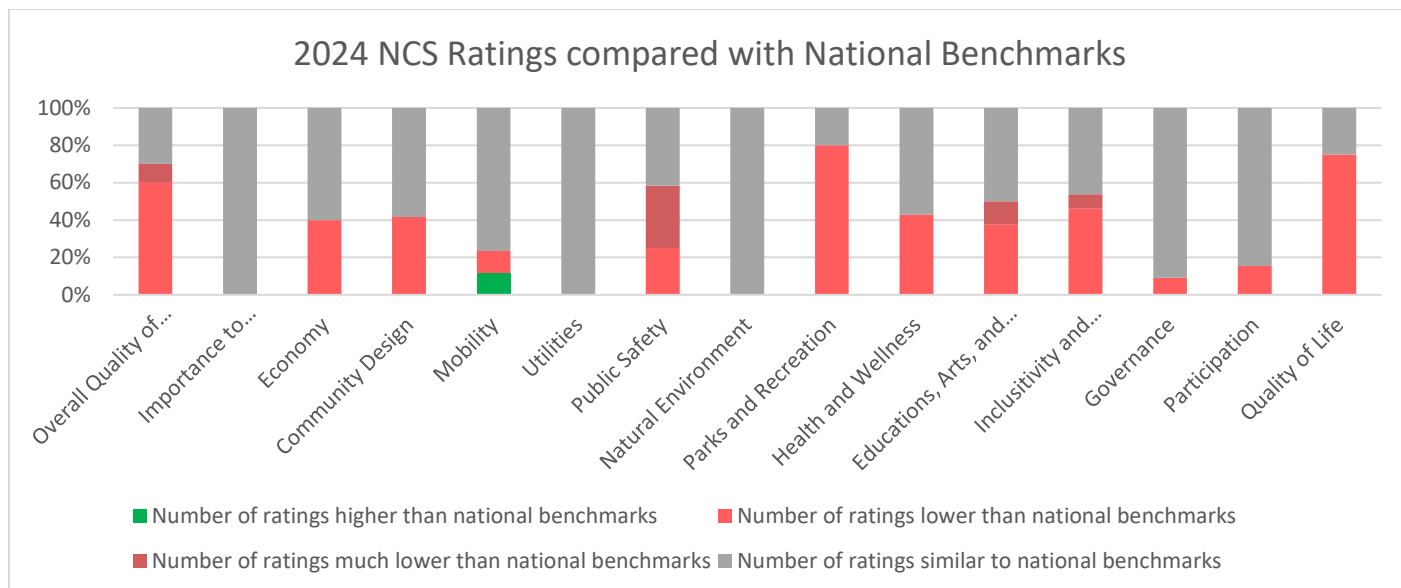
Facets of Livability – 2024 & 2022 Comparisons: Overall, a majority of the 144 ratings that are included in both the 2024 and 2022 NCS surveys remained similar. 53 ratings decreased, while 13 ratings increased. See **Attachment A** for a complete list of ratings that remained similar, decreased, or increased between survey years. For comparison, 2022 experienced 21 rating increases and 10 rating decreases since 2017.



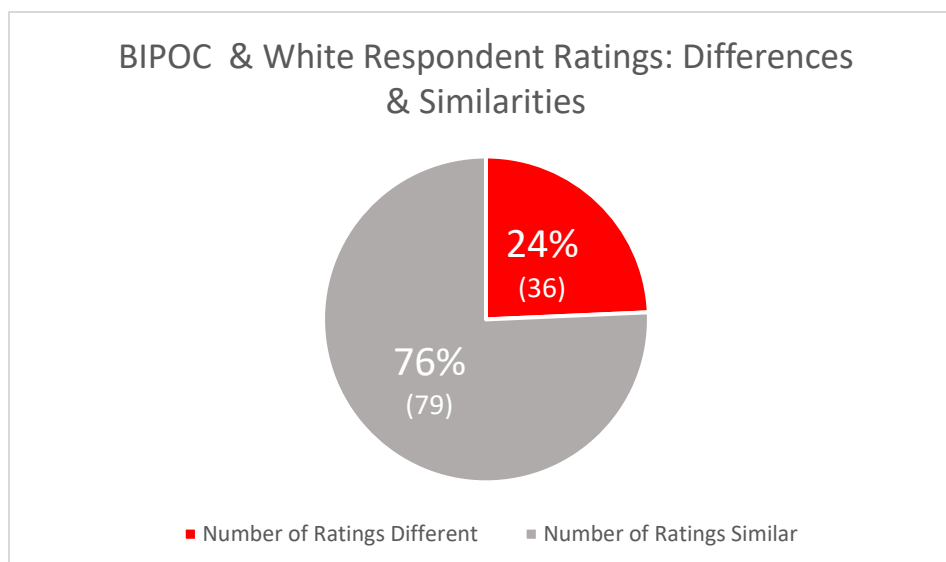
The graph below depicts how many ratings increased, decreased, or remained similar between 2024 and 2022 by ratings category. Educations, Arts, and Culture, and Participation are the only two facets to have zero decreases and only increases between 2024 and 2022. The Economy, Parks and Recreation, Health and Wellness, Governance, and Quality of Life facets had a majority of decreased ratings. See **Attachment B** for a more in-depth, tabular form of the graph below.



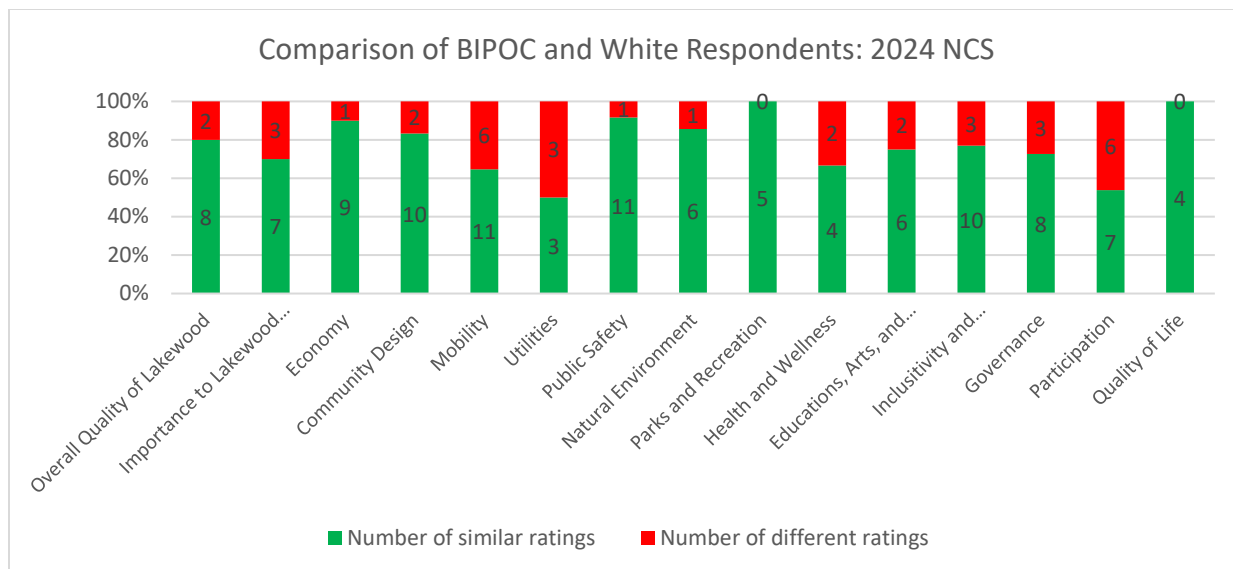
Comparison to National Benchmarks: The following graph shows that 6 out of the 15 total rating categories, including the ten Facets of Living, had a majority of lower or much lower ratings compared to national benchmarks in 2024. These categories include Overall Facet Quality, Public Safety, Parks and Recreation, Education, Arts, and Culture, Inclusivity and Engagement, and Quality of Life. The other 9 rating categories had a majority of similar ratings compared to national benchmarks.



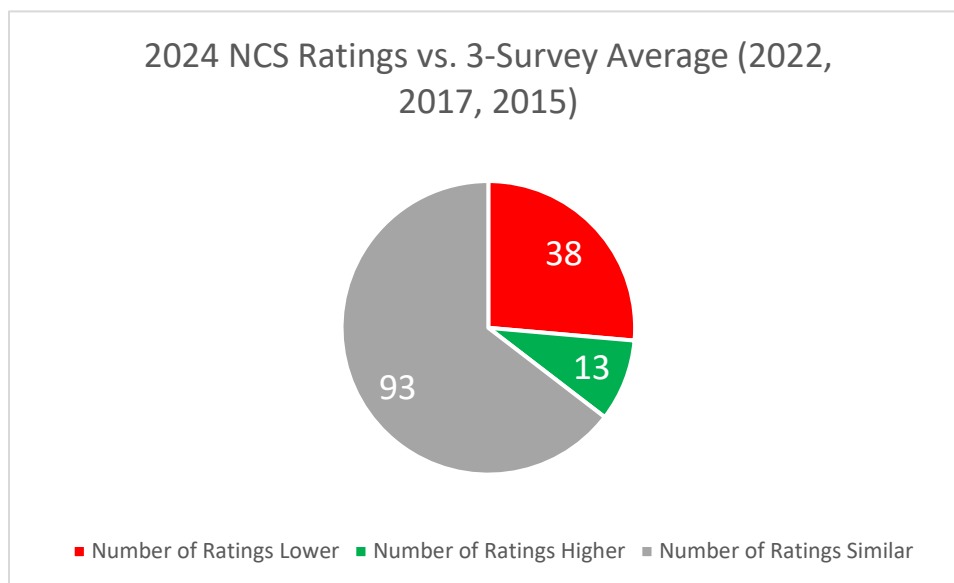
Comparison of BIPOC and White Respondents: A majority of the 144 ratings were found to be similar between BIPOC and White respondents. The graph below depicts about 3 in 4 ratings were similar, with one-fourth of ratings differing between the two groups.



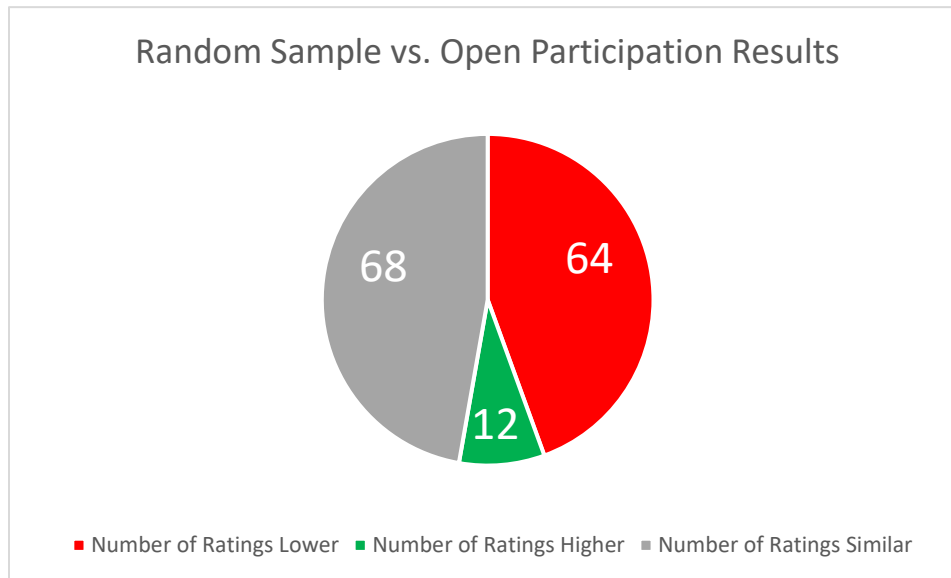
Examining by rating categories, no category had a majority of different ratings between BIPOC and White respondents. The graph below reveals the facets with the most different ratings proportionate to the total number of ratings are Quality and Importance, Governance, Educations/Arts/Culture, Health and Wellness. Notably, Utilities and Parks and Recreation had no rating differences. See **Attachment C** for an in-depth tabular form of the graph below.



2024 NCS Ratings vs. 3-Survey Average (2022, 2017, 2015): The NCS survey has been conducted in the Lakewood community four times since 2015. This provides an opportunity to compare 2024 results to an average of the past three surveys in order to measure long-term trends. Most 2024 ratings were similar to the 3-survey averages.



Open Participation Survey: The following graph shows that a majority of the 144 ratings were rated lower on the Open Participation survey compared to the Random Sample survey, which is a common phenomenon when opening the survey to the general public. See **Attachment D** for a tabular comparison of the two survey results, including a 2024 and 2022 comparison. Overall, 2024 ratings were more similar between the random sample and open participation compared to 2022, with most ratings higher in open participation than random sample in the *Governance* category.



Summary of Major Findings

I) Economy

NCS results found *Economy* as a focus area, as the second highest priority among respondents overall with one of the lower quality ratings among the ten Facets of Living.

Time Trends

Most 2024 economic ratings decreased compared to 2022 ratings, yet most ratings were similar to the 3-survey averages. This points towards a long-term trend of stabilized economic ratings. Cost of living experienced the sharpest decline since 2022, consistent with historic inflation in recent years.

Comparison with National Benchmarks

Quality of economic health has remained consistently below national benchmarks since 2015. Most economic ratings have remained similar to national benchmarks over the years, such as “employment opportunities” and “economic development services”. “Cost of living”, despite being the lowest economic rating in 2024, has remained similar to national benchmarks since 2015, indicating Lakewood residents are experiencing similar economic impacts from inflation to NCS communities.

Comparison of BIPOC & White respondents

2024 BIPOC respondents rated employment opportunities higher than White respondents, while also rating “Place to raise children” higher as well. These two rating gaps may point towards feelings of improving economic prospects for BIPOC residents compared to White respondents in 2024. Two ratings gaps closed since 2022: quality and variety of Lakewood businesses, with BIPOC respondents rating both lower in 2024.

II) Public Safety

Public Safety is another focus area, with the highest importance rating and among the lowest quality ratings.

Time Trends

2024 NCS ratings were mostly similar to 2022 ratings, with four ratings decreasing: “animal control”, “police services”, “safe in business areas during the day, and “safe from natural disasters”. Compared to the 3-survey average, two 2024 ratings were higher: “fire prevention and education”, and “emergency preparedness”. The overall “feeling of safety” quality rating is the only Facet of Living rating to increase since 2022.

Comparison with National Benchmarks

2024 public safety ratings compared to national benchmark were rated “mostly lower” and “much lower”, similar to 2022 ratings compared to 2022 national benchmarks. Ratings “much lower” than national benchmarks include safety from property crime and violent crime.

Comparison of BIPOC & White respondents

Nearly all BIPOC and White ratings gaps have closed since 2022, with BIPOC respondents still rating animal control higher than White respondents. One persistent rating gap exists in overall “feeling of safety”. BIPOC respondents gave this rating 44% in 2024, compared to 21% in 2022, a two-fold increase. White respondents fell 7% over the same period. BIPOC respondents also rated “safe from violent crime” higher than White respondents in 2024, closing a 13% gap that existed in 2022. BIPOC respondents rated “crime prevention” lower than White respondents, closing a 17% gap since 2022.

III) Mobility & Utilities

Both Mobility and Utilities fell in overall quality since 2022, while both remain relatively high in importance among respondents.

Time Trends

Mobility had the second highest number of ratings increases since 2022, to include “street repair”, “snow and ice response”, and “walked or biked instead of driving in last year”. Utilities had the most similar ratings since 2022, with “storm water drainage” and “drinking water” the only rating decreases. Both 2024 ratings of “street repair” and “snow and ice response” were higher than the 3-survey averages.

Comparison with National Benchmarks

Mobility ratings of “ease of travel by public transportation” and “bus or transit services” were rated higher than national benchmarks in 2024. Public transportation has been consistently higher than national benchmarks since 2017. These outcomes indicate a robust public transportation system throughout the city. *Utilities* rating “storm water drainage” has increased from lower than national benchmarks in 2015 and 2017, to similar in 2022 and 2024, indicating a rising increase in quality in recent years.

Comparison of BIPOC & White respondents

BIPOC respondents rated “street lighting”, “ease of public parking”, “traffic flow on major streets” lower than White respondents. Two ratings gaps, “street repair” and “ease of walking”, closed since 2022, with White respondents nearly doubling positive ratings for “street repair”.

IV) Natural Environment and Parks & Recreation

Time Trends

2024 *Natural Environment* and *Parks and Recreation* ratings that decreased since 2022 include “Lakewood open space”, “fitness opportunities”, “recreation programs” and “recreation centers”. “Availability of paths and walking trails” was higher than its 3-survey average, indicating a long term trend of increased quality in this rating since 2015. Overall importance of parks and recreation opportunities is the only importance-Facet to increase since 2022, indicating a growing desire in the community for these opportunities.

Comparison to National Benchmarks

Most 2024 *Parks and Recreation* ratings were lower than national benchmarks, while most 2022 ratings were similar to national benchmarks. When examining “availability of paths and walking trails”, its 57% rating did not change since 2022, yet fell below national benchmarks in 2024, indicating a shift at the national level in quality of trails among NCS communities.

Comparison of BIPOC & White respondents

No racial rating gaps exist within *Parks and Recreation*, with only one *Natural Environment* rating where BIPOC respondents rated lower than White respondents: Yard waste pick up. A 26% gap in “recycling” closed since 2022, due to BIPOC respondents rating higher, and White respondents rating lower. A 24% gap closed in “Parks and Recreation opportunities” since 2022 due to BIPOC respondents rating 10% higher in 2024, which may indicate a growing amount of these opportunities for BIPOC residents.

V) Education, Arts, Culture & Inclusivity and Engagement

Education, Arts, Culture and Inclusivity and Engagement are among the lowest quality ratings and are moderately rated on importance.

Time Trends

The *Education, Arts, Culture* category experienced a single increased rating to “special events”. This category also experienced a rating decrease in overall quality since 2022. These trends indicate an emerging opportunity to bolster special events programming with an arts and cultural focus. “Opportunities to attend cultural/arts/music activities” and “Special events” both rated higher than their 3-survey averages, indicating these policy areas as key strengths for the City. Several ratings decreased since 2022 to include “Availability of affordable quality childcare/preschool”, “Adult education” and “Public libraries”.

The *Inclusivity & Engagement* category experienced a single rating increase since 2022 in “Opportunities to participate in social events and activities”. This rating was also higher than its 3-survey average, indicating a policy area that the City may capitalize on through special event programming. Rating decreases in this category since 2022 include “Place to raise children”, “Place to retire” and “Neighborliness”, “Attracting people from diverse backgrounds”, and “Valuing/respecting residents from diverse backgrounds”. These last two ratings were also lower than their 3-survey averages, indicating a focus area for the City.

Comparison to National Benchmarks

Among *Inclusivity & Engagement* ratings, only “Place to raise children” was rated “much lower” than national benchmarks. About half of ratings in this category were lower than national benchmarks to include “Sense of community”, “Opportunities to participate in social events and activities”, and “Opportunities to volunteer”. Ratings similar to national benchmarks include “Making all residents feel welcome”, “Attracting people from diverse backgrounds”, and “Valuing/respecting residents from diverse backgrounds”. Both lower and similar ratings trends indicate an opportunity to improve feelings of inclusivity and engagement with the wider community through volunteer and social events with a focus on bringing together a diverse turnout of community members.

This opportunity is further supported by “Special events” improving from lower than national benchmarks in 2022 to similar to national benchmarks in 2024. This indicates City special events are a growing strength that may be used to increase inclusivity and engagement in the community. “Public libraries” has decreased nearly 40% since 2022 to “much lower” than national benchmarks in 2024, when this rating was in similar to national benchmarks since 2015, a consequence of the Lakewood library closure.

Comparison of BIPOC and White respondents

Three new *Inclusivity & Engagement* rating gaps have emerged since 2023: “Opportunities to volunteer” (BIPOC lower), “Place to raise children” (White lower), and “Taking care of vulnerable residents such as elderly, disabled, homeless” (White lower). The single *Education, Arts, Culture* rating with a rating gap is “Opportunities to attend cultural/arts/music activities”, with BIPOC respondents rating lower than White respondents. The “K-12 education” rating gap, which was at a substantial 30% in 2022, with White respondents rating lower, has now closed, due to a decrease in rating by BIPOC respondents and an increase in rating by White respondents.

VI) Community Design & Health and Wellness

Both *Community Design* and *Health and Wellness* quality ratings decreased in 2024, while remaining similar in importance since 2022.

Time Trends

Among eleven *Community Design* ratings, five decreased since 2022: “Own Neighborhood as place to live” (61% in 2024), “Quality of new development in Lakewood” (32%), “Well-planned residential growth” (35%), “Well-planned commercial growth” (34%), and “Preservation of historical/cultural neighborhood character” (44%). Many of these same ratings were also lower than their 3-survey averages. “Availability of affordable quality Housing” has decreased from nearly 40% in 2015 to 19% in 2024, with a similar trend found in “Variety of Housing Options”. These two long term trends point towards a growing need for affordable housing in the city.

Most *Health and Wellness* ratings decreased since 2022, to include “Availability of affordable quality food” (40% in 2024), “Availability of affordable quality healthcare” (42%), “Availability of preventative health services” (42%), and “Health services in the city” (54%). These same ratings were also lower than their 3-survey averages.

Comparison with National Benchmarks

Several *Community Design* ratings that decreased since 2022 were also lower than national benchmarks in 2024, to include “Own Neighborhood as place to live”, and “Preservation of historical/cultural neighborhood character”. include “Own Neighborhood as place to live” and “Overall appearance of Lakewood” have remained lower than national benchmarks since 2015.

Two *Health and Wellness* ratings that were similar to national benchmarks up until 2024 are “Availability of affordable quality food” and “Availability of preventative health services”.

Comparison of BIPOC and White respondents

Among *Community Design* ratings, two ratings gaps closed, “Own Neighborhood as place to live” and “Public Places where people want to spend time”, primarily due to White respondents decreasing their ratings in both. Two rating gaps emerged in 2024: “Variety of Housing Options” and “Quality of new development in Lakewood”, with BIPOC respondents rating lower in both ratings.

Health and Wellness ratings experienced similar rating gap fluctuations: “Availability of affordable quality food”, by BIPOC respondents decreasing their

rating by 30% in 2024, with “Health services in city” emerging as a gap due to BIPOC respondents rating lower than White respondents by 15%. “Availability of affordable quality healthcare” rating has remained a gap, with BIPOC respondents still rating lower than White respondents.

VII) Governance, Participation, & Quality of Life

Time Trends

Governance ratings experienced the most decreases out of all categories, with seven out of eleven rating decreases since 2022, to include “Treating all residents fairly” (46% in 2024), “Services provided by Lakewood” (47%), “Customer service” (60%), “Overall direction” (49%), “Acting in the best interest of Lakewood” (44%), “Being honest” (46%), and “Public information services” (47%). Compared to the 3-survey averages, most *Governance* ratings were similar, with “Lakewood government welcoming resident involvement” rated higher. These contrasting trends may point towards unique developments since 2022 that are contributing to lower *Governance* ratings in areas such as trust, customer service, and public information sharing.

Participation ratings, by contrast, experienced the most rating increases since 2022, without any rating decreases. Rating increases include “Contacted the City of Lakewood for help or information” (38% in 2024), “Volunteered with a local group/activity in Lakewood” (28%), and “Voted in most recent local election” (73%). Compared to 3-survey averages, most ratings were similar, with “Contacted the City of Lakewood for help or information” and “Voted in most recent local election” rated higher.

Most *Quality of Life* ratings decreased since 2022 to include “Recommend Lakewood as place to live” (64% in 2024), “Overall image and reputation of Lakewood” (29%), and “Overall quality of life in Lakewood” (54%).

Comparison to National Benchmarks

Most *Governance* and *Participation* ratings were similar to national benchmarks, while most *Quality of Life* ratings were lower. Two ratings that increased from lower to similar to national benchmarks since 2022 include “Volunteered with a local group/activity in Lakewood” and “Contacted the City of Lakewood for help or information”.

Comparison of BIPOC and White respondents

Several *Governance* rating gaps closed since 2022, to include “Treating all residents fairly”, “Value of services for taxes paid”, “Being honest”, and “Services provided by the Federal Government”. In each case, BIPOC respondents rated lower in 2024 to close the rating gaps. New rating gaps emerged in 2024: “Treating residents with respect” (BIPOC ratings lower), and “Public information

services” (BIPOC lower). “Lakewood government welcoming resident involvement” experienced a switch in BIPOC and White respondent ratings: BIPOC ratings were higher than White ratings in 2022, with the converse now present in 2024. These rating trends indicate that even when rating gaps closed, BIPOC respondents are more negatively rating a number of Governance ratings since 2022.

Participation ratings experienced the most emergent rating gaps out of all categories, with five new gaps since 2022: “Contacted the City of Lakewood for help or information”, “Watched a local public meeting (online, television)”, “Volunteered with a local group/activity in Lakewood”, “Voted in most recent local election”, “Visit social media sites often” and “Shop online often”. In each rating, BIPOC ratings increased since 2022, and were higher than White ratings in 2024. These trends point towards a growing trend of interaction between BIPOC communities and the city government.

Recommendations

The City Council should cautiously consider the 2024 NCS results when formulating policy and priorities for the next biennium. If the City Council elects to continue the NCS in 2026, given the consistent low return rates of Districts 2 and 3 that contain neighborhoods such as Springbrook and the International District, the City Council may consider oversampling these districts again, to ensure survey results more accurately reflect the sentiments of Lakewood residents in these areas. This is especially important considering these neighborhoods are home to a relatively high proportion of BIPOC residents, along with containing several Qualified Census Tracts.

Attachment A: Comparison of 2015, 2017, 2022 & 2024 NCS Ratings

	Outcome	Percent rating positively (e.g., excellent/good)				NCS 2024 rating compared to NCS 2022	National Benchmark Comparison NCS 2024
		NCS 2015	NCS 2017	NCS 2022	NCS 2024		
Facet of Community Livability: Overall Quality of Lakewood	Economic Health	36%	38%	43%	45%	Similar	Lower
	Design or layout of residential and commercial areas	46%	43%	51%	38%	Lower	Lower
	Transportation System	N/A	N/A	53%	45%	Lower	Similar
	Utility Infrastructure	N/A	N/A	68%	56%	Lower	Similar
	Feeling of Safety	41%	46%	31%	38%	Higher	Much Lower
	Natural Environment	62%	63%	59%	65%	Similar	Lower
	Parks and Recreation Opportunities	N/A	N/A	65%	66%	Similar	Similar
	Health and Wellness Opportunities	60%	60%	59%	48%	Lower	Lower
	Opportunities for Education, Culture, and the Arts	51%	54%	42%	36%	Lower	Lower
Facet of Community Livability: Importance to Lakewood Residents	Residents' connection and engagement with their Community	N/A	N/A	30%	34%	Similar	Lower
	Economic Health	88%	91%	87%	88%	Similar	Similar
	Design or layout of residential and commercial areas	68%	67%	67%	71%	Similar	Similar
	Transportation System	N/A	N/A	71%	69%	Similar	Similar
	Utility Infrastructure	N/A	N/A	81%	80%	Similar	Similar
	Feeling of Safety	92%	95%	91%	92%	Similar	Similar
	Natural Environment	74%	77%	75%	81%	Similar	Similar
	Parks and Recreation Opportunities	N/A	N/A	70%	77%	Higher	Similar
	Health and Wellness Opportunities	75%	78%	72%	76%	Similar	Similar
Economy	Opportunities for Education, Culture, and the Arts	78%	79%	68%	72%	Similar	Similar
	Residents' connection and engagement with their Community	N/A	74%	62%	69%	Similar	Similar
	Vibrant downtown/commercial area	35%	32%	45%	34%	Lower	Lower
	Quality of Lakewood business and service establishments	40%	45%	65%	53%	Lower	Lower
	Employment opportunities	30%	35%	52%	35%	Lower	Similar
	Lakewood as a place to work	46%	51%	66%	45%	Lower	Lower
	Economic Development Services	43%	37%	51%	41%	Lower	Similar
	Cost of living	38%	39%	34%	25%	Lower	Similar
	Shopping opportunities	59%	57%	62%	55%	Lower	Similar
Community Design	Lakewood as a place to visit	40%	40%	41%	40%	Similar	Lower
	Economy will have positive impact on income	25%	27%	21%	26%	Similar	Similar
	Variety of business and service establishments	N/A	N/A	61%	53%	Lower	Similar
	Own Neighborhood as place to live	54%	60%	68%	61%	Lower	Lower
	Public Places where people want to spend time	47%	43%	41%	38%	Similar	Lower
	Variety of Housing Options	50%	42%	36%	30%	Similar	Similar
	Quality of new development in Lakewood	40%	44%	39%	32%	Lower	Similar
	Land use, planning and zoning	38%	40%	45%	45%	Similar	Similar
	Code Enforcement	26%	30%	34%	31%	Similar	Similar
Mobility	Overall appearance of Lakewood	44%	45%	43%	40%	Similar	Lower
	Availability of affordable quality Housing	39%	28%	15%	19%	Similar	Similar
	Well-planned residential growth	N/A	N/A	43%	35%	Lower	Similar
	Well-planned commercial growth	N/A	N/A	43%	34%	Lower	Similar
	Well-designed neighborhoods	N/A	N/A	36%	31%	Similar	Lower
	Preservation of historical/cultural neighborhood character	N/A	N/A	52%	44%	Lower	Lower
	Street cleaning	44%	42%	63%	52%	Lower	Similar
	Street lighting	44%	36%	60%	45%	Lower	Lower
	Sidewalk maintenance	40%	42%	52%	45%	Lower	Similar
	Ease of traveling by car	60%	68%	76%	71%	Similar	Similar
	Ease of public parking	65%	67%	71%	67%	Similar	Similar
	Traffic flow on major streets	41%	44%	48%	42%	Similar	Similar
	Traffic enforcement	53%	49%	51%	46%	Similar	Similar
	Street repair	32%	27%	31%	43%	Higher	Similar
	Ease of walking	38%	39%	43%	44%	Similar	Lower
	Ease of travel by bicycle	38%	33%	40%	42%	Similar	Similar
	Snow and ice response	53%	49%	44%	57%	Higher	Similar
	Ease of travel by public transportation	43%	61%	57%	48%	Lower	Higher
	Traffic signal timing	45%	40%	45%	49%	Similar	Similar
	Carpooled instead of driving alone in last year	38%	50%	50%	48%	Similar	Similar
	Walked or biked instead of driving in last year	49%	48%	44%	52%	Higher	Similar
	Bus or transit services	62%	63%	63%	53%	Lower	Higher
	Used public transportation instead of driving in last year	30%	38%	22%	27%	Similar	Similar
	Storm water drainage	45%	46%	65%	52%	Lower	Similar
	Drinking water	70%	72%	79%	63%	Lower	Similar

	Outcome	Percent rating positively (e.g., excellent/good)				NCS 2024 rating compared to NCS 2022	National Benchmark Comparison
		NCS 2015	NCS 2017	NCS 2022	NCS 2024		
Utilities	Sewer services	71%	70%	78%	75%	Similar	Similar
	Power (electric and/or gas) utility	69%	71%	71%	65%	Similar	Similar
	Utility billing	57%	61%	57%	52%	Similar	Similar
	Affordable high-speed internet access	N/A	N/A	44%	50%	Similar	Similar
	Garbage collection	76%	85%	73%	73%	Similar	Similar
Public Safety	Fire prevention and education	57%	66%	76%	75%	Similar	Similar
	Animal control	50%	50%	60%	53%	Lower	Lower
	Police	66%	72%	67%	60%	Lower	Lower
	Fire Services	87%	89%	90%	90%	Similar	Similar
	Ambulance/EMS	86%	86%	83%	83%	Similar	Similar
	Emergency preparedness	45%	49%	55%	58%	Similar	Similar
	Safe in neighborhood during the day	76%	78%	78%	71%	Similar	Lower
	Safe in business areas during the day	78%	78%	75%	62%	Lower	Much Lower
	Crime prevention	36%	47%	37%	39%	Similar	Much Lower
	Safe from property crime	N/A	N/A	44%	48%	Similar	Much Lower
	Safe from violent crime	N/A	N/A	52%	50%	Similar	Much Lower
	Safe natural disasters	N/A	N/A	78%	70%	Lower	Similar
Natural Environment	Air quality	59%	62%	78%	69%	Lower	Similar
	Natural areas preservation	48%	49%	62%	54%	Lower	Similar
	Lakewood Open Space	41%	41%	56%	48%	Lower	Similar
	Cleanliness	45%	42%	48%	N/A	Similar	N/A
	Yard waste pick-up	74%	75%	75%	70%	Similar	Similar
	Recycling	67%	78%	62%	58%	Similar	Similar
	Water resources (beaches, lakes, etc.)	N/A	N/A	58%	57%	Similar	Similar
Parks and Recreation	Availability of Paths and walking trails	43%	35%	57%	57%	Similar	Lower
	Fitness opportunities	54%	50%	65%	50%	Lower	Lower
	City parks	62%	72%	68%	71%	Similar	Similar
	Recreation programs	58%	57%	63%	52%	Lower	Lower
	Recreation centers	53%	60%	58%	50%	Lower	Lower
Health and Wellness	Recreational opportunities	49%	46%	51%		Similar	Lower
	Availability of affordable quality food	57%	54%	52%	40%	Lower	Lower
	Availability of affordable quality healthcare	58%	59%	53%	42%	Lower	Similar
	Availability of preventative health services	60%	59%	52%	42%	Lower	Lower
	Availability of mental health care	49%	45%	38%	38%	Similar	Similar
	Overall personal health	N/A	43%	56%	53%	Similar	Similar
	Health services in the city	58%	63%	63%	54%	Lower	Similar
Eductions, Arts, and Cultural	Overall personal health	49%	43%	56%	53%	Similar	Similar
	Availability of affordable quality child care/preschool	37%	39%	44%	35%	Lower	Similar
	K-12 education	47%	45%	46%	46%	Similar	Lower
	Adult education	51%	67%	65%	48%	Lower	Similar
	Opportunities to attend cultural/arts/music activities	28%	31%	37%	39%	Similar	Lower
	Special events	38%	54%	43%	57%	Higher	Similar
	Public libraries	80%	79%	76%	40%	Lower	Much Lower
Inclusivity and Engagement	Community support for the arts	N/A	N/A	42%	41%	Similar	Lower
	Sense of community	31%	33%	42%	39%	Similar	Lower
	Opportunities to volunteer	50%	48%	61%	56%	Similar	Lower
	Place to raise children	44%	52%	55%	47%	Lower	Much Lower
	Place to retire	47%	53%	53%	51%	Lower	Similar
	Neighborhoodness	34%	44%	39%	37%	Lower	Lower
	Opportunities to participate in social events and activities	36%	36%	41%	49%	Higher	Lower
	Opportunities to participate in community matters	45%	47%	45%	48%	Similar	Similar
	Openness and acceptance	49%	65%	60%	55%	Similar	Similar
	Making all residents feel welcome	N/A	N/A	58%	57%	Similar	Similar
	Attracting people from diverse backgrounds	N/A	N/A	71%	60%	Lower	Similar
	Valuing/respecting residents from diverse backgrounds	N/A	N/A	64%	56%	Lower	Similar
	Taking care of vulnerable residents (elderly, disabled, homeless)	N/A	N/A	39%	34%	Similar	Lower
	Sense of civic/community pride	N/A	N/A	36%	38%	Similar	Lower
Governance	Lakewood government welcoming resident involvement	35%	39%	51%	48%	Similar	Similar
	Treating all residents fairly	33%	43%	52%	46%	Lower	Similar
	Services provided by Lakewood	51%	57%	59%	47%	Lower	Similar
	Customer service	51%	66%	72%	60%	Lower	Lower
	Value of services for taxes paid	37%	38%	40%	35%	Similar	Similar
	Overall direction	42%	58%	59%	49%	Lower	Similar
	Confidence in City government	37%	44%	45%	40%	Similar	Similar

	Outcome	Percent rating positively (e.g., excellent/good)				NCS 2024 rating compared to NCS 2022	National Benchmark Comparison
		NCS 2015	NCS 2017	NCS 2022	NCS 2024		
	Acting in the best interest of Lakewood	41%	51%	54%	44%	Lower	Similar
	Being honest	35%	55%	59%	46%	Lower	Similar
	Services provided by the Federal Government	26%	38%	35%	36%	Similar	Similar
	Public information services	46%	60%	58%	47%	Lower	Similar
Participation	Contacted the City of Lakewood for help or information	33%	31%	29%	38%	Higher	Similar
	Attended a local public meeting	14%	18%	10%	15%	Similar	Similar
	Watched a local public meeting (online, television)	22%	17%	12%	20%	Similar	Lower
	Campaigned for an issue, cause or candidate	22%	16%	14%	13%	Similar	Similar
	Contacted Lakewood elected officials	20%	18%	6%	14%	Higher	Similar
	Volunteered with a local group/activity in Lakewood	21%	31%	18%	28%	Higher	Similar
	Voted in most recent local election	N/A	N/A	60%	73%	Higher	Similar
	Accessed the internet from home often	N/A	N/A	89%	90%	Similar	Similar
	Access the internet from cellphone often	N/A	N/A	94%	94%	Similar	Similar
	Visit social media sites often	N/A	N/A	72%	75%	Similar	Similar
	Use or check email often	N/A	N/A	95%	95%	Similar	Similar
	Share opinions online often	N/A	N/A	28%	31%	Similar	Similar
	Shop online often	N/A	N/A	43%	47%	Similar	Lower
Quality of Life	Recommend Lakewood as place to live	69%	73%	71%	64%	Lower	Lower
	Remain in Lakewood for next 5 years	74%	74%	73%	76%	Similar	Similar
	Overall image and reputation of Lakewood	30%	33%	38%	29%	Lower	Lower
	Overall quality of life in Lakewood	48%	52%	62%	54%	Lower	Lower

Attachment A-2: Comparison of 2024 NCS Ratings to 3-Survey Average (2022, 2017, 2015)

	Outcome	Percent rating positively (e.g., excellent/good)					NCS 2024 rating NCS 3-Year Average (non-statistical)
		NCS 2015	NCS 2017	NCS 2022	NCS 3-Year Average (2015, 2017, 2022)	NCS 2024	
Facet of Community Livability: Overall Quality of Lakewood	Economic Health	36%	38%	43%	39%	45%	Higher
	Design or layout of residential and commercial areas	46%	43%	51%	47%	38%	Lower
	Transportation System	N/A	N/A	53%	53%	45%	Lower
	Utility Infrastructure	N/A	N/A	68%	68%	56%	Lower
	Feeling of Safety	41%	46%	31%	39%	38%	Similar
	Natural Environment	62%	63%	59%	61%	65%	Similar
	Parks and Recreation Opportunities	N/A	N/A	65%	65%	66%	Similar
	Health and Wellness Opportunities	60%	60%	59%	60%	48%	Lower
	Opportunities for Education, Culture, and the Arts	51%	54%	42%	49%	36%	Lower
Facet of Community Livability: Importance to Lakewood Residents	Residents' connection and engagement with their Community	N/A	N/A	30%	30%	34%	Similar
	Economic Health	88%	91%	87%	89%	88%	Similar
	Design or layout of residential and commercial areas	68%	67%	67%	67%	71%	Similar
	Transportation System	N/A	N/A	71%	71%	69%	Similar
	Utility Infrastructure	N/A	N/A	81%	81%	80%	Similar
	Feeling of Safety	92%	95%	91%	93%	92%	Similar
	Natural Environment	74%	77%	75%	75%	81%	Similar
	Parks and Recreation Opportunities	N/A	N/A	70%	70%	77%	Higher
	Health and Wellness Opportunities	75%	78%	72%	75%	76%	Similar
Economy	Opportunities for Education, Culture, and the Arts	78%	79%	68%	75%	72%	Similar
	Residents' connection and engagement with their Community	N/A	74%	62%	68%	69%	Similar
	Vibrant downtown/commercial area	35%	32%	45%	37%	34%	Similar
	Quality of Lakewood business and service establishments	40%	45%	65%	50%	53%	Similar
	Employment opportunities	30%	35%	52%	39%	35%	Similar
	Lakewood as a place to work	46%	51%	66%	54%	45%	Lower
	Economic Development Services	43%	37%	51%	44%	41%	Similar
	Cost of living	38%	39%	34%	37%	25%	Lower
	Shopping opportunities	59%	57%	62%	59%	55%	Similar
Community Design	Lakewood as a place to visit	40%	40%	41%	40%	40%	Similar
	Economy will have positive impact on income	25%	27%	21%	24%	26%	Similar
	Variety of business and service establishments	N/A	N/A	61%	61%	53%	Lower
	Own Neighborhood as place to live	54%	60%	68%	61%	61%	Similar
	Public Places where people want to spend time	47%	43%	41%	44%	38%	Similar
	Variety of Housing Options	50%	42%	36%	43%	30%	Lower
	Quality of new development in Lakewood	40%	44%	39%	41%	32%	Lower
	Land use, planning and zoning	38%	40%	45%	41%	45%	Similar
	Code Enforcement	26%	30%	34%	30%	31%	Similar
Mobility	Overall appearance of Lakewood	44%	45%	43%	44%	40%	Similar
	Availability of affordable quality Housing	39%	28%	15%	27%	19%	Lower
	Well-planned residential growth	N/A	N/A	43%	43%	35%	Lower
	Well-planned commercial growth	N/A	N/A	43%	43%	34%	Lower
	Well-designed neighborhoods	N/A	N/A	36%	36%	31%	Similar
	Preservation of historical/cultural neighborhood character	N/A	N/A	52%	52%	44%	Lower
	Street cleaning	44%	42%	63%	50%	52%	Similar
	Street lighting	44%	36%	60%	47%	45%	Similar
	Sidewalk maintenance	40%	42%	52%	45%	45%	Similar
	Ease of traveling by car	60%	68%	76%	68%	71%	Similar
	Ease of public parking	65%	67%	71%	68%	67%	Similar
	Traffic flow on major streets	41%	44%	48%	44%	42%	Similar
	Traffic enforcement	53%	49%	51%	51%	46%	Similar
	Street repair	32%	27%	31%	30%	43%	Higher
	Ease of walking	38%	39%	43%	40%	44%	Similar
	Ease of travel by bicycle	38%	33%	40%	37%	42%	Similar
	Snow and ice response	53%	49%	44%	49%	57%	Higher
	Ease of travel by public transportation	43%	61%	57%	54%	48%	Similar
	Traffic signal timing	45%	40%	45%	43%	49%	Similar
	Carpooled instead of driving alone in last year	38%	50%	50%	46%	48%	Similar
	Walked or biked instead of driving in last year	49%	48%	44%	47%	52%	Similar
	Bus or transit services	62%	63%	63%	63%	53%	Lower
	Used public transportation instead of driving in last year	30%	38%	22%	30%	27%	Similar
	Storm water drainage	45%	46%	65%	52%	52%	Similar

	Outcome	Percent rating positively (e.g., excellent/good)					NCS 2024 rating NCS 3-Year Average (non-statistical)
		NCS 2015	NCS 2017	NCS 2022	NCS 3-Year Average (2015, 2017, 2022)	NCS 2024	
Utilities	Drinking water	70%	72%	79%	74%	63%	Lower
	Sewer services	71%	70%	78%	73%	75%	Similar
	Power (electric and/or gas) utility	69%	71%	71%	70%	65%	Similar
	Utility billing	57%	61%	57%	58%	52%	Lower
	Affordable high-speed internet access	N/A	N/A	44%	44%	50%	Similar
	Garbage collection	76%	85%	73%	78%	73%	Similar
Public Safety	Fire prevention and education	57%	66%	76%	66%	75%	Higher
	Animal control	50%	50%	60%	53%	53%	Similar
	Police	66%	72%	67%	68%	60%	Lower
	Fire Services	87%	89%	90%	89%	90%	Similar
	Ambulance/EMS	86%	86%	83%	85%	83%	Similar
	Emergency preparedness	45%	49%	55%	50%	58%	Higher
	Safe in neighborhood during the day	76%	78%	78%	77%	71%	Lower
	Safe in business areas during the day	78%	78%	75%	77%	62%	Lower
	Crime prevention	36%	47%	37%	40%	39%	Similar
	Safe from property crime	N/A	N/A	44%	44%	48%	Similar
	Safe from violent crime	N/A	N/A	52%	52%	50%	Similar
	Safe natural disasters	N/A	N/A	78%	78%	70%	Lower
Natural Environment	Air quality	59%	62%	78%	66%	69%	Similar
	Natural areas preservation	48%	49%	62%	53%	54%	Similar
	Lakewood Open Space	41%	41%	56%	46%	48%	Similar
	Cleanliness	45%	42%	48%	45%	N/A	#VALUE!
	Yard waste pick-up	74%	75%	75%	75%	70%	Similar
	Recycling	67%	78%	62%	69%	58%	Lower
Parks and Recreation	Water resources (beaches, lakes, etc.)	N/A	N/A	58%	58%	57%	Similar
	Availability of Paths and walking trails	43%	35%	57%	45%	57%	Higher
	Fitness opportunities	54%	50%	65%	56%	50%	Lower
	City parks	62%	72%	68%	67%	71%	Similar
	Recreation programs	58%	57%	63%	59%	52%	Lower
	Recreation centers	53%	60%	58%	57%	50%	Lower
Health and Wellness	Recreational opportunities	49%	46%	51%	49%		Lower
	Availability of affordable quality food	57%	54%	52%	54%	40%	Lower
	Availability of affordable quality healthcare	58%	59%	53%	57%	42%	Lower
	Availability of preventative health services	60%	59%	52%	57%	42%	Lower
	Availability of mental health care	49%	45%	38%	44%	38%	Similar
	Overall personal health	N/A	43%	56%	50%	53%	Similar
Educations, Arts, and Cultural	Health services in the city	58%	63%	63%	61%	54%	Lower
	Overall personal health	49%	43%	56%	49%		Lower
	Availability of affordable quality child care/preschool	37%	39%	44%	40%	35%	Similar
	K-12 education	47%	45%	46%	46%	46%	Similar
	Adult education	51%	67%	65%	61%	48%	Lower
	Opportunities to attend cultural/arts/music activities	28%	31%	37%	32%	39%	Higher
	Special events	38%	54%	43%	45%	57%	Higher
	Public libraries	80%	79%	76%	78%	40%	Lower
Inclusivity and Engagement	Community support for the arts	N/A	N/A	42%	42%	41%	Similar
	Sense of community	31%	33%	42%	35%	39%	Similar
	Opportunities to volunteer	50%	48%	61%	53%	56%	Similar
	Place to raise children	44%	52%	55%	50%	47%	Similar
	Place to retire	47%	53%	53%	51%	51%	Similar
	Neighborhoodness	34%	44%	39%	39%	37%	Similar
	Opportunities to participate in social events and activities	36%	36%	41%	38%	49%	Higher
	Opportunities to participate in community matters	45%	47%	45%	46%	48%	Similar
	Openness and acceptance	49%	65%	60%	58%	55%	Similar
	Making all residents feel welcome	N/A	N/A	58%	58%	57%	Similar
	Attracting people from diverse backgrounds	N/A	N/A	71%	71%	60%	Lower
	Valuing/respecting residents from diverse backgrounds	N/A	N/A	64%	64%	56%	Lower
	Taking care of vulnerable residents (elderly, disabled, homeless)	N/A	N/A	39%	39%	34%	Similar
	Sense of civic/community pride	N/A	N/A	36%	36%	38%	Similar
	Lakewood government welcoming resident involvement	35%	39%	51%	42%	48%	Higher
	Treating all residents fairly	33%	43%	52%	43%	46%	Similar
	Services provided by Lakewood	51%	57%	59%	56%	47%	Lower
	Customer service	51%	66%	72%	63%	60%	Similar

	Outcome	Percent rating positively (e.g., excellent/good)					NCS 2024 rating NCS 3- Year Average (non- statistical)
		NCS 2015	NCS 2017	NCS 2022	NCS 3-Year Average (2015, 2017, 2022)	NCS 2024	
Governance	Value of services for taxes paid	37%	38%	40%	38%	35%	Similar
	Overall direction	42%	58%	59%	53%	49%	Similar
	Confidence in City government	37%	44%	45%	42%	40%	Similar
	Acting in the best interest of Lakewood	41%	51%	54%	49%	44%	Similar
	Being honest	35%	55%	59%	50%	46%	Similar
	Services provided by the Federal Government	26%	38%	35%	33%	36%	Similar
	Public information services	46%	60%	58%	55%	47%	Lower
Participation	Contacted the City of Lakewood for help or information	33%	31%	29%	31%	38%	Higher
	Attended a local public meeting	14%	18%	10%	14%	15%	Similar
	Watched a local public meeting (online, television)	22%	17%	12%	17%	20%	Similar
	Campaigned for an issue, cause or candidate	22%	16%	14%	17%	13%	Similar
	Contacted Lakewood elected officials	20%	18%	6%	15%	14%	Similar
	Volunteered with a local group/activity in Lakewood	21%	31%	18%	23%	28%	Similar
	Voted in most recent local election	N/A	N/A	60%	60%	73%	Higher
	Accessed the internet from home often	N/A	N/A	89%	89%	90%	Similar
	Access the internet from cellphone often	N/A	N/A	94%	94%	94%	Similar
	Visit social media sites often	N/A	N/A	72%	72%	75%	Similar
	Use or check email often	N/A	N/A	95%	95%	95%	Similar
	Share opinions online often	N/A	N/A	28%	28%	31%	Similar
	Shop online often	N/A	N/A	43%	43%	47%	Similar
Quality of Life	Recommend Lakewood as place to live	69%	73%	71%	71%	64%	Lower
	Remain in Lakewood for next 5 years	74%	74%	73%	74%	76%	Similar
	Overall image and reputation of Lakewood	30%	33%	38%	34%	29%	Similar
	Overall quality of life in Lakewood	48%	52%	62%	54%	54%	Similar

Attachment B: Comparison of NCS 2024 & 2022 Ratings

Category	Number of ratings higher in 2024 compared to 2022	Number of ratings lower in 2024 compared to 2022	Number of ratings similar in 2024 compared to 2022	Total ratings in category (excluding N/A)	Percentage of total outcomes rated higher	Percentage of total outcomes rated lower	Percentage of total outcomes rated similarly	Overall 2024 ratings compared to 2022
Overall Quality of Lakewood	1	5	4	10	10%	50%	40%	Lower
Importance to Lakewood Community	0	1	9	10	0%	10%	90%	Similar
Economy	0	8	2	10	0%	80%	20%	Lower
Community Design	0	5	7	12	0%	42%	58%	Similar
Mobility	3	5	9	17	18%	29%	53%	Similar
Utilities	0	2	5	7	0%	29%	71%	Similar
Public Safety	0	4	8	12	0%	33%	67%	Similar
Natural Environment	0	3	4	7	0%	43%	57%	Similar
Parks and Recreation	0	3	2	5	0%	60%	40%	Lower
Health and Wellness	0	4	3	7	0%	57%	43%	Lower
Educations, Arts, and Cultural	1	0	6	7	14%	0%	86%	Similar
Inclusivity and Engagement	2	3	3	8	25%	38%	38%	Similar
Governance	0	7	4	11	0%	64%	36%	Lower
Participation	5	0	8	13	38%	0%	62%	Similar
Quality of Life	0	3	1	4	0%	75%	25%	Lower

Attachment C: Comparisons of 2022 NCS Ratings by Race (BIPOC & White)

	Outcome	2022 Percent positive rating (e.g., excellent/good)		2024 Percent positive rating (e.g., excellent/good)		2022 Percent Difference	2024 Percent Difference
		BIPOC	White	BIPOC	White		
Facet of Community Livability: Overall Quality of Lakewood	Economic Health	37%	47%	47%	40%	10%	7%
	Design or layout of residential and commercial areas	59%	45%	37%	37%	14%	0%
	Transportation System	53%	52%	40%	51%	1%	11%
	Utility Infrastructure	63%	72%	83%	publ	11%	9%
	Feeling of Safety	21%	38%	44%	31%	17%	13%
	Natural Environment	56%	62%	64%	63%	8%	1%
	Parks and Recreation Opportunities	52%	74%	62%	68%	24%	6%
	Health and Wellness Opportunities	52%	64%	42%	50%	12%	8%
	Opportunities for Education, Culture, and the Arts	42%	43%	34%	38%	1%	4%
Facet of Community Livability: Importance to Lakewood Residents to focus on over next 2 years	Residents' connection and engagement with their Community	27%	33%	30%	34%	6%	4%
	Economic Health	94%	85%	90%	85%	9%	5%
	Design or layout of residential and commercial areas	79%	59%	74%	65%	20%	9%
	Transportation System	86%	64%	69%	65%	18%	5%
	Utility Infrastructure	91%	77%	49%	61%	24%	12%
	Feeling of Safety	89%	96%	94%	88%	7%	6%
	Natural Environment	73%	79%	84%	76%	6%	6%
	Parks and Recreation Opportunities	66%	75%	75%	76%	11%	1%
	Health and Wellness Opportunities	74%	72%	80%	70%	2%	10%
Economy	Opportunities for Education, Culture, and the Arts	72%	66%	77%	66%	6%	11%
	Residents' connection and engagement with their Community	76%	54%	76%	61%	24%	15%
	Vibrant downtown/commercial area	41%	49%	32%	34%	8%	2%
	Quality of Lakewood business and service establishments	74%	59%	48%	57%	15%	9%
	Employment opportunities	55%	50%	40%	27%	5%	13%
	Lakewood as a place to work	62%	69%	47%	41%	7%	6%
	Economic Development Services	48%	51%	38%	41%	3%	3%
	Cost of living	32%	36%	21%	29%	4%	8%
	Shopping opportunities	61%	63%	56%	57%	2%	1%
Community Design	Lakewood as a place to visit	44%	39%	41%	35%	5%	6%
	Economy will have positive impact on income	21%	22%	25%	26%	1%	1%
	Variety of business and service establishments	71%	53%	53%	54%	18%	1%
	Own Neighborhood as place to live	54%	79%	62%	60%	25%	2%
	Public Places where people want to spend time	49%	35%	38%	36%	14%	2%
	Variety of Housing Options	33%	40%	22%	36%	7%	14%
	Quality of new development in Lakewood	33%	44%	24%	35%	11%	11%
	Land use, planning and zoning	48%	38%	42%	44%	10%	2%
	Code Enforcement	37%	29%	30%	25%	8%	5%
Mobility	Overall appearance of Lakewood	46%	40%	37%	40%	6%	3%
	Availability of affordable quality Housing	13%	16%	13%	24%	3%	11%
	Well-planned residential growth	50%	37%	35%	30%	13%	5%
	Well-planned commercial growth	47%	40%	36%	28%	7%	8%
	Well-designed neighborhoods	34%	37%	28%	30%	3%	2%
	Preservation of historical/cultural neighborhood character	57%	50%	46%	39%	7%	7%
	Street cleaning	63%	61%	48%	53%	3%	5%
	Street lighting	48%	67%	36%	50%	19%	14%
	Sidewalk maintenance	45%	55%	40%	47%	10%	10%
Utilities	Ease of traveling by car	81%	73%	70%	71%	8%	1%
	Ease of public parking	77%	66%	61%	73%	11%	12%
	Traffic flow on major streets	52%	46%	33%	46%	8%	13%
	Traffic enforcement	54%	47%	46%	45%	7%	1%
	Street repair	42%	21%	41%	43%	21%	2%
	Ease of walking	50%	36%	40%	44%	14%	4%
	Ease of travel by bicycle	34%	43%	48%	33%	9%	15%
	Snow and ice response	42%	43%	47%	62%	1%	15%
	Travel by public transportation	62%	52%	45%	46%	10%	1%
Public Safety	Traffic signal timing	49%	42%	50%	46%	7%	4%
	Carpooled instead of driving alone in last year	50%	50%	54%	43%	0%	11%
	Walked or biked instead of driving in last year	47%	41%	57%	48%	6%	9%
	Bus or transit services	66%	58%	49%	53%	8%	4%
	Used public transportation instead of driving in last year	23%	22%	30%	25%	1%	5%
	Storm water drainage	68%	64%	49%	50%	4%	1%
	Drinking water	78%	79%	55%	73%	1%	18%
	Sewer services	79%	80%	70%	76%	1%	4%
	Power (electric and/or gas) utility	73%	72%	54%	72%	1%	18%
Public Safety	Utility billing	57%	59%	43%	58%	2%	15%
	Garbage collection	73%	72%	74%	72%	1%	2%
	Fire prevention	79%	70%	76%	71%	9%	5%
	Animal control	66%	54%	57%	46%	12%	11%
	Police	65%	68%	59%	60%	3%	1%
	Fire Services	88%	91%	88%	92%	3%	4%
	Ambulance/EMS	79%	86%	83%	82%	7%	1%
	Emergency preparedness	58%	46%	56%	58%	12%	2%
	Safe in neighborhood during the day	72%	82%	72%	69%	10%	3%
Public Safety	Safe in business areas during the day	75%	75%	62%	59%	0%	3%
	Crime prevention	48%	31%	38%	35%	17%	3%
	Safe from property crime	42%	47%	52%	46%	5%	6%
	Safe from violent crime	45%	58%	52%	49%	13%	3%
	Safe natural disasters	78%	78%	67%	74%	0%	7%
	Air quality	79%	77%	66%	69%	2%	3%

	Outcome	2022 Percent positive rating (e.g., excellent/good)		2024 Percent positive rating (e.g., excellent/good)		2022 Percent Difference	2024 Percent Difference
		BIPOC	White	BIPOC	White		
Natural Environment	Natural areas preservation	59%	63%	47%	56%	4%	9%
	Lakewood Open Space	51%	58%	51%	43%	7%	8%
	Cleanliness	46%	49%	44%	38%	3%	6%
	Yard waste pick-up	64%	80%	64%	75%	14%	11%
	Recycling	46%	72%	59%	56%	26%	3%
	Water resources (beaches, lakes, etc.)	60%	56%	51%	60%	4%	9%
Parks and Recreation	Paths and walking trails	61%	54%	57%	54%	7%	3%
	Fitness opportunities	61%	68%	51%	45%	7%	6%
	City parks	71%	65%	70%	70%	6%	0%
	Recreation programs	63%	60%	53%	49%	3%	4%
	Recreation centers	59%	55%	47%	51%	4%	4%
	Recreational opportunities	47%	53%	43%	53%	6%	10%
Health and Wellness	Availability of affordable quality food	66%	42%	36%	46%	24%	10%
	Availability of affordable quality healthcare	61%	46%	34%	47%	15%	13%
	Availability of preventative health services	53%	52%	38%	45%	1%	8%
	Availability of mental health care	39%	36%	37%	37%	3%	0%
	Health services in city	67%	57%	45%	60%	10%	15%
	Overall personal health	63%	49%	55%	49%	14%	6%
Eductions, Arts, and Cultural	Cultural/arts/music activities	42%	32%	60%	54%	10%	6%
	Availability of affordable quality child care/preschool	40%	62%	31%	34%	22%	3%
	K-12 education	62%	33%	47%	45%	29%	2%
	Adult education	62%	66%	45%	49%	4%	4%
	Opportunities to attend cultural/arts/music activities	42%	32%	30%	47%	10%	17%
	Public libraries	76%	75%	44%	34%	1%	10%
	Special events	N/A	N/A	60%	54%	N/A	6%
	Community support for the arts	42%	41%	39%	40%	1%	1%
	Sense of community	46%	39%	43%	36%	7%	9%
	Opportunities to volunteer	58%	65%	47%	63%	7%	16%
Inclusivity and Engagement	Place to raise children	52%	57%	52%	37%	5%	15%
	Place to retire	42%	60%	51%	46%	18%	5%
	Neighborliness	41%	37%	38%	34%	4%	4%
	Opportunities to participate in social events and activities	40%	42%	52%	44%	2%	8%
	Opportunities to participate in community matters	36%	52%	43%	49%	16%	6%
	Openness and acceptance	66%	55%	52%	56%	11%	4%
	Making all residents feel welcome	57%	59%	61%	51%	2%	10%
	Attracting people from diverse backgrounds	70%	72%	59%	60%	2%	1%
	Valuing/respecting residents from diverse backgrounds	55%	67%	51%	58%	12%	7%
	Taking care of vulnerable residents (elderly, disabled, homeless)	31%	28%	38%	27%	3%	11%
Governance	Sense of civic/community pride	42%	32%	37%	36%	10%	1%
	Lakewood government welcoming resident involvement	55%	43%	40%	52%	12%	12%
	Treating all residents fairly	63%	40%	43%	45%	23%	2%
	Services provided by Lakewood	62%	56%	43%	50%	8%	7%
	Customer service	69%	73%	56%	63%	4%	7%
	Value of services for taxes paid	50%	31%	31%	36%	19%	5%
	Overall direction	62%	55%	45%	50%	7%	5%
	Confidence in City government	46%	42%	36%	40%	4%	4%
	Acting in the best interest of Lakewood	52%	54%	38%	46%	2%	8%
	Being honest	64%	52%	41%	47%	12%	6%
	Services provided by the Federal Government	50%	22%	34%	35%	28%	5%
	Treating residents with respect	N/A	N/A	40%	61%	N/A	21%
	Public information services	59%	54%	40%	52%	5%	12%
Participation	Contacted the City of Lakewood for help or information	31%	27%	46%	28%	4%	18%
	Attended a local public meeting	9%	11%	16%	15%	2%	1%
	Watched a local public meeting (online, television)	15%	9%	25%	14%	6%	11%
	Campaigned for an issue, cause or candidate	15%	13%	11%	12%	2%	1%
	Contacted Lakewood elected officials	4%	7%	19%	9%	3%	10%
	Volunteered with a local group/activity in Lakewood	12%	22%	37%	19%	10%	18%
	Voted in most recent local election	57%	63%	67%	80%	6%	13%
	Accessed the internet from home often	90%	88%	92%	87%	2%	5%
	Access the internet from cellphone often	93%	94%	95%	91%	1%	4%
	Visit social media sites often	63%	79%	81%	68%	16%	13%
	Use or check email often	93%	97%	95%	95%	4%	0%
	Share opinions online often	26%	28%	35%	26%	2%	9%
Quality of Life	Shop online often	43%	43%	54%	40%	0%	14%
	Recommend Lakewood as place to live	72%	66%	67%	59%	8%	8%
	Remain in Lakewood for next 5 years	63%	79%	73%	77%	16%	4%
	Overall image and reputation of Lakewood	38%	38%	26%	28%	0%	2%
	Overall quality of life in Lakewood	62%	62%	53%	52%	0%	1%

Attachment D: Comparison of 2024 NCS Statistically Accurate (416 responses) and Open Participation Ratings (138 responses)							
	Outcome	2022 Percent rating positively (e.g., excellent/good)		2024 Percent rating positively (e.g., excellent/good)		2022 Percent Difference	2024 Percent Difference
		Statistically Accurate Survey	Open Participation Survey	Statistically Accurate Survey	Open Participation Survey		
Facet of Community Livability: Overall Quality of Lakewood	Economic Health	43%	10%	45%	36%	33%	9%
	Design or layout of residential and commercial areas	50%	42%	38%	29%	8%	9%
	Transportation System	53%	39%	45%	29%	14%	16%
	Utility Infrastructure	68%	68%	56%	57%	0%	1%
	Feeling of Safety	31%	11%	38%	21%	20%	17%
	Natural Environment	60%	50%	65%	51%	10%	14%
	Parks and Recreation Opportunities	65%	58%	67%	61%	7%	6%
	Health and Wellness Opportunities	59%	43%	48%	34%	16%	14%
	Opportunities for Education, Culture, and the Arts	42%	29%	36%	30%	13%	6%
Facet of Community Livability: Importance to Lakewood Residents	Residents' connection and engagement with their Community	30%	24%	34%	9%	6%	25%
	Economic Health	87%	80%	88%	83%	7%	5%
	Design or layout of residential and commercial areas	67%	43%	71%	68%	24%	3%
	Transportation System	71%	67%	68%	57%	4%	11%
	Utility Infrastructure	81%	70%	80%	81%	11%	1%
	Feeling of Safety	90%	99%	92%	97%	9%	5%
	Natural Environment	75%	81%	81%	73%	6%	8%
	Parks and Recreation Opportunities	70%	78%	77%	80%	8%	3%
	Health and Wellness Opportunities	72%	82%	76%	78%	10%	2%
Economy	Opportunities for Education, Culture, and the Arts	68%	77%	72%	68%	9%	4%
	Residents' connection and engagement with their Community	62%	65%	69%	67%	3%	2%
	Vibrant downtown/commercial area	45%	33%	34%	25%	12%	9%
	Quality of Lakewood business and service establishments	65%	56%	53%	59%	9%	6%
	Employment opportunities	52%	40%	35%	24%	12%	11%
	Lakewood as a place to work	66%	23%	45%	39%	43%	6%
	Economic Development Services	51%	17%	41%	36%	34%	5%
	Cost of living	34%	5%	25%	23%	29%	2%
	Shopping opportunities	62%	50%	55%	41%	12%	14%
Community Design	Lakewood as a place to visit	41%	29%	39%	17%	12%	22%
	Economy will have positive impact on income	21%	5%	26%	26%	16%	0%
	Variety of business and service establishments	61%	58%	53%	47%	3%	6%
	Own Neighborhood as place to live	69%	55%	61%	67%	14%	6%
	Public Places	41%	27%	38%	30%	14%	8%
	Variety of Housing Options	36%	16%	30%	40%	20%	10%
	Quality of new development in Lakewood	39%	11%	32%	23%	28%	9%
	Land use, planning and zoning	45%	18%	45%	30%	27%	15%
	Code Enforcement	35%	18%	31%	8%	17%	23%
Mobility	Overall appearance of Lakewood	43%	30%	41%	27%	13%	14%
	Availability of affordable quality Housing	15%	10%	19%	16%	5%	3%
	Well-planned residential growth	43%	14%	34%	15%	29%	19%
	Well-planned commercial growth	43%	11%	34%	25%	32%	9%
	Well-designed neighborhoods	36%	16%	31%	23%	20%	8%
	Preservation of historical/cultural neighborhood character	52%	35%	44%	43%	17%	1%
	Street cleaning	63%	38%	52%	53%	25%	1%
	Street lighting	60%	25%	45%	50%	35%	5%
	Sidewalk maintenance	52%	23%	45%	52%	29%	7%
Utilities	Ease of traveling by car	76%	59%	71%	56%	17%	15%
	Ease of public parking	71%	65%	67%	58%	6%	9%
	Traffic flow on major streets	48%	37%	41%	32%	11%	9%
	Traffic enforcement	51%	29%	46%	39%	22%	7%
	Street repair	31%	26%	43%	29%	5%	14%
	Ease of walking	43%	16%	44%	26%	27%	18%
	Ease of travel by bicycle	40%	29%	42%	21%	11%	21%
	Snow and ice response	44%	26%	57%	50%	18%	7%
	Travel by public transportation	57%	29%	48%	32%	28%	16%
Fire Services	Traffic signal timing	45%	18%	49%	31%	27%	18%
	Carpooled instead of driving alone in last year	50%	37%	48%	51%	13%	3%
	Walked or biked instead of driving in last year	44%	49%	52%	47%	5%	5%
	Bus or transit services	63%	42%	52%	47%	21%	5%
	Used public transportation instead of driving in last year	22%	8%	27%	26%	14%	1%
	Storm water drainage	65%	51%	52%	54%	14%	2%
	Drinking water	79%	55%	65%	71%	24%	6%
	Sewer services	78%	73%	75%	81%	5%	6%
	Power utility	71%	65%	64%	75%	6%	11%
	Utility billing	57%	44%	52%	66%	13%	14%
	Garbage collection	73%	73%	73%	64%	0%	9%
	Fire prevention	76%	61%	75%	66%	15%	9%
	Animal control	60%	41%	53%	43%	19%	10%
	Police	67%	40%	60%	56%	27%	4%
	Fire Services	90%	97%	90%	90%	7%	0%

	Outcome	2022 Percent rating positively (e.g., excellent/good)		2024 Percent rating positively (e.g., excellent/good)		2022 Percent Difference	2024 Percent Difference
		Statistically Accurate Survey	Open Participation Survey	Statistically Accurate Survey	Open Participation Survey		
Public Safety	Ambulance/EMS	83%	93%	83%	80%	10%	3%
	Emergency preparedness	55%	41%	52%	47%	14%	5%
	Safe in neighborhood during the day	78%	72%	71%	73%	6%	2%
	Safe in business areas during the day	75%	43%	62%	37%	32%	25%
	Crime prevention	37%	14%	39%	17%	23%	22%
	Safe from property crime	44%	27%	48%	24%	17%	24%
	Safe from violent crime	52%	22%	50%	44%	30%	6%
Natural Environment	Safe natural disasters	78%	68%	70%	70%	10%	0%
	Air quality	78%	68%	69%	70%	10%	1%
	Natural areas preservation	62%	46%	54%	52%	16%	2%
	Lakewood Open Space	56%	37%	48%	45%	19%	3%
	Cleanliness	48%	22%	43%	31%	26%	12%
	Yard waste pick-up	75%	82%	71%	75%	7%	4%
	Recycling	63%	60%	59%	52%	3%	7%
Parks and Recreation	Water resources (beaches, lakes, etc.)	58%	62%	57%	56%	4%	1%
	Paths and walking trails	57%	46%	57%	55%	11%	2%
	Fitness opportunities	65%	41%	50%	47%	24%	3%
	City parks	68%	55%	72%	59%	13%	13%
	Recreation programs	63%	30%	52%	38%	33%	14%
	Recreation centers	58%	35%	50%	41%	23%	9%
	Recreational opportunities	51%	38%	49%	56%	13%	7%
Health and Wellness	Availability of affordable quality food	52%	35%	40%	43%	17%	3%
	Availability of affordable quality healthcare	53%	31%	42%	44%	22%	2%
	Availability of preventative health services	52%	27%	43%	40%	25%	3%
	Availability of mental health care	38%	14%	38%	26%	24%	12%
	City health services	63%	36%	54%	42%	27%	12%
	Overall personal health	56%	36%	53%	70%	20%	17%
Eductions, Arts, and Cultural	Cultural/arts/music activities	42%	32%			10%	0%
	Availability of affordable quality child care/preschool	40%	62%	35%	0%	22%	35%
	K-12 education	62%	33%	46%	23%	29%	23%
	Adult education	62%	66%	48%	44%	4%	4%
	Opportunities to attend cultural/arts/music activities	42%	32%	39%	31%	10%	8%
	Public libraries	76%	75%	40%	24%	1%	16%
	Community support for the arts	42%	41%	41%	36%	1%	5%
	Sense of community	42%	24%	39%	19%	18%	20%
Inclusivity and Engagement	Opportunities to volunteer	61%	36%	56%	65%	25%	9%
	Place to raise children	55%	20%	47%	34%	35%	13%
	Place to retire	53%	34%	51%	26%	19%	25%
	Neighborliness	39%	23%	37%	19%	16%	18%
	Opportunities to participate in social events and activities	41%	23%	57%	45%	18%	12%
	Opportunities to participate in community matters	45%	20%	48%	33%	25%	15%
	Openness and acceptance	60%	37%	55%	41%	23%	14%
	Making all residents feel welcome	59%	22%	57%	37%	37%	20%
	Attracting people from diverse backgrounds	71%	41%	60%	42%	30%	18%
	Valuing/respecting residents from diverse backgrounds	64%	36%	56%	47%	28%	9%
	Taking care of vulnerable residents (elderly, disabled, homeless)	39%	13%	34%	37%	26%	3%
	Sense of civic/community pride	36%	20%	38%	7%	16%	31%
Governance	Welcoming resident involvement	51%	26%	48%	35%	25%	13%
	Treating all residents fairly	52%	22%	45%	44%	30%	1%
	Services provided by Lakewood	60%	37%	47%	41%	23%	6%
	Customer service	72%	32%	60%	45%	40%	15%
	Value of services for taxes paid	40%	11%	35%	18%	29%	17%
	Overall direction	59%	24%	49%	35%	35%	14%
	Confidence in City government	46%	42%	40%	29%	4%	11%
	Acting in the best interest of Lakewood	45%	17%	44%	35%	28%	9%
	Being honest	59%	18%	46%	46%	41%	0%
	Services provided by the Federal Government	35%	15%	36%	27%	20%	9%
Participation	Public information services	58%	37%	47%	32%	21%	15%
	Contacted the City of Lakewood for help or information	29%	45%	38%	66%	16%	28%
	Attended a local public meeting	10%	7%	51%	31%	3%	20%
	Watched a local public meeting (online, television)	12%	35%	20%	42%	23%	22%
	Campaigned for an issue, cause or candidate	14%	22%	13%	21%	8%	8%
	Contacted Lakewood elected officials	6%	35%	14%	38%	29%	24%
	Volunteered with a local group/activity in Lakewood	18%	29%	28%	48%	11%	20%
	Voted in most recent local election	60%	73%	72%	85%	13%	13%
	Accessed the internet from home often	89%	91%	90%	96%	2%	6%
	Access the internet from cellphone often	94%	100%	94%	100%	6%	6%
	Visit social media sites often	72%	99%	75%	84%	27%	9%
	Use or check email often	95%	97%	95%	96%	2%	1%
Quality of life	Share opinions online often	29%	53%	31%	34%	24%	3%
	Shop online often	44%	64%	47%	61%	20%	14%
	Recommend Lakewood as place to live	69%	60%	64%	31%	9%	33%
	Remain in Lakewood for next 5 years	73%	63%	76%	71%	10%	5%

	Outcome	2022 Percent rating positively (e.g., excellent/good)		2024 Percent rating positively (e.g., excellent/good)		2022 Percent Difference	2024 Percent Difference
		Statistically Accurate Survey	Open Participation Survey	Statistically Accurate Survey	Open Participation Survey		
Quality of Life	Overall image and reputation of Lakewood	38%	19%	29%	20%	19%	9%
	Overall quality of life in Lakewood	38%	19%	54%	42%	19%	12%

Attachment E: Comparison of National Benchmarks of 2015, 2017, 2022, & 2024 NCS Ratings

	Outcome	Percent rating positively (e.g., excellent/good)				Comparison to National Benchmarks			
		NCS 2015	NCS 2017	NCS 2022	NCS 2024	NCS 2015	NCS 2017	NCS 2022	NCS 2024
Facet of Community Livability: Overall Quality of Lakewood	Economic Health	36%	38%	43%	45%	Lower	Lower	Lower	Lower
	Design or layout of residential and commercial areas	46%	43%	51%	38%	Much Lower	Much Lower	Much Lower	Lower
	Transportation System	N/A	N/A	53%	45%	N/A	N/A	Similar	Similar
	Utility Infrastructure	N/A	N/A	68%	56%	N/A	N/A	Similar	Similar
	Feeling of Safety	41%	46%	31%	38%	Much Lower	Much Lower	Much Lower	Much Lower
	Natural Environment	62%	63%	59%	65%	Lower	Similar	Similar	Lower
	Parks and Recreation Opportunities	N/A	N/A	65%	66%	N/A	N/A	Similar	Similar
	Health and Wellness Opportunities	60%	60%	59%	48%	Similar	Similar	Lower	Lower
	Opportunities for Education, Culture, and the Arts	51%	54%	42%	36%	Lower	Lower	Lower	Lower
Facet of Community Livability: Importance to Lakewood Residents	Residents' connection and engagement with their Community	N/A	N/A	30%	34%	N/A	N/A	Lower	Lower
	Economic Health	88%	91%	87%	88%	N/A	N/A	Similar	Similar
	Design or layout of residential and commercial areas	68%	67%	67%	71%	N/A	N/A	Similar	Similar
	Transportation System	N/A	N/A	71%	69%	N/A	N/A	Similar	Similar
	Utility Infrastructure	N/A	N/A	81%	80%	N/A	N/A	Similar	Similar
	Feeling of Safety	92%	95%	91%	92%	N/A	N/A	Similar	Similar
	Natural Environment	74%	77%	75%	81%	N/A	N/A	Similar	Similar
	Parks and Recreation Opportunities	N/A	N/A	70%	77%	N/A	N/A	Similar	Similar
	Health and Wellness Opportunities	75%	78%	72%	76%	N/A	N/A	Similar	Similar
Economy	Opportunities for Education, Culture, and the Arts	78%	79%	68%	72%	N/A	N/A	Similar	Similar
	Residents' connection and engagement with their Community	N/A	74%	62%	69%	N/A	N/A	Lower	Similar
	Vibrant downtown/commercial area	35%	32%	45%	34%	Similar	Similar	Similar	Lower
	Quality of Lakewood business and service establishments	40%	45%	65%	53%	Lower	Similar	Similar	Lower
	Employment opportunities	30%	35%	52%	35%	Similar	Similar	Similar	Similar
	Lakewood as a place to work	46%	51%	66%	45%	Lower	Similar	Similar	Lower
	Economic Development Services	43%	37%	51%	41%	Similar	Similar	Similar	Similar
	Cost of living	38%	39%	34%	25%	Similar	Similar	Similar	Similar
	Shopping opportunities	59%	57%	62%	55%	Similar	Similar	Similar	Similar
Community Design	Lakewood as a place to visit	40%	40%	41%	40%	Lower	Lower	Lower	Lower
	Economy will have positive impact on income	25%	27%	21%	26%	Similar	Similar	Similar	Similar
	Variety of business and service establishments	N/A	N/A	61%	53%	N/A	N/A	Similar	Similar
	Own Neighborhood as place to live	54%	60%	68%	61%	Lower	Lower	Lower	Lower
	Public Places	47%	43%	41%	38%	Similar	Lower	Lower	Lower
	Variety of Housing Options	50%	42%	36%	30%	Similar	Similar	Similar	Similar
	Quality of new development in Lakewood	40%	44%	39%	32%	Lower	Similar	Lower	Similar
	Land use, planning and zoning	38%	40%	45%	45%	Similar	Similar	Similar	Similar
	Code Enforcement	26%	30%	34%	31%	Lower	Lower	Lower	Similar
Mobility	Overall appearance of Lakewood	44%	45%	43%	40%	Lower	Lower	Lower	Lower
	Availability of affordable quality Housing	39%	28%	15%	19%	Similar	Similar	Lower	Similar
	Well-planned residential growth	N/A	N/A	43%	35%	N/A	N/A	Similar	Similar
	Well-planned commercial growth	N/A	N/A	43%	34%	N/A	N/A	Similar	Similar
	Well-designed neighborhoods	N/A	N/A	36%	31%	N/A	N/A	Lower	Lower
	Preservation of historical/cultural neighborhood character	N/A	N/A	52%	44%	N/A	N/A	Lower	Lower
	Street cleaning	44%	42%	63%	52%	Lower	Lower	Similar	Similar
	Street lighting	44%	36%	60%	45%	Lower	Lower	Similar	Lower
	Sidewalk maintenance	40%	42%	52%	45%	Similar	Similar	Similar	Similar
Utilities	Ease of traveling by car	60%	68%	76%	71%	Similar	Similar	Similar	Similar
	Ease of public parking	65%	67%	71%	67%	Similar	Similar	Similar	Similar
	Traffic flow on major streets	41%	44%	48%	42%	Similar	Similar	Similar	Similar
	Traffic enforcement	53%	49%	51%	46%	Similar	Similar	Similar	Similar
	Street repair	32%	27%	31%	43%	Similar	Lower	Lower	Similar
	Ease of walking	38%	39%	43%	44%	Lower	Lower	Lower	Lower
	Ease of travel by bicycle	38%	33%	40%	42%	Similar	Lower	Similar	Similar
	Snow and ice response	53%	49%	44%	57%	Similar	Similar	Lower	Similar
	Ease of travel by public transportation	43%	61%	57%	48%	Similar	Higher	Higher	Higher
	Traffic signal timing	45%	40%	45%	49%	Similar	Similar	Similar	Similar
	Carpooled instead of driving alone in last year	38%	50%	50%	48%	Similar	Similar	Similar	Similar
	Walked or biked instead of driving in last year	49%	48%	44%	52%	Similar	Similar	Lower	Similar
	Bus or transit services	62%	63%	63%	53%	Similar	Similar	Higher	Higher
	Used public transportation instead of driving in last year	30%	38%	22%	27%	Higher	Similar	Similar	Similar
	Storm water drainage	45%	46%	65%	52%	Lower	Lower	Similar	Similar
	Drinking water	70%	72%	79%	63%	Similar	Similar	Similar	Similar
	Sewer services	71%	70%	78%	75%	Similar	Similar	Similar	Similar
	Power utility	69%	71%	71%	65%	Similar	Similar	Similar	Similar
	Utility billing	57%	61%	57%	52%	Similar	Similar	Similar	Similar
	Affordable high-speed internet access	N/A	N/A	44%	50%	N/A	N/A	N/A	Similar
	Garbage collection	76%	85%	73%	73%	Similar	Similar	Similar	Similar
	Fire prevention	57%	66%	76%	75%	Lower	Similar	Similar	Similar
	Animal control	50%	50%	60%	53%	Similar	Similar	Similar	Lower
	Police	66%	72%	67%	60%	Similar	Similar	Lower	Lower

	Outcome	Percent rating positively (e.g., excellent/good)				Comparison to National Benchmarks			
		NCS 2015	NCS 2017	NCS 2022	NCS 2024	NCS 2015	NCS 2017	NCS 2022	NCS 2024
Public Safety	Fire Services	87%	89%	90%	90%	Similar	Similar	Similar	Similar
	Ambulance/EMS	86%	86%	83%	83%	Similar	Similar	Similar	Similar
	Emergency preparedness	45%	49%	55%	58%	Similar	Lower	Lower	Similar
	Safe in neighborhood during the day	76%	78%	78%	71%	Lower	Lower	Lower	Lower
	Safe in business areas during the day	78%	78%	75%	62%	Similar	Similar	Lower	Much Lower
	Crime prevention	36%	47%	37%	39%	Much Lower	Lower	Much Lower	Much Lower
	Safe from property crime	N/A	N/A	44%	48%	N/A	N/A	Much Lower	Much Lower
	Safe from violent crime	N/A	N/A	52%	50%	N/A	N/A	Much Lower	Much Lower
Natural Environment	Safe natural disasters	N/A	N/A	78%	70%	N/A	N/A	Similar	Similar
	Air quality	59%	62%	78%	69%	Similar	Similar	Similar	Similar
	Natural areas preservation	48%	49%	62%	54%	Similar	Similar	Similar	Similar
	Lakewood Open Space	41%	41%	56%	48%	Lower	Lower	Similar	Similar
	Cleanliness	45%	42%	48%	N/A	Lower	Lower	Lower	N/A
	Yard waste pick-up	74%	75%	75%	70%	Similar	Similar	Similar	Similar
	Recycling	67%	78%	62%	58%	Similar	Similar	Similar	Similar
	Water resources (beaches, lakes, etc.)	N/A	N/A	58%	57%	N/A	N/A	Similar	Similar
Parks and Recreation	Paths and walking trails	43%	35%	57%	57%	Lower	Much Lower	Similar	Lower
	Fitness opportunities	54%	50%	65%	50%	Similar	Lower	Similar	Lower
	City parks	62%	72%	68%	71%	Lower	Similar	Similar	Similar
	Recreation programs	58%	57%	63%	52%	Similar	Similar	Similar	Lower
	Recreation centers	53%	60%	58%	50%	Lower	Lower	Similar	Lower
Health and Wellness	Recreational opportunities	49%	46%	51%		Similar	Lower	Lower	Lower
	Availability of affordable quality food	57%	54%	52%	40%	Similar	Similar	Similar	Lower
	Availability of affordable quality healthcare	58%	59%	53%	42%	Similar	Similar	Similar	Similar
	Availability of preventative health services	60%	59%	52%	42%	Similar	Similar	Similar	Lower
	Availability of mental health care	49%	45%	38%	38%	Similar	Similar	Similar	Similar
	Overall personal health	N/A	43%	56%	53%	N/A	N/A	N/A	Similar
Eductions, Arts, and Cultural	Health services in the city	58%	63%	63%	54%	Similar	Similar	Similar	Similar
	Overall personal health	49%	43%	56%		Similar	Similar	Similar	Similar
	Availability of affordable quality child care/preschool	37%	39%	44%	35%	Similar	Similar	Similar	Similar
	K-12 education	47%	45%	46%	46%	Lower	Lower	Lower	Lower
	Adult education	51%	67%	65%	48%	Similar	Similar	Similar	Similar
	Opportunities to attend cultural/arts/music activities	28%	31%	37%	39%	Lower	Lower	Lower	Lower
	Special events	38%	54%	43%	57%	Lower	Similar	Lower	Similar
Inclusivity and Engagement	Public libraries	80%	79%	76%	40%	Similar	Similar	Similar	Much Lower
	Community support for the arts	N/A	N/A	42%	41%	N/A	N/A	Similar	Lower
	Sense of community	31%	33%	42%	39%	Much Lower	Lower	Lower	Lower
	Opportunities to volunteer	50%	48%	61%	56%	Lower	Lower	Lower	Lower
	Place to raise children	44%	52%	55%	47%	N/A	N/A	Lower	Much Lower
	Place to retire	47%	53%	53%	51%	Lower	Similar	Similar	Similar
	Neighborliness	34%	44%	39%	37%	Lower	Lower	Lower	Lower
	Opportunities to participate in social events and activities	36%	36%	41%	49%	Lower	Lower	Lower	Lower
	Opportunities to participate in community matters	45%	47%	45%	48%	Lower	Lower	Lower	Similar
	Openness and acceptance	49%	65%	60%	55%	Similar	Similar	Similar	Similar
	Making all residents feel welcome	N/A	N/A	58%	57%	N/A	N/A	Similar	Similar
	Attracting people from diverse backgrounds	N/A	N/A	71%	60%	N/A	N/A	Similar	Similar
	Valuing/respecting residents from diverse backgrounds	N/A	N/A	64%	56%	N/A	N/A	Similar	Similar
	Taking care of vulnerable residents (elderly, disabled, homeless)	N/A	N/A	39%	34%	N/A	N/A	Lower	Lower
Governance	Sense of civic/community pride	N/A	N/A	36%	38%	N/A	N/A	Lower	Lower
	Welcoming resident involvement	35%	39%	51%	48%	Lower	Lower	Similar	Similar
	Treating all residents fairly	33%	43%	52%	46%	Lower	Similar	Similar	Similar
	Services provided by Lakewood	51%	57%	59%	47%	Lower	Similar	Similar	Similar
	Customer service	51%	66%	72%	60%	Lower	Similar	Similar	Lower
	Value of services for taxes paid	37%	38%	40%	35%	Lower	Similar	Similar	Similar
	Overall direction	42%	58%	59%	49%	Lower	Similar	Similar	Similar
	Confidence in City government	37%	44%	45%	40%	Similar	Similar	Similar	Similar
	Acting in the best interest of Lakewood	41%	51%	54%	44%	Similar	Similar	Similar	Similar
	Being honest	35%	55%	59%	46%	Lower	Similar	Similar	Similar
	Services provided by the Federal Government	26%	38%	35%	36%	Similar	Similar	Similar	Similar
Participation	Public information services	46%	60%	58%	47%	Similar	Similar	Similar	Similar
	Contacted the City of Lakewood for help or information	33%	31%	29%	38%	Lower	Lower	Lower	Similar
	Attended a local public meeting	14%	18%	10%	15%	Similar	Similar	Similar	Similar
	Watched a local public meeting (online, television)	22%	17%	12%	20%	Similar	Similar	Lower	Lower
	Campaigned for an issue, cause or candidate	22%	16%	14%	13%	Similar	Similar	Similar	Similar
	Contacted Lakewood elected officials	20%	18%	6%	14%	Similar	Similar	Similar	Similar
	Volunteered with a local group/activity in Lakewood	21%	31%	18%	28%	Lower	Similar	Lower	Similar
	Voted in most recent local election	N/A	N/A	60%	73%	N/A	N/A	Lower	Similar
	Accessed the internet from home often	N/A	N/A	89%	90%	N/A	N/A	Similar	Similar
	Access the internet from cellphone often	N/A	N/A	94%	94%	N/A	N/A	Similar	Similar
	Visit social media sites often	N/A	N/A	72%	75%	N/A	N/A	Similar	Similar
	Use or check email often	N/A	N/A	95%	95%	N/A	N/A	Similar	Similar
	Share opinions online often	N/A	N/A	28%	31%	N/A	N/A	Similar	Similar

	Outcome	Percent rating positively (e.g., excellent/good)				Comparison to National Benchmarks			
		NCS 2015	NCS 2017	NCS 2022	NCS 2024	NCS 2015	NCS 2017	NCS 2022	NCS 2024
	Shop online often	N/A	N/A	43%	47%	N/A	N/A	Lower	Lower
Quality of Life	Recommend Lakewood as place to live	69%	73%	71%	64%	Lower	Lower	Similar	Lower
	Remain in Lakewood for next 5 years	74%	74%	73%	76%	Similar	Similar	Lower	Similar
	Overall image and reputation of Lakewood	30%	33%	38%	29%	Much Lower	Much Lower	Lower	Lower
	Overall quality of life in Lakewood	48%	52%	62%	54%	Lower	Lower	Lower	Lower

Map A: Lakewood Demographics and Qualified Census Tracts

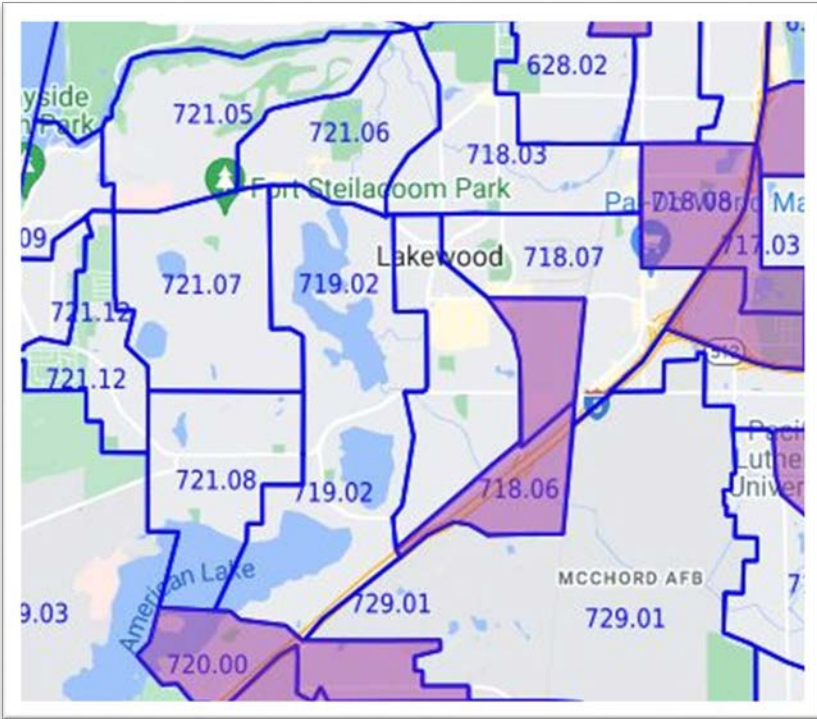


Figure 1: Census Tracts in Lakewood, with Qualified Census Tracts identified by purple shading.

Source:

https://www.huduser.gov/portal/sadda/sad da_qct.html

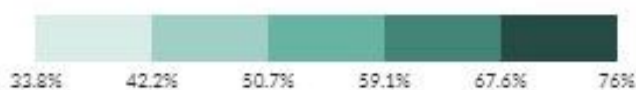
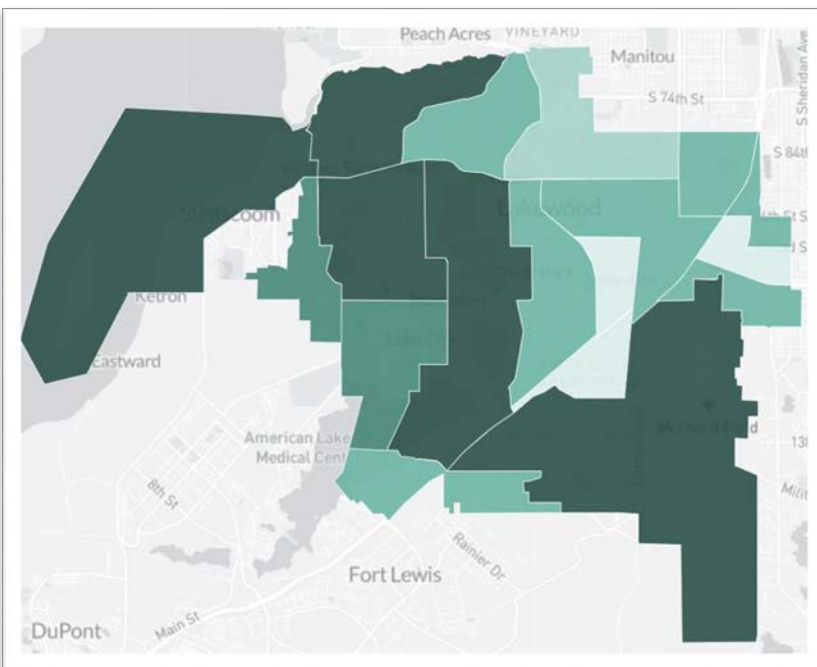


Figure 2: Demographics in Lakewood by Census Tracts, with darker shaded areas indicating higher percentages of White residents

Source: <https://mtgis-portal.geo.census.gov/arcgis/apps/MapSeries/index.html?appid=2566121a73de463995ed2b2fd7ff6eb7>

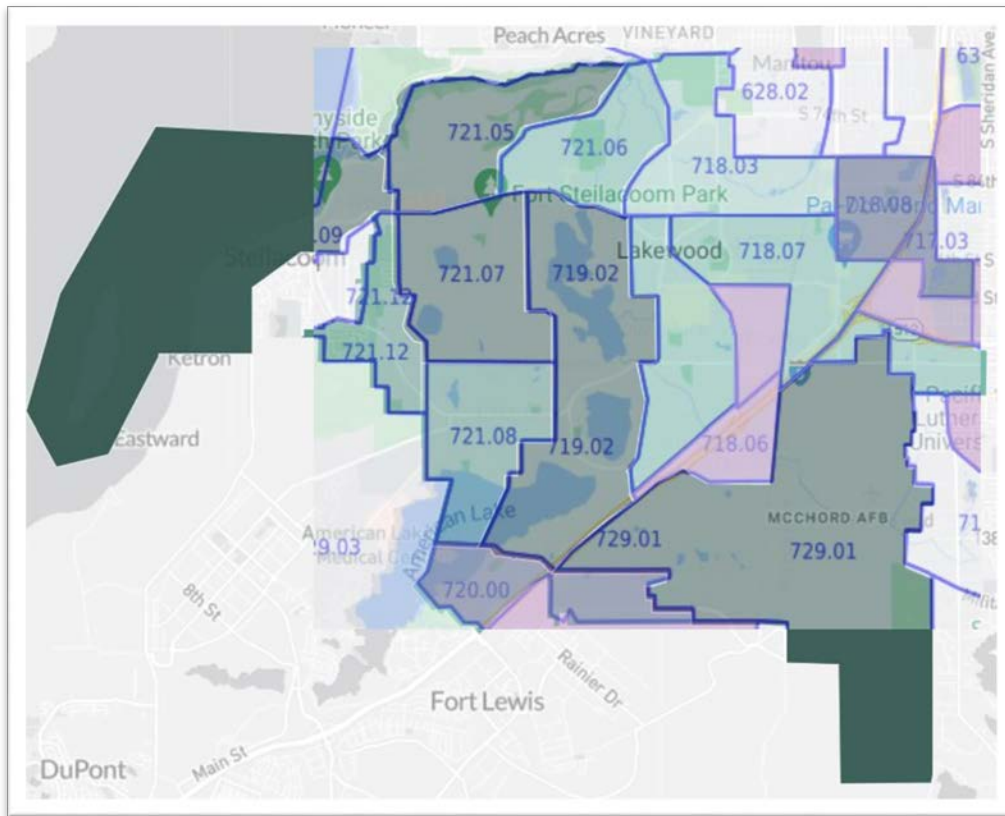


Figure 3: Overlay of Figure 1 and Figure 2, showing that Qualified Census Tracts and high BIPOC population percentages coincide

Lakewood, WA

The National Community Survey

Report of Results
2024

Report by:



Visit us online!
www.polco.us



National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Lakewood. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement



POWERED BY POLCO



The report provides the opinions of a representative sample of 416 residents of the City of Lakewood collected from November 27, 2023 to January 15, 2024. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2024 survey was 8%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Lakewood.



How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Lakewood’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Lakewood residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Lakewood’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Lakewood’s average rating was more than 20 points different when compared to the benchmark.

Trends over time

Trend data for Lakewood represent important comparison data and should be examined for improvements or declines.¹ Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents’ opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than seven percentage points between the 2022 and 2024 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Selecting survey recipients

All households within the City of Lakewood were eligible to participate in the survey. A list of all households within the zip codes serving Lakewood was purchased from Polco's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Lakewood households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Lakewood boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of six districts. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was randomly selected using the "birthday method". The birthday method selects a person within the household by asking the "person who most recently had a birthday" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 6,000 randomly selected households received mailings beginning on November 27, 2023 and data collection for the survey remained open for seven weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online, as well as QR codes to further encourage participation. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 8% of the 6,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 5,231 households that received the invitations to participate, 416 completed the survey, providing an overall response rate of 8%. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.²

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Lakewood survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (416 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the City of Lakewood. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Lakewood and also a question about where they heard about the survey. The open-participation survey was open to all city residents and became available on December 25, 2023. The survey remained open for three weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the City of Lakewood. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.³ The results of the weighting scheme for the probability sample are presented in the following table...

		Unweighted	Weighted	Target ⁴
Age	18-34	7%	32%	35%
	35-54	22%	30%	29%
	55+	71%	38%	36%
Area	District 1	18%	12%	12%
	District 2	6%	10%	10%
	District 3	14%	8%	9%
	District 4	13%	14%	15%
	District 5	31%	27%	26%
	District 6	20%	30%	28%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish origin	92%	85%	85%
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin	8%	15%	15%
Housing tenure	Own	72%	44%	44%
	Rent	28%	56%	56%
Housing type	Attached	33%	55%	55%
	Detached	67%	45%	45%

Race & Hispanic origin	Not white alone	30%	50%	50%
	White alone, not Hispanic or Latino	70%	50%	50%
Sex	Man	40%	47%	49%
	Woman	60%	53%	51%
Sex/age	Man 18-34	3%	14%	19%
	Man 35-54	7%	15%	14%
	Man 55+	30%	17%	16%
	Woman 18-34	4%	17%	16%
	Woman 35-54	15%	15%	14%
	Woman 55+	41%	21%	20%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Lakewood funded this research. Please contact Michael Vargas of the City of Lakewood at mvgas@cityoflakewood.us if you have any questions about the survey.

Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged. **Non-response error** arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than those who did respond. **Coverage error** refers to the possibility that some respondents that should have been included in the surveyed population were not (e.g., for a general resident survey, USPS mailing lists may exclude certain types of housing units, such as multi-family buildings where mail is delivered to a common area rather than to a specific unit (though this is rare), or where mail is received at a PO box instead of the at household's physical location. Finally, **recall bias** occurs when respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and **social desirability bias** may cause respondents to answer in ways they think cast their responses in a more favorable light.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

2. See AAPOR's Standard Definitions for more information at <https://aapor.org/standards-and-ethics/standard-definitions/>

3. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>

4. Targets come from the 2020 Census and 2022 American Community Survey

Key Findings

Safety remains a top priority for residents.

About 9 in 10 survey respondents identified safety as an essential or very important area of focus for the community in the next two years, placing it at the top of residents' priorities for Lakewood. The overall feeling of safety was favorably rated by about 38% of residents, which was a notable increase from roughly 31% in 2022. Approximately 7 in 10 participants reported feeling safe in their neighborhood during the day, while about 6 in 10 felt safe in Lakewood's downtown/commercial area during the day, both of which decreased slightly since 2022. Only about half indicated that they felt safe from property crime and violent crime, on par with 2022 ratings. These relatively lower ratings merit additional research and consideration.

Residents raise concerns about general affordability in Lakewood and the overall wellbeing of all residents.

Survey participants noted growing concerns about affordability across numerous facets of livability. Only one-quarter offered favorable evaluations of the cost of living. When compared to previous survey results, fewer positive ratings were given in 2024 for the availability of affordable quality food (40% excellent or good) and affordable quality health care (42%), though the latter was similar to ratings seen across the nation. Ratings for affordable quality mental health care (38%) remained stable since 2022 and were on par with the national benchmark. Additionally, only about one-third offered high marks to the availability of affordable quality childcare/preschool, marking a decline since 2022. About 2 in 10 gave favorable marks to the availability of affordable quality housing, also on par with the national average. One-third of residents were satisfied with the community's performance in taking care of vulnerable residents, lower than the national average, indicating room for growth in this area.

Fluctuations in ratings related to City government suggest an opportunity for renewed focus.

Many governance-related ratings in Lakewood have experienced statistically significant fluctuations over the past several years, some of which may be partially attributable to the COVID-19 pandemic. Several ratings declined since 2022, including local government being honest (46% excellent or good), informing residents about issues facing the community (38%), and generally acting in the best interest of the community (44%). The overall direction that Lakewood is taking was rated favorably by about half of respondents, down 10% from previous results. Regarding city services, public information services (47%) and the overall customer service by Lakewood employees (60%) also both trended downward. In contrast, the job Lakewood government does at welcoming resident involvement, treating residents with respect, treating all residents fairly, and being open and transparent to the public all remained on par with 2022 ratings, earning positive assessments from about half.

The City's parks and recreational opportunities continue to be highly valued by residents.

Residents offered high ratings of importance (77% essential or very important) and favorable ratings of quality (66% excellent or good) to the overall quality of parks and recreation opportunities, suggesting that they are a priority and strength for the community. A few recreation-related reviews declined since 2022, including fitness opportunities (from 65% excellent or good in 2022 to 50% in 2024), recreation programs or classes (from 63% to 52%), and recreation centers or facilities (from 58% to 50%), indicating an opportunity for additional focus in these areas. However, several other items remained stable since 2022. Lakewood's city parks were applauded by 7 in 10 respondents. Additionally, the availability of paths and walking trails were highly valued by about 6 in 10 participants. Relatedly, about half of respondents offered positive reviews to recreational opportunities.

Facets of livability

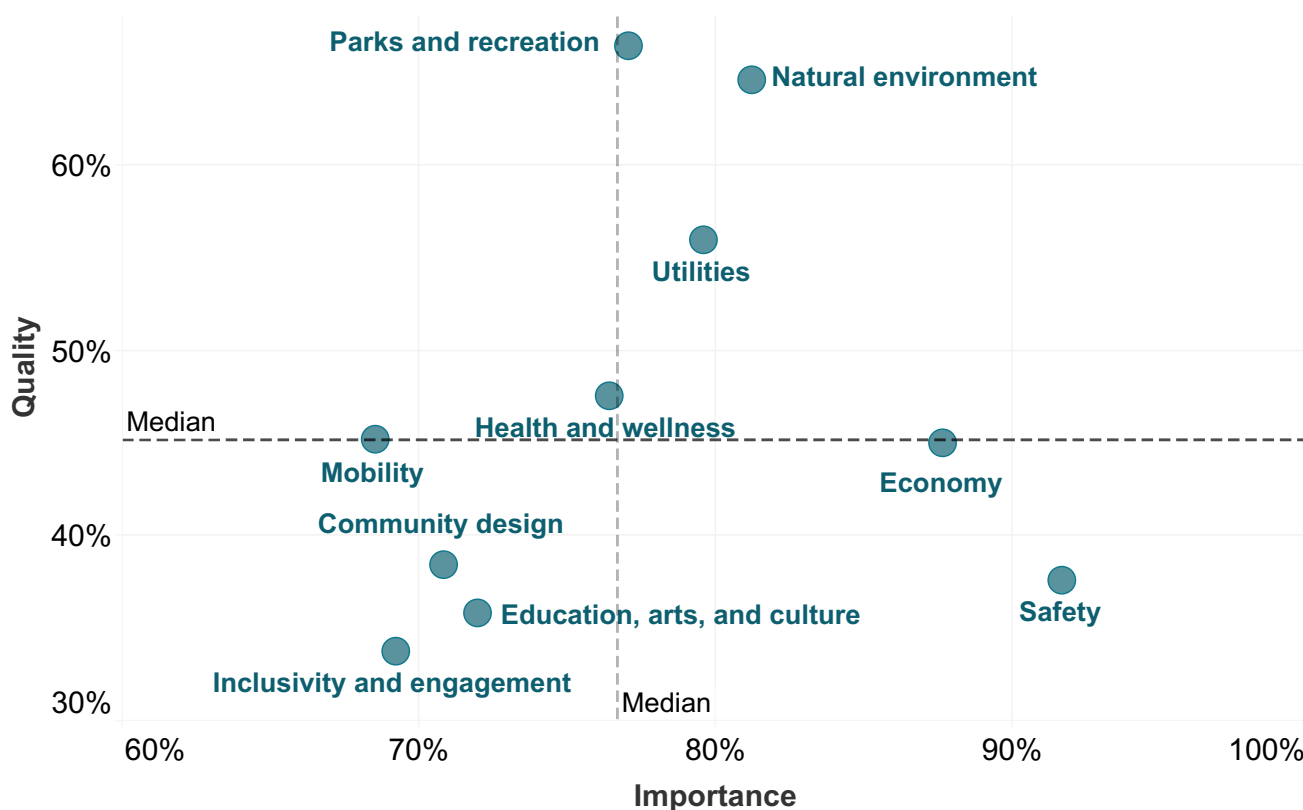
Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

Quality-Importance Matrix

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the *importance* of facets were compared to their ratings of the *quality* of these facets. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all facets were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some facets were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some facets were in the bottom half of both lists.

44% or more of respondents were considered of “higher quality” and those with ratings lower than 44% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 77% or more of respondents. Services were rated as “less important” if they received a rating of less than 77%. This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.

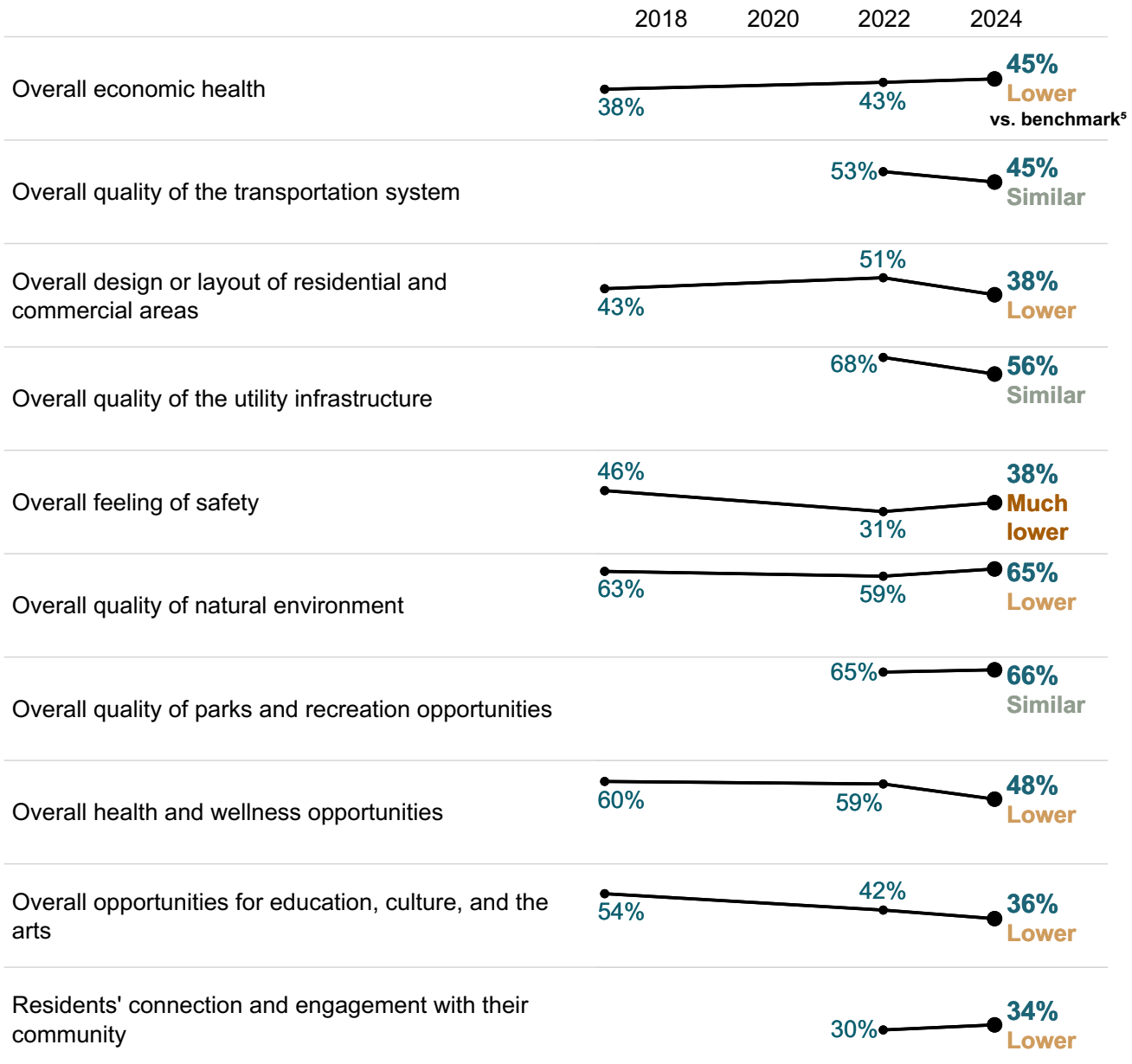


Quality and Importance by the Numbers

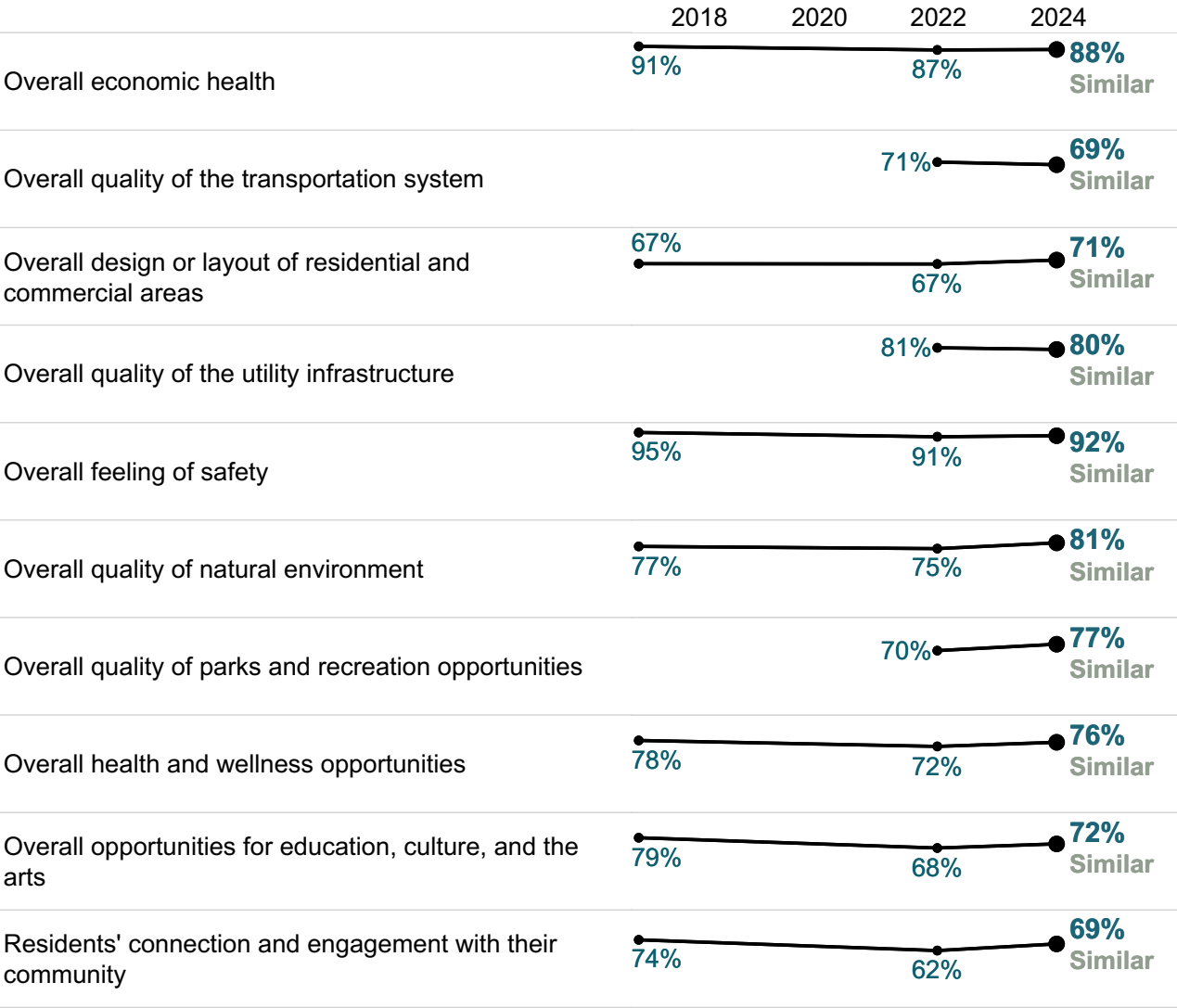
The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Lakewood as a whole.

(% excellent or good)



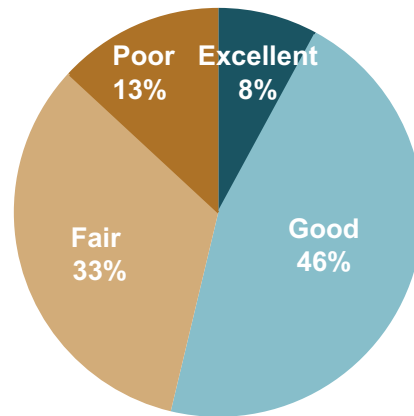
Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.
 (% essential or very important)



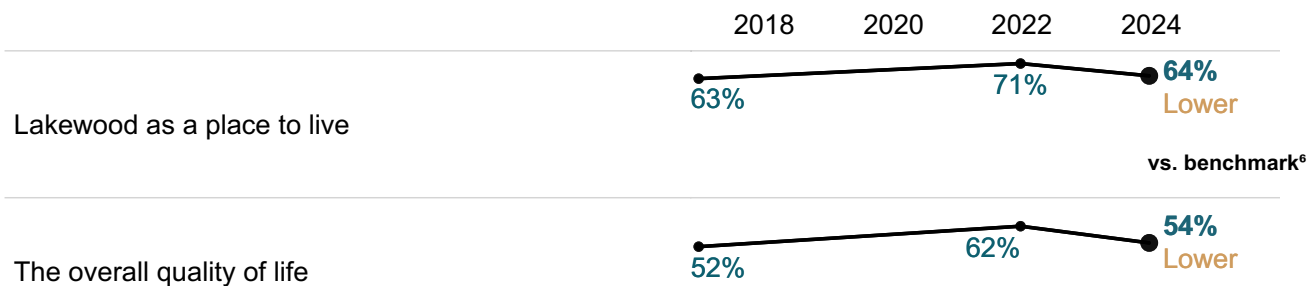
5. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



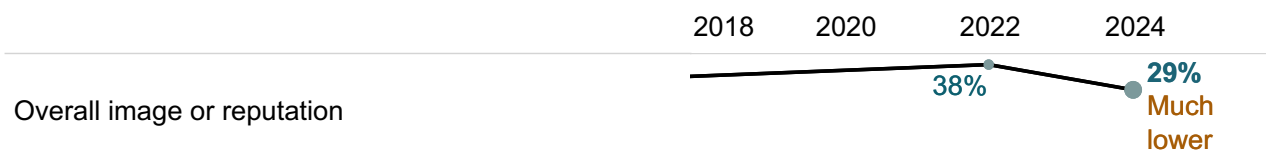
Please rate each of the following aspects of quality of life in Lakewood.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Lakewood community.
(% excellent or good)

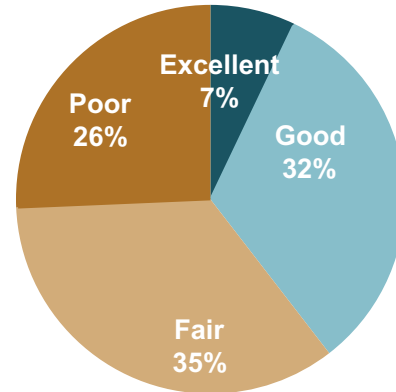


6. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

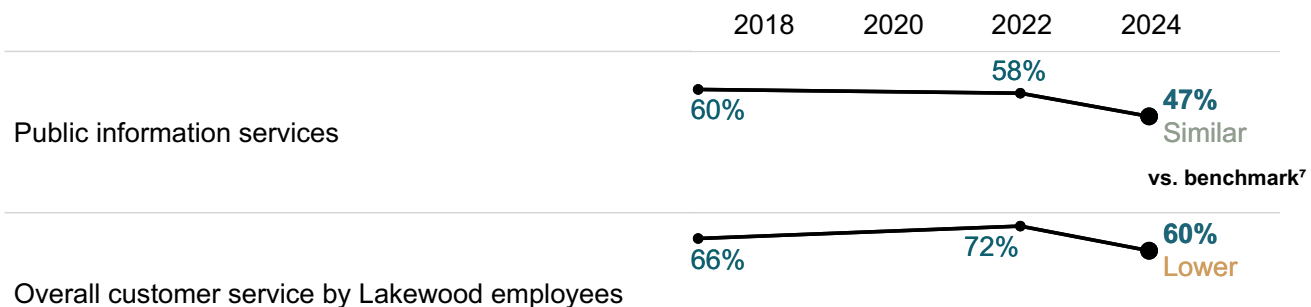
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

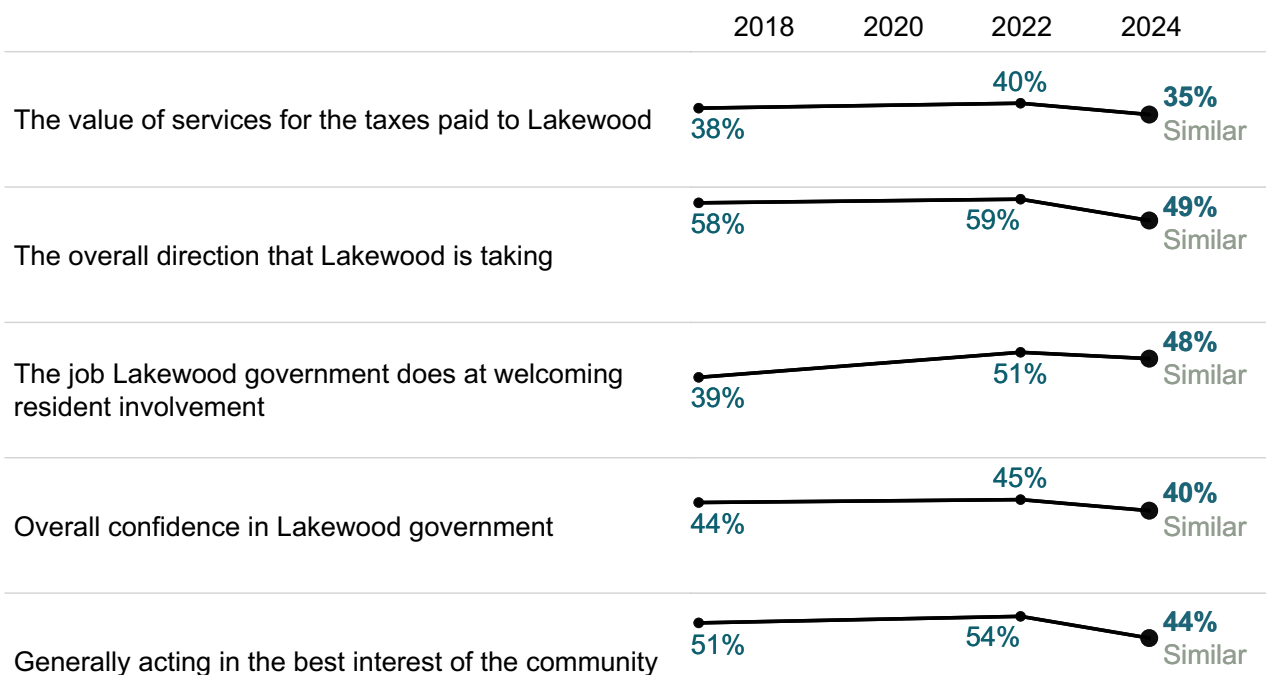
Overall confidence in Lakewood government, 2024

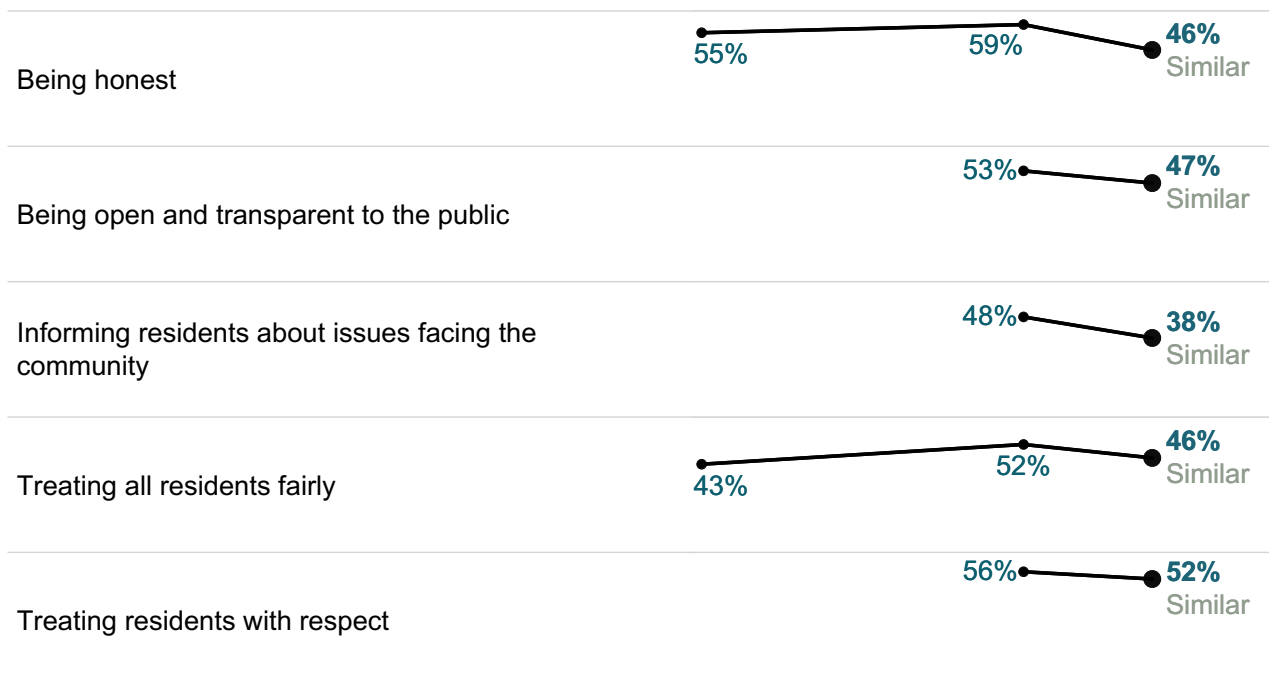


Please rate the quality of each of the following services in Lakewood.
(% excellent or good)

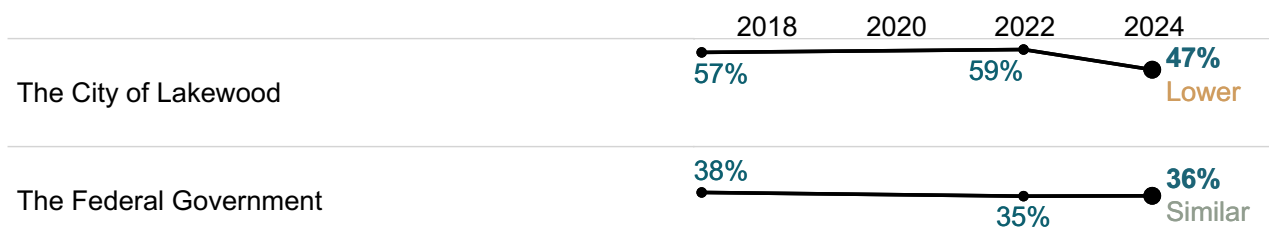


Please rate the following categories of Lakewood government performance.
(% excellent or good)





Overall, how would you rate the quality of the services provided by each of the following?
 (% excellent or good)



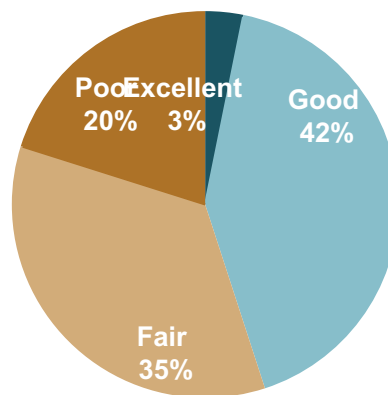
7. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



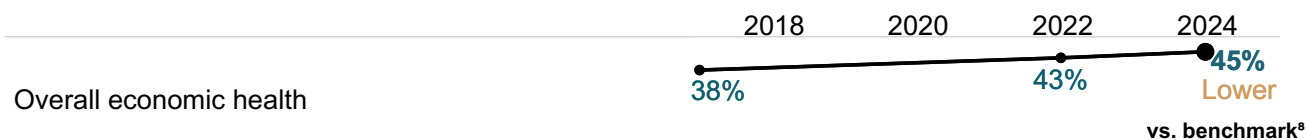
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

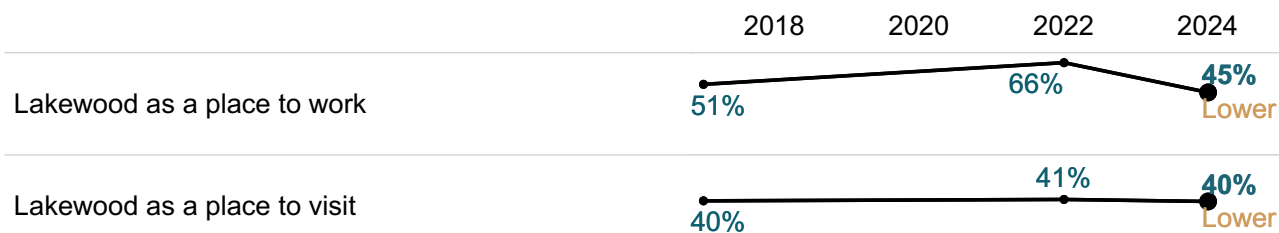
Overall economic health of Lakewood, 2024



Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)



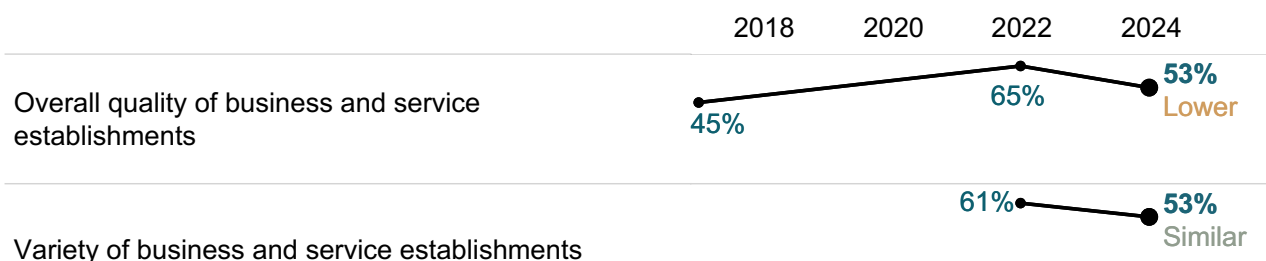
Please rate each of the following aspects of quality of life in Lakewood.
(% excellent or good)

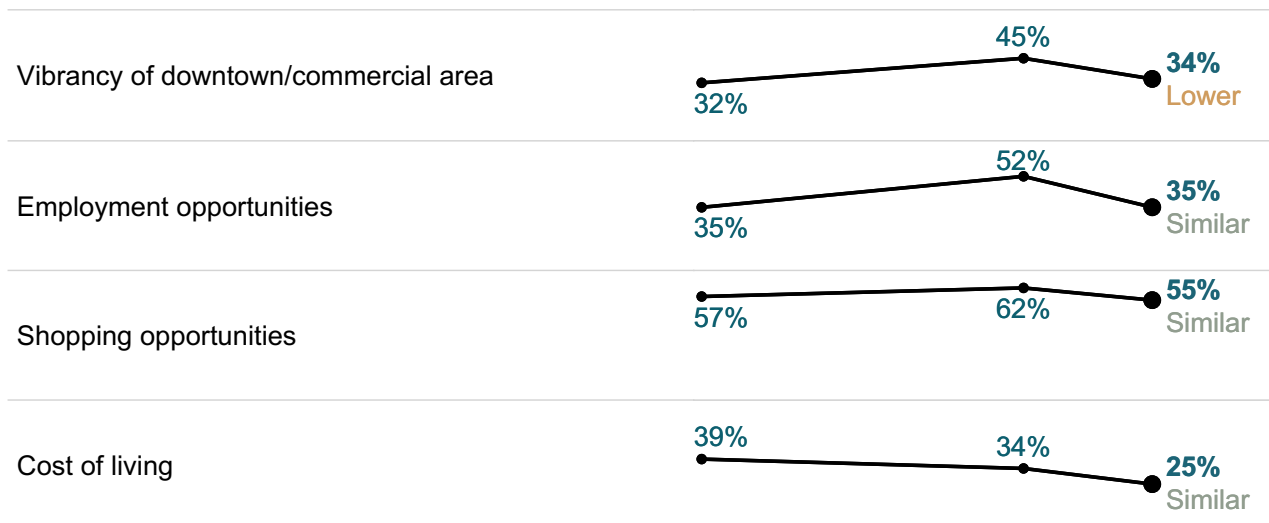


Please rate the quality of each of the following services in Lakewood.
(% excellent or good)

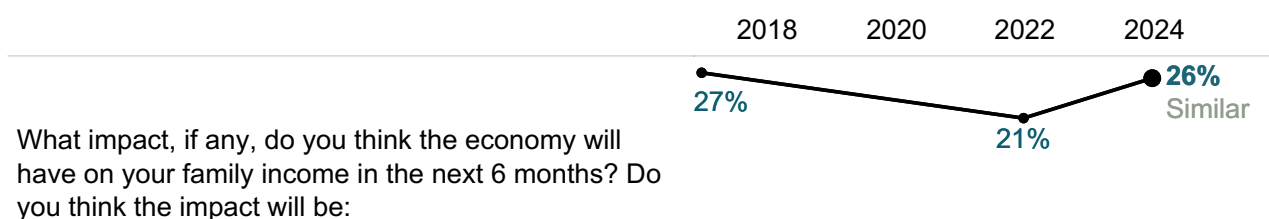


Please rate each of the following in the Lakewood community.
(% excellent or good)





What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
 (% very or somewhat positive)

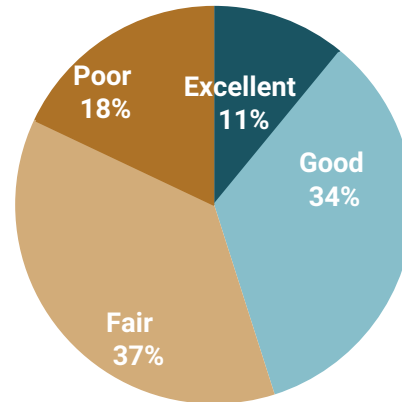


8. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

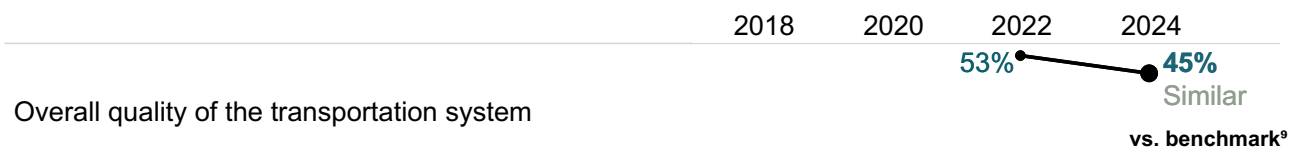
Overall quality of the transportation system in Lakewood, 2024

Mobility

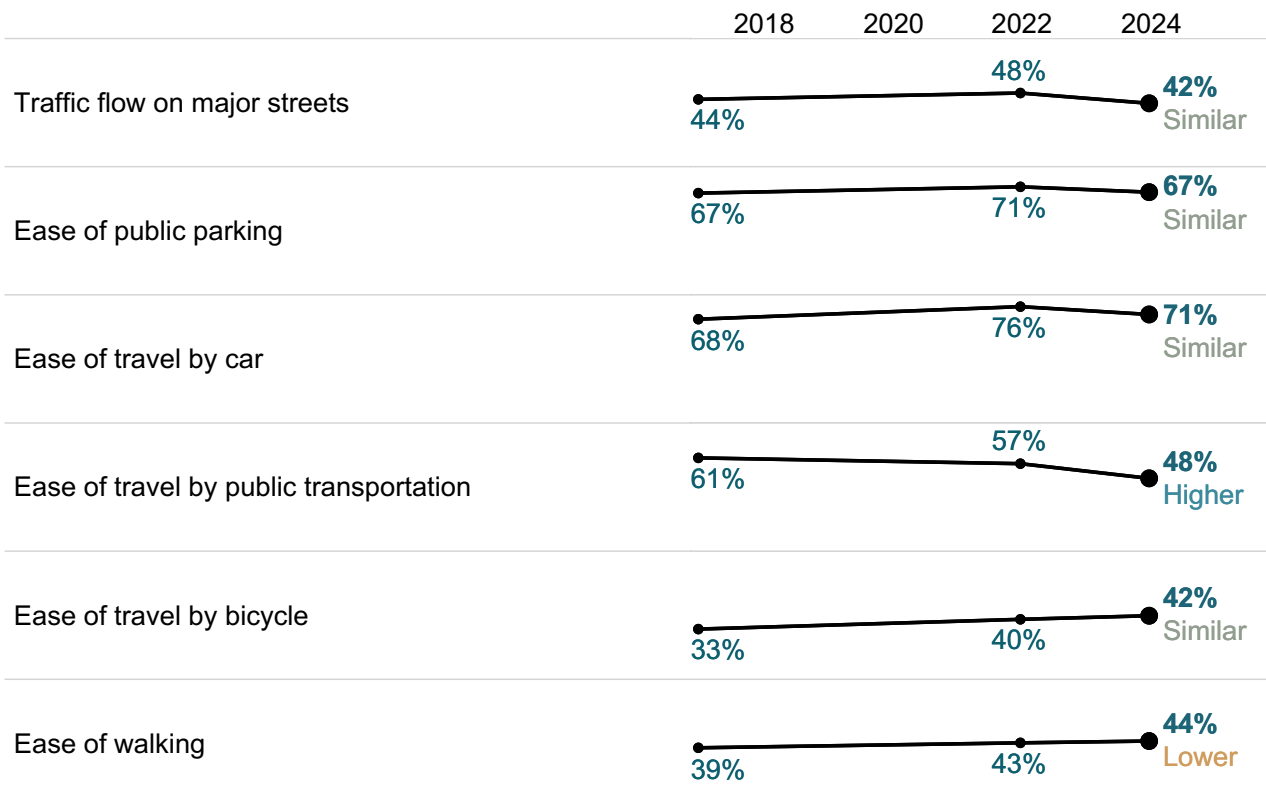
The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.



Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)

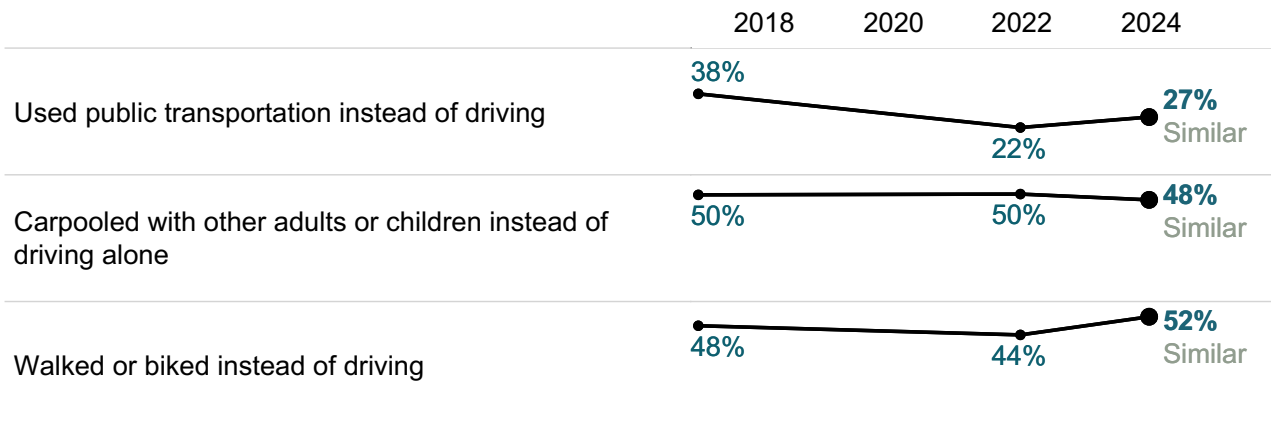


Please also rate each of the following in the Lakewood community.
(% excellent or good)

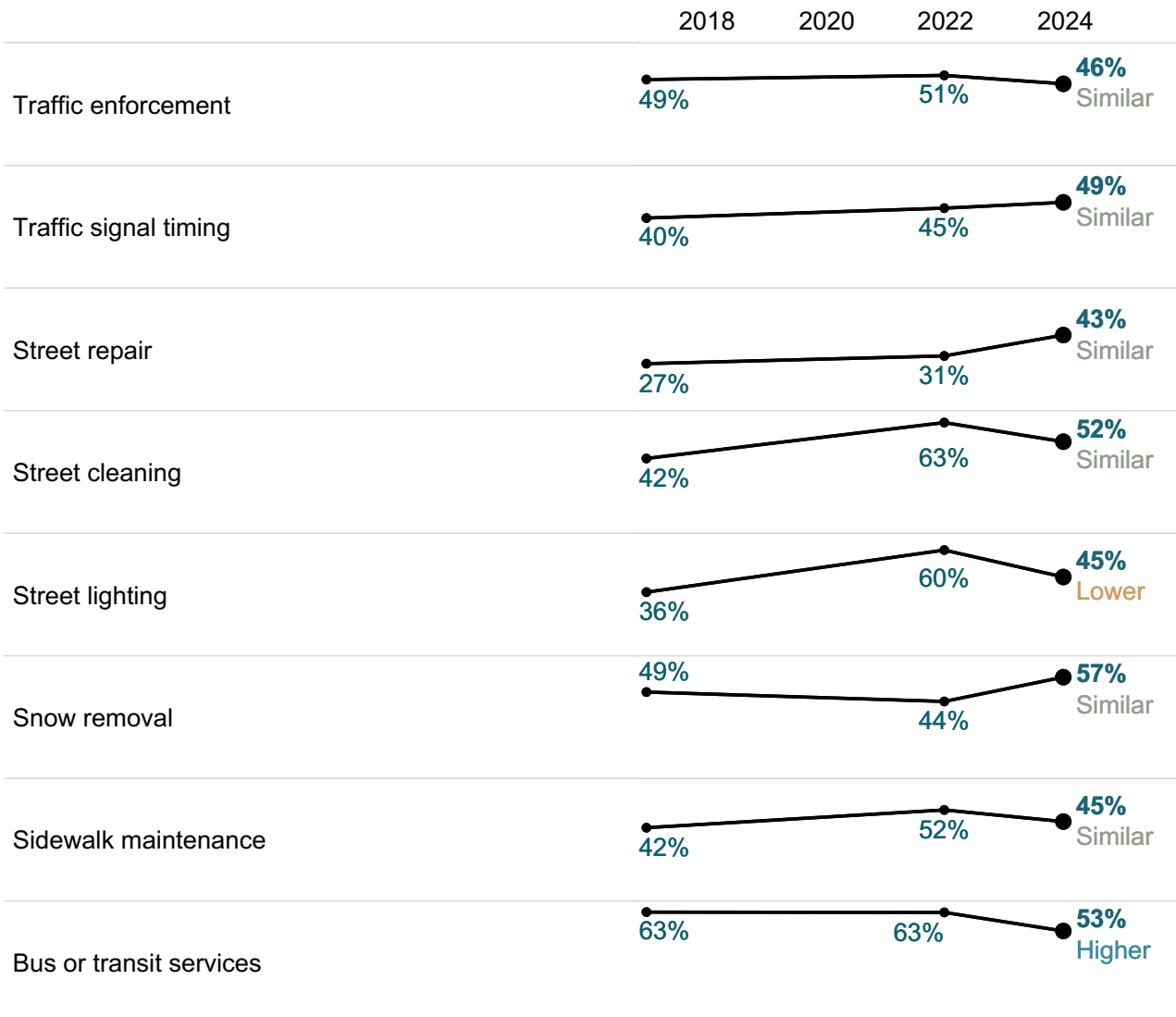


9. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



Please rate the quality of each of the following services in Lakewood.
(% excellent or good)

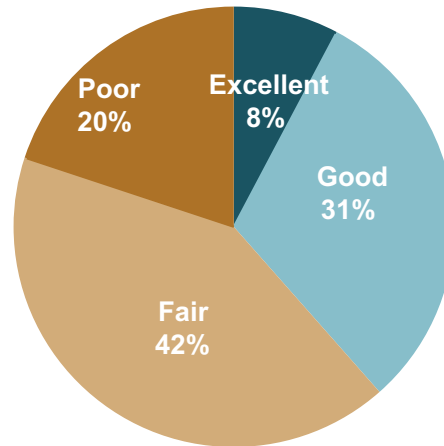


9. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

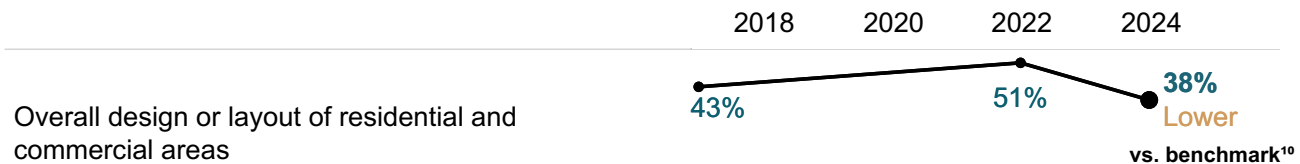
Overall design or layout of Lakewood's residential and commercial areas, 2024

Community Design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



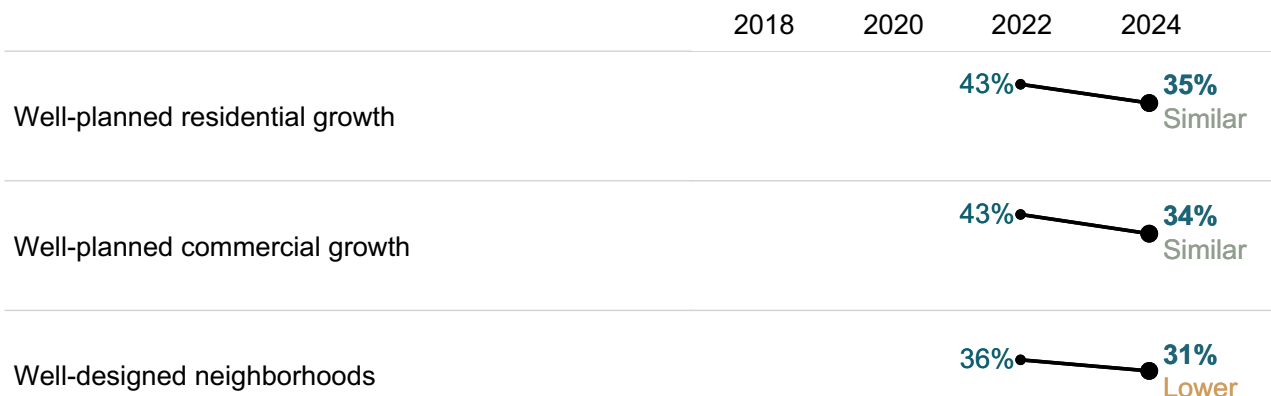
Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)

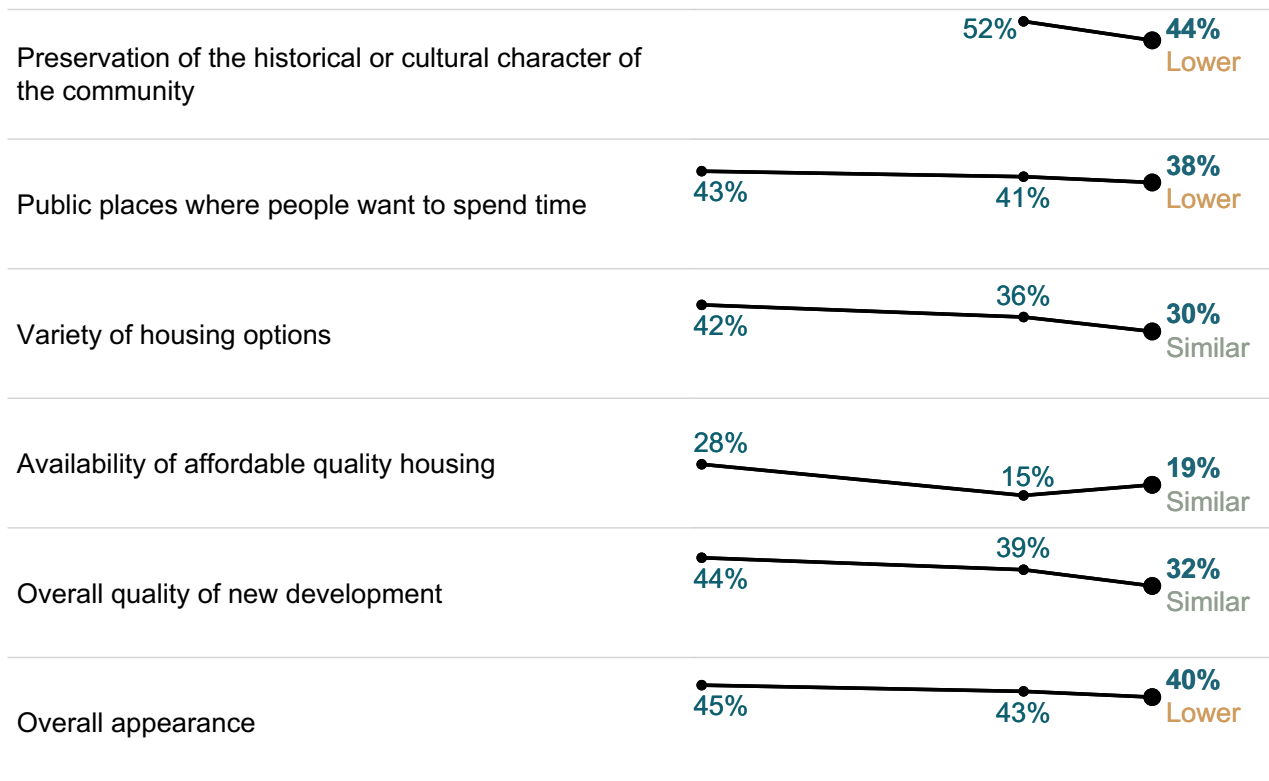


Please rate each of the following aspects of quality of life in Lakewood.
(% excellent or good)

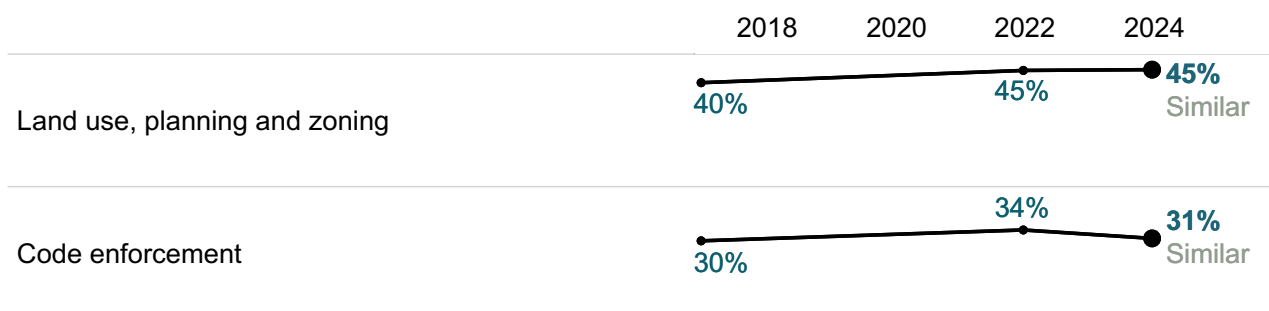


Please also rate each of the following in the Lakewood community.
(% excellent or good)





Please rate the quality of each of the following services in Lakewood.
 (% excellent or good)

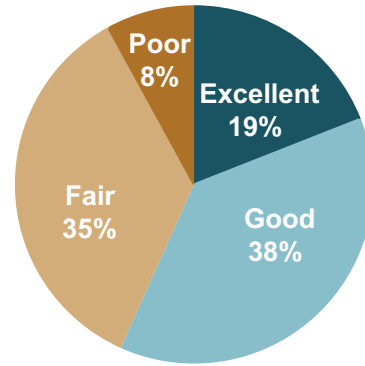


10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

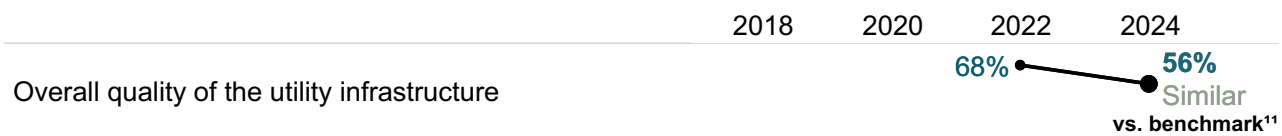
Overall quality of the utility infrastructure in Lakewood, 2024

Utilities

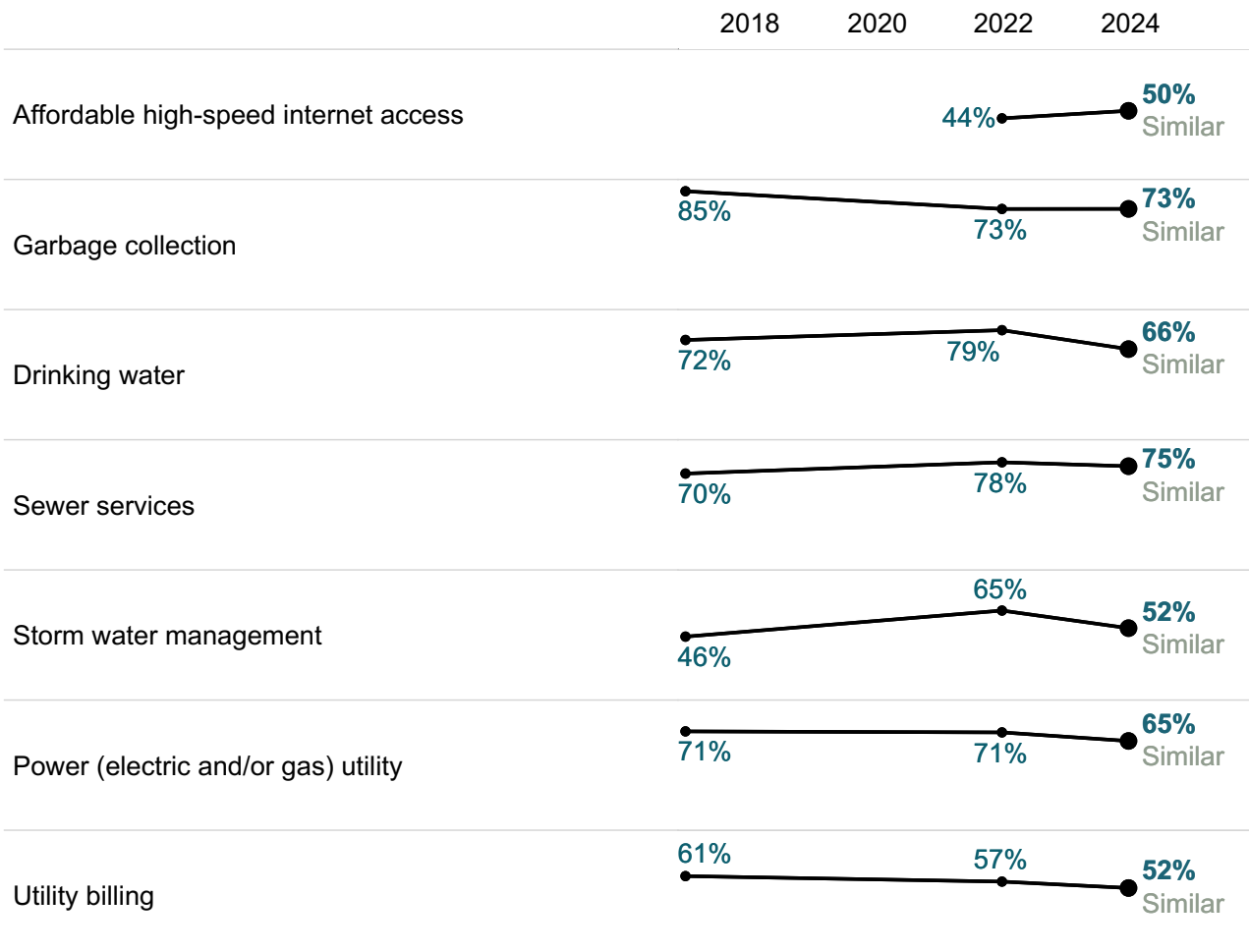
Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.



Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)



Please rate the quality of each of the following services in Lakewood.
(% excellent or good)

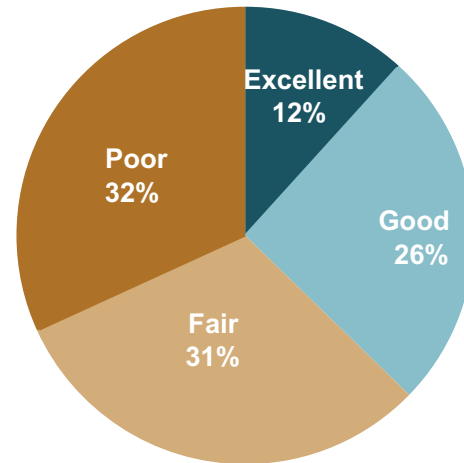


11. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

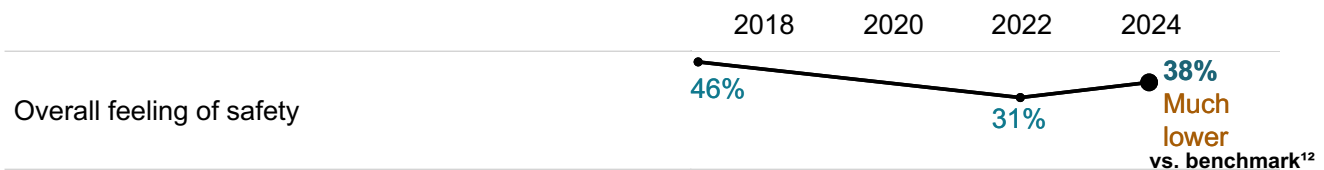
Overall feeling of safety in Lakewood, 2024

Safety

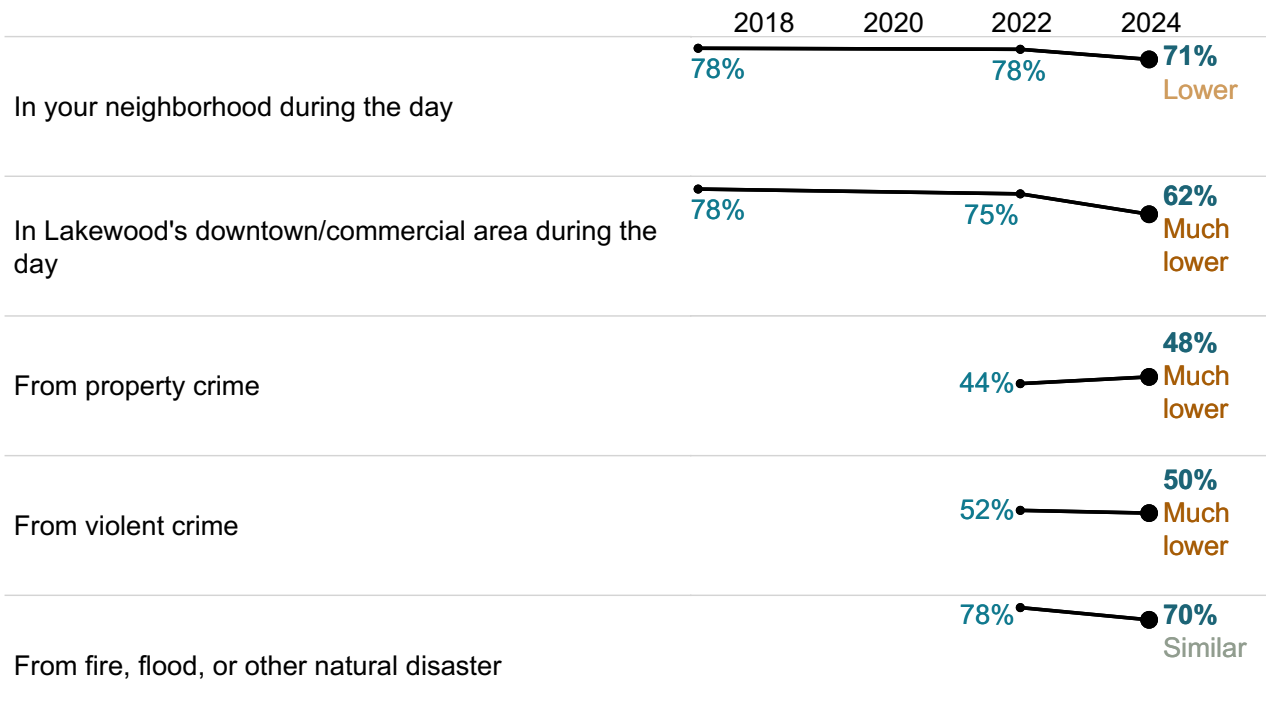
Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.



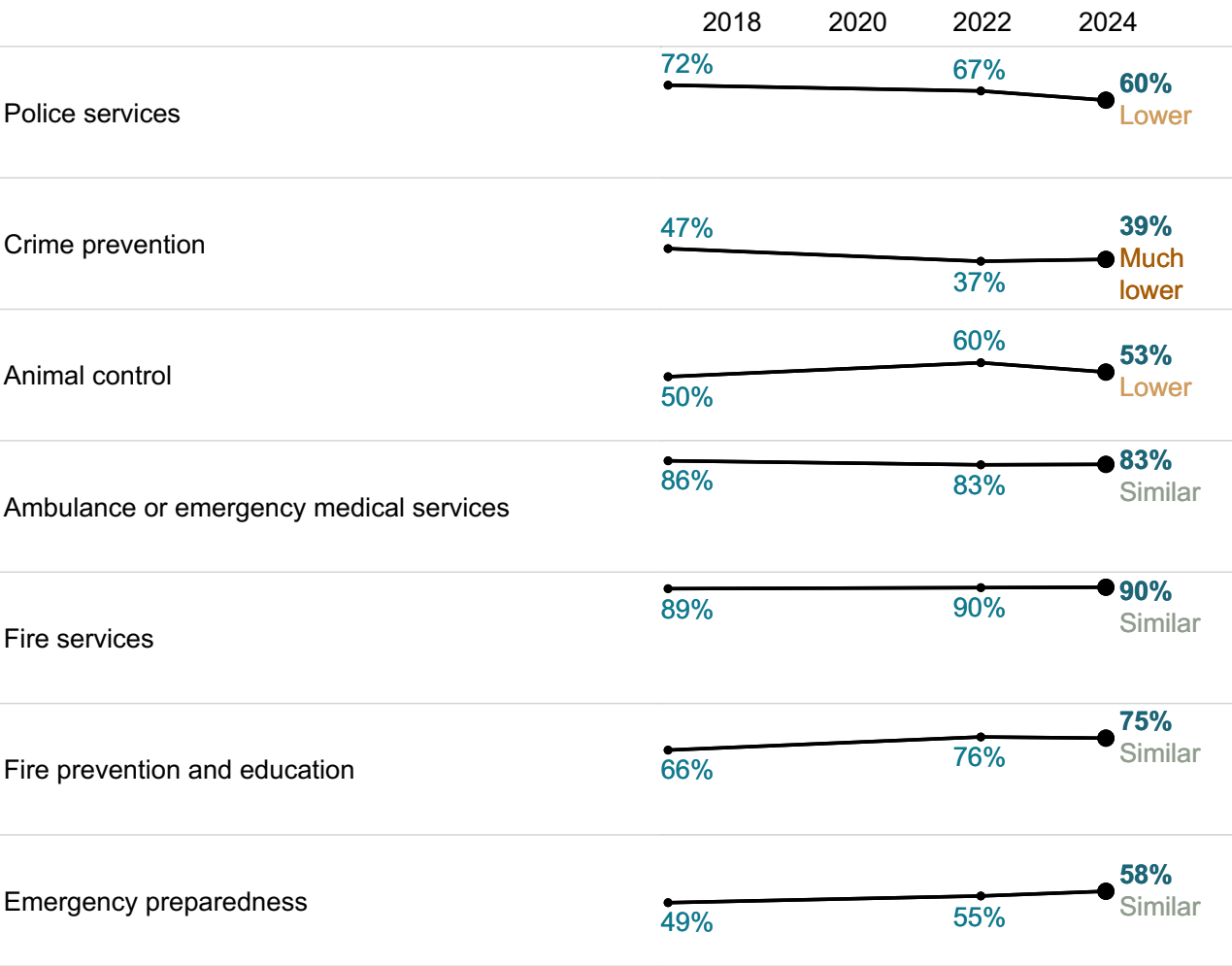
Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)



Please rate the quality of each of the following services in Lakewood.
 (% excellent or good)



12. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

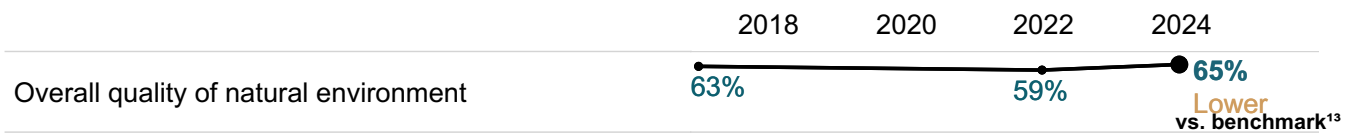
Overall quality of natural environment in Lakewood, 2024

Natural Environment

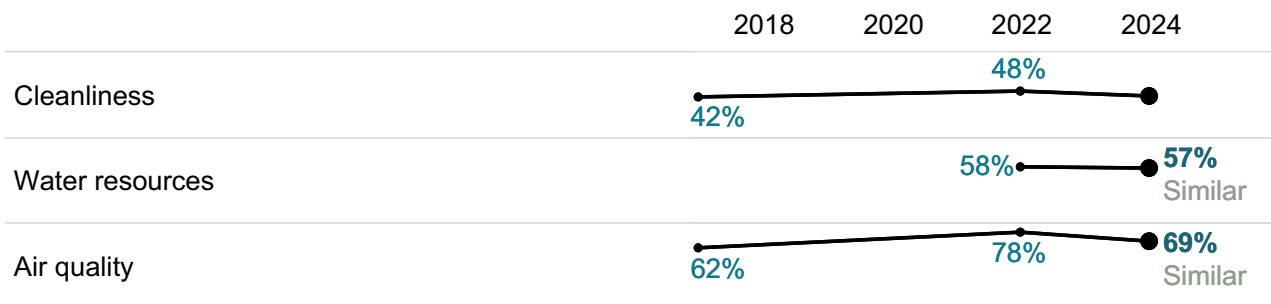
The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.



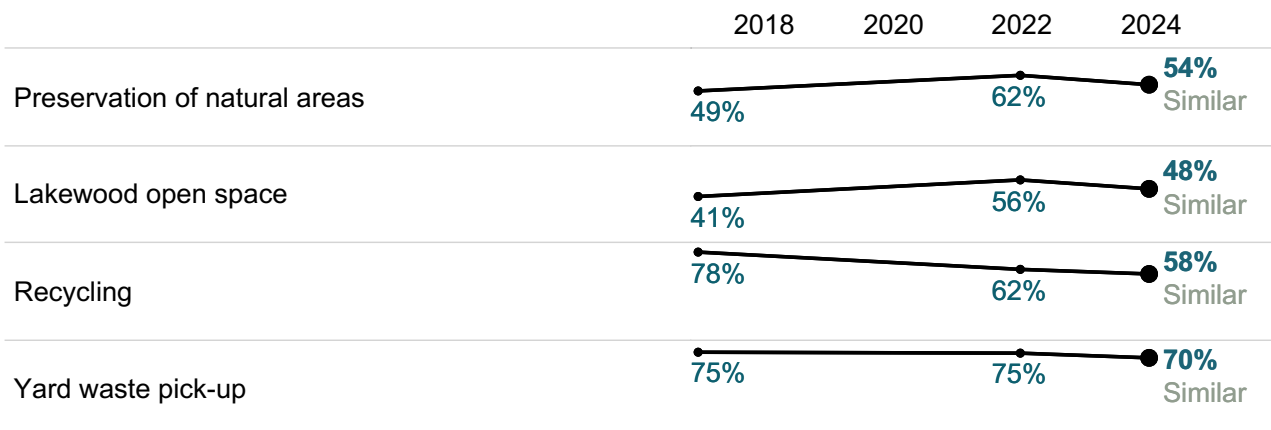
Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)



Please also rate each of the following in the Lakewood community.
(% excellent or good)



Please rate the quality of each of the following services in Lakewood.
(% excellent or good)



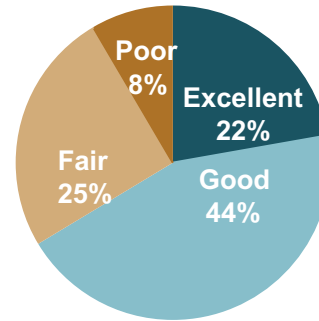
13. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2024

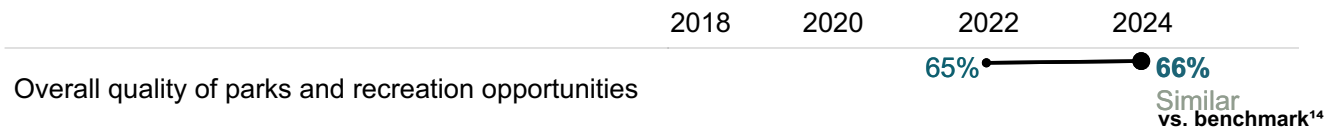
Parks and Recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

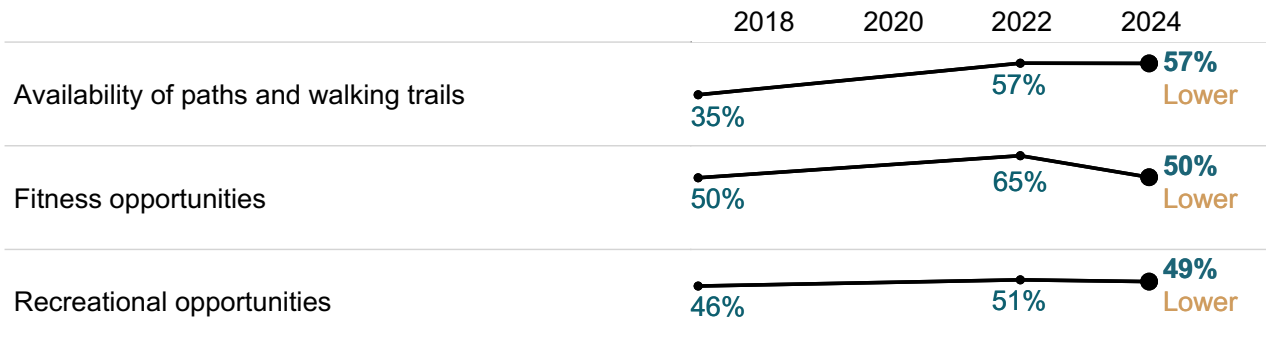
- National Recreation and Park Association



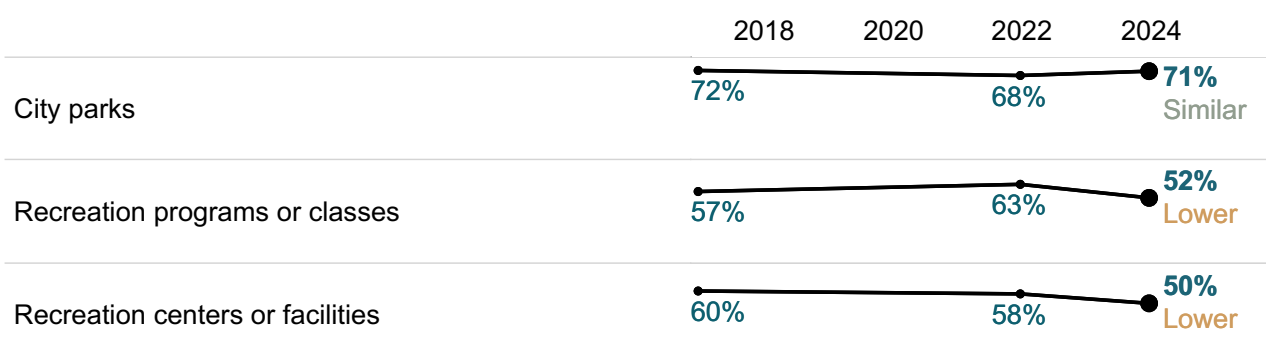
Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)



Please also rate each of the following in the Lakewood community.
(% excellent or good)



Please rate the quality of each of the following services in Lakewood.
(% excellent or good)

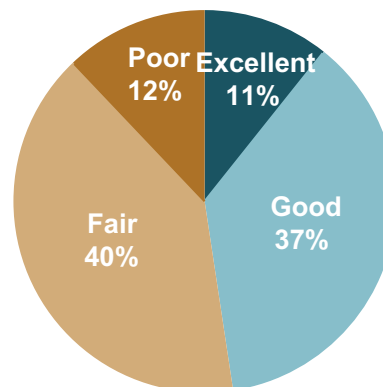


14. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

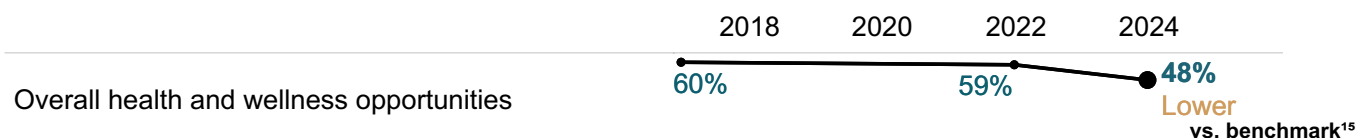
Polco
Health and Wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

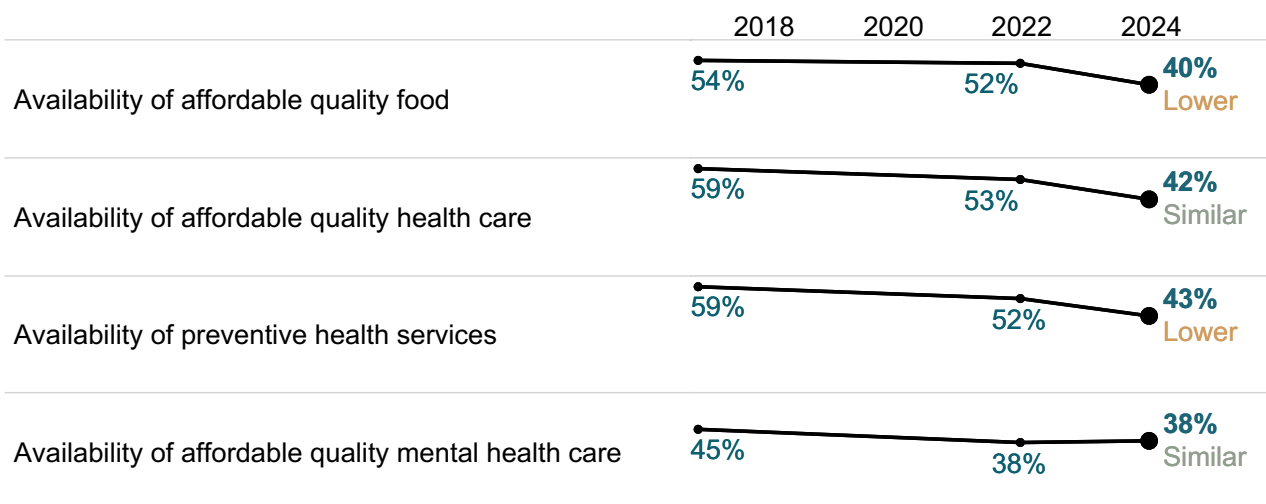
Overall health and wellness opportunities in Lakewood, 2024



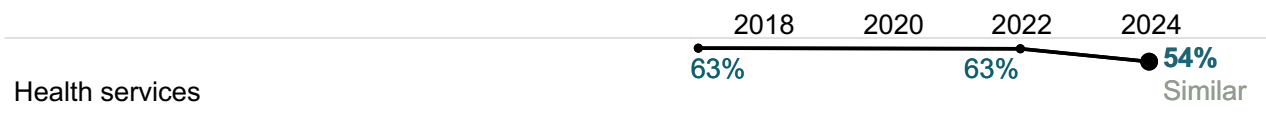
Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)



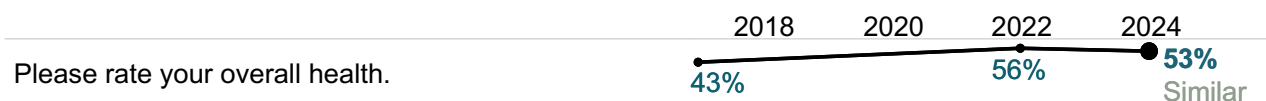
Please also rate each of the following in the Lakewood community.
(% excellent or good)



Please rate the quality of each of the following services in Lakewood.
(% excellent or good)



Please rate your overall health.
(% excellent or very good)

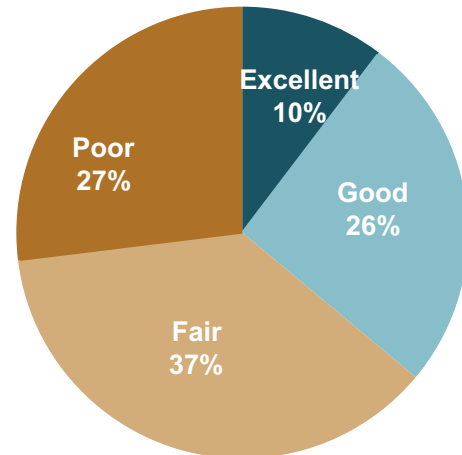


15. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

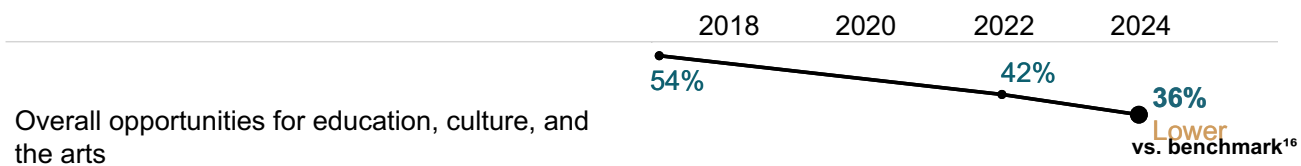
Overall opportunities for education, culture and the arts, 2024

Education, Arts, and Culture

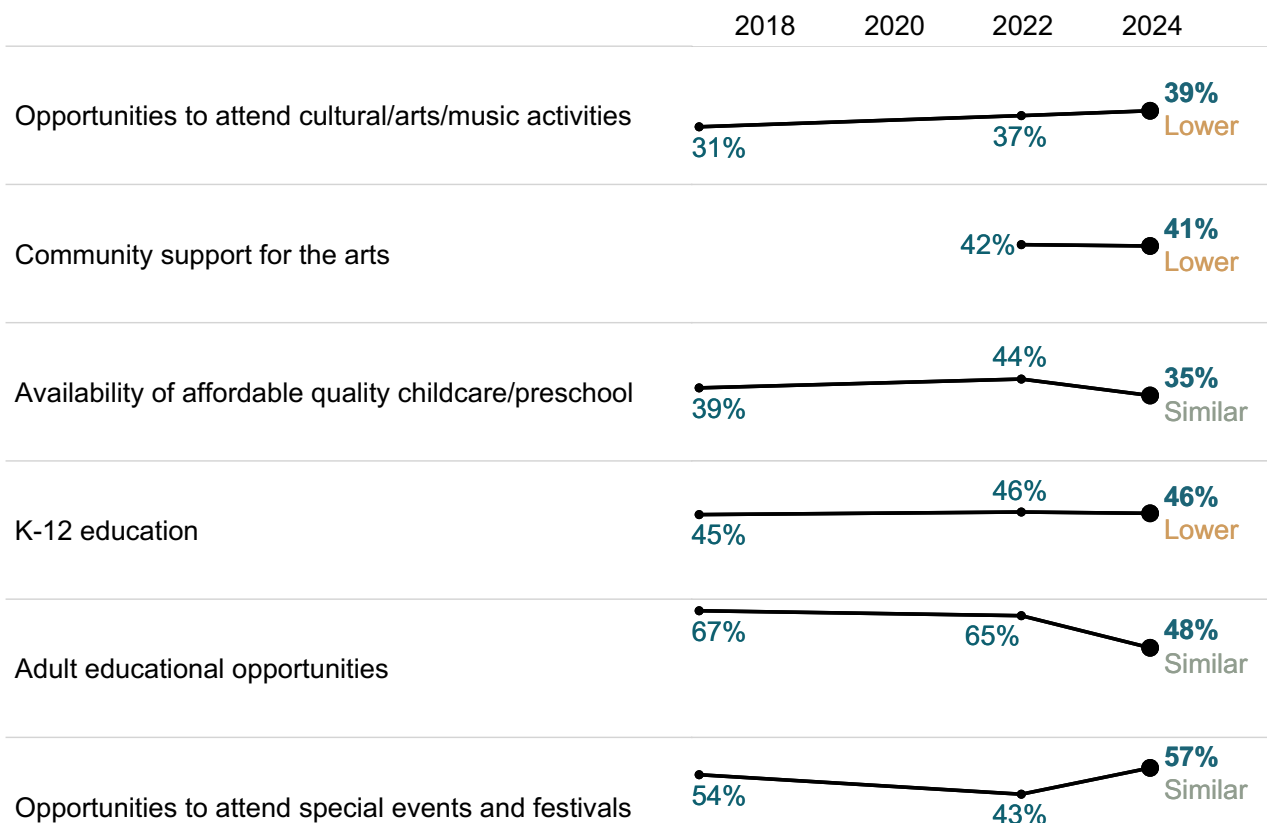
Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.



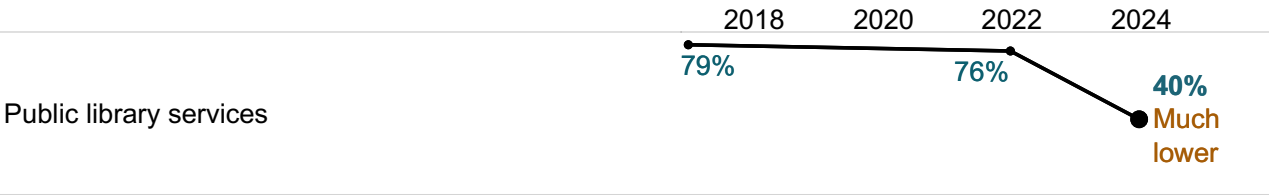
Please rate each of the following characteristics as they relate to Lakewood as a whole.
(% excellent or good)



Please also rate each of the following in the Lakewood community.
(% excellent or good)



Please rate the quality of each of the following services in Lakewood.
(% excellent or good)

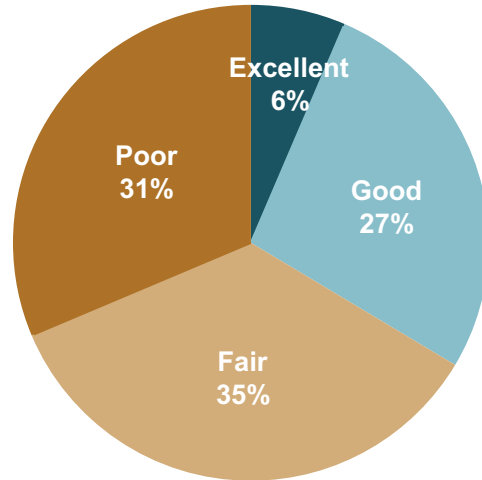


10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' connection and engagement with their community, 2024

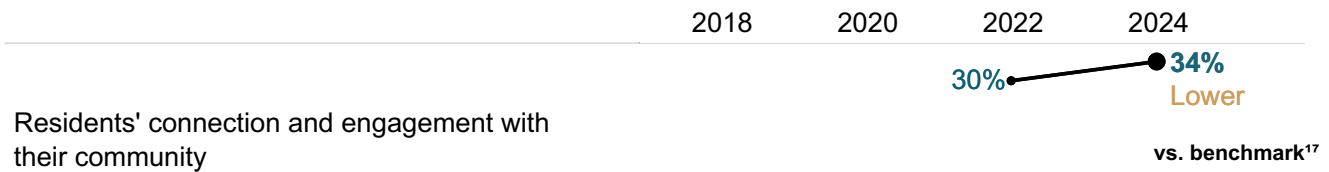
Inclusivity and Engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



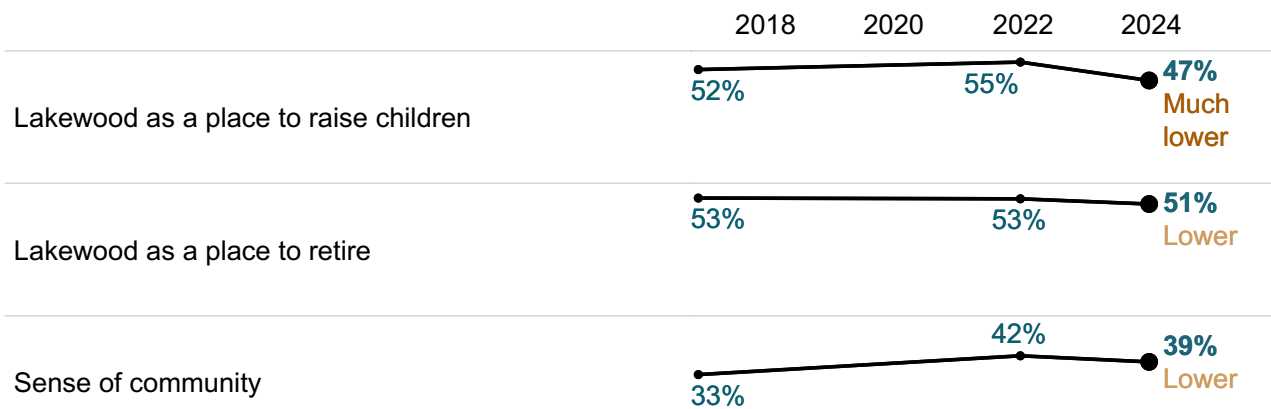
Please rate each of the following characteristics as they relate to Lakewood as a whole.

(% excellent or good)

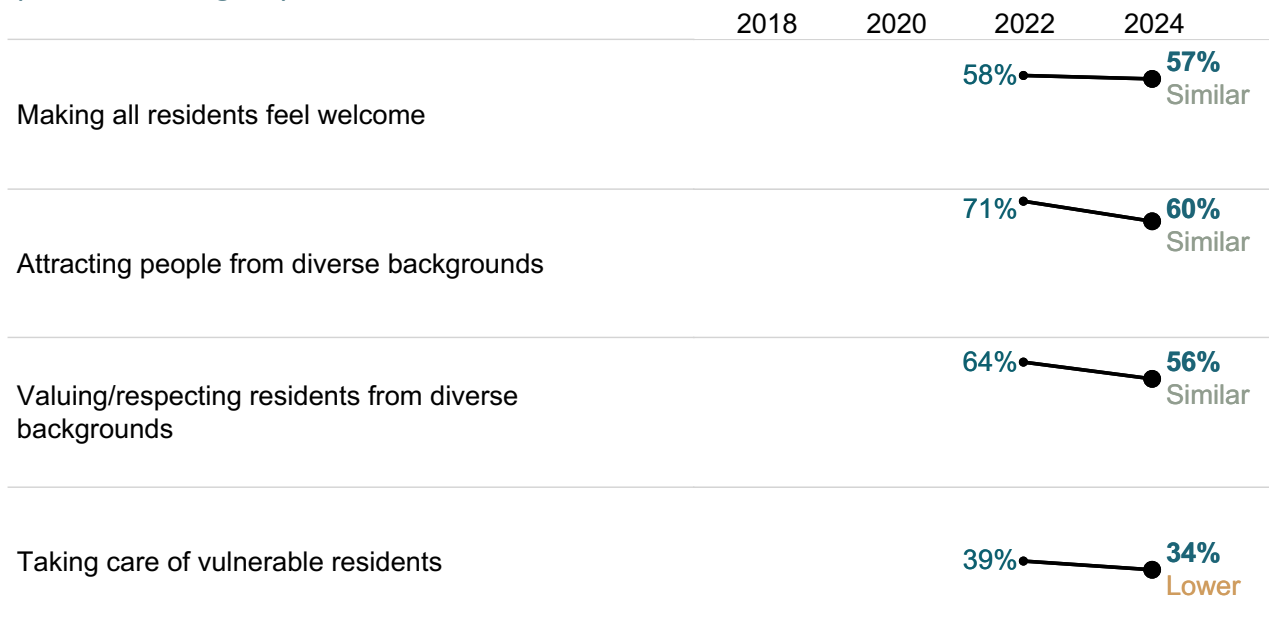


Please rate each of the following aspects of quality of life in Lakewood.

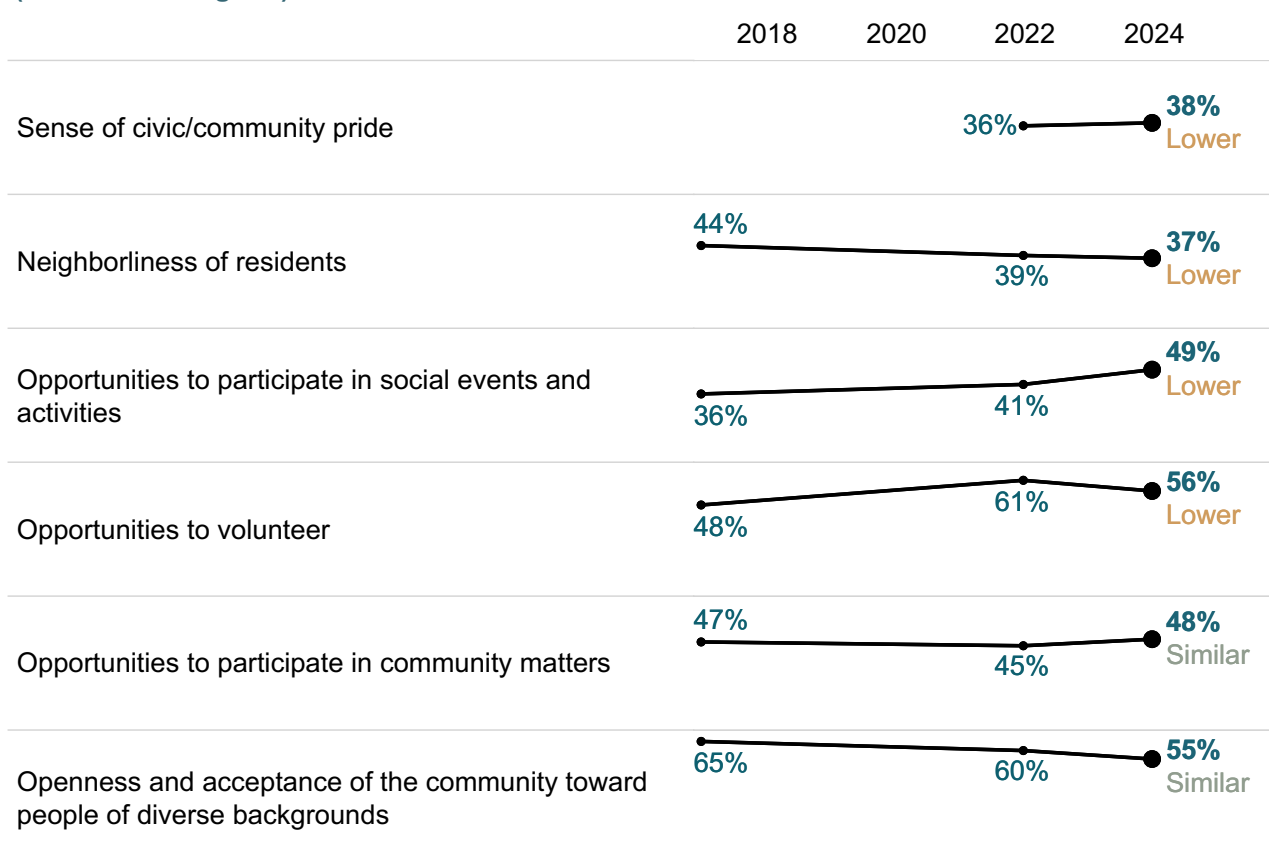
(% excellent or good)



Please rate the job you feel the Lakewood community does at each of the following.
 (% excellent or good)



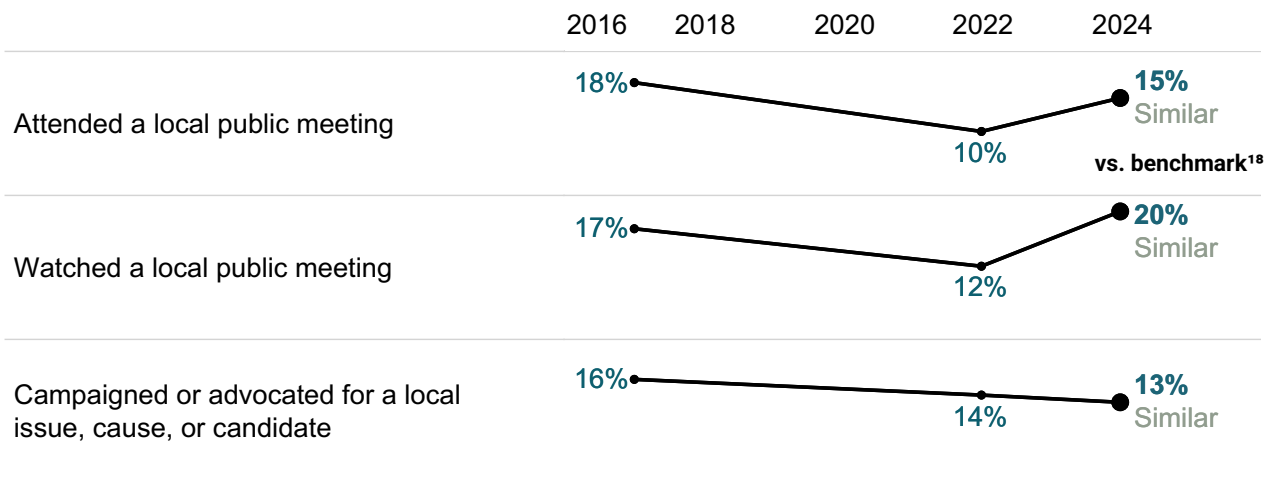
Please also rate each of the following in the Lakewood community.
 (% excellent or good)



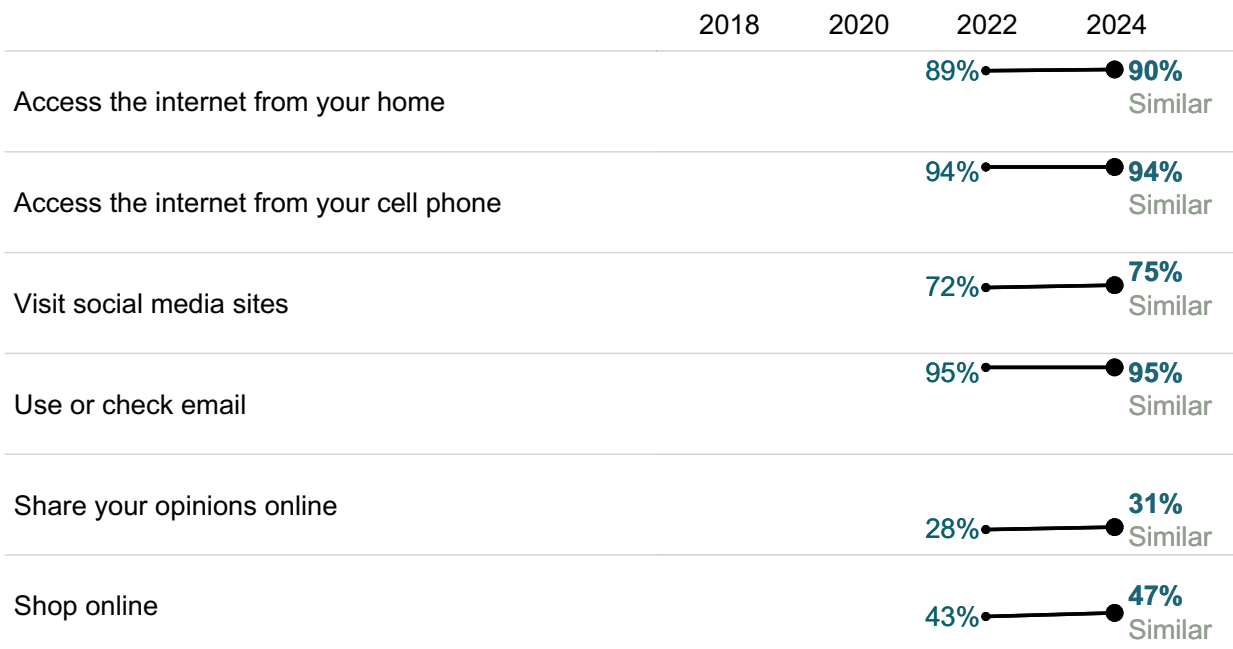
17. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' Participation Levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



In general, how many times do you:
(% a few times a week or more)



18. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

National Benchmark Tables

This table contains the comparisons of Lakewood's results to those from other communities. The first column shows the comparison of Lakewood's rating to the benchmark. Lakewood's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Lakewood residents is statistically similar to or different than the benchmark. The second column is Lakewood's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Lakewood's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Lakewood's result -- that is what percent of surveyed communities had a lower rating than Lakewood.

			% positive	Rank	Number of communities	Percentile	
Quality of Life	Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to live	Lower	64%	347	376	4
		The overall quality of life	Lower	54%	359	392	5
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Lakewood to someone who asks	Lower	63%	296	324	8
		Remain in Lakewood for the next five years	Similar	76%	270	322	15
	Please rate each of the following in the Lakewood community.	Overall image or reputation	Much lower	29%	345	370	3
Governance	Please rate the quality of each of the following services in Lakewood.	Public information services	Similar	47%	286	324	11
		Overall customer service by Lakewood employees	Lower	60%	324	372	9
	Please rate the following categories of Lakewood government performance.	The value of services for the taxes paid to Lakewood	Similar	35%	305	377	16
		The overall direction that Lakewood is taking	Similar	49%	240	352	30

Governance	Please rate the following categories of Lakewood government performance.	The job Lakewood government does at welcoming resident involvement	Similar	48%	266	344	22
		Overall confidence in Lakewood government	Similar	40%	251	316	20
		Generally acting in the best interest of the community	Similar	44%	254	320	20
		Being honest	Similar	46%	221	311	29
		Being open and transparent to the public	Similar	47%	157	267	41
		Informing residents about issues facing the community	Similar	38%	215	271	21
		Treating all residents fairly	Similar	46%	223	317	29
		Treating residents with respect	Similar	52%	207	264	21
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Lakewood	Lower	47%	325	371	10
		The Federal Government	Similar	36%	151	304	50
Economy	Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to work	Lower	45%	287	370	20
		Lakewood as a place to visit	Lower	40%	290	329	10
	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall economic health	Lower	45%	277	323	14

Economy

Please rate each of the following in the Lakewood community.

Overall quality of business and service establishments	Lower	53%	280	323	13
Variety of business and service establishments	Similar	53%	168	262	36
Vibrancy of downtown/commercial area	Lower	34%	238	303	21
Employment opportunities	Similar	35%	226	336	32
Shopping opportunities	Similar	55%	136	326	58
Cost of living	Similar	25%	226	313	27

Please rate the quality of each of the following services in Lakewood.

Economic development	Similar	41%	232	318	26
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Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.

Overall economic health	Similar	88%	255	297	14
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What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	26%	86	306	72
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Mobility

Please rate each of the following characteristics as they relate to Lakewood as a whole.

Overall quality of the transportation system	Similar	45%	153	270	43
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Please also rate each of the following in the Lakewood community.

Traffic flow on major streets	Similar	42%	213	344	36
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Ease of public parking	Similar	67%	106	303	65
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Ease of travel by car	Similar	71%	171	334	48
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Mobility

Please also rate each of the following in the Lakewood community.

Ease of travel by public transportation	Higher	48%	53	306	82
Ease of travel by bicycle	Similar	42%	231	334	30
Ease of walking	Lower	44%	297	338	11

Please indicate whether or not you have done each of the following in the last 12 months.

Used public transportation instead of driving	Similar	27%	72	288	75
Carpooled with other adults or children instead of driving alone	Similar	48%	106	305	65
Walked or biked instead of driving	Similar	52%	201	307	34

Please rate the quality of each of the following services in Lakewood.

Traffic enforcement	Similar	46%	292	365	18
Traffic signal timing	Similar	49%	222	316	29
Street repair	Similar	43%	201	357	43
Street cleaning	Similar	52%	237	327	26
Street lighting	Lower	45%	298	355	12
Snow removal	Similar	57%	192	280	29
Sidewalk maintenance	Similar	45%	228	327	29

Mobility	Please rate the quality of each of the following services in Lakewood.	Bus or transit services	Higher	53%	68	295	77
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Similar	69%	153	260	41
Community Design	Please rate each of the following aspects of quality of life in Lakewood.	Your neighborhood as a place to live	Lower	61%	321	330	2
	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall design or layout of residential and commercial areas	Lower	38%	282	314	10
	Please also rate each of the following in the Lakewood community.	Well-planned residential growth	Similar	35%	164	264	38
		Well-planned commercial growth	Similar	34%	171	263	35
		Well-designed neighborhoods	Lower	31%	240	264	8
		Preservation of the historical or cultural character of the community	Lower	44%	236	260	9
		Public places where people want to spend time	Lower	38%	278	308	10
		Variety of housing options	Similar	30%	246	321	22
		Availability of affordable quality housing	Similar	19%	223	343	34
		Overall quality of new development	Similar	32%	261	332	21
		Overall appearance	Lower	40%	313	346	7

Community Design	Please rate the quality of each of the following services in Lakewood.	Land use, planning and zoning	Similar	45%	149	327	54
		Code enforcement	Similar	31%	272	357	21
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Similar	71%	216	297	27
Utilities	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of the utility infrastructure	Similar	56%	165	261	37
	Please rate the quality of each of the following services in Lakewood.	Affordable high-speed internet access	Similar	50%	149	258	42
		Garbage collection	Similar	73%	247	337	25
		Drinking water	Similar	66%	226	326	30
		Sewer services	Similar	75%	203	323	36
		Storm water management	Similar	52%	280	337	15
		Power (electric and/or gas) utility	Similar	65%	219	281	22
		Utility billing	Similar	52%	259	302	13
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Similar	80%	240	260	8
Safety	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall feeling of safety	Much lower	38%	337	362	5

Safety

Please rate how safe or unsafe you feel:

In your neighborhood during the day	Lower	71%	331	341	1
In Lakewood's downtown/commercial area during the day	Much lower	62%	315	329	3
From property crime	Much lower	48%	253	272	7
From violent crime	Much lower	50%	259	272	4
From fire, flood, or other natural disaster	Similar	70%	199	262	24

Please rate the quality of each of the following services in Lakewood.

Police services	Lower	60%	340	389	9
Crime prevention	Much lower	39%	329	366	7
Animal control	Lower	53%	297	338	10
Ambulance or emergency medical services	Similar	83%	209	335	36
Fire services	Similar	90%	192	354	44
Fire prevention and education	Similar	75%	187	323	41
Emergency preparedness	Similar	58%	220	323	31

Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.

Overall feeling of safety	Similar	92%	77	297	74
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Natural environment	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of natural environment	Lower	65%	265	323	18
	Please also rate each of the following in the Lakewood community.	Cleanliness	Much lower	43%	302	337	10
		Water resources	Similar	57%	119	243	51
		Air quality	Similar	69%	233	310	25
	Please rate the quality of each of the following services in Lakewood.	Preservation of natural areas	Similar	54%	235	309	24
		Lakewood open space	Similar	48%	252	307	18
		Recycling	Similar	58%	246	341	26
		Yard waste pick-up	Similar	70%	159	303	47
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of natural environment	Similar	81%	206	297	30
Parks and Recreation	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of parks and recreation opportunities	Similar	66%	208	267	22
	Please also rate each of the following in the Lakewood community.	Availability of paths and walking trails	Lower	57%	265	338	20
		Fitness opportunities	Lower	50%	273	310	11
		Recreational opportunities	Lower	49%	278	328	15

Parks and Recreation	Please rate the quality of each of the following services in Lakewood.	City parks	Similar	71%	258	334	23
		Recreation programs or classes	Lower	52%	274	331	16
		Recreation centers or facilities	Lower	50%	269	318	15
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Similar	77%	174	261	33
Health and wellness	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall health and wellness opportunities	Lower	48%	272	316	13
	Please also rate each of the following in the Lakewood community.	Availability of affordable quality food	Lower	40%	273	308	11
		Availability of affordable quality health care	Similar	42%	248	315	21
		Availability of preventive health services	Lower	43%	249	303	18
		Availability of affordable quality mental health care	Similar	38%	174	307	43
	Please rate the quality of each of the following services in Lakewood.	Health services	Similar	54%	226	298	23
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Similar	76%	175	297	41
		Please rate your overall health.	Similar	53%	276	303	9
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall opportunities for education, culture, and the arts	Lower	36%	287	319	10

Education, Arts and Culture	Please also rate each of the following in the Lakewood community.	Opportunities to attend cultural/arts/music activities	Lower	39%	262	324	18
		Community support for the arts	Lower	41%	208	260	20
		Availability of affordable quality childcare/preschool	Similar	35%	221	316	30
		K-12 education	Lower	46%	261	320	18
		Adult educational opportunities	Similar	48%	204	310	34
		Opportunities to attend special events and festivals	Similar	57%	225	314	28
	Please rate the quality of each of the following services in Lakewood.	Public library services	Much lower	40%	329	333	0
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Similar	72%	160	297	46
	Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to raise children	Much lower	47%	349	380	4
		Lakewood as a place to retire	Lower	51%	311	375	14
		Sense of community	Lower	39%	322	341	4
Inclusivity and Engagement	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Residents' connection and engagement with their community	Lower	34%	247	264	6
	Please rate the job you feel the Lakewood community does at each of the following.	Making all residents feel welcome	Similar	57%	213	266	20

Inclusivity and Engagement	Please rate the job you feel the Lakewood community does at each of the following.	Attracting people from diverse backgrounds	Similar	60%	105	263	60
		Valuing/respecting residents from diverse backgrounds	Similar	56%	181	264	31
		Taking care of vulnerable residents	Lower	34%	218	260	16
	Please also rate each of the following in the Lakewood community.	Sense of civic/community pride	Lower	38%	244	260	6
		Neighborhoodliness of residents	Lower	37%	299	309	3
		Opportunities to participate in social events and activities	Lower	49%	279	319	12
		Opportunities to volunteer	Lower	56%	288	314	8
		Opportunities to participate in community matters	Similar	48%	276	314	12
		Openness and acceptance of the community toward people of diverse backgrounds	Similar	55%	153	332	53
		Residents' connection and engagement with their community	Similar	69%	156	297	47
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Lakewood for help or information	Similar	38%	283	336	16
		Contacted Lakewood elected officials to express your opinion	Similar	14%	185	307	40
		Attended a local public meeting	Similar	15%	219	310	29

Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Watched a local public meeting	Similar	20%	194	300	35
		Volunteered your time to some group/activity	Similar	28%	193	313	38
		Campaigned or advocated for a local issue, cause, or candidate	Similar	13%	238	303	21
		Voted in your most recent local election	Similar	73%	166	260	36
In general, how many times do you:		Access the internet from your home	Similar	90%	212	259	18
		Access the internet from your cell phone	Similar	94%	147	261	44
		Visit social media sites	Similar	75%	210	261	19
		Use or check email	Similar	95%	200	262	24
		Share your opinions online	Similar	31%	78	260	70
		Shop online	Similar	47%	212	259	18

Full Trends

This table contains the trends over time for the City of Lakewood. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2022 and 2024 surveys is greater than seven percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

			2017	2022	2024
Quality of Life	Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to live	63%	71%	64%
		The overall quality of life	52%	62%	54%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Lakewood to someone who asks	73%	69%	63%
		Remain in Lakewood for the next five years	74%	73%	76%
	Please rate each of the following in the Lakewood community.	Overall image or reputation	33%	38%	29%
Governance	Please rate the quality of each of the following services in Lakewood.	Public information services	60%	58%	47%
		Overall customer service by Lakewood employees	66%	72%	60%
	Please rate the following categories of Lakewood government performance.	The value of services for the taxes paid to Lakewood	38%	40%	35%
		The overall direction that Lakewood is taking	58%	59%	49%
		The job Lakewood government does at welcoming resident involvement	39%	51%	48%
		Overall confidence in Lakewood government	44%	45%	40%
		Generally acting in the best interest of the community	51%	54%	44%

Governance	Please rate the following categories of Lakewood government performance.	Being honest	55%	59%	46%
		Being open and transparent to the public	53%	47%	
		Informing residents about issues facing the community	48%	38%	
		Treating all residents fairly	43%	52%	46%
		Treating residents with respect	56%	52%	
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Lakewood	57%	59%	47%
		The Federal Government	38%	35%	36%
	Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to work	51%	66%	45%
		Lakewood as a place to visit	40%	41%	40%
	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall economic health	38%	43%	45%
Economy	Please rate each of the following in the Lakewood community.	Overall quality of business and service establishments	45%	65%	53%
		Variety of business and service establishments	61%	53%	
		Vibrancy of downtown/commercial area	32%	45%	34%
		Employment opportunities	35%	52%	35%

Economy	Please rate each of the following in the Lakewood community.	Shopping opportunities	57%	62%	55%
		Cost of living	39%	34%	25%
	Please rate the quality of each of the following services in Lakewood.	Economic development	37%	51%	41%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall economic health	91%	87%	88%
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	27%	21%	26%
Mobility	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of the transportation system	53%	45%	
	Please also rate each of the following in the Lakewood community.	Traffic flow on major streets	44%	48%	42%
		Ease of public parking	67%	71%	67%
		Ease of travel by car	68%	76%	71%
		Ease of travel by public transportation	61%	57%	48%
		Ease of travel by bicycle	33%	40%	42%
		Ease of walking	39%	43%	44%
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	38%	22%	27%
		Carpooled with other adults or children instead of driving alone	50%	50%	48%

Mobility	Please indicate whether or not you have done each of the following in the last 12 months.	Walked or biked instead of driving	48%	44%	52%
	Please rate the quality of each of the following services in Lakewood.	Traffic enforcement	49%	51%	46%
		Traffic signal timing	40%	45%	49%
		Street repair	27%	31%	43%
		Street cleaning	42%	63%	52%
		Street lighting	36%	60%	45%
		Snow removal	49%	44%	57%
		Sidewalk maintenance	42%	52%	45%
		Bus or transit services	63%	63%	53%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of the transportation system	71%	69%	
Community Design	Please rate each of the following aspects of quality of life in Lakewood.	Your neighborhood as a place to live	60%	68%	61%
	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall design or layout of residential and commercial areas	43%	51%	38%
	Please also rate each of the following in the Lakewood community.	Well-planned residential growth	43%	35%	
		Well-planned commercial growth	43%	34%	

Community Design	Please also rate each of the following in the Lakewood community.	Well-designed neighborhoods	36%	31%	
		Preservation of the historical or cultural character of the community	52%	44%	
		Public places where people want to spend time	43%	41%	38%
		Variety of housing options	42%	36%	30%
		Availability of affordable quality housing	28%	15%	19%
		Overall quality of new development	44%	39%	32%
		Overall appearance	45%	43%	40%
	Please rate the quality of each of the following services in Lakewood.	Land use, planning and zoning	40%	45%	45%
		Code enforcement	30%	34%	31%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	67%	67%	71%
Utilities	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of the utility infrastructure	68%	56%	
	Please rate the quality of each of the following services in Lakewood.	Affordable high-speed internet access	44%	50%	
		Garbage collection	85%	73%	73%
		Drinking water	72%	79%	66%

Utilities	Please rate the quality of each of the following services in Lakewood.	Sewer services	70%	78%	75%
		Storm water management	46%	65%	52%
		Power (electric and/or gas) utility	71%	71%	65%
		Utility billing	61%	57%	52%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	81%	80%	
Safety	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall feeling of safety	46%	31%	38%
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	78%	78%	71%
		In Lakewood's downtown/commercial area during the day	78%	75%	62%
		From property crime	44%	48%	
		From violent crime	52%	50%	
		From fire, flood, or other natural disaster	78%	70%	
	Please rate the quality of each of the following services in Lakewood.	Police services	72%	67%	60%
		Crime prevention	47%	37%	39%
		Animal control	50%	60%	53%

Safety	Please rate the quality of each of the following services in Lakewood.	Ambulance or emergency medical services	86%	83%	83%
		Fire services	89%	90%	90%
		Fire prevention and education	66%	76%	75%
		Emergency preparedness	49%	55%	58%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall feeling of safety	95%	91%	92%
Natural environment	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of natural environment	63%	59%	65%
	Please also rate each of the following in the Lakewood community.	Cleanliness	42%	48%	43%
		Water resources	58%	57%	
		Air quality	62%	78%	69%
	Please rate the quality of each of the following services in Lakewood.	Preservation of natural areas	49%	62%	54%
		Lakewood open space	41%	56%	48%
		Recycling	78%	62%	58%
		Yard waste pick-up	75%	75%	70%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of natural environment	77%	75%	81%

Parks and Recreation	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of parks and recreation opportunities	65%	66%		
	Please also rate each of the following in the Lakewood community.	Availability of paths and walking trails	35%	57%	57%	
		Fitness opportunities	50%	65%	50%	
		Recreational opportunities	46%	51%	49%	
	Please rate the quality of each of the following services in Lakewood.	City parks	72%	68%	71%	
		Recreation programs or classes	57%	63%	52%	
		Recreation centers or facilities	60%	58%	50%	
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	70%	77%		
	Health and wellness	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall health and wellness opportunities	60%	59%	48%
		Please also rate each of the following in the Lakewood community.	Availability of affordable quality food	54%	52%	40%
Availability of affordable quality health care			59%	53%	42%	
Availability of preventive health services			59%	52%	43%	
Availability of affordable quality mental health care			45%	38%	38%	
Please rate the quality of each of the following services in Lakewood.		Health services	63%	63%	54%	























Health and wellness	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	78%	72%	76%
		Please rate your overall health.	43%	56%	53%
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall opportunities for education, culture, and the arts	54%	42%	36%
	Please also rate each of the following in the Lakewood community.	Opportunities to attend cultural/arts/music activities	31%	37%	39%
		Community support for the arts		42%	41%
		Availability of affordable quality childcare/preschool	39%	44%	35%
		K-12 education	45%	46%	46%
		Adult educational opportunities	67%	65%	48%
		Opportunities to attend special events and festivals	54%	43%	57%
	Please rate the quality of each of the following services in Lakewood.	Public library services	79%	76%	40%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	79%	68%	72%
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to raise children	52%	55%	47%
		Lakewood as a place to retire	53%	53%	51%
		Sense of community	33%	42%	39%

























Inclusivity and Engagement	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Residents' connection and engagement with their community	30%	34%	
	Please rate the job you feel the Lakewood community does at each of the following.	Making all residents feel welcome	58%	57%	
		Attracting people from diverse backgrounds	71%	60%	
		Valuing/respecting residents from diverse backgrounds	64%	56%	
		Taking care of vulnerable residents	39%	34%	
	Please also rate each of the following in the Lakewood community.	Sense of civic/community pride	36%	38%	
		Neighborliness of residents	44%	39%	37%
		Opportunities to participate in social events and activities	36%	41%	49%
		Opportunities to volunteer	48%	61%	56%
		Opportunities to participate in community matters	47%	45%	48%
		Openness and acceptance of the community toward people of diverse backgrounds	65%	60%	55%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	74%	62%	69%
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Lakewood for help or information	31%	29%	38%
		Contacted Lakewood elected officials to express your opinion	18%	6%	14%

























Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Attended a local public meeting	18%	10%	15%
		Watched a local public meeting	17%	12%	20%
		Volunteered your time to some group/activity	31%	18%	28%
		Campaigned or advocated for a local issue, cause, or candidate	16%	14%	13%
		Voted in your most recent local election	60%	73%	
	In general, how many times do you:	Access the internet from your home	89%	90%	
		Access the internet from your cell phone	94%	94%	
		Visit social media sites	72%	75%	
		Use or check email	95%	95%	
		Share your opinions online	28%	31%	
		Shop online	43%	47%	

























Complete Set of Frequencies

























This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

























Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to live	Excellent		10% N=40
		Good		54% N=216
		Fair		24% N=95
		Poor		12% N=48
Your neighborhood as a place to live		Excellent		20% N=81
		Good		41% N=169
		Fair		24% N=97
		Poor		15% N=62
Lakewood as a place to raise children		Excellent		13% N=44
		Good		34% N=119
		Fair		33% N=116
		Poor		21% N=74
Lakewood as a place to work		Excellent		11% N=35
		Good		35% N=107
		Fair		40% N=125
		Poor		14% N=44
Lakewood as a place to visit		Excellent		9% N=35
		Good		31% N=123
		Fair		36% N=143
		Poor		24% N=96
Lakewood as a place to retire		Excellent		12% N=45
		Good		39% N=143

























Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to retire	Fair		28% N=103
		Poor		21% N=76
	The overall quality of life	Excellent		8% N=33
		Good		46% N=189
		Fair		33% N=137
		Poor		13% N=54
	Sense of community	Excellent		7% N=28
		Good		32% N=123
		Fair		35% N=137
		Poor		26% N=101
Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall economic health	Excellent		3% N=12
		Good		42% N=155
		Fair		35% N=130
		Poor		20% N=75
	Overall quality of the transportation system	Excellent		11% N=42
		Good		34% N=133
		Fair		37% N=144
		Poor		18% N=70
	Overall design or layout of residential and commercial areas	Excellent		8% N=32
		Good		31% N=126
		Fair		42% N=171
		Poor		20% N=82
	Overall quality of the utility infrastructure	Excellent		19% N=76
		Good		38% N=151

Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of the utility infrastructure	Fair		35% N=141
		Poor		8% N=32
Overall feeling of safety	Excellent			12% N=49
	Good			26% N=106
	Fair			31% N=128
	Poor			32% N=132
Overall quality of natural environment	Excellent			19% N=79
	Good			46% N=185
	Fair			23% N=94
	Poor			12% N=49
Overall quality of parks and recreation opportunities	Excellent			22% N=87
	Good			44% N=172
	Fair			25% N=98
	Poor			8% N=33
Overall health and wellness opportunities	Excellent			11% N=38
	Good			37% N=131
	Fair			40% N=143
	Poor			12% N=43
Overall opportunities for education, culture, and the arts	Excellent			10% N=38
	Good			26% N=95
	Fair			37% N=137
	Poor			27% N=100
Residents' connection and engagement with their community	Excellent			6% N=23
	Good			27% N=96

























Please rate each of the following characteristics as they relate to Lakewood as a whole.	Residents' connection and engagement with their community	Fair		35% N=124
		Poor		31% N=111
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Lakewood to someone who asks	Very likely		21% N=85
		Somewhat likely		43% N=176
		Somewhat unlikely		20% N=84
		Very unlikely		16% N=68
	Remain in Lakewood for the next five years	Very likely		44% N=175
		Somewhat likely		32% N=125
		Somewhat unlikely		10% N=40
		Very unlikely		14% N=56
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		33% N=138
		Somewhat safe		38% N=159
		Neither safe nor unsafe		10% N=43
		Somewhat unsafe		16% N=65
		Very unsafe		2% N=10
	In Lakewood's downtown/commercial area during the day	Very safe		20% N=81
		Somewhat safe		42% N=167
		Neither safe nor unsafe		18% N=72
		Somewhat unsafe		14% N=57
		Very unsafe		6% N=25
	From property crime	Very safe		14% N=54
		Somewhat safe		35% N=139
		Neither safe nor unsafe		14% N=57
		Somewhat unsafe		20% N=78

Please rate how safe or unsafe you feel:	From property crime	Very unsafe		18% N=72
	From violent crime	Very safe		18% N=71
		Somewhat safe		33% N=133
		Neither safe nor unsafe		16% N=64
		Somewhat unsafe		25% N=100
		Very unsafe		9% N=35
	From fire, flood, or other natural disaster	Very safe		29% N=116
		Somewhat safe		42% N=169
		Neither safe nor unsafe		25% N=100
		Somewhat unsafe		3% N=13
		Very unsafe		1% N=5
Please rate the job you feel the Lakewood community does at each of the following.	Making all residents feel welcome	Excellent		14% N=49
		Good		42% N=142
		Fair		32% N=109
		Poor		11% N=37
	Attracting people from diverse backgrounds	Excellent		23% N=76
		Good		37% N=122
		Fair		27% N=89
		Poor		13% N=42
	Valuing/respecting residents from diverse backgrounds	Excellent		18% N=59
		Good		38% N=123
		Fair		31% N=101
		Poor		13% N=43
	Taking care of vulnerable residents	Excellent		14% N=45

























Please rate the job you feel the Lakewood community does at each of the following.	Taking care of vulnerable residents	Good		21% N=67
		Fair		33% N=108
		Poor		32% N=104
Please rate each of the following in the Lakewood community.	Overall quality of business and service establishments	Excellent		8% N=32
		Good		45% N=178
		Fair		33% N=129
		Poor		14% N=55
	Variety of business and service establishments	Excellent		10% N=39
		Good		44% N=174
		Fair		32% N=129
		Poor		15% N=58
	Vibrancy of downtown/commercial area	Excellent		11% N=45
		Good		23% N=90
		Fair		39% N=155
		Poor		27% N=106
	Employment opportunities	Excellent		10% N=28
		Good		26% N=73
		Fair		42% N=119
		Poor		23% N=66
	Shopping opportunities	Excellent		13% N=55
		Good		42% N=173
		Fair		36% N=150
		Poor		9% N=35
	Cost of living	Excellent		6% N=22

Please rate each of the following in the Lakewood community.	Cost of living	Good		20% N=81
		Fair		45% N=182
		Poor		29% N=117
	Overall image or reputation	Excellent		8% N=31
		Good		21% N=83
		Fair		39% N=153
		Poor		32% N=127
Please also rate each of the following in the Lakewood community.	Traffic flow on major streets	Excellent		10% N=42
		Good		32% N=129
		Fair		38% N=155
		Poor		20% N=82
	Ease of public parking	Excellent		16% N=64
		Good		51% N=200
		Fair		26% N=101
		Poor		7% N=28
	Ease of travel by car	Excellent		21% N=87
		Good		50% N=202
		Fair		24% N=99
		Poor		5% N=19
	Ease of travel by public transportation	Excellent		10% N=26
		Good		39% N=102
		Fair		41% N=108
		Poor		10% N=28
	Ease of travel by bicycle	Excellent		10% N=24

























Please also rate each of the following in the Lakewood community.

Ease of travel by bicycle	Good		32% N=77
	Fair		31% N=75
	Poor		27% N=64
Ease of walking	Excellent		9% N=37
	Good		34% N=134
	Fair		31% N=119
	Poor		26% N=100
Well-planned residential growth	Excellent		10% N=28
	Good		25% N=69
	Fair		42% N=117
	Poor		24% N=67
Well-planned commercial growth	Excellent		9% N=25
	Good		26% N=76
	Fair		37% N=111
	Poor		29% N=86
Well-designed neighborhoods	Excellent		9% N=33
	Good		22% N=81
	Fair		46% N=169
	Poor		23% N=86
Preservation of the historical or cultural character of the community	Excellent		10% N=29
	Good		34% N=103
	Fair		38% N=114
	Poor		18% N=55
Public places where people want to spend time	Excellent		8% N=30

























Please also rate each of the following in the Lakewood community.

Public places where people want to spend time	Good		31% N=118
	Fair		33% N=128
	Poor		29% N=110
Variety of housing options	Excellent		8% N=28
	Good		22% N=77
	Fair		42% N=145
	Poor		28% N=99
Availability of affordable quality housing	Excellent		7% N=24
	Good		13% N=46
	Fair		36% N=127
	Poor		44% N=157
Overall quality of new development	Excellent		7% N=21
	Good		25% N=75
	Fair		48% N=144
	Poor		20% N=58
Overall appearance	Excellent		9% N=38
	Good		31% N=126
	Fair		39% N=160
	Poor		21% N=84
Cleanliness	Excellent		9% N=38
	Good		33% N=136
	Fair		36% N=148
	Poor		21% N=85
Water resources	Excellent		21% N=80

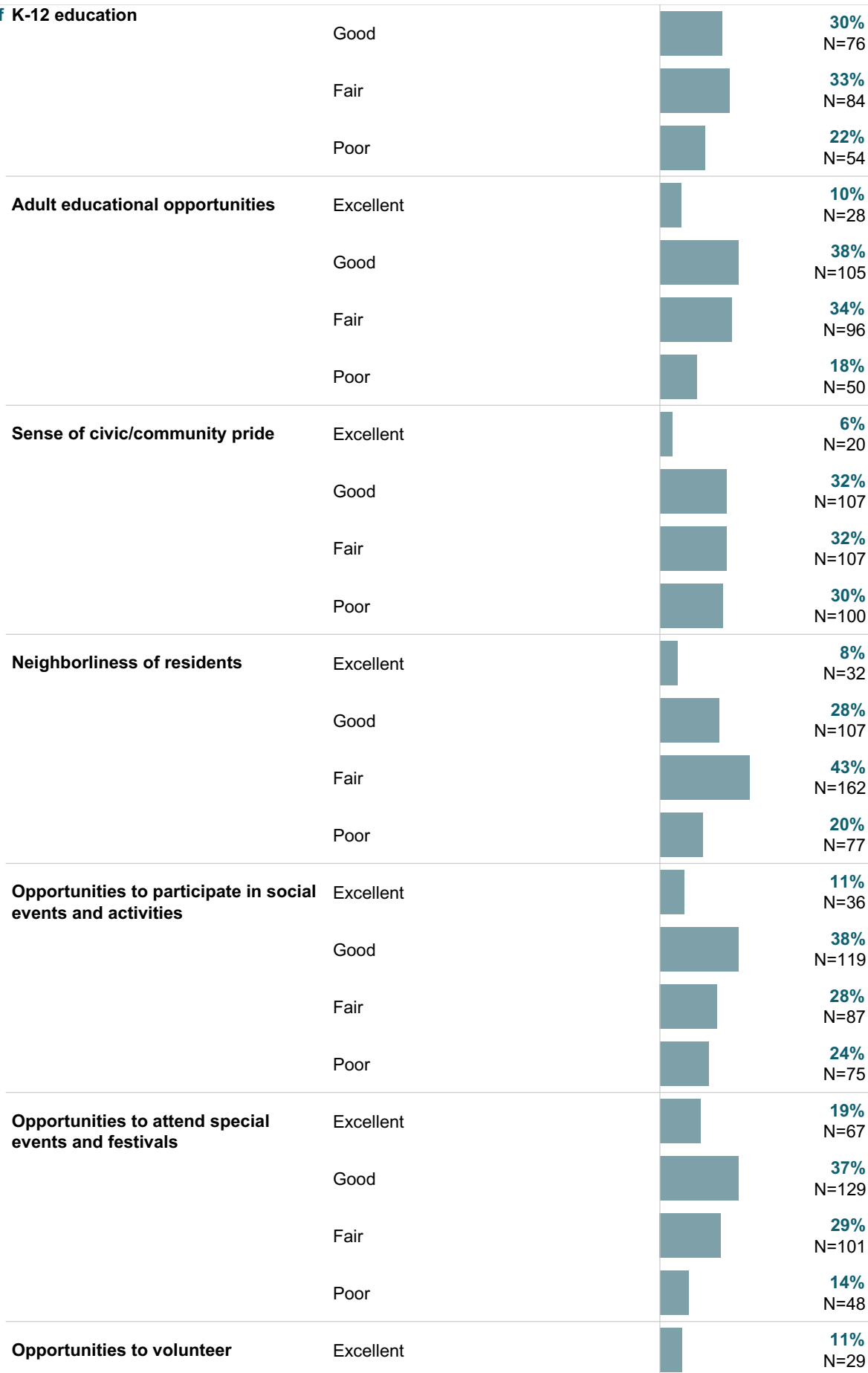
Please also rate each of the following in the Lakewood community.

Water resources	Good		36% N=136
	Fair		35% N=132
	Poor		8% N=29
Air quality	Excellent		22% N=84
	Good		47% N=184
	Fair		27% N=104
	Poor		5% N=18
Availability of paths and walking trails	Excellent		16% N=60
	Good		42% N=160
	Fair		26% N=99
	Poor		17% N=66
Fitness opportunities	Excellent		15% N=54
	Good		35% N=131
	Fair		32% N=120
	Poor		18% N=65
Recreational opportunities	Excellent		12% N=48
	Good		37% N=142
	Fair		35% N=135
	Poor		15% N=57
Availability of affordable quality food	Excellent		14% N=55
	Good		27% N=107
	Fair		35% N=140
	Poor		25% N=99
Availability of affordable quality health care	Excellent		11% N=38

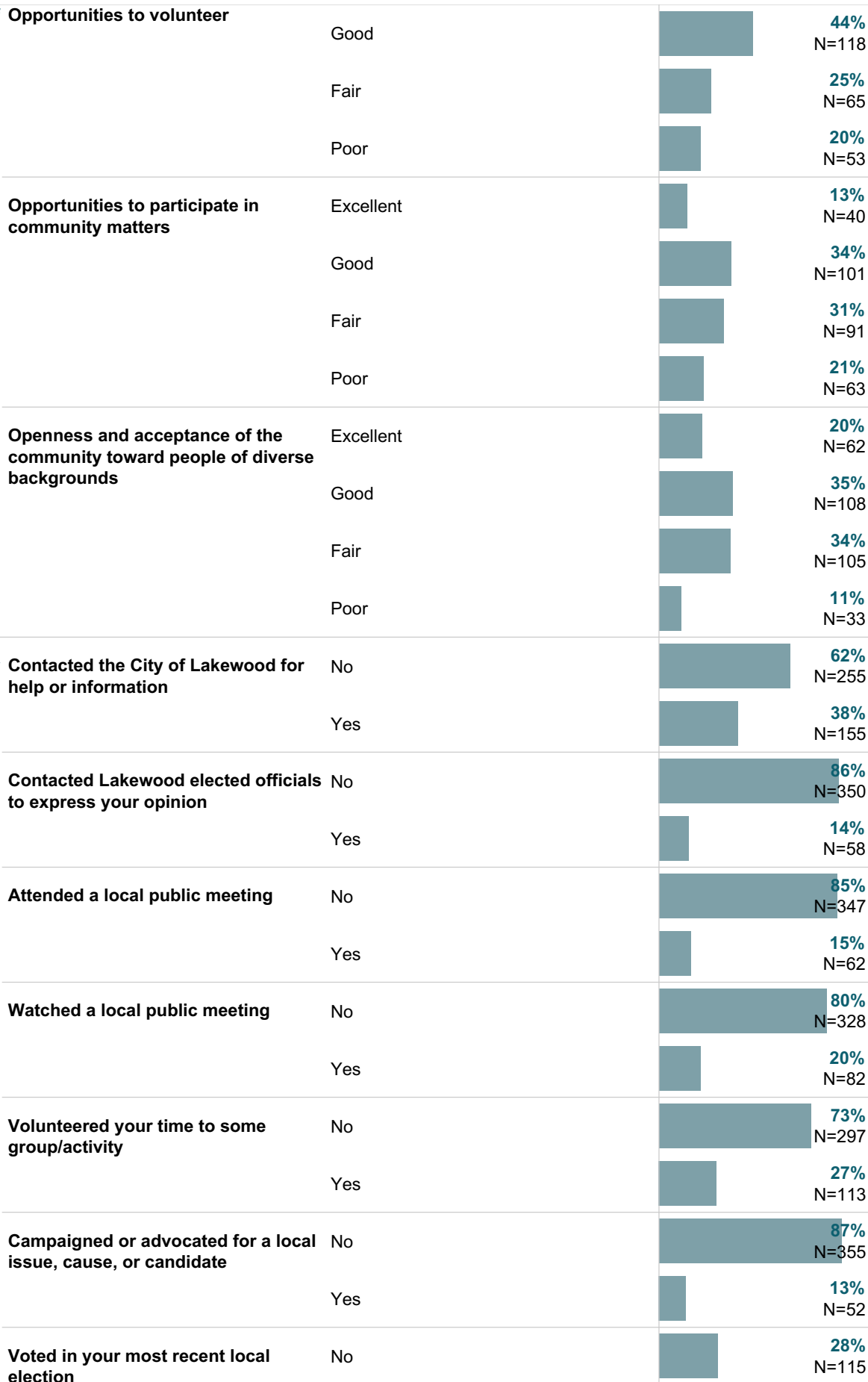
Please also rate each of the following in the Lakewood community.

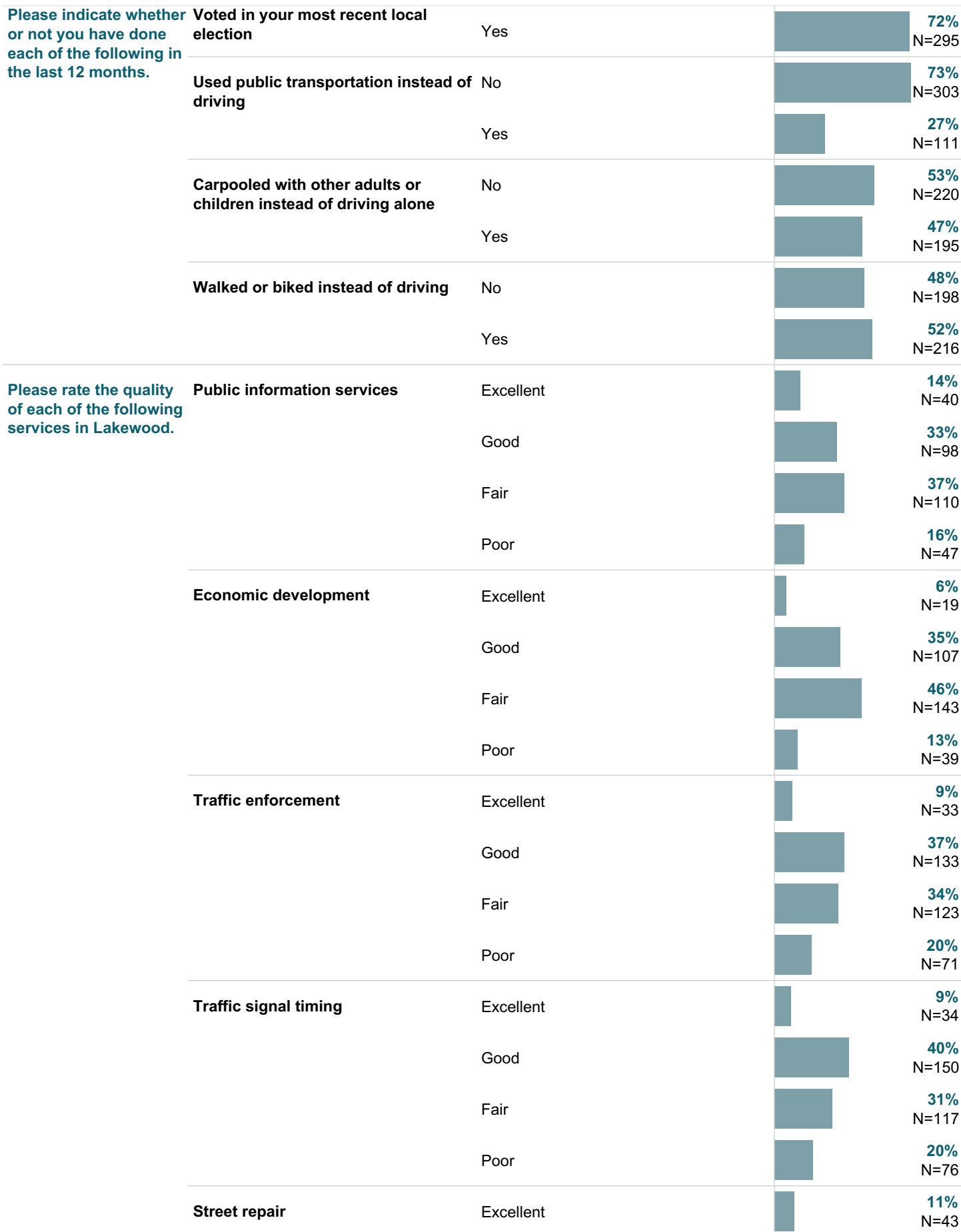
Availability of affordable quality health care	Good		31% N=104
	Fair		36% N=119
	Poor		22% N=72
Availability of preventive health services	Excellent		10% N=32
	Good		33% N=103
	Fair		35% N=109
	Poor		22% N=68
Availability of affordable quality mental health care	Excellent		11% N=27
	Good		28% N=69
	Fair		28% N=70
	Poor		33% N=83
Opportunities to attend cultural/arts/music activities	Excellent		11% N=35
	Good		28% N=92
	Fair		36% N=118
	Poor		25% N=81
Community support for the arts	Excellent		10% N=27
	Good		31% N=86
	Fair		36% N=101
	Poor		23% N=65
Availability of affordable quality childcare/preschool	Excellent		5% N=8
	Good		29% N=48
	Fair		38% N=63
	Poor		27% N=44
K-12 education	Excellent		15% N=39

Please also rate each of K-12 education the following in the Lakewood community.



























Please also rate each of the following in the Lakewood community.





















































Please rate the quality of each of the following services in Lakewood.

Street repair	Good		32% N=128
	Fair		32% N=127
	Poor		25% N=101
Street cleaning	Excellent		12% N=49
	Good		39% N=154
	Fair		34% N=134
	Poor		14% N=54
Street lighting	Excellent		11% N=42
	Good		34% N=137
	Fair		34% N=138
	Poor		21% N=83
Snow removal	Excellent		13% N=35
	Good		44% N=116
	Fair		25% N=67
	Poor		17% N=44
Sidewalk maintenance	Excellent		11% N=37
	Good		35% N=121
	Fair		36% N=123
	Poor		18% N=63
Bus or transit services	Excellent		17% N=48
	Good		36% N=102
	Fair		38% N=107
	Poor		8% N=23
Land use, planning and zoning	Excellent		12% N=30

























Please rate the quality of each of the following services in Lakewood.

Land use, planning and zoning	Good		33% N=82
	Fair		33% N=82
	Poor		22% N=54
Code enforcement	Excellent		10% N=28
	Good		21% N=60
	Fair		33% N=93
	Poor		36% N=99
Affordable high-speed internet access	Excellent		16% N=55
	Good		33% N=113
	Fair		29% N=99
	Poor		21% N=70
Garbage collection	Excellent		30% N=116
	Good		43% N=170
	Fair		24% N=93
	Poor		3% N=13
Drinking water	Excellent		22% N=85
	Good		44% N=169
	Fair		22% N=85
	Poor		12% N=47
Sewer services	Excellent		26% N=92
	Good		49% N=175
	Fair		22% N=77
	Poor		3% N=11
Storm water management	Excellent		18% N=63

























Please rate the quality of each of the following services in Lakewood.

























Storm water management	Good		34% N=120
	Fair		32% N=111
	Poor		16% N=57
Power (electric and/or gas) utility	Excellent		21% N=83
	Good		43% N=168
	Fair		29% N=111
	Poor		7% N=25
Utility billing	Excellent		16% N=59
	Good		37% N=136
	Fair		31% N=114
	Poor		17% N=63
Police services	Excellent		22% N=79
	Good		38% N=135
	Fair		19% N=69
	Poor		21% N=74
Crime prevention	Excellent		11% N=37
	Good		28% N=100
	Fair		25% N=90
	Poor		36% N=128
Animal control	Excellent		12% N=36
	Good		41% N=119
	Fair		25% N=73
	Poor		21% N=62
Ambulance or emergency medical services	Excellent		36% N=106

























Please rate the quality of each of the following services in Lakewood.

























Ambulance or emergency medical services	Good		47% N=137
	Fair		16% N=46
	Poor		1% N=3
Fire services	Excellent		44% N=139
	Good		46% N=146
	Fair		10% N=32
	Poor		0% N=1
Fire prevention and education	Excellent		30% N=78
	Good		45% N=117
	Fair		19% N=50
	Poor		6% N=15
Emergency preparedness	Excellent		19% N=47
	Good		39% N=94
	Fair		27% N=66
	Poor		16% N=38
Preservation of natural areas	Excellent		13% N=42
	Good		40% N=128
	Fair		29% N=92
	Poor		18% N=56
Lakewood open space	Excellent		13% N=40
	Good		35% N=113
	Fair		37% N=116
	Poor		15% N=48
Recycling	Excellent		21% N=75

























Please rate the quality of each of the following services in Lakewood.

Recycling	Good		38% N=135
	Fair		26% N=93
	Poor		15% N=53
Yard waste pick-up	Excellent		26% N=80
	Good		44% N=135
	Fair		24% N=73
	Poor		6% N=17
City parks	Excellent		26% N=93
	Good		46% N=166
	Fair		17% N=63
	Poor		11% N=40
Recreation programs or classes	Excellent		14% N=36
	Good		38% N=96
	Fair		30% N=75
	Poor		17% N=44
Recreation centers or facilities	Excellent		14% N=39
	Good		37% N=103
	Fair		29% N=81
	Poor		20% N=56
Health services	Excellent		12% N=35
	Good		43% N=125
	Fair		33% N=96
	Poor		12% N=36
Public library services	Excellent		16% N=52

Please rate the quality of each of the following services in Lakewood.	Public library services	Good		24% N=78
		Fair		19% N=62
		Poor		41% N=134
	Overall customer service by Lakewood employees	Excellent		20% N=62
		Good		40% N=122
		Fair		28% N=85
		Poor		13% N=39
Please rate the following categories of Lakewood government performance.	The value of services for the taxes paid to Lakewood	Excellent		8% N=26
		Good		27% N=90
		Fair		41% N=135
		Poor		24% N=78
	The overall direction that Lakewood is taking	Excellent		8% N=25
		Good		41% N=126
		Fair		30% N=92
		Poor		21% N=64
	The job Lakewood government does at welcoming resident involvement	Excellent		11% N=28
		Good		37% N=99
		Fair		23% N=60
		Poor		29% N=78
	Overall confidence in Lakewood government	Excellent		7% N=23
		Good		32% N=107
		Fair		35% N=115
		Poor		26% N=85
Please rate the following categories of Lakewood government performance.	Generally acting in the best interest of the community	Excellent		9% N=30

Please rate the following categories of Lakewood government performance.	Generally acting in the best interest of the community	Good		34% N=115
		Fair		31% N=103
		Poor		26% N=86
Being honest		Excellent		13% N=32
		Good		34% N=86
		Fair		34% N=86
		Poor		20% N=51
Being open and transparent to the public		Excellent		13% N=34
		Good		34% N=93
		Fair		33% N=89
		Poor		20% N=54
Informing residents about issues facing the community		Excellent		11% N=36
		Good		28% N=94
		Fair		34% N=116
		Poor		28% N=94
Treating all residents fairly		Excellent		13% N=36
		Good		32% N=87
		Fair		36% N=96
		Poor		19% N=52
Treating residents with respect		Excellent		14% N=38
		Good		38% N=107
		Fair		33% N=93
		Poor		15% N=41
The City of Lakewood		Excellent		11% N=39

Overall, how would you rate the quality of the services provided by each of the following?	The City of Lakewood	Good		37% N=133
		Fair		39% N=142
		Poor		14% N=50
	The Federal Government	Excellent		8% N=28
		Good		28% N=103
		Fair		39% N=146
		Poor		25% N=92
Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall economic health	Essential		38% N=151
		Very important		49% N=197
		Somewhat important		11% N=46
		Not at all important		1% N=6
	Overall quality of the transportation system	Essential		31% N=125
		Very important		38% N=156
		Somewhat important		28% N=115
		Not at all important		3% N=13
	Overall design or layout of residential and commercial areas	Essential		29% N=118
		Very important		42% N=170
		Somewhat important		26% N=105
		Not at all important		4% N=16
	Overall quality of the utility infrastructure	Essential		42% N=169
		Very important		38% N=155
		Somewhat important		19% N=79
		Not at all important		1% N=3
	Overall feeling of safety	Essential		60% N=245

Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall feeling of safety	Very important		31% N=128
		Somewhat important		9% N=35
	Overall quality of natural environment	Essential		32% N=133
		Very important		49% N=200
		Somewhat important		19% N=76
		Not at all important		0% N=
	Overall quality of parks and recreation opportunities	Essential		31% N=126
		Very important		46% N=188
		Somewhat important		21% N=88
		Not at all important		2% N=7
	Overall health and wellness opportunities	Essential		26% N=106
		Very important		50% N=207
		Somewhat important		23% N=94
		Not at all important		1% N=4
In general, how many times do you:	Overall opportunities for education, culture, and the arts	Essential		29% N=120
		Very important		42% N=173
		Somewhat important		26% N=107
		Not at all important		2% N=9
	Residents' connection and engagement with their community	Essential		23% N=94
		Very important		46% N=188
		Somewhat important		28% N=116
		Not at all important		3% N=12
	Access the internet from your home	Several times a day		75% N=292
		Once a day		8% N=30

In general, how many times do you:

Access the internet from your home

A few times a week



7%
N=28

Every few weeks



3%
N=13

Less often or never



6%
N=25

Access the internet from your cell phone

Several times a day



82%
N=325

Once a day



8%
N=33

A few times a week



4%
N=15

Every few weeks



1%
N=4

Less often or never



5%
N=21

Visit social media sites

Several times a day



50%
N=198

Once a day



17%
N=66

A few times a week



9%
N=34

Every few weeks



5%
N=19

Less often or never



20%
N=81

Use or check email

Several times a day



64%
N=255

Once a day



23%
N=90

A few times a week



8%
N=32

Every few weeks



2%
N=7

Less often or never



3%
N=12

Share your opinions online

Several times a day



10%
N=39

Once a day



5%
N=17

A few times a week



16%
N=63

Every few weeks



17%
N=66

Less often or never



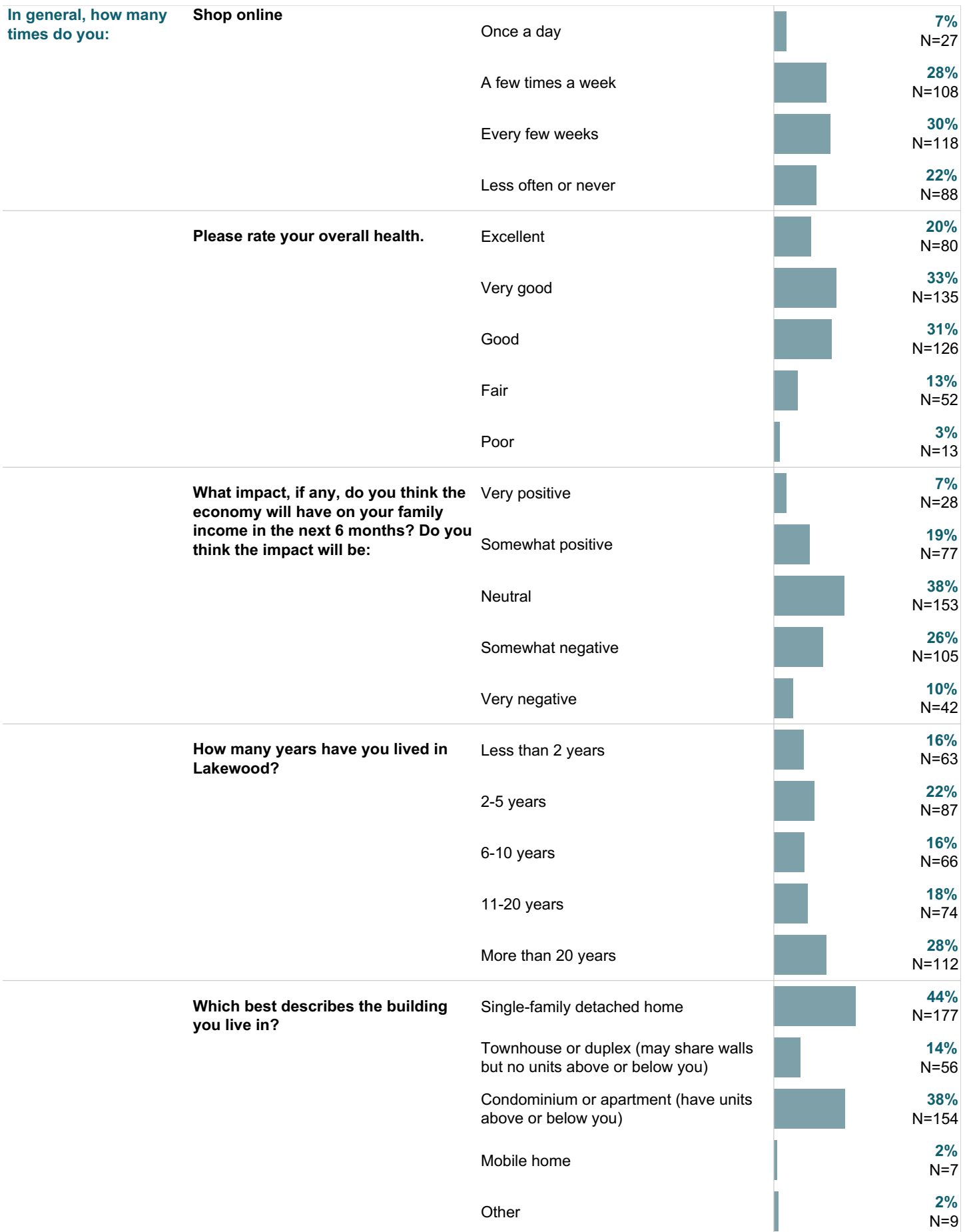
52%
N=199
























Shop online




















Several times a day



13%
N=50



Do you rent or own your home?	Rent		56% N=228
	Own		44% N=176
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		2% N=9
	\$300 to \$599		5% N=20
	\$600 to \$999		7% N=26
	\$1,000 to \$1,499		28% N=113
	\$1,500 to \$2,499		37% N=149
	\$2,500 to \$3,999		15% N=59
	\$4,000 to \$6,999		4% N=17
	\$7,000 to \$9,999		1% N=5
	\$10,000 or more		1% N=3
Do any children 17 or under live in your household?	No		72% N=289
	Yes		28% N=114
Are you or any other members of your household aged 65 or older?	No		66% N=265
	Yes		34% N=139
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		14% N=55
	\$25,000 to \$49,999		24% N=95
	\$50,000 to \$74,999		21% N=81
	\$75,000 to \$99,999		11% N=44
	\$100,000 to \$149,999		19% N=72
	\$150,000 to \$199,999		4% N=16
	\$200,000 to \$299,999		5% N=18
	\$300,000 or more		3% N=11
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		5% N=325

Are you of Hispanic, Latino/a/x, or Spanish origin?	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin		15% N=59
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native		6% N=25
	Asian		12% N=47
	Black or African American		20% N=77
	Native Hawaiian or Other Pacific Islander		3% N=11
	White		67% N=263
	A race not listed		12% N=47
In which category is your age?	18-24 years		2% N=10
	25-34 years		30% N=121
	35-44 years		13% N=51
	45-54 years		17% N=69
	55-64 years		10% N=41
	65-74 years		17% N=67
	75 years or older		11% N=44
What is your gender?	Woman		52% N=207
	Man		45% N=181
	Identify in another way		3% N=12
If you identify in another way, how would you describe your gender?	Non-binary		41% N=5
	Identify in another way		59% N=7

Comparison of Responses by Respondent Characteristics

The comparison tables contain the cross tabulations of selected survey questions by respondent characteristics. Responses have been summarized to show only the proportion of respondents giving a positive answer; for example, the percent of respondents who rated the quality of life as excellent or good. For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. The values for these differences between subgroups are organized by characteristic in the dropdown menu of the "Statistical Significance" tab. Ratings that have no upper-case letter denotation in their column and that are also not referred to in any other column were not statistically different from each other.

			Attached	Detached
Quality of Life	Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to live	59%	71% A
		The overall quality of life	47%	63% A
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Lakewood to someone who asks	57%	72% A
		Remain in Lakewood for the next five years	70%	82% A
	Please rate each of the following in the Lakewood community.	Overall image or reputation	33%	23%
Health and wellness	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall health and wellness opportunities	45%	48%
		Availability of affordable quality food	37%	42%
	Please also rate each of the following in the Lakewood community.	Availability of affordable quality health care	39%	46%
		Availability of preventive health services	39%	47%
		Availability of affordable quality mental health care	45% B	30%
		Health services	57%	53%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	80%	74%
		Please rate your overall health.	49%	59%
Utilities	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of the utility infrastructure	53%	58%

Utilities

Please rate the quality of each of the following services in Lakewood.	Affordable high-speed internet access	42%	57% A
	Garbage collection	65%	80% A
	Drinking water	60%	74% A
	Sewer services	72%	80%
	Storm water management	52%	52%
	Power (electric and/or gas) utility	59%	70% A
	Utility billing	48%	60% A
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.		
	Overall quality of the utility infrastructure	78%	81%

Economy

Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to work	43%	48%
	Lakewood as a place to visit	42%	38%
Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall economic health	46%	45%
	Overall quality of business and service establishments	51%	56%
Please rate each of the following in the Lakewood community.	Variety of business and service establishments	57%	50%
	Vibrancy of downtown/commercial area	37%	30%
	Employment opportunities	34%	37%
	Shopping opportunities	56%	53%
	Cost of living	21%	31%
	Please rate the quality of each of the following services in Lakewood.		
	Economic development	35%	46%
Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall economic health	86%	89%

Economy		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	19%	35% A
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall opportunities for education, culture, and the arts	36%	36%
	Please also rate each of the following in the Lakewood community.	Opportunities to attend cultural/arts/music activities	47% B	31%
		Community support for the arts	44%	36%
		Availability of affordable quality childcare/preschool	39%	29%
		K-12 education	48%	41%
		Adult educational opportunities	43%	53%
		Opportunities to attend special events and festivals	58%	58%
	Please rate the quality of each of the following services in Lakewood.	Public library services	42%	35%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	74%	71%
Community Design	Please rate each of the following aspects of quality of life in Lakewood.	Your neighborhood as a place to live	53%	74% A
	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall design or layout of residential and commercial areas	40%	37%
	Please also rate each of the following in the Lakewood community.	Well-planned residential growth	37%	32%
		Well-planned commercial growth	35%	34%
		Well-designed neighborhoods	31%	32%
		Preservation of the historical or cultural character of the community	51% B	37%
		Public places where people want to spend time	38%	40%
		Variety of housing options	24%	36% A
		Availability of affordable quality housing	13%	25% A

Community Design	Please also rate each of the following in the Lakewood community.	Overall quality of new development	32%	32%
		Overall appearance	41%	40%
	Please rate the quality of each of the following services in Lakewood.	Land use, planning and zoning	47%	40%
		Code enforcement	35%	26%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	69%	76%
Parks and Recreation	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of parks and recreation opportunities	64%	71%
	Please also rate each of the following in the Lakewood community.	Availability of paths and walking trails	59%	55%
		Fitness opportunities	47%	53%
		Recreational opportunities	48%	48%
	Please rate the quality of each of the following services in Lakewood.	City parks	74%	70%
		Recreation programs or classes	54%	52%
		Recreation centers or facilities	51%	50%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	76%	80%
	Please rate the quality of each of the following services in Lakewood.	Public information services	45%	49%
		Overall customer service by Lakewood employees	60%	62%
Governance	Please rate the following categories of Lakewood government performance.	The value of services for the taxes paid to Lakewood	40%	30%
		The overall direction that Lakewood is taking	44%	54%
		The job Lakewood government does at welcoming resident involvement	50%	46%
		Overall confidence in Lakewood government	37%	43%

Governance	Please rate the following categories of Lakewood government performance.	Generally acting in the best interest of the community	38%	50% A
		Being honest	47%	47%
		Being open and transparent to the public	46%	47%
		Informing residents about issues facing the community	39%	39%
		Treating all residents fairly	41%	53% A
		Treating residents with respect	54%	53%
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Lakewood	48%	47%
		The Federal Government	31%	38%
Natural environment	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of natural environment	63%	69%
	Please also rate each of the following in the Lakewood community.	Cleanliness	41%	46%
		Water resources	56%	56%
		Air quality	64%	77% A
	Please rate the quality of each of the following services in Lakewood.	Preservation of natural areas	60% B	47%
		Lakewood open space	48%	48%
		Recycling	58%	57%
		Yard waste pick-up	70%	73%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of natural environment	79%	84%
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to raise children	44%	51%
		Lakewood as a place to retire	48%	56%

Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Lakewood.	Sense of community	37%	42%
	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Residents' connection and engagement with their community	34%	34%
	Please rate the job you feel the Lakewood community does at each of the following.	Making all residents feel welcome	56%	56%
		Attracting people from diverse backgrounds	62%	57%
		Valuing/respecting residents from diverse backgrounds	54%	56%
		Taking care of vulnerable residents	35%	30%
	Please also rate each of the following in the Lakewood community.	Sense of civic/community pride	42%	35%
		Neighborhoodliness of residents	34%	41%
		Opportunities to participate in social events and activities	52%	48%
		Opportunities to volunteer	60% B	49%
		Opportunities to participate in community matters	56% B	42%
		Openness and acceptance of the community toward people of diverse backgrounds	51%	60%
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	66%	71%
Mobility	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of the transportation system	44%	43%
	Please also rate each of the following in the Lakewood community.	Traffic flow on major streets	36%	49% A
		Ease of public parking	62%	73% A
		Ease of travel by car	69%	73%
		Ease of travel by public transportation	51%	41%
		Ease of travel by bicycle	52% B	28%

Mobility	Please also rate each of the following in the Lakewood community.	Ease of walking	48%	39%
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	30%	20%
		Carpooled with other adults or children instead of driving alone	46%	50%
		Walked or biked instead of driving	59% B	46%
	Please rate the quality of each of the following services in Lakewood.	Traffic enforcement	45%	50%
		Traffic signal timing	46%	49%
		Street repair	42%	43%
		Street cleaning	45%	58% A
		Street lighting	41%	49%
		Snow removal	51%	64% A
		Sidewalk maintenance	44%	48%
		Bus or transit services	58% B	43%
		Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.		
		Overall quality of the transportation system	66%	73%
Safety	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall feeling of safety	39%	37%
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	66%	81% A
		In Lakewood's downtown/commercial area during the day	59%	67%
		From property crime	48%	50%
		From violent crime	46%	56%
		From fire, flood, or other natural disaster	65%	80% A

Safety

Please rate the quality of each of the following services in Lakewood.

Police services	57%	66%
Crime prevention	38%	41%
Animal control	51%	57%
Ambulance or emergency medical services	78%	88%
Fire services	87%	93%
Fire prevention and education	72%	77%
Emergency preparedness	61%	57%

Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.

Overall feeling of safety	94%	88%
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Participation

Please indicate whether or not you have done each of the following in the last 12 months.

Contacted the City of Lakewood for help or information	32%	42%
Contacted Lakewood elected officials to express your opinion	6%	21% A
Attended a local public meeting	9%	20% A
Watched a local public meeting	17%	22%
Volunteered your time to some group/activity	22%	33% A
Campaigned or advocated for a local issue, cause, or candidate	7%	20% A
Voted in your most recent local election	64%	83% A

In general, how many times do you:















Access the internet from your home	87%	94%
Access the internet from your cell phone	92%	95%
Visit social media sites	73%	79%
Use or check email	95%	98%

















Participation In general, how many times do you:

















Share your opinions online	29%	30%
Shop online	42%	54% A

















Open Participation Survey Results

















This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Quality of Life	Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to live	Excellent		6% N=9
			Good		25% N=35
			Fair		63% N=87
			Poor		5% N=7
	The overall quality of life	Excellent		7% N=10	
		Good		35% N=47	
		Fair		46% N=61	
		Poor		12% N=16	
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Lakewood to someone who asks	Very likely		13% N=17
			Somewhat likely		31% N=41
			Somewhat unlikely		40% N=53
			Very unlikely		16% N=22
Remain in Lakewood for the next five years		Very likely		29% N=36	
		Somewhat likely		42% N=51	

















Quality of Life	Please indicate how likely or unlikely you are to do each of the following.	Remain in Lakewood for the next five years	Somewhat unlikely		15% N=18
			Very unlikely		14% N=17
	Please rate each of the following in the Lakewood community.	Overall image or reputation	Excellent		0% N=
			Good		20% N=27
			Fair		28% N=37
			Poor		52% N=69
Governance	Please rate the quality of each of the following services in Lakewood.	Public information services	Excellent		10% N=13
			Good		23% N=30
			Fair		41% N=55
			Poor		26% N=35
		Overall customer service by Lakewood employees	Excellent		12% N=14
			Good		33% N=38
			Fair		35% N=41
			Poor		20% N=22
	Please rate the following categories of Lakewood government performance.	The value of services for the taxes paid to Lakewood	Excellent		0% N=
			Good		18% N=22

Governance	Please rate the following categories of Lakewood government performance.	The value of services for the taxes paid to Lakewood	Fair		43% N=52
			Poor		39% N=48
		The overall direction that Lakewood is taking	Excellent		9% N=10
			Good		26% N=27
			Fair		32% N=34
			Poor		33% N=35
		The job Lakewood government does at welcoming resident involvement	Excellent		15% N=14
			Good		20% N=19
			Fair		44% N=41
			Poor		21% N=19
		Overall confidence in Lakewood government	Excellent		11% N=14
			Good		18% N=22
			Fair		34% N=42
			Poor		37% N=45
		Generally acting in the best interest of the community	Excellent		12% N=14
			Good		23% N=27

Governance	Please rate the following categories of Lakewood government performance.	Generally acting in the best interest of the community	Fair		43% N=51
			Poor		22% N=26
		Being honest	Excellent		14% N=14
			Good		32% N=32
			Fair		29% N=29
			Poor		25% N=25
		Being open and transparent to the public	Excellent		19% N=19
			Good		27% N=27
			Fair		25% N=25
			Poor		30% N=30
		Informing residents about issues facing the community	Excellent		18% N=19
			Good		26% N=27
			Fair		38% N=40
			Poor		19% N=20
		Treating all residents fairly	Excellent		19% N=19
			Good		25% N=25
















Governance	Please rate the following categories of Lakewood government performance.	Treating all residents fairly	Fair		24% N=24
			Poor		31% N=31
		Treating residents with respect	Excellent		27% N=26
			Good		23% N=22
			Fair		20% N=19
			Poor		31% N=30
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Lakewood	Excellent		7% N=9
			Good		34% N=40
			Fair		42% N=50
			Poor		17% N=20
		The Federal Government	Excellent		4% N=5
			Good		23% N=27
			Fair		28% N=34
			Poor		45% N=53
Economy	Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to work	Excellent		5% N=5
			Good		34% N=37















Economy

Please rate each of the following aspects of quality of life in Lakewood.	Lakewood as a place to work	Fair		31% N=34
		Poor		30% N=32
	Lakewood as a place to visit	Excellent		4% N=5
		Good		14% N=18
		Fair		40% N=53
		Poor		42% N=55
	Overall economic health	Excellent		4% N=5
		Good		32% N=43
		Fair		27% N=36
		Poor		37% N=49
Please rate each of the following in the Lakewood community.	Overall quality of business and service establishments	Excellent		4% N=5
		Good		56% N=76
		Fair		30% N=41
		Poor		11% N=15
	Variety of business and service establishments	Excellent		6% N=9
		Good		41% N=57

Economy

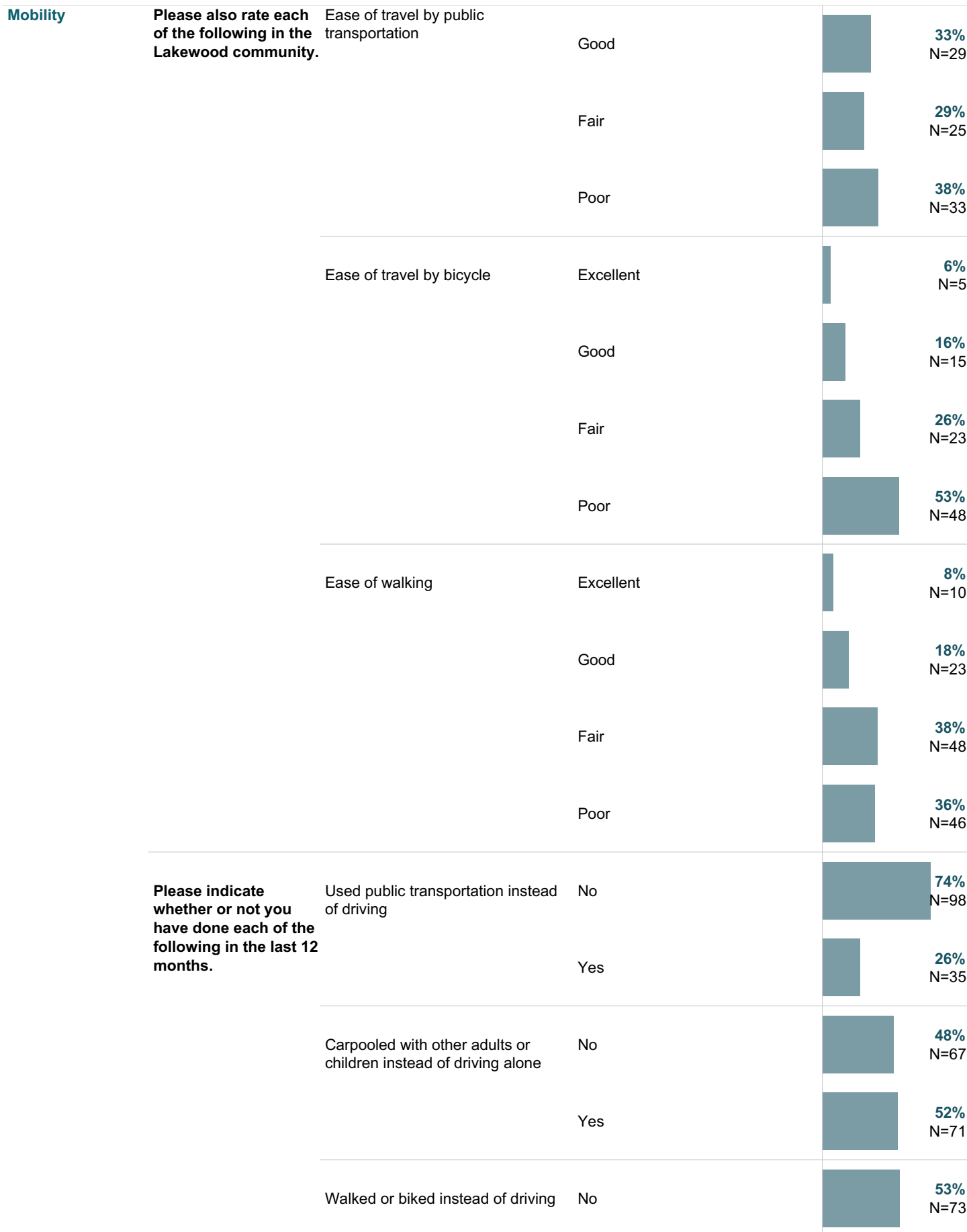
Please rate each of the following in the Lakewood community.















Variety of business and service establishments	Fair		35% N=48
	Poor		18% N=25
Vibrancy of downtown/commercial area	Excellent		4% N=5
	Good		21% N=29
	Fair		48% N=66
	Poor		27% N=37
Employment opportunities	Excellent		15% N=15
	Good		9% N=9
	Fair		56% N=55
	Poor		20% N=20
Shopping opportunities	Excellent		11% N=15
	Good		30% N=39
	Fair		40% N=51
	Poor		19% N=25
Cost of living	Excellent		0% N=
	Good		23% N=32

Economy	Please rate each of the following in the Lakewood community.	Cost of living	Fair		50% N=69
			Poor		27% N=37
	Please rate the quality of each of the following services in Lakewood.	Economic development	Excellent		8% N=9
			Good		28% N=31
			Fair		40% N=43
			Poor		24% N=26
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall economic health	Essential		44% N=58
			Very important		39% N=52
			Somewhat important		17% N=22
			Not at all important		0% N=
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		Very positive		13% N=18
			Somewhat positive		14% N=19
			Neutral		38% N=53
			Somewhat negative		19% N=26
			Very negative		16% N=22
Mobility	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of the transportation system	Excellent		0% N=

Mobility

















Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of the transportation system	Good	<div><div></div></div>	29% N=40
		Fair	<div><div></div></div>	42% N=57
		Poor	<div><div></div></div>	29% N=40
	Please also rate each of the following in the Lakewood community.	Traffic flow on major streets	Excellent	<div><div></div></div>
Good			<div><div></div></div>	28% N=39
Fair			<div><div></div></div>	37% N=50
Poor			<div><div></div></div>	31% N=43
Ease of public parking		Excellent	<div><div></div></div>	26% N=34
		Good	<div><div></div></div>	32% N=43
		Fair	<div><div></div></div>	34% N=45
		Poor	<div><div></div></div>	8% N=10
Ease of travel by car		Excellent	<div><div></div></div>	21% N=27
		Good	<div><div></div></div>	35% N=47
		Fair	<div><div></div></div>	32% N=43
		Poor	<div><div></div></div>	12% N=16
Ease of travel by public transportation	Excellent	<div><div></div></div>	0% N=	



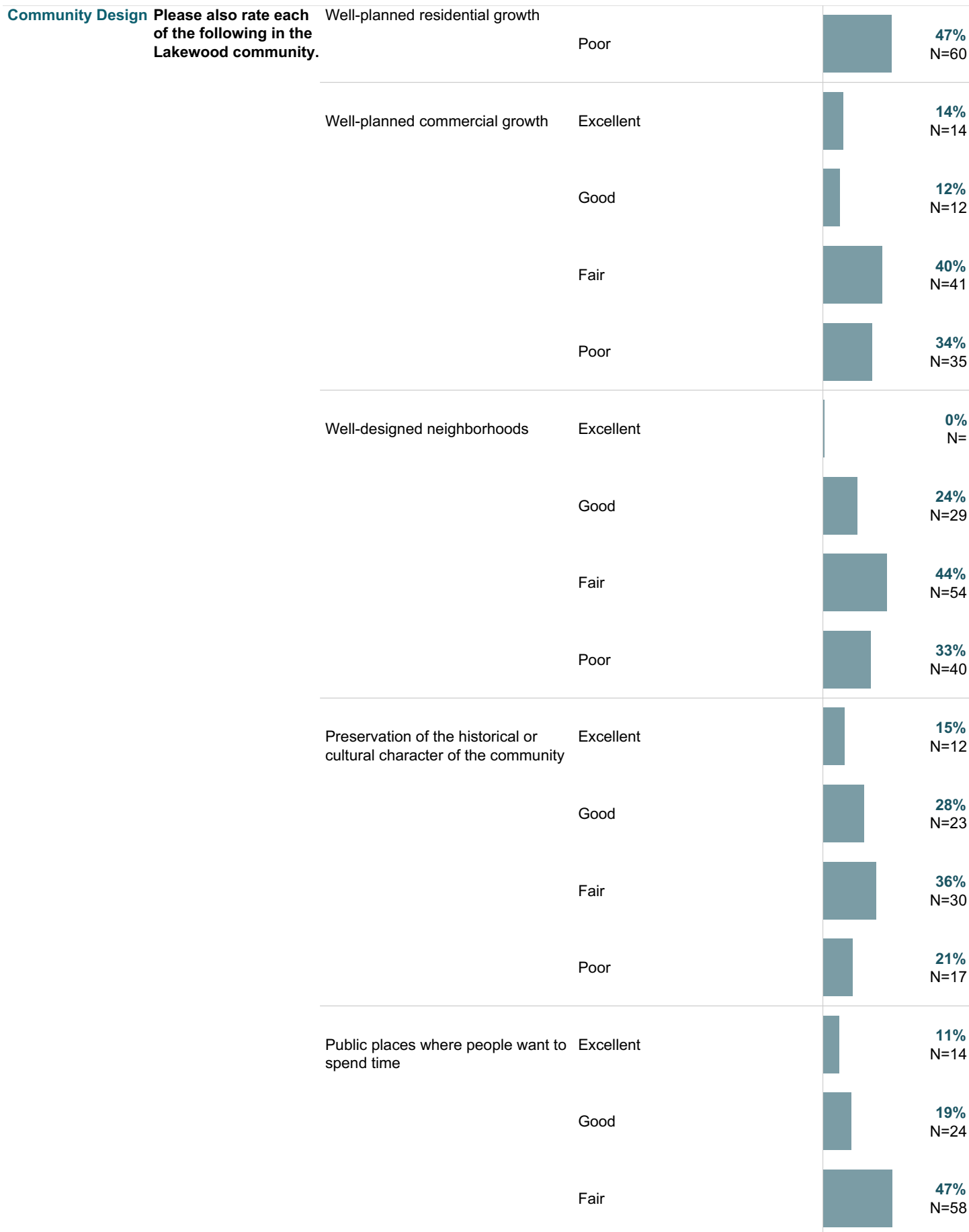
Mobility	Please indicate whether or not you have done each of the following in the last 12 months.	Walked or biked instead of driving	Yes		47% N=65
	Please rate the quality of each of the following services in Lakewood.	Traffic enforcement	Excellent		12% N=15
			Good		27% N=33
			Fair		22% N=27
			Poor		39% N=48
	Traffic signal timing		Excellent		8% N=10
			Good		24% N=30
			Fair		38% N=47
			Poor		31% N=39
	Street repair		Excellent		10% N=14
			Good		19% N=25
			Fair		45% N=60
			Poor		26% N=35
	Street cleaning		Excellent		8% N=9
			Good		45% N=52
			Fair		31% N=35

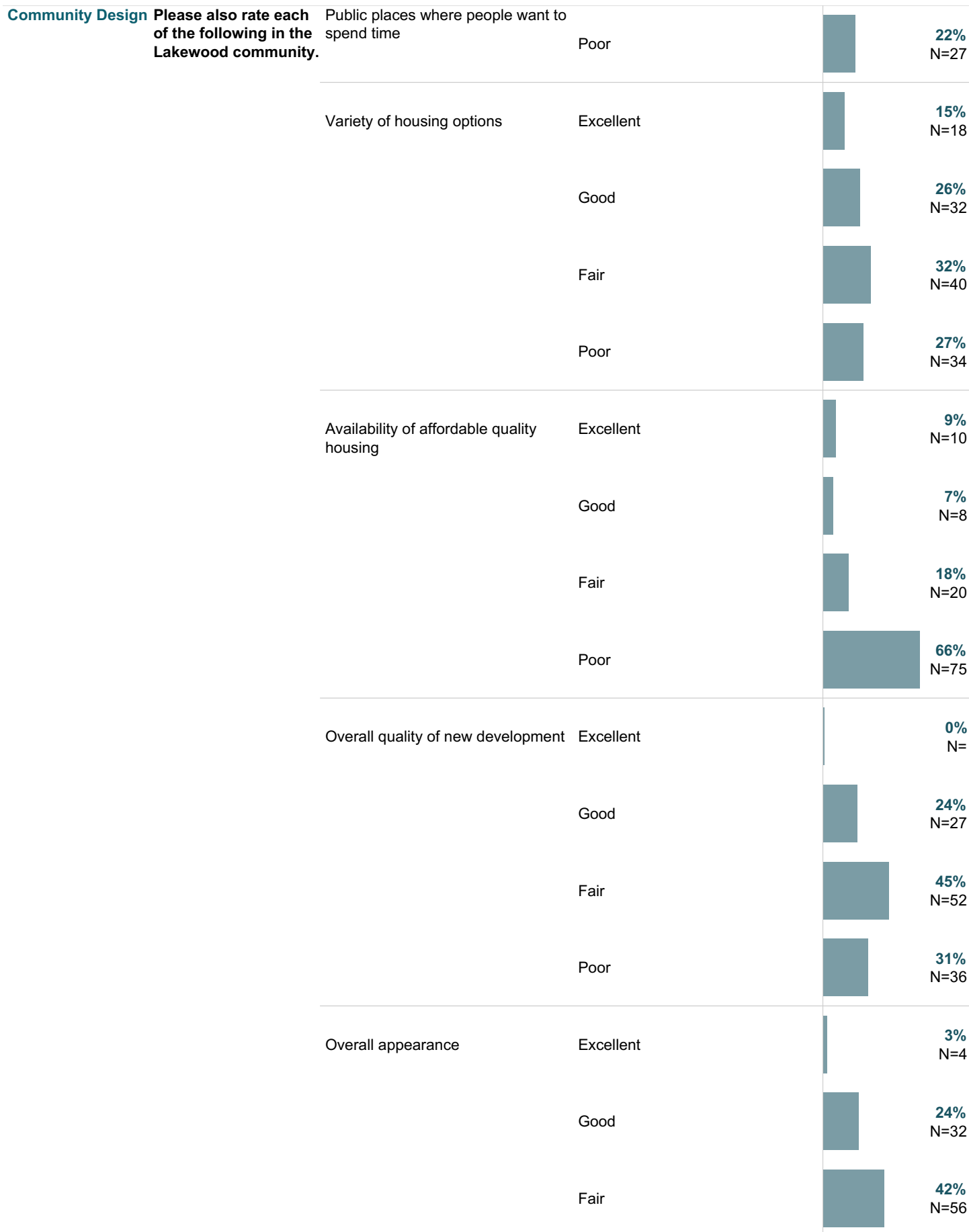
Mobility

















Please rate the quality of each of the following services in Lakewood.









Street cleaning	Poor		16% N=19
Street lighting	Excellent		10% N=13
	Good		40% N=52
	Fair		33% N=43
	Poor		16% N=21
Snow removal	Excellent		24% N=18
	Good		26% N=20
	Fair		26% N=20
	Poor		24% N=18
Sidewalk maintenance	Excellent		10% N=10
	Good		42% N=42
	Fair		25% N=25
	Poor		23% N=22
Bus or transit services	Excellent		20% N=19
	Good		26% N=24
	Fair		32% N=30
















Mobility	Please rate the quality of each of the following services in Lakewood.	Bus or transit services	Poor	<div></div>	22% N=20	
		Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Essential	<div></div>	32% N=44
				Very important	<div></div>	25% N=35
				Somewhat important	<div></div>	25% N=34
				Not at all important	<div></div>	18% N=25
Community Design	Please rate each of the following aspects of quality of life in Lakewood.	Your neighborhood as a place to live	Excellent	<div></div>	27% N=37	
			Good	<div></div>	40% N=55	
			Fair	<div></div>	18% N=25	
			Poor	<div></div>	15% N=20	
	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall design or layout of residential and commercial areas	Excellent	<div></div>	0% N=	
			Good	<div></div>	29% N=40	
			Fair	<div></div>	38% N=53	
			Poor	<div></div>	33% N=46	
	Please also rate each of the following in the Lakewood community.	Well-planned residential growth	Excellent	<div></div>	4% N=5	
			Good	<div></div>	11% N=15	
			Fair	<div></div>	38% N=48	



















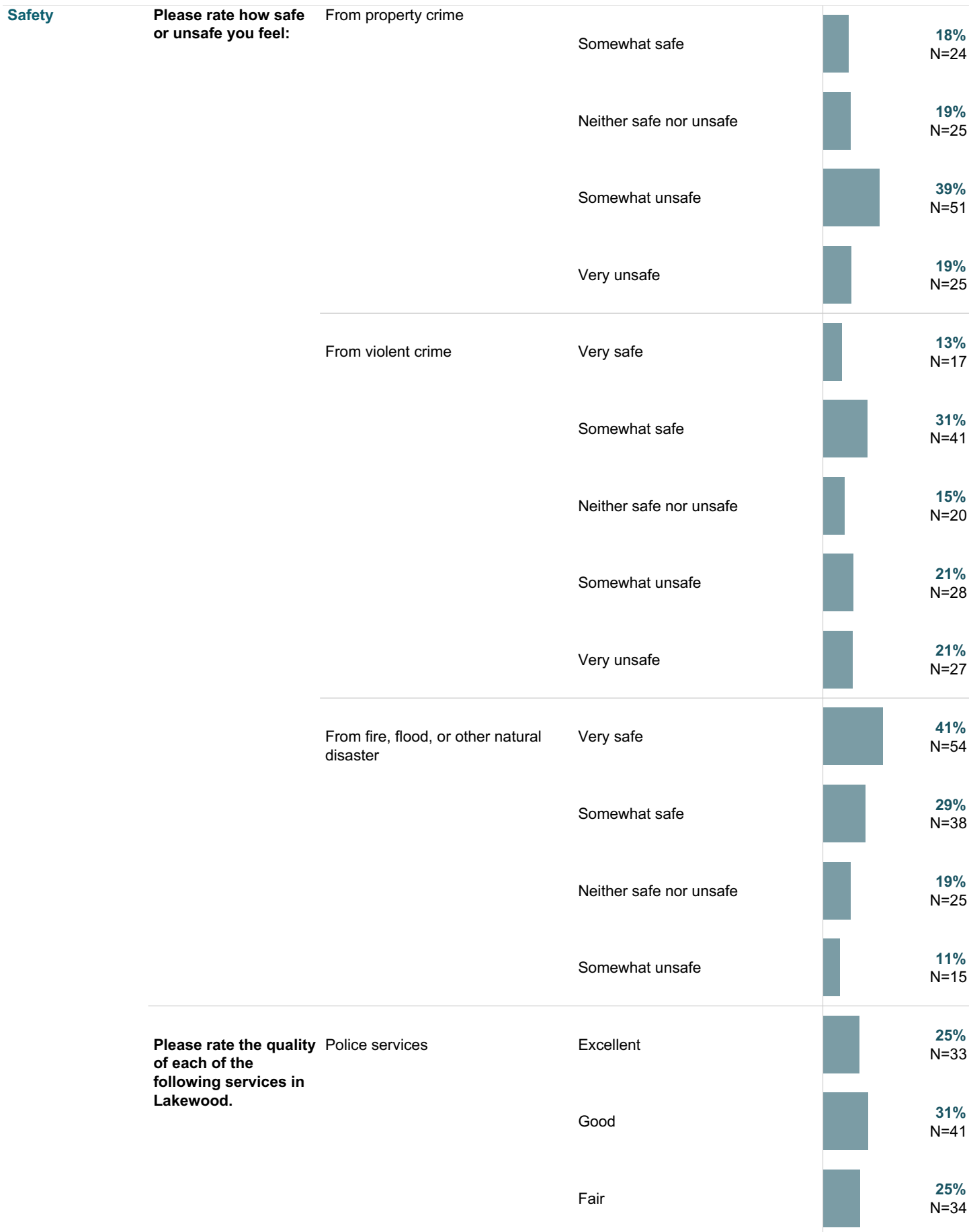


Community Design	Please also rate each of the following in the Lakewood community.	Overall appearance	Poor		31% N=41
	Please rate the quality of each of the following services in Lakewood.	Land use, planning and zoning	Excellent		4% N=4
			Good		25% N=24
			Fair		39% N=37
			Poor		32% N=30
		Code enforcement	Excellent		5% N=5
			Good		4% N=4
			Fair		41% N=43
			Poor		51% N=54
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Essential		37% N=51
			Very important		31% N=43
			Somewhat important		28% N=39
			Not at all important		4% N=5
Utilities	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of the utility infrastructure	Excellent		19% N=23
			Good		39% N=48
			Fair		34% N=42

Utilities	Please rate each of the following characteristics as they relate to Lakewood as a whole.		Overall quality of the utility infrastructure	Poor		8% N=10
	Please rate the quality of each of the following services in Lakewood.		Affordable high-speed internet access	Excellent		17% N=19
				Good		29% N=33
				Fair		27% N=30
				Poor		28% N=31
		Garbage collection	Excellent			22% N=29
			Good			43% N=57
			Fair			22% N=30
			Poor			13% N=17
		Drinking water	Excellent			35% N=47
			Good			36% N=48
			Fair			14% N=19
			Poor			15% N=20
		Sewer services	Excellent			25% N=29
			Good			56% N=63
			Fair			14% N=16

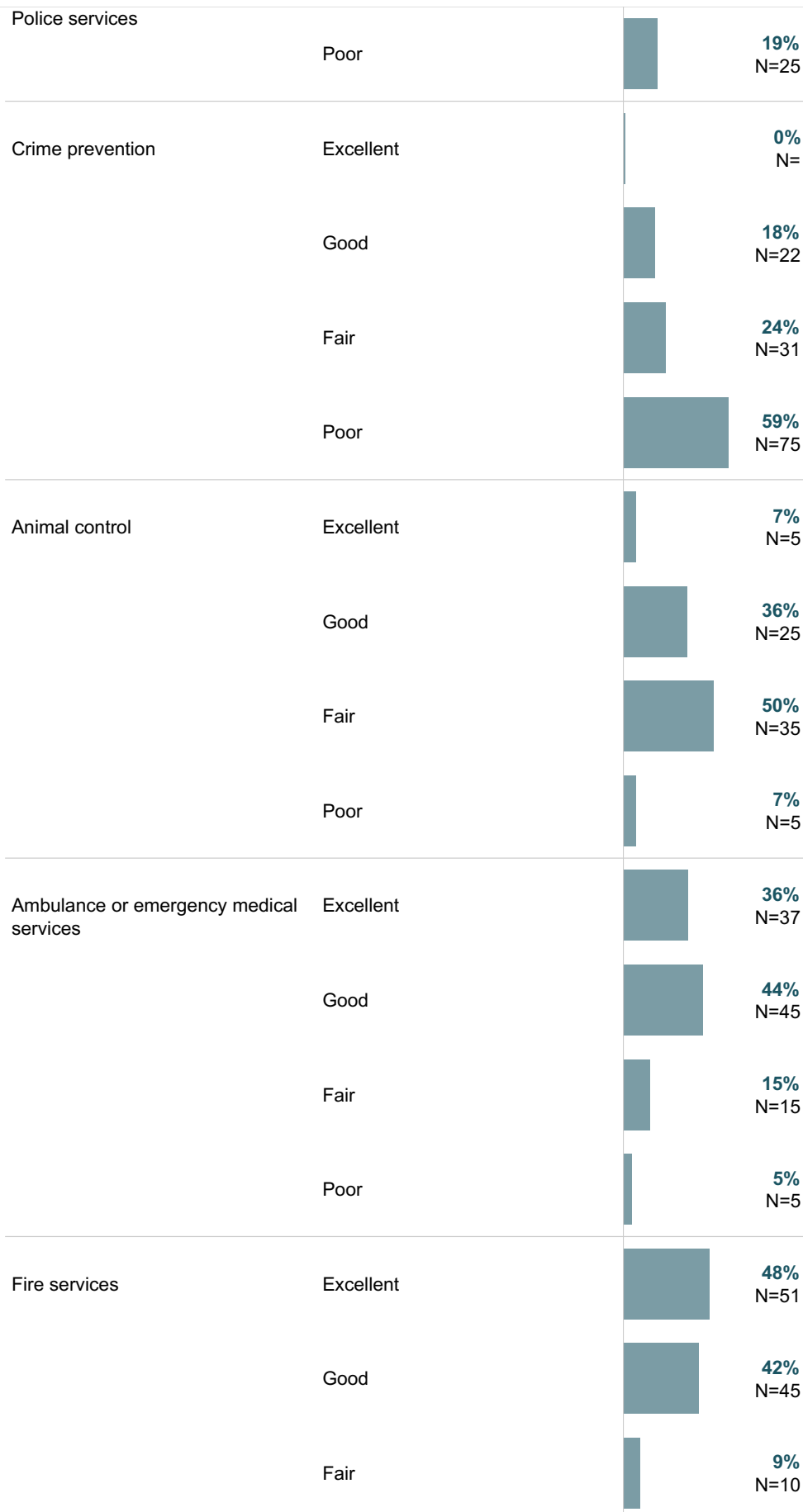
Utilities	Please rate the quality of each of the following services in Lakewood.	Sewer services	Poor		4% N=5
		Storm water management	Excellent		15% N=20
			Good		40% N=54
			Fair		39% N=53
			Poor		7% N=10
	Power (electric and/or gas) utility		Excellent		36% N=47
			Good		38% N=49
			Fair		12% N=16
			Poor		13% N=16
	Utility billing		Excellent		26% N=32
			Good		40% N=49
			Fair		12% N=15
			Poor		22% N=27
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Essential		51% N=70
			Very important		30% N=42
			Somewhat important		15% N=21

















Utilities	Lakewood community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Not at all important		4% N=5
Safety	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall feeling of safety	Excellent		0% N=
			Good		21% N=29
			Fair		42% N=58
			Poor		37% N=51
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		43% N=60
			Somewhat safe		30% N=42
			Neither safe nor unsafe		14% N=19
			Somewhat unsafe		5% N=6
			Very unsafe		8% N=11
		In Lakewood's downtown/commercial area during the day	Very safe		11% N=14
			Somewhat safe		26% N=32
			Neither safe nor unsafe		34% N=42
			Somewhat unsafe		16% N=20
			Very unsafe		13% N=16
		From property crime	Very safe		6% N=7


































Safety

















Please rate the quality of each of the following services in Lakewood.


































Safety	Please rate the quality of each of the following services in Lakewood.	Fire prevention and education	Excellent		32% N=34
			Good		34% N=36
			Fair		19% N=20
			Poor		15% N=16
		Emergency preparedness	Excellent		21% N=19
			Good		27% N=25
			Fair		32% N=29
			Poor		20% N=19
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall feeling of safety	Essential		59% N=81
			Very important		38% N=52
			Somewhat important		3% N=4
Natural environment	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of natural environment	Excellent		17% N=23
			Good		34% N=47
			Fair		31% N=42
			Poor		19% N=26
	Please also rate each of the following in the Lakewood community.	Cleanliness	Excellent		3% N=4

Natural environment	Please also rate each of the following in the Lakewood community.	Cleanliness	Good		28% N=37
			Fair		26% N=34
			Poor		44% N=58
		Water resources	Excellent		25% N=29
			Good		31% N=36
			Fair		35% N=40
			Poor		9% N=11
		Air quality	Excellent		27% N=37
			Good		43% N=59
			Fair		23% N=32
			Poor		7% N=10
	Please rate the quality of each of the following services in Lakewood.	Preservation of natural areas	Excellent		16% N=20
			Good		36% N=43
			Fair		26% N=31
			Poor		22% N=27
		Lakewood open space	Excellent		17% N=20

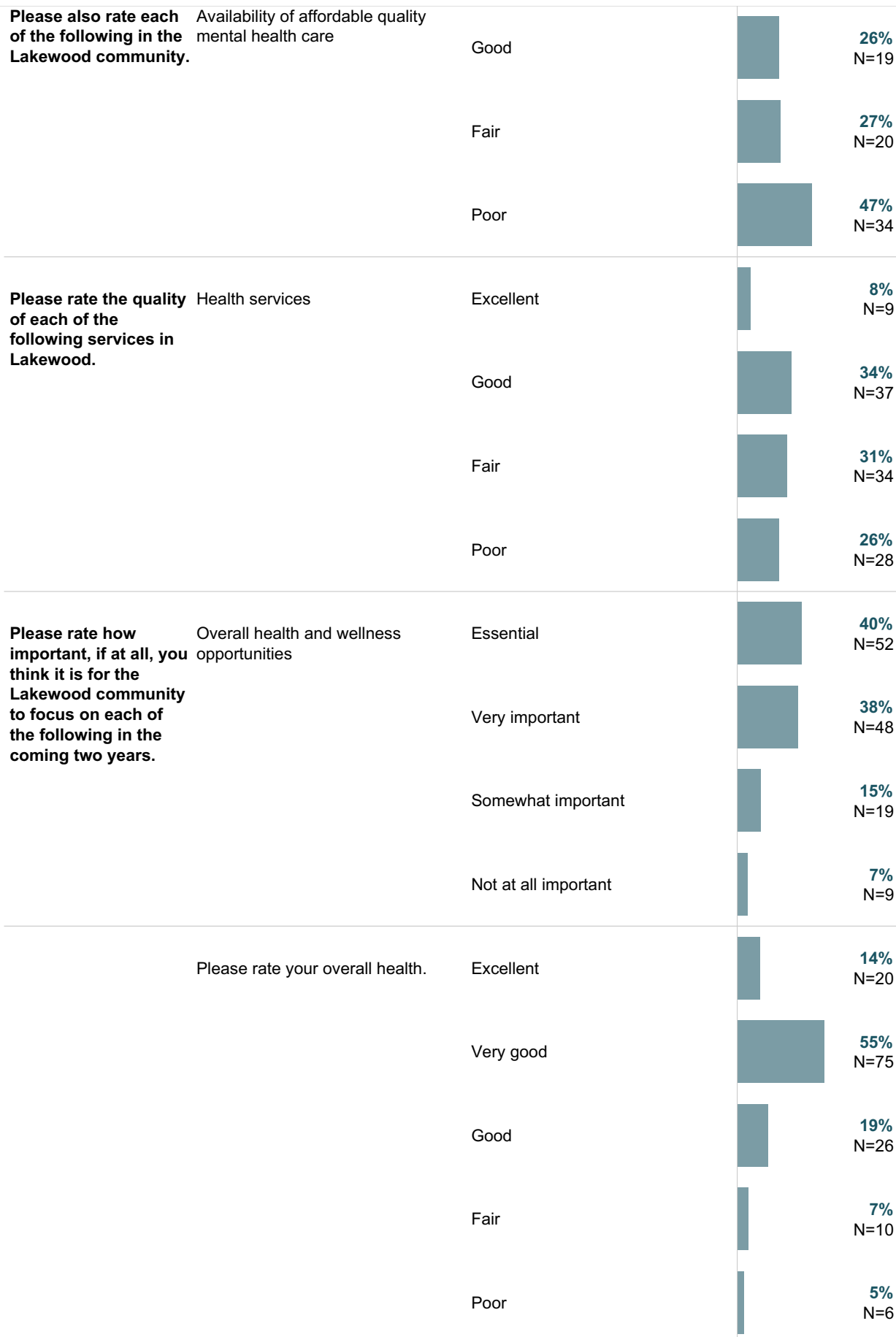
Natural environment	Please rate the quality of each of the following services in Lakewood.	Lakewood open space	Good		28% N=33
			Fair		32% N=37
			Poor		23% N=27
		Recycling	Excellent		26% N=34
			Good		26% N=33
			Fair		17% N=22
			Poor		31% N=39
		Yard waste pick-up	Excellent		33% N=33
			Good		42% N=42
			Fair		5% N=5
			Poor		20% N=20
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of natural environment	Essential		36% N=50
			Very important		41% N=56
			Somewhat important		19% N=26
			Not at all important		4% N=5
Parks and Recreation	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of parks and recreation opportunities	Excellent		24% N=30

Parks and Recreation	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall quality of parks and recreation opportunities	Good		37% N=47
			Fair		31% N=40
			Poor		8% N=10
	Please also rate each of the following in the Lakewood community.	Availability of paths and walking trails	Excellent		7% N=9
			Good		48% N=63
			Fair		15% N=20
			Poor		30% N=40
		Fitness opportunities	Excellent		7% N=9
			Good		41% N=54
			Fair		27% N=35
			Poor		26% N=35
		Recreational opportunities	Excellent		11% N=14
			Good		45% N=55
			Fair		27% N=33
			Poor		17% N=21
	Please rate the quality of each of the following services in Lakewood.	City parks	Excellent		26% N=34

Parks and Recreation	Please rate the quality of each of the following services in Lakewood.	City parks	Good		33% N=43
			Fair		26% N=35
			Poor		15% N=20
		Recreation programs or classes	Excellent		9% N=9
			Good		28% N=27
			Fair		36% N=34
			Poor		26% N=25
		Recreation centers or facilities	Excellent		5% N=5
			Good		36% N=37
			Fair		34% N=35
			Poor		25% N=25
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Essential		35% N=48
			Very important		45% N=62
			Somewhat important		16% N=22
			Not at all important		4% N=5
Health and wellness	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall health and wellness opportunities	Excellent		4% N=5

Health and wellness	Please rate each of the following characteristics as they relate to Lakewood as a whole.	Overall health and wellness opportunities	Good		30% N=38
			Fair		45% N=58
			Poor		21% N=27
	Please also rate each of the following in the Lakewood community.	Availability of affordable quality food	Excellent		8% N=10
			Good		35% N=43
			Fair		43% N=52
			Poor		14% N=17
		Availability of affordable quality health care	Excellent		7% N=9
			Good		37% N=43
			Fair		27% N=32
			Poor		28% N=33
		Availability of preventive health services	Excellent		5% N=5
			Good		35% N=37
			Fair		21% N=22
			Poor		40% N=43
		Availability of affordable quality mental health care	Excellent		0% N=

Health and wellness



Education, Arts and Culture

Please rate each of the following characteristics as they relate to Lakewood as a whole.

Overall opportunities for education, culture, and the arts

Excellent

8%
N=10

Good

21%
N=25

Fair

51%
N=60

Poor

20%
N=23

Please also rate each of the following in the Lakewood community.

Opportunities to attend cultural/arts/music activities

Excellent

11%
N=14

Good

19%
N=23

Fair

45%
N=54

Poor

24%
N=29

Community support for the arts

Excellent

14%
N=14

Good

23%
N=22

Fair

44%
N=44

Poor

20%
N=20

Availability of affordable quality childcare/preschool

Excellent

0%
N=

Good

0%
N=

Fair

38%
N=19

Poor

62%
N=30

**Education, Arts
and Culture**

**Please also rate each
of the following in the
Lakewood community.**

K-12 education

Excellent

6%
N=5

Good

17%
N=14

Fair

36%
N=29

Poor

41%
N=34

Adult educational opportunities

Excellent

16%
N=14

Good

28%
N=24

Fair

50%
N=42

Poor

6%
N=5

Opportunities to attend special
events and festivals

Excellent

12%
N=14

Good

33%
N=37

Fair

29%
N=33

Poor

26%
N=30

**Please rate the quality
of each of the
following services in
Lakewood.**

Public library services

Excellent

13%
N=15

Good

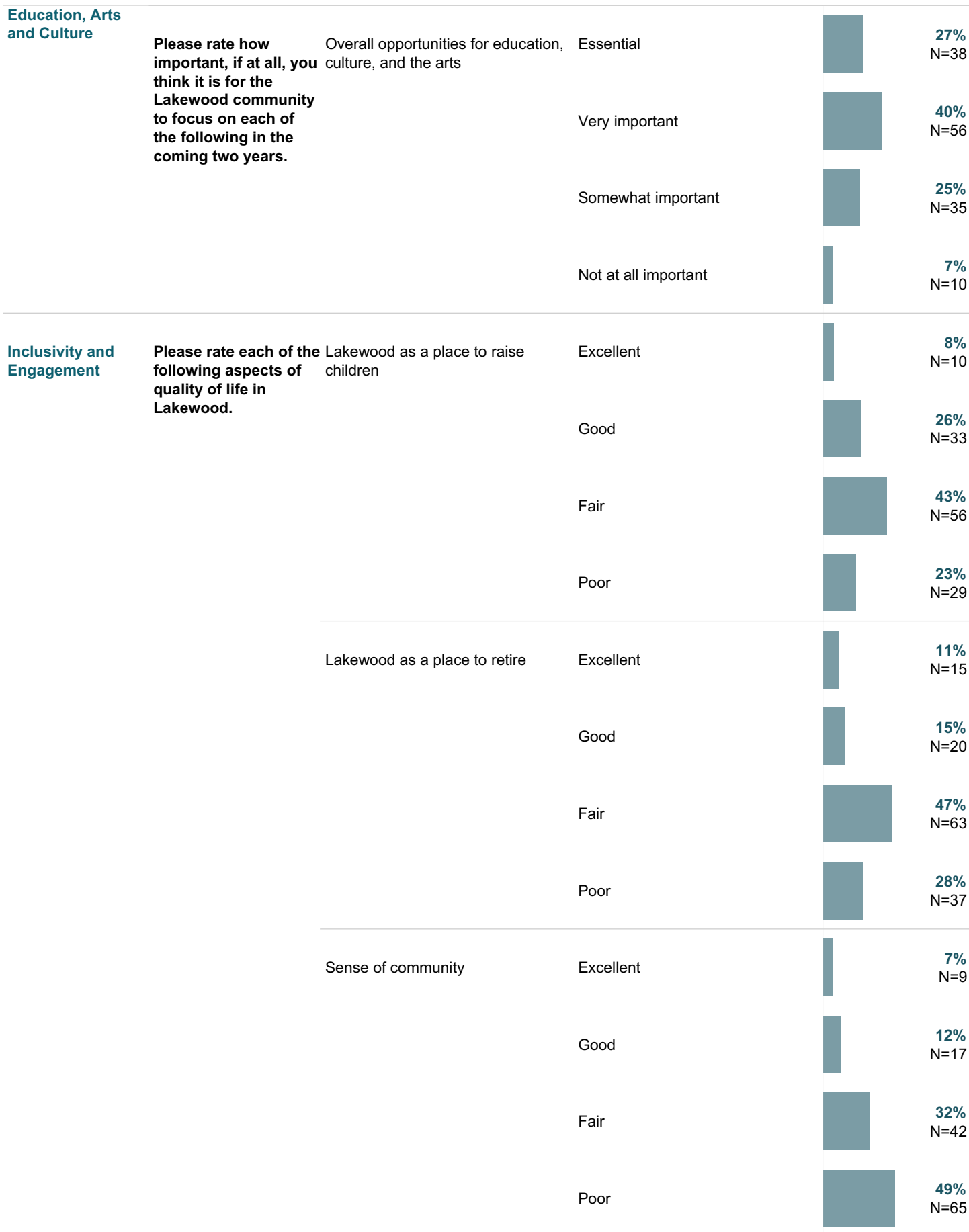
11%
N=13

Fair

17%
N=20

Poor

59%
N=70



Inclusivity and Engagement

Please rate each of the following characteristics as they relate to Lakewood as a whole.

Residents' connection and engagement with their community

Good

9%
N=12

Fair

54%
N=71

Poor

37%
N=49

Please rate the job you feel the Lakewood community does at each of the following.

Making all residents feel welcome

Excellent

7%
N=9

Good

30%
N=35

Fair

25%
N=29

Poor

38%
N=45

Attracting people from diverse backgrounds

Excellent

23%
N=24

Good

19%
N=20

Fair

45%
N=46

Poor

13%
N=14

Valuing/respecting residents from diverse backgrounds

Excellent

19%
N=20

Good

28%
N=29

Fair

40%
N=41

Poor

13%
N=14

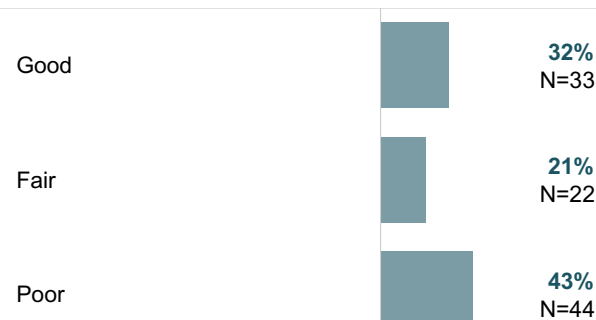
Taking care of vulnerable residents

Excellent

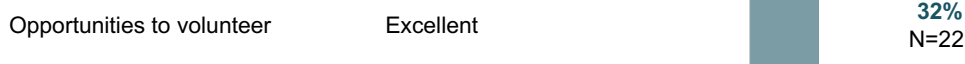
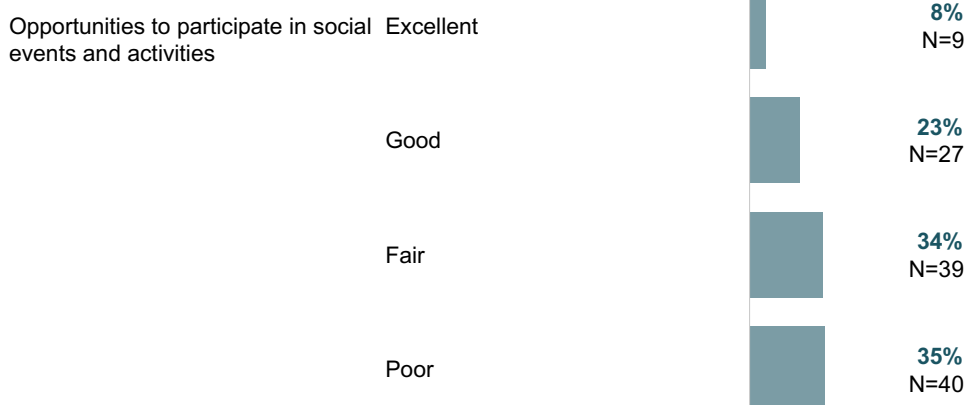
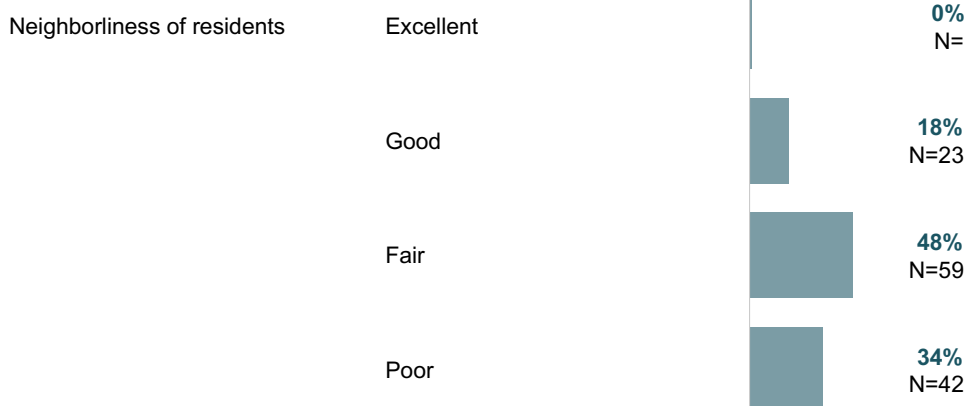
5%
N=5

















Inclusivity and Engagement

















Please rate the job you feel the Lakewood community does at each of the following.



















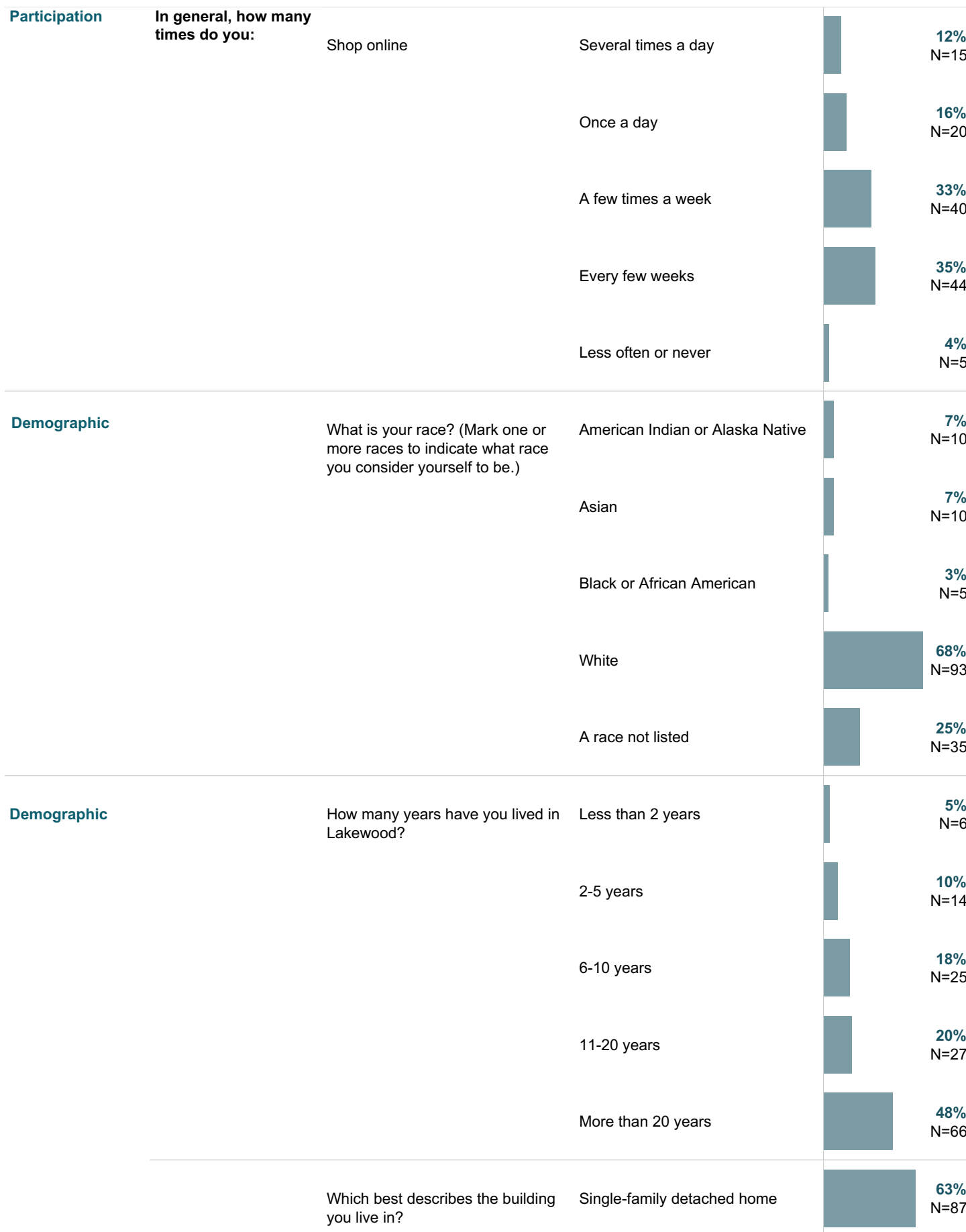
Please also rate each of the following in the Lakewood community.

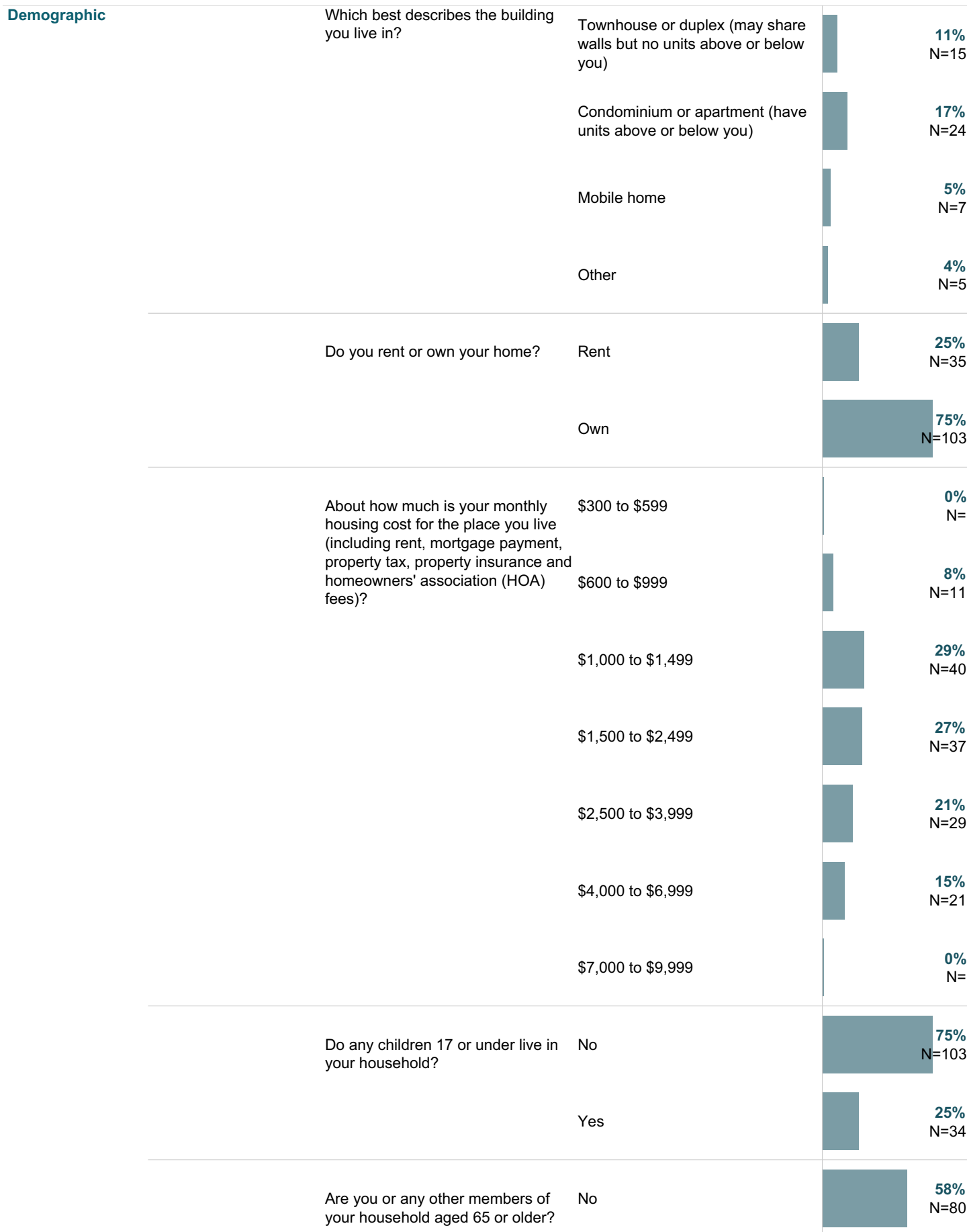


















Inclusivity and Engagement	Please also rate each of the following in the Lakewood community.	Opportunities to volunteer	Good		33% N=23
			Fair		7% N=5
			Poor		28% N=20
		Opportunities to participate in community matters	Excellent		16% N=17
			Good		17% N=19
			Fair		41% N=45
			Poor		27% N=30
		Openness and acceptance of the community toward people of diverse backgrounds	Excellent		16% N=17
			Good		24% N=26
			Fair		46% N=49
			Poor		14% N=15
	Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Essential		28% N=39
			Very important		39% N=53
			Somewhat important		31% N=42
			Not at all important		3% N=4
Participation	Please indicate whether or not you have done each of the	Contacted Lakewood elected officials to express your opinion	No		62% N=85





Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Lakewood elected officials to express your opinion	Yes		38% N=53
		Attended a local public meeting	No		68% N=94
			Yes		32% N=44
		Watched a local public meeting	No		58% N=80
			Yes		42% N=58
		Volunteered your time to some group/activity	No		52% N=72
			Yes		48% N=66
		Campaigned or advocated for a local issue, cause, or candidate	No		79% N=109
			Yes		21% N=29
	In general, how many times do you:	Access the internet from your home	Several times a day		78% N=108
			Once a day		14% N=20
			A few times a week		4% N=5
			Less often or never		4% N=5
		Access the internet from your cell phone	Several times a day		80% N=111
			Once a day		17% N=24
			A few times a week		3% N=4

Participation	In general, how many times do you:	Access the internet from your cell phone	Less often or never		0% N=
		Visit social media sites	Several times a day		56% N=77
			Once a day		17% N=24
			A few times a week		11% N=15
			Every few weeks		3% N=4
			Less often or never		14% N=19
		Use or check email	Several times a day		76% N=104
			Once a day		21% N=29
			A few times a week		0% N=
			Every few weeks		4% N=5
			Less often or never		0% N=
		Share your opinions online	Several times a day		14% N=20
			Once a day		0% N=
			A few times a week		20% N=27
			Every few weeks		18% N=25
			Less often or never		48% N=66





Demographic	Are you or any other members of your household aged 65 or older?			
		Yes		42% N=58
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		11% N=15
		\$25,000 to \$49,999		13% N=18
		\$50,000 to \$74,999		11% N=15
		\$75,000 to \$99,999		13% N=18
		\$100,000 to \$149,999		35% N=47
		\$150,000 to \$199,999		7% N=10
		\$200,000 to \$299,999		4% N=5
		\$300,000 or more		6% N=9
	Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		84% N=116
		Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin		16% N=22
	In which category is your age?	18-24 years		6% N=9
		25-34 years		17% N=24
		35-44 years		17% N=24
		45-54 years		14% N=19
		55-64 years		11% N=15

Demographic	In which category is your age?			
		65-74 years		18% N=25
		75 years or older		17% N=23
	What is your gender?			
		Woman		50% N=68
		Man		50% N=70

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Lakewood.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Lakewood as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Lakewood as a place to raise children	1	2	3	4	5
Lakewood as a place to work.....	1	2	3	4	5
Lakewood as a place to visit.....	1	2	3	4	5
Lakewood as a place to retire	1	2	3	4	5
The overall quality of life in Lakewood	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Lakewood as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Lakewood.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Lakewood.....	1	2	3	4	5
Overall design or layout of Lakewood's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Lakewood..... (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4	5
Overall feeling of safety in Lakewood	1	2	3	4	5
Overall quality of natural environment in Lakewood.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Lakewood	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Lakewood to someone who asks.....	1	2	3	4	5
Remain in Lakewood for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Lakewood's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Lakewood community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Lakewood community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Lakewood.....	1	2	3	4	5
Variety of business and service establishments in Lakewood	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Lakewood.....	1	2	3	4	5
Overall image or reputation of Lakewood	1	2	3	4	5

7. Please also rate each of the following in the Lakewood community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Lakewood	1	2	3	4	5
Ease of travel by public transportation in Lakewood	1	2	3	4	5
Ease of travel by bicycle in Lakewood	1	2	3	4	5
Ease of walking in Lakewood.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods	1	2	3	4	5
Preservation of the historical or cultural character of the community	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Lakewood.....	1	2	3	4	5
Overall appearance of Lakewood.....	1	2	3	4	5
Cleanliness of Lakewood	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Lakewood.....	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to attend special events and festivals	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Lakewood (in-person, phone, email, or web) for help or information.....	1	2
Contacted Lakewood elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Lakewood.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone	1	2
Walked or biked instead of driving.....	1	2

9. Please rate the quality of each of the following services in Lakewood.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing	1	2	3	4	5
Police services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts)	1	2	3	4	5
Lakewood open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Lakewood employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Lakewood government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Lakewood	1	2	3	4	5
The overall direction that Lakewood is taking.....	1	2	3	4	5
The job Lakewood government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Lakewood government.....	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Lakewood.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Lakewood community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Lakewood.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Lakewood.....	1	2	3	4
Overall design or layout of Lakewood's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Lakewood (water, sewer, storm water, electric/gas, broadband)	1	2	3	4
Overall feeling of safety in Lakewood	1	2	3	4
Overall quality of natural environment in Lakewood.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Lakewood	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several <u>times a day</u>	Once <u>a day</u>	A few times <u>a week</u>	Every <u>few weeks</u>	Less often <u>or never</u>	Don't <u>know</u>
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online.....	1	2	3	4	5	6

D2. Please rate your overall health.

☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

D4. How many years have you lived in Lakewood?

☐ Less than 2 years
☐ 2-5 years
☐ 6-10 years
☐ 11-20 years
☐ More than 20 years

D5. Which best describes the building you live in?

☐ Single-family detached home
☐ Townhouse or duplex (may share walls but no units above or below you)
☐ Condominium or apartment (have units above or below you)
☐ Mobile home
☐ Other

D6. Do you rent or own your home?

☐ Rent
☐ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

☐ Less than \$300 ☐ \$2,500 to \$3,999
☐ \$300 to \$599 ☐ \$4,000 to \$6,999
☐ \$600 to \$999 ☐ \$7,000 to \$9,999
☐ \$1,000 to \$1,499 ☐ \$10,000 or more
☐ \$1,500 to \$2,499

D8. Do any children 17 or under live in your household?

☐ No ☐ Yes

D9. Are you or any other members of your household aged 65 or older?

☐ No ☐ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

☐ Less than \$25,000 ☐ \$100,000 to \$149,999
☐ \$25,000 to \$49,999 ☐ \$150,000 to \$199,999
☐ \$50,000 to \$74,999 ☐ \$200,000 to \$299,999
☐ \$75,000 to \$99,999 ☐ \$300,000 or more

D11. Are you of Hispanic, Latino/a/x, or Spanish origin?

☐ No ☐ Yes

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

☐ American Indian or Alaskan Native
☐ Asian
☐ Black or African American
☐ Native Hawaiian or Other Pacific Islander
☐ White
☐ A race not listed

D13. In which category is your age?

☐ 18-24 years ☐ 55-64 years
☐ 25-34 years ☐ 65-74 years
☐ 35-44 years ☐ 75 years or older
☐ 45-54 years

D14. What is your gender?

☐ Woman
☐ Man
☐ Identify in another way → go to D14a

D14a. If you identify in another way, how would you describe your gender?

☐ Agender/I don't identify with any gender
☐ Genderqueer/gender fluid
☐ Non-binary
☐ Transgender man
☐ Transgender woman
☐ Two-spirit
☐ Identify in another way

Thank you!

Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

2024 National Community Survey Results

Michael Vargas
Assistant to the City Manager/Policy
Analyst



2024 NCS – Fourth Year of Surveying since 2015



Results Analysis: Equity Focus

City Council Goals 2021-2024: Robust & Active Community:

6.1 Continue to improve the quality of life for all residents, businesses, and visitors.

C. Develop, partner, and implement innovative strategies that foster a more livable, healthy, equitable, and resilient community.

6.2 Continue to build and support an inclusive and equitable community that embraces, celebrates, and enhances diversity.

A. Develop a Diversity, Equity, and Inclusion Strategic Plan to identify and provide tools and solutions to equity gaps in processes, policies, plans, programs, and services offered by the City using data-driven approaches.



Results Analysis: Equity Focus

The City Council adopted a Statement on Equity on April 19th, 2021:

- “We are committed to identifying and eliminating systemic racism”
- Key practices from the Equity Statement that relate to the Equity Focus of the NCS Results Analysis:
 - Ensuring equity in municipal planning
 - Identifying and dismantling preconceived prejudices



Results Analysis: Equity Focus

- Equity Insights propose possible explanations for the racial differences observed in the NCS ratings:
 - NCS data and national research used as evidence
 - Alternative explanations may apply
 - Start discussions about observed racial differences and identify areas of future inquiry



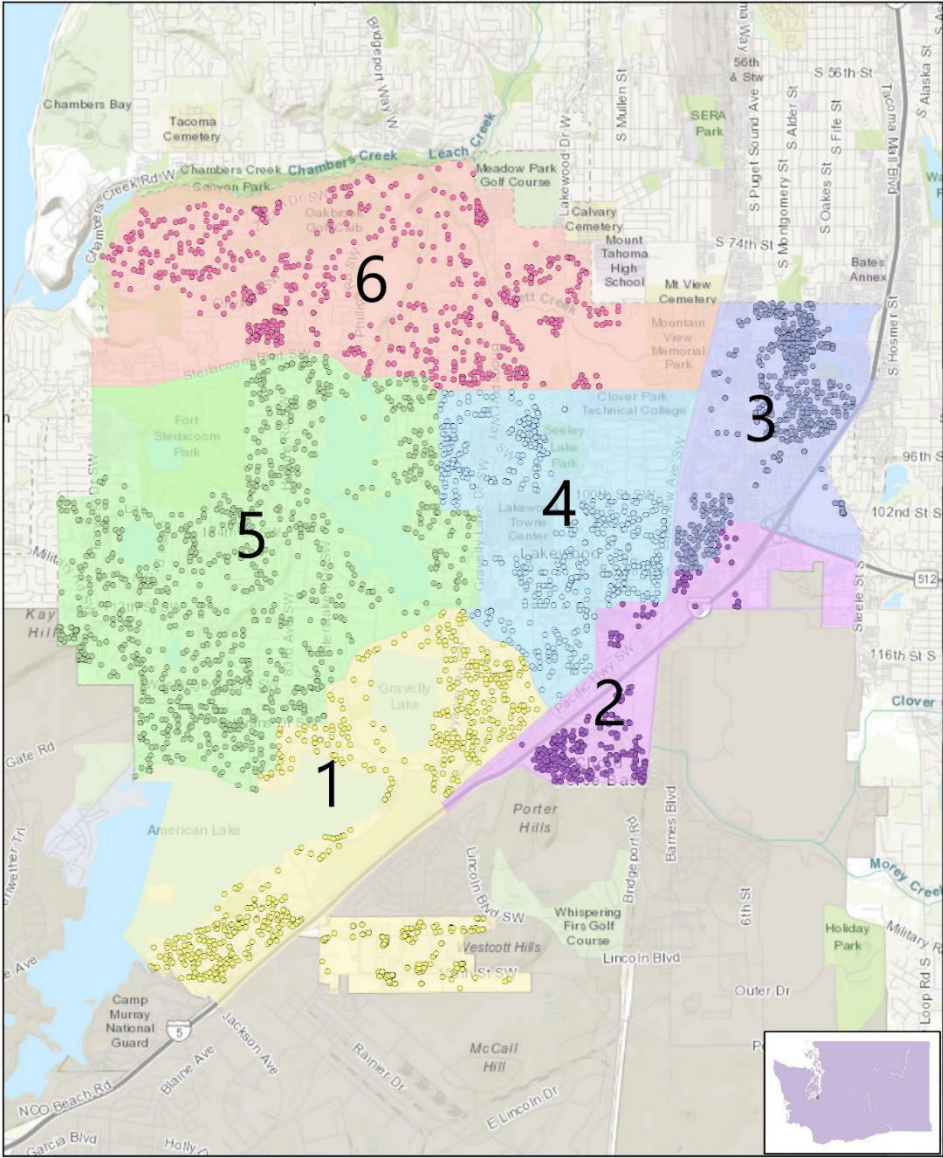
Measuring Livability (10 categories)



Survey Recipient Map

Year	Sample Size	Responses	Return Rate
2015	1400	247	18%
2017	1500	232	15%
2022	2700	288	11%
2024	6000	416	8%

2022 Surveys returned by district			2024 Surveys returned by district	
District	Percentage returned	Number returned	Percentage returned	Number returned
1	12%	35	18%	75
2	6%	17	6%	24
3	2%	6	14%	58
4	13%	37	13%	53
5	42%	120	31%	125
6	25%	72	20%	81
Total	100%	288	100%	416
Return rate	11%		8%	



Survey Recipients in Lakewood, WA

- In District 1
- In District 2
- In District 3
- In District 4
- In District 5
- In District 6
- District 1
- District 2
- District 3
- District 4
- District 5
- District 6



Respondents, before weighting, tended to be White, and female, 55+, live in Districts 5 and 6 (Lake City, Lakes District, Oakbrook, Steilacoom), homeowners in detached housing.

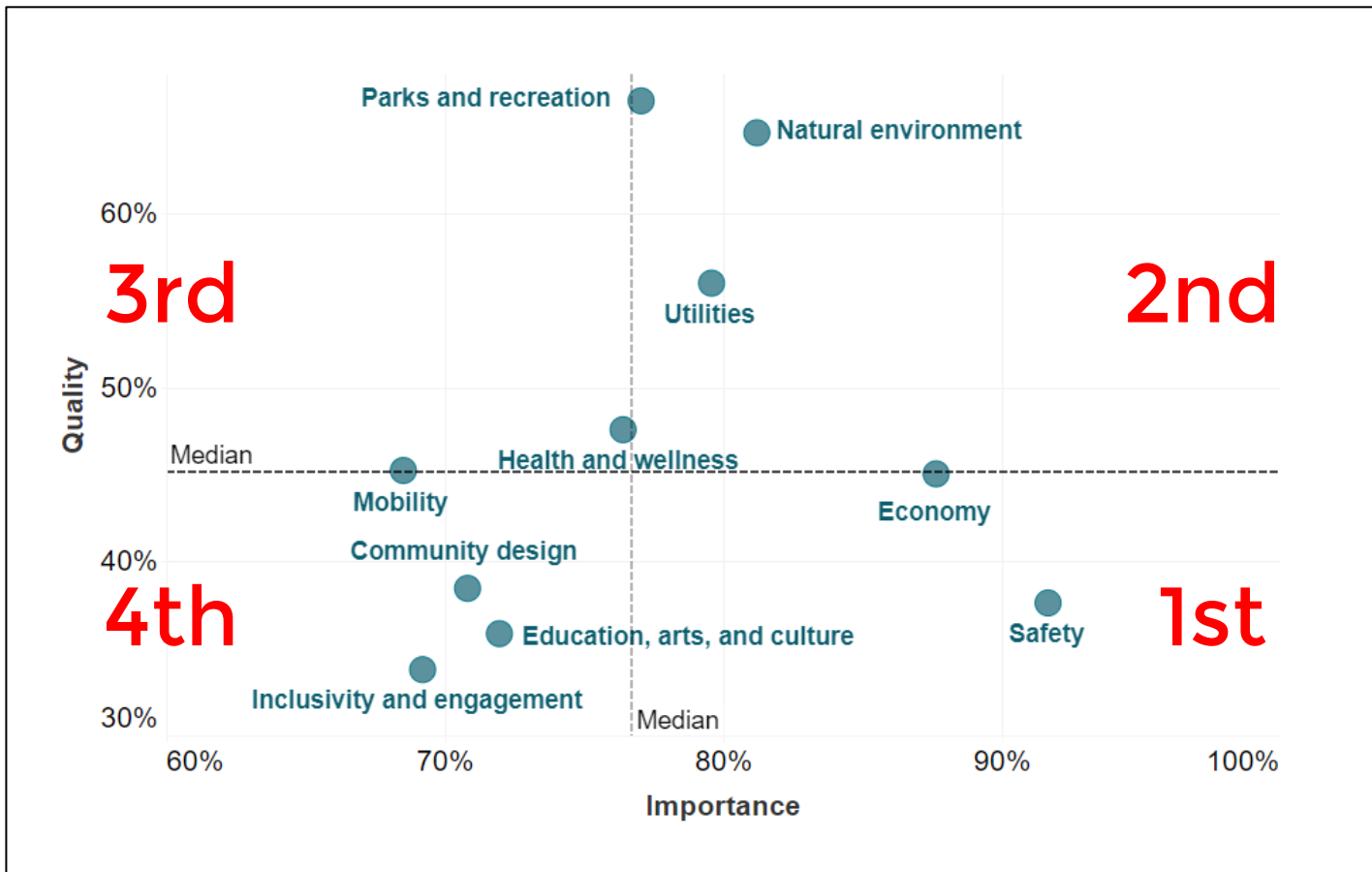
Industry standard weighting formula is applied to ensure survey sample is representative of Lakewood community, thus response rates are statistically accurate representation of wider Lakewood community sentiments.

		Unweighted	Weighted	Target *
Age	18-34	7%	32%	35%
	35-54	22%	30%	29%
	55+	71%	38%	36%
Area	District 1	18%	12%	12%
	District 2	6%	10%	10%
	District 3	14%	8%	9%
	District 4	13%	14%	15%
	District 5	31%	27%	26%
	District 6	20%	30%	28%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish origin	92%	85%	85%
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin	8%	15%	15%
Housing tenure	Own	72%	44%	44%
	Rent	28%	56%	56%
Housing type	Attached	33%	55%	55%
	Detached	67%	45%	45%
Race & Hispanic origin	Not white alone	30%	50%	50%
	White alone, not Hispanic or Latino	70%	50%	50%
Sex	Man	40%	47%	49%
	Woman	60%	53%	51%
Sex/age	Man 18-34	3%	14%	19%
	Man 35-54	7%	15%	14%
	Man 55+	30%	17%	16%
	Woman 18-34	4%	17%	16%
	Woman 35-54	15%	15%	14%
	Woman 55+	41%	21%	20%

Sample Demographics



Quality & Importance Matrix



Priority 1: Low quality, high importance

Priority 2: High quality, high importance

Priority 3: High quality, low importance

Priority 4: Low quality, low importance

Rating Increases

2024 ratings vs. 2022 ratings

1. Feeling of safety
2. Importance of Parks and Recreation Opportunities
3. Street repair
4. Snow and ice response
5. Ease of travel by public transportation
6. Walked or biked instead of driving in last year
7. Opportunities to participate in special events
8. Special events
9. Contacted the City of Lakewood for help or information
10. Contacted Lakewood elected officials
11. Volunteered with a local group/activity in Lakewood
12. Voted in most recent local

2024 ratings vs. 3-survey average (2022, 2017, 2015)

1. Economic Health
2. Importance of Parks and Recreation Opportunities
3. Ease of walking
4. Street repair
5. Ease of travel by public transportation
6. Fire prevention and education
7. Emergency preparedness
8. Availability of walking trails
9. Opportunities to participate in social events
10. Opportunities to attend cultural/arts/music activities
11. Special events
12. Lakewood government welcoming
13. Contacted the City of Lakewood for help or information



Rating Decreases and Rating Similar

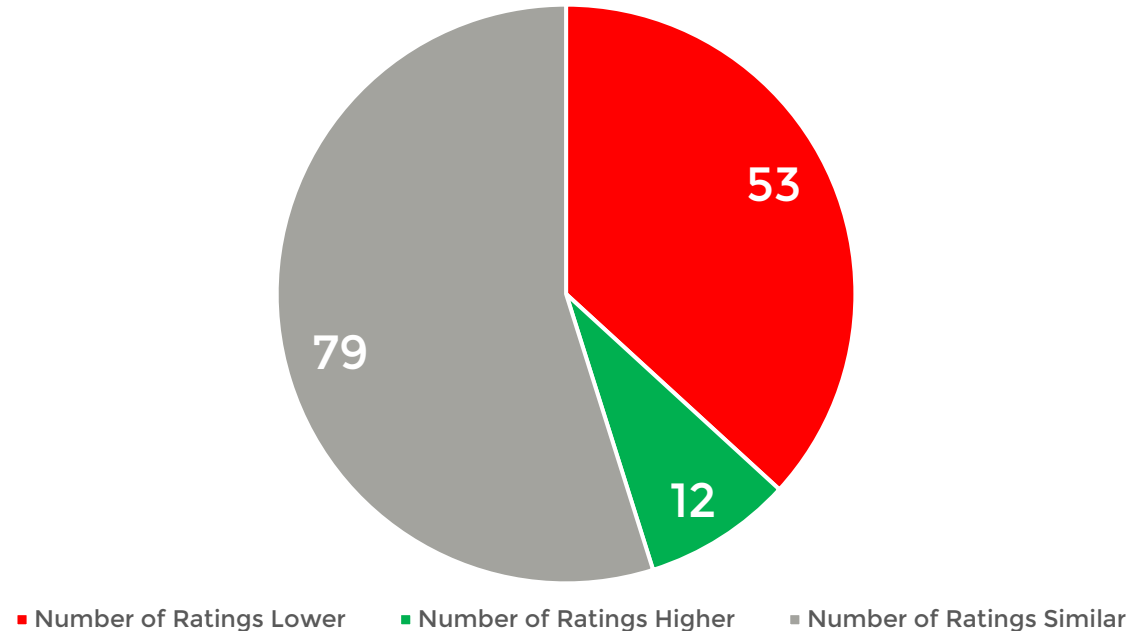
Comparison	Rating Decreases	Rating Similar
2024 ratings vs. 2022 ratings	53	79
2024 ratings vs. 3-survey average (2022, 2017, 2015)	38	93

- **2024 vs. 2022:** The Economy, Parks and Recreation, Health and Wellness, Governance, and Quality of Life facets had a majority of decreased ratings
- **2024 vs. 3-survey average:** The Economy, Mobility, Public Safety, Inclusivity and Engagement, Governance, and Participation facets had a majority of similar or increased ratings

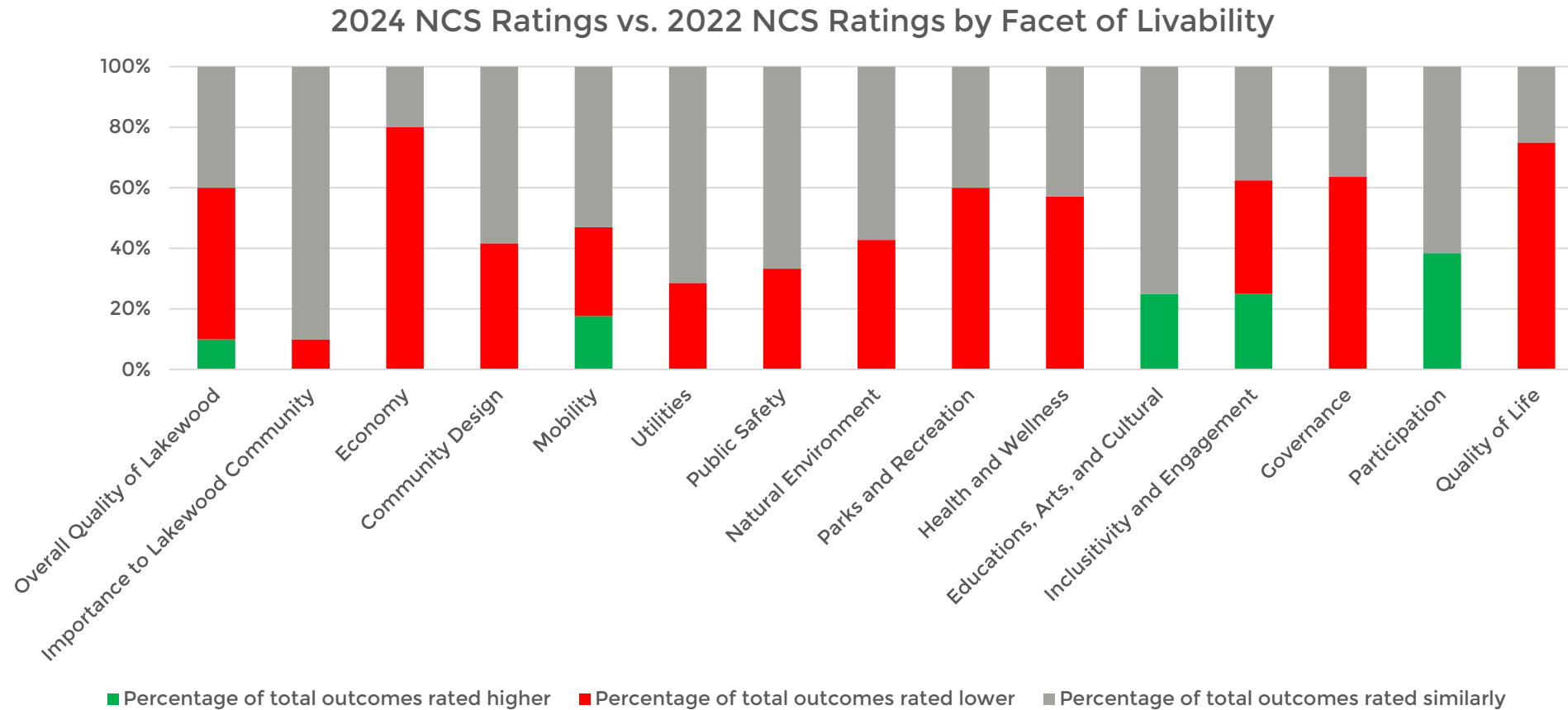


Overall Ratings – 2024 vs. 2022

2024 NCS Ratings vs. 2022 NCS Ratings

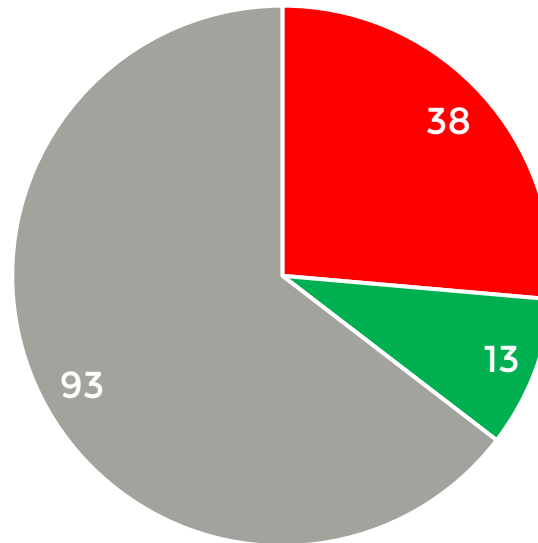


Overall Ratings – 2024 vs. 2022



2024 NCS Ratings vs. 3-Survey Average (2022, 2017, 2015)

2024 NCS Ratings vs. 3-Survey Average (2022, 2017, 2015)

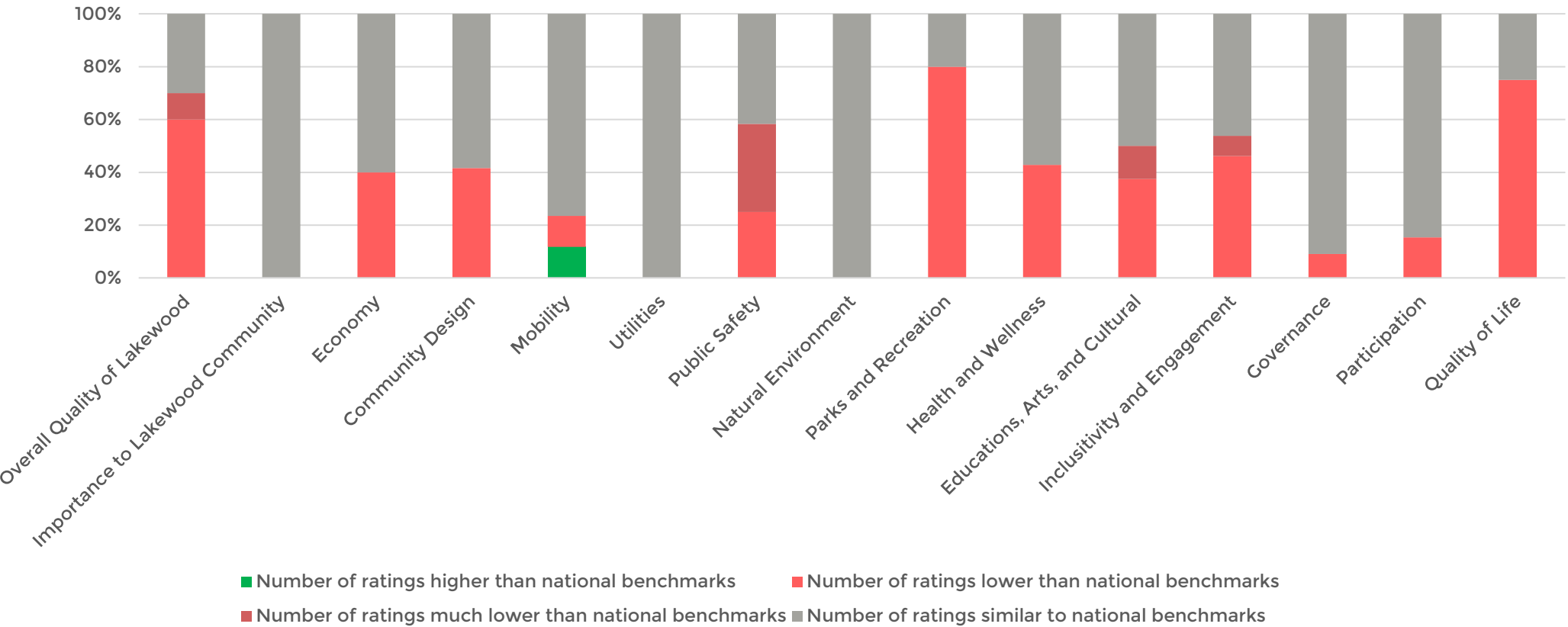


■ Number of Ratings Lower ■ Number of Ratings Higher ■ Number of Ratings Similar



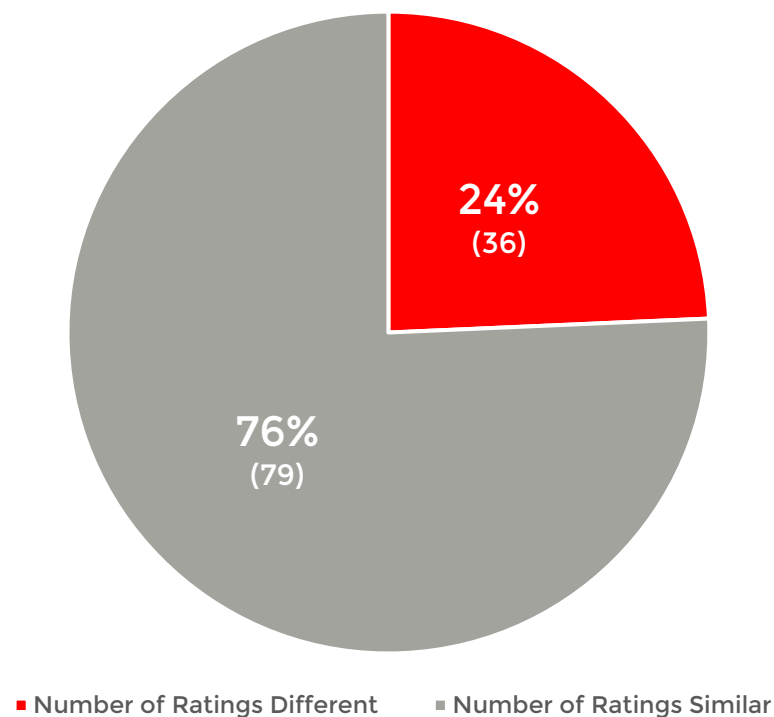
National Benchmarks Comparison

2024 NCS Ratings compared with National Benchmarks



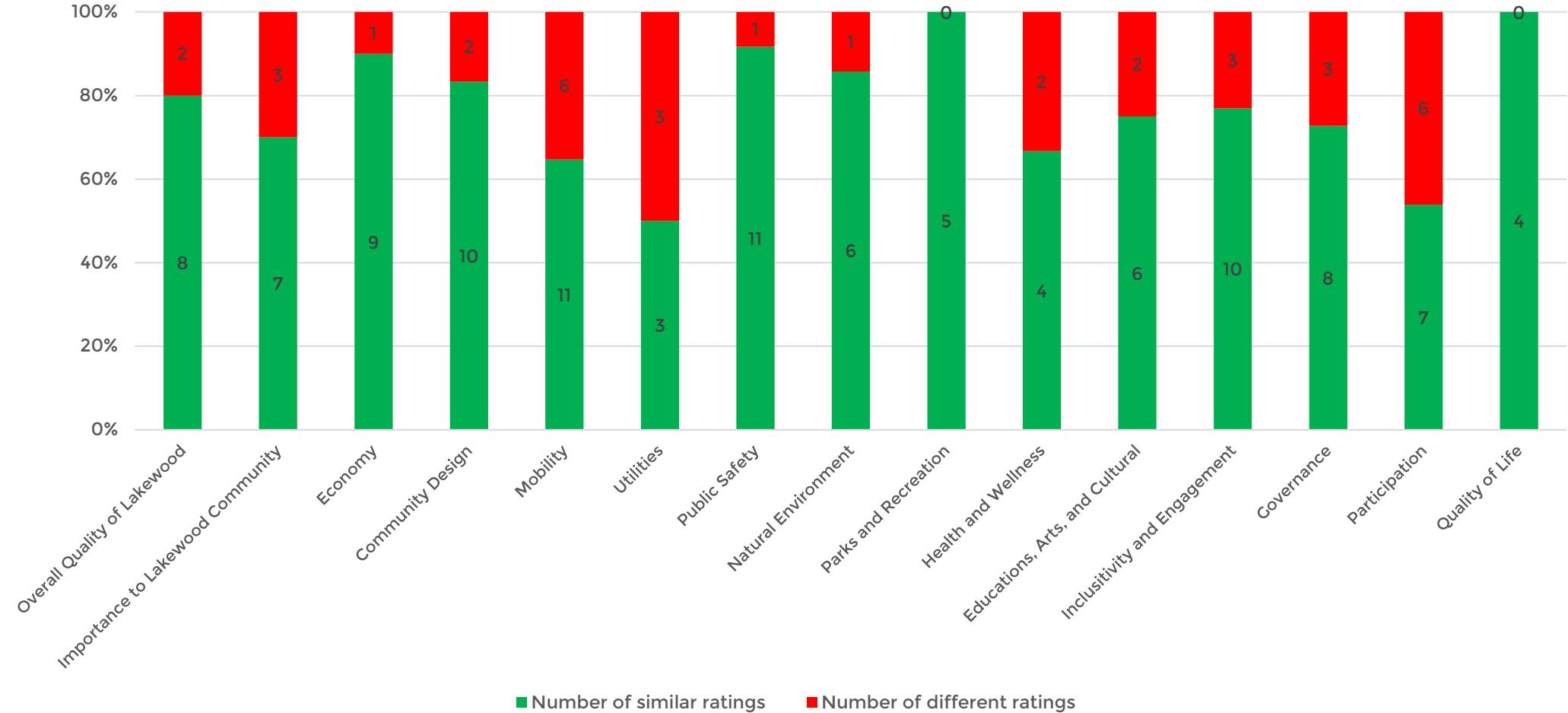
BIPOC & White Respondents

BIPOC & White Respondent Ratings: Differences & Similarities



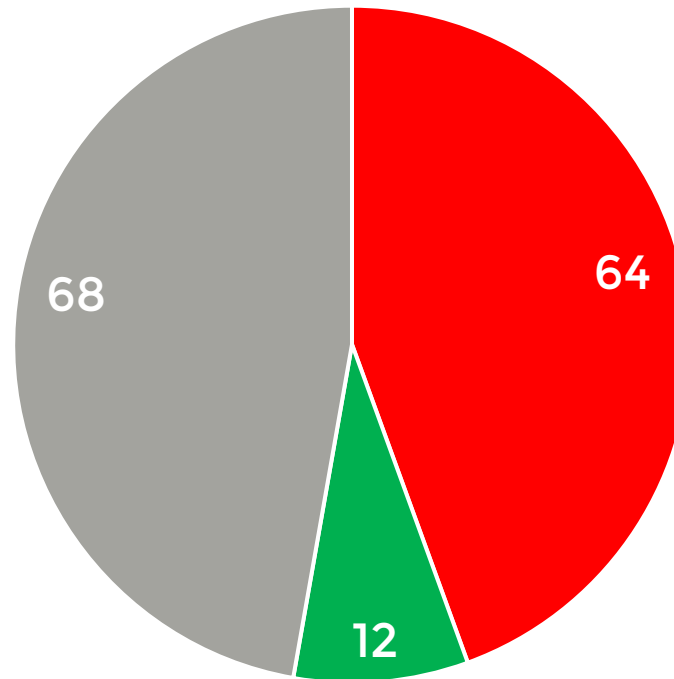
BIPOC & White Respondents

Comparison of BIPOC and White Respondents: 2024 NCS



Statistically Accurate vs. Open Participation Results

Statistically Accurate vs. Open Participation Results



■ Number of Ratings Lower ■ Number of Ratings Higher ■ Number of Ratings Similar



Equity Insight 1

BIPOC and White residents engage with the Lakewood community differently via civic life and interactions with city government. BIPOC respondents rated feeling less engaged in civic life and less satisfied with City government than White respondents.



Equity Insight 1

Civic Life:

- “Opportunities to volunteer” (47% BIPOC vs. 63% White)
- “Opportunities to attend cultural/arts/music activities” (30% vs. 47%).

City government should focus on:

- Opportunities for arts/culture (77% vs. 66%)
- Resident’s engagement and connections (76% vs. 61%) over the next biennium more than White respondents.

City government:

- “Lakewood government welcoming resident involvement” (40% BIPOC vs. 52% White)
- “Treating residents with respect” (40% vs. 61%)

Several rating gaps closed since 2022 due to BIPOC respondents rating lower:

- “Treating all residents fairly” (20% decrease),
- “Value of services for taxes paid” (19% decrease)
- “Being honest” (23% decrease)



Equity Insight 2

Communication between City government and BIPOC communities emerged as an area of improvement in 2024, as BIPOC respondents were more likely to contact the City government (46% BIPOC vs. 26% White), yet rated public information services less (40% vs. 52%), than White respondents.



Equity Insight 3

Utilities is an emerging discrepancy between BIPOC and White residents:

- “Drinking water” (55% BIPOC vs. 73% White)
- “Electric/gas service” (54% vs. 72%)
- “Yard waste pick up” (64% vs. 75%)
- “Utility billing” (43% vs. 58%)



Equity Insight 4

Affordability of childcare, healthcare, food and housing are growing challenges for Lakewood residents overall since 2022, especially impacting BIPOC communities. Overall ratings for these resources decreased since 2022, with emergent racial gaps in several areas:

- “Availability of affordable quality healthcare” (34% BIPOC vs. 47% White)
- “Health services in city” (45% vs. 60%)
- “Availability of affordable quality housing” (13% vs. 24%)
- “Variety of housing options” (22% vs. 36%)



Equity Insight 5

Alternative transportation differences between BIPOC and White residents, coupled with opportunities for improvement in access to affordable housing, healthcare, childcare, and food, point towards opportunities for affordable mixed-use development.

Alternative transportation:

- “Ease of biking” (48% BIPOC vs. 33% White)
- “Carpooling” (54% vs. 43%)
- “Ease of public parking” (BIPOC 61% vs. White 73%)
- “Traffic flow on major streets” (33% vs. 46%)



Executive Summary

Economy

- Economy is a focus area. Eight NCS ratings decreased compared to 2022, to include employment opportunities, and cost of living, economic development services. Many rating gaps between BIPOC and White respondents closed. BIPOC respondents indicated there are more employment opportunities than White respondents.



Executive Summary

Economy

- 8 out of 10 Economic ratings decreased since 2022, to include
 - Vibrancy of the downtown/commercial area (34% in 2024 vs. 45% in 2022)
 - Quality of Lakewood business and service establishments (53% vs. 65%)
 - Lakewood as a place to work (45% vs. 66%)
 - Employment opportunities (35% vs. 52%)
 - Cost of living (25% vs. 34%)



Executive Summary

Public Safety

- 2024 NCS ratings were mostly similar to 2022 ratings, however national benchmark comparisons are rated “mostly lower” and “much lower”. Nearly all BIPOC and White rating gaps have closed since 2022, with BIPOC respondents still rating animal control higher than White respondents.



Executive Summary

Public Safety

- 2024 Ratings “much lower”/”lower” than national benchmarks:
 - Safe in business during day (62%)
 - Crime prevention (39%)
 - Feelings of safety from property crime (48%)
 - Feelings of safety from violent crime (52%)
- 2024 Ratings that increased since 2022
 - Overall Feeling of Safety (38% vs. 31%)



Executive Summary

Mobility & Utilities

- Mobility, specifically public transportation, and Utilities remained a key strengths since 2022, since most of these NCS ratings remained similar or have increased. Street repair, snow/ice response, and walked or biked instead of driving all increased since 2022. Street cleaning, street lighting, and side maintenance have decreased. Street lighting now ranks lower than national benchmark.
- Rating gaps have emerged in Utilities, with BIPOC respondents rating drinking water, power (electric/gas) utility, and utility billing, lower than White respondents. Five new rating gaps have emerged in Mobility in which BIPOC respondents rate more negatively, to include ease of bike travel, and ease of public parking.



Executive Summary

Natural Environment and Parks & Recreation

- Most Parks and Recreation ratings decreased since 2022, to include recreation programs and centers. Most Parks and Recreation ratings are lower than national benchmarks.



Executive Summary

Education, Arts, and Culture & Inclusivity and Engagement

- Ratings in these categories that increased include personal health, special events, and opportunities to participate in special events. Public library rating decreased significantly, compared to 2022 and national benchmark. BIPOC respondents compared to White respondents rated less opportunities to attend opportunities to attend cultural/arts/music activities, and less opportunities to volunteer and Lakewood is good place to raise children.



Executive Summary

Community Design & Health and Wellness

- Community Design had four ratings decrease since 2022, to include well-planned residential and commercial growth, as well as preserving character of neighborhood.
- Health and Wellness had a majority of rating decreases since 2022. New in 2024, BIPOC respondents rate health services in city and variety of housing options lower than White respondents.



Executive Summary

Governance, Participation & Quality of Life

- Governance ratings experienced the most decreases out of all categories since 2022, to include treating residents fairly, service quality, customer satisfaction, and public information services.
- Most Governance ratings are similar to national benchmarks.
- In Governance, most rating gaps were closed between BIPOC and White respondents, while a new gap emerged: BIPOC respondents rated public information services lower than White respondents.
- Five new rating gaps emerged in Participation between BIPOC and White residents, to include contacting city government, volunteering around city, visiting social media sites often, and campaigning, with BIPOC respondents rating higher than White respondents.



Recommendations

- City Council should consider continuing to oversample Districts 2 and 3 that contain neighborhoods such as Springbrook and the International District that are home to prominent BIPOC populations given low response rates from these areas.





TO: Lakewood City Council

FROM: Becky Newton, Economic Development Manager and Interim
Community and Economic Development Director

THROUGH: John Caulfield, City Manager *John E. Caulfield*

DATE: March 25, 2024

SUBJECT: Consideration of a proposed Ordinance amending the Central
Business District (CBD) Residential Target Area Boundary

ATTACHMENT: Planning Commission Resolution No. 2024-02; Draft Ordinance
Amending LMC Title 3, Revenue & Finance, Chapter 3.64.030,
item C. Designated Residential Target Areas (RTAs).

Background

In 2023 the City Council adopted [Ordinance 792](#) in order to comply with new state law. At that time it was decided not to expand existing, or add new Residential Target Areas (RTAs).

City Council requested that this be addressed Q1 2024 by the Lakewood Planning Commission.

Lakewood Planning Commission conducted an open public hearing February 21, continued through March 6, 2024, and passed Resolution 2024-02 recommending expansion of the Central Business District RTA.

Why are we reviewing this map only?

1. High potential to attract one or more projects within the designated expansion area;
2. CBD has the highest need for residential and commercial development per subarea plan;
3. Other areas to be considered once the Comprehensive Plan, and Tillicum plans have been updated.

Following is information presented to the Lakewood Planning Commission.

Multifamily Tax Exemption Program Overview

What is the Multifamily Tax Exemption (MFTE) Program? The MFTE program provides opportunities for cities and counties to encourage the development of multifamily housing in certain areas. Originally, the program was focused on economic development and the creation of new multifamily housing. Over time, MFTE has also become an important tool to support the development of affordable housing and implement the goals of the Growth Management Act ([Chapter 36.70A RCW](#)).

Under state law, communities may choose to offer an eight-year property tax exemption for qualifying residential improvements that add new housing units in a "residential targeted area" designated by a local council. They may also offer 12- and 20-year exemptions for developments that include income-restricted units. If a property owner chooses to participate, they still pay property taxes on the value of the land and non-residential improvements.

The Washington State Legislature first codified the program in Chapter [84.14 RCW](#) in 1995, authorizing larger cities to adopt their own MFTE programs. Since then, the statute has been expanded to incorporate a greater focus on affordable housing and allow more jurisdictions to offer the program.

In 2021, [E2SSB 5287](#) amended several elements of the statute, including:

- Allowing a wider number of cities and counties to develop 12-year MFTE programs;
- Permitting 12-year extensions to existing tax exemptions in exchange for the provisions of income and rent-restricted housing units;
- Supplying tenant relocation assistance at the end of the MFTE period for tenants of rent-restricted units in projects approved after July 25, 2021, and projects receiving a 12-year extension;
- Requiring an evaluation of the risk of physical and economic displacement as the result of the program;
- Providing new reporting requirements for communities participating in the program.
- Allowing for a 20-year exemption in exchange for permanently affordable rental and owner-occupied housing;
- Requiring more comprehensive reporting and auditing processes.

What does Lakewood's program offer? Lakewood offers an eight-year program if the project is market rate, and a 12-year program if the project includes at least 20% affordable units.

Project owners may apply for a 12-year extension if the project includes a minimum of 20% affordable units, and the project is located within the Lakewood Station District or Springbrook areas.

What does “affordable” mean? For Lakewood it is 80% of area median income.

MFTE Program Income Eligibility			
Family Size	Extremely-low Income (30 % income limit)	Low-Income (50% income limit)	Moderate-Income (80% income limit)
1	\$22,600	\$37,650	\$60,200
2	\$25,800	\$43,000	\$68,800
3	\$29,050	\$48,400	\$77,400
4	\$32,250	\$53,750	\$86,000
5	\$34,850	\$58,050	\$92,900
6	\$37,450	\$62,350	\$99,800
7	\$40,000	\$66,650	\$106,650
8	\$42,600	\$70,950	\$113,550
Under state law, MFTE does not require the construction of extremely-low income housing units, only low-income and moderate-income. Extremely-low income data is shown for comparative purposes only.			
Income limits effective June 15, 2023.			

What is the intent of the program?

- Encourage additional housing, all types, including permanently affordable housing, and market rate housing within areas of the City designated by the City Council as residential target areas;
- Achieve development densities which are more conducive to transit use;
- Promote economic investment and recovery and create family-wage jobs;
- Stimulate new construction or rehabilitation of existing vacant and underutilized buildings for multifamily housing.

What are the minimum requirements?

- Location: Must be located within a residential target area;
- Size: The project must include a minimum of 15 units of multifamily housing;
- Permanent Residential Occupancy: At least 50 percent of the space designated for multifamily housing must be provided for permanent residential occupancy;
- Proposed Completion Date: New construction multifamily housing and rehabilitation improvements must be scheduled to be completed within three years from the date of approval of the application;

- Compliance: The project must comply with the City's comprehensive plan, building, housing, and zoning codes;

What is a Residential Target Area? Following a public hearing, the City Council may, in its sole discretion, designate one or more residential target areas (RTAs). Each designated RTA must meet the following criteria, as determined by the City Council:

1. The target area lacks sufficient available, desirable, and convenient residential housing to meet the needs of the public who would likely live in the residential target area, if desirable, attractive, and livable places were available; and
2. The providing of additional housing opportunity in the target area will assist in achieving the following purposes:
 - a. Encourage increased residential opportunities within the target area; or
 - b. Stimulate the construction of new multifamily housing and the rehabilitation of existing vacant and underutilized buildings for multifamily housing.

What is the application process?

File with the Community and Economic Development Department the required application to include:

1. Preliminary floor and site plans;
2. A statement acknowledging the potential tax liability when the project ceases to be eligible;
3. For rehabilitation projects, an affidavit stating was sent a 120 calendar day notice and that each household was provided housing of comparable size, quality, and price; Also, secure from the City verification of the property's noncompliance with Chapter 15.05 LMC;
4. Verification by oath or affirmation of the information submitted;

What is the process for approval? The application must be reviewed and either approved or denied by the Community and Economic Development Director with 90 days. If the project is denied, the Director shall provide in writing the reasons for the denial. If approved, a Conditional Certificate and Agreement are signed by the City and applicant. A Final Certificate is issued upon certificate of occupancy, and compliance with the Agreement. The City then provides required documentation, along with a check for the fee to Pierce County. Property tax exemption begin the following year.

What are the current and proposed Lakewood projects?

Approved				
Project Name	Location	Exemption, no. of years	CC approval year	Units
Oak Grove Village	4724 Steilacoom	10	2006	254
Gravelly Townhomes	8911 & 8919 Gravelly	10	2006	28
Springbrook Apartments*	12632 Bridgeport Way SW	8	2016	219
Rainier Terrace*	4108 and 4110 108th St SW	8	2016	11
Town View Apartments*	5915, 5909 & 5903 Lake Grove	8	2017	30
Lake Grove Apartments (60-units)	5944 Lake Grove St SW	12	Not approved	0
Toto Townhomes	4606 108th St SW (not built yet)	12	2021	50
112th Street Townhouses*	4812 112th Street SW	8	2021	15
Bristol Apartments	9615 Bristol Ave SW (under construction)	8	2022	7
Subtotal				614
Pending				
Alliance Residential	5731 Main St SW	Unknown	TBD	390
Springbrook II	12527 Bridgeport	8	TBD	67
Subtotal				457
Grand total				1,072

Per Lakewood Planning Commission request, staff provided the following images of completed projects with current multifamily tax exemptions in place.

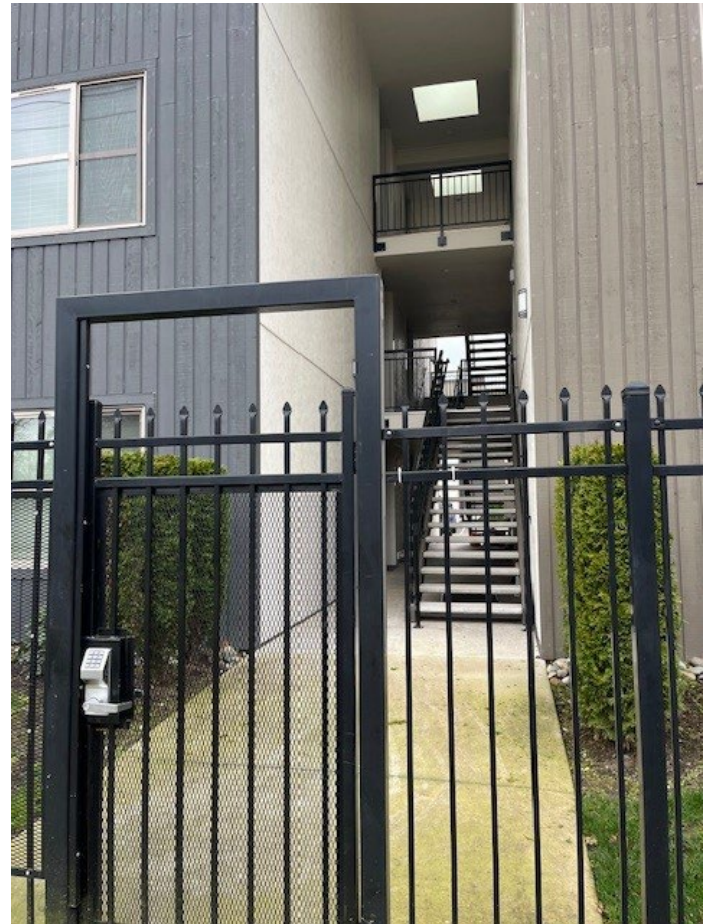
Springbrook Apartments (now Wellstone)



Rainier Terrace



Town View Apartments



112th Street Apartments



Planning Commission Comments

- Consider pushing RTAs to other areas
- Continue to expand for future growth
- Not opposed to having MFTE allowable within proposed TIF boundary
- Previous Council Public Hearing not much public comment
- Like to see larger projects due to same administrative work by staff
- Focus on living wage jobs and industry/encourage good jobs
- Interested in maintaining land in public interest (i.e. PCLS)
- Tenant rights are over-reaching
- Planning Commission needs to help with incentives for Lakewood
- MFTE is one tool in the toolbox
- Concern about getting diversity in projects
- Look at forecast and needs
- Whatever will best help the City
- Look at the condition of current MFTE projects
- Consider the retail component (not part of allowable MFTE)
- Consider how much we have benefited from this program
- Public safety is a factor for developers and property owners
- Over abundance of household struggling
- Be mindful of displacement/sensitive to distribution of incomes
- Consider the intent of the program for future expansions

ORDINANCE NO. XXX

AN ORDINANCE AMENDING THE CITY OF LAKEWOOD MUNICIPAL CODE, TITLE 3, REVENUE & FINANCE, PROPERTY TAX EXEMPTIONS FOR MULTIFAMILY HOUSING, CHAPTER 3.64.030 RESIDENTIAL TARGET AREA DESIGNATION AND STANDARDS EXPANDING THE CBD RESIDENTIAL TARGET AREA

WHEREAS, on March 16, 2015, the City Council adopted Resolution 2015-10 establishing residential target areas (RTAs) for its multifamily tax exemption (MFTE) program; and

WHEREAS, the Lakewood Planning Commission held an open public hearing on February 21, 2024 that was continued to March 6, 2024, regarding a proposed expansion to the 2021 Central Business District (CBD) RTA boundaries; and

WHEREAS, the Lakewood Planning Commission determined that the proposed CBD RTA boundaries expansion are consistent with the Growth Management Act and the provisions of the City's Comprehensive Plan; and

WHEREAS, the Lakewood Planning Commission found that the proposed CBD RTA boundaries expansion further the goals and policies of the Comprehensive Plan and promote the community's overall health, safety, and welfare; and

WHEREAS, on March 6, 2024 the Lakewood Planning Commission of the City of Lakewood recommended amendments to the City's Central Business District (CBD) Residential Target Area (RTA) as presented.

NOW, THEREFORE, THE CITY COUNCIL OF THE CITY OF LAKEWOOD, WASHINGTON, DO ORDAIN as follows:

Section 1. Adoption of Amendments to the Lakewood Municipal Code.

Amendments to the City's Lakewood Municipal Code, Title 3, Revenue & Finance, Property Tax Exemptions for Multifamily Housing, Chapter 3.64.030, C. *Designated Residential Target Areas (RTAs)*.

Section 2. Severability. If any portion of this Ordinance or its application to any person or circumstances is held invalid, the remainder of the Ordinance or the application of the provision to other persons or circumstances shall not be affected.

Section 3. Effective Date. That this Ordinance shall be in full force and effect thirty (30) days after publication of the Ordinance Summary.

ADOPTED by the City Council this 15th day of April, 2024.

CITY OF LAKEWOOD

Jason Whalen, Mayor

Attest:

Briana Schumacher, City Clerk

Approved as to form:

Heidi Ann Wachter, City Attorney



ORDINANCE

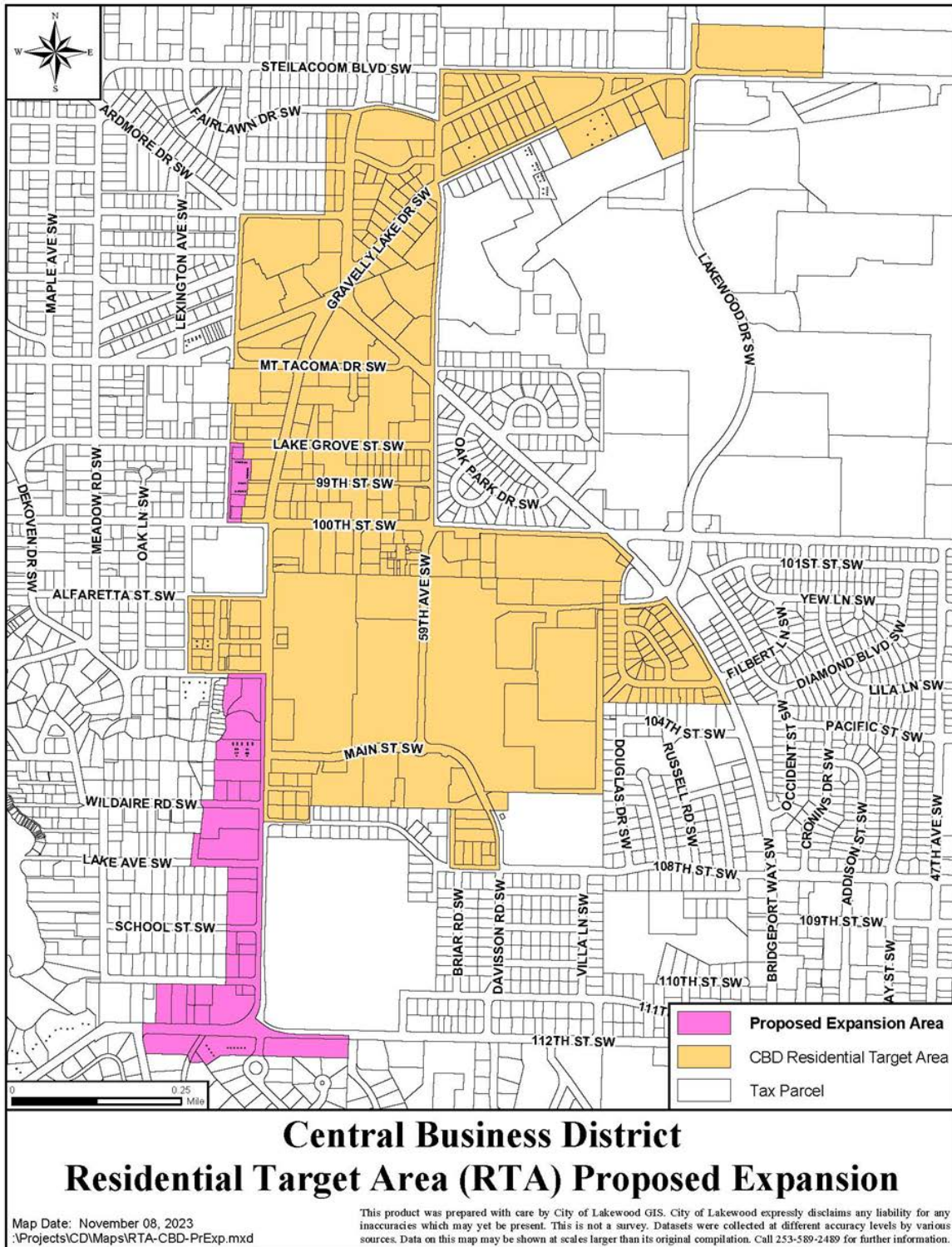
RESIDENTIAL TARGET AREA DESIGNATION AND STANDARDS

C. Designated Residential Target Areas (RTAs).

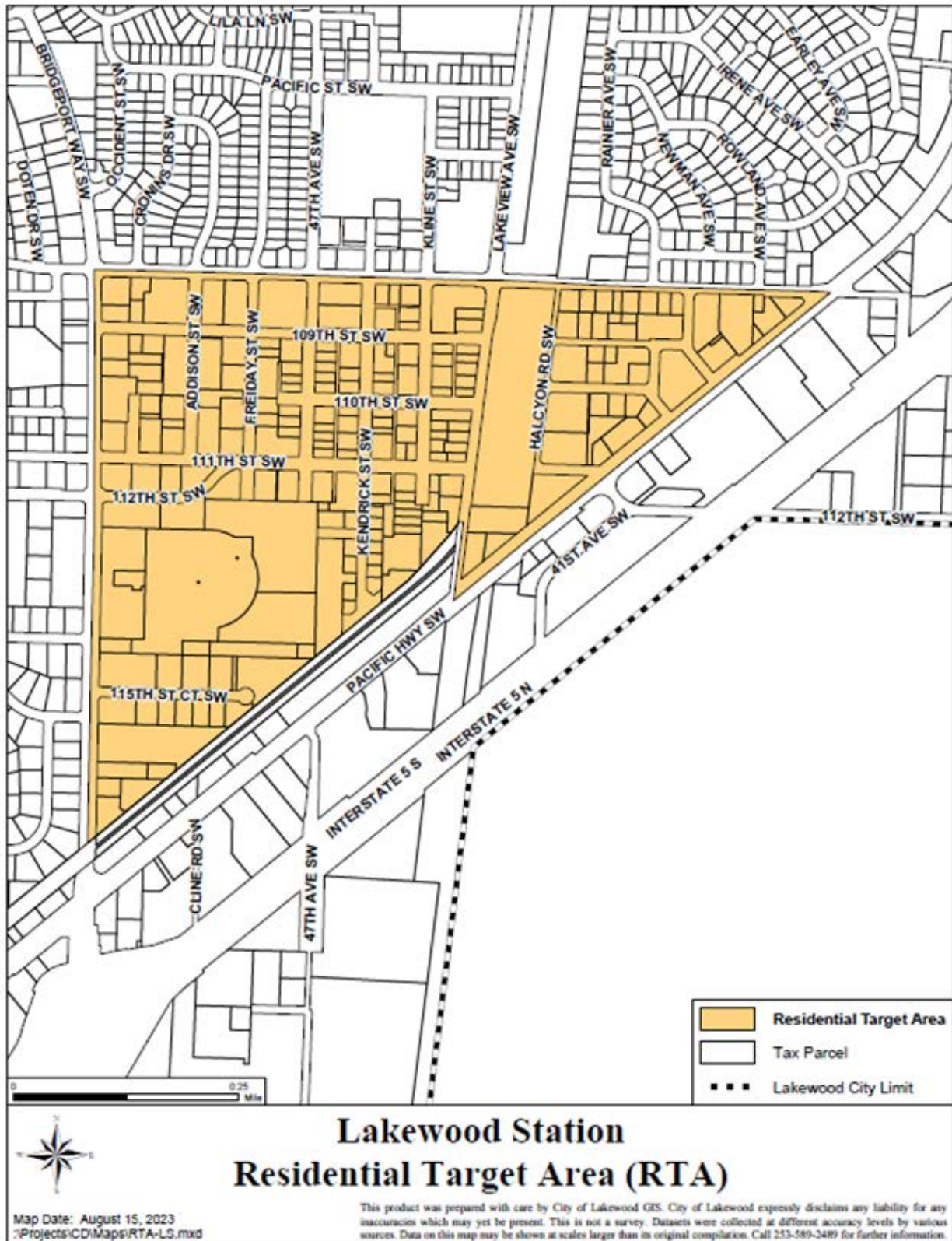
1. The proposed boundaries of the “residential target areas” include the boundaries of the geographic areas listed below and as indicated in the comprehensive plan, which are incorporated herein by reference and on file in the City Clerk’s Office.

DRAFT

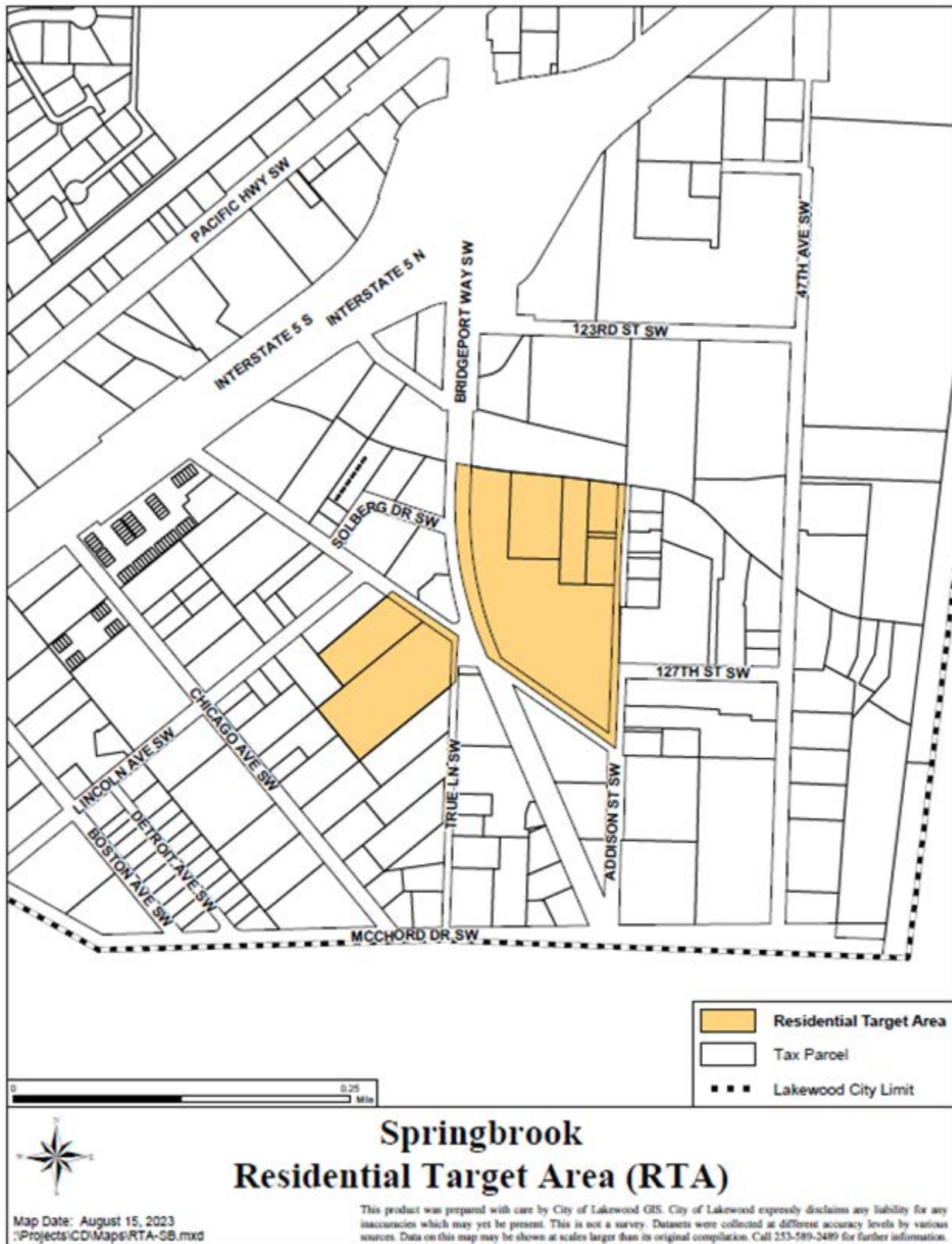
Map 1: CBD Residential Target Area



Map 2: Lakewood Station District Target Area



Map 3: Springbrook Target Area



PLANNING COMMISSION RESOLUTION NO. 2024-02

A RESOLUTION OF THE PLANNING COMMISSION OF THE CITY OF LAKEWOOD, WASHINGTON, CONCERNING THE PROPOSED EXPANSION OF THE CENTRAL BUSINESS DISTRICT RESIDENTIAL TARGET AREA BOUNDARIES AND FORWARDING ITS RECOMMENDATIONS TO THE LAKEWOOD CITY COUNCIL FOR CONSIDERATION AND ACTION.

WHEREAS, the City of Lakewood is a code city planning under the Growth Management Act, codified in RCW 36.70A, and

WHEREAS, the City Council adopted its Comprehensive Plan via Ordinance No. 237 on July 10, 2000; and

WHEREAS, the Lakewood City Council adopted Title 18A, Land Use and Development Code, of the Lakewood Municipal Code (LMC) via Ordinance No. 264 on August 20, 2001; and

WHEREAS, on March 16, 2015, the City Council adopted Resolution 2015-10 establishing residential target areas (RTAs) for its multifamily tax exemption (MFTE) program; and

WHEREAS, the Lakewood Planning Commission held an open public hearing on February 21, 2024 that was continued to March 6, 2024, regarding a proposed expansion to the 2021 Central Business District (CBD) RTA boundaries; and

WHEREAS, the Lakewood Planning Commission determined that the proposed CBD RTA boundaries expansion are consistent with the Growth Management Act and the provisions of the City's Comprehensive Plan; and

WHEREAS, the Lakewood Planning Commission finds that the proposed CBD RTA boundaries expansion further the goals and policies of the Comprehensive Plan and promote the community's overall health, safety, and welfare; and

WHEREAS, on March 6, 2024, the Planning Commission completed review.

NOW, THEREFORE, THE LAKEWOOD PLANNING COMMISSION OF THE CITY OF LAKEWOOD, WASHINGTON, DOES RECOMMEND AS FOLLOWS:

Section 1. Amendments to the City's Central Business District (CBD) Residential Target Area (RTA) is included in full in Exhibit A, attached hereto.

Section 2: The Lakewood Planning Commission hereby directs staff to transmit its recommendations as contained herein to the Lakewood City Council in a timely manner.

Section 3: If any provisions of this Resolution or the amendments to the Development Regulations are found to be illegal, invalid or unenforceable, the remaining provisions of this Resolution shall remain in full force and effect.

PASSED AND ADOPTED at a regular meeting of the City of Lakewood Planning Commission this 6th day of March 2024, by the following vote:

AYES: 5 BOARDMEMBERS: Phillip Combs, Linn Larsen, Mark Herr, Philip Lindholm, Ellen Talbo

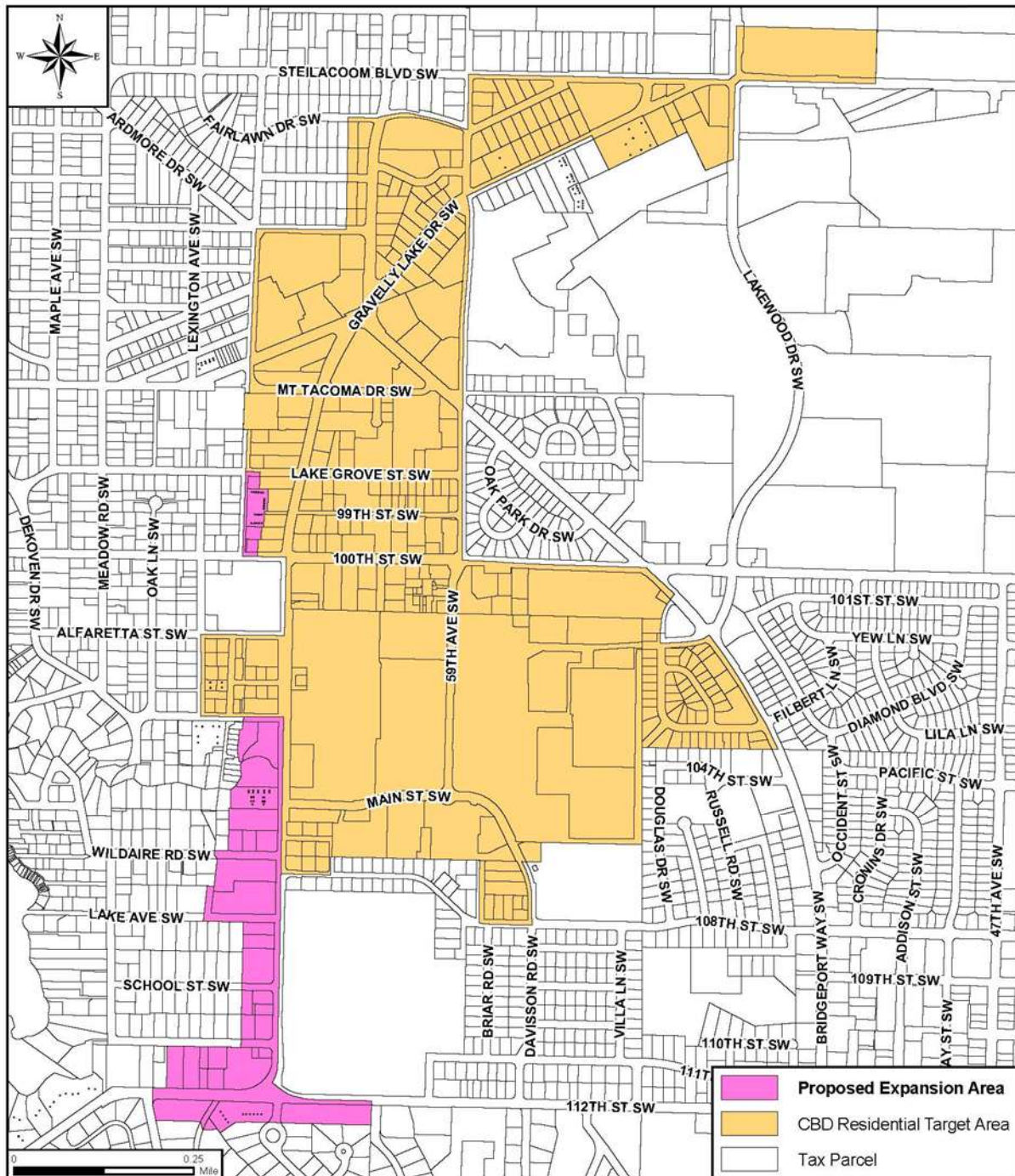
NOES: 2 BOARDMEMBERS: Robert Estrada, Sharon Wallace

Robert Estrada 14-Mar-2024
Robert Estrada (Mar 14, 2024 16:33 PDT)
ROBERT ESTRADA, CHAIR, PLANNING COMMISSION

ATTEST:

Karen Devereaux 14-Mar-2024
KAREN DEVEREAUX, SECRETARY

EXHIBIT A **Proposed Expansion of Central Business District Residential Target Area**



Central Business District **Residential Target Area (RTA) Proposed Expansion**

Map Date: November 08, 2023
 :Projects\CD\Maps\RTA-CBD-PrExp.mxd

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