



# Streetlights

## Reporting A Streetlight Outage

The City of Lakewood's Planning and Public Works Department maintains and manages the streetlights within the city right-of-way. We rely on residents to help with reporting streetlight outages because we do not know a streetlight is out until it has been reported. Here are a few things you can do when you notice a streetlight is out/malfunctioning:

- *File a My311 Ticket:*
  - My311 is a site that allows you to report an issue to the city so we can fix it. You can install the MyLakewood311 app on your phone or access the site on a web browser. Please see the [city's website](#) for further details.
- *Contact Us Directly:*
  - If you don't want to use My311, you can send us an email or give us a call.  
*Email:* [PublicWorksEngineering@cityoflakewood.us](mailto:PublicWorksEngineering@cityoflakewood.us)  
*Phone:* (253) 512-2261
- *Contact Power Providers:*
  - There are three power providers within the city of Lakewood that also provide infrastructure and maintenance services.
    - Puget Sound Energy
    - Lakeview Light & Power
    - Tacoma power

## What We Need From You

When making a report, there is some key information that should be included:

- *What is the issue:*
  - Light is out
  - Light Stays On
  - Light flickers off/on
  - Pole is damaged
- *Identifying Features:*
  - Pole ID/Light Number
  - Nearest address to light

## Planning and Public Works

6000 Main St SW  
Lakewood, WA 98499  
(253) 512-2261

### Visit our office:

Tues. – Thurs. 9am – 12pm

### Contact us:

Permit Center  
[permits@cityoflakewood.us](mailto:permits@cityoflakewood.us)

Rental Housing Safety Program  
[rentals@cityoflakewood.us](mailto:rentals@cityoflakewood.us)

Business Licensing  
[businesslicensing@cityoflakewood.us](mailto:businesslicensing@cityoflakewood.us)

Engineering  
[publicworksenineering@cityoflakewood.us](mailto:publicworksenineering@cityoflakewood.us)

Planning  
[planning@cityoflakewood.us](mailto:planning@cityoflakewood.us)

- Contact information\*:
  - Name
  - Phone
  - Email

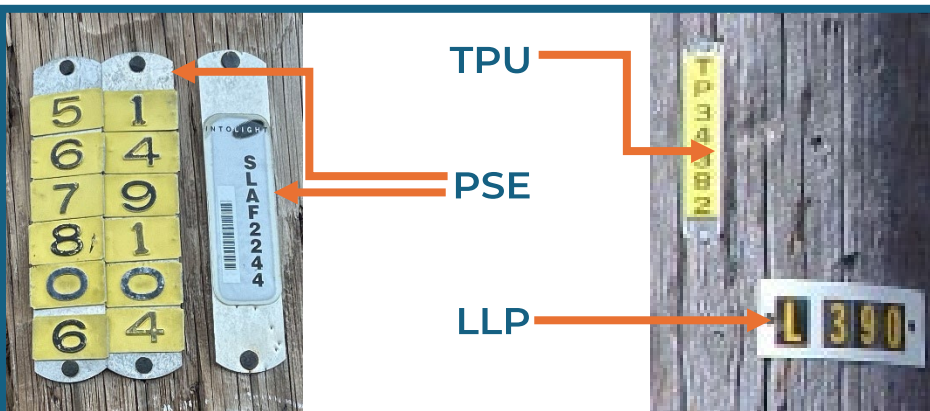
\*You do not have to provide your contact information, but it helps us in case we have questions about the light.

Below are examples of different types of streetlights and information to help identify them.



Pictured above is a City of Lakewood Owned streetlight installed on a wooden telephone pole (left). These lights often have a tri-bulb set up and have numbers somewhere on the luminaire head (right)

This is an example of a private streetlight. Private lights are billed to a property owner by the power provider for the area. If one needs repair, please contact the power provider.



These are some examples of the pole ID tags you will see across Lakewood. PSE tags (left) come in two forms, one is two horizontal sets of six-digit numbers and the other is vertical tag with starting with “SLA”. TPU tags (upper right) typically have 5 digits and begin with “TP”. LLP tags are 3 digits and have an “L” at the beginning.

### Four Ways Streetlights Get Added

1. Capital Improvement - The City of Lakewood constructs streetlights as outlined in the Six-Year Transportation Improvement Program (TIP). A copy of the TIP

can be viewed [online](#) or request a hard copy by contacting the P&PW Department.

2. *Private Development* - New development is required to construct streetlights along their property to bring the street to current standards.
3. *Request List* - You can request to be placed on a list. The list is prioritized by safety concerns and needs then scheduled according to available funds.
4. *Property Owner Constructed Light(s)* - Property owners may pay to construct, operate and maintain streetlights to City of Lakewood standards. Contact Planning and Public Works Department to schedule an appointment for more information.